

# BES-941BC BES-1241BC

INSTRUCTION MANUAL

BROTHER  
EMBROIDERY  
SYSTEMS

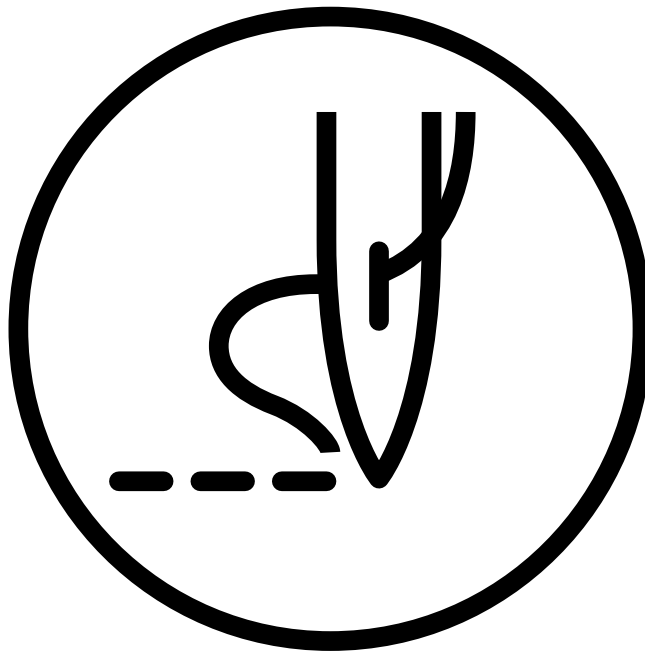


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Please read this manual before using the machine.  
Please keep this manual within easy reach for quick reference.

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NINE NEEDLE FOUR HEAD EMBROIDERY MACHINE  
TWELVE NEEDLE FOUR HEAD EMBROIDERY MACHINE



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brother®

**Precautions**

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- This manual may be subsequently modified without prior notice.
- Brother Industries, Ltd. shall assume no responsibility for any consequences of using this manual.

Thank you very much for buying a BROTHER sewing machine. Before using your new machine, please read the safety instructions below and the explanations given in the instruction manual.

With industrial sewing machines, it is normal to carry out work while positioned directly in front of moving parts such as the needle and thread take-up lever, and consequently there is always a danger of injury that can be caused by these parts. Follow the instructions from training personnel and instructors regarding safe and correct operation before operating the machine so that you will know how to use it correctly.

## SAFETY INSTRUCTIONS

### 1 Safety indications and their meanings

This instruction manual and the indications and symbols that are used on the machine itself are provided in order to ensure safe operation of this machine and to prevent accidents and injury to yourself or other people. The meanings of these indications and symbols are given below.

#### Indications



#### DANGER

The instructions which follow this term indicate situations where failure to follow the instructions will almost certainly result in death or severe injury.



#### CAUTION

The instructions which follow this term indicate situations where failure to follow the instructions could cause injury when using the machine or physical damage to equipment and surroundings.

#### Symbols



..... This symbol (  ) indicates something that you should be careful of.

The picture inside the triangle indicates the nature of the caution that must be taken. (For example, the symbol at left means "beware of injury".)



..... This symbol (  ) indicates something that you must not do.



..... This symbol (  ) indicates something that you must do.

The picture inside the circle indicates the nature of the thing that must be done. (For example, the symbol at left means "you must make the ground connection".)

## 2 Notes on safety










### DANGER












Wait at least 5 minutes after turning off the power switch and disconnecting the power cord from the wall outlet before opening the face plate of the control box. Touching areas where high voltages are present can result in severe injury.

### CAUTION


#### Environmental requirements


-  Use the sewing machine in an area which is free from sources of strong electrical noise such as high-frequency welders. Sources of strong electrical noise may cause problems with correct operation.
-  Any fluctuations in the power supply voltage should be within  $\pm 10\%$  of the rated voltage for the machine. Voltage fluctuations which are greater than this may cause problems with correct operation.
-  The power supply capacity should be greater than the requirements for the sewing machine's electrical consumption. Insufficient power supply capacity may cause problems with correct operation.
-  The air supply should have a capacity greater than the machine consumption. If air is not supplied sufficiently, a machine malfunction may occur.
-  The ambient temperature should be within the range of 5°C to 35°C during use. Temperatures which are lower or higher than this may cause problems with correct operation.
-  The relative humidity should be within the range of 45% to 85% during use, and no dew formation should occur in any devices. Excessively dry or humid environments and dew formation may cause problems with correct operation.
-  Avoid exposure to direct sunlight during use. Exposure to direct sunlight may cause problems with correct operation.
-  In the event of an electrical storm, turn off the power and disconnect the power cord from the wall outlet. Lightning may cause problems with correct operation.
-  Do not use this machine outdoors.

#### Installation

-  Machine installation should only be carried out by a qualified technician.
-  Never operate the sewing machine with any ventilation openings blocked.
-  Keep the ventilation openings of the sewing machine free from the accumulation of lint or dust.
-  Contact your Brother dealer or a qualified electrician for any electrical work that may need to be done.
-  The sewing machine weighs more than 600 kg. The installation should be carried out by four or more people.
-  Do not connect the power cord until installation is complete, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.
-  Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.
-  When securing the cords, do not bend the cords excessively or fasten them too hard with staples, otherwise there is the danger that fire or electric shocks could occur.
-  Be sure to wear protective goggles and gloves when handling the lubricating oil or grease, so that no oil or grease gets into your eyes or onto your skin, otherwise inflammation can result. Furthermore, do not drink the oil or grease under any circumstances, as they can cause vomiting and diarrhoea. Keep the oil out of the reach of children.


## Installation


 Avoid setting up the sewing machine near sources of strong electrical noise such as high-frequency welding equipment.  
If this precaution is not taken, incorrect machine operation may result.


 Secure the machine with the casters when installing it so that it will not move by placing the leveling seat on the sound floor.


## CAUTION

### Sewing


 This sewing machine should only be used by operators who have received the necessary training in safe use beforehand.


 Keep children away from the sewing machine.

 The sewing machine should not be used for any applications other than sewing.


 Be sure to wear protective goggles when using the machine.  
If goggles are not worn, there is the danger that if a needle breaks, parts of the broken needle may enter your eyes and injury may result.


 Always use the proper needle plate. Any wrong plate can cause needles to break.


 Do not use a bent needle.


 Turn off the power switch at the following times, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.


- When threading the needle
- When replacing the bobbin and needle
- When not using the machine and when leaving the machine unattended
- When cleaning the machine.


 Do not get on the table.  
Table may be damaged.


 Do not operate this machine where aerosol (spray) products are being used or where oxygen is being administered.


 Secure the machine with the casters when installing it so that it will not move by placing the leveling seat on the sound floor.


 Attach all safety devices before using the sewing machine. If the machine is used without these devices attached, injury may result.


 Do not touch any moving parts, press any objects against the machine, or pull/push the cloth during sewing. Doing so may result in personal injury, machine damage, or needle breakage.

 Do not touch the pulse motor and sewing machine bed section during operation or for 30 minutes after operation. Otherwise burns may result.

 Never drop or insert foreign objects or a screwdriver into the ventilation openings or the machine inside.  
Touching any high-voltage area may result in an electric shock.

 Never damage, alter, heat, or put a strain on the power cable as well as other cables. Doing so may result in a fire or an electric shock.

 If the controller is exposed to water or a chemical agent or if its entry is found inside the controller, turn off the power switch immediately. Continuing to use the machine under such a condition may result in a fire or an electric shock.

 If an error occurs in machine operation, or if abnormal noises or smells are noticed, immediately turn off the power switch. Then contact your nearest Brother dealer or a qualified technician.

 If the machine develops a problem, contact your nearest Brother dealer or a qualified technician.

## Cleaning



Turn off the power switch before starting any cleaning work, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.



Be sure to wear protective goggles and gloves when handling the lubricating oil or grease, so that no oil or grease gets into your eyes or onto your skin, otherwise inflammation can result. Furthermore, do not drink the oil or grease under any circumstances, as they can cause vomiting and diarrhoea. Keep the oil out of the reach of children.

## Maintenance and inspection



Maintenance and inspection of the sewing machine should only be carried out by a qualified technician.



Ask your Brother dealer or a qualified electrician to carry out any maintenance and inspection of the electrical system.



Turn off the power switch and disconnect the power cable (do not pull on the cable itself) from the wall outlet before attempting to perform the following operations. Otherwise, the machine is started if the start switch is pressed by mistake. Injury may occur in such a case.

- When carrying out inspection, adjustment, or maintenance
- When replacing consumable parts such as a rotary hook, a knife, or a lamp



If the power switch needs to be left on when carrying out some adjustment, be extremely careful to observe all safety precautions.



Use only the proper replacement parts as specified by Brother. When replacing a lamp, use the same-type lamp having a rating of 40 watts. Wait until the lamp cools off before replacement. Failure to do so can result in burns.



If any safety devices have been removed, be absolutely sure to re-install them to their original positions and check that they operate correctly before using the machine.

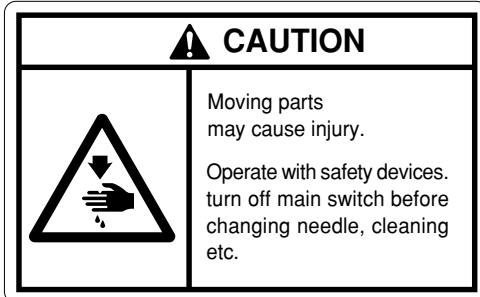


Any problems in machine operation which result from unauthorized modifications to the machine will not be covered by the warranty.

### 3 Warning labels

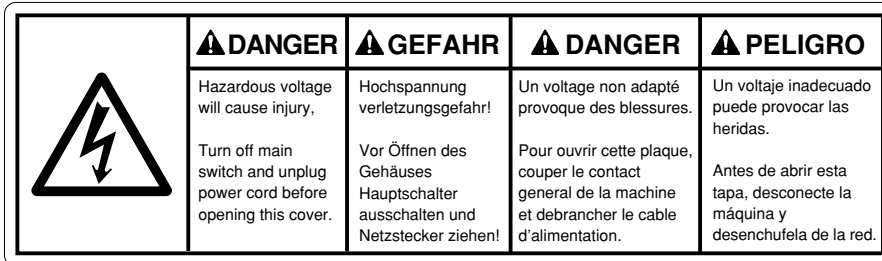
\* The following warning labels appear on the sewing machine.  
Please follow the instructions on the labels at all times when using the machine. If the labels have been removed or are difficult to read, please contact your nearest Brother dealer.

1

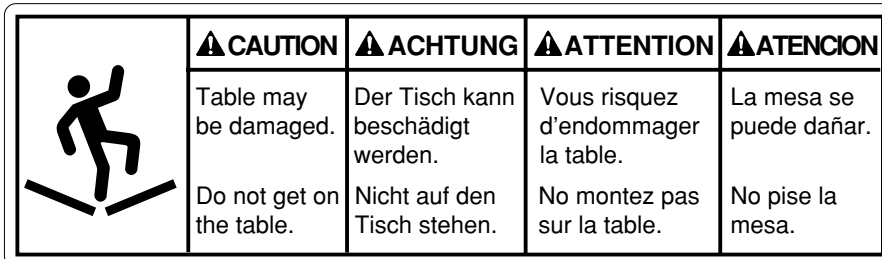


Safety devices: Finger guard, Belt cover, etc.

2



3



4



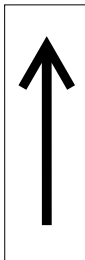
Never touch or push the thread take up during operation as it may result in injuries machine.

5



Never touch or push the needle bar during operation as it may result in injuries or damage to the sewing machine.

6

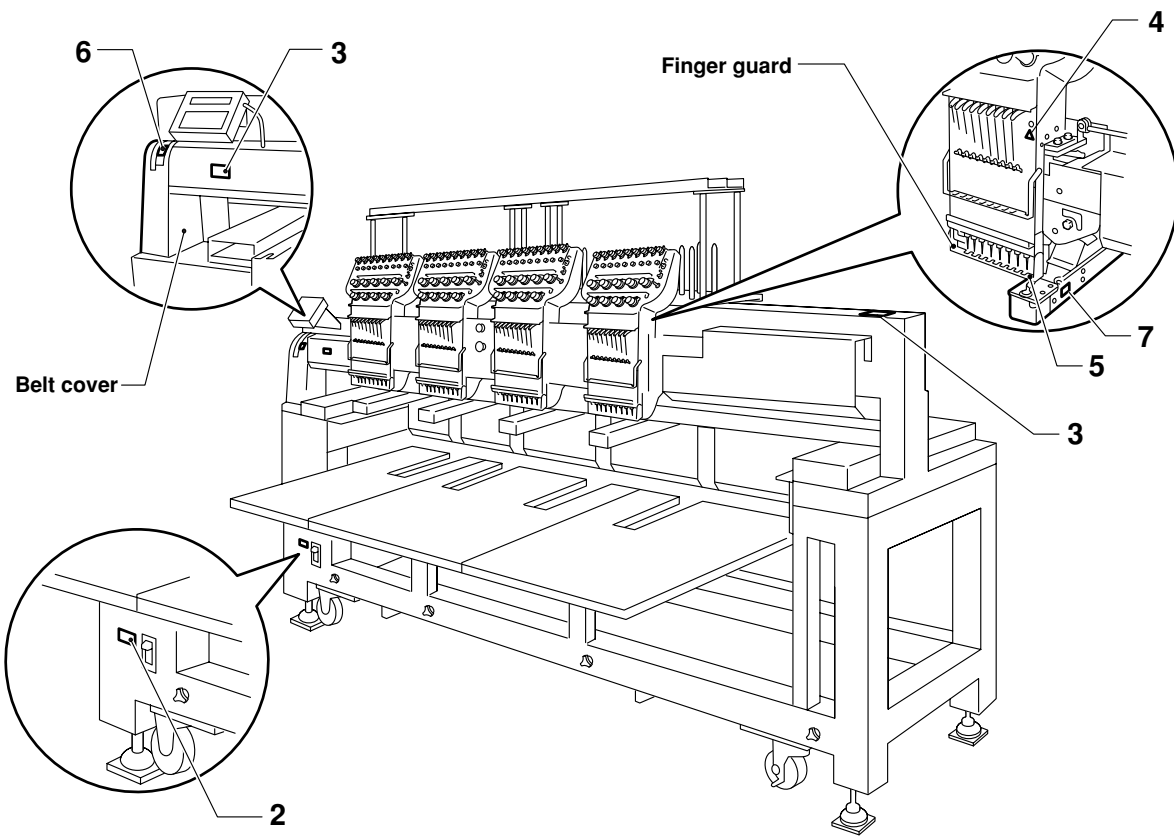


Direction of operation

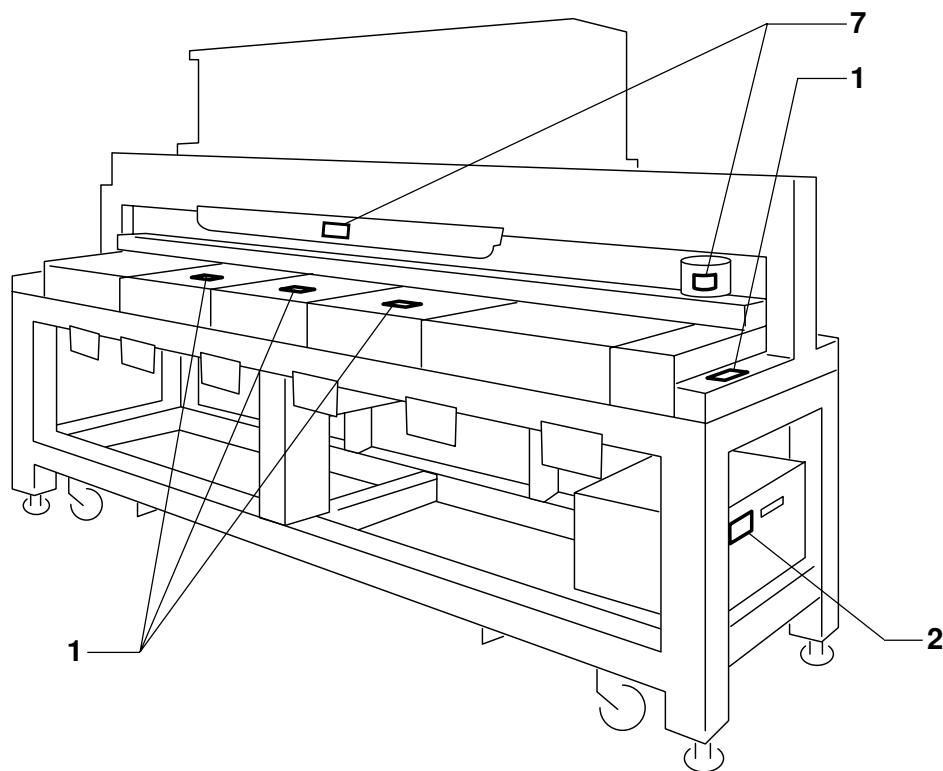
7



Do not touch this part during activation or for 30 minutes after shut-off. Otherwise burns may result.



■ BES-941BC



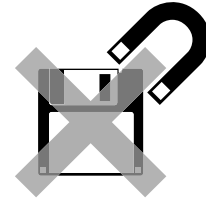


# Before Starting Operation

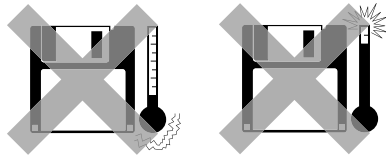
Do not force open the shutter for direct contact with the magnetic area.



Do not bring disks near magnetic matters such as magnetic screwdriver or the back side of the programmer.



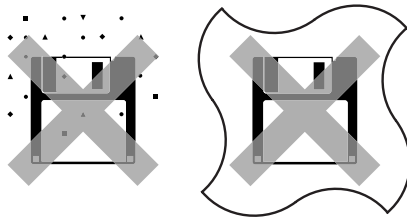
Do not store floppy disks in an extremely high or low ambient temperature.



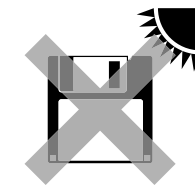
Do not use floppy disks under high humidity.



Do not use or store floppy disks in a dusty place.  
Do not place it on cloth.



Do not store floppy disks under direct sunlight.



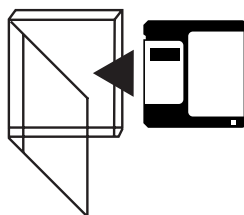
Do not bend the disk. Do not put things on the disk.



Avoid contact with solvent or drink.



Store it in the case immediately after using it to protect it from dust and damage.



Use a commercially available cleaning disk to clean the head of the floppy disk drive periodically.

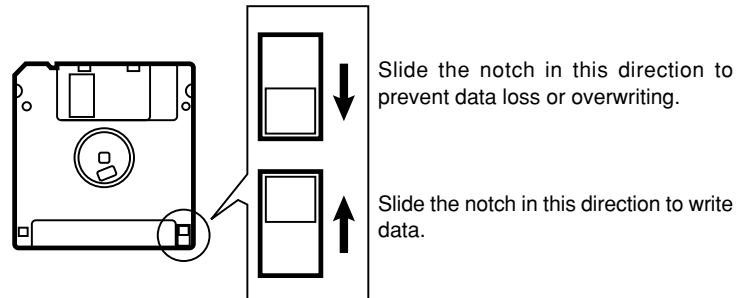


Do not remove the disk out of the drive during the access lamp is lit.

## Protecting data in floppy disks

Write-protection is available for a floppy disk to prevent undesired data deletion. A write-protected disk is read-only. It is recommended to provide write-protection for disks which contain important data.

To do so, slide the write-protect notch to open the slot as shown below.



# Procedure of Reading This Manual

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## Explanation of models

This manual explains two models:

- BES-941BC (9 needles)
- BES-1241BC (12 needles)

Explanation for individual model is provided by identifying the model name. Check the model before using the machine. The display is BES-941BC.

## Configuration of this manual

This manual consists of the following chapters:

### **Chapter 1 Preparation of Embroidery Machine**

This Chapter describes the specifications, installation and preparatory procedures of starting up the machine.

### **Chapter 2 Embroidering Procedures**

Provides explanations on the operation panel and briefly reviews the flow of embroidering processes.

### **Chapter 3 Selection of Data and Embroidering**

This Chapter describes procedures of reading sewing data and sewing.

### **Chapter 4 Editing of Embroidering Data**

Explains how to edit the embroidery data.

### **Chapter 5 Setting**

This Chapter describes procedures of setting the machine and working environment.

### **Chapter 6 Operation of Machine**

Provides information on machine operation during embroidering.

### **Chapter 7 Maintenance**

Describes appropriate maintenance of the machine.

### **Chapter 8 Adjustment**

Explains how to adjust the needles.

**Chapter 9 List of Error Messages**

Provides information on error codes and action to be taken.

**Chapter 10 Troubleshooting**

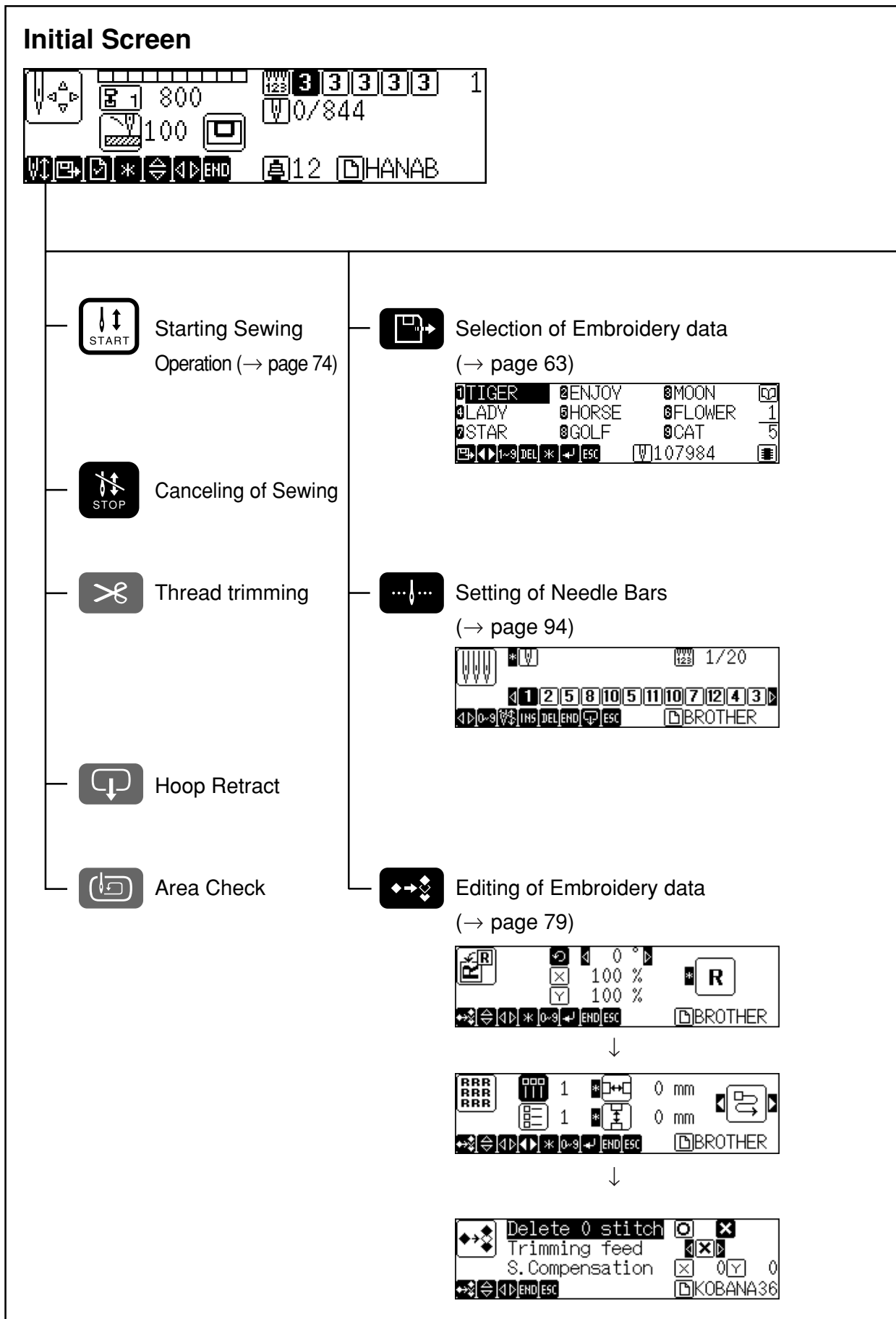
Provides troubleshooting for the machine.

**Connection and Installation of Optional Equipment**

Describes connections between the machine/computer and optional equipment available.



# Screen Composition

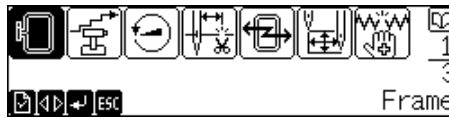




### Setting of thread breakage sensor (→ page 95)



### Setting of Machine (→ page 98)



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# **Chapter 1**

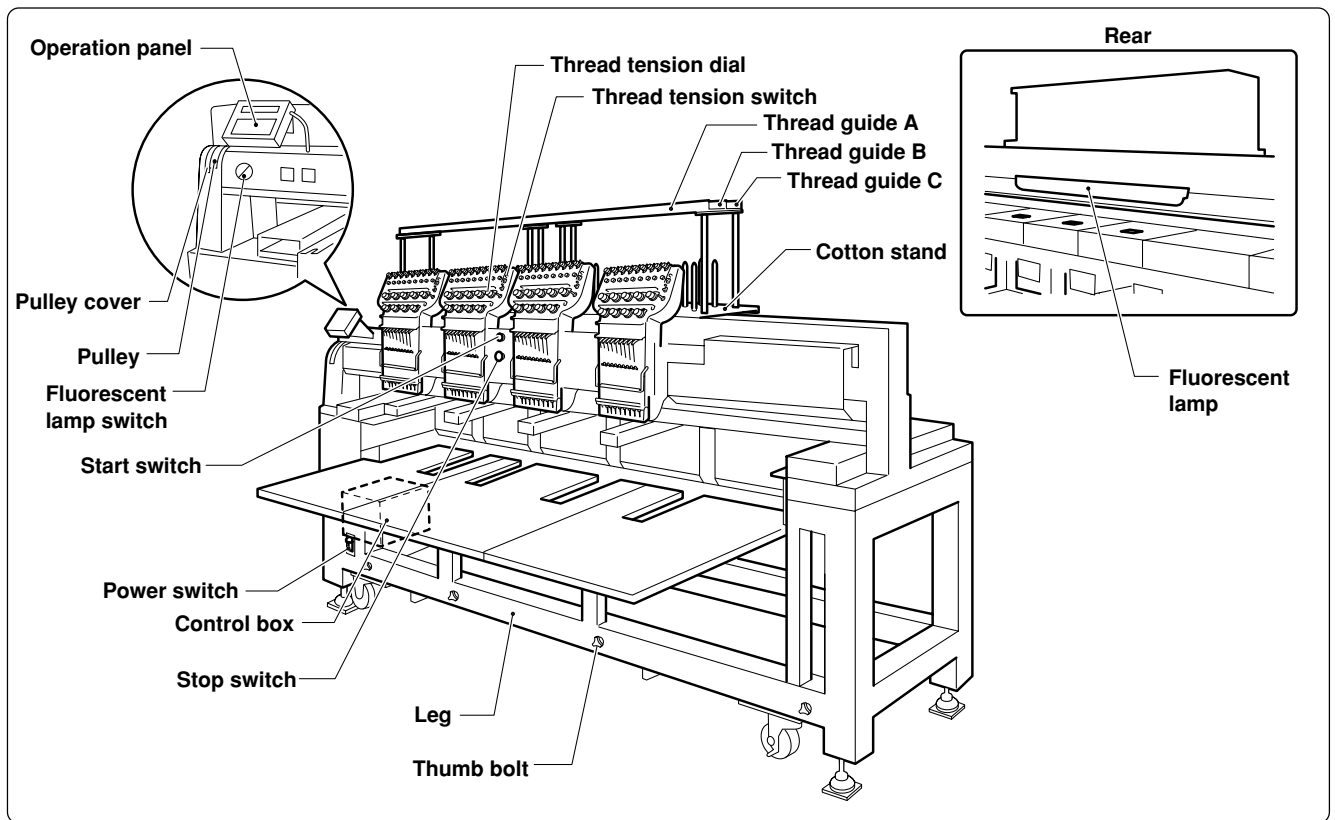
## **Preparation of Embroidery Machine**

# 1. Specifications

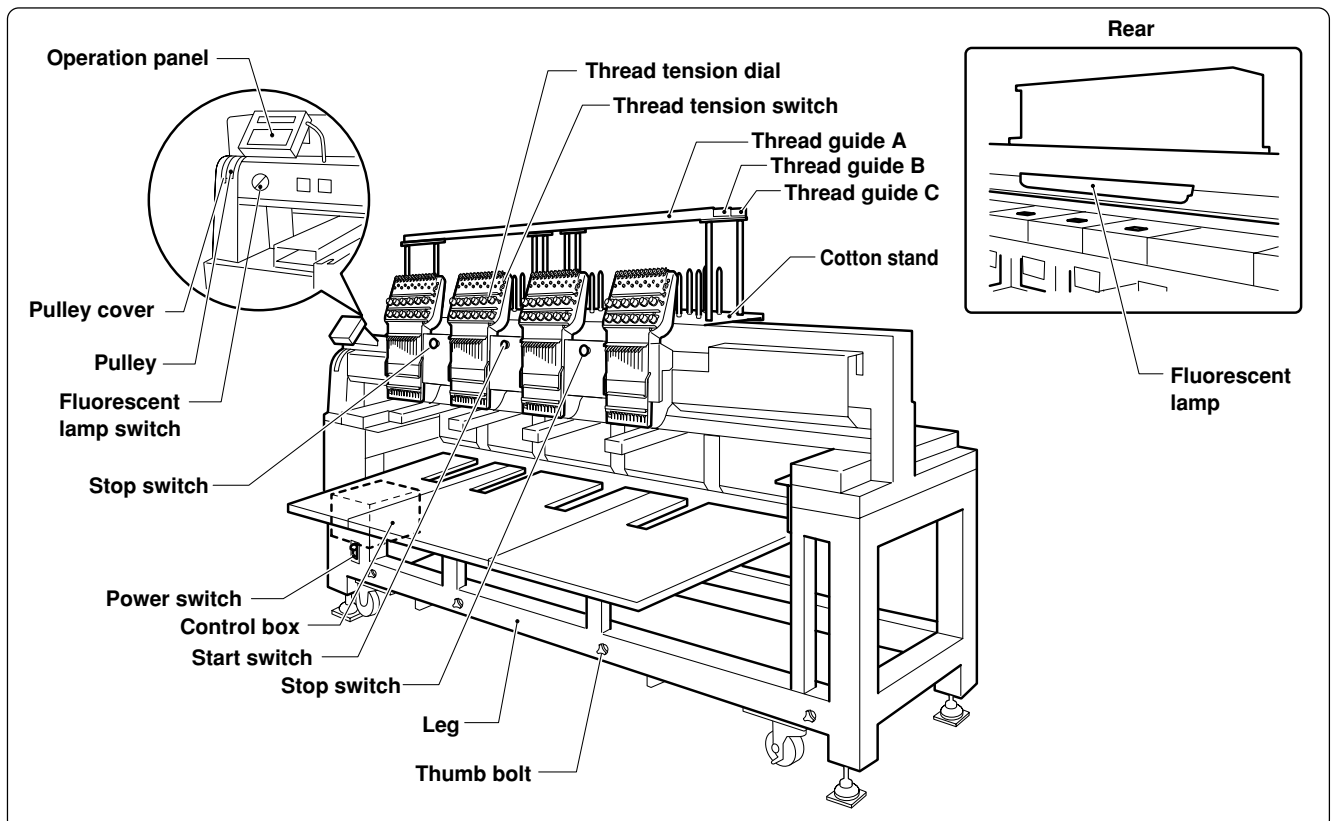
Embroidery machine used	9 needle embroidery machine head (four-head type)	12 needle embroidery machine head (four-head type)
Application	Pattern embroidery	
Sewing speed	Maximum 1000 rpm	
Maximum feed range	450(V) x 420(H) (With all heads) 450(V) x 460(H) (With every other head) 95(V) x 360(H) (With cap frame)	
Sewing area	450(V) x 420(H) (With sash frame and all heads) 430(V) x 300(H) (With maximum-size tublar square hoop/flat hoop and all heads) 85(V) x 360(H) (With cap frame) 450(V) x 460(H) (With sash frame/flat hoop and every other head)	
Feed system	By timing belt and stepping motor drive	
Stitch length	0.1 ~ 12.7 mm (minimum pitch: 0.1 mm)	
Storage medium	3.5 2DD floppy disk (Tajima format) 3.5 2HD floppy disk (the equivalent to Tajima format) 3.5 2DD floppy disk (Barudan FDR/FMC format) 3.5 2DD floppy disk (ZSK format) 3.5 floppy disk (brother ECS format)	
Thread trimming	Automatic thread trimmer	
Needle thread breakage	Needle thread breakage detector	
Power supply	Machine: Single phase 200 V, 220 V, 230 V, 240 V, 1.7 kVA Fluorescent lamp : 92VA 49W(Maximum)	
Weight	600 kg	
Dimensions	(Before assembly) 2750 (W) x 810 (L) x 1665 (H) mm (After setup) 2750 (W) x 1400 (L) x 1665 (H) mm (Distance between machine heads) 400 mm	
Options	Embroidery hoops in different sizes, Bobbin winder, Parts for boring	
Fluorescent lamp	Option	Standard

## 2. Names of Machine Components

### ■ BES-941BC



### ■ BES-1241BC



The machine heads are numbered 1 to 4 from the right front.

## ■ Accessories

	Standard Accessories	Optional Accessories
Embroidery hoop	<ul style="list-style-type: none"> <li>• Tubular square hoop 30 x 43 (4)</li> <li>• Tubular round arm set R (4)</li> <li>• Tubular round arm set L (4)</li> </ul>	<ul style="list-style-type: none"> <li>• Holder base 30 x 43 (4)</li> </ul> <p>Other embroidery hoops in different sizes</p> <ul style="list-style-type: none"> <li>• Sash frame assembly</li> <li>* Other Tajima embroidery hoops that can be used with BAS-412A and BES-916AC</li> <li>• Cap frame (4)</li> <li>Cap frame drive assembly (4)</li> <li>Base frame set (8)</li> <li>Set frame base set (1)</li> </ul>
Others	F table assembly	<ul style="list-style-type: none"> <li>• Bobbin winder</li> <li>• Parts for boring</li> </ul>



## 3. Installation

### ⚠ DANGER

- |  |  |
|--|--|
| <p>⊘ Embroidery machines should be installed only by trained engineers.</p> <p>! Electric wiring should be laid by your distributor or electric experts.</p> <p>! A machine weighs more than 600 kg. Installation should be carried out by 4 or more workers.</p> <p>⊘ Do not connect the power source until installation is completed. Doing so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.</p> | <p>! Install a machine in a place away from a high-frequency welding machine or other machines that may generate a strong electric noise. Failure to do so may cause the embroidery machine to malfunction.</p> <p>⚡ Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.</p> <p>! Secure the machine with the casters when installing it so that it will not move by placing the leveling seat on the sound floor.</p> |
|--|--|

\* After installation is completed, get the power supply from a dedicated outlet.

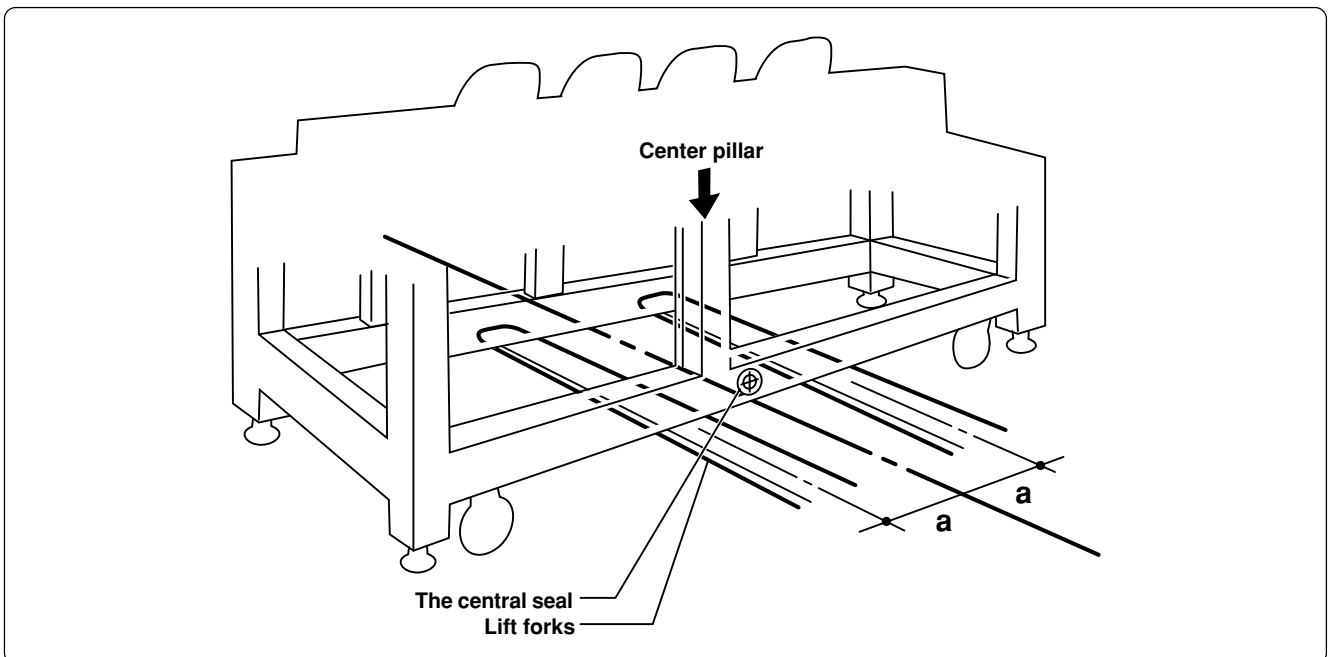
\* When connecting multiple machines, exercise care not to exceed the capacity of the outlet.

### 3-1 Transportation of Machine

When relocating the machine, push the steel frame.

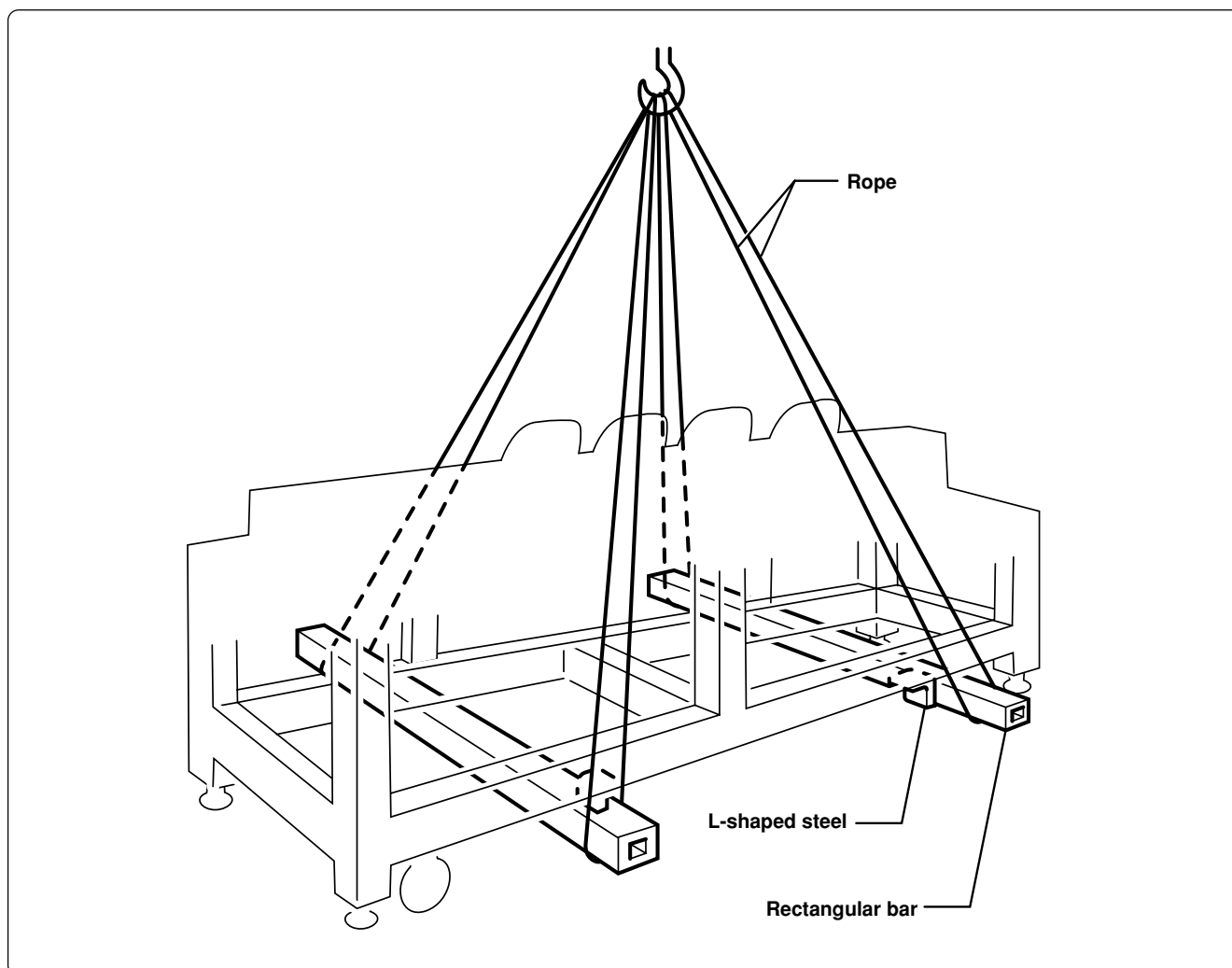
Note) Never push the cover or carriage.

#### ■ When using a fork lift



Open the forks of the lift to both sides evenly from the central seal positioned at the center (viewed from the rear of the machine), and pass them under the legs to lift the machine.

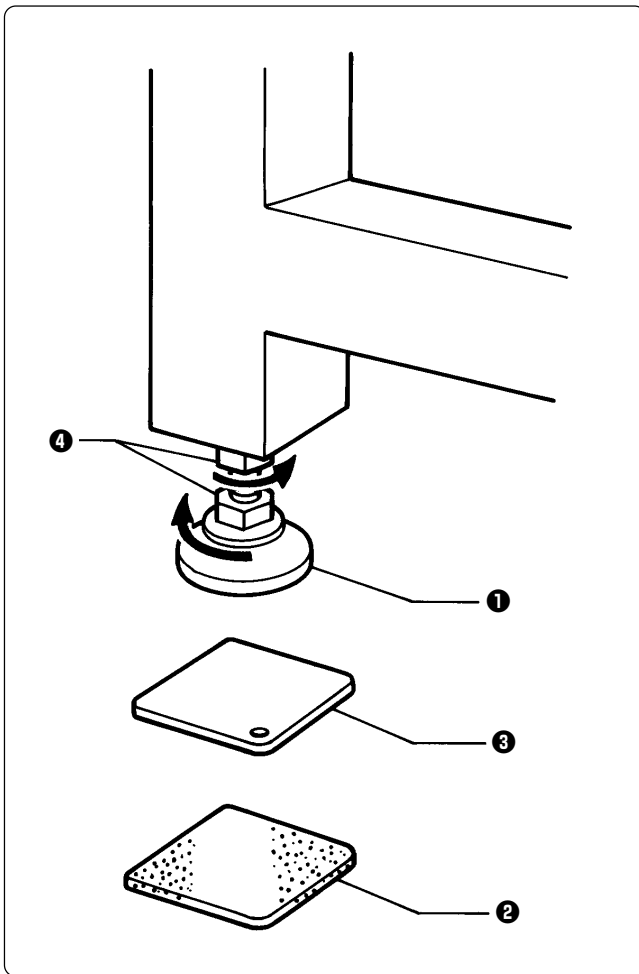
■ When using a crane



**Place two rectangular bars on the four L-shaped steels on the bottom of the machine steel frame. Loop four ropes around the bars and lift the machine.**

**Note) When lifting the machine, make sure that the ropes do not contact the machine table or the tension plate.**

### 3-2 Installation of Machine

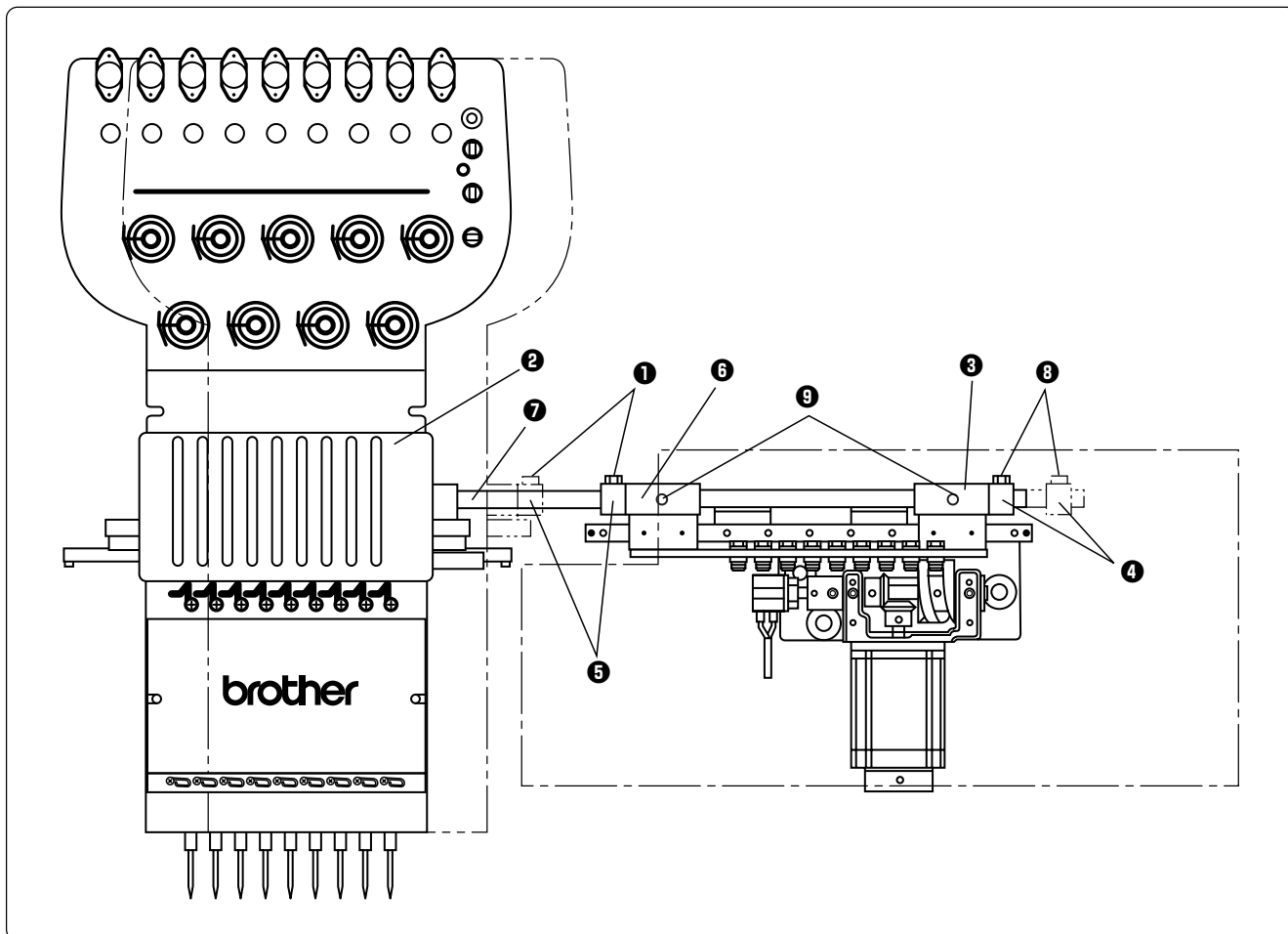


1. Place the attached cushion sheets ② and leveling plates ③ under the four level adjusters ①. The leveling plates ③ should be placed above the cushion sheets respectively.
2. Secure the four level adjusters ① on the ground using the nuts ④ so that the machine will be stable.

Note) If the floor is not strong enough, the embroidery machine may be rocked during operation. In such a case, it is recommended that a secure base of concrete be placed below the embroidery machine.

### 3-3 Preparation of Needle Bar Case

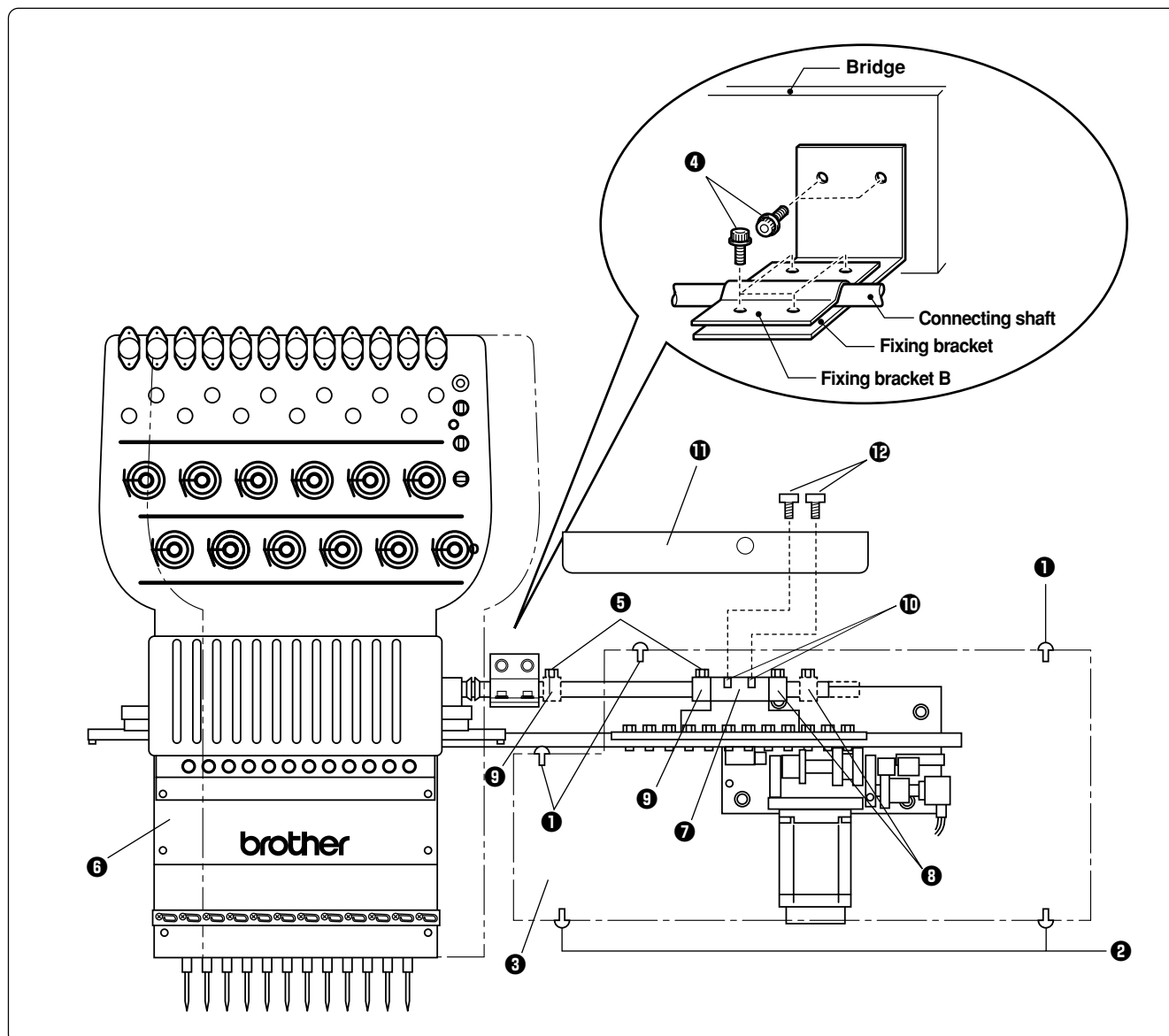
#### ■ BES-941BC



1. Loosen the bolt ① and set screw ⑨, and move the needle case ② to the left.
2. Press the change bracket collar ④ against the change case base ③ on the right, while pressing the change bracket collar ⑤ against the change case base ⑥ on the left, and tighten the bolt ① and set screw ⑩. Check that needles at needle bar No.1 and 9 are inserted into the needle plate holes smoothly.

- Note)
- Check that the connecting shaft ⑦ does not have backlash in the horizontal direction.
  - Never loose the bolt ⑧ of the change bracket collar ④. If this bolt is loosened, the change bracket collar ④ will be dislocated and the position of the needle bar case ② will need to be adjusted.

## ■ BES-1241BC



1. Remove 3 pieces of fixing screw ①, loosen 2 pieces of screw ② and remove the color change cover ③.
2. Remove the bolts ④ and detach the fixing bracket for transportation from the bridge and the connecting shaft.
3. Loosen the bolts ⑤ and set screw ⑩, and move the needle bar case ⑥ left side.
4. Press the change bracket collar ⑧ against the change case base ⑦, while pressing the left side change bracket collar ⑨ against the change case base ⑦, and tighten the bolts ⑤ and set screw ⑩. Check that needle bar No.1 and 12 are inserted into the needle plate holes smoothly.

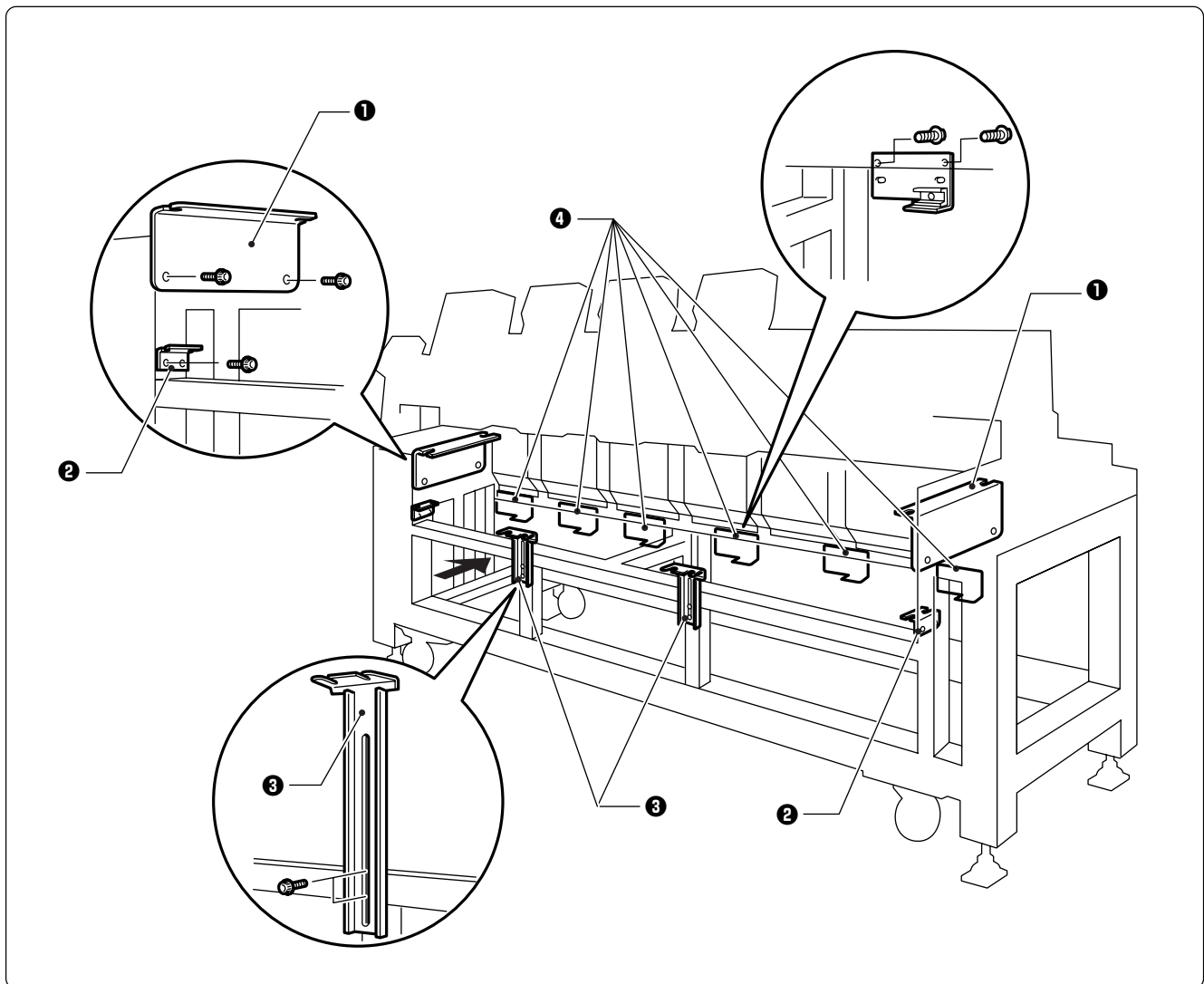
(Notes) • Check that there is no play for the connecting shaft in the horizontal direction.

- Never loose the bolt of the change bracket collar ③. If this bolt is loosened, the change bracket collar ⑧ will be dislocated and the position of the needle bar case ⑥ will need to be adjusted.

5. Attach the color change cover ③ by 3 pieces of fixing screw ① and 2 pieces of fixing screw ②.
6. Attach the linear guide cover ⑪ by 2 pieces of tightening screw ⑫.

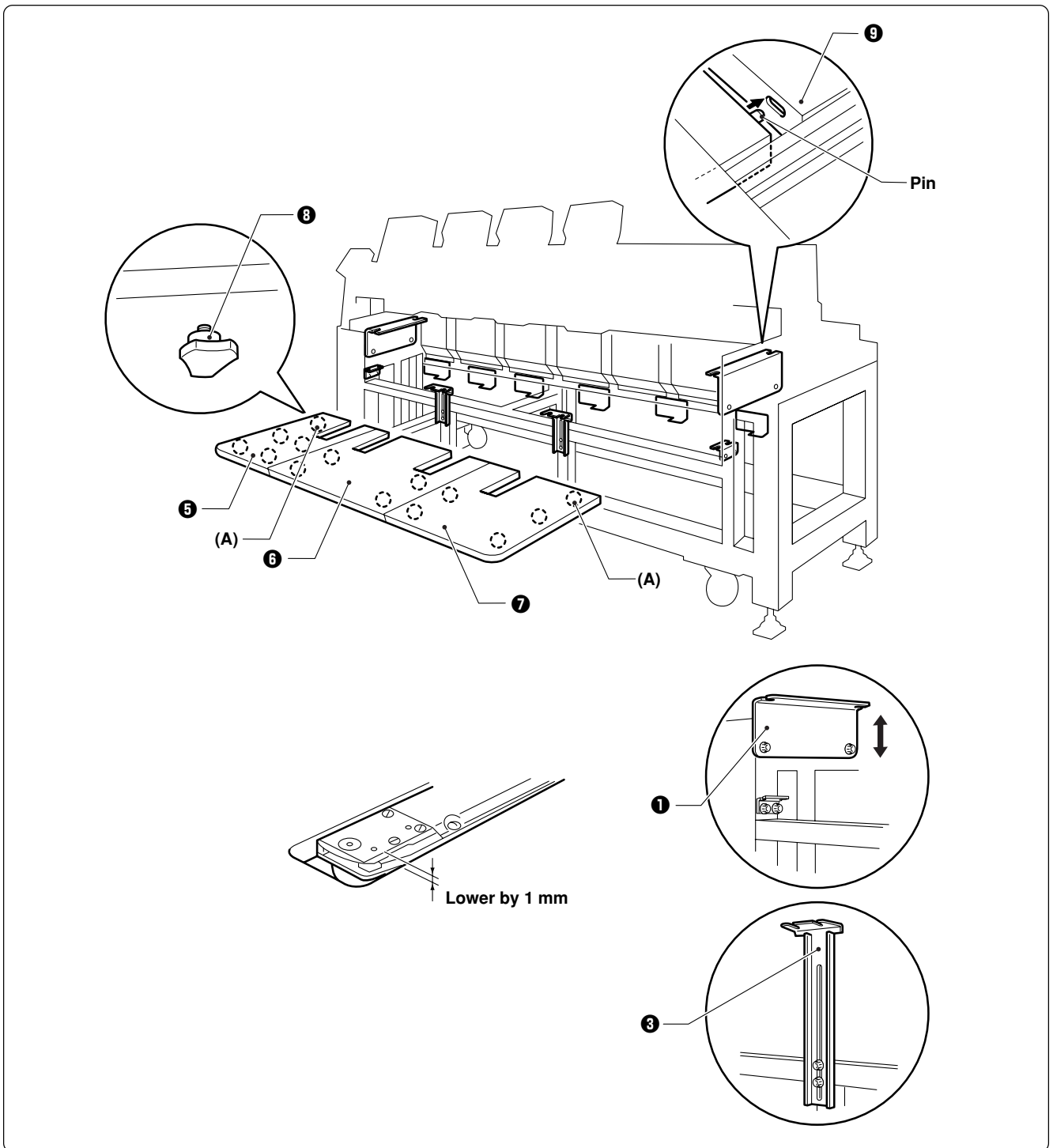
## 3-4 Mounting of Table

### ■ Mounting of F table



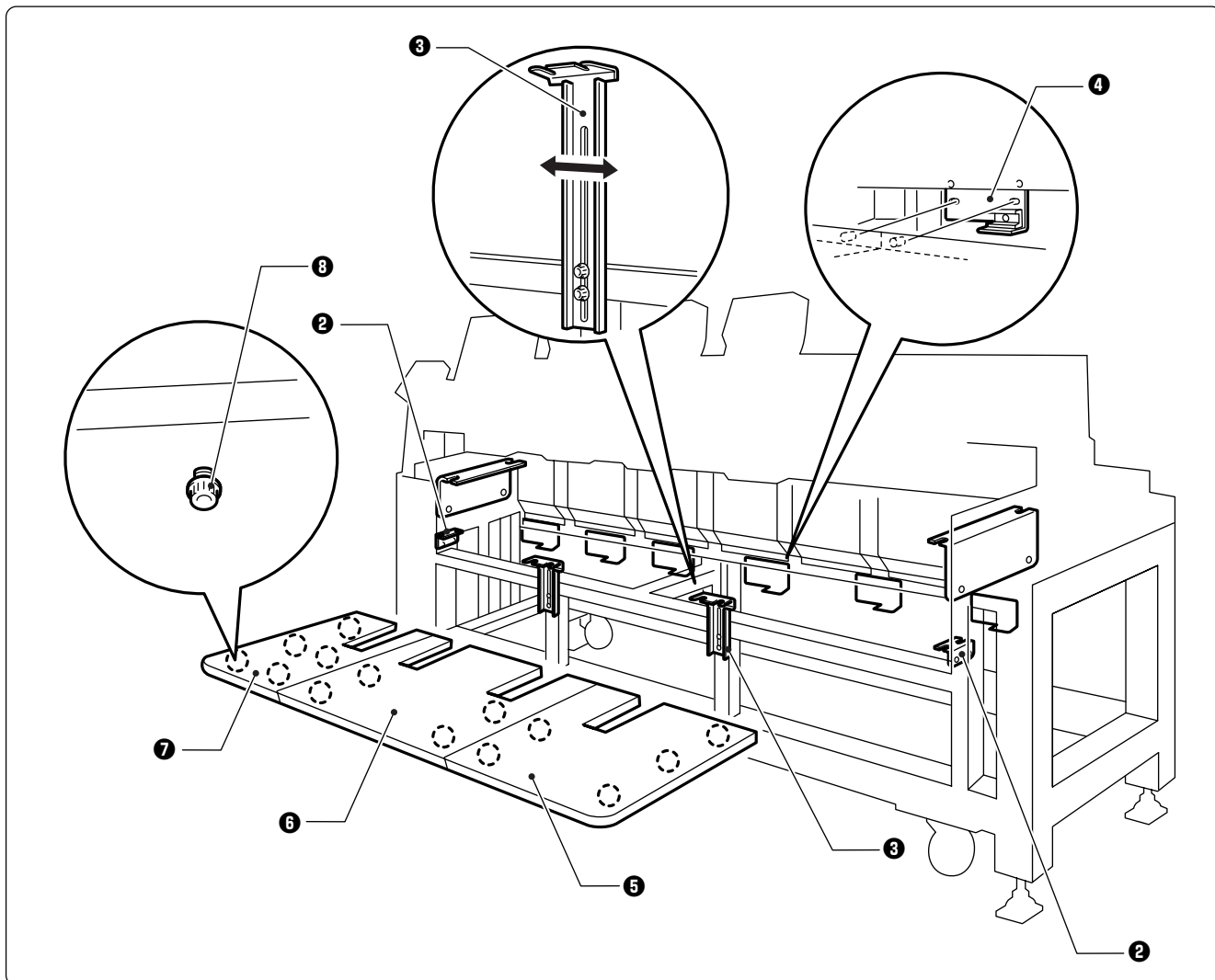
1. Tentatively mount the F table guides U **1** and L **2** on both sides of the legs using two bolts each.
2. Tentatively mount there F table supports F **3** on the leg front using two bolts each.
3. Tentatively mount five F table stoppers **4** on the rear legs using two bolts each.

Note) • The steps 1 and 3 are required only when the F table set is purchased separately from the machine.  
 • The F table is a standard attachment.



4. Mount four drilling bolts **8**, spring washers **10**, flat washers **11** each on the rear of F table R **5**, M **6**, and L **7**.
5. Mount four thumb bolts on the steel pipe below the front leg.
6. Insert the pins attached to the rear of the F table R **5**, M **6**, and L **7** into the cover **9** on the leg. Adjust the height of the F table guide U **1** and the F table support F **3** so that the table top surface will become 1 mm lower than the bed top surface. After adjustment is finished, tighten each bolt securely.
7. Mount a drilling bolt **8**, a spring washer **10**, and a flat washer **11** in section (A) of F tables R **5** and L **7**.

■ Procedure to mount F table when using the flat frame and the sash frame

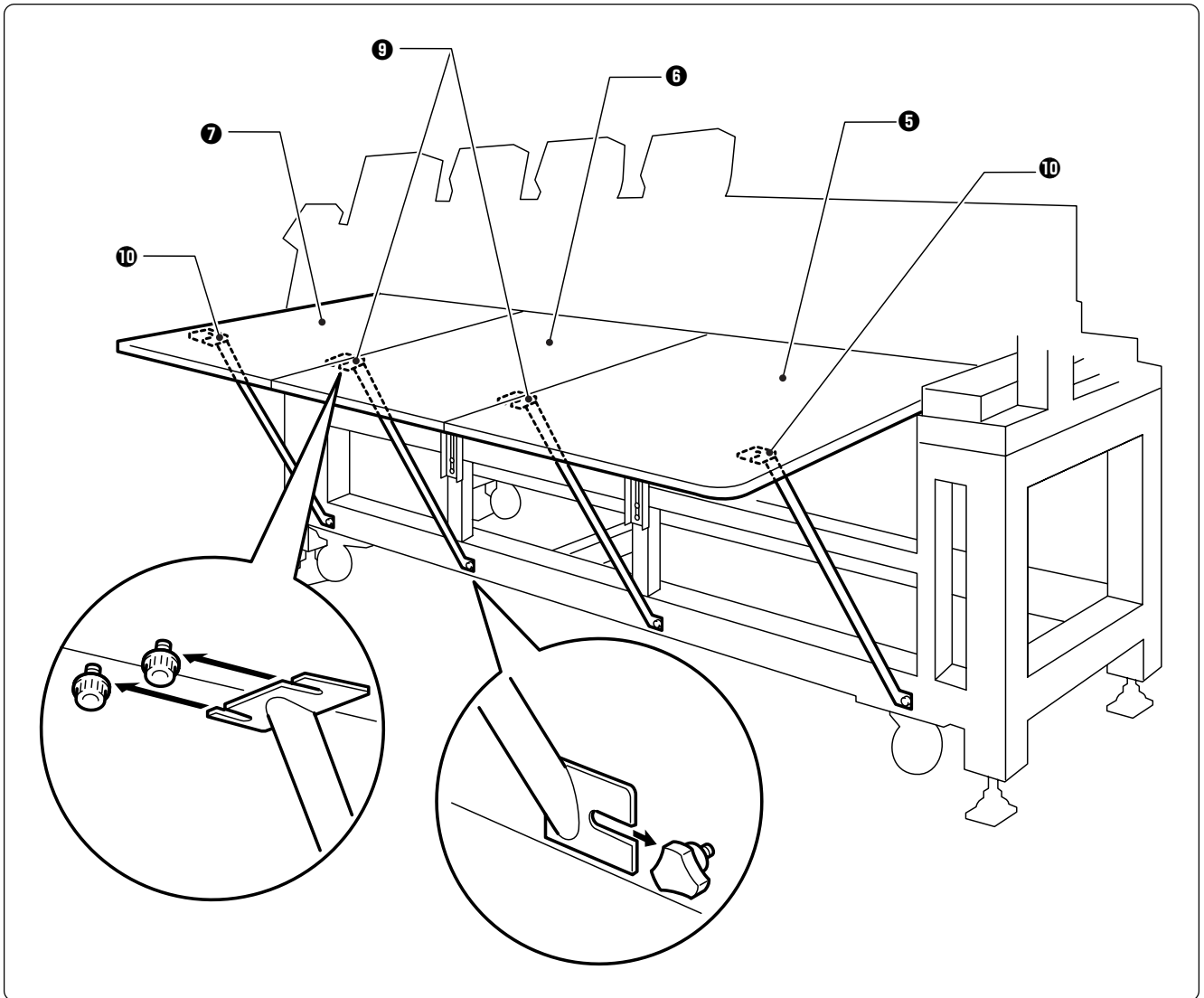


1. Dismount the F table R ⑤, M ⑥, and L ⑦ once, and lower the F table support F ③. Then, place the F table R ⑤, M ⑥, and L ⑦ on the F table guide L ② bending section. Fix the F table support F ③ at this height and insert the pins on the rear of the F table R ⑤, M ⑥, and L ⑦ into the holes of the F table stopper ④.

Note) Fix the F table stopper and the F table guide L securely at this position.

2. Insert the F table R ⑤, M ⑥, and L ⑦ into the upper and lower positions respectively, then check if the table can be securely fixed by the drilling bolts ⑧. If not, shift the F table support F ③ to the right and left for further adjustment.





**3. Fix the legs and the table using the F table stays A (2 pcs.) ⑨ and B (2 pcs.) ⑩ while the F table R ⑤, M ⑥, and L ⑦ are fixed at the upper position.**

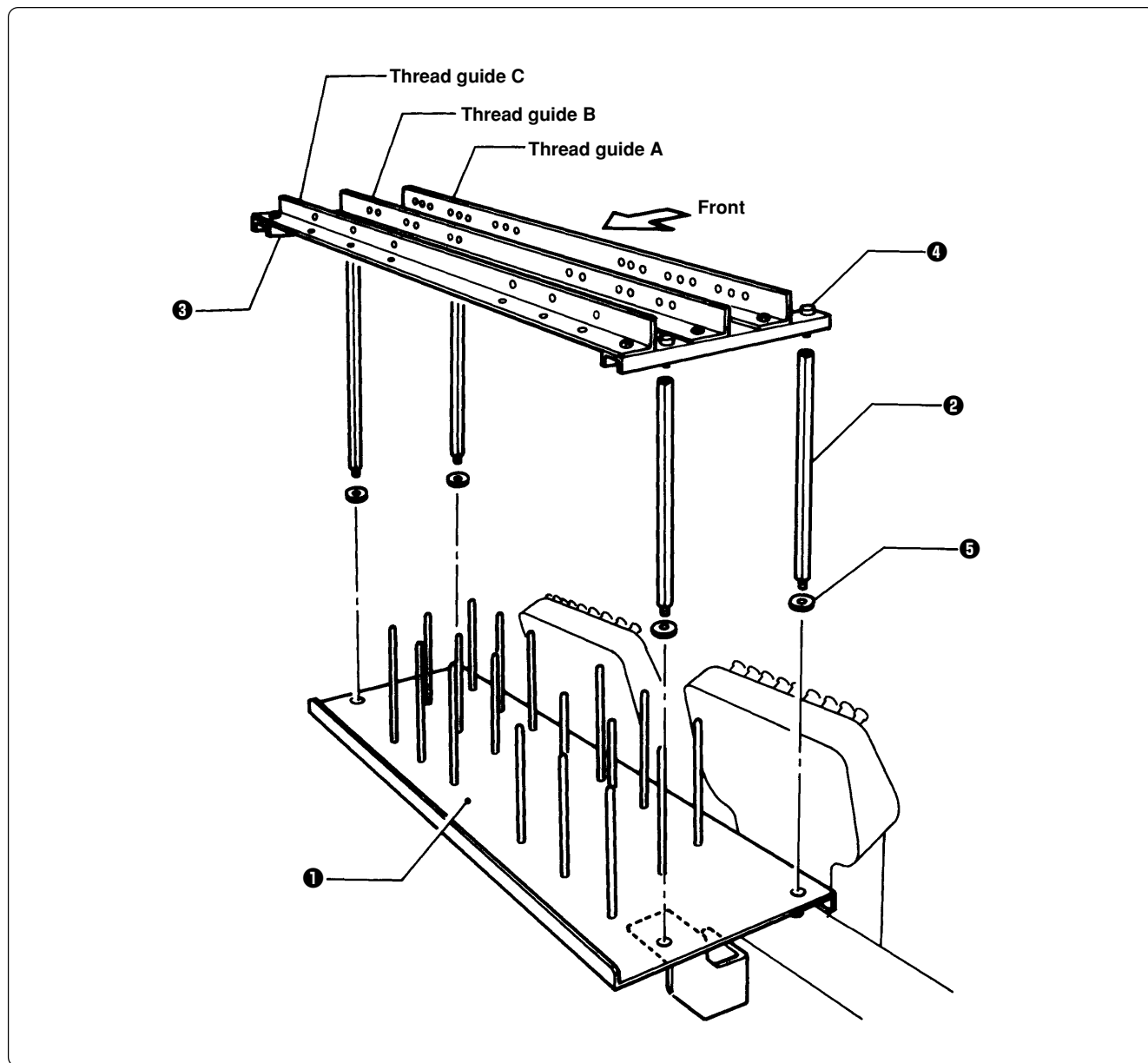
\* Dismounting can be carried out in the reverse procedures.

**Note)** • Use two F table stays (B) with one notch at both ends of the F table R ⑤ and L ⑦.

- When mounting the F table stays A (2 pcs.) ⑨ and B (2 pcs.) ⑩, fit the F table stay notch into the table, then fix the notch to the legs using the thumb bolts.
- Dismounting can be carried out in the reverse procedures.
- When the F table is at the lower position, the F table stays A and B need not be used.

## 3-5 Mounting of Cotton Stand

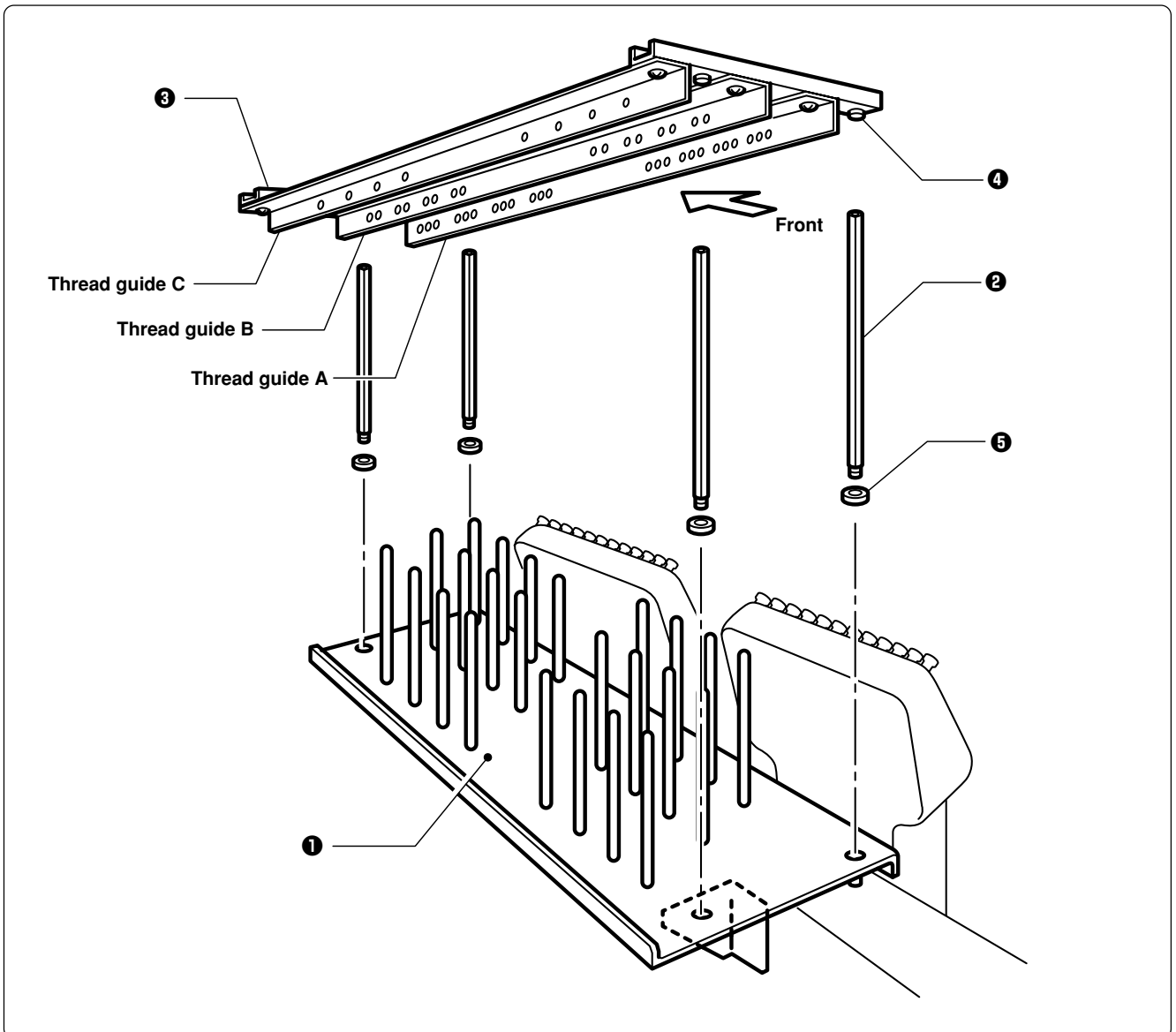
### ■ BES-941BC



1. Attach four thread guide support bars ② to the cotton stand assembly ①, while fitting into the four holes.
2. Mount the thread guide assembly ③ on the thread guide support bars ② using the four screws ④.

Note) • When mounting, use one flat washer ⑤ below the thread guide support bar ②.  
• Pay careful attention to the front and back directions of the thread guides (A, B, C).

## ■ BES-1241BC



1. Attach four thread guide support bars ② to the cotton stand assembly ①, while fitting into the four holes.
2. Mount the thread guide assembly ③ on the thread guide support bars ② using the four screws ④.

Note) • When mounting, use one flat washer ⑤ below the thread guide support bar ②.  
 • Pay careful attention to the front and back directions of the thread guides (A, B, C).

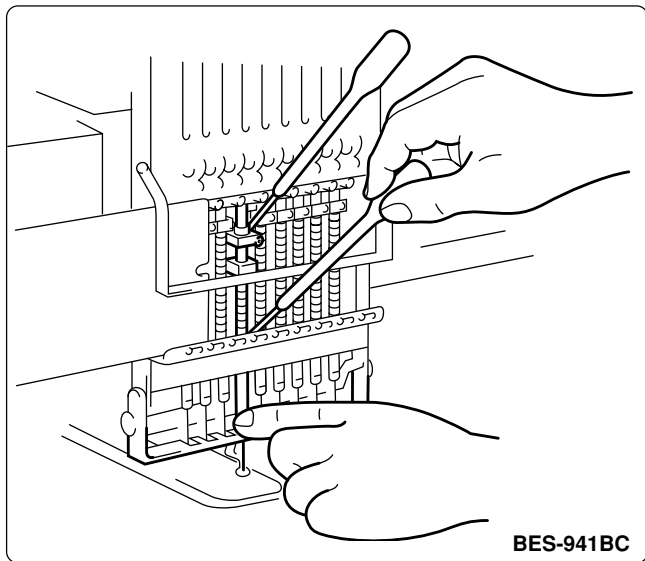
### 3-6 Lubrication to Needle Bar Case

Proper lubrication is necessary for keeping the machine head in good condition.

#### CAUTION

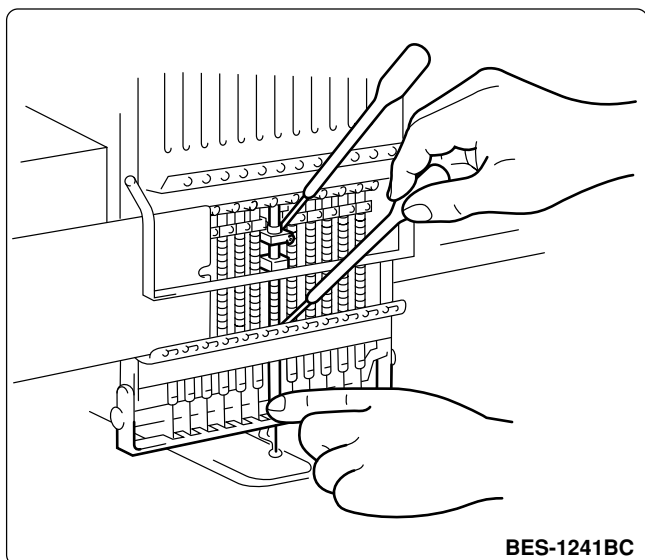


Turn off the power switch before starting any cleaning work, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.



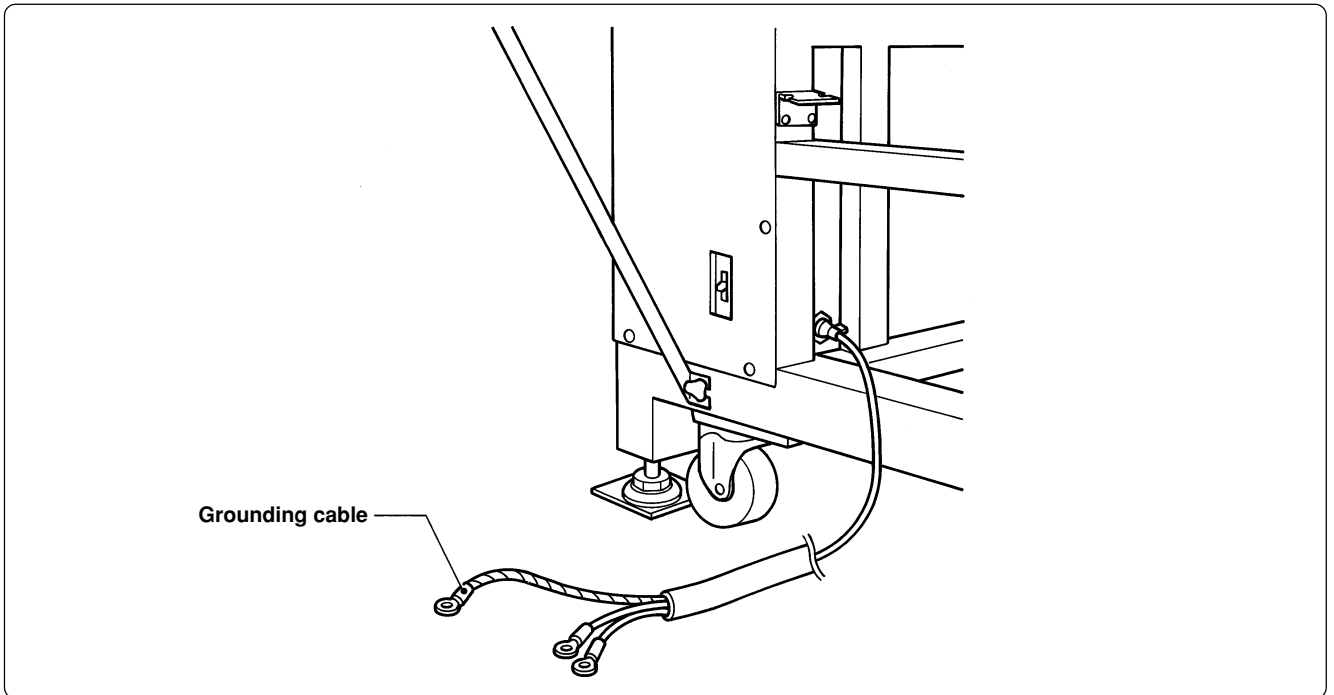
Before operating the machine for the first time after unpacking or after leaving the machine without operation for a long period of time, supply one or two drops of oil to two sections of the needle bar. (See the left figure.)

- Note)
- Use the Brother's specified embroidery machine oil (Nisseki Embroidery Lube No. 10 or the equivalent).
  - Supplying an excessive amount of oil will cause dripping onto the material.



### 3-7 Grounding

- Note)
- When connecting the power supply, make sure to connect it to the grounding cable (with green and yellow stripes).
  - When plugging in the outlet, use a plug suited to the outlet.



# 4. Preparation for Embroidering

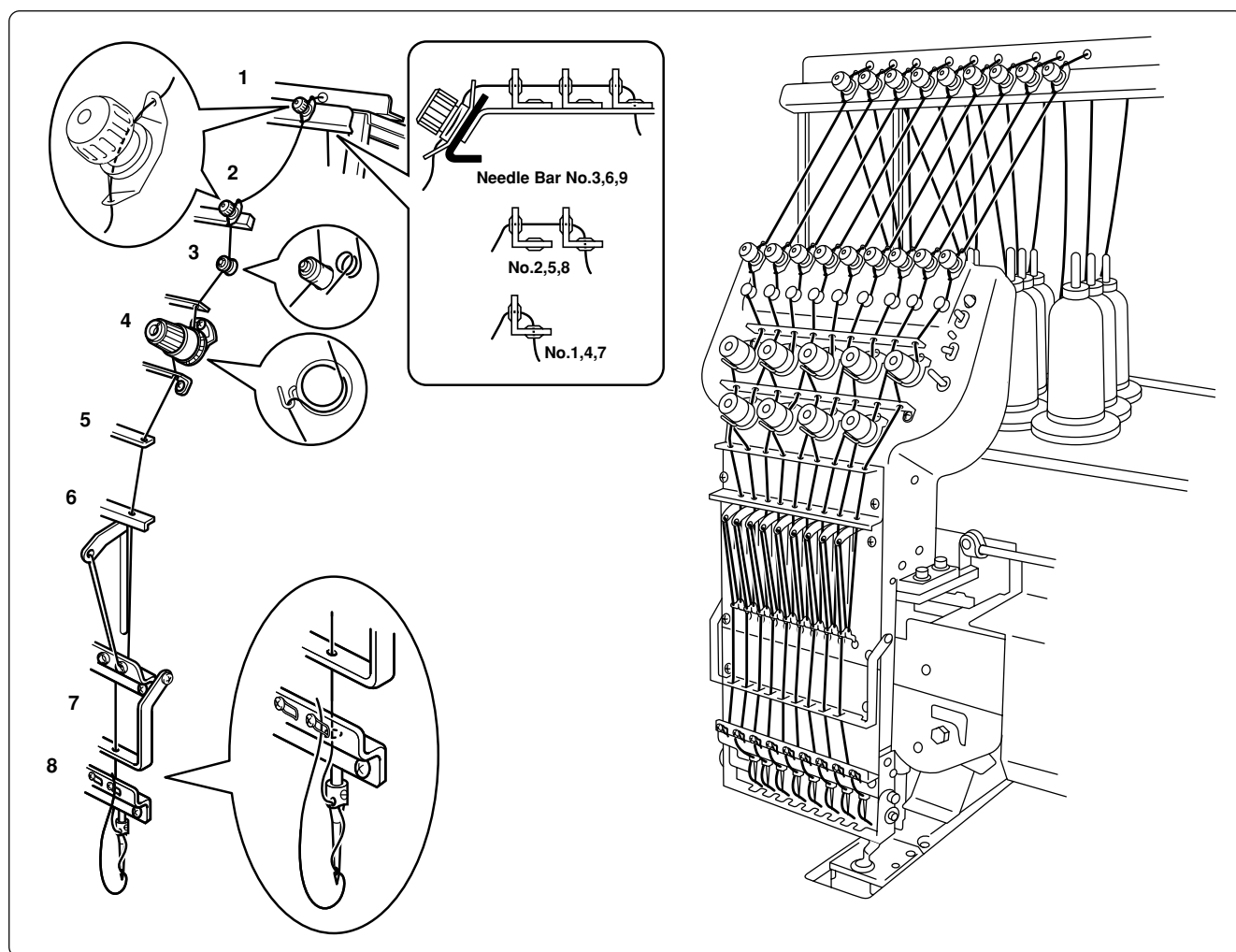
## ⚠ CAUTION



Turn off the power switch before starting preparation.  
Failure to do so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.

### 4-1 Upper Threading

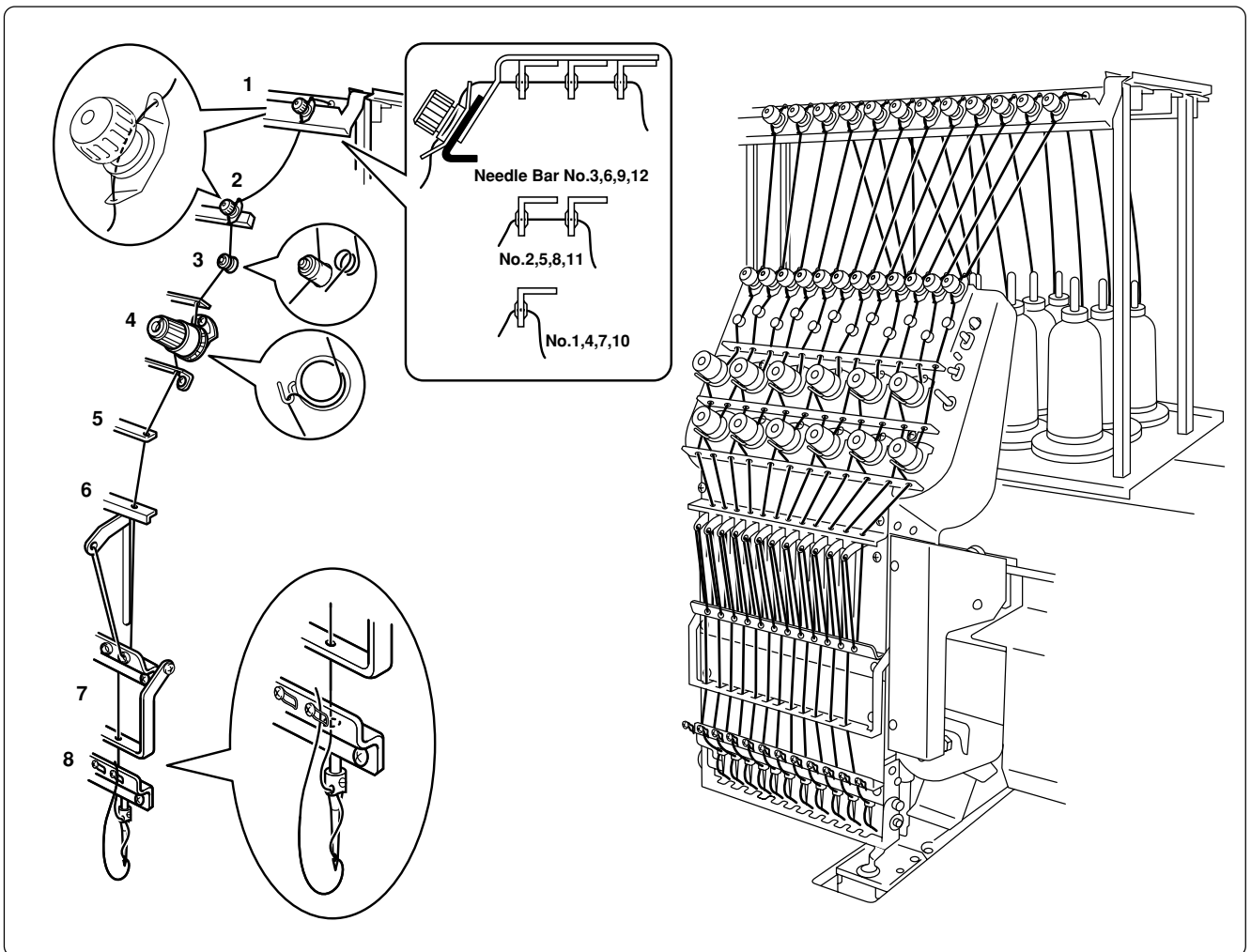
#### ■ BES-941BC



1. Pass the upper thread from the cotton stand through the hole of the thread guide right above each cotton stand bar from the lower side.
2. Pass the thread through the upper hole of the pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole.
3. Pass the thread through the upper hole of the 2nd pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole, and wind it around the thread breakage pulley twice.

4. Pass the thread through the hole of the upper thread guide (U), wind it into the tension disk clockwise once, and place it on the spring.
5. Pass the thread through each hole of the upper thread guide (U) and the thread guide (C).
6. After passing the thread through the hole of the thread guide (U), insert the thread into the right side of the inner thread guide, and pass it through the hole of the thread take-up.
7. Bring the thread to the inner thread guide again to insert it into the hole from the upper section, then into the lower thread guide.
8. Pass the thread through the hole of the needle bar thread guide, then pass it through the needle eye, without passing it through the presser foot.

### ■ BES-1241BC



1. Pass the upper thread from the cotton stand through the hole of the thread guide right above each cotton stand bar from the lower side.
2. Pass the thread through the upper hole of the pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole.

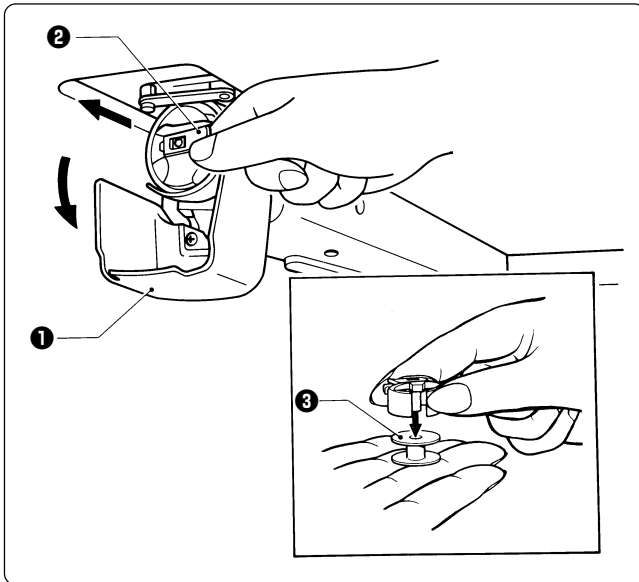
- 3. Pass the thread through the upper hole of the 2nd pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole, and wind it around the thread breakage pulley twice.**
- 4. Pass the thread through the hole of the upper thread guide (U), wind it into the tension disk clockwise once, and place it on the spring.**
- 5. Pass the thread through each hole of the upper thread guide (U) and the thread guide (C).**
- 6. After passing the thread through the hole of the thread guide (U), insert the thread into the right side of the inner thread guide, and pass it through the hole of the thread take-up.**
- 7. Bring the thread to the inner thread guide again to insert it into the hole from the upper section, then into the lower thread guide.**
- 8. Pass the thread through the hole of the needle bar thread guide, then pass it through the needle eye, without passing it through the presser foot.**



## 4-2 Replacement of Bobbin

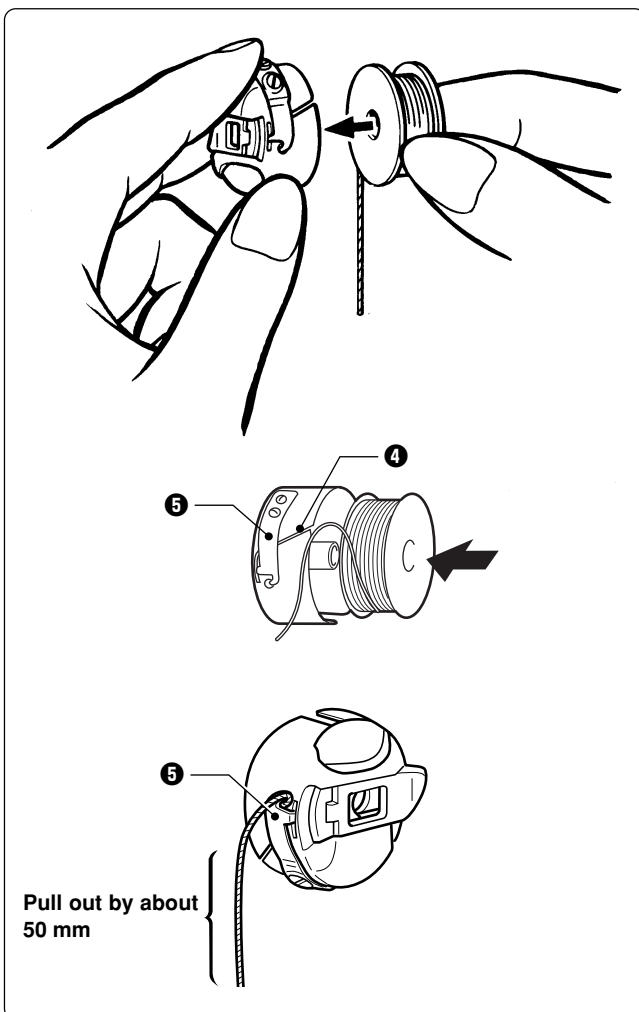
Note) Remove dust, lint and oil from the bobbin case before replacement.

### ■ Removing bobbin case



1. Open the rotary hook cover B ①.
2. Hold the knob ② and take out the bobbin case.
3. Close the knob and take out the bobbin ③.

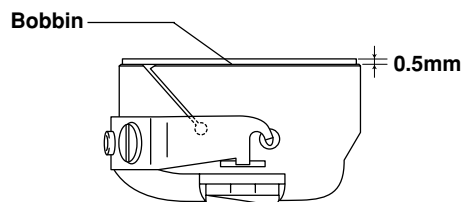
### ■ Replacing bobbin



1. Put a new bobbin in the bobbin case.

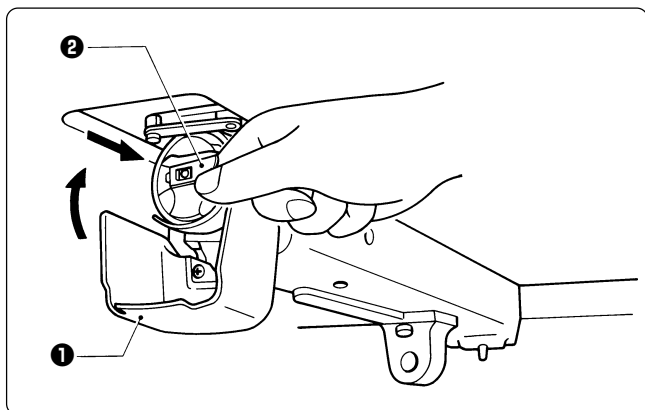
Check the winding direction.

Check that the bobbin is pushed out of the bobbin case by about 0.5 mm. If not, the slip prevention spring of the bobbin case does not work. Adjust the height of the spring or replace it with a new one.



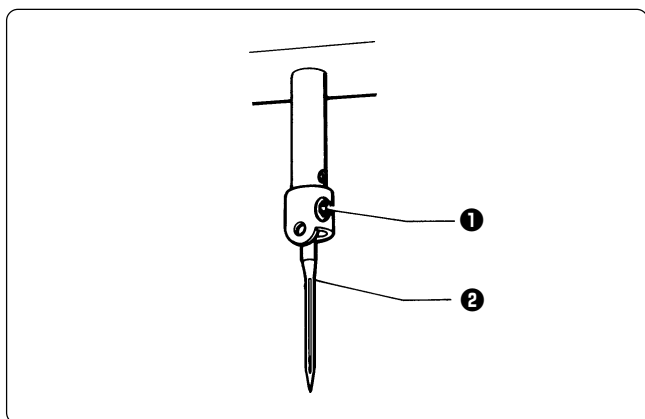
2. Slide the thread under the tension spring ⑤ through the notch ④.
3. Pull out the thread from the hole of the tension spring ⑤.
4. Pull out the thread by about 50 mm.

### ■ Attaching bobbin case



1. Hold the knob ② and attach the bobbin case securely.
2. Close the rotary hook cover B ①.

## 4-3 Replacing and Selecting Needle



### ■ Removing needle

Loosen the set screw ① and remove the needle ①.

### ■ Attaching needle

With the flat side facing the front, insert the needle all the way until it meets the end of the needle bar. Tighten the set screw ① firmly.

- Note)
- Set the needle so that the notched part will come on the rotary hook side.
  - The needle should not be angled to the left (when viewed from the front).

### \* Relationship between materials and needles

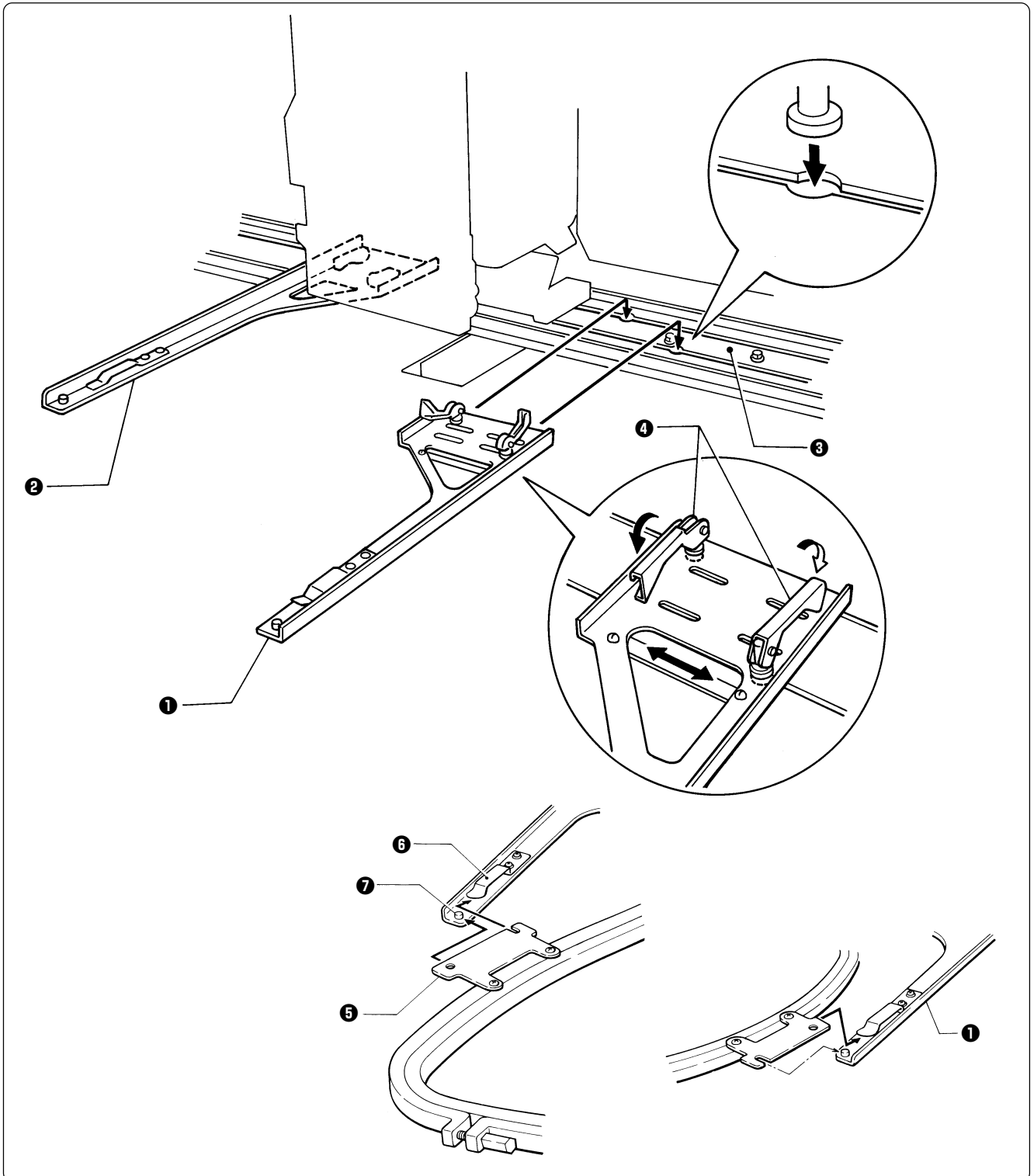
Material	Needle	Needle thickness
Denim Leather	DB x K5	#14, #16, #18
Handkerchief		#9, #10
Shirt Towel		#11, #12, #13

### ■ Selecting needle

- When using special threads such as gold, silver, and rame yarn, use a heavy-duty needle (#11 ~ #16). For better finish, paste the waxed paper on the back of the material.
- In general, use DBxK5 #11 ~ #18 according to the material thickness. For knitted materials, use DBxK23 #11 because its rounded point prevents the knit thread from breaking.

## 4-4 Attachment of Embroidery Hoop and Frame

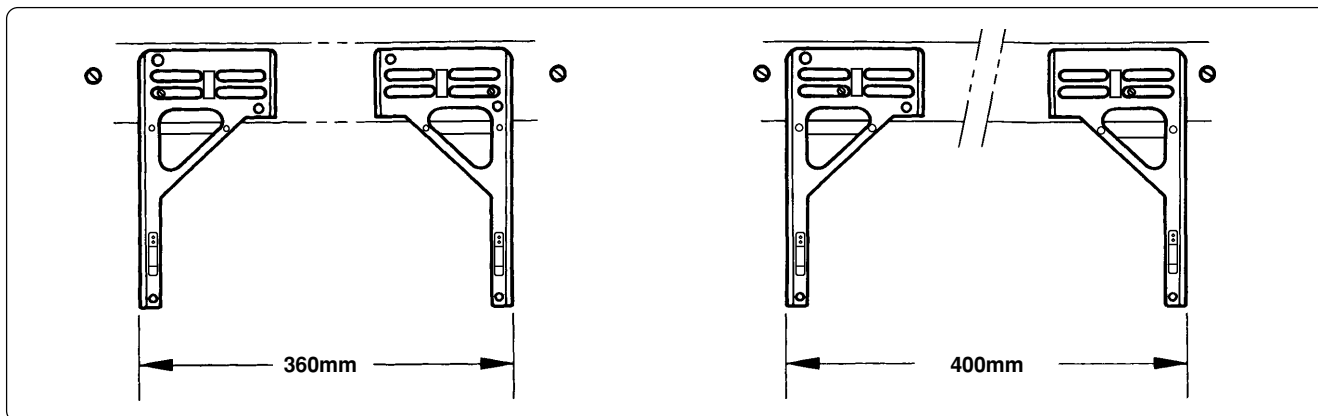
### ■ Tubular square hoop



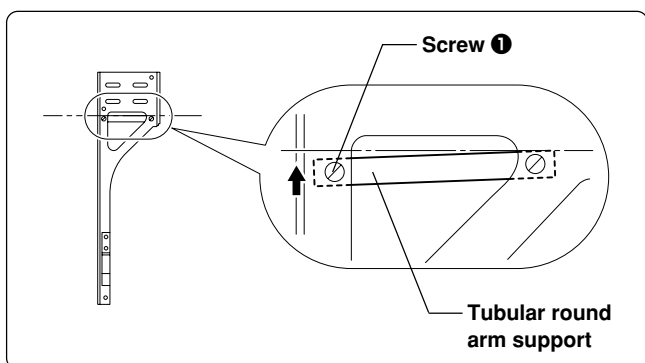
1. Insert the fixing pins of the tubular round arms R ① and L ② into the notches of the X-axis feed frame ③. Slide the arm to the right and left and lower the fixing lever ④ to fix them.
2. Set the right and left fixtures of the tubular square hoop ⑤ while sliding them under the flat spring ⑥ upward. Then fit the frame projecting part ⑦ into the hole of the tubular square hoop ⑤ securely.

- By changing the tubular round arm mounting width, various sizes can be set.

Note) Change the width, referring to the pin position.

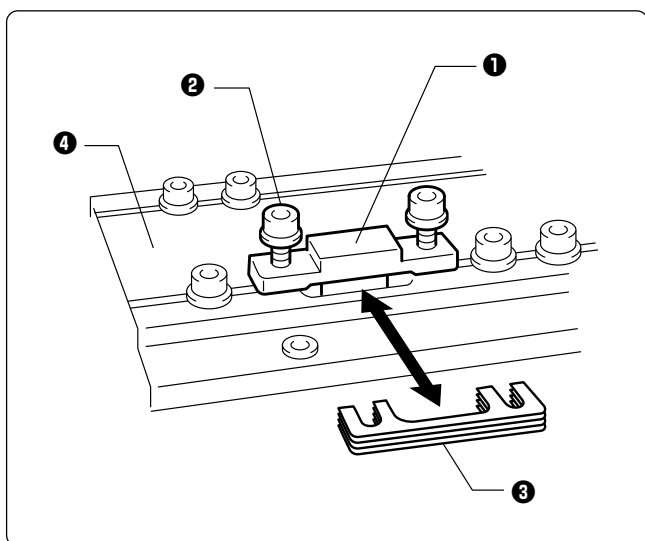


- If a tubular round arm has a backlash:  
Follow these steps for adjustment:



1. Move the end of the tubular round arm to the left.
  2. If a clearance is left as shown in the figure, loosen screw ① and adjust the tubular round arm support so as to eliminate the clearance between the support and the X-feed frame. Tighten screw ①.
- \* Follow the same steps when moving the end face of a tubular round arm to the right.

- If tubular round arms are not in a horizontal position:  
Follow these steps for adjustment:



If the tubular round arms cannot be set in a horizontal position (inclined) because of the weight of fabrics, make an adjustment using roller spacers in the following steps. (Four roller spacers are inserted before shipment.)

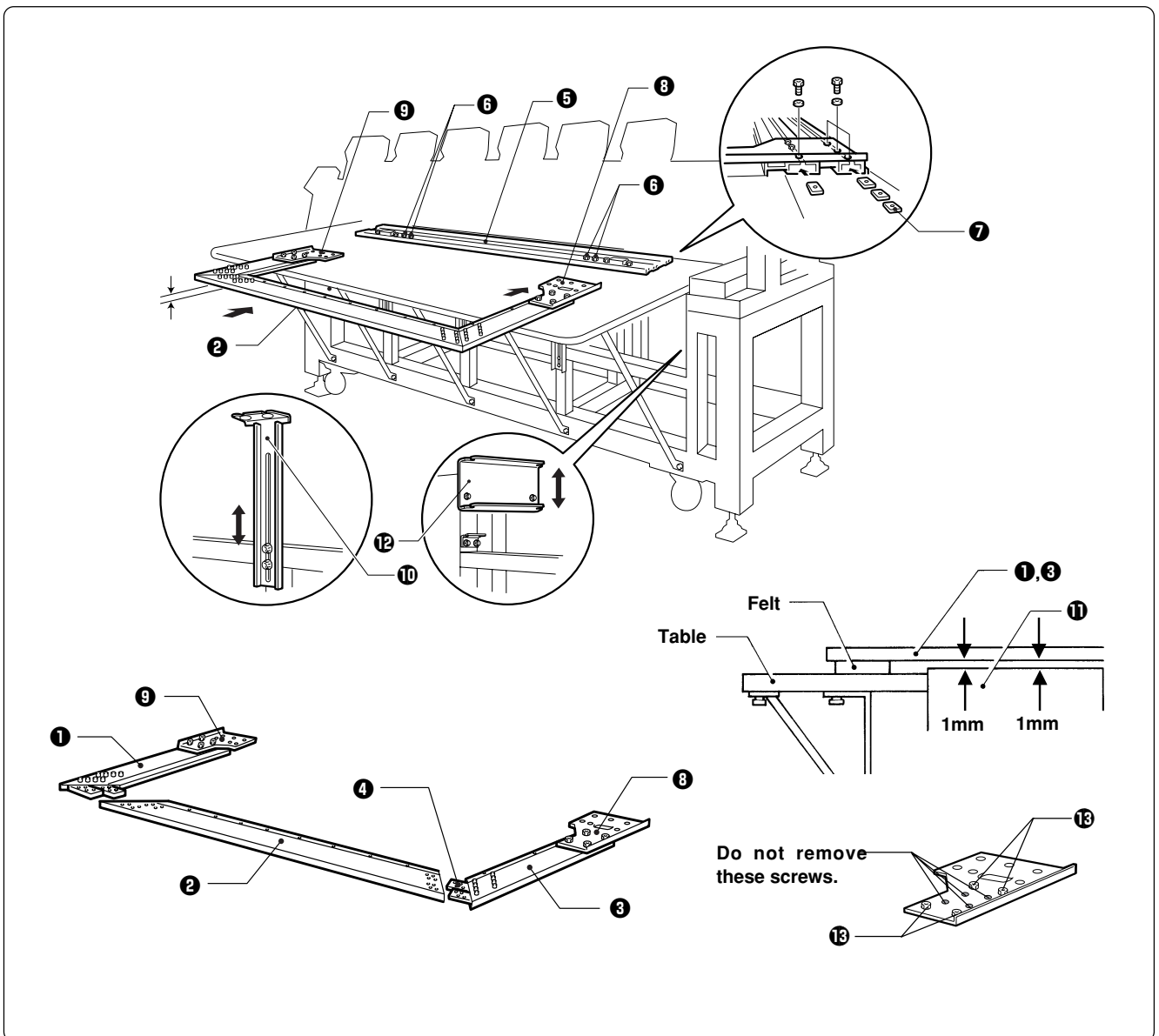
1. Loosen bolts ② of X roller base ① and remove roller spacers ③.
2. Insert a proper number of roller spacers ③ between X roller base ① and X-feed frame N ④. Tighten bolts ②.

Note) When tightening bolts ②, press X roller base ① against X-feed frame N ④ and leave no backlash in between.

3. For the other roller spacers, follow the above steps.

Note) Use the same number of roller spacers in every position.

## ■ Holder base (optional)



### Attaching the holder base frame

1. Set the table. (Refer to "3-4 Mounting of Table" (Page 28) for details.)
2. Insert the frame connecting plate F **4** into the holder base frame LN **1**, holder base frame CN **2**, and holder base frame RN **3**, using bolts and washers.
3. Remove four bolts **5** from the front of X-feed frame **5**. Attach one each of square nut M6 **7** to the right and left sides at the front.  
At the rear of the frame, attach three each of square nuts M6 **7** to the right and left sides.
4. Put frame connecting plates RN **8** and LN **9** on X-feed frame **5**. Fix them with bolts and washers.
5. Check that the clearance between the table and the mounted holder base frame C assembly **2** is even when viewed from the machine front.  
[Adjustment] Loosen three bolts of the F table support F **10** and move it in the direction of the arrow for adjustment.

6. Check that the clearance between the Y-axis cover ⑪ and the mounted holder base frames LN ① and RN ③ is even when viewed from the right and left sides.

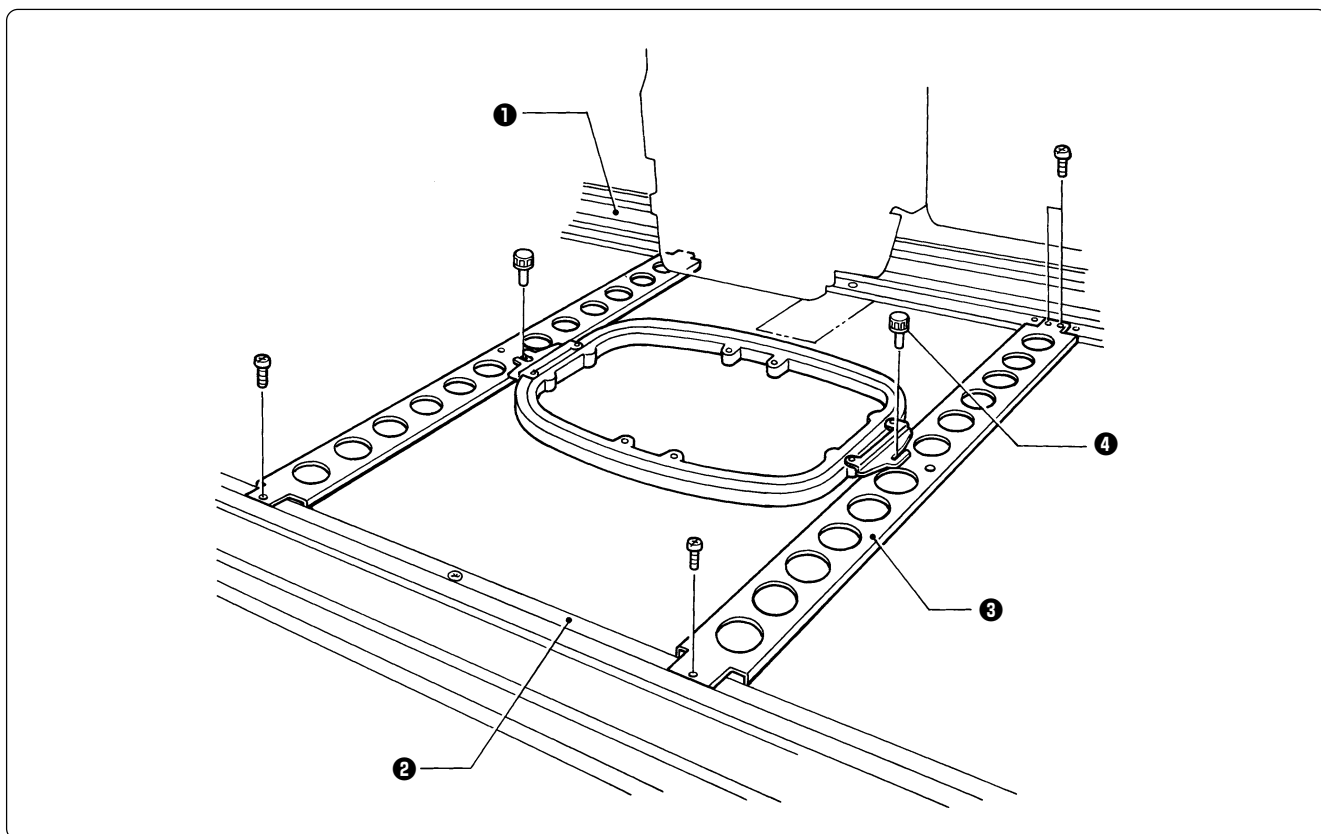
[Adjustment] Loosen the right and left bolts of the F table guide UN ⑫ and move it in the direction of arrow for adjustment.

7. Tighten each bolt securely after adjustment is finished.
8. If removing a holder base frame for frame replacement, etc., remove screw ⑬.

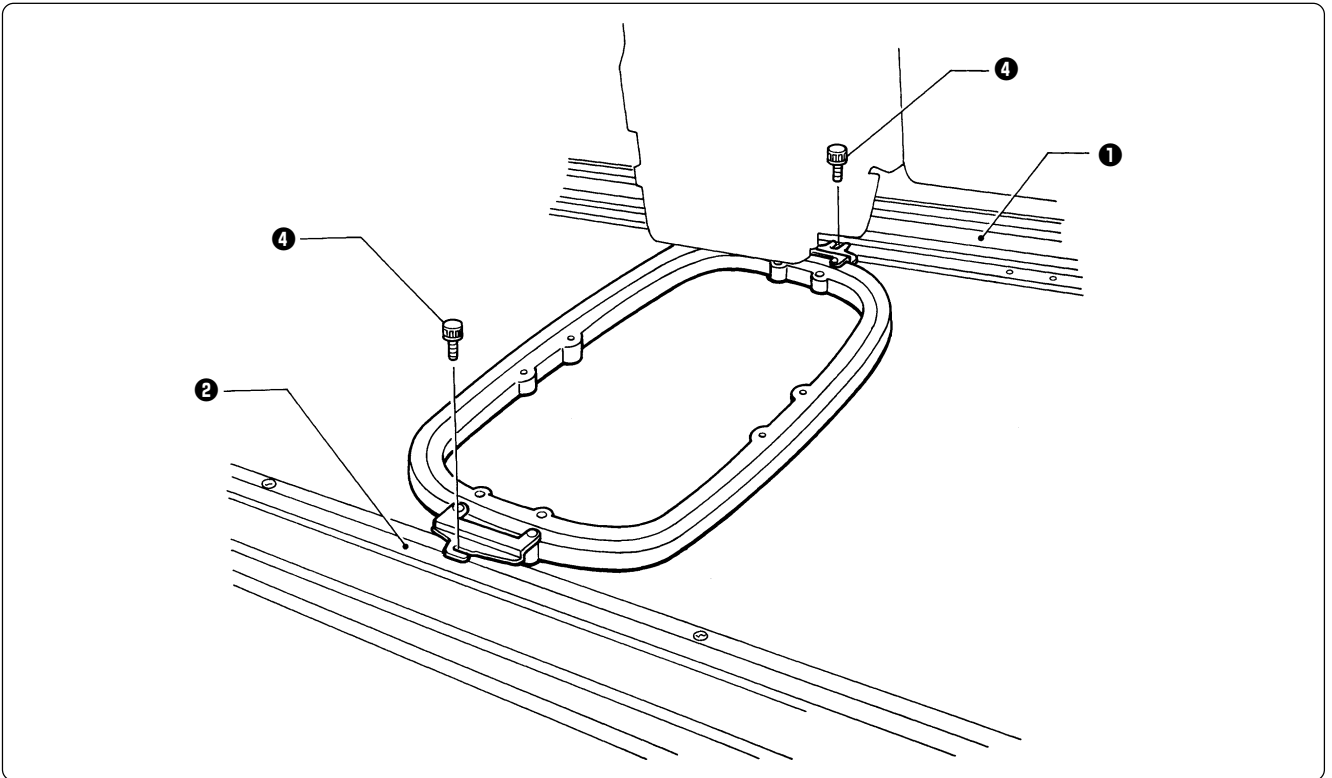
Keep the frame connecting plate attached to the X-feed frame.

#### Attaching the holder base

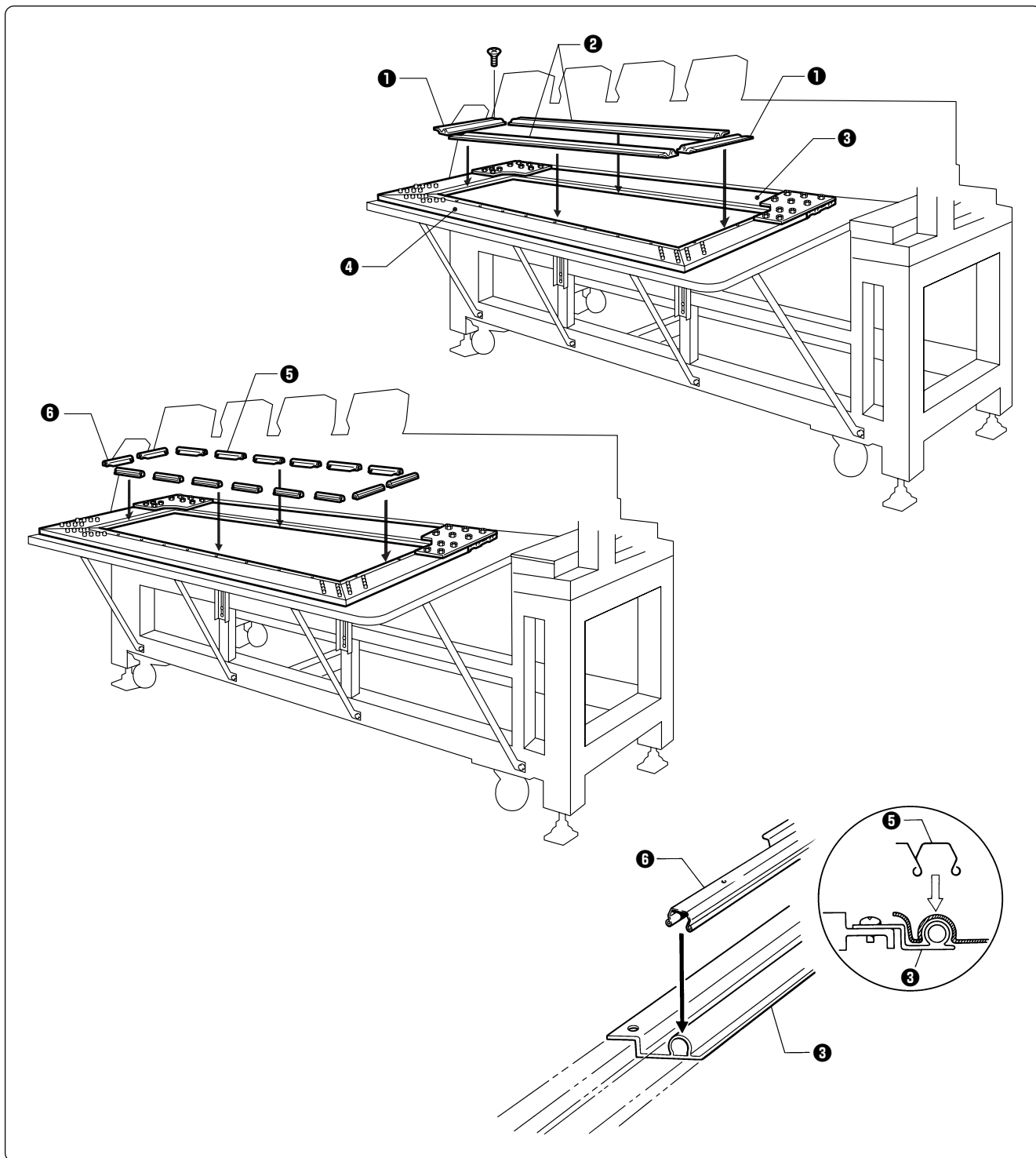
1. Mount the holder base mounting frame ③ on the X-axis feed frame ① and holder base frame C ②, using three clamp screws.
2. When the mounting pitch of the holder base is 370 mm, mount the holder base horizontally to the holder base mounting frames ③ using the thumb bolts ④.



3. When the mounting pitch of the holder base is 550 mm, mount the holder base vertically to the X-axis feed frame ① and holder base frame C ② using the thumb bolts ④.



■ Sash frame (optional)



**Attaching the sash frame**

1. Set the table. (Refer to "3-4 Mounting of Table" (Page 28) for details.)
2. Mount two vertical sash frames ① on the holder base frames L and R, and two horizontal sash frames ② on the X-axis feed frame ③ and the holder base frame C ④, using the screws.
3. Set the material. Then, set ten sash clips 290 ⑤ horizontally on the upper and lower sides, four sash clips 220 ⑥ vertically on the left and right sides, and two sash clips 220 ⑥ horizontally on the upper and lower sides.

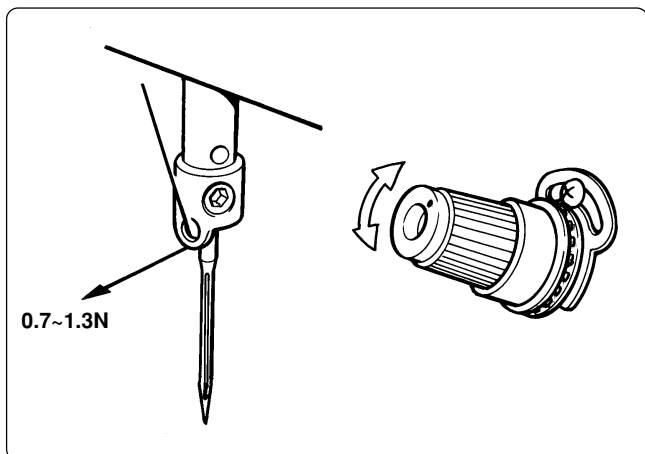


## **4-5 Flat Frame Every Other Head Operation**

When sewing with the flat frame, the sewing range becomes 460 mm maximum in the X direction by conducting every other head operation only for No. 1 and No. 4.

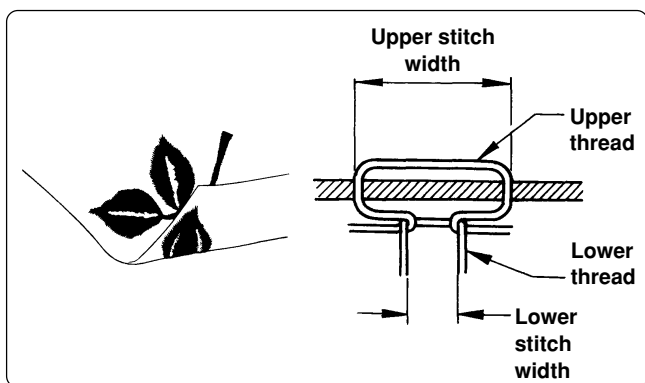
- 1. Put the needle bar case at the needle bar No. 1 position and remove the presser feet for heads No. 2 and No. 3.**
- 2. Set the frame to flat hoop every other head operation.**

## 4-6 Adjustment of Thread Tension



### ■ Adjustment of upper thread

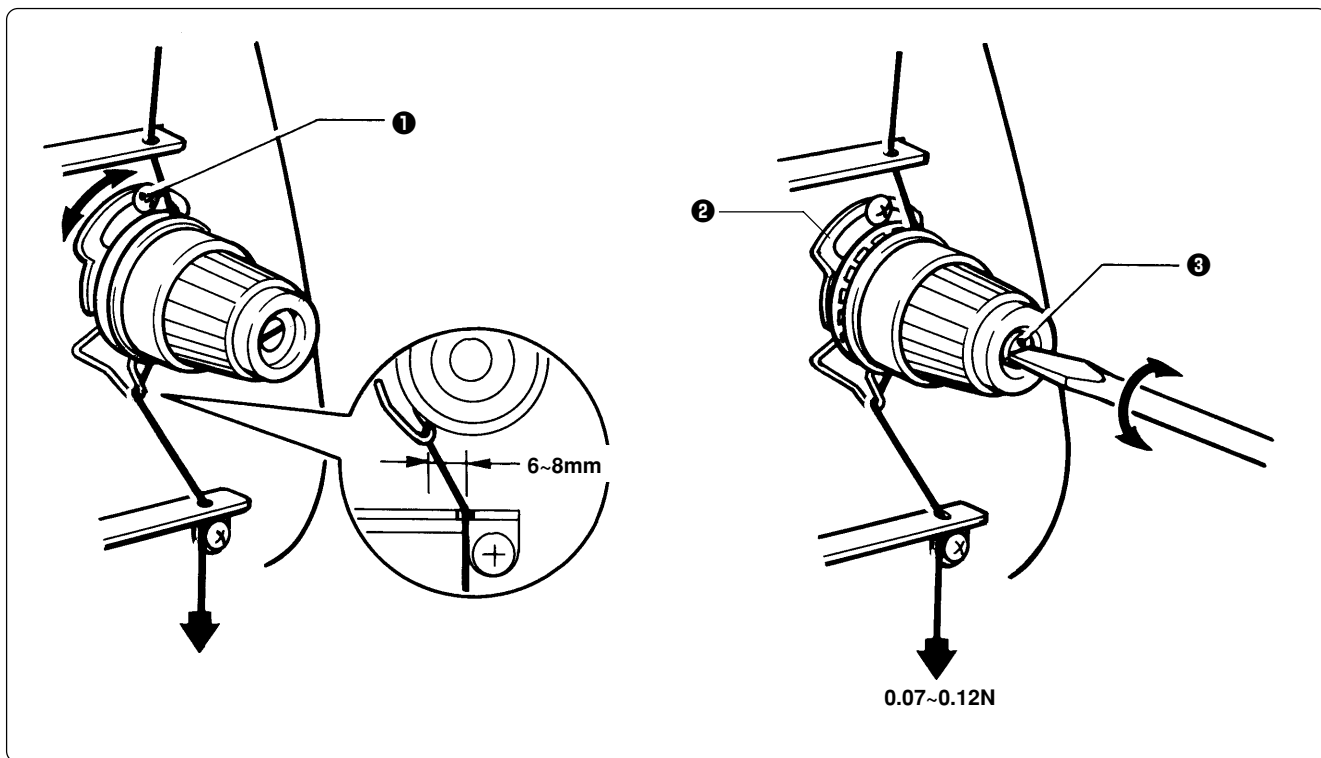
Adjust upper thread tension to 0.7~1.3N when the thread is pulled at the needle bar thread guide.



### \* Correct adjustment

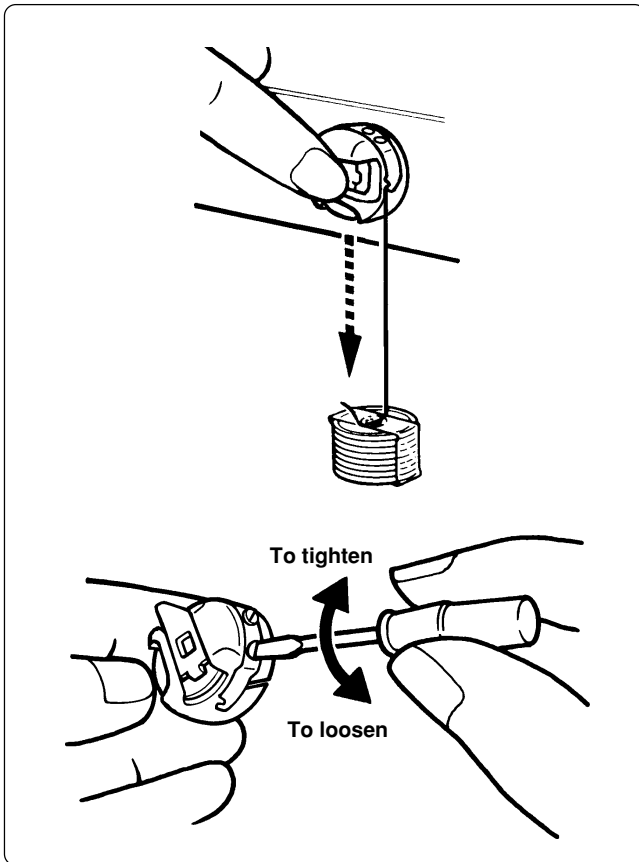
Turn the upper thread tension dial so that the needle thread can be pulled to the back of the material and that the lower stitch width will be about 1/3 of the upper stitch width.

### ■ Adjustment of tension spring



1. The tension spring should be adjusted to 6~8 mm in height and 0.07~0.12 N in force.

2. For adjusting the height, loosen the screw ❶ and turn the tension spring bracket ❷.
3. For adjusting the tension spring force, insert a driver tip in the groove of the thread tension bar ❸ and turn it.



#### ■ Lower thread tension

The standard tension of the lower thread is 0.15~ 0.3N.

This tension may vary depending on the used thread. In general, press the bobbin case to a smooth vertical surface and hang the designated number of coins. Turn the thread tension screw so that the lower thread will come out smoothly.

Note) Check that the bobbin is pushed out of the bobbin case by about 0.5 mm. If not, the slip prevention spring of the bobbin case does not work. Adjust the spring in height or replace it with a new one. (Refer to “Replacing Bobbin” on page 39.)





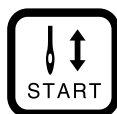
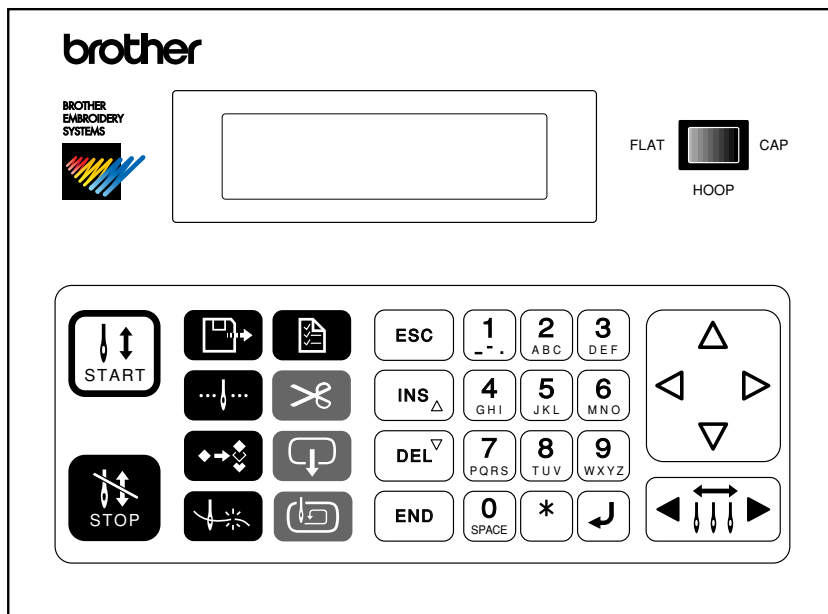
## **Chapter 2**

# **Embroidering Procedures**

After installation of machine start embroidering. This chapter explains about the operation panel on the machine as well as precautions for the actual embroidering process.

# Functions of Operation Panel

## Operation Panel



Starts embroidering.

Restarts after moving the carriage to embroidering start position by using the jog switch.

Restarts embroidering after a suspension.



Cancels errors during embroidering.

Suspends embroidering.



Selects sewing data. (→ "Chapter 3 Selection of Data and Embroidering" page 61)



Specifies a sequence of colors (sequence of needle changes) in sewing data.  
(→ "Setting of Needle Bars" page 94)



Edits sewing data. (→ "Chapter 4 Editing of Embroidering Data" page 79)



Sets the upper thread breakage sensor. (→ "Thread Breakage Sensor" page 95)



Machine motions can be set. (→ "Chapter 5 Setting" page 91)



Trims thread during suspension.



Moves the hoop to a preset hoop retract position. When this switch is pressed again, the hoop returns to the previous position.



Checks the embroidering area.

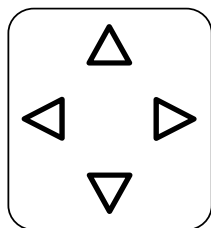
Moves the hoop automatically into the embroidering area when the embroidery position is out of the area.



Used for selecting data and setting functions.



Selects the flat or cap hoop. This selection should be done before turning the power ON to the machine. The setting will not be changed if the selection is done after turning the power OFF.



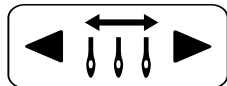
Moves the hoop.

Step-back or forward is available during suspension. (Use ◀▶ switches only.)

Changes the speed range during embroidering (Use ▲▼ switches only).

Carries out inching of the hoop when the switch is pressed in the inching mode.

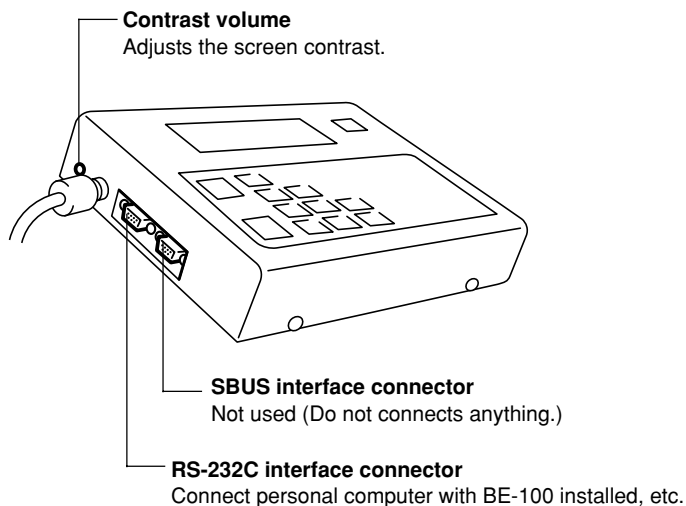
Move the cursor for selecting sewing data and an icon.



Moves the needle bar. The needle moves by the diameter every time this switch is pressed.

Change to the screen for selecting sewing data.

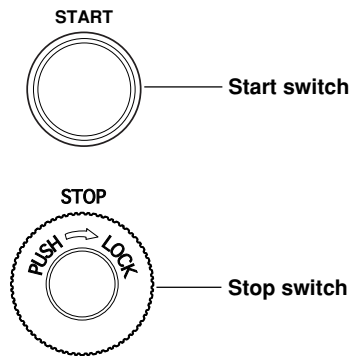
## Operation panel





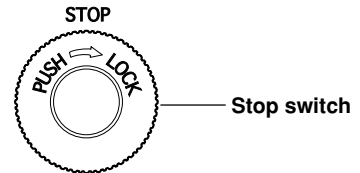
## Switches at Machine Heads

### BES-941BC

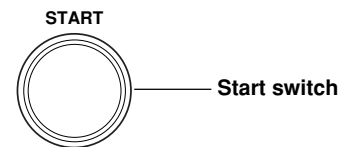


### BES-1241BC

Between head No. 1 and No. 2  
Between head No. 3 and No. 4



Between head No. 2 and No. 3



#### ■ Stop switch

Stops embroidering operation. "Release stop SW to operate!" is displayed on the screen as soon as the machine stops.

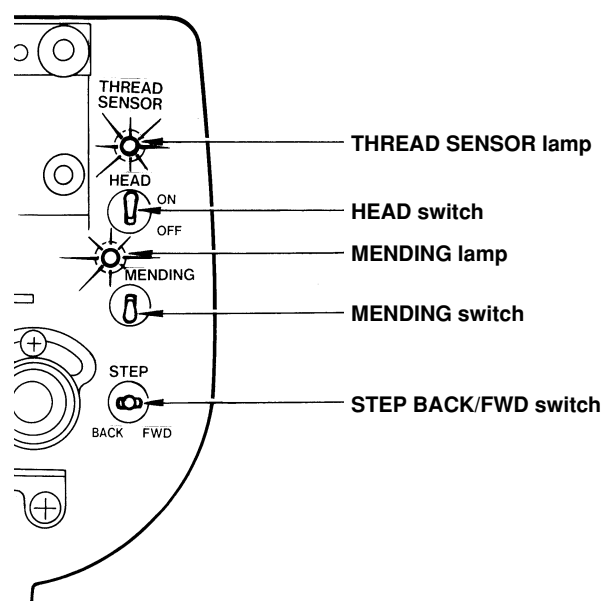
Refer to "Resetting Machine Stop" (→ page 131) to stop flashing.

#### ■ Start switch

Starts embroidering. Holding down this switch executes embroidering at a low speed.

When resuming embroidering after a stop, release stop before pressing this switch. Refer to "Resetting Machine Stop" (→ page 131) for details.

## Switches on Tension Plate



■ **THREAD SENSOR lamp**

When red light is on, thread breakage sensor is functioning. When the light is off, the sensor is not effective. When the embroidery machine stops due to thread breakage, the lamp flashes.

■ **HEAD switch**

When it is set to ON, needle bar on the head moves for embroidering. When it is set to OFF, the needle bar does not move for embroidering.

■ **MENDING lamp**

This lamp lights up when the embroidery machine is in the mending mode.  
A lamp on the head with an error lights up. (only when the error can be located)

■ **MENDING switch**

This switch is set to upside to drive or to suspend the machine head for a designated period of time when the machine steps back during embroidering.

■ **STEP BACK/FWD switch**

When it is turned to BACK, the machine steps back. When it is turned to FWD, the machine steps forward. If you keep the switch turned for a while, the machine will continue stepping even after you let the switch alone. When it is turned to the opposite side, the machine stops.

During timing adjustment of the rotary hook in the test mode, the rotary hook slightly rotates to the left/right when this switch is turned to left/right respectively. Refer to "Adjustment of Timing Between Needle and Rotary Hook" (→ page 158) for further details.

If any error occurs, it can be reset.

# Flowchart of Preparation for Embroidering

Turn on the machine power. (→ page 58).



Retrieve the embroidery data (→ page 59).

"Chapter 3 Selection of Data and Embroidering" (→ page 61)




**Edit the retrieved embroidery data.**

"Chapter 4 Editing of Embroidering Data" (→ page 79)

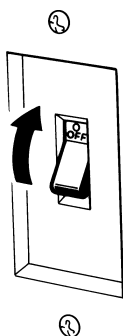
Press  on the operation panel.



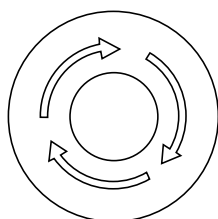
Press  on the operation panel.

## Turn on the Machine Power

1. Turn on the power to the machine.



2. Reset the emergency stop button.

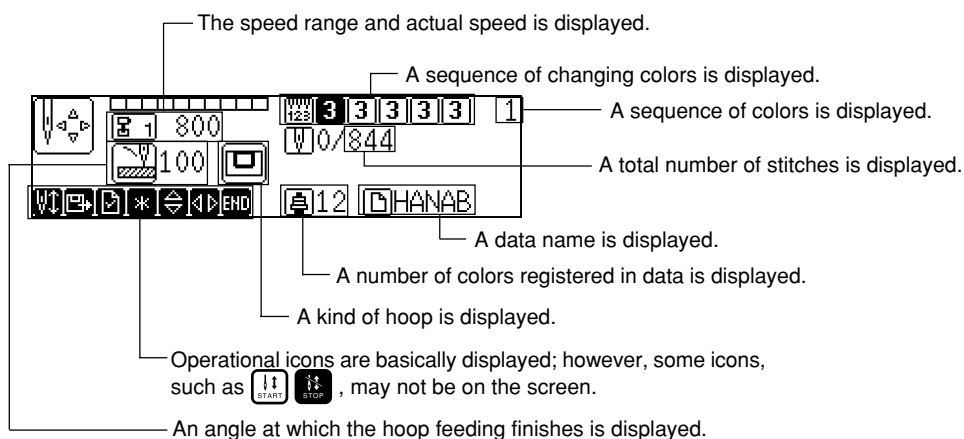


3. Press the start switch.

4. A message is displayed on the LCD as soon as the power is turned ON.



5. The alarm sounds three times. The needle bar and the presser foot move up. The hoop moves back to the zero point and the sewing screen is displayed.



## Retrieve the Embroidery Data

The description in this section is based on the method of reading data which is registered in the memory unit of the machine.

Refer to "Selection of Data" (→ Page 63) for details.

1. Press  switch.

Data saved in the machine is displayed.

2. Select a screen by pressing   keys, and select required data by pressing ten keys or    .

When using ten keys for data selection, input a numerical figure (1 ~ 9) which indicates each data name. Required embroidery data is selected and read.



3. Press  key.

Required embroidery data is selected and read.



Selected embroidery data is read.



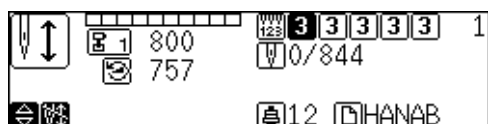
## Start Embroidering

1. Press  to check the embroidering area.

2. Press  to start embroidering.



Sewing is started and the next screen is displayed.







## **Chapter 3**

# **Selection of Data and Embroidering**

This Chapter describes how to select embroidery data in order to start embroidering.

# What Can the Machine Do?

## Selection of Embroidery Data



Registration of data from the floppy disk (→ Page 63)



Reading of data from the memory (→ Page 66)



Registration of data created by BE-100 (→ Page 67)

(These icons are displayed in the lower right of the screen.)



Modification of data name (→ Page 70)

Deletion of embroidery data (→ Page 68)

## Embroidering Operation

Embroidering start (→ Page 74)

Embroidering feedhold (→ Page 75)

Embroidering cancel (→ Page 75)

Step forward/step back (→ Page 76)



Step forward (back) stitch by stitch



Step forward (back) by every 10 stitches



Step forward (back) by every 100 stitches



Step forward (back) until a next color change



Step forward (back) to the embroidering start point of a next pattern

B↔F Designate stitch nos  
( [ ] / \*\*\*\* )

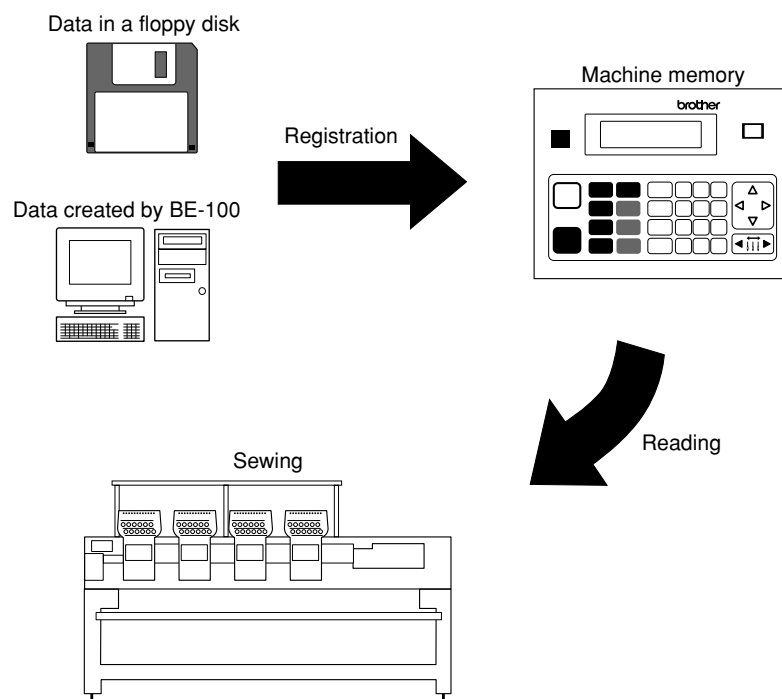
Step forward (back) by a specified number of stitches (→ Page 76)



# Selection of Data

Select data in order to start sewing.

- Data to use for actual embroidering is selected from data registered in the machine memory. A maximum of 45 kinds or 480,000 stitches of embroidery data can be registered in the machine memory; however, depending on the combination of embroidery data, the number of total stitches available may become less.
- When using data in a floppy disk or in BE-100, register it in the machine memory once before selection.  
If there is no space in the machine memory, delete unnecessary data to make a space.



## Registration of Embroidery Data from Floppy Disk




Register embroidery data from a floppy disk into the machine memory.

- Types of data to be registered are as shown below.
  - DOS-formatted data

Data format	Extension	Icon
ECS	Data with a name of [xxxx.ECS]	
Tajima	Data with a name of [xxxx.DST]	
Barudan	Data with a name of [xxxx.DSB]	
Zanks (DSK)	Data with a name of [xxxx.DSZ]	
Data received from BE-100	Data with a name of [xxxx.STH]	

(These icons are displayed in the lower right of the screen.)

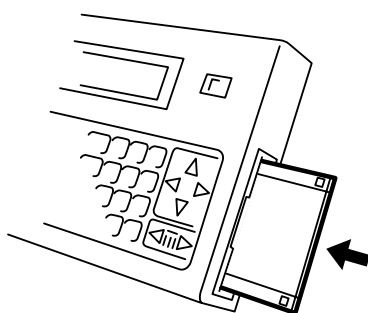
• Other data

Data format	Icon
Barudan FDR	
Barudan FMC	
Zanks ZSK	

(These icons are displayed in the lower right of the screen.)

## Loading and Loading of Floppy Disk

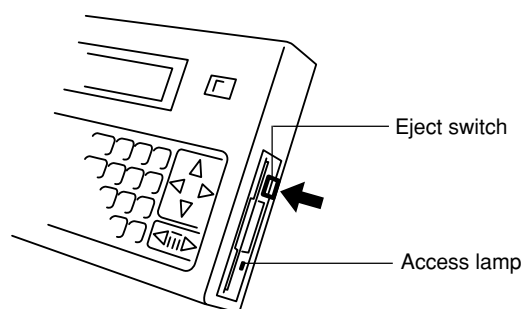
1. When loading a floppy disk, set it straight with the labeled surface facing this side.



2. When unloading a floppy disk, press the eject switch.

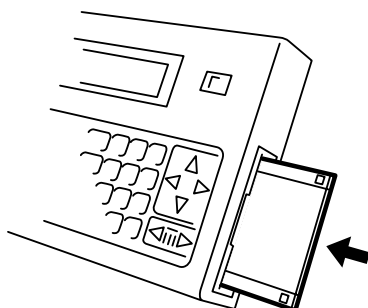
3. When it comes out, pull it straight.

When the access lamp is ON, never press the eject switch. Otherwise, embroidery data in the floppy disk may be destroyed.



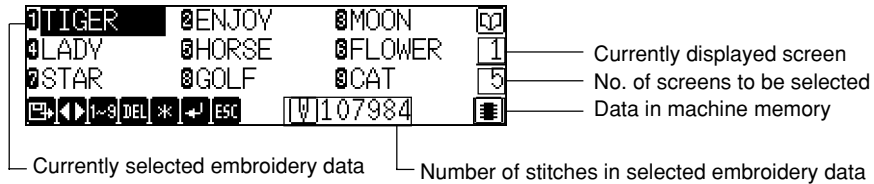
## Registration of Sewing Data into Machine Memory

1. Load a floppy disk with sewing data.

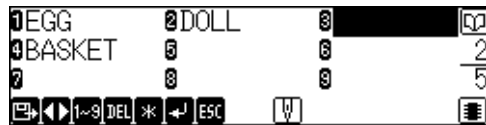


2. Press .


3. Select a screen for data registration by pressing  .



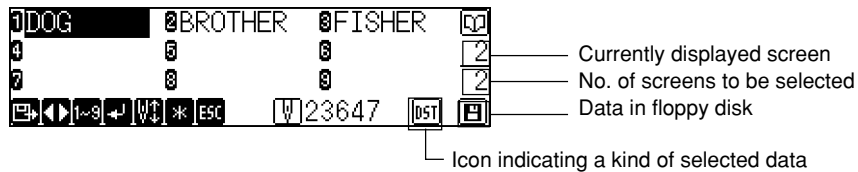
4. Select an area for registration, using ten keys or    , then press



A space available is automatically selected.

Pressing  automatically locates the first space in the memory.

5. Data in the floppy disk is displayed. Press   to select a screen.



Pressing  displays a pattern name.




Name of a selected embroidery pattern (It may be the same as a file name.)

6. Select data to register by pressing ten keys or     then press .

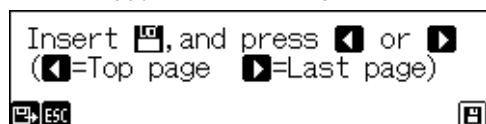
Data is newly registered in the machine memory.



Select embroidery data and press . The selected data is automatically registered in the memory and the machine enters a standby status.

If registration is done without loading a floppy disk, the following screen is displayed after the step 4 is finished.

Load a floppy disk for data registration.



## Reading from Memory

Data to use for sewing can be selected from the machine memory.

- A maximum 45 kinds or 480,000 stitches of embroidery data can be registered in the memory.

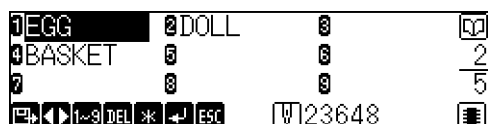
1. Press .

Embroidery data registered in the memory is displayed.

2. Select a screen by pressing  .

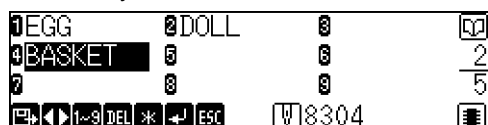


3. Select embroidery data to read by pressing ten keys or    .



4. Press .

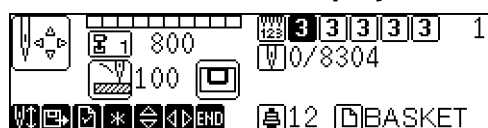
Embroidery data is selected and read.



When a free space is specified in the memory, a screen for reading data from the floppy disk is displayed.

Refer to "Registration of Sewing Data into Machine Memory" (steps 5 and afterward on Page 65).

5. The initial screen is displayed.

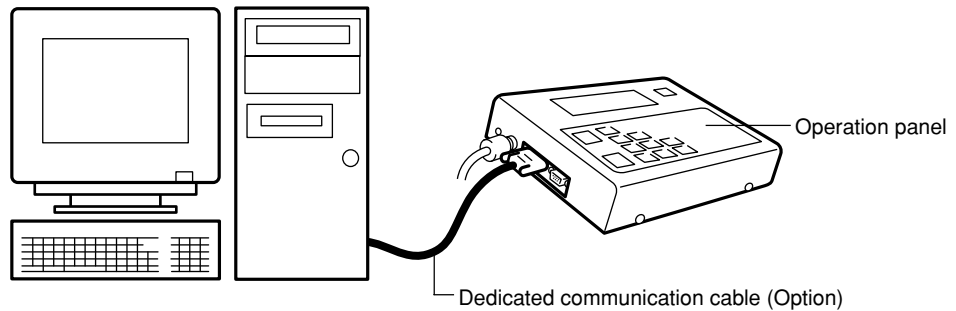


## Registration of Embroidery Data from BE-100

Connect the operation panel and the personal computer with BE-100 installed in order to register the embroidery data into the machine memory.

1. Connect the personal computer with BE-100 installed and the operation panel by means of the RS-232C cable.

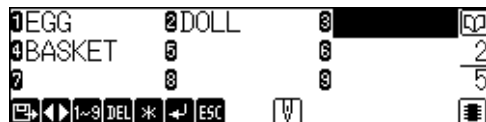
Personal computer with BE-100 installed



2. Press the .
3. Select the data registration screen by pressing the  .



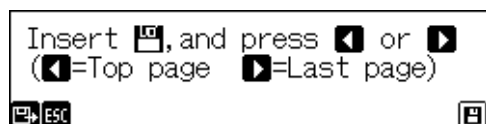
4. Select an area for data registration by pressing ten keys or    , and then press the  key.



5. Press the .

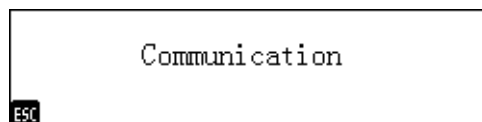
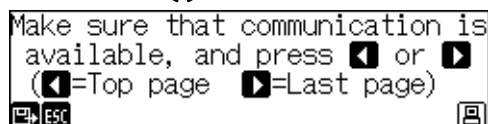


When a floppy disk is set



When no floppy disk is set

6. Press the ◀▶.



7. The BE-100 embroidery data is displayed. Press the ◀▶ and select a required screen.



8. Select embroidery data to register by pressing ten keys or ◀▶△▽, and then press the ↵ key.

The data is registered in the machine memory.



### Deletion of Embroidery Data from Machine Memory

Embroidery data can be deleted from the machine memory.

1. Press [F4].

A list of registered data is displayed.

2. Select a screen by pressing ◀▶.



— Currently displayed screen  
— No. of screens to be selected

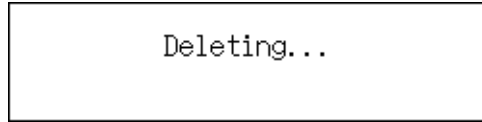
3. Select embroidery data to delete by pressing ten keys or ◀▶△▽.




4. When  is pressed, the confirmation message is displayed.



5. When  key is pressed, selected embroidery data is deleted from the memory.



#### When deleting embroidery data in the machine memory entirely:

When deleting embroidery data registered in the machine memory entirely, turn ON the power to the machine while pressing  .

# Modification of Embroidery Data Name

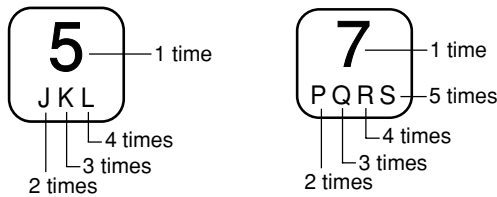
Name of embroidery data registered in the machine memory can be modified.

This example shows how to modify the data name "FLOWER" to "TEST003".

- A maximum number of characters to use for an embroidery data name is 8.
- The following kinds of characters can be used.
- It is impossible to input a ". " or space.

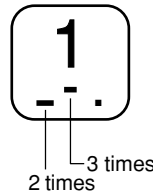
Alphabetical characters (A ~ Z) Numerical characters (0 ~ 9)

Use **0** through **9**. An input character changes depending on the number of times each is pressed as shown below.



\_ (underbar), - (hyphen)

Use **1**.



1. Press . Embroidery data saved in the memory is displayed.
2. A list of embroidery data is displayed. Select a screen by pressing .



3. Select embroidery data to modify the name by pressing ten keys or .
4. Press **\***.





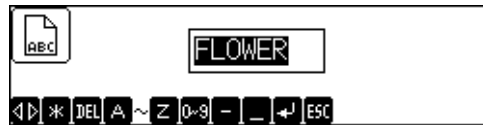
When selected data has a pattern name, the name is displayed. Press the **\*** key once again.



5. Input a new data name by pressing ten keys.

### When modifying embroidery data names entirely

6. Pressing **DEL** deletes currently reversed characters.



7. Press **8** twice.

"T" is input.



8. Press **3** three times.

"E" is input.



9. Press **7** five times.

"S" is input.



10. Press **8** twice.

"T" is input.



11. Press **0** once.

"0" is input.



12. Press **▷**.

When inputting the same character continuously, press the **▷** to move the cursor to the right.



13. Press **0** SPACE once.

"0" is input.



14. Press **3** DEF once.

"3" is input.



15. After inputting a data name, press **↵**.

A data name is modified by the above procedures.



**When modifying only one character:**

[FLNWER] can be modified to [FLOWER] in the following procedures.

6. Press **◁**.



7. Press **▷** twice and display "N" reversely.



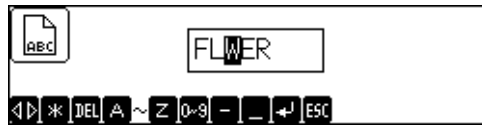
8. Press **DEL** ▽.

"N" is deleted.



**9. Press  four times.**

"O" is input.

**10. Press .**

A data name is modified by the above procedures.



# Sewing Operation

## Before Starting Sewing

Select a hoop to set on the machine.

■ The following operation should be done before turning the power ON to the machine. Otherwise, it will damage the hoop.

1. **Select either the flat hoop or cap hoop, using FLAT or CAP switch on the operation panel.**

When a flat or tabular hoop, or a sash frame is set on the machine, select [FLAT].



When a cap hoop is set, select [CAP].



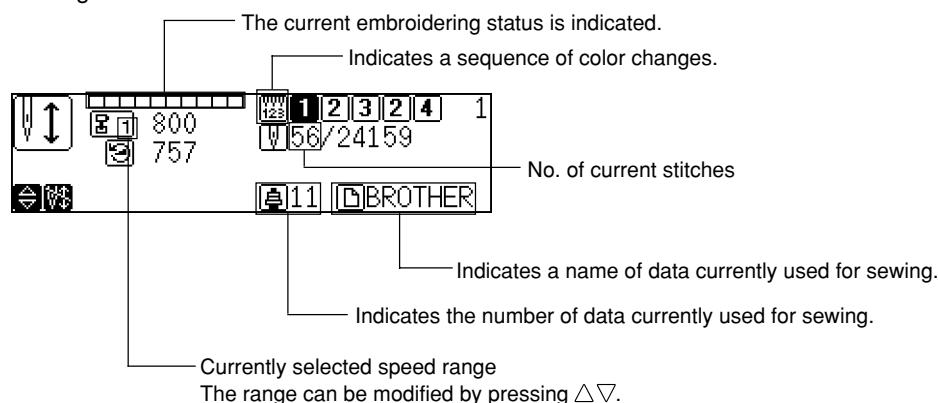
2. **Specify an embroidery hoop set on the machine, referring to "Embroidery Hoop" (→ Page 98).**

## Starting Sewing Operation

■ For details of specifying a sewing start position, refer to "Registration of Sewing Start Position" (→ Page 106).

■ When  is pressed while the message "Area over" is indicated on the screen, a dialog box is displayed for confirming whether or not to start sewing forcibly. Pressing  starts sewing; however, depending on the start position, an interference with the frame may occur. Exercise added care when doing so.

1. **Check that sewing data has been selected, then press .**

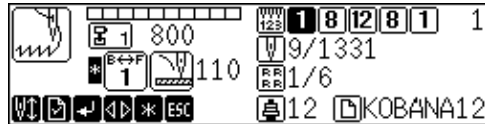


## Feedhold and Cancellation of Sewing

### Feedhold

1. Press  .

Sewing is interrupted.

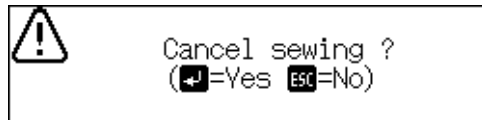


### Cancellation

1. Press  while sewing is interrupted.

When repetition of patterns is set, a pattern which is currently being sewn is canceled. When canceling all patterns, press  once again.

2. A message for confirmation is displayed. When canceling sewing, press



# Step Forward and Step-Back

Stitches can be advanced (step forward) or retracted (step-back) without sewing.

## Step Forward/Step-Back Mode






1. Press  when selecting either mode before starting sewing and press



when selecting a mode during sewing.

## Setting Amount or Timing of Step Forward/Step-Back

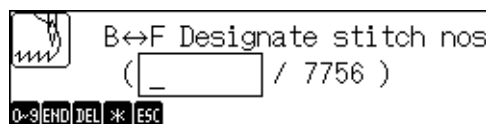
A step forward/step-back amount or timing can be selected as described below.

	For stepping forward (back) stitch by stitch
	For stepping forward (back) by 10 stitches
	For stepping forward (back) by 100 stitches
	For stepping forward (back) up to the next (previous) color change
	For stepping forward up to the sewing start point of a next pattern if repetition of patterns is set.
B<->F Designate stitch nos ( <input type="text"/> / **** )	Specify the number of stitches for stepping forward (back).

1. Select a required item as described above by pressing  .

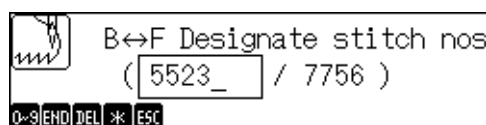
When the number of stitches is specified, the needle steps forward (back) to an input position:

1. Press the  five times.
2. Input the number of stitches to move by pressing ten keys.

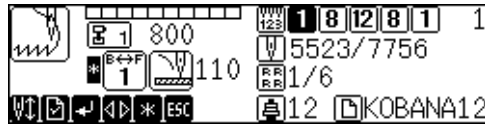


3. Press the .

The needle steps forward (back) as specified.



4. The embroidery head advances (retracts) by a specified number of stitches.



## For Step Forward (Back)

1. Press ◀▶.
- Stitches steps forward (back) by a specified amount.

## Resuming Sewing

1. Press .
- Sewing is started.



# Writing the embroidering data

The embroidering data stored in the memory of the machine is written to the floppy disk.

- The format of the data to be written is brother ESC or TAJIMA TFD.

1. Press the  button.

The embroidering data stored in the memory is displayed.

2. The list of the embroidering data is displayed. Select the screen by pressing  .






3. Select the embroidering data to be written with numeric keys or    .

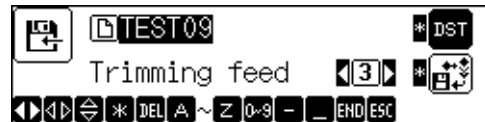


4. Press the  button.

5. Designate the thread trimming feed number with  .

It cannot be designated when the ECS data format is selected.


Use numeric keys,  , or the  button to change the file name.





In any data format other than the ECS format



In the ECS data format

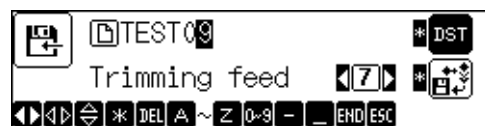
6. Highlight the icon of the data format with   and designate the format of the data to be written with .

7. Highlight the edit value validating or invalidating icon with   and designate validating or invalidating of the edit value.

8. Set the formatted floppy disk.

9. Press the  button.

The selected embroidering data is stored on the floppy disk.








## Chapter 4


























# Editing of Embroidering Data

Pressing  on the operation panel after reading embroidering data displays the embroidering data editing screen. Simple operation by using embroidering data is available on this screen.

# What Can the Machine Do?

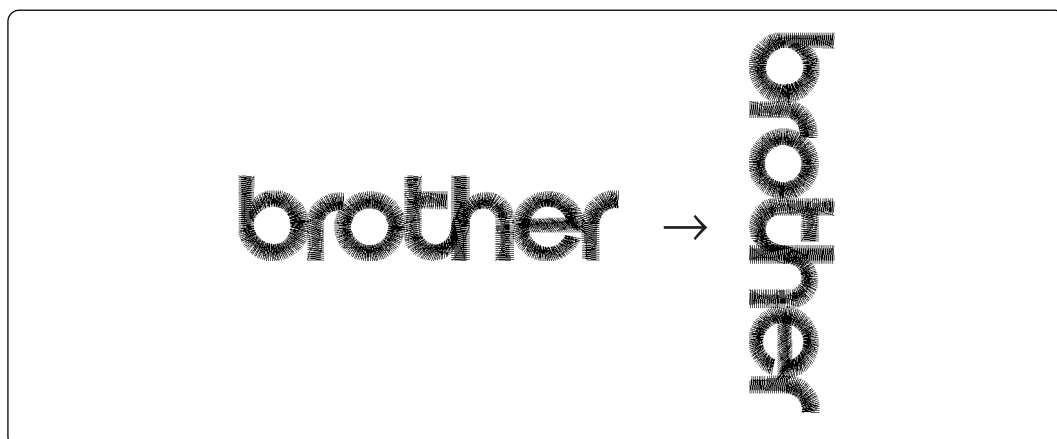
## Editing

- Enlargement/reduction is executed ahead of rotation. When an embroidery pattern is so set to be rotated by 90° and then enlarged by 2 times in the X-axis direction, the X-axis enlargement is executed first and rotation by 90° is executed afterwards. Therefore, a pattern is enlarged by 2 times at the sewing point.

		Rotation of embroidery pattern (→ Page 81)
		Enlargement/reduction of embroidery pattern in the X-axis direction (→ Page 82)
		Enlargement/reduction of embroidery pattern in the Y-axis direction (→ Page 82)
		Mirror pattern (→ Page 84)
		Right/left mirror pattern
		Up/down mirror pattern
		Zero point symmetric mirror pattern
		No. of repetitions in the horizontal direction (lines) (→ Page 86)
		No. of repetitions in the vertical direction (rows) (→ Page 86)
		Distance in the horizontal direction between two outer hoop centers (→ Page 86)
		
		Distance in the vertical direction between two outer hoop centers (→ Page 86)
		
		Direction of repetitions (→ Page 86)
		Horizontal direction from upper left to lower right
		Vertical direction from upper right to lower left
		Horizontal direction from lower right to upper left
		Vertical direction from lower left to upper right
		Horizontal direction from upper right to lower left
		Vertical direction from upper left to lower right
		Horizontal direction from lower left to upper right
		Vertical direction from lower right to upper left
		0 stitch deletion (→ Page 88) Thread trimming feed number (→ Page 89) Swing width correction (→ Page 89)

# Rotation

A pattern can be rotated.

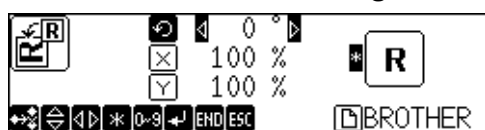


- A maximum range of rotation is 1 ~ 359 degrees.
- The rotating direction is counterclockwise.
- Rotating angle can be set in either of the following.

By using ◀▶	Angle can be specified in increments of 90°. Setting of 90°, 180° or 270° is available.
-------------	---

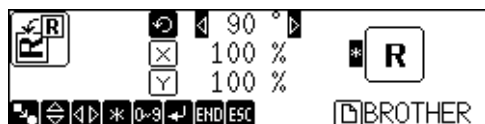
By using ten keys	Angle can be specified in increments of one degree.
-------------------	---

1. Read sewing data.
2. Press .
3. Press ◀▶ to select an angle or use ten keys to specify an angle.



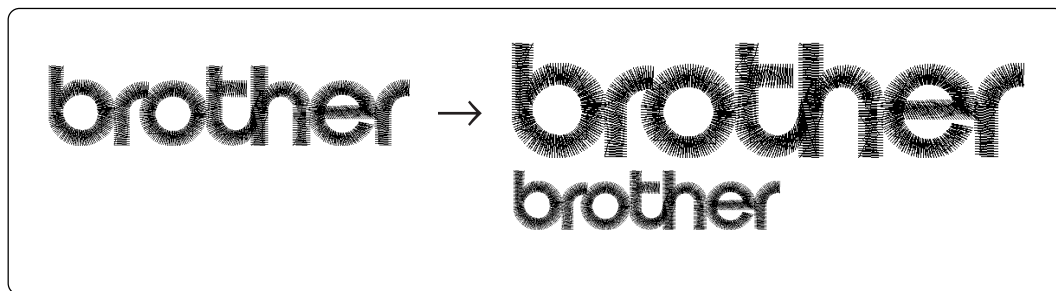
4. Press .

The initial screen is displayed again.



# Enlargement and Reduction

A pattern can be enlarged or reduced.



- The enlargement and reduction ratio is 50 ~ 200%.
- The number of stitches does not change even by enlargement or reduction of a pattern. However, stitches may become too rough or close if enlargement or reduction is excessive.
- There are the following two types of enlargement/reduction.
  - Enlargement/reduction at the same ratio in both the X and Y directions
  - Enlargement/reduction at different ratios in the X and Y directions

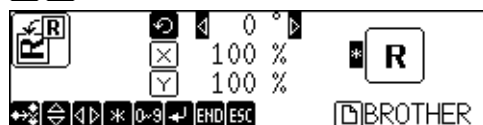
1. Read sewing data.

2. Press .

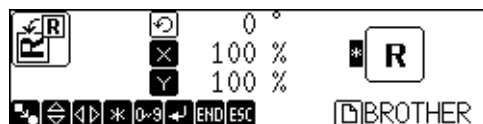
## Enlargement/reduction at the same ratio in the X/Y directions

3. Press .

  are reversed in black.

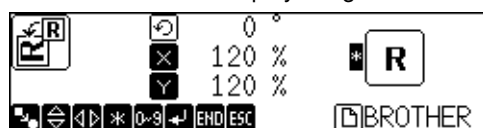


4. Input enlargement/reduction ratio by pressing ten keys.



5. Press .

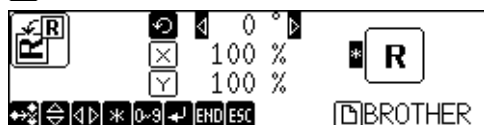
The initial screen is displayed again.



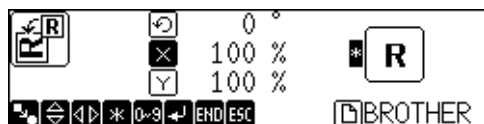
## Enlargement/reduction at different ratios in the X/Y directions

### 3. Press $\nabla$ twice.

$\boxtimes$  is reversed in black.

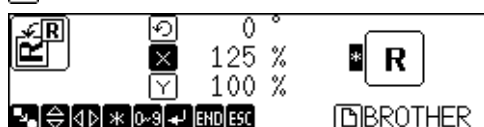


### 4. Input enlargement/reduction ratio in the X direction by pressing ten keys.

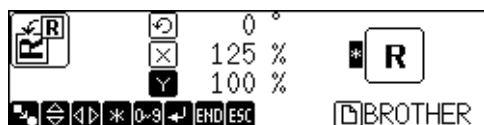


### 5. Press $\nabla$ .

$\boxdot$  is reversed in black.

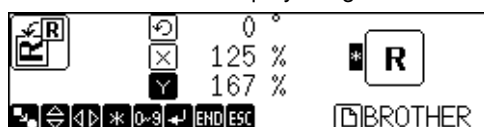


### 6. Input enlargement/reduction ratio in the Y direction by pressing ten keys.



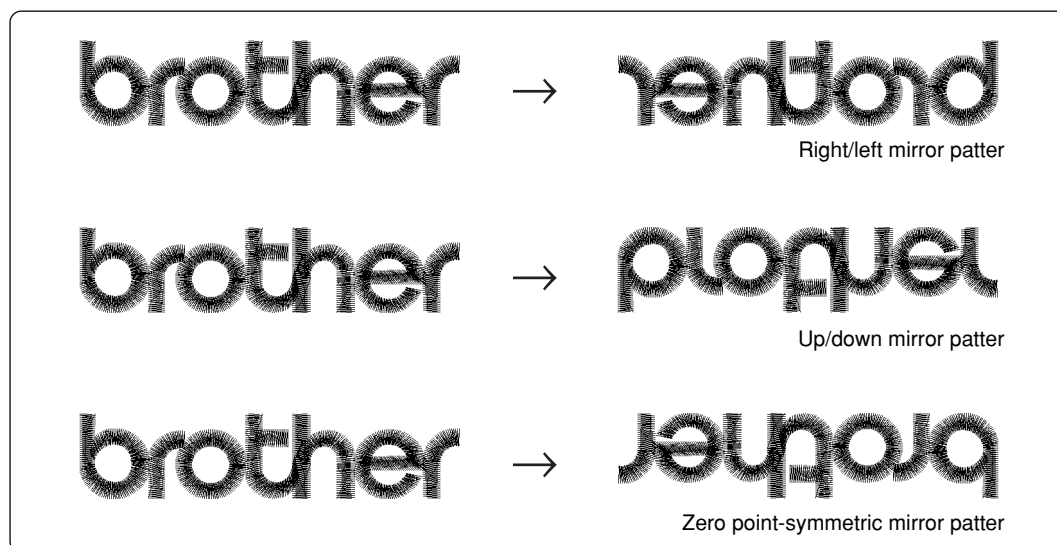
### 7. Press **END**.

The initial screen is displayed again.






# Mirror

A pattern can be reversed as if it is reflected in the mirror.



■ Up/down mirror pattern → Right/left mirror pattern → Zero point-symmetric mirror pattern.

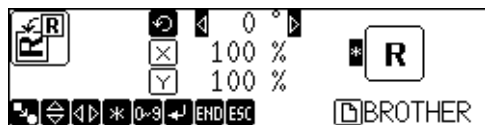
	Right/left mirror pattern	The pattern is reversed in the right/left direction on the basis of the embroidering start point.
	Up/down mirror pattern	The pattern is reversed in the up/down direction on the basis of the embroidering start point.
	Zero point-symmetric mirror pattern	The pattern is reversed on the basis of the embroidering start point.

1. Sewing data is read.

2. Press  .

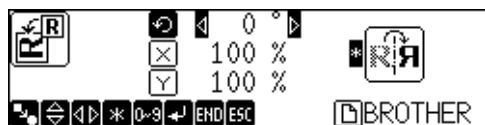
## Right/Left Mirror Pattern

3. Keep pressing **\*** until  is displayed.



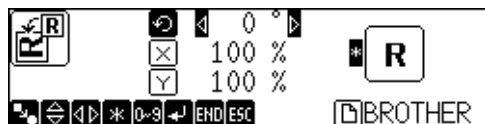
4. Press **END**.

The initial screen is displayed again.



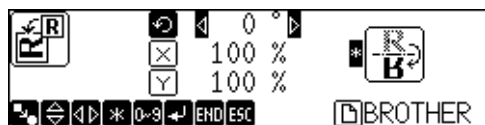
## Up/Down Mirror Pattern

3. Keep pressing **\*** until  is displayed.



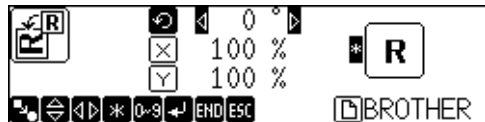
4. Press **END**.

The initial screen is displayed again.



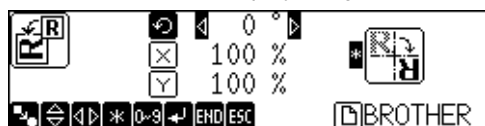
## Zero Point-Symmetric Mirror Pattern

3. Keep pressing **\*** until  is displayed.



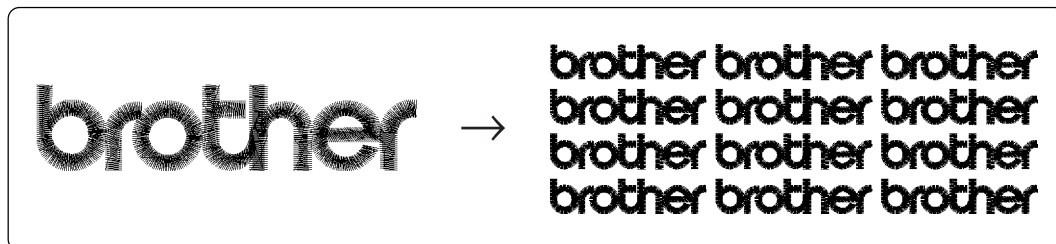
4. Press **END**.

The initial screen is displayed again.



# Repetition

A pattern is repeatedly copied as many times as specified.



- The number of repetitions is 1 ~ 99 in both the vertical (row) and horizontal (line) directions.
- There are the following eight directions of repetitions.

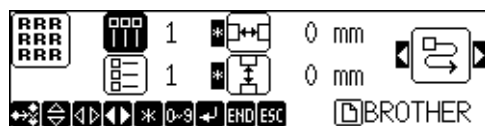
	Horizontal direction from upper left to lower right
	Vertical direction from upper right to lower left
	Horizontal direction from lower right to upper left
	Vertical direction from lower right to upper left
	Vertical direction from lower left to upper right
	Horizontal direction from upper right to lower left
	Vertical direction from upper left to lower right
	Horizontal direction from lower left to upper right

- There are the following two types of intervals between repetitions.

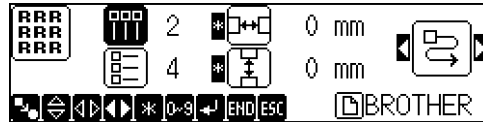
	By setting a distance between the outer hoops of each pattern
	By setting a distance between the centers of each pattern

1. Read sewing data.
2. Press twice.
3. Input the number of repetitions in the vertical and horizontal directions, by pressing ten keys.



The vertical and horizontal directions are changed over by pressing  $\Delta \nabla$ .




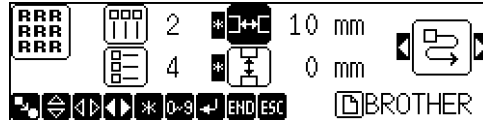


4. Press .

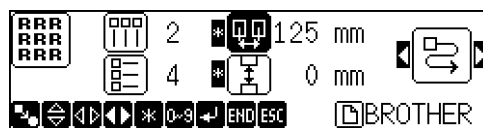
## 5. Input intervals between repetitions by pressing ten keys.

The vertical and horizontal directions are changed over by pressing  .

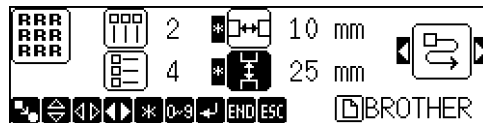
Press  for setting a distance between the centers of each pattern.



For setting a distance between the outer hoops of each pattern



For setting a distance between the centers of each pattern

6. Select the direction of repetitions by pressing  .7. Press .

The initial screen is displayed again.




# Other Editing

Setting of other functions related to editing is available.

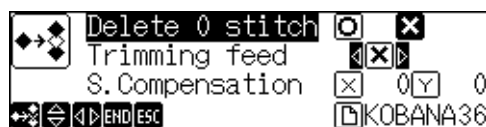
The following types of setting is available.

0 stitch deletion	<p>For deleting stitches at the same point without stepping forward or back. This function is previously set to <input checked="" type="checkbox"/> (for not deleting 0stitch)upon shipment.</p> <p><input type="checkbox"/> For deleting 0 stitch <input checked="" type="checkbox"/> For not deleting 0 stitch</p>
Thread trimming feed number	<p>For setting the number of feeds for thread trimming This function is previously set to <input checked="" type="checkbox"/> (ECS data) or <input type="checkbox"/> (Except ECS data)upon shipment.</p> <p><input type="checkbox"/> ~ <input type="checkbox"/> For thread trimming at the number of feeds indicated on the icon <input checked="" type="checkbox"/> For not thread trimming by feeding</p>
Swing width correction	<p>For setting the needle swing width correction amount The correction amount can be set in increments of 0.1mm. The setting range is -0.5 ~ 2.0mm in both the X and Y directions. (The setting range is displayed as "-5 ~ 20" on the screen.) This function is previously set to 0(no swing width correction)upon shipment.</p>



1. Read sewing data.
2. Press  three times.

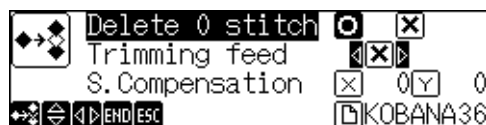
## 0 Stitch Deletion

3. Select this function by pressing  .



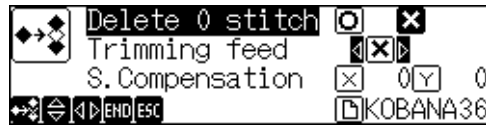
4. Press  after setting is finished.

Press   when setting continuously.

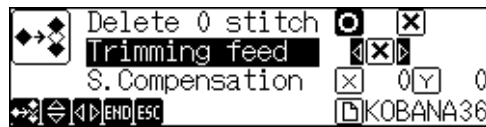


## Thread Trimming Feed Number

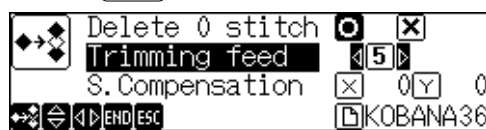
3. Select this function by pressing  $\triangle$ / $\nabla$ .



4. Select the number of feeds by pressing  $\triangle$ / $\nabla$ .



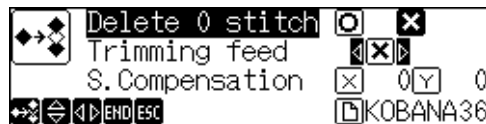
5. Press **END** after setting is finished.



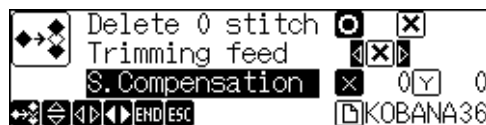
## Swing Width Correction

Correction values within -5 ~ 20 can be input. However, excessively large values may result in distortion of a pattern.

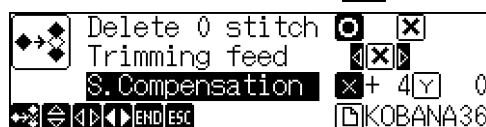
3. Select this function by pressing  $\triangle$ / $\nabla$ .



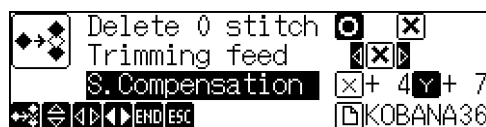
4. Select a correction amount in the X direction by pressing  $\triangle$ / $\nabla$ .



5. Reverse  $\triangleright$  by pressing **Y**.

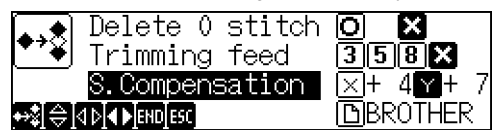


6. Input a correction amount in the Y direction by pressing  $\triangle$ / $\nabla$ .



7. Press **END** after setting is finished.

Press  $\Delta$ / $\nabla$  when setting continuously.





## **Chapter 5 Setting**

This Chapter describes how to set a sewing speed, correct trouble including thread breakage and others related to machine motions.

# What Can the Machine Do?

## Setting of Needle Bars



Needle bars allocated in the sequence of embroidering (→ Page 94)

## Setting of Thread Breakage Sensor



Thread breakage sensor ON/OFF (→ Page 95)



Thread breakage sensitivity (→ Page 95)



Number of stitches in automatic step back (→ Page 96)



Display of total stitch number in automatic step back



Lower thread counter counts (→ Page 97)



Stitch counter indication (→ Page 97)

## Setting of Machine



Selection of embroidery hoop (→ Page 98)



Display of every head/every other head (→ Page 98)



Speed range (→ Page 99)



Speed in speed range (→ Page 100)



Thread trimming length (→ Page 103)



Thread removal feed length (→ Page 103)



Inching ON/OFF (→ Page 104)



Sewing area (→ Page 105)



Resetting of thread breakage error (→ Page 102)



Needle bar stop at mending stop point (→ Page 102)



Method of thread trimming before thread breakage error (→ Page 102)



Method of thread trimming before stop (→ Page 102)

## Setting of Environment



Return to start point after embroidering end (→ Page 108)



Method of reflecting modified machine speed (→ Page 108)



Method of checking the embroidery area (→ Page 109)



Power voltage (→ Page 110)



Data transfer speed (→ Page 110)

Display language (→ Page 111)

Alarm sound (→ Page 112)

Motive speed (→ page 113)

Small-pitch delection (→ page 114)

Release B1 error (→ page 115)



## Setting of Boring



Boring mode ON/OFF (→ page 116)



Data shift ON/OFF (→ page 117)



## Setting of Lock Stitch



Lock stitch ON/OFF (sewing start position) (→ page 117)



Lock stitch ON/OFF (sewing send position) (→ page 118)



Lock stitch ON/OFF (sewing start position after thread trimming) (→ page 119)



## Setting of speed limit in a small pitch

Speed limit in a short pitch (→ page 120)



## Display of Information



Display of pattern information (→ Page 125)



Features of machine (→ Page 126)



Version information (→ Page 127)



Feed timing (→ Page 121)



Automatic input setting (→ Page 122)



## Hoop Retract Point



Hoop retract point (→ Page 106)



Automatic hoop retract ON/OFF (→ Page 107)

## Hoop Movement

Registration of embroidering start position (→ Page 106)

Movement to registered sewing start point (→ Page 107)

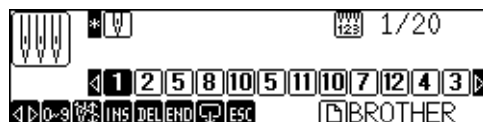
# Setting of Needle Bars


Needle bars allocated in the sequence of sewing can be modified.

- This setting is explained on the basis of the BES-1241BC screen.
- Either feedhold or hoop retract can be inserted.

1. Press .
2. Select a sewing sequence to modify by pressing  .


The current embroidering sequence is selected while embroidering is interrupted.

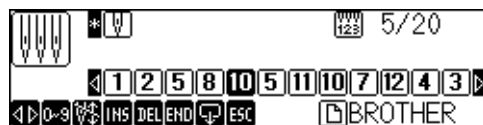


Press  for modifying all sequences at one time.





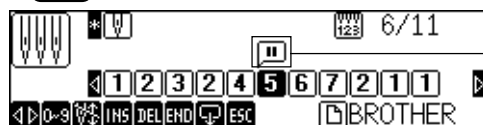
3. Input the number of a needle bar by pressing ten keys.

When inputting a numerical figure exceeding 10, press the  first.



## Insertion of Feedhold

Press  and reverse the display on the right of a point to insert a feedhold, then press .



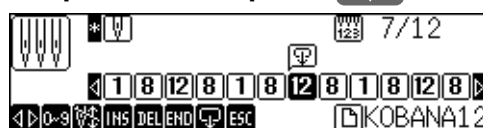
A feedhold mark is displayed.

4. Press .

Modified setting is saved and the previous screen is displayed again.

## Insertion of Hoop Retract

1. Press  to highlight the position right next to the position to insert the hoop retract and press .



2. Press the  button.

The changed setting is stored and the previous screen is displayed.



# Thread Breakage Sensor

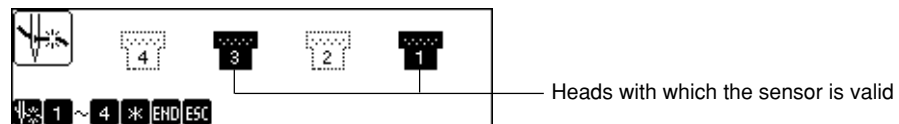
Validity or invalidity and sensitivity of the thread breakage sensor can be set.


## Setting of sensor validity/invalidity

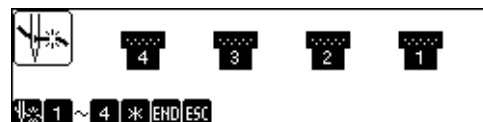
■ This function is previously set to valid for all heads upon shipment.

1. Press .
2. Specify the number of a machine head by pressing ten keys and validate or invalidate the thread breakage sensor.

Pressing the same ten key once again changes between validity and invalidity.



Press  to switch over the thread breakage sensor for each head between ON and OFF.






3. Press .

Modified setting is saved and the initial screen or halt screen is displayed again.

## Thread Breakage Sensitivity

Sensitivity of the thread breakage sensor can be set.

- The sensitivity can be set within the range of 1 ~ 100. Sensitivity increases as the figure decreases.
- This function is previously set to 10 upon shipments.

1. Press  twice.
2. Select the needle bar for which the sensitivity is modified by pressing  .

The number of needle bars changes in the sequence of :

ALL (all needle bars) → 1 → 2 → ... 9 or 12 (max.) → ALL → ...



3. Select  by pressing  .

4. **Input sensitivity of the thread breakage sensor.**



5. **Press** **END** .

Modified setting is saved and the previous screen is displayed again.

## Automatic Step-Back

The number of stitches to step back automatically in case of a thread breakage can be set.

- Setting can be done within the range of 0 ~ 10 stitches.
- This function is previously set to 0 stitches upon shipments.

1. **Press** **twice.**

2. **Select** **by pressing** .



3. **Input the number of stitches to step back automatically by pressing ten keys.**

Pressing sets whether to execute an extra step-back by a sensitivity amount of the thread breakage sensor in the automatic step-back mode.



Total number of stitches to step back in the automatic step-back mode

When stepping back by a sensitivity amount of the thread breakage sensor



When stepping back by preset number of stitches

4. **Press** **END** .

Modified setting is saved and the previous screen is displayed again.

## Setting of Lower Thread Counter/Stitch Counter

- The lower thread counter reduces the indication each time one pattern is finished. After the reduction is finished, an error message can be displayed.
- The stitch counter increases the indication stitch by stitch.
- The lower thread counter can be validated or invalidated by pressing .
- The stitch counter can be cleared to zero by pressing .

1. Press  three times.
2. Input the number of counts of the lower thread counter by pressing ten keys.



3. Press .
- Modified setting is saved and the initial screen or halt screen is displayed again.






# Setting of Machine


Machine motions can be set.



## Embroidery Hoop

Specify a type of an embroidery hoop set on the machine.

- A type of a hoop to be selected varies depending on a type of a hoop (flat or cap) selected by a switch on the operation panel.

When a flat hoop is selected		Tabular square hoop
		Sash frame
		Flat hoop
When a cap hoop is selected		Semi-wide cap frame
		Wide cap frame

- All heads or every other head can be selected by pressing .

	All heads
	Every other head (Only heads No. 1 and No. 4 are operated.).

- When operating every other head, refer to "4-5 Flat Frame Every Other Head Operation" (→ Page 47) and remove the presser feet of heads No. 2 and No. 3.

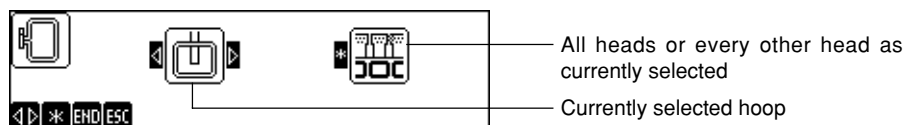
1. Press .

2. Select  by pressing  .



3. Press .

4. Select a type of a hoop by pressing  .



5. Select either all heads or every other head by pressing .

6. Press .

Modified setting is saved and the previous screen is displayed again.



## Speed Range

A range of speed for each needle bar can be set.

■ This setting is explained on the basis of the BES-941 screen.

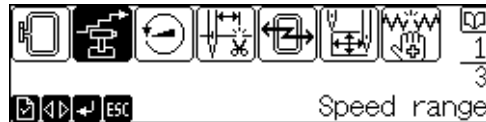
■ The speed range can be set within the range of 1 ~ 6.

1. Press .


2. Select  by pressing  .

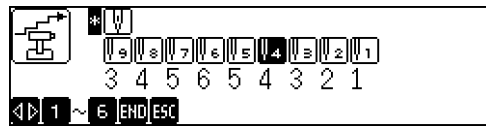


3. Press .

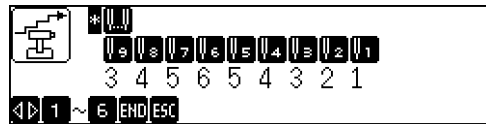


4. Select a needle bar by pressing  .

When setting the same speed range for all needle bars, press .

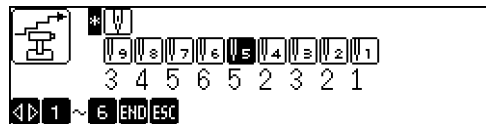


When modifying the speed range for one needle bar



When modifying the speed range for all needle bars

5. Input a required speed range by pressing ten keys.



6. After modification is finished, press .

Modified setting is saved and the previous screen is displayed again.

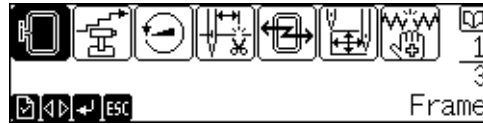
## Speed of Each Speed Range

Maximum speed of each range can be set.

- Speed can be input in increments of 10rpm.
- The upper limit of a speed to be set varies depending on a selected hoop.

1. Press .

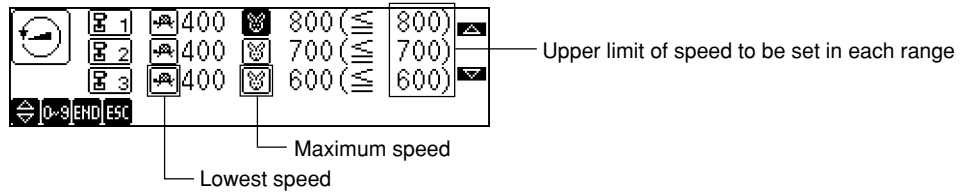
2. Select  by pressing  .



3. Press .



4. Select a speed range to modify by pressing  .



5. Input a required speed by pressing ten keys.



6. After modification is finished, press .
















Modified setting is saved and the previous screen is displayed again.



## Setting of Mending

Details of mending can be set in case of a thread breakage.

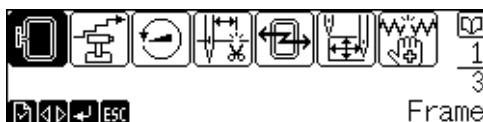
■ Contents of each setting item are as described below.

Item	Contents
	For setting a mending end point (number of stitches before a thread breakage) within the range of 1 ~ 10. This function is previously set to 1 stitches upon shipments.
	For setting whether to reset a thread breakage error automatically This function is previously set to  (Manual) upon shipments.
	 For resetting an error automatically
	 For resetting an error manually
	For setting whether to stop embroidering temporarily at the mending end point
	For stopping embroidering at the mending end point
	For stopping embroidering temporarily at the mending end point and then starting all heads automatically
	For not stopping embroidering at the mending end point and continuing embroidering Manually trim the lower thread immediately after resetting a thread breakage error if feeding by stitch back is long (i.e., 40 to 50 mm or more) in this mode. Set the thread trimming method to  .
	For setting a thread trimming method using the  immediately after resetting a thread breakage error. (This setting is effective only once after resetting the error.)
	 For trimming both upper and lower threads
	 For trimming the lower thread only
	 For not trimming any thread

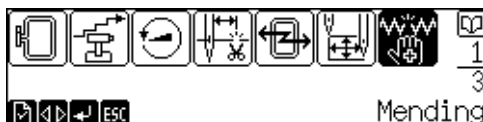
■ Refer to "Mending" (→ Page 133).

1. Press .

2. Select  by pressing  .

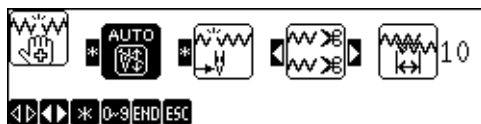


3. Press .



### Setting of thread breakage error resetting method

4. Select  by pressing  .
5. Press  for modifying a resetting method.



### For setting whether to stop embroidering temporarily at the mending stop point

4. Select  by pressing  .
5. Press  and select whether to stop embroidering temporarily.



### Setting of thread trimming method after stopping

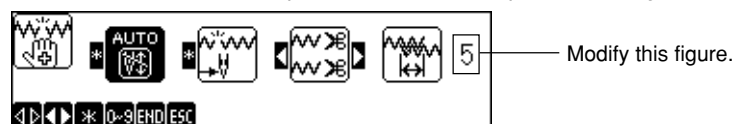
4. Select a thread trimming method by pressing  .



### Setting of mending stop position

4. Select a stop point (number of stitches before mending) by pressing ten keys.

The machine does not stop if the automatic step-back setting is lower than the input value.



After setting all items, press .

Modified setting is saved and the initial screen is displayed again.



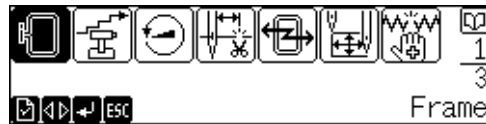
## Thread Trimming Length

Length of thread to leave on the needle bar after thread trimming can be set for each needle bar.

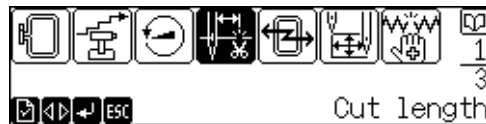
■ This function is previously set to 5 upon shipments.

1. Press .

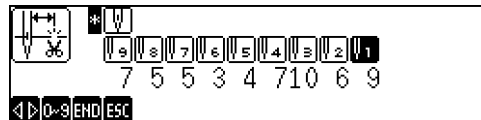
2. Select  by pressing  .




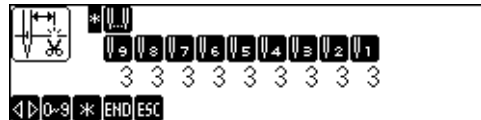
3. Press .



4. Select a needle bar to modify by pressing  .




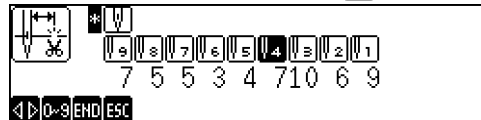
Press  for setting the same speed range for all needle bars.



5. Input thread length by pressing ten keys.

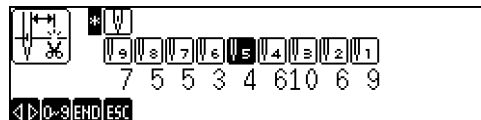
Thread length can be input within the range of 1 ~ 10. Length decreases as the figure decreases.

When inputting "10", press the  first.



6. After setting is finished with all needle bars, press .

Modified setting is saved and the previous screen is displayed again.



## Thread Withdrawal Feed Length

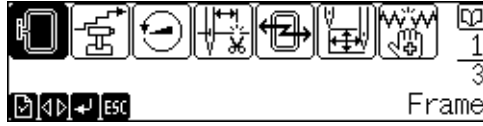
Thread withdrawal length can be set before thread trimming.

■ The input range is 0 ~ 100mm.

■ This function is previously set to 15mm upon shipments.

1. Press .

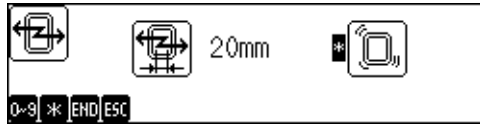
2. Select  by pressing  .



3. Press .



4. Input thread withdrawal length by pressing ten keys.



5. Press .

Modified setting is saved and the previous screen is displayed again.

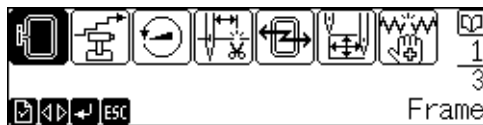
## Inching

Whether to select the inching mode for thread trimming can be set.

■ This function is previously set to selected upon shipments.

1. Press .

2. Select  by pressing  .



3. Press .



4. Set whether to select the inching mode by pressing .



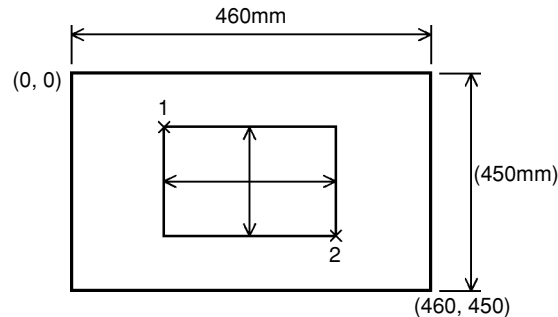
5. Press .

Modified setting is saved and the previous screen is displayed again.

## Sewing Area

An allowable area for sewing can be set.

- A maximum sewing area during operation of every other machine heads is as shown below.

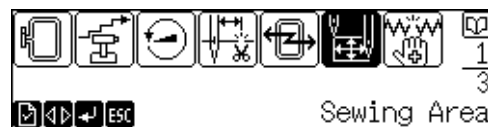


1. Press .

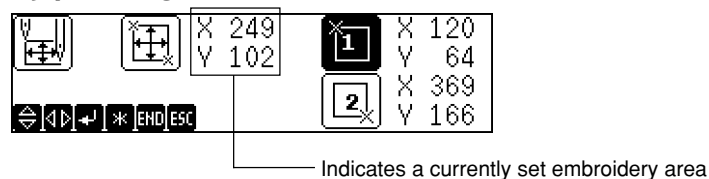
2. Select  by pressing  $\triangleleft \triangleright$ .



3. Press  $\curvearrowright$ .



4. Specify coordinates of the upper left of the sewing area. Move the hoop by pressing  $\triangle \nabla \triangleleft \triangleright$ .



5. Press  $\curvearrowright$ .

Pressing  $*$  set a maximum area designated for a currently set hoop.



6. Specify coordinates of the lower right of the sewing area. Move the hoop by pressing  $\triangle \nabla \triangleleft \triangleright$ .

7. Press  $\text{END}$ .

Pressing  $*$  restores a status before modification of setting.

## Registration of Sewing Start Position

Register a position to start sewing.

- When returning to a registered sewing start position, hold down  and press .

1. Press the  key.

The hoop coordinates are displayed.

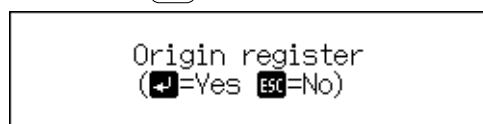


2. Shift the hoop to a position to start sewing by pressing the .




3. Press .

4. Press the  key.



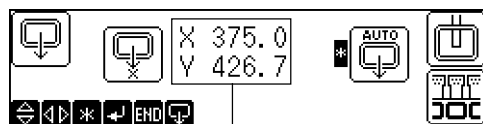
## Hoop Retract Point

The hoop basic point (retract point) can be set when sewing is interrupted.

- When restarting sewing after the hoop is retracted during an interrupt, press .

1. Press .

2. Move the hoop by pressing .



Current hoop coordinates

3. Press .

Modified setting is saved and the initial screen or halt screen is displayed again.  
The hoop returns to the initial point.

## Cancellation of Setting

1. Press  once again.

Modified setting is canceled and the initial screen or halt screen is displayed again. The hoop returns to the initial point.

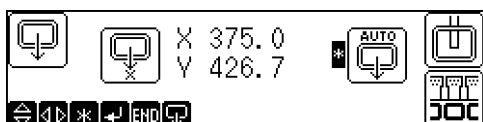
## Hoop Automatic Retract

Set whether to move the hoop automatically to the retract point at the end of sewing.

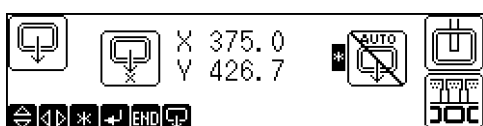
■ This function is previously set to no hoop automatic retract upon shipments.

1. Press .

2. Select whether to retract the hoop automatically by pressing .



For automatically retracting the hoop



For not retracting the hoop automatically

3. Press .

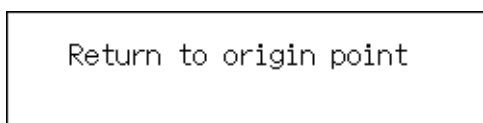
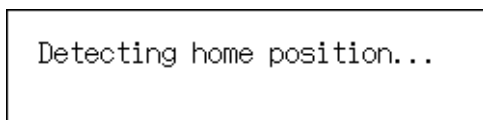
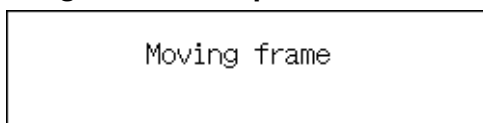
Modified setting is saved and the initial screen or halt screen is displayed again.

## Movement to Registered Sewing Start Point

This operation should be done before starting sewing.

1. Hold down  and press .

2. The hoop moves and the zero point is detected. Then the hoop moves to a registered start point.



3. The initial screen is displayed again.

# Setting of Environment

## Return to Start Point

Whether to return to the start point after sewing is finished can be set.

1. Press  twice.

2. Select  by pressing  $\triangleleft \triangleright$ .



3. Press .

4. Select  by pressing  $\triangleleft \triangleright$ .



5. Select whether to validate a return to the start point by pressing .



When the start point return is valid



When the start point return is invalid

6. Press .

Modified setting is saved and the previous screen is displayed again.

## Speed Range

For setting whether to reflect modified machine speed to all needle bars.

1. Press  twice.

2. Select  by pressing  $\triangleleft \triangleright$ .



3. Press .

4. Select  by pressing  .



5. Modify setting by pressing .

Press  for invalidating the modification.



6. Press .

Modified setting is saved and the previous screen is displayed again.

## Checking the Embroidery Area

The embroidery area can be checked according to the following procedure.

- The following two checking methods (rectangle and octagon) can be selected.

Item	Contents
	Checking by rectangle tracing
	Checking by octagon tracing

1. Press  twice.

2. Select  with  .



3. Press .

4. Press   to select .



5. Press  to change the settings.



Checking with the rectangle



Checking with the octagon


6. Press .

The changed settings are stored and the previous screen is displayed.




## Power Voltage

Voltage of power supplied to the machine can be specified.

■ Available voltage is 200V, 220V, 230V and 240V.

Item	Contents
	200V
	220V
	230V
	240V

1. Press  twice.

2. Select  by pressing  .



3. Press .

4. Select voltage by pressing  .



5. Press .

Modified setting is saved and the previous screen is displayed again.

## Setting of RS-232C Communication Speed

Speed for transferring embroidery data between the operation panel and a personal computer with BE-100 installed.

■ The transmission speed can be selected within the range of 9600, 19200, 38400 and 115200. (unit : bps)

1. Press  twice.

2. Select  by pressing  .





3. Press .



4. Select [RS Speed] by pressing  .



5. Select communication speed by pressing  .

6. Press .

Modified setting is saved and the previous screen is displayed again.



## Display Language

A language to display on the screen can be set.

- The following languages can be selected.

Display	Contents
JPN	Japanese
Eng	English
Espanl	Spanish
fr.	French
Deuts.	German

1. Press  twice.

2. Select  by pressing  .



3. Press .



4. Select [Language] by pressing  $\triangle \nabla$ .



5. Select a language to display by pressing  $\triangleleft \triangleright$ .



6. Press **END**.

The previous screen is displayed again with a display in a selected language.

## Alarm Sound

Whether to generate a sound in case of an error can be set.

- The following sounds can be set.

ON	A sound is generated until the error is reset.
OFF	A sound is generated twice.
5	A sound is generated five times.

1. Press **ENV** twice.

2. Select **Environment 1** by pressing  $\triangleleft \triangleright$ .



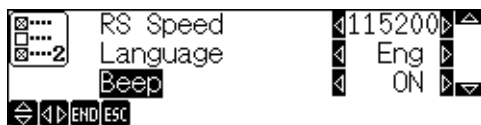
3. Press **ENTER**.



4. Select [Beep] by pressing  $\triangle \nabla$ .



5. Select a kind of sound by pressing  $\triangleleft \triangleright$ .



6. Press **END**.

Modified setting is saved and the previous screen is displayed again.

## Motive Speed

The startup speed of the main shaft can be set.

- The following startup speed can be set.

NOMAL	Starts up the main shaft at the normal speed.
UP	Speeds up the startup speed of the main shaft.
CAP	Speeds up the startup speed of the main shaft when using the cap frame.
FLAT	Speeds up the startup speed of the main shaft when using a frame other than the cap frame.

1. Press  twice.

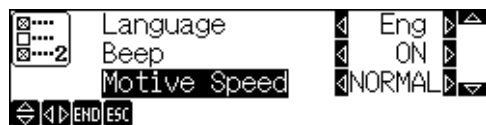
2. Select  with  .



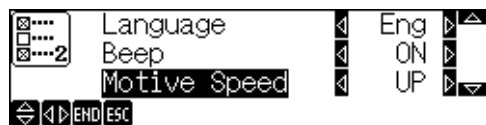
3. Press .



4. Select "Motive Speed" with  .



5. Select the type of the startup speed of the main shaft with  .



6. Press the  button.

The changed settings are stored and the previous screen is displayed.

## Small-Pitch Deletion

Stitches less than preset can be deleted.

- Settings in the range of OFF to 1.0 mm (in units of 0.1 mm) are valid. When OFF is chosen, stitch deletion is not carried out.
- "0.3" is set before shipment.

1. Press  twice.

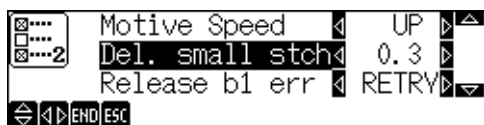
2. Select  with  $\triangleleft$   $\triangleright$ .



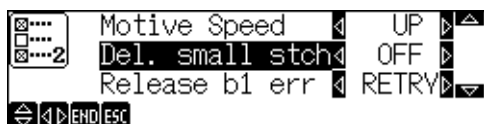
3. Press .



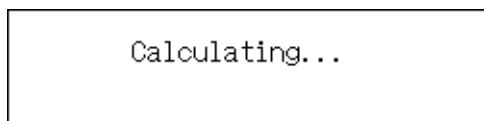
4. Select "Del. small stch" with  $\triangle$   $\nabla$ .



5. Select the maximum stitch to be deleted with  $\triangleleft$   $\triangleright$ .



6. Press .



The new setting is saved and calculation is performed. The previous screen appears.

## Release B1 error

The resetting method of the b1 error can be set.

■ The following resetting methods can be set.

MANUAL	Manually resets entanglement
AUTO	Automatically resets entanglement
RETRY	Automatically resets entanglement and restarts the operation

1. Press  twice.

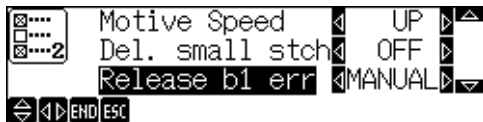
2. Select  with  $\triangleleft \triangleright$ .



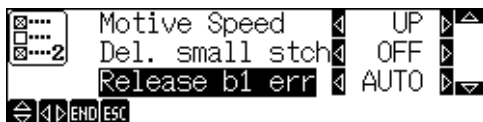
3. Press .



4. Select "Release b1 err" with  $\triangle \nabla$ .



5. Select the resetting method with  $\triangleleft \triangleright$ .



6. Press the  button.

The changed settings are stored and the previous screen is displayed.

## Boring

Whether to validate or invalidate the boring mode and to shift data in case of boring can be set.

- This setting is available only for sewing data which has been created for boring.
- The machine itself cannot check if the sewing data is for boring or not. Therefore, make sure to check the data before starting sewing.
- Mount the following optional accessories on the machine before starting sewing.
  - Boring knife
  - Needle plate for boring
- If editing including enlargement, reduction or rotation is done using sewing data created for boring, the correct sewing may not be available.
- This function is previously set to :
  - Boring mode valid/invalid : invalid
  - Data shift valid/invalid : invalid

### Validation/Invalidation of Boring Mode

1. Press  twice.

2. Select  by pressing  .



3. Press .



4. Select  by pressing  .



5. Validate or invalidate the boring mode by pressing .



When the boring mode is valid



When the boring mode is invalid

## Validation/Invalidation of Data Shift

1. Press  twice.

2. Select  by pressing  $\triangleleft \triangleright$ .



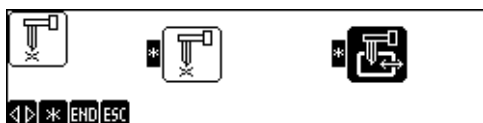
3. Press .



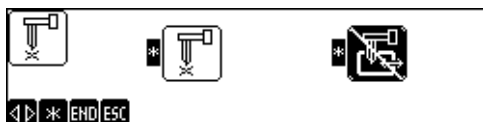
4. Select  by pressing  $\triangleleft \triangleright$ .



5. Validate or invalidate the data shift by pressing .



When the data shift is valid



When the data shift is invalid

6. Press .


Modified setting is saved and the previous screen is displayed again.

## Lock Stitch

Lock stitch can be set at the sewing start and end positions and sewing start position after trimming thread.

### Setting lock stitch at the sewing start position




1. Press  twice.

2. Select  with  $\triangleleft \triangleright$ .




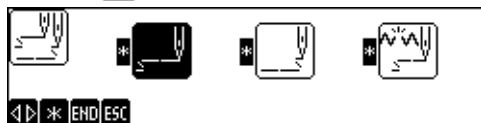
3. Press .



4. Select  with  .



5. Press  to validate or invalidate the lock stitch.



Validating the lock stitch






Invalidating the lock stitch

6. Press the  button.

The changed settings are stored and the previous screen is displayed.

### Setting the lock stitch on the sewing send position




1. Press  twice.

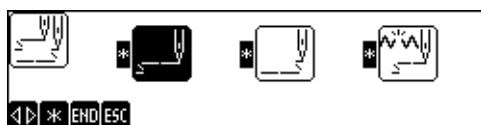
2. Select  with  .



3. Press .



4. Select  with  .





5. Press **\*** to validate or invalidate the lock stitch.



Validating the lock stitch






Invalidating the lock stitch

6. Press the **END** button.

The changed settings are stored and the previous screen is displayed.

### Setting the lock stitch at the sewing start position after thread trimming




1. Press  twice.

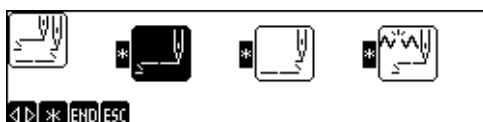
2. Select  with  .



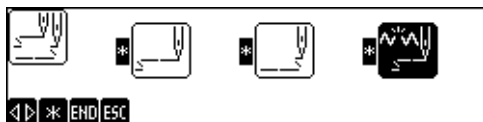
3. Press .



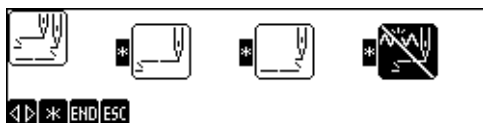
4. Select  with  .



5. Press **\*** to validate or invalidate the lock stitch.



Validating the lock stitch



Invalidating the lock stitch

6. Press the **END** button.


The changed settings are stored and the previous screen is displayed.

## Speed Limit in a Short Pitch

Speed can be limited when stitching in a designated pitch.

- The pitch can be designated between 0.0 and 2.0 mm in units of 0.1 mm.
- The speed can be set from 400 rpm to the maximum speed available for the current frame in units of 10 rpm.

1. Press  twice.

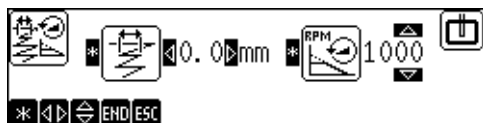
2. Select  with  $\triangleleft \triangleright$ .



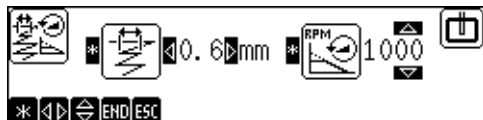
3. Press .



4. Designate the stitch length to be limited with  $\triangleleft \triangleright$ .

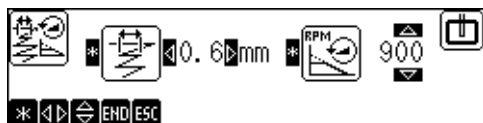


5. Designate the speed to be limited with  $\triangle \nabla$ .



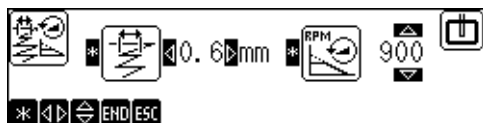
6. Press the  button.

The changed settings are stored and the previous screen is displayed.



## Invalidating speed limit in a short pitch

1. Press the  button after the setting screen is displayed.



2. Press the **END** button.

The changed settings are stored and the previous screen is displayed.



## Feed Timing

The timing of needle drop and hoop movement can be adjusted according to the cloth thickness.

- The value can be designated between 95 and 125 degrees in 1-degree units. The smaller values are suitable for thick material and the larger ones are suitable for thin material. The standard value is 110 degrees.

1. Press  three times.

2. Select  with  .



3. Press .



4. Designate the feed end angle with  .



5. Press the **END** button.













The changed settings are stored and the previous screen is displayed.



## Automatic Input Setting

Sewing data can be read from a floppy disk or a computer automatically or semiautomatically.

■ The following items can be selected.

Item	Contents
	Choose whether or not to read sewing data automatically. <ul style="list-style-type: none"> <li style="margin-bottom: 5px;"> Reads data manually.</li> <li style="margin-bottom: 5px;"> Reads data from a floppy disk automatically.</li> <li style="margin-bottom: 5px;"> Reads data from a floppy disk semiautomatically.</li> <li style="margin-bottom: 5px;"> Reads data from a computer automatically.</li> <li style="margin-bottom: 5px;"> Reads data from a computer semiautomatically.</li> </ul>
	Choose whether or not to continue data reading from the start automatically on completion of sewing. <ul style="list-style-type: none"> <li style="margin-bottom: 5px;"> Discontinues data reading on completion of sewing.</li> <li style="margin-bottom: 5px;"> Continues data reading from the start automatically on completion of sewing.</li> </ul>
	Choose whether or not to reflect the initial edit data also in sewing operations according to other data. <ul style="list-style-type: none"> <li style="margin-bottom: 5px;"> The initial edit data is reflected.</li> <li style="margin-bottom: 5px;"> The initial edit data is not reflected.</li> </ul>

1. Press  three times.

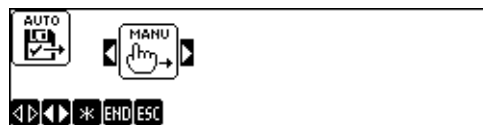
2. Select  with  .






3. Press .








4. Choose "MANU," "AUTO," or "S-AUTO" with  .




The following steps are not necessary when  is selected.

Go to step 8 when you select  .

Go to step 5 when you select  .

5. Select  with  .




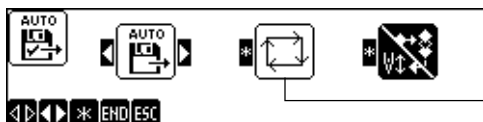
6. Press  and choose whether or not to continue data reading from the start automatically on completion of sewing.



7. Select  with  .



8. Press  and choose whether or not to reflect the initial edit data also in operations according to other data.



This does not appear when "S-AUTO" is selected in step 4.

9. For reading data from a floppy disk, insert the floppy disk into the operation panel.  
For reading data from a computer, establish connection with it.

10. Press .

11. Select the desired sewing data item with    , and press .



"AUTO" or "S-AUTO" appears.

12. Press . Sewing starts.








"AUTO" or "S-AT" appears.

**13. When sewing is complete, press  .**

In the automatic mode, the next data is read and the machine is brought to a state of standby.

In the semi-automatic mode, the next sewing data is selected. Select the desired data with

    and press  .

1G001	2G002	3G003	5- AUTO
4G004	5G005	6G006	1
7G007	8G008	9G009	2
     * ESC  24  			

**14. To discontinue sewing by automatic input, follow steps 1 to 4 and select**

 . Press  .







# Display of Information

Information about the machine and patterns can be displayed on the screen.

## Pattern Information

Detailed information about a selected pattern can be checked.

■ Contents of information to be displayed are as shown below.

	Size of sewing data (mm)
	Coordinates of embroidering start point
	Coordinates of embroidering end point
	Number of stitches
	Number of colors
	Name of data









1. Press  three times.

2. Select  by pressing  .



3. Press .

4. Check information about patterns.

		X 180.7	Y 72.2
	X 0.0	Y 0.0	
	X 0.0	Y 0.0	
		24159	 11  BROTHER






5. Press .

The previous screen is displayed again.

## Features of Machine

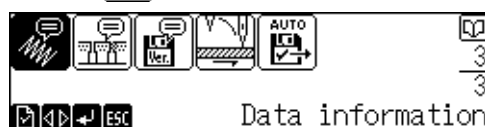
Detailed information of the machine can be checked.

■ Contents of information to be displayed are as shown below.

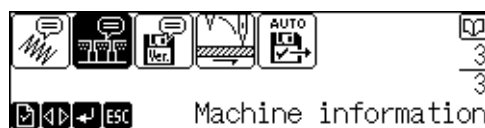
	Maximum moving range of flat hoop (for all heads)
	Maximum moving range of flat hoop (for every other head)
	Maximum moving range of cap hoop
	Number of heads
	Number of needle bars per head

1. Press  three times.

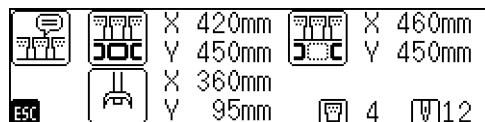
2. Select  by pressing  .



3. Press .



4. Check information about the machine.



5. Press .







The previous screen is displayed again.



## Information about Versions

Information about CPU ROM version, etc. can be checked.

■ Contents of information to be displayed are as shown below.

	Panel CPU ROM version
	Main CPU ROM version Machine feed type (1: Standard machine 2: Machine which changed minor) Machine's bridge type (W: wide bridge S: standard bridge)
	Upper axis CPU ROM version
	Lower axis CPU ROM version Rotary hook type (1: earlier type 2: new type)
	Interface CPU ROM version
	Feed wave form table version Feed wave form type (1: For the standard machine 2: For the machine which changed minor) Machine's bridge type (W: wide bridge S: standard bridge)

1. Press  three times.

2. Select  by pressing  .

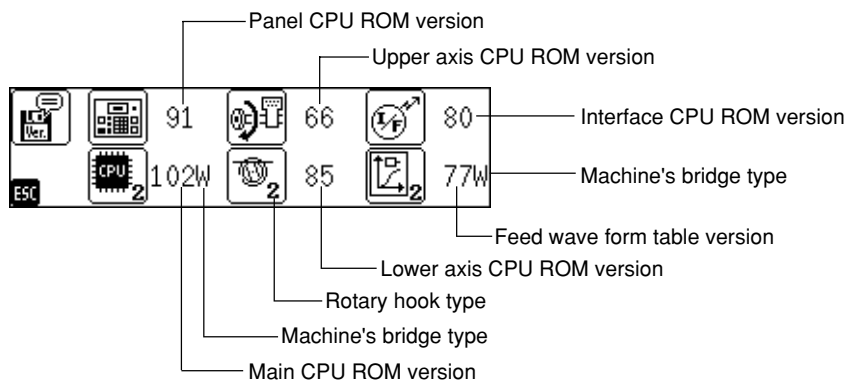


3. Press .



4. Check information about versions.

The version is displayed by numerical figures (1 ~ 255).



5. Press .

The previous screen is displayed again.

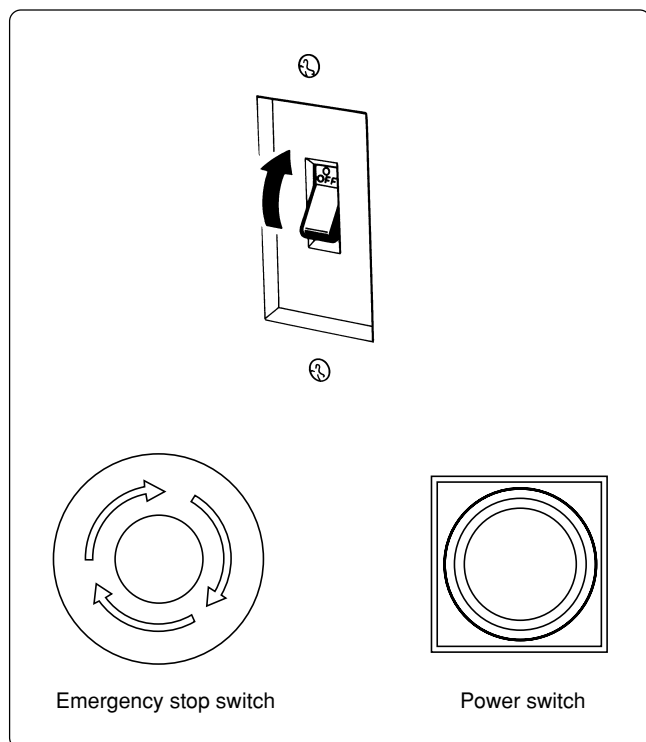




## **Chapter 6 Operation of Machine**

# 1. Operating Procedures

## 1-1 Power Source




1. Turn the power on to the machine.
2. Reset the emergency stop button.
3. Press the power switch.
4. A message is displayed on the LCD.



- The alarm sounds three times and the needle bar and the presser foot move upward. Then the hoop moves to the zero point and the sewing data screen is displayed.

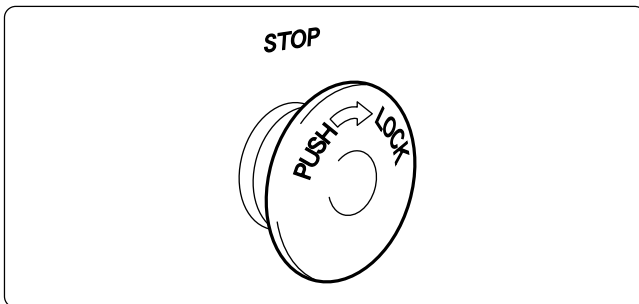
Note) When turning the power off and back it on again, wait for at least 10 seconds.

## 1-2 Preparation for Embroidering

- Select embroidering data.
- Using the jog switches ( $\triangle$   $\nabla$   $\triangleleft$   $\triangleright$ ), determine a position to start embroidering.  
Note) An error message is displayed on the LCD if a pattern comes out of the hoop.
- Pressing  starts embroidering.
- After embroidering is finished, the machine is placed in the stand-by state.

## 2. Machine Stop

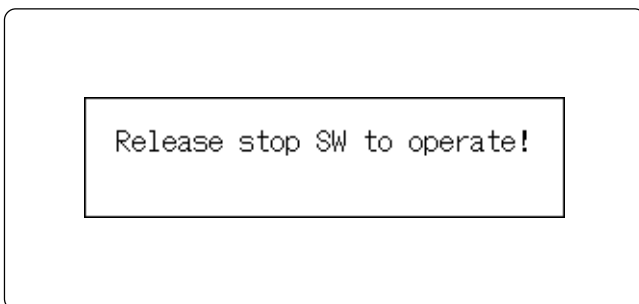
### 2-1. Stopping the Machine



Press the stop switch or  to stop the operation of the machine.

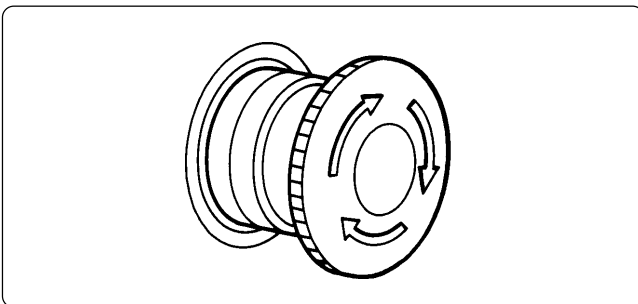
The stop switch adopts the push-turn-lock method. If you want the machine to remain stopped, turn the stop switch clockwise while pushing it.

### 2-2. Resetting Machine Stop



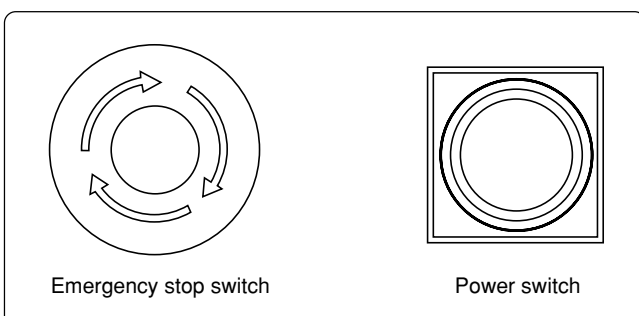
- When the stop switch is locked by turning it while pressing it, the message, "Release stop SW to operate!", is displayed on the operation panel.
- To reset the stop switch, turn it counterclockwise while pressing it. The knob of the switch pops up and machine stop is reset.
- Check to see that both stop switches at left and right are reset.

### 2-3. Emergency Stop of the Machine



When the emergency stop switch is pressed, all power except that for the fluorescent lamp is turned off.

### 2-4. Resetting Emergency Stop

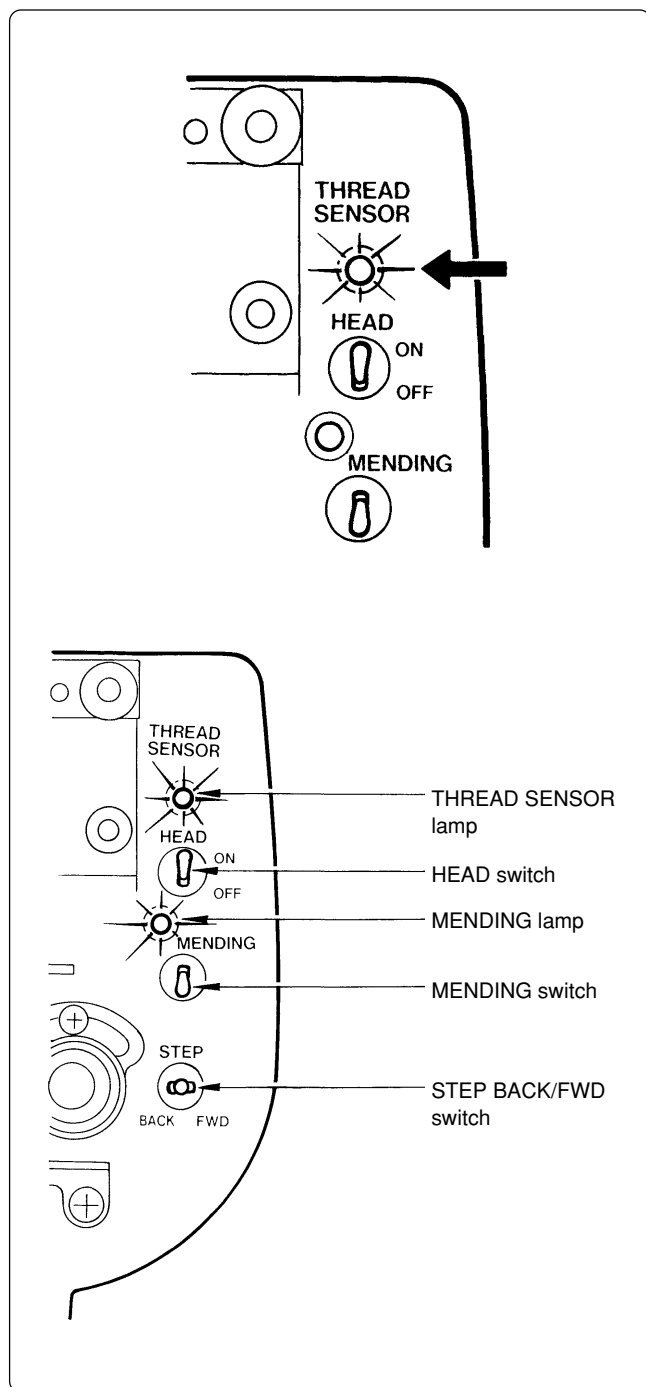


When turning the emergency stop switch in the direction of the arrow illustrated on the switch, the knob of the switch pops up and emergency stop is reset.

Press the power switch to turn on the power again.

# 3. Measures against Thread Breakage

## 3-1 Remedies



1. If embroidering is suspended due to thread breakage, the **THREAD SENSOR** lamp of the machine head with a thread breakage blinks.

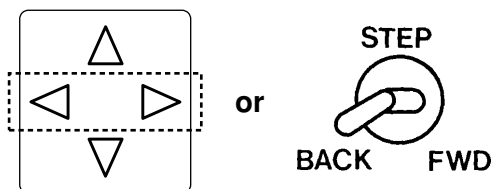
2. **Correct the broken thread and pass it through again.**

\* Refer to "Chapter 1, 4-1 Upper Threading" (→ Page 36) for details.

3. **Press the STOP switch or press the STEP BACK/FWD switch in order to reset the alarm.**

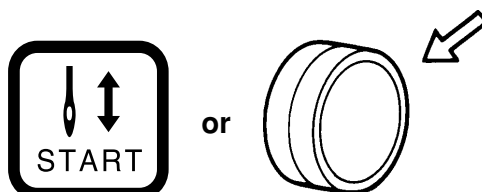


4. **Return the hoop to a position where thread breakage occurred by pressing the STEP BACK switch.**



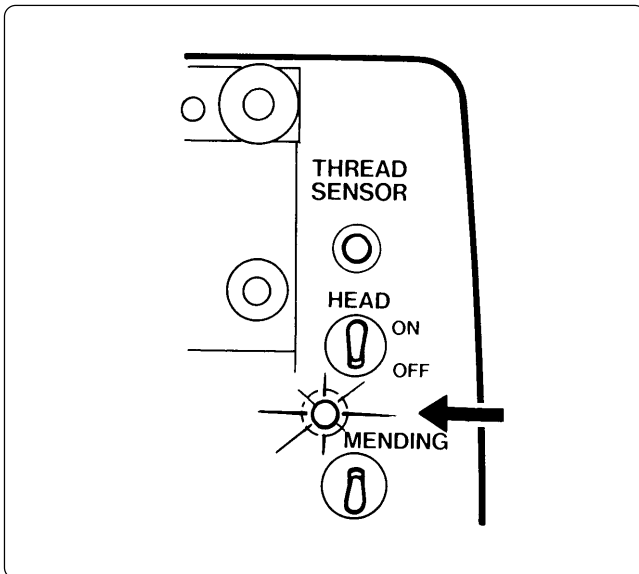
Note) When the switch is turned for 5 stitches or more, the machine continues operation without holding the switch. To stop the machine, turn the switch to the opposite side.

5. **Press the START switch on the operation panel or the start switch located between the machine heads to resume operation.**



## 3-2 Mending

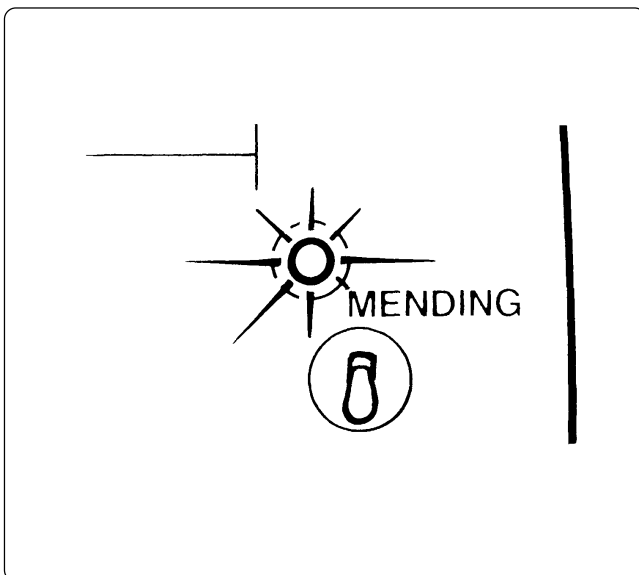
The machine head whose MENDING lamp is lit performs embroidering by the preset number stitches. When it is completed, all the machine heads start normal embroidering operation.



- The MENDING lamps except for the machine head whose needle thread has been broken are turned off.
- At this time, the machine head, whose MENDING lamp is on, performs resewing from the step-back position while the other machine heads (with MENDING lamps off) are stopped. When resewing is completed, the other machine heads (except those halted or with bed retracted) also start embroidering.

### Manual operation

The mending start and end positions can be set for each machine head using the MENDING switch on the tension plate.



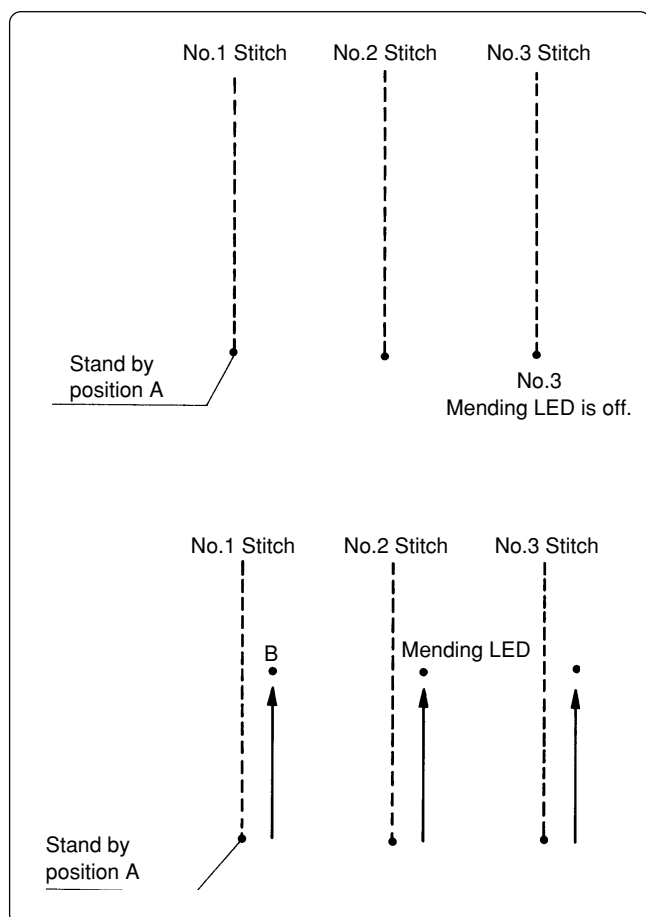
The MENDING lamp is lit when the MENDING switch of each machine head is flipped up during standby. Resewing from the step-back position to this position can be executed.

- \* When the MENDING switch is flipped up while the MENDING lamp is off, the lamp is turned on; when the MENDING switch is flipped up again while the MENDING lamp is lit, the lamp is turned off.


Note) The mending end position cannot be set for each machine head.

When all MENDING lamps are turned on, the mending end position will be set to the position where one of the lamps is turned off first.

Note) To cancel the mending end position, turn all the MENDING lamps are turned on (except for halted machine heads) .



1. Turn off the MENDING lamp No. 3 at the standby position A.  
(The position A should be the mending end position.)

2. Press the jog ◀ switch or  to move it backward.  
Turn off the MENDING lamp No. 2 at the position B.  
(The position B does not become the end position; the position A remains the end position.)

Note) When the MENDING switch of the machine head whose lamp is off is pressed:

- The MENDING lamp of the machine head is lit, and mending is executed for the machine head.

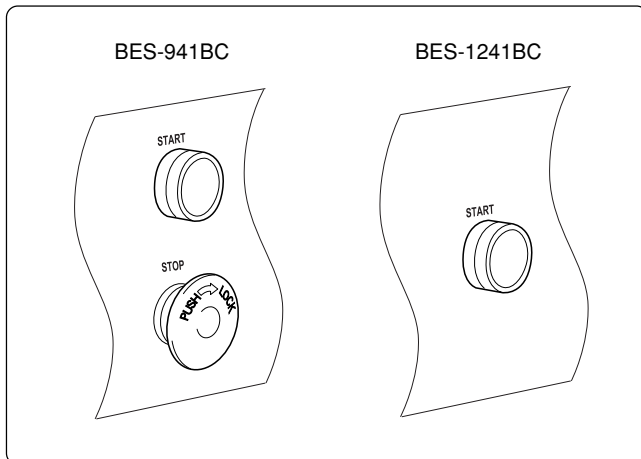
Note) When the MENDING switch of the machine head whose lamp is on is pressed:

- The MENDING lamp of the machine head goes off and mending is not executed for the machine head.

When a thread breakage error is occurring, refer to "Setting of Mending" (→ Page 101) as well in order to correct missing stitches caused by a thread breakage.



## 4. Jog Embroidering



- **Jog embroidering can be used for preventing the thread from slipping from the needle at the start of embroidering.**
- **Jog embroidering can be executed as long as the start switch at the machine head is held down.**

**Note)** Never apply a tape on the switch to keep jog operation for a long time. Doing so may cause damage to the machine.

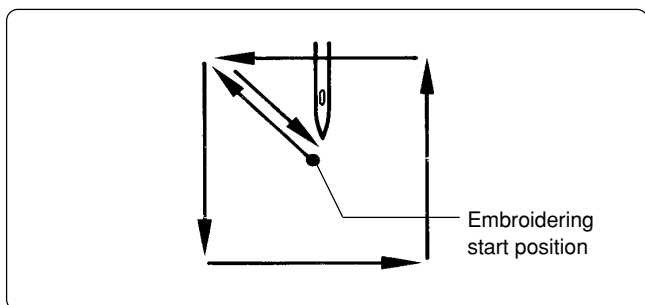
## 5. Hoop Feed Position

- **In order to ease mounting and dismounting of the embroidery hoop, another needle position can be set as a hoop feed position in the movable area additionally to the current needle position.**
- **In order to ease material attachment while operation is suspended, the hoop can be moved to the feed position at any time by the hoop feed switch.**
- **The hoop can also be moved to the feed position automatically after embroidering is finished. Refer to "Hoop Automatic Retract" on Page 107 for details.**



# 6. Area Check

## 6-1 External Tracing

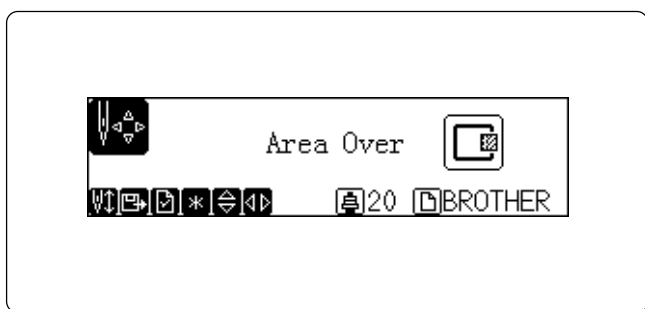
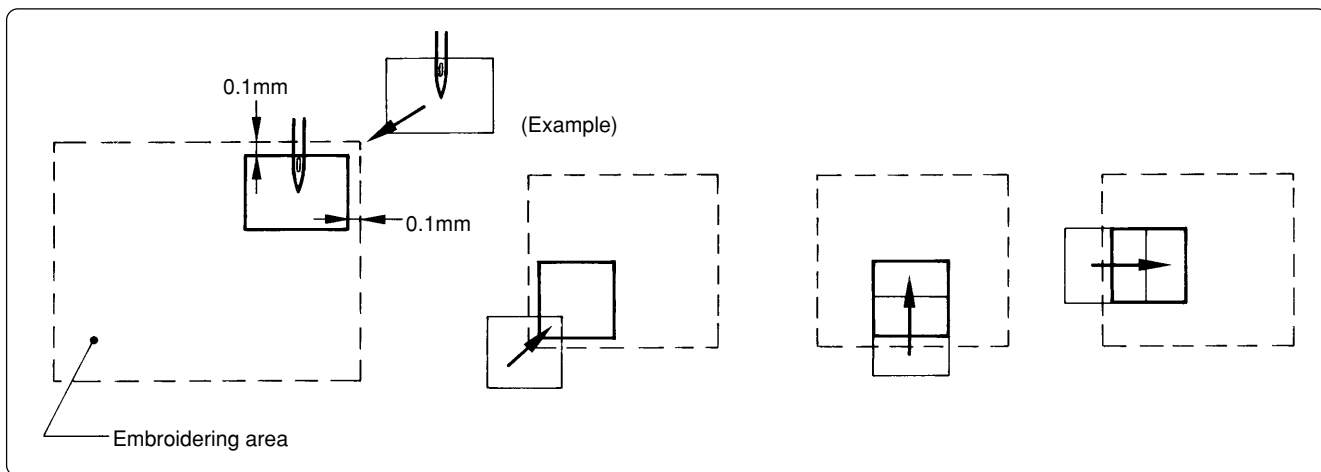


- If the check switch is pressed in other cases than "area over", the rectangular outline of the pattern is traced.



Note) The outline of pattern can be checked in rectangle or octagon by setting "Checking embroidery area" in "Environment 1".

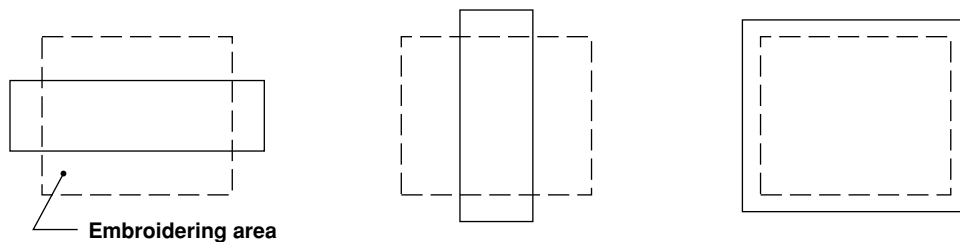
## 6-2 Automatic Hoop Movement in Area



- If "area over" is displayed, press the check switch. The hoop automatically moves inside the embroidering area, where the pattern is set, at the nearest position.



Note) After finishing the movement inside the area by this function, execute external tracing. Then, check that the needle and the presser foot do not interfere with the hoop before starting embroidering.

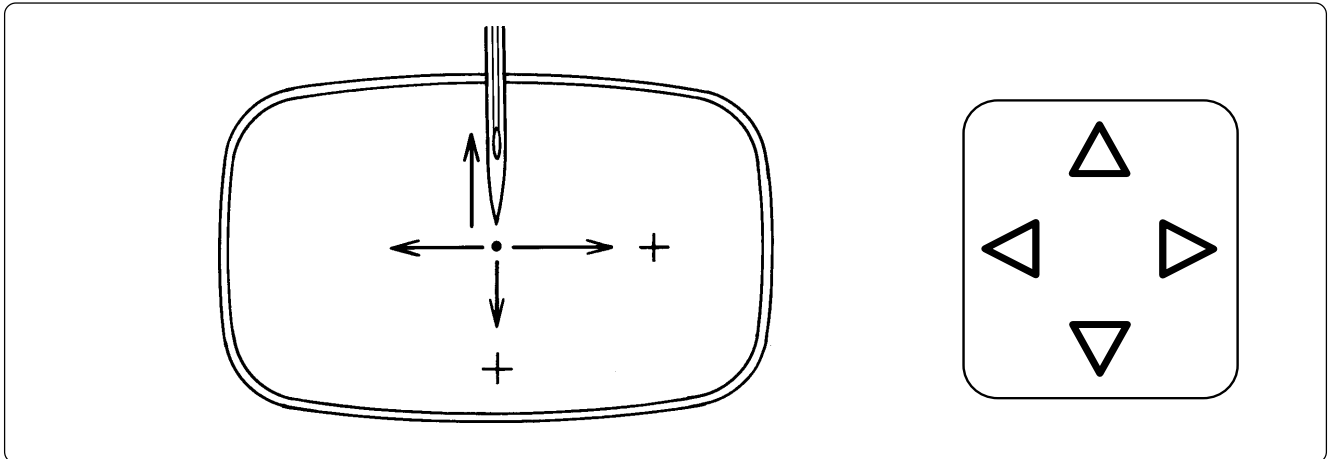


If the pattern is not held in the embroidering area as shown below, the hoop cannot move into the area. Enlarge the embroidering area on the operation panel.

# 7. Jog Switches

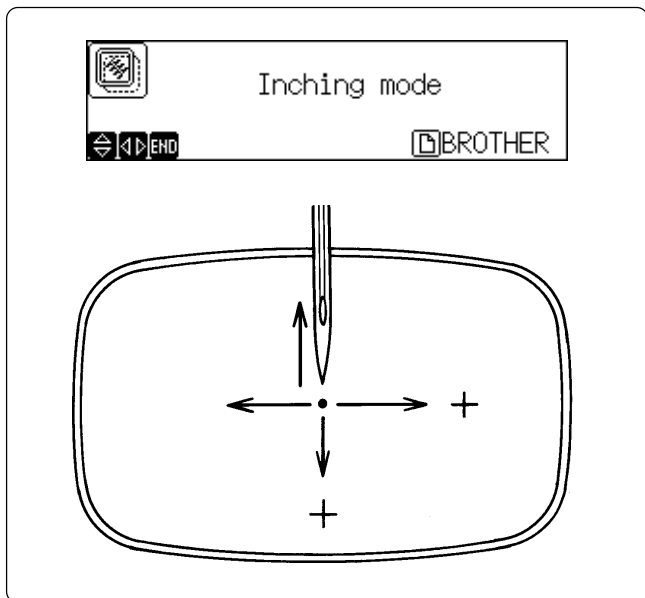
## 7-1 Hoop Movement to Start Position



The hoop can be moved before starting embroidering and the start position can be set arbitrarily.

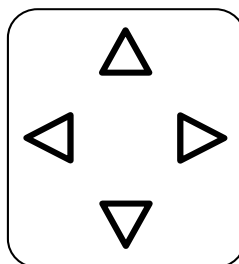


## 7-2 Inching Mode during Embroidering (Forcible Hoop Movement)

- Note) • Moving the frame greatly in the inching mode may cause an interference with the machine. Pay utmost care in the inching mode.
- Although the distance of the frame moved in the inching mode is stored even after turning OFF the power, if the power is turned ON again and sewing is started, the pattern may be embroidered in a different position. Be sure to use the inching mode appropriately.



1. Press the  while pressing the  switch in order to select the inching mode.
2. Press the jog switch and the hoop moves to the direction of the pressed switch.

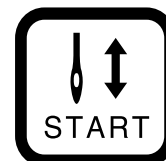


- Note) • Note that the forcible hoop movement will produce deviation of embroidering by the amount.
- If the hoop and material are deviated from each other during embroidering, correct it by using the jog switches.

3. Pressing the "END" switch resets the inching mode.



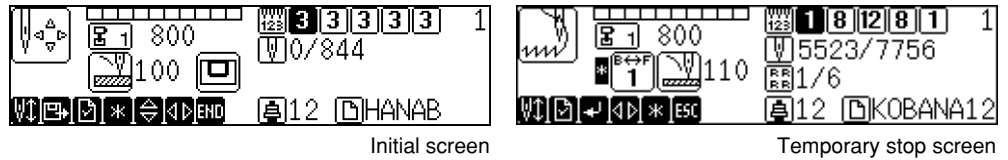
4. Press the "START" switch restarts embroidering.



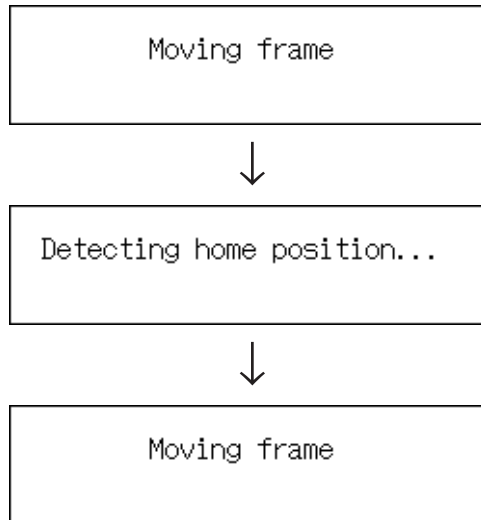
## 8. Detection of Zero Point

After the zero point is detected, the hoop returns to the initial point

1. Press **0** while pressing **STOP** with the machine stopped.



2. The hoop moves and the zero point is detected.



3. The initial screen is displayed again.





## **Chapter 7 Maintenance**

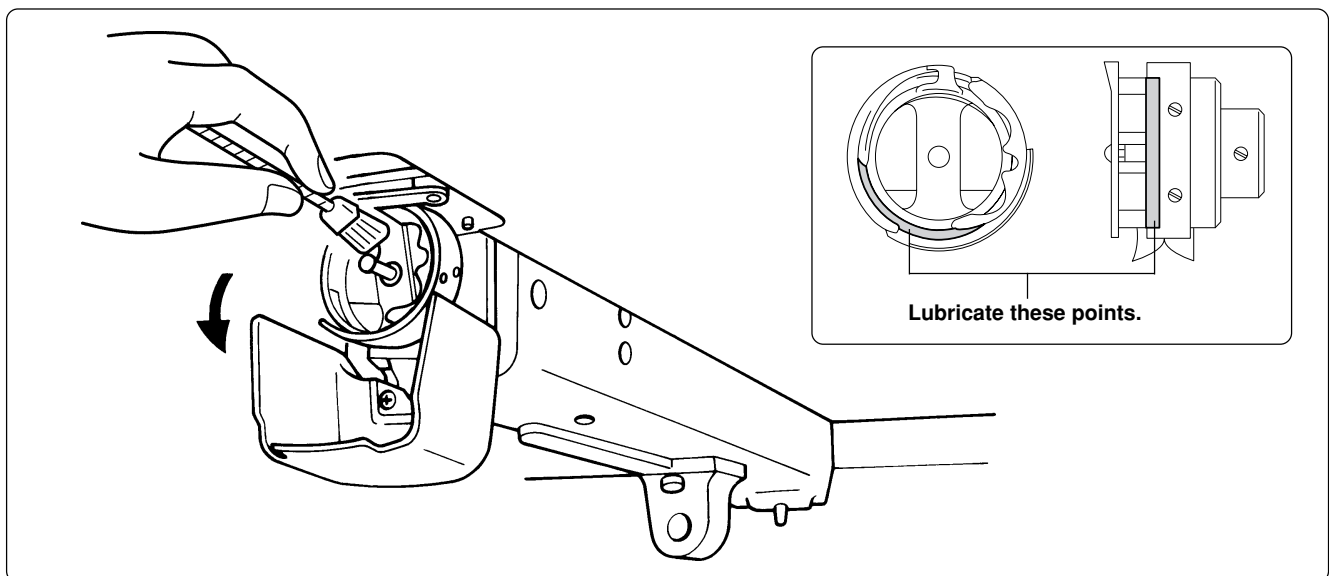
## ⚠ CAUTION

- ⚠
 Turn off the power switch before starting maintenance.  
 Failure to do so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.
  
- ⊘
 Be sure to wear protective goggles and gloves when handling the lubricating oil or grease, so that no oil or grease gets into your eyes or onto your skin, otherwise inflammation can result.  
 Furthermore, do not drink the oil or grease under any circumstances, as they can cause vomiting and diarrhoea.  
 Keep the oil out of the reach of children.

- Keep the machine clean at all times to prevent machine trouble.
- Keep the machine clean.  
Remove dirt with a soft, dry cloth. If necessary, clean with the detergent-soaked cloth, then wipe off the detergent with a cloth dampened with (hot) water.
- Caution  
Never use benzene or thinner for cleaning the machine.

# 1. Cleaning

## 1-1 Cleaning and Lubrication of Rotary Hook



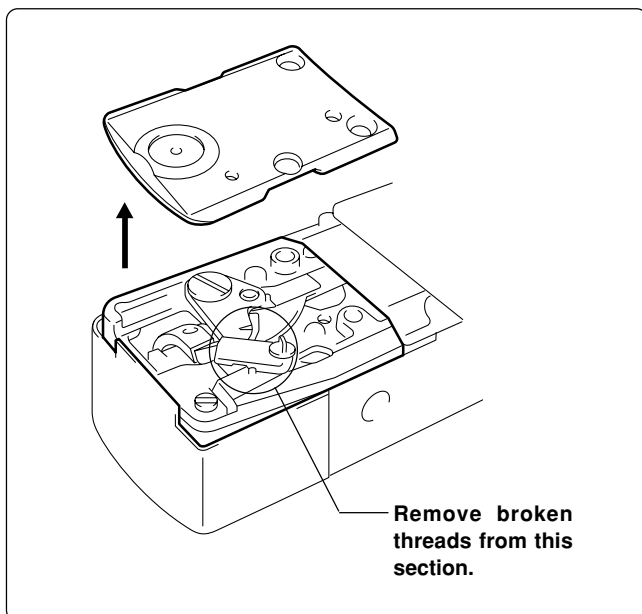
- Clean rotary hooks daily using the brush provided at the time of lubrication. If a rotary hook is too dirty, cleaning with a compressor (compressed air) is recommended.
- If thread breakage or rotary hook noise occurs during embroidering, lubricate the race of the rotary hook.

Note) • Use the dropper provided to supply oil. Use BROTHER's embroidery machine oil (equivalent to Nisseki Sewing Lub No. 10).

- Supply a proper amount of oil. Any excess may stain fabrics, etc.

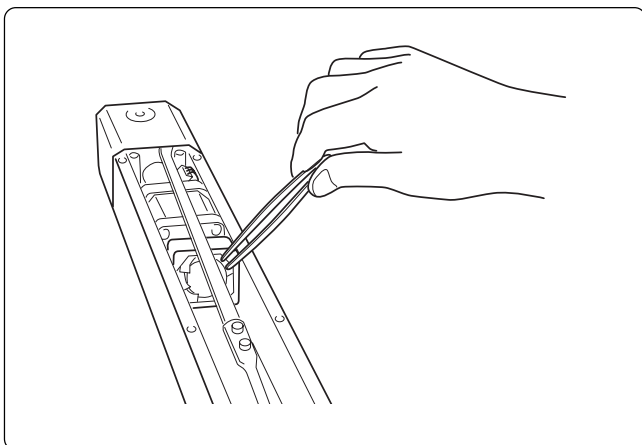


## 1-2 Cleaning of Needle Plate



Broken threads left around the movable or fixed knives or the lower thread holding plate may result in thread trimming failure or parts damage. Clean them once a month.

## 1-3 Cleaning of Lower Shaft Module Fan



Remove lint from lower shaft module fan and its surroundings once a month using a pair of tweezers, etc.

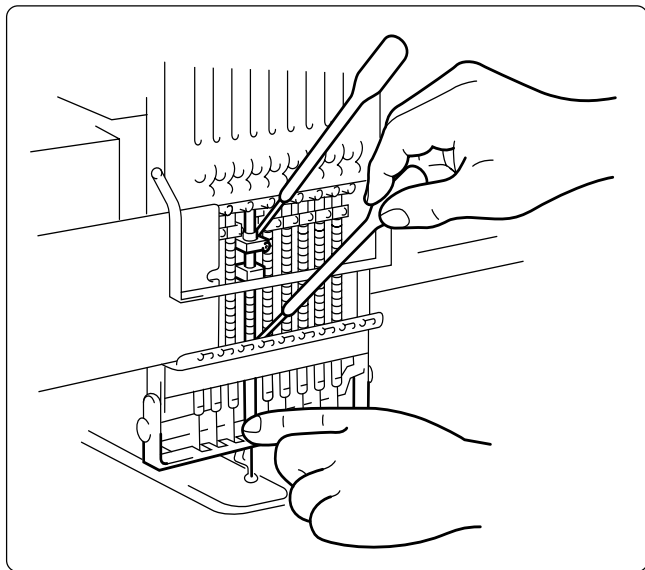
## 2. Oiling

To extend the machine's service life, supply oil to the following places at regular intervals.

- (Note) • When oiling, be sure to supply Brother's machine oil (Nisseki Sewing Lube #10 or the equivalent) using the dropper.
- Excessive oiling may cause the material to be stained.

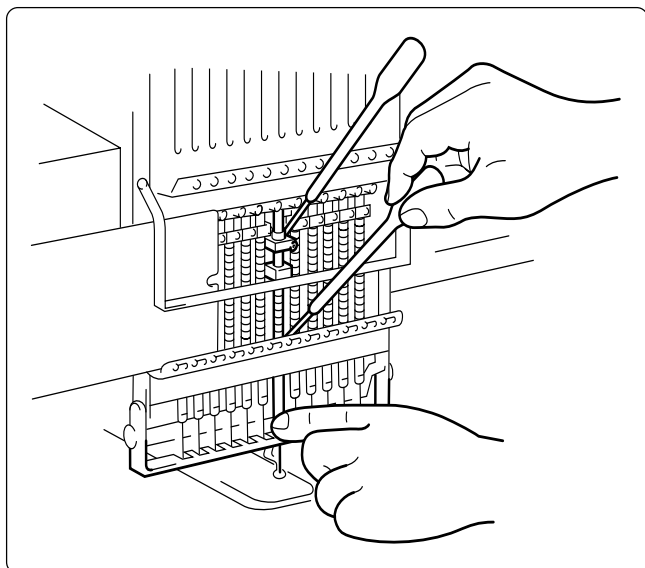
### 2-1 Head

#### ■ BES-941BC



- Supply oil to the needle bars (18 positions) once a day as shown on the left.

#### ■ BES-1241BC

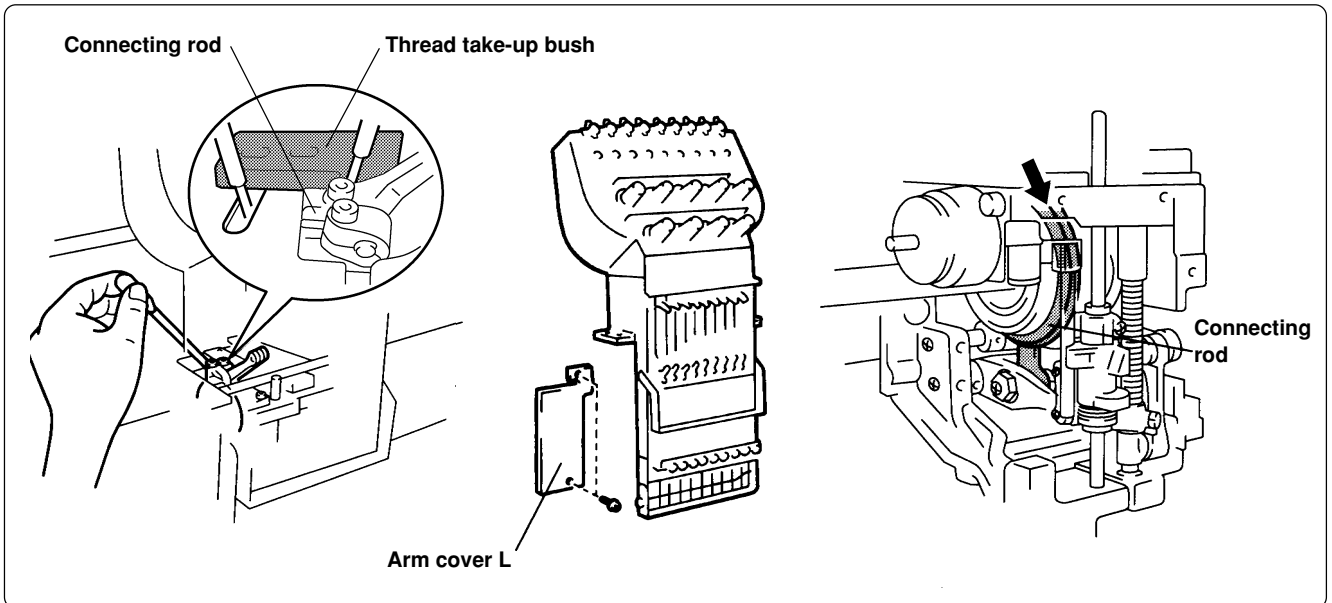


- Supply oil to the needle bars (24 positions) once a day as shown on the left.

### ■ BES-941BC

Lubricate the following part indicated by the arrow ("clearance" between the connecting rod and the needle thread take-up bearing) once a week.

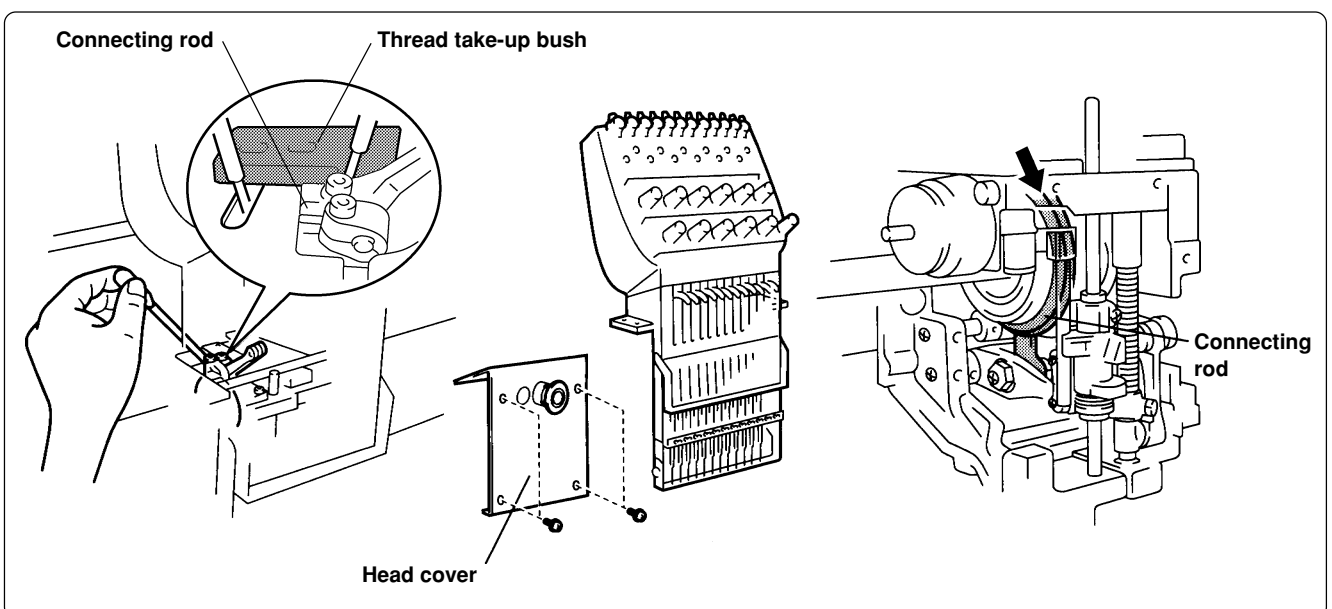
(Note) • In lubrication, select needle bar 9 and remove arm cover L to check the lubrication area. Be sure to wipe off excessive oil spilt at the lower part of the arm.



### ■ BES-1241BC

Lubricate the following part indicated by the arrow ("clearance" between the connecting rod and the needle thread take-up bearing) once a week.

(Note) • In lubrication, select needle bar 12 and remove the head cover to check the lubrication area. Be sure to wipe off excessive oil spilt at the lower part of the arm.



## 3. Greasing

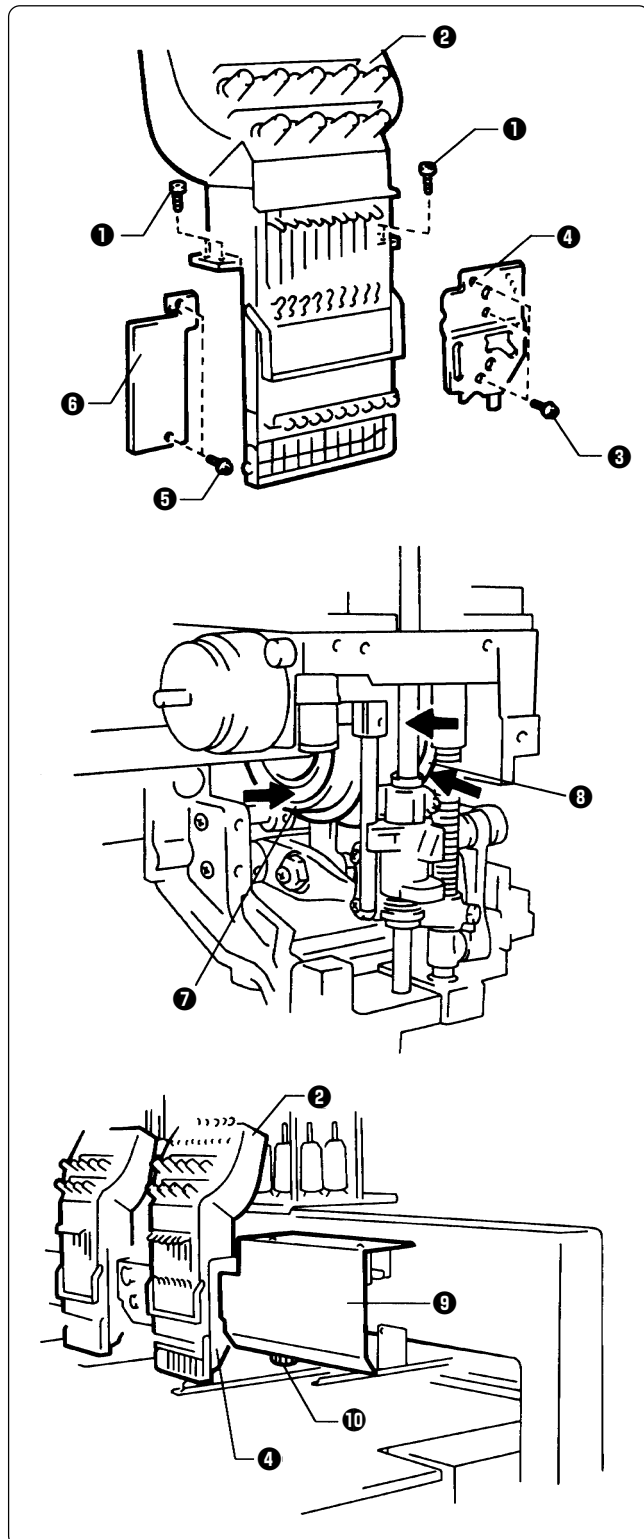
To extend the machine's service life, supply grease to the following places at regular intervals.

(Note) • When greasing, be sure to use the grease tank BR2 (black) provided with the machine.

- For overhauling, contact your distributor or refer it to trained experts.

### 3-1 Head

■ Grease two places indicated by the arrow once a month.



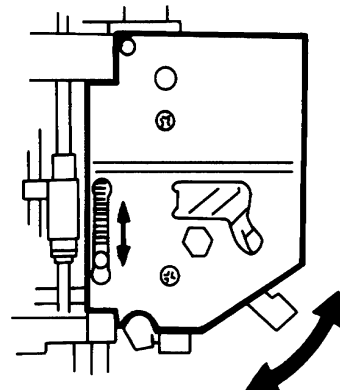
#### BES-941BC

1. Remove two connectors from the rear of the needle bar case.
2. Loosen four bolts ①, and remove the needle case ②.
3. Loosen three screws ③, and remove the presser foot guide plate ④.
4. Loosen two bolts ⑤, and remove the arm cover L ⑥.
5. Grease all the grooves of the thread take-up cam ⑦ and the work clamp cam ⑧.

\* After greasing, assemble in the reverse order.

(Note) • When assembling the needle bar case ②, place it on the machine and turn the change pulley ⑩ behind the cover ⑨ at right. Check that it is engaged, and then tighten the bolts.

- When attaching the presser foot guide plate ④, move the presser foot up and down by the retracting lever to check that it is not distorted.



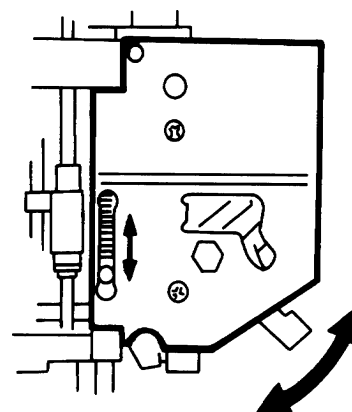
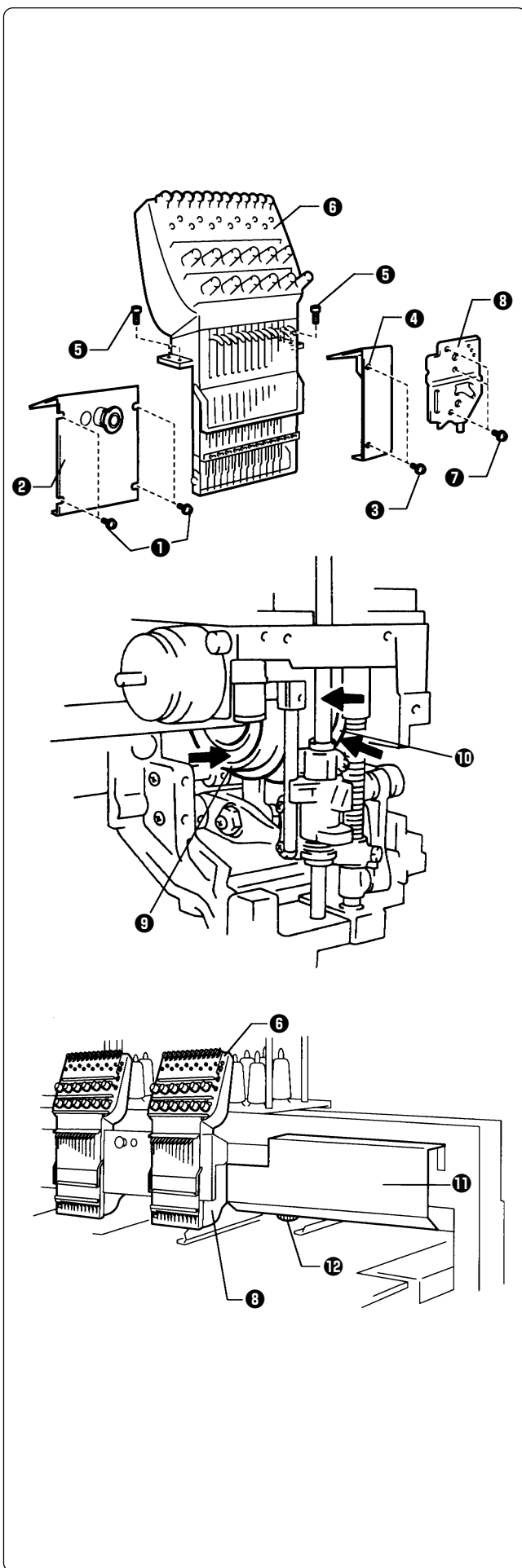
## BES-1241BC

1. Remove two connectors from the rear of the needle bar case.
2. Loosen four screws ①, and remove the head cover ②, and loosen two screws ③ and remove the head cover R ④.
- (Note) Because the heads No.1 and No.2 have the head covers R and L respectively, remove both the the covers when greasing.
3. Loosen four bolts ⑤, and remove needle bar case ⑥.
4. Loosen three bolts ⑦, and remove presser foot guide plate ⑧.
5. Grease all the grooves of the thread take-up cam ⑨ and the work clamp cam ⑩.

\* After greasing, assemble in the reverse order.

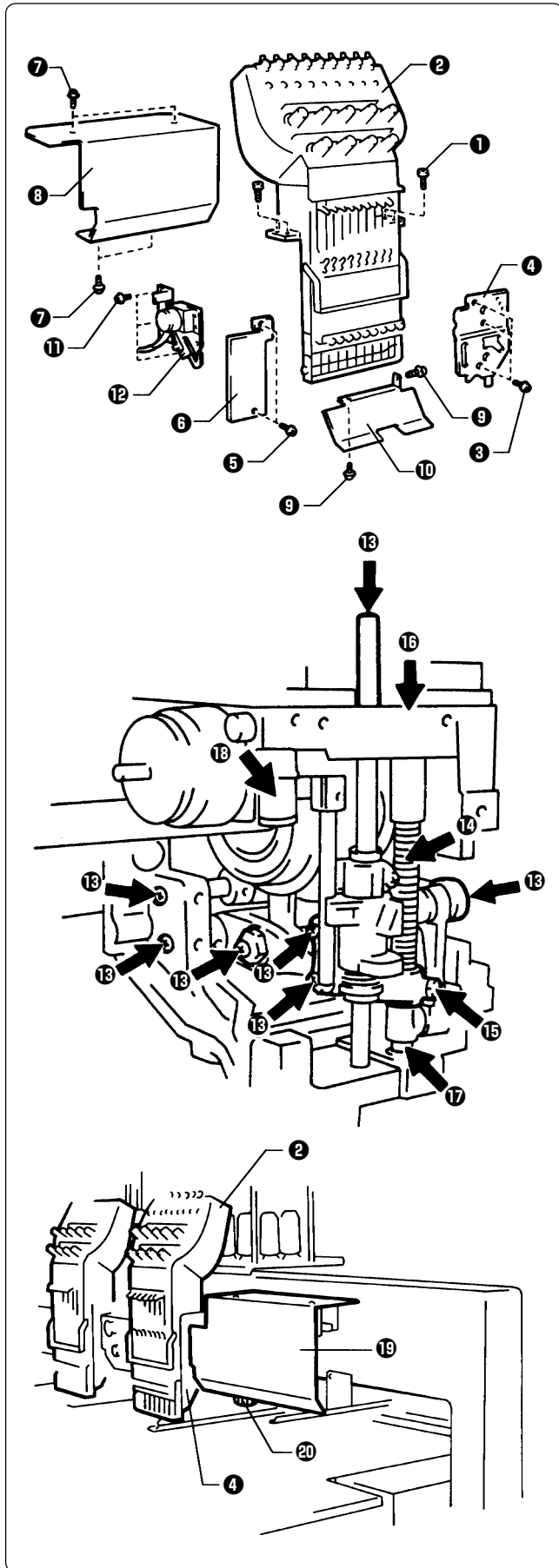
(Note) • When assembling the needle bar case ⑥, place it on the machine and turn the change pulley ⑫ behind the cover ⑪ at right. Check that it is engaged, and then tighten the bolts.

- When attaching the presser foot guide plate ⑧, move the presser foot up and down by the retracting lever to check that it is not distorted.



■ Grease the places indicated by the arrow once in six months.

(Note) When greasing, be sure to use the grease tank BR2 (black) provided with the machine.



**BES-941BC**

1. Remove two connectors from the rear of the needle bar case.
2. Loosen four bolts ①, and remove the needle case ②.
3. Loosen three screws ③, and remove the presser foot guide plate ④.
4. Loosen two screws ⑤, and remove the arm cover L ⑥.
5. Loosen four screws ⑦, and remove the head cover ⑧.
6. Loosen two bolts ⑨, and remove the cap eaves guide ⑩.
7. Loosen three bolts ⑪, and remove the wiper solenoid assembly ⑫.
8. Remove screws ⑬ (7 pcs) indicated by arrows. Apply grease to the tapped holes with the syringe provided and tighten the screws again.  
Also apply grease to presser bar spring ⑭, the end of presser bar guide bracket ⑮, presser bar metals U ⑯ and D ⑰, and jump rotary shaft ⑱.

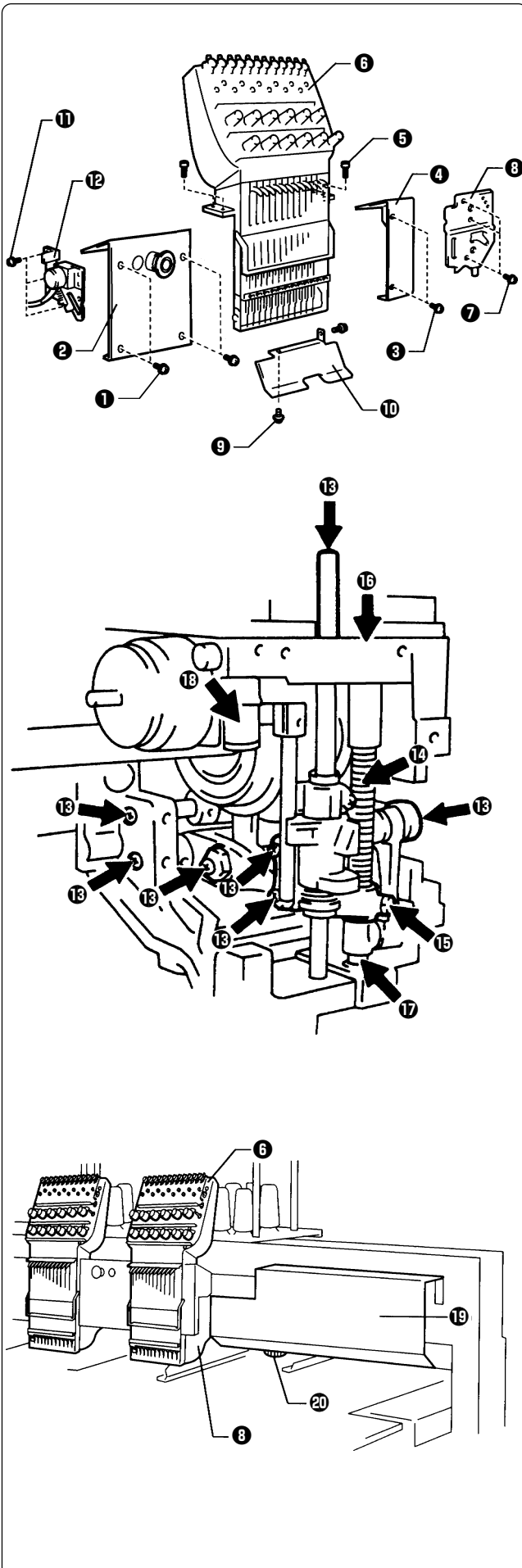
\* After greasing, assemble in the reverse order.

(Note) • When assembling the needle bar case ②, place it on the machine and turn the change pulley ⑳ behind the cover ⑲ at right. Check that it is engaged, and then tighten the bolts.

• When attaching the presser foot guide plate ④, move the presser foot up and down by the retracting lever to check that it is not distorted.

For more information, refer to the illustration on page 146.

## BES-1241BC



1. Remove two connectors from the rear of the needle bar case.
2. Loosen four screws ①, and remove the head cover ②, and loosen two screws ③ and remove the head cover R ④.  
(Note) Because the heads No.1 and No.4 have the head covers R and L respectively, remove both the the covers when greasing.
3. Loosen four bolts ⑤, and remove the needle case ⑥.
4. Loosen three screws ⑦, and remove the presser foot guide plate ⑧.
5. Loosen two bolts ⑨, and remove the cap eaves guide ⑩.
6. Loosen three bolts ⑪, and remove the wiper solenoid assembly ⑫.
7. Remove screws ⑬ (7 pcs) indicated by arrows. Apply grease to the tapped holes with the syringe provided and tighten the screws again.  
Also apply grease to presser bar spring ⑭, the end of presser bar guide bracket ⑮, presser bar metals U ⑯ and D ⑰, and jump rotary shaft ⑱.

\* After greasing, assemble in the reverse order.

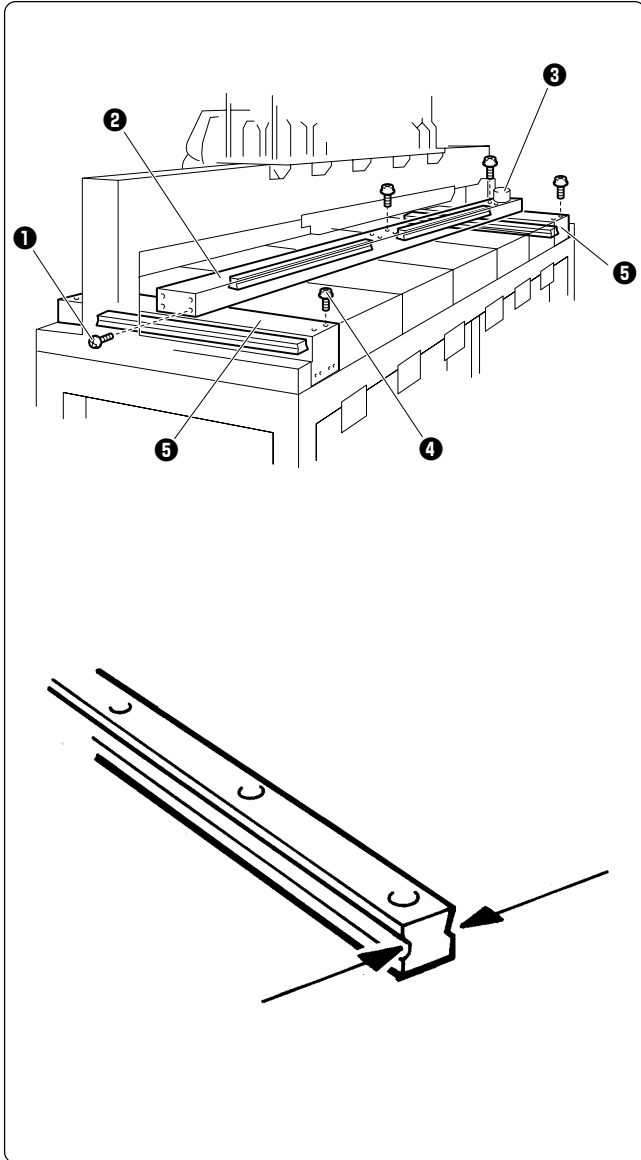
- (Note) • When reattaching the head cover ② after its removal, move the needle bar case to the needle bar 6 position.
- When assembling the needle bar case ⑥, place it on the machine and turn the change pulley ⑳ behind the cover ⑲ at right. Check that it is engaged, and then tighten the bolts.
  - When attaching the presser foot guide plate ⑧, move the presser foot up and down by the retracting lever to check that is it not distorted.

For more information, refer to the illustration on page 147.

## 3-2 Feed Guide Section

■ Check the X-feed linear guides (2 positions) and the Y-feed linear guides (one each on the right and left).

(Note) When greasing, be sure to use the grease tank 30 provided with the machine.



### Procedure

1. Loosen 12+2 screws **①**, and remove the X-feed cover **②**.
2. Remove the X-feed cover **③**.
3. Loosen eight screws **④**, and remove the Y-feed cover **⑤** from the right and left.
4. Grease the X-feed linear guides (3 positions), the Y-feed linear guides (one each on the right and left), and the linear guide inside the No. 3 bed. Slide the guide to spread grease entirely.

\* After greasing, assemble in the reverse order.





## **Chapter 8 Adjustment**

# ⚠ CAUTION

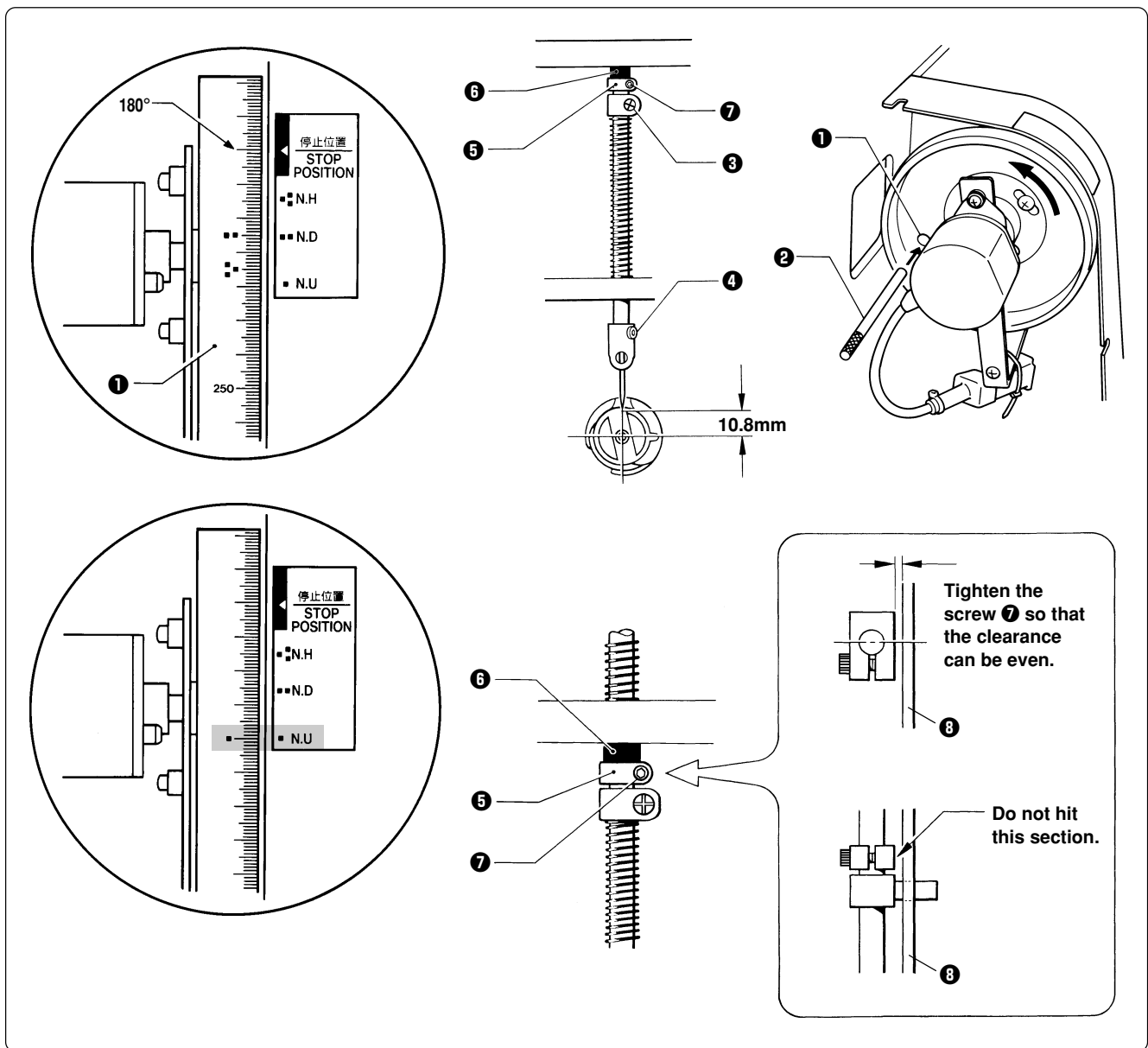
⚠ Turn off the power switch and pull out the plug before starting adjustment. Failure to do so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.

• Adjustment

⚠ If adjustment should be made while the power switch is turned on, pay special attention to your safety.

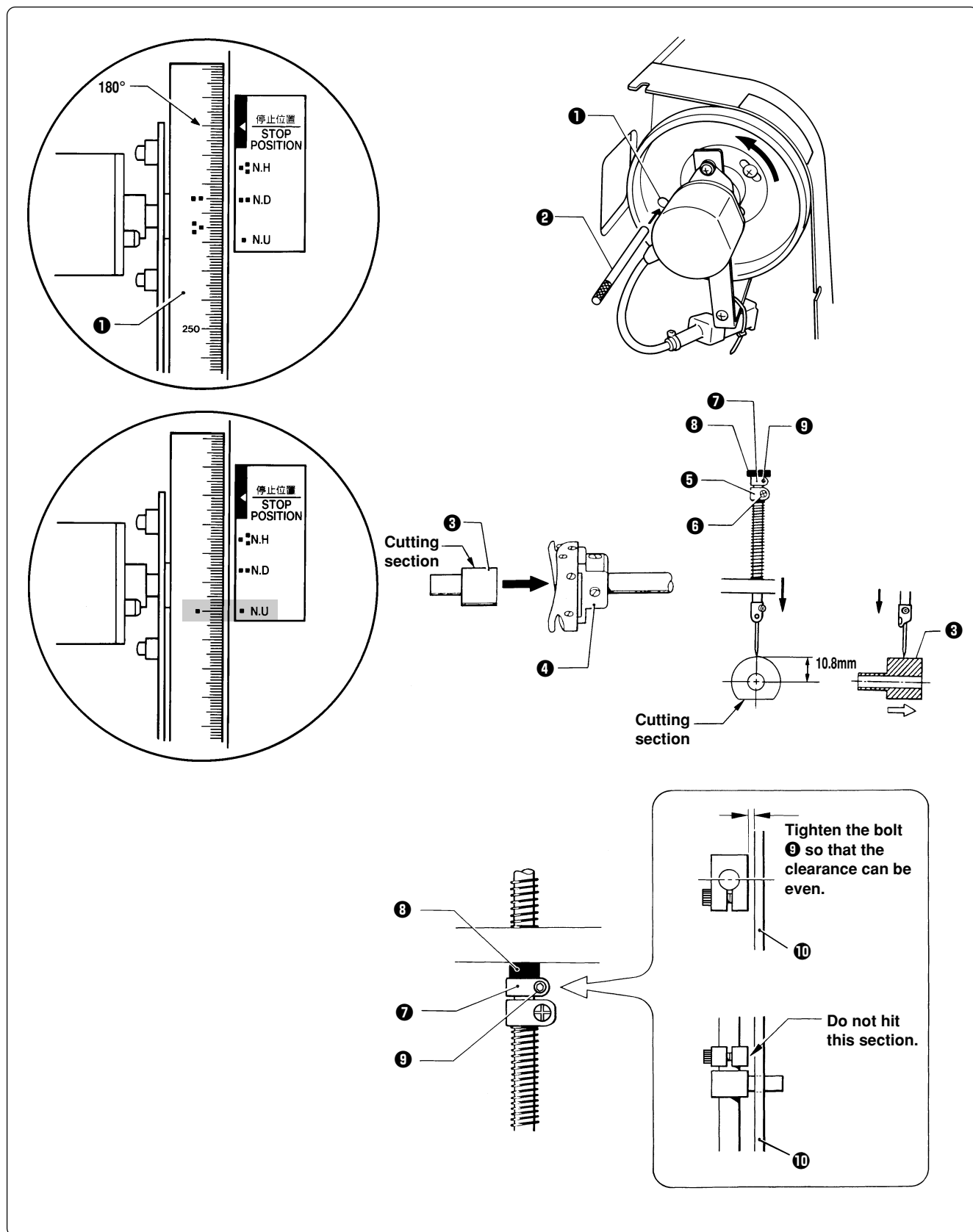
⊘ Maintenance and inspection of the machine should be conducted only by trained engineers.

## 1. Adjusting Needle Bar Height



1. Dismount the pulley cover and turn the pulley B ❶ until the pulley scale indicates 180° and the needle bar is set at the lowest position. (The pulley B "■" mark and the stop mark "■" are aligned.)
2. Insert the positioning bar ❷ into the hole of the pulley ❶ and fix the drive shaft.  
Note) Turn the pulley B securely in the clockwise direction to eliminate a backlash.
3. Loosen the needle bar clamp set screw ❸ and the bolt ❹ of the top dead center stopper ❺ when the needle tip is positioned 10.8 mm above the center of the rotary hook shaft. Adjust the position of the needle bar thread guide so that the set screw ❷ on it is turned to the right by 25 ~ 30°. Tighten the needle bar clamp set screw ❸ securely.  
Note) When tightening the needle bar clamp set screw ❸, the hole in the needle bar guide should face the front.
4. After adjustment is finished, remove the positioning bar ❷.
5. Set the needle bar at the highest position (where the pulley B indication mark "■" and the cover indication mark "■" are aligned). Lightly press the top dead center stopper ❺ toward the cushion rubber ❻, and tighten Socket head bolt for top dead center stopper ❹ while pressing down the needle bar clamp so that it faces the front. (Tightening torque: 0.78 N·m)  
Note) • Make sure that the top dead center stopper does not hit the needle bar guide rail ❸ at this time.  
• When tightening the upper dead point stopper bolt ❹, insert the longer side of the attached wrench into the bolt and tighten it by using the shorter side.  
Excessive tightening may make the needle bar movement sluggish.

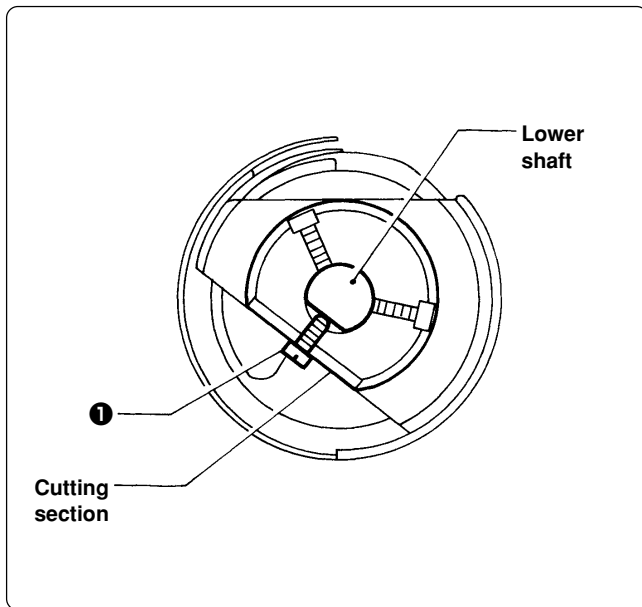
■ When using the bottom dead center gauge



1. Turn the pulley B ❶ until the scale of pulley B ❶ indicates 180° (where the pulley B indication mark "■" and the stop mark "■" are aligned) and the needle bar is set at the lowest position.
2. Insert the positioning bar ❷ into the hole of the pulley B ❶ and fix the drive shaft.  
Note) Turn the pulley B securely in the clockwise direction.
3. Insert the bottom dead center gauge ❸ into the rotary hook ❹.
4. Loosen the screw ❺ of the needle bar clamp ❽ and the top dead center stopper bolt ❾, then move the needle bar up and down until the needle tip touches the gauge ❸ lightly.  
Note) • The needle point should touch the gauge at a place other than the cutting section.  
• The bottom dead center gauge should be set in or removed from the rotary hook with its cutting section facing upward.
5. Tighten the screw ❺ of the needle bar clamp ❽ securely.
6. After adjustment is finished, remove the positioning bar ❷.
7. Set the needle bar at the highest position (where the pulley B indication mark "■" and the cover indication mark "■" are aligned). Lightly press the top dead center stopper ❿ toward the cushion rubber ⓫, and tighten Socket head bolt for top dead center stopper ❿ while pressing down the needle bar clamp so that it faces the front. (Tightening torque: 0.78 N·m)  
Note) • Make sure that the top dead center stopper ❿ does not hit the needle bar guide rail ⓬ at this time.  
• When tightening the upper dead point stopper bolt ❿, insert the longer side of the attached wrench into the bolt and tighten it by using the shorter side.  
Excessive tightening may make the needle bar movement sluggish.

## 2. Replacing (Attaching) Rotary Hook

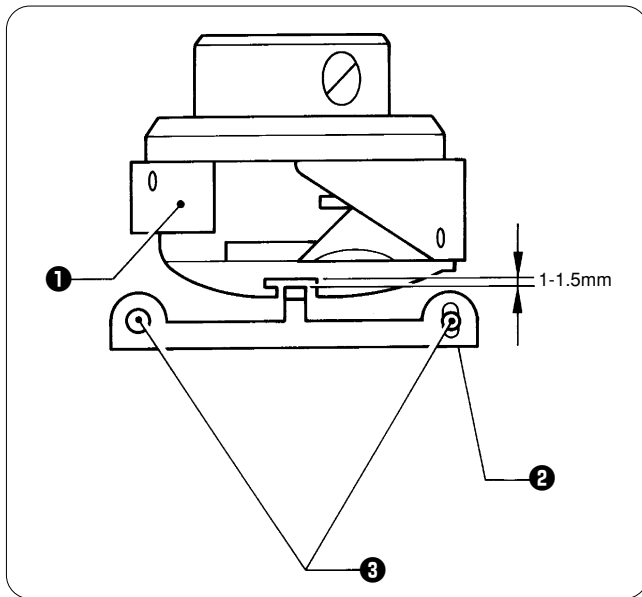
### 2-1 Replacing Rotary Hook



1. Turn the power switch off.
2. Tighten the screw ❶ of the rotary hook cutting section to fit to that of the lower shaft ❷.
3. When mounting, press it inward until it stops.

Note) After replacing rotary hooks, refer to "4. Adjustment of Timing Between Needle and Rotary Hook (Page 158)" and adjust the timing.

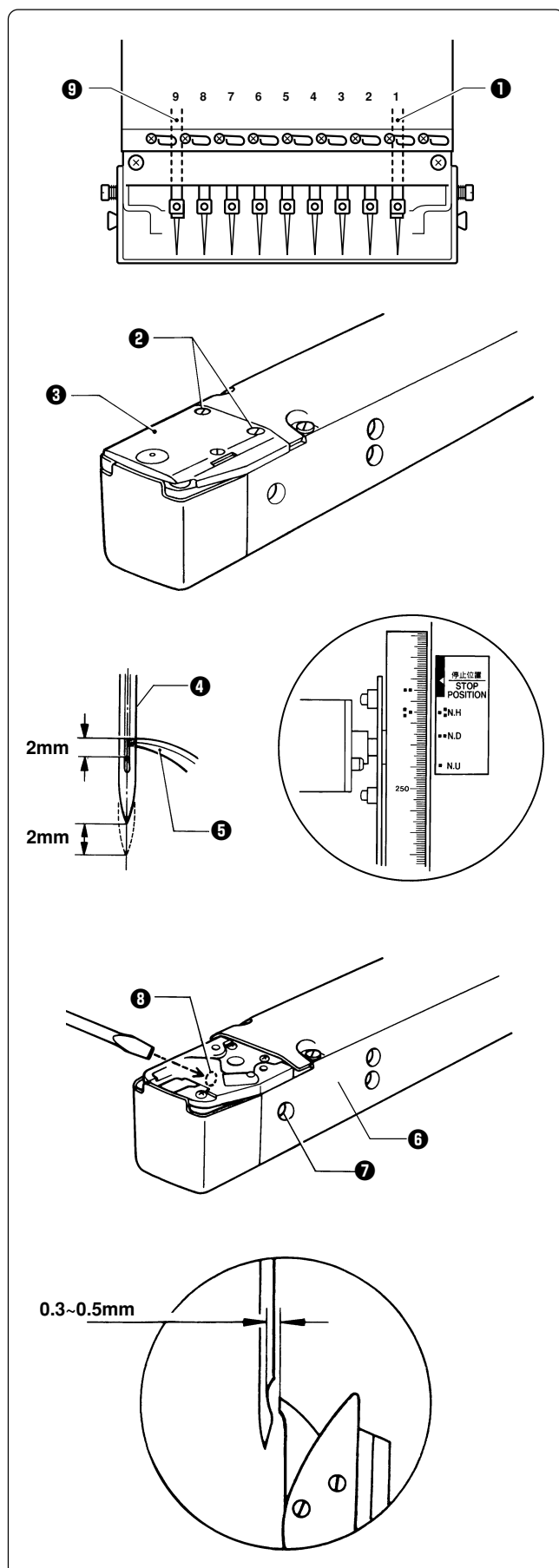
### 2-2 Adjusting the clearance between the rotary hook and the inner rotary



1. The clearance between the rotary hook ❶ and the inner rotary hook stopper ❷ should be enough to pass the thread through the clearance easily.
2. Loosen the two screws ❸ to adjust the clearance between the rotary hook and the inner rotary hook stopper to 1-1.5mm.
3. Lower the needle. Make sure that the inner rotary hook stopper ❷ is inserted into the center of the groove of the rotary hook ❶.

- Notes) • If the inner rotary hook stopper does not come to the center of the needle, the needle or the needle bar may be bent. If both are not bent, replace the inner rotary stopper with a new one.
- If there is no problem with the needle or the needle bar, set the needle to its bottom dead center to check if the needle comes to the center of the shaft of the outer rotary hook.  
If it does, move the needle plate base to the left and right to center the needle.  
(At this time, re-adjust the thread trimmer.)  
If it does not, adjust the needle penetration position.
  - If the two clamping bolts securing the inner rotary hook stopper are loosened, the thread trimming guide plate moves along with it. Therefore, be sure to reinstall the thread trimming guide plate properly after adjusting the inner rotary hook stopper.  
(Pull the plate to the forefront and secure it.)

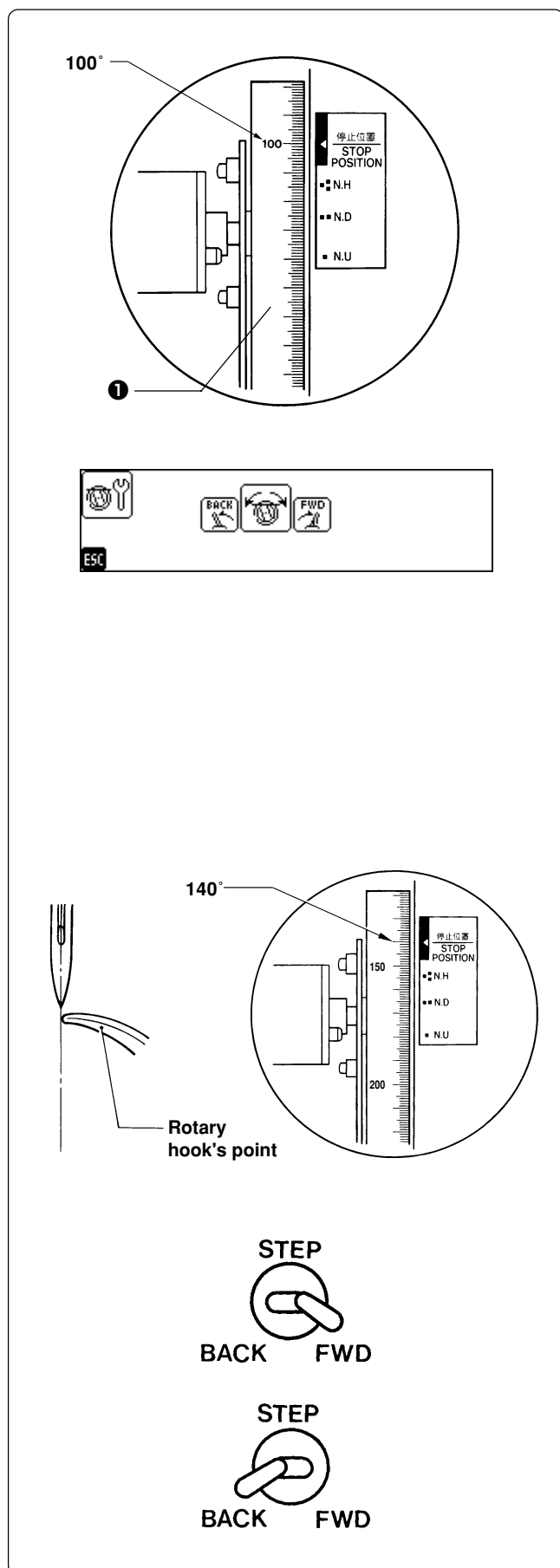
### 3. Adjustment of Clearance Between Needle and Rotary Hook




1. Turn the power switch off.
2. Select the needle bar No. 1 ①.  
The illustration at the left shows the case of BES-941BC. For BES-1241BC, the No. 12 needle becomes needle bar No.9 ⑨.
3. Remove two flat screws ② and dismount the needle plate ③.
4. Turn the pulley so that the pulley indication mark "■" and the stop mark "NH■" are aligned.
5. Turn the rotary hook ⑤ manually so that the rotary hook's point and the center of the needle ④ are aligned.
6. Loosen the set screw ⑦ on the side of the bed ⑥.
7. Turn the eccentric screw ⑧ on the left side of the bed ⑥ using a regular screwdriver and adjust a clearance between the needle and the rotary shaft to 0.3 ~ 0.5 mm.
8. Adjust the clearance between the needle and the rotary hook's point to 0.3 ~ 0.5 mm at the needle bar No. 9 ⑨ (No. 12 needle for BES-1241BC).

Note) If the clearance between the needle and the rotary hook point is not within the range of 0.3 ~ 0.5 mm, adjust again as described in the step 4 until the needle bar No. 1 or No. 9 (No. 12 for BES-1241BC) whichever has the smallest clearance may not be interfered by the rotary hook point.

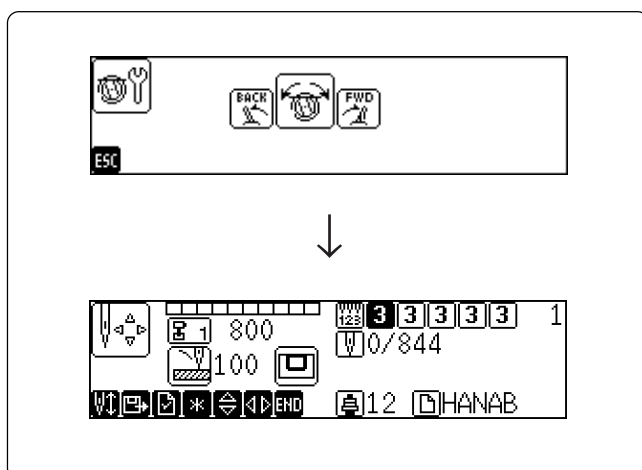
## 4. Adjustment of Timing Between Needle and Rotary Hook



1. Turn the power switch on.
2. Check that the machine pulley B ① is at the stop position (at 100° of the scale). If not, turn the pulley B ① until it comes to the stop position.
3. While the machine is at the stop position (when the initial screen or halt screen is displayed), press the  $\nabla$  while holding down the . The rotary hook of each head turns to a currently set alignment position for adjustment of the rotary hook.
4. Turn the pulley B ① manually until the relationship between the needle point and the rotary hook's point can be easily checked (at around 140° of the scale).
5. Press the STEP BACK/FWD switch to move the rotary hook for each head to adjustment.
  - STEP BACK  
For rotating the rotary hook little by little in the clockwise direction
  - STEP FWD  
For rotating the rotary hook little by little in the counterclockwise direction

Make this adjustment for each machine head so that the needle and the rotary hook's point can fit with each other.

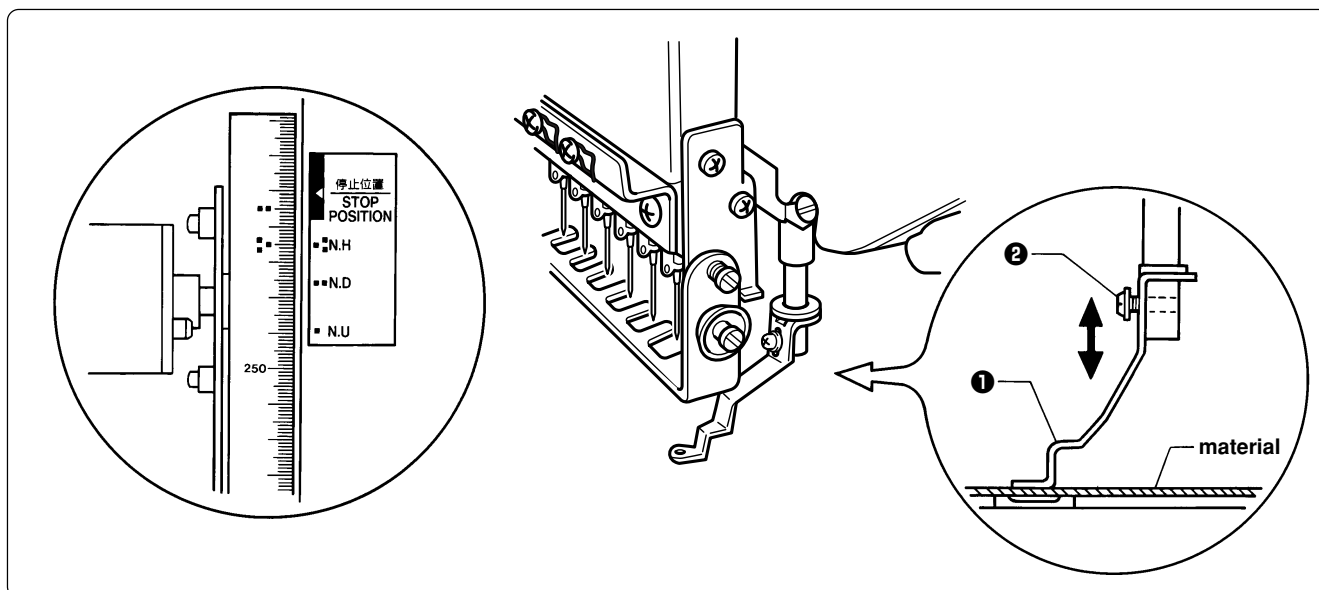




6. After timing adjustment the is finished for each head, set the pulley B ❶ to the stop position (at 100° of the scale) and press **ESC** . The machine enters the standby state.

The adjustment of the rotary hook is completed and the timing is stored. The rotary hook returns to the stop position accordingly.

## 5. Adjustment of Presser Foot Height

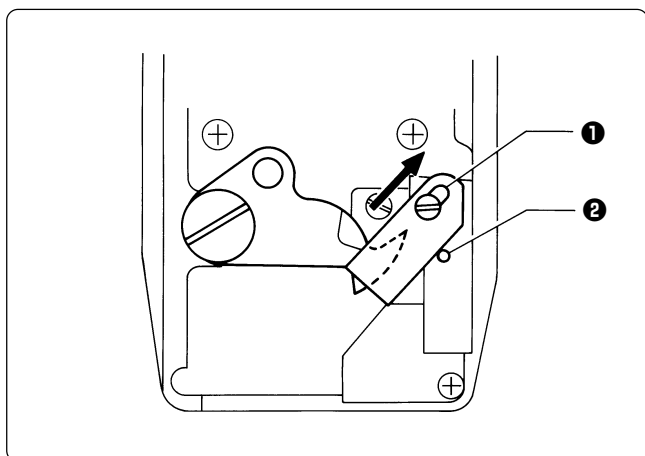


1. Turn the power switch off.
2. Select the needle bar No. 1.
3. Loosen the screw ❷ of the presser foot ❶, and adjust the presser foot ❶ until it comes above the cloth top surface when it is at the alignment position (where the pulley B indication mark "■" and the cover indication mark "■" are aligned).

Note) When the presser feet have been adjusted in height, check that each needle lowers to the center of the presser foot hole.

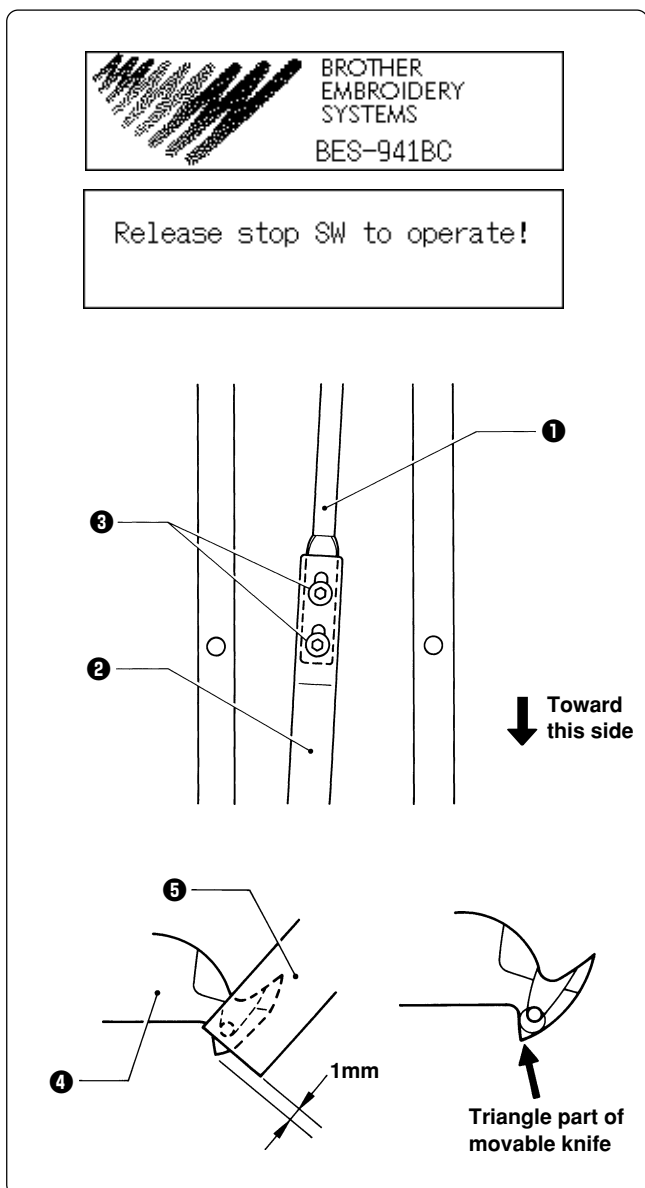
# 6. Adjustment of Thread Trimmer

## 6-1 Attaching the Fixed Knife



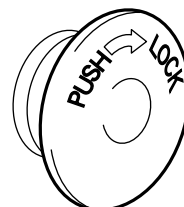
Attach the fixed knife ① to the pin ② and move it backward to the end of the slot, then mount it there.

## 6-2 Checking the Movable Knife Position



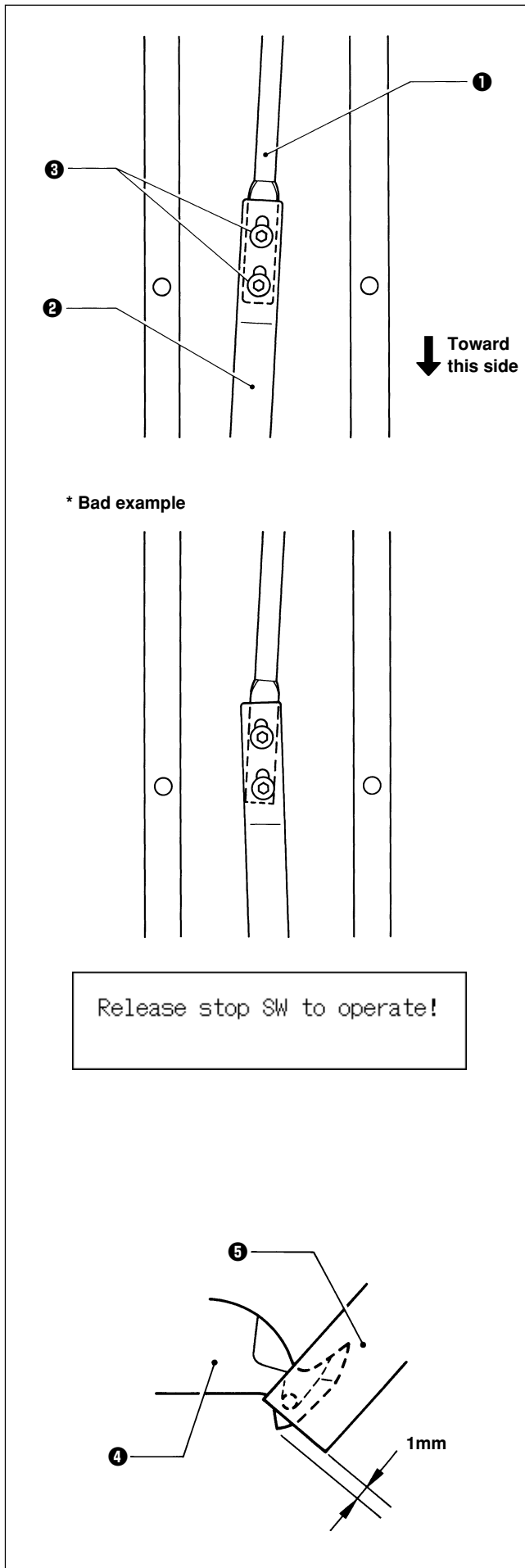
1. Turn the power switch on and wait until the hoop home position detection is finished.
2. Press the stop switch in order to ensure maximum safety during adjustment.

STOP



Adjust the movable knife position in this state.

3. Loosen two bolts ③ that connect the thread trimmer connecting rods B ① and C ②.
4. Tighten the two bolts ③ until the triangle part of the movable knife ④ is projected by 1 mm from the fixed knife ⑤.



\* Precautions for tightening the two bolts ③:

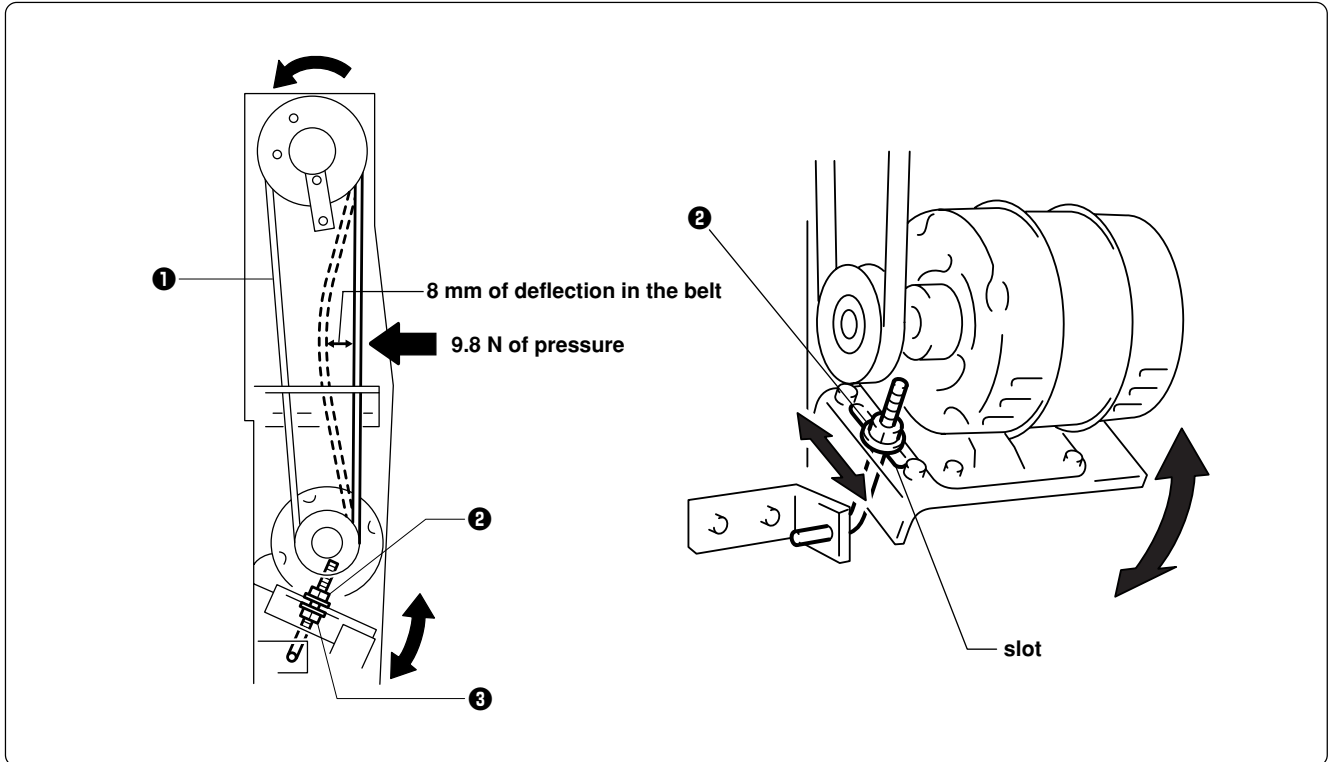
- The thread trimmer connecting rod B ① has a backlash of about 0.1 ~ 0.2 mm back and forth. Tighten the two bolts ③ while pulling them forward by the backlash amount.
- Tighten the two bolts ③ so that the thread trimmer connecting rods B ① and C ② are positioned in a straight line.

5. After adjustment is finished, reset the stop switch.  
"Release stop SW to operate!" disappears.

6. Turn the power switch off once, then on again. Check that the clearance between the movable knife ④ and the fixed knife ⑤ is 1 mm.
7. When adjusting again, follow the step 2 and after.

## 7. Adjusting the Belt Tension

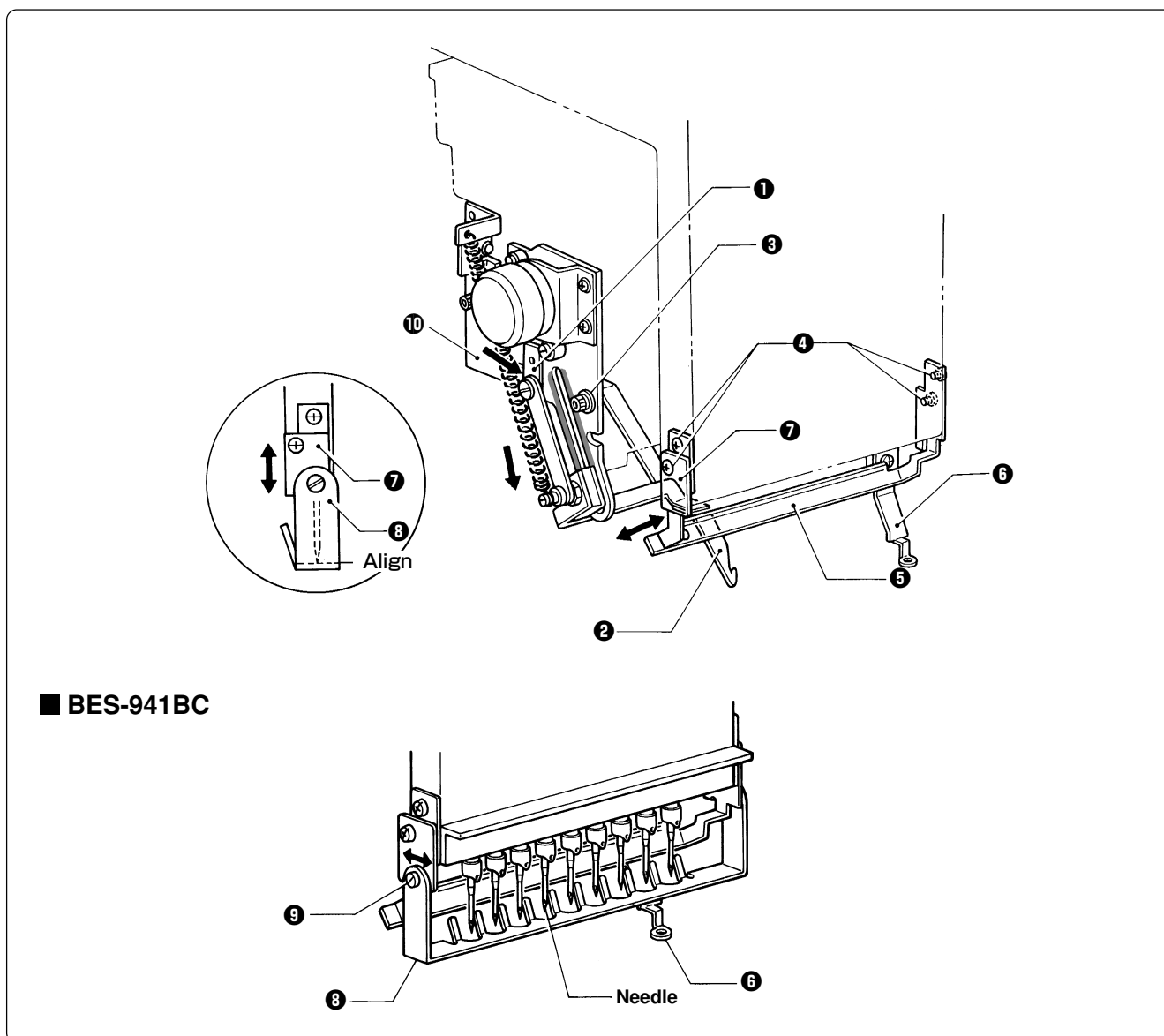
The belt Tension is adjusted to the optimum tension at the time of shipment from the factory. However, as the belt is used, it becomes run in and may loosen around the machine pulley and motor pulley . Use the following procedure to check the belt tension.



Place a gauge against the belt ①, loosen the nut ②, and then turn the nut ③ to move the slot to the appropriate position so that there is 8 mm of deflection in the belt ① when 9.8 N of pressure is applied.

The machine operating direction is counterclockwise when seen from the machine pulley end.

# 8. Thread Wiper Adjustment



## ■ BES-941BC

1. Move solenoid arm ① in the direction of the arrow with your finger. Loosen three bolts ③ and adjust thread hook ② for smooth movements.
2. If there is a difference in motion between needle bars No. 1 and No. 9 (No. 12 for BES-1241BC), loosen four screws ④ and make an adjustment by moving thread presser base ⑤ in the direction of the arrow.  
Make sure that no interference will occur when pressure foot ⑥ is raised by the solenoid.
3. Move finger guard plate ⑦ up and down, and align the top of finger guard ⑧ with the tips of the needles.
4. After the above steps are complete, check thread hook ② for smooth movements.  
If the thread hook does not move smoothly, apply grease (Grease Tank BR2 (black)) to the gray part of thread guide solenoid base ⑩ and check its movements.















Note) • Care should be taken if the finger guard is inclined. If the finger guard in such a state is pushed excessively toward the needle at the time of color change, it may interfere with the presser foot.

- Then make an adjustment in the crosswise direction by sliding bolt ⑨ of finger guard ⑧.




































## **Chapter 9 Error code list**

Code	Error Messages	Error	Measures
E-00	ERROR 00	No error occurs.	This is not usually displayed.
E-01	ERROR 01	Either motor of main shaft, X- or Y-axis, or lower shaft has locked.	This is not usually displayed.
E-02	Overtravel	Overtravel occurs during home position detecting movement.	Turn the power off and on once. If the same error occurs again, the area sensor is faulty.
E-03	Stop SW was pressed during home positioning	The stop switch is pressed during home position detecting movement.	Press the  or turn on the F/B switch on the head to either side to restart the home position detecting movement again.
E-04	Zero positioning is out of range	Zero detecting movement out of range	Turn the power off and on once. If the same error occurs again, the home position sensor is faulty.
E-05	Needle stop position error	Needle stop position error	Adjust the pulley stop position (100 degrees) above the needle and press the  or turn on the F/B switch on the head to either side.
E-06	Needle bar case position error	Needle bar case position error	This is not usually displayed.
E-07	Needle case lock	Needle bar case lock	Press the  or turn on the F/B switch on the head to either side. If the same error occurs again, the color change mechanism is faulty.
E-08	Stop while needle bar case transferring	Stop switch or emergency switch was pressed while the needle bar case is traveling.	This is not usually displayed.
E-09	X-axis home position error	X-axis home position detection error	Turn the power off and on once. If the same error occurs again, the X-axis mechanism is faulty.
E-0A	Thread breakage error	Thread breaking error	After passing through the thread, press the  or turn on the F/B switch on the head to either side.
E-0B	ERROR 0B	Stop or emergency stop during sewing	This is not usually displayed.
E-0C	ERROR 0C	Insufficient bobbin thread	This is not usually displayed.
E-0D	ERROR 0D	The machine does not return to the home position.	This is not usually displayed.
E-0E	ERROR 0E	Mending finish	This is not usually displayed.
E-0F	ERROR 0F	Undefined error	This is not usually displayed.
E-14	Y-axis home position error	Y-axis home position error	Turn the power off and on once. If the same error occurs again, the Y-axis mechanism is faulty.
E-15	Press  for restart.	Stop error during SSP processing (when pressing the stop key while the hoop is moving)	Hoop movement restarts if you press  .
E-16	ERROR 16	Needle with specified number is out of movable area.	This is not usually displayed.
E-17	ERROR 17	Speed Vol. No. is out of range.	This is not usually displayed.
E-18	X-axis stepping motor connector error	X-axis stepping motor connector error	Turn the power off and on once after checking to see that the connector of the X-axis stepping motor is properly connected.
E-1A	ERROR 1A	Destination coordinates error	This is not usually displayed.
E-1B	ERROR 1B	The machine has reached the mending stop position.	This is not usually displayed.
E-1C	Restart perimeter	The machine stops during mask tracing.	Tracing is cancelled if the  key is pressed when the machine is stopped during mask tracing. Press the  key to continue tracing.
E-1D	Stop while transferring to next repeat pattern	The machine stops while the needle is moving between patterns during repeat sewing.	This is displayed when the stop switch is pressed while the hoop is moving. Press the  to move the hoop again. (It is necessary to press the  again to start sewing.)
Errors E-1C and E-1D are not displayed due to mechanical problems.			
E-1F	Presser foot down error	Presser foot down error while searching for home position just after the power is turned on.	Press the  or turn on the F/B switch on the head to either side. If the same error occurs again, adjust the presser foot switch.
E-21	Area over 	Hoop overhang(+X)	Pattern or the needle position is out of the embroidering area. Reset the embroidering area on the panel or move the hoop to the sewable position.
E-22	Area over 	Hoop overhang(+Y)	
E-23	Area over 	Hoop overhang(+X, +Y)	



Code	Error Messages	Error	Measures
E-24	Area over 	Hoop overhang(-X)	Pattern or the needle position is out of the embroidering area. Reset the embroidering area on the panel or move the hoop to the sewable position.
E-25	Area over 	Hoop overhang(+X, -X)	
E-26	Area over 	Hoop overhang(-X, +Y)	
E-27	Area over 	Hoop overhang(+X, -X, +Y)	
E-28	Area over 	Hoop overhang(-Y)	
E-29	Area over 	Hoop overhang(+X, -Y)	
E-2A	Area over 	Hoop overhang(+Y, -Y)	
E-2B	Area over 	Hoop overhang(+X, +Y, -Y)	
E-2C	Area over 	Hoop overhang(-X, -Y)	
E-2D	Area over 	Hoop overhang(+X, -X, -Y)	
E-2E	Area over 	Hoop overhang(-X, +Y, -Y)	
E-2F	Area over 	Hoop overhang(+X, -X, +Y, -Y)	
E-31	Area over 	Needle overhang(+X)	
E-32	Area over 	Needle overhang(+Y)	
E-33	Area over 	Needle overhang(+X, +Y)	
E-34	Area over 	Needle overhang(-X)	
E-36	Area over 	Needle overhang(-X, +Y)	
E-38	Area over 	Needle overhang(-Y)	
E-39	Area over 	Needle overhang(+X, -Y)	
E-3C	Area over 	Needle overhang(-X, -Y)	
E-40	Remove unused presser foot, or it may be damaged	The status of presser foot is issued as an alarm when every second machine is used.	This is displayed when the every other head control is selected (and also when the power is turned on). Remove the presser foot of the retreating head and press the return key .
E-41	This function is not supported. Turn off the power	Invalid start-up error	Turn the power off and on once.
E-42	ERROR 42	XY movement error	Press the  or turn on the F/B switch on the head to either side.
E-43	Slave I/F EEPROM read error	Slave I/F EEPROM read error	Turn the power off and on once. If the same error occurs again, the main PC is faulty.
E-A1	Main(Z) motor lock	Spindle motor lock	Press the  or turn on the F/B switch on the head to either side. If it occurs frequently, the main shaft mechanism is faulty.
E-A2	Main(Z) PCB temperature is too high	Main PC board temperature too high	This is not usually displayed.
E-A3	Main(Z) motor voltage is too low	Spindle motor voltage too low	
E-A4	Main(Z) motor voltage is too high	Spindle motor voltage too high	
E-A5	ERROR A5	Spindle motor CPU error	
E-A6	ERROR A6	Spindle motor CPU communication command error	

Code	Error Messages	Error	Measures
E-A7	ERROR A7	Spindle motor CPU send/receive error	This is not usually displayed.
E-A8	ERROR A8	Spindle stop position signal error	Adjust the pulley stop position (100 degrees) above the needle and press the  . If the error occurs frequently, the parts related to the main shaft stop position sensor are faulty.
E-A9	Spindle CPU parameter error	Spindle CPU parameter error	This is not usually displayed.
E-B0	Lower shaft CPU error	Lower shaft CPU error	
E-B1	Thread jammed in rotary hook	Thread tangle in rotary hook	Check to see that no lint is tangled in the rotary hook and press the  or turn on the F/B switch on the head to either side.
E-B2	Hook motor origin point error	Hook motor origin point error	
E-B3	Hook motor standby position error	Hook motor standby position error	The rotary hook may be rotated forcefully. Press the  or turn on F/B switch on the head to either side to cancel the error. If the same error occurs again, the lower shaft sensor is improperly adjusted.
E-B4	Hook motor standby position error	Hook motor motor mode error	This is not usually displayed.
E-B5	Hook motor communication error	Hook motor communication error	
E-B6	Hook motor parameter error	Hook motor parameter error	
E-B7	Hook motor overheat error	Hook motor overheat error	Turn the power off and on once. If the same error occurs again, the lower shaft motor is faulty.
E-B8	Hook motor overcurrent error Turn off the power	Hook motor overcurrent error	
E-B9	Thread trimming motor origin point error	Thread trimming motor zero point error	Turn the power off and check the thread trimmer and turn the power on again. If it occurs again, the thread trimmer is faulty.
E-BA	Power supply frequency error	Power supply frequency error	Turn the power off and on once. If the same error occurs again, the power PCB or power supply is faulty.
E-BC	No power error	No power error	It may usually occur momentarily when turning off the machine. If it occurs when the machine is on, it is a power failure detection error.
E-BD	Lower shaft flash memory error	Lower shaft flash memory error	Turn the power off and on once. If the same error occurs again, the main PCB is faulty.
E-BE	Lower shaft version-up error	Lower shaft version-up error	Press the  or turn on the F/B switch on the head to either side to cancel the error and upgrade the version again.
E-BB, BF	ERROR BB, BF	Lower shaft motor undefined error	This is not usually displayed.
E-C1	ERROR C1	Area over during embroidering	Set the embroidering area again on the panel.
E-C2	Wiper out error	Wiper out error	If the wiper is tangled with a thread, remove it. Press the  or turn on the F/B switch on the head to either side.
E-C3	ERROR C3	Embroidering data buffer empty	This is not usually displayed.
E-C4	Presser foot down error	Presser foot down error	Press the  or turn on the F/B switch on the head to either side. If the same error occurs again, adjust the presser foot switch.
E-C5	ERROR C5	Measured voltage value could not be received from the lower shaft motor CPU.	This is not usually displayed.
E-C6	ERROR C6	Voltage value could not be transferred to the lower shaft motor CPU.	
E-C7	ERROR C7	Lower shaft error	The machine may be being tested in the BC test mode. Exit the test mode or turn the power off and on once. If the same error occurs again, the main PCB is faulty.
E-C8	ERROR C8	Hook motor origin point error	Check the operation of the main shaft brake and the stop position of the main shaft (100 degrees).
E-C9	Embroidering start error	Embroidering start error	This is not usually displayed.
E-CA	ERROR CA	No sewing permission	
E-CB	Spindle rotation speed error	Spindle rotation speed error	Press the  or turn on the F/B switch on the head to either side to cancel the error and press the  . If the same error occurs again, there is a possibility that the spindle is overloaded.

Code	Error Messages	Error	Measures
E-CC	ERROR CC	Shuttle thread entanglement automatic reset	This is not usually displayed.
E-CD	ERROR CD	Speed command can not be received.	Turn the power off and on once. If the same error occurs again, the main PCB is faulty.
E-CE	Cylinder bed position error	Cylinder bed position error	Secure the bed. If the bed is secured, the bed sensor position may be faulty. Readjust it.
E-CF	ERROR CF	Rated voltage value could not be received from the lower shaft motor CPU.	Turn the power off and on once. If the same error occurs again, the main PCB is faulty.
E-D0	Power PC board error	Power PC board error	Turn the power off and on once. If the same error occurs again, the power PCB is faulty.
E-D1	Cooling fan motor stop	Cooling fan motor stop B Turn the power off.	Turn off the power and check the fan harness. Turn on the power again. If the same error occurs again, the fan or the power PCB is faulty.
E-D2	Power voltage upper limit error	Power voltage upper limit error	(1) The voltage setting is improper. -> Set it again.
E-D3	Power voltage lower limit error	Power voltage lower limit error	(2) Press the  or turn on the F/B switch on the head to either side. If the same error occurs again, the power PCB or the power supply is faulty.
E-E1	X-axis pulse motor overcurrent stop Turn off the power	X-axis pulse motor overcurrent stop	Turn the power off and on once. If the same error occurs again, the pulse motor or the main PCB is faulty.
E-E2	Y-axis pulse motor overcurrent stop Turn off the power	Y-axis pulse motor overcurrent stop	
E-E3	Exhaust fan motor stop	Cooling fan motor stop A Press R.	Turn off the power and check the fan harness. Turn on the power again. If the same error occurs again, the fan or the power PCB is faulty.
E-E4	Hook motor error	Lower shaft communication error	Turn the power off and on once. If the same error occurs again, the main PCB is faulty.
E-E5	ERROR E5	Over-run error during interfacing to main PCB CPU	This is not usually displayed.
E-E6	ERROR E6	Framing error during interfacing to main PCB CPU	
E-E7	ERROR E7	Parity error during interfacing to main PCB CPU	
E-E8	ERROR E8	Receiving time up error during interfacing to main PCB CPU	
E-E9	ERROR E9	Send/Receive inconsistent error during interfacing to main PCB CPU	
E-EA	ERROR EA	ACK code receiving error during interfacing to main PCB CPU	
E-EB	ERROR EB	Send/Receive ID code error during interfacing to main PCB CPU	
E-EC	ERROR EC	Send data checksum error during interfacing to main PCB CPU	
E-ED	ERROR ED	Data empty error during interfacing to main PCB CPU	
E-EF	ERROR EF	Receiving error on interface	
E-F1	ERROR F1	Send time up error	
E-F2	ERROR F2	Request-to-waiting time up error	
E-F3	ERROR F3	Request-to-recv time up error	
E-F4	ERROR F4	Receive command error	
E-F5	ERROR F5	NACK code receiving error	
E-F6	ERROR F6	Data requested for needle position can not be returned.	
E-F7	ERROR F7	It is not receive command for the request one.	
E-F8	ERROR F8	PRE code error	
E-F9	ERROR F9	No applicable command	

## Chapter 9 Error code list

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Code	Error Messages	Error	Measures
E-FA	ERROR FA	Interface receive data sum check error	This is not usually displayed.
E-FB	ERROR FB	Send time up error	
E-FF	ERROR FF	No status is returned from spindle, lower shaft motor, or CPU.	

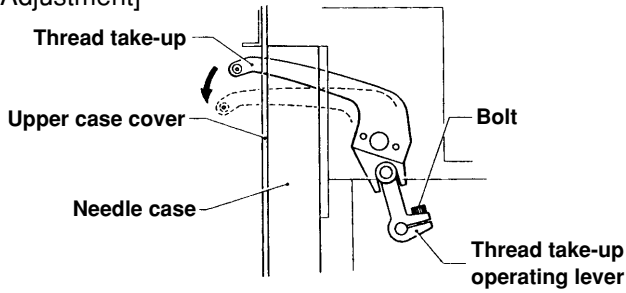


## **Chapter 10 Troubleshooting**

If there is any indication of trouble with the machine, check and correct as described in the table. If the trouble cannot be corrected, turn off the power and contact your distributor for corrective actions.

# Mechanical Section

	Problem	Check Point
Check these points once again	<ul style="list-style-type: none"> <li>■ Thread breakage</li> </ul>	<ul style="list-style-type: none"> <li>• Is the machine properly threaded?</li> <li>• Is thread tension too high?</li> <li>• Is the rotary hook assembly clogged?</li> <li>• Is there thread in the bobbin?</li> <li>• Is the needle bent?</li> <li>• Is there a rough edge or flaw on the needle plate, rotary hook, or bobbin case that might cut the thread?</li> <li>• Is the needle installed correctly (direction, angle, etc.)</li> <li>• Is the presser foot in contact with the material?</li> <li>• Are the thread thickness and needle size correct?</li> <li>• Is a thread with right-hand twist being used? (If such a thread is used, replace with a thread with left-hand twist.)</li> <li>• Is there any adhesive on the needle?</li> <li>• Is the material tension too weak?</li> <li>• Is there too much play between the outer rotary hook and inner rotary hook?</li> <li>• Does the outer rotary hook turn smoothly?</li> <li>• Is the clearance between the rotary hook stopper and the rotary hook adjusted correctly?</li> <li>• Does the thread come out from the bobbin case smoothly?</li> </ul>
	<ul style="list-style-type: none"> <li>■ Needle (presser foot) interference with embroidery hoop</li> </ul>	<ul style="list-style-type: none"> <li>• Is the embroidery hoop too small?</li> <li>• Check the size and needle start position in the sewing data.</li> </ul>
	<ul style="list-style-type: none"> <li>■ Needle breakage</li> </ul>	<ul style="list-style-type: none"> <li>• Is the needle attached correctly (direction, height, etc.)?</li> <li>• Is the needle bent?</li> <li>• Is the rotary hook attached correctly?</li> <li>• Is the timing set correctly?</li> <li>• Is there any backlash with the needle bar case (back/forth and right/left)?</li> <li>• Is the rotary hook stopper correctly attached to stop the rotary hook?</li> <li>• Is the needle size correct and the tip sharp?</li> <li>• Does the thread pass through the hole center of the presser foot?</li> </ul>
	<ul style="list-style-type: none"> <li>■ Not embroidered properly</li> </ul>	<ul style="list-style-type: none"> <li>• Is the material edge caught in the machine? (Are embroidery hoop and other related parts operating correctly?)</li> <li>• Is the material stretched properly?</li> <li>• Is thread tension proper? Does the lower thread come out smoothly?</li> </ul>
	<ul style="list-style-type: none"> <li>■ Machine operation abnormal</li> </ul>	<ul style="list-style-type: none"> <li>• Is any set screw of the rotary encoder loosened?</li> <li>• Is any set screw of the machine pulley loosened?</li> <li>• Is any set screw of the machine motor pulley loosened?</li> <li>• Is embroidery data normal?</li> <li>• Is the XY carriage belt loosened?</li> </ul>

	Problem	Check Point
Check these points once again	<ul style="list-style-type: none"> <li>Machine operation abnormal</li> </ul>	<ul style="list-style-type: none"> <li>Is the XY carriage belt damaged?</li> <li>Are any set screws for the XY pulley loosened?</li> <li>Are any set screws for the coupling of the XY pulse motor loosened?</li> </ul>
	<ul style="list-style-type: none"> <li>Upper shaft locks at a certain point in one cycle</li> </ul>	<ul style="list-style-type: none"> <li>Is the thread take-up stopped due to interference with the upper case cover?</li> </ul> <p>[Adjustment]</p>  <p>Loosen the hexagon socket head cap screw of the thread take-up operating lever and adjust the take-up movable range. Tighten it securely afterwards.</p> <ul style="list-style-type: none"> <li>Are the needle bar clamp and the top dead center stopper positioned correctly?</li> </ul>
	<ul style="list-style-type: none"> <li>Error display</li> </ul>	<ul style="list-style-type: none"> <li>Check the rotary hook of a machine head whose MENDING lamp (green) is blinking to see if the thread is caught.</li> </ul> <p>[Adjustment]</p> <ol style="list-style-type: none"> <li>Take out the thread tangled in the rotary hook race so that the rotary hook can be rotated forcibly by manual operation.</li> <li>Check that the machine pulley is set to 100° of the scale, and press the END switch.</li> </ol> <p>[Measures]</p> <ol style="list-style-type: none"> <li>If the thread end is left too long or stitching is left loosened before starting embroidering, the thread is caught in the machine and operation stops.</li> <li>When starting embroidering, hook the thread end on the spring or hold it with a hand.</li> <li>Leave thread of about 60 ~ 70 mm from the needle hole when starting embroidering.</li> </ol> <ul style="list-style-type: none"> <li>Is thread tangled in the rotary hook? Clean the rotary hook.</li> <li>Conduct BC sensor test of the PC test mode. If there is any failure, replace the lower shaft with a new one. (Refer to "Replacing the Lower Shaft Module".)</li> </ul>
	<ul style="list-style-type: none"> <li>Upper shaft pulley does not turn.</li> </ul>	<ul style="list-style-type: none"> <li>Is the presser foot lifted at a retract position when the power is turned on?</li> </ul> <p>Lower the presser foot for the four machine heads using the lever.</p>
	<ul style="list-style-type: none"> <li>Stitches cannot be made.</li> </ul>	<ul style="list-style-type: none"> <li>Is the needle attached properly?</li> <li>Is the timing of the needle and rotary hook correct?</li> </ul>

# Electrical Section

## Cautions

- Be sure to turn off the power of the machine and unplug the power cord before checking cable connections.
- When you check connection of the cables as instructed in this manual, also check connection and continuity between connectors.
- Carry out items described in the "Measures" section in order of appearance.
- Some checks and replacement works can be conducted only by repair people. In such cases, contact your dealer.

Symptom	Measures
The machine does not operate even if the power is turned on.	<ul style="list-style-type: none"> <li>• Is the power cord of the machine plugged in? → Plug in the power cord.</li> <li>• Is the connector at the rear of the control box connected? → Connect it after checking the connector number and the harness number.</li> <li>• Is the connector in the control box or the power supply base connected? → Connect it after checking the types and colors of the connectors.</li> <li>• Is fuse F1 or F2 on the power PCB in the power supply base blown? → Replace the fuse with a new one. If the fuse is blown again, something is faulty. Check to see if the wiring is correct. Replace the control box with a new one.</li> </ul>
The machine does not operate even if the power is turned on. The message, "Release stop SW to operate!", is displayed on the panel.	<ul style="list-style-type: none"> <li>• Is the stop switch turned on? → Reset the stop switch.</li> </ul>
<ul style="list-style-type: none"> <li>• The message, "Is the presser foot removed?", is displayed on the machine controller when the power is turned on.</li> <li>• The red LED of head 2 or 4 does not light and the presser foot remains lowered.</li> </ul>	<ul style="list-style-type: none"> <li>• Is the retract bed sensor adjusted properly? → Adjust the retract bed sensor of the faulty head. (Refer to "Replacing the retract bed sensor PCB".)</li> <li>• Refer to the block diagram showing cable connection and check connection from the retreat bed sensor to the main PCB.</li> <li>• Check to see if the frame type is set to every other head with the machine controller.</li> </ul>
An overtravel error occurs.	<ul style="list-style-type: none"> <li>• Is the frame within the cap frame area? → Move the frame within the cap frame area and turn on the power.</li> <li>• Check to see if the signal of the X area sensor turns ON and OFF in PORT test mode. → When the signal does not change, refer to the block diagram showing the cable connections and check to see if connection from the X area sensor to the main PCB is proper. Replace the X area sensor with a new one.</li> </ul>
The needle stop position error occurs.	<ul style="list-style-type: none"> <li>• Is the pulley manually turned and out of the stop angle? → Turn the pulley, adjust the needle at the stop position, and reset the error.</li> <li>• Check the signal of the stop position sensor in the encoder test mode. → Refer to the adjustment or cable connection block diagram and check connection from the needle position detention sensor to the main PCB. Replace the needle position detection sensor with a new one.</li> </ul>



Symptom	Measures
The needle stop position error occurs.	<ul style="list-style-type: none"> <li>• Is the main shaft brake solenoid operating? → If not, refer to the block diagram showing the cable connections and check to see if the connections from the brake solenoid to the power PCB and from connector P27 of the power PCB to connector P1 of the main PCB are proper.</li> <li>• Check the resistance value of the main shaft brake solenoid at the connector section of the solenoid. The normal resistance value is approximately 50 . → If it is not normal, replace the solenoid with a new one. In this case, the power PCB in the control box may also be faulty. Replace it with a new one if it does not operate properly even after a new solenoid is installed.</li> <li>• Are there any problems with the main shaft mechanism? (i.e., The screw of the main shaft pulley is loose.)</li> </ul>
The needle bar case lock error occurs.	<ul style="list-style-type: none"> <li>• Is the INDEX motor rotating? → If not, refer to the block diagram showing the cable connections and check to see if connection from the INDEX motor to the main PCB is proper. Check the resistance values of pins 1 and 2 and pins 3 and 4 at the connector section of the INDEX motor. The normal resistance value is approximately 4.4 . → If it is not normal, replace the INDEX motor with a new one. Also replace the main PCB with a new one.</li> <li>• Manually turn the color change pulley. → If it is abnormally heavy, adjust the color change mechanism and the needle cap case.</li> <li>• Start the machine after invalidating its initial setting and operate the head solenoid in solenoid test mode. → If a certain head and the heads following it do not operate, refer to the block diagram showing the cable connections and check to see if connection of the head communication sign is proper.</li> <li>• Only head 1 does not operate. → Check the communication line to head 1 and connection of the power harness for head 1.</li> <li>• Do the rotary switch settings of each head PCB correspond with the numbers of each head? → If not, set them according to the head numbers.</li> <li>• Start the machine after invalidating its initial setting and enter the CASE test mode. Do figures on the panel change when the color change pulley is manually turned? → If not, check to see if connection from the needle bar position sensor to connector P7 of the head PCB (1) is proper.</li> <li>• Replace the needle bar position sensor (potentiometer) with a new one.</li> <li>• Replace the head PCB 1 with a new one.</li> </ul>

Symptom	Measures
X-axis or Y-axis home position detection error occurs.	<ul style="list-style-type: none"> <li>• Was the XY carriage moving? → If so, refer to the block diagram showing the cable connections and check to see if connection from the X and Y area sensor to the main PCB is proper.</li> <li>• Was the XY motor rotating? → If so, check the XY carriage mechanism.</li> <li>• If the XY motor is not rotating, refer to the cable connection block diagram and check to see if connection from the XY motor to the main PCB is proper.</li> </ul>
The thread breakage error frequently occurs although thread is not broken.	<ul style="list-style-type: none"> <li>• Enter the CASE test mode and turn the thread breakage sensor pulley corresponding to each needle bar of the head with which this error occurs while switching the needle bar from number 1 in ascending order and check to see that the red LED on the head blinks. → If there is no problem, lower the thread breakage sensitivity value of the machine controller. (The standard value is 0.)</li> <li>• Check connection from the thread breakage sensor PCB to the head PCB if it does not blink.</li> <li>• Replace the thread breakage sensor PCB with a new one.</li> </ul>
The X-axis motor connector connection error occurs.	<ul style="list-style-type: none"> <li>• Refer to the block diagram showing the cable connections and check the connection from the two X motors on the left and right to the main PCB.</li> </ul>
The main shaft motor lock error occurs.	<ul style="list-style-type: none"> <li>• Enter the encoder signal mode and manually turn the main shaft pulley. → If it is abnormally heavy, the main shaft mechanism is faulty.</li> <li>• Does the main shaft motor rotate at all when the error occurs? → If it does not rotate at all, check fuse F5 on the power supply PCB in the control box. Refer to the block diagram showing the cable connections and check to see if connection from the main shaft motor to the main PCB is proper. Also check connection of connectors P6 and P4 of the main PCB and connectors P19 and P12 on the power PCB in the box, and connection from connector P11 of the power supply PCB to the 14v terminal of the power transformer.</li> <li>• Manually turn the main shaft pulley in the encoder signal test mode and check to see if the stop position signal and encoder signal are proper. → If either of the signals does not change, refer to the block diagram showing the cable connections and check to see if connection from the encoder and stop position sensor to the main PCB is proper.</li> </ul>
ERROR A7 occurs.	<ul style="list-style-type: none"> <li>• Check the CPU ROM version for the upper shaft. → If it is version A, replace it with the latest ROM of version B or later. (PROM#4 on the main PCB)</li> </ul>
ERROR A8 frequently occurs.	<ul style="list-style-type: none"> <li>• In the encoder signal test mode, manually turn the main shaft pulley and check to see that the stop position signal is correct. → If the signal does not change, refer to the cable connection block diagram and check to see if connection from the stop position sensor to the main PCB is proper.</li> </ul>

Symptom	Measures
Thread is frequently tangled in the rotary hook.	<ul style="list-style-type: none"> <li>• Is thread tangled in the rotary hook? → Clean the rotary hook.</li> <li>• Conduct BC sensor test of the test mode. → If there is any failure, replace the lower shaft module with a new one.</li> <li>• Conduct automatic out-of-step limit measurement of BC automatic test in the test mode. → Replace the lower shaft module with a new one if there is any fault.</li> <li>• Check to see if the lower shaft fan of the head with which the error frequently occurs is correctly rotating. → If the fan is at standstill, check to see if connection from the lower shaft fan to the BC PCB is proper. Replace the lower shaft fan with a new one.</li> <li>• If all the lower shaft fans are at standstill, check fuse F4 on the power supply PCB in the control box.</li> <li>• Is the hole next to the bed with which the error frequently occurs clogged with dust? → If so, clean it.</li> </ul>
The lower shaft motor zero point error occurs.	<ul style="list-style-type: none"> <li>• Is thread tangled in the rotary hook? → Clean the rotary hook.</li> <li>• Is the lower shaft with which the error occurs rotating? → If so, check to see if connection from the lower shaft sensor PCB to the BC PCB is proper. Adjust the lower shaft sensor. Replace the lower shaft sensor PCB with a new one.</li> <li>• If the lower shaft with which the error occurs is not rotating, check to see if connection from the lower shaft motor to the BC PCB is proper. Replace the lower shaft module with a new one. Replace the BC PCB with a new one.</li> </ul>
The lower shaft motor standby position error occurs.	<ul style="list-style-type: none"> <li>• Is the rotary hook rotated manually? → This is not a fault.</li> <li>• Check to see if connection from the lower shaft sensor PCB to the BC PCB is proper. Replace the lower shaft module with a new one.</li> </ul>
The lower shaft overheat error occurs.	<ul style="list-style-type: none"> <li>• Check to see if the lower shaft fan is normally rotating. If the fan is at standstill, check to see if connection from the lower shaft fan to the BC PCB is proper. Replace the lower shaft fan with a new one.</li> <li>• If all the lower shaft fans are at standstill, check fuse F4 on the power supply PCB in the control box.</li> <li>• Is the hole next to the bed with which the error frequently occurs clogged with dust? → If so, clean it.</li> <li>• Check to see if connection from the thermister of the lower shaft module to the BC PCB is proper.</li> </ul>

Symptom	Measures
Lower shaft motor overcurrent error occurs.	<ul style="list-style-type: none"> <li>• Is the red LED for the BC PCB off? → If not, refer to the block diagram showing the cable connections and check to see if the connection from the BC PCB to the main PCB is proper.</li> <li>• Check to see if connection from the lower shaft motor to the BC PCB of the bed on BC PCB whose red LED is off is proper. → Replace the harness or the lower shaft module if a short circuit occurs due to line insertion.</li> <li>• Measure the resistance values of pin 1 and pin 2, pin 2 and pin 3, pin 3 and pin 4, pin 4 and pin 5, and pin 5 and pin 1 at the connector of the lower shaft motor with the tester and check to see if they are approximately 2.6 . → Replace the faulty lower shaft module with a new one.</li> <li>• Replace the BC PCB with a new one.</li> </ul>
Thread trimming motor zero point error occurs.	<ul style="list-style-type: none"> <li>• Is lint clogged between the travelling blades? → Remove it.</li> <li>• Is the thread trimming motor operating? → If so, refer to the block diagram showing the cable connections and check to see if connection from the thread breakage sensor to the main PCB is proper. Also adjust the thread breakage sensor PCB. (Refer to "Replacing thread breakage sensor PCB.)</li> <li>• If it is not operating, refer to the block diagram showing the cable connections and check to see if connection from the thread trimming motor to the main PCB is proper.</li> <li>• Check to see if connection from connector P3 of the main PCB to connector P9 of the power supply PCB in the control box is proper.</li> <li>• Check fuse F6 on the power supply PCB in the control box. → If it is blown, replace it with a new one. If it is blown again, replace the power supply PCB.</li> </ul>
Power frequency error occurs.	<ul style="list-style-type: none"> <li>• Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper.</li> <li>• Refer to the block diagram showing the cable connection and check to see if connection from connector P26 of the power PCB in the control box to connector P7 of the power supply PCB in the power supply base is proper.</li> <li>• Check fuse F3 on the power supply PCB in the power supply base. → If it is blown, replace it with a new one. If it is blown again, there is a fault somewhere in the 24v system circuit.</li> </ul>
Wiper out error occurs.	<ul style="list-style-type: none"> <li>• Does the wiper on the error head remain projected? → If the wiper is tangled with a thread, remove it. If the wiper does not return smoothly, adjust it.</li> <li>• Enter the solenoid test mode and check the displayed value on the panel. → If it is not S-00, check to see if connection from the wiper sensor to the head PCB is proper. Replace the wiper sensor with a new one. Replace the head PCB with a new one.</li> </ul>

Symptom	Measures
Presser foot down error occurs.	<ul style="list-style-type: none"> <li>• Is the presser foot attached? → If not, attach it.</li> <li>• Does it rise and drop immediately? → If so, adjust the presser foot sensor.</li> <li>• Does the presser foot rise and make some noise for a while? → If so, check to see if connection from the presser foot sensor to the head PCB is proper. Replace the presser foot sensor with a new one. Replace the head PCB with a new one.</li> <li>• Does the presser foot move? If it does not move at all, check to see if connection from the presser foot motor to the head PCB is proper. Replace the presser foot motor with a new one. Replace the head PCB with a new one.</li> </ul>
ERROR C7 occurs.	<ul style="list-style-type: none"> <li>• Is the lower shaft being tested in the test mode? → If so, refer to the operation method of the test mode and exit the test mode or turn the power off once and on again.</li> <li>• Turn the power off once and on again. If the same error occurs again, replace the main PCB with a new one.</li> </ul>
Main shaft rotation speed error occurs.	<ul style="list-style-type: none"> <li>• Enter the encoder signal test mode and manually turn the main shaft pulley. → If it is abnormally heavy, the main shaft mechanism is faulty.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from the main shaft motor to the main PCB is proper. Also check the connection from connectors P6 and P4 of the main PCB to connectors P19 and P12 of the power supply PCB in the box and the connection from connector P11 of the power PCB to the 14v terminal of the power transformer.</li> </ul>
Cylinder bed position error occurs.	<ul style="list-style-type: none"> <li>• The bed retract sensor is not adjusted properly. Adjust it properly.</li> </ul>
Power PCB error occurs.	<ul style="list-style-type: none"> <li>• Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P4 of the BC PCB to the power supply PCB in the control box, and connection from connector P9 of the main PCB to connector P3 of the power supply PCB in the control box are proper.</li> <li>• Replace the power supply PCB with a new one.</li> <li>• Replace the main PCB with a new one.</li> </ul>
Cooling fan motor stops. Exhaust fan motor stops. When all three fans in the control box stop	<ul style="list-style-type: none"> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P5 of the power PCB in the control box to connector P1 of the power supply PCB in the power supply base, and connection from connector P4 of the power supply PCB in the power supply base to the 18v terminal of the power transformer are proper.</li> <li>• Check fuse F3 on the power supply PCB in the power supply base. → If it is blown, replace it with a new one. If it becomes blown again, the 24v system circuit is faulty.</li> </ul>

Symptom	Measures
Only cooling fan motor stops.	<ul style="list-style-type: none"> <li>• Check to see if the cooling fans on the left of the main PCB and inward of the power supply PCB are rotating. → If either of them is at standstill, check to see if connection from the cooling fan which is at standstill to P20 or P25 of the power supply PCB in the control box is proper. If they are connected properly, replace the cooling fan which is at standstill.</li> <li>• Both cooling fans are rotating. → Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper. Replace the main PCB with a new one.</li> <li>• Check to see if the cooling fan on the right side of the main PCB is rotating. → If it is at standstill, check to see if connection from the cooling fan to P12 of the main PCB is proper. If they are connected properly, replace the faulty cooling fan.</li> <li>• The cooling fan is rotating. → Replace the main PCB with a new one.</li> </ul>
Power voltage upper or lower limit error occurs.	<ul style="list-style-type: none"> <li>• Is the voltage set on the panel? → If not, set it according to the power supply voltage of the area where the machine is used.</li> <li>• Is the tap voltage of the power transformer (terminal connection of mark tube T) adjusted to the power voltage of the area where the machine is used? → If not, switch the tap connection.</li> <li>• Check the input voltage values in the power/voltage check test mode. Measure the power supply voltage with the tester and compare them. → If the voltage value is significantly out of the normal range (<math>\pm 5\text{v}</math> or more), calibrate it with the voltage calibration in the test mode.</li> <li>• When you cannot enter the test mode because this error frequently occurs, set the voltage to a relatively high value with the machine controller if it is E-D2 and to a relatively low value if it is E-D3 to avoid errors. Check and calibrate the voltage in the test mode.</li> <li>• Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper.</li> <li>• Is the power supply abnormally low because a machine with a large capacity (compressor and the like) is used? → Change the power to the other system. Use a stabilizer.</li> <li>• Replace the power PCB with a new one. Replace the main PCB with a new one.</li> </ul>
X-axis motor overcurrent stop occurs.	<ul style="list-style-type: none"> <li>• Measure the resistance values of pin 1 and pin 2, pin 2 and pin 3, pin 3 and pin 4, pin 4 and pin 5, and pin 5 and pin1 at each connector section of two X-axis motors with the tester and check to see if they are approximately 2.1 . → Replace the faulty motor with a new one.</li> <li>• Refer to the block diagram showing the cable connection and check to see if connection from the X-axis motor to the main PCB is proper.</li> <li>• Replace the main PCB with a new one.</li> </ul>

Symptom	Measures
Y-axis motor overcurrent stop occurs.	<ul style="list-style-type: none"> <li>• Measure the resistance values of pin 1 and pin 2, pin 2 and pin 3, pin 3 and pin 4, pin 4 and pin 5, and pin 5 and pin 1 at each connector section of the Y-axis motor with the tester and check to see if they are approximately 2.4 . → Replace the faulty motor with a new one.</li> <li>• Refer to the block diagram showing the cable connection and check to see if connection from the Y-axis motor to the main PCB is proper.</li> <li>• Replace the main PCB with a new one.</li> </ul>
The following errors frequently occur. <ul style="list-style-type: none"> <li>• Lower shaft memory error</li> <li>• ERROR E5 to ERROR FF</li> </ul>	<ul style="list-style-type: none"> <li>• Replace the main PCB with a new one.</li> </ul>
Only a certain head does not operate.	<ul style="list-style-type: none"> <li>• Is the head out of action with either the head switch or the machine controller?</li> <li>• Refer to the block diagram showing cable connections and check to see that other cables are connected to the head switch PCB and the head PCB and the head PCB properly.</li> </ul>
Jump solenoids and wiper solenoids of all heads do not operate.	<ul style="list-style-type: none"> <li>• Refer to the block diagram showing cable connections and check to see if connection from connector P4 of the power supply PCB in the control box to connector P6 of the power supply PCB in the power supply base, and connection from connector P5 of the power supply PCB in the power supply base to the 39 terminal of the power transformer are proper.</li> <li>• Check fuse F4 on the power supply PCB in the power supply base. → If it is blown, replace it with a new one. The 50v circuit is faulty if the fuse is blown immediately after turning on the power even after replacing the fuse.</li> </ul>
Jump solenoid does not operate.	<ul style="list-style-type: none"> <li>• Check to see if connection from the jump solenoid to connector P10 of the head PCB is proper.</li> <li>• Check the resistance value of the jump solenoid which does not operate with the connector section. The normal resistance value is approximately 56 . → If it is faulty, replace the solenoid with a new one. In this case, the head PCB may also be faulty. Also replace the head PCB with a new one if it does not operate properly even after replacing the solenoid.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P12 of the head PCB to connectors P7, 8, 13, 14, 15, and 16 on the power supply PCB in the control box is proper.</li> <li>• Replace the head PCB with a new one.</li> </ul>

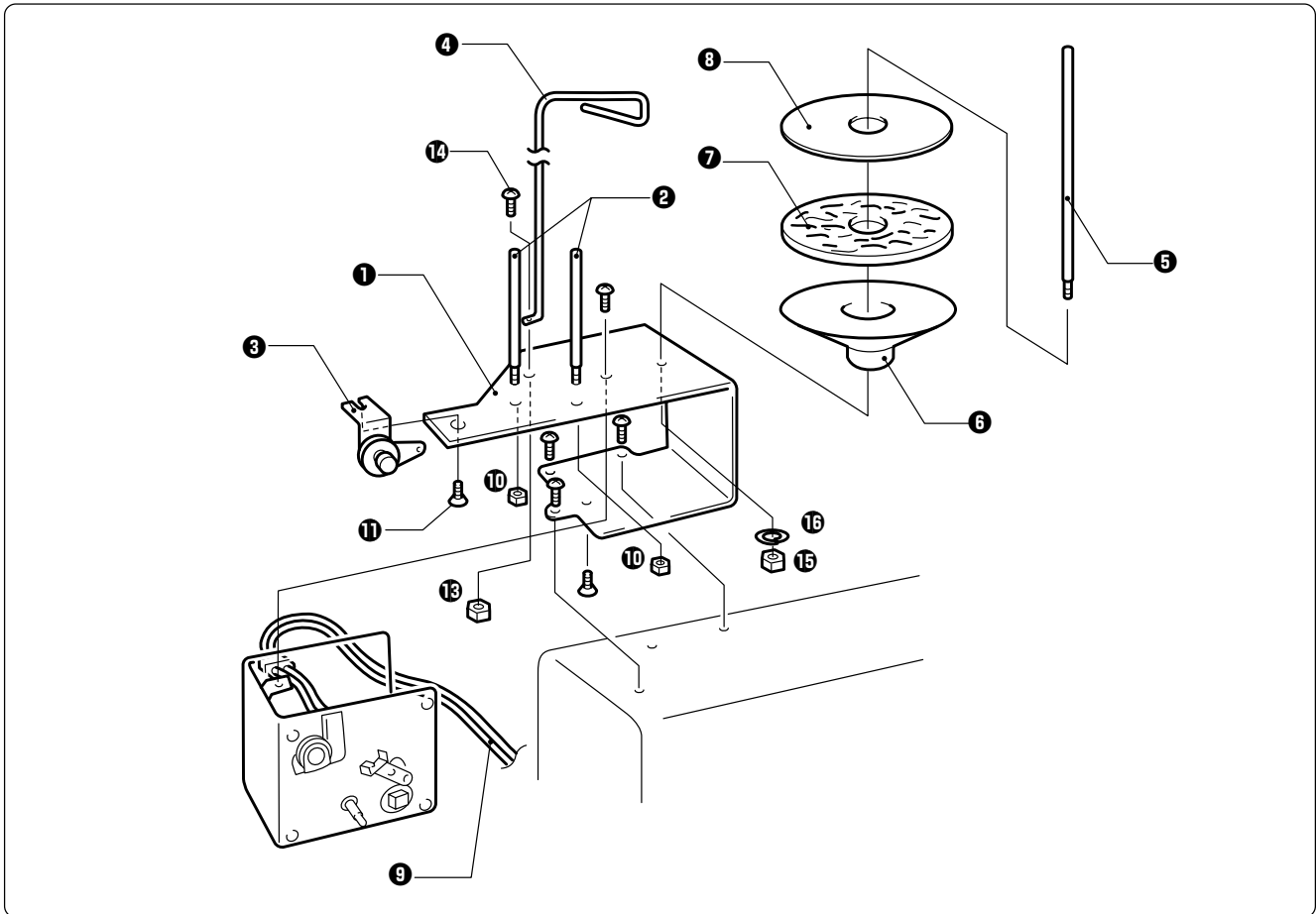
Symptom	Measures
Wiper solenoid does not operate.	<ul style="list-style-type: none"> <li>• Check to see if connection from the wiper solenoid to connector P11 of the head PCB is proper.</li> <li>• Check the resistance value of the wiper solenoid which does not operate with the connector section. The normal resistance value is approximately 28 . → If it is faulty, replace the solenoid with a new one. In this case, the head PCB may also be faulty. Also replace the head PCB with a new one if it does not operate properly even after replacing the solenoid.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P12 of the head PCB to connectors P7, 8, 13, 14, 15, and 16 on the power supply PCB in the control box is proper.</li> <li>• Replace the head PCB with a new one.</li> </ul>
The lower shaft PCB is faulty.	<ol style="list-style-type: none"> <li>1. Turn off the power of the machine.</li> <li>2. Disconnect P4 and P10 of the lower shaft PCB. If the lower shaft PCB is removed from the machine or P8 or P9 is disconnected, the lower shaft connected to other lower shaft PCB will not operate, either.</li> <li>3. Turn on the power of the machine. The E-B2 error occurs and the green LED blinks with the head corresponding to the faulty lower shaft. Turn off the pause switch of the head (flip it down) and keep flipping up the mending switch until the green LED stops blinking.</li> <li>4. If there is just one lower shaft PCB, reset the LEDs of the two heads and reset the error with the STOP key on the panel or the step back key of the head.</li> </ol>
The lower shaft module is faulty.	<ol style="list-style-type: none"> <li>1. Turn off the power of the machine.</li> <li>2. Disconnect P1, P3, and P5 (for a fixed bed) or P2, P4, and P6 (for a retract bed) connected to the lower shaft PCB from the faulty lower shaft module.</li> <li>3. Turn on the power of the machine. The E-B2 error occurs and the green LED blinks for the bed corresponding to the faulty lower shaft. Turn off the pause switch of the head (flip it down) and keep flipping up the mending switch until the green LED stops blinking.</li> <li>4. When the LED of the corresponding head stops blinking, reset the error with the STOP key on the panel or the step back key of the head.</li> </ol>
<p><b>Note:</b> The above operation will prohibit operation of the lower shaft connected to the faulty lower shaft PCB or the faulty lower shaft module and cause the corresponding heads to pause. This is reset when the power of the machine is turned on again. Start from the step 3 to prohibit the operation again.</p>	





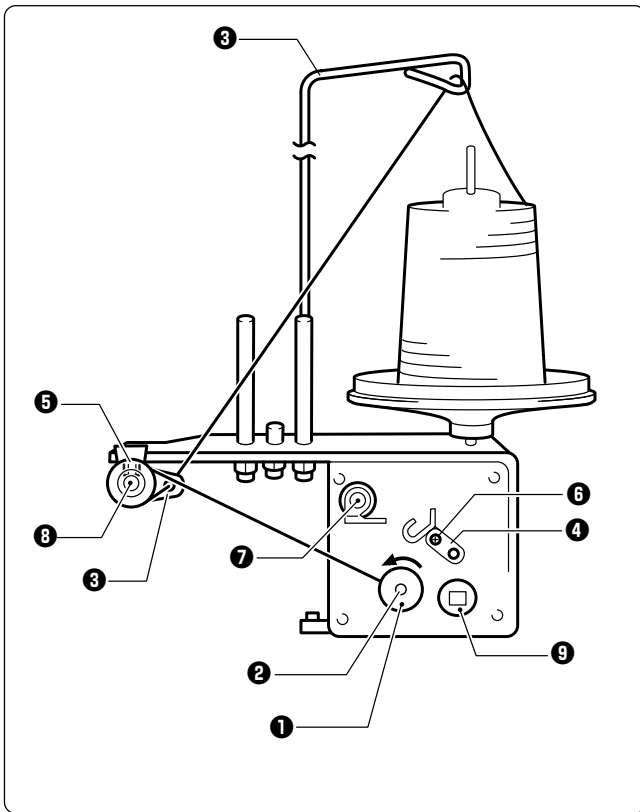
## **Connection and Installation of Optional Equipment**

# Attaching Bobbin Winder



1. Mount two pieces of bobbin stand L **2** on the thread winder stay **1** with nut 4 **10**.
2. Mount the thread winder assembly (set) **3** on the thread winder stay **1** with the tightening screw **11**.
3. Mount the thread guide **4** with the drilling bolt set 6 x 20 **14** and nut 6 **16**.
4. Mount the spool shaft B **5** and pan **6**, spool mat **7**, and spool cushion **8** with nut 5 **15** and spring washer **16**.
5. Insert the thread winder harness **9** in the 2P (No. 6) connectors on the rear of the control box.

■ Winding lower thread



1. Turn the power switch on.
2. Set the bobbin ① in the bobbin winder shaft ②.
3. Put the thread through the thread guide ③.
4. Wind the thread around the bobbin ① several times in the direction of the arrow.
5. Press the bobbin hold ④.

Note) If the thread cannot be wound evenly, loosen the screw ⑤ and move the thread guide ③ right and left for adjustment.

In order to wind more threads around the bobbin, loosen the thread ⑥ and move the bobbin hold ④.

6. After winding is finished, pull out the bobbin from the bobbin winder shaft and trim the thread using the thread trimmer ⑦.

Note) • If the thread is wound too tight and comes off from the tension disk, loosen the knob ⑧. If the thread is too loose, tighten the knob ⑧.

- If the circuit protector ⑨ functions, the bobbin winder motor does not rotate. Leave it for a while for cooling. Then press the circuit protector ⑨. (The thread does not come out when the motor is not cooled enough.)

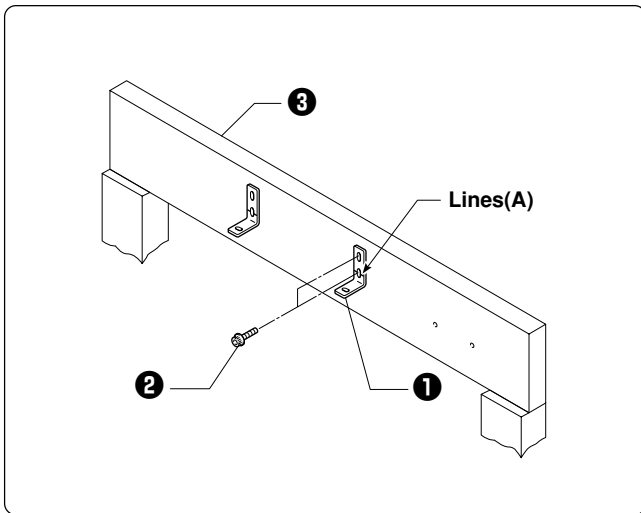
# Installing the fluorescent lamp (For BES-941BC only)

A fluorescent lamp can be installed on the BES-941BC as an option.

Fluorescent lamp: 40 W (FL-40)

Glow lamp: FG-4P

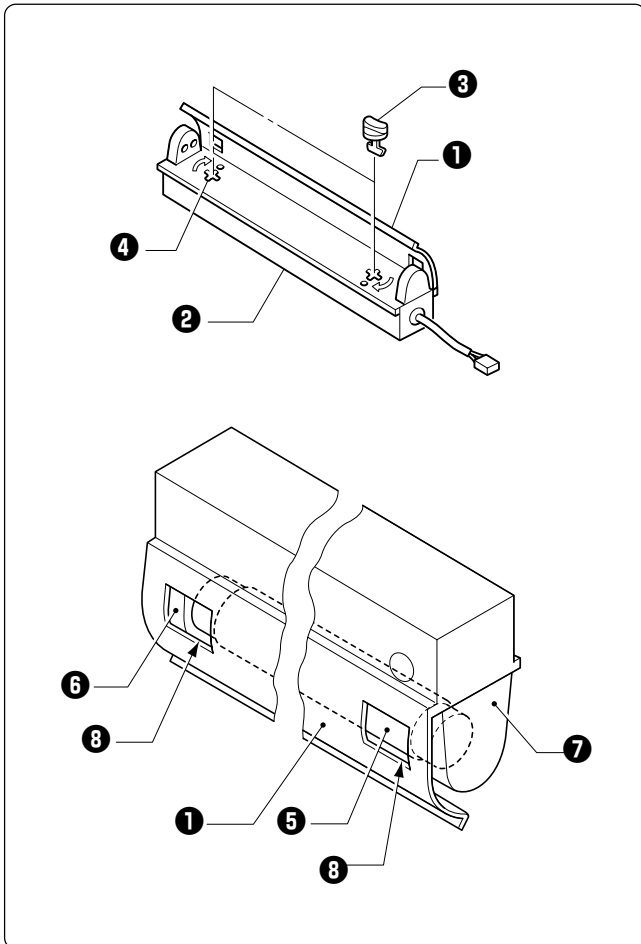
## Installing the fluorescent lamp plates



Install fluorescent lamp plate ① on leg ③ using two 6 x 20 bolts with spring washers ②.

NOTE) Align lines (A) with the mounting holes when attaching fluorescent lamp plate ① using two 6 x 20 bolts with spring washers ②.

## Installing the fluorescent lamp and the reflector cap



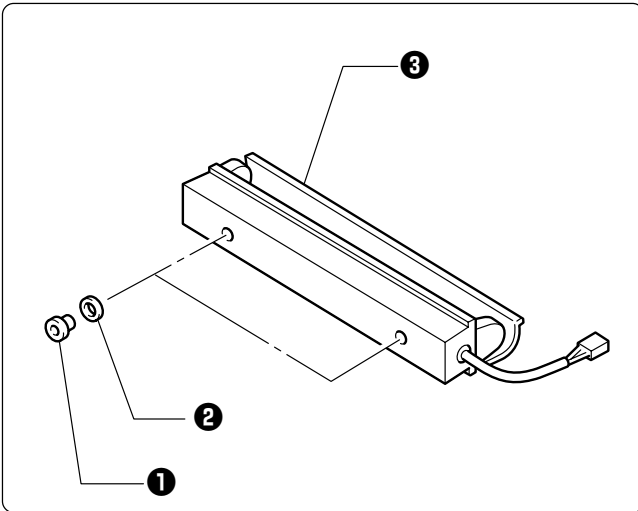
1. Place reflector cap ① on fluorescent lamp ②.

2. Insert two fasteners ③ into mounting holes ④ of reflector cap ①. Turn fasteners ③ 90° (as far as "O" position) in the direction of the arrows to fix reflector cap ① to fluorescent lamp ②.

3. Insert one side of fluorescent lamp ⑤ into socket ⑥, and insert the other side into socket ⑦.

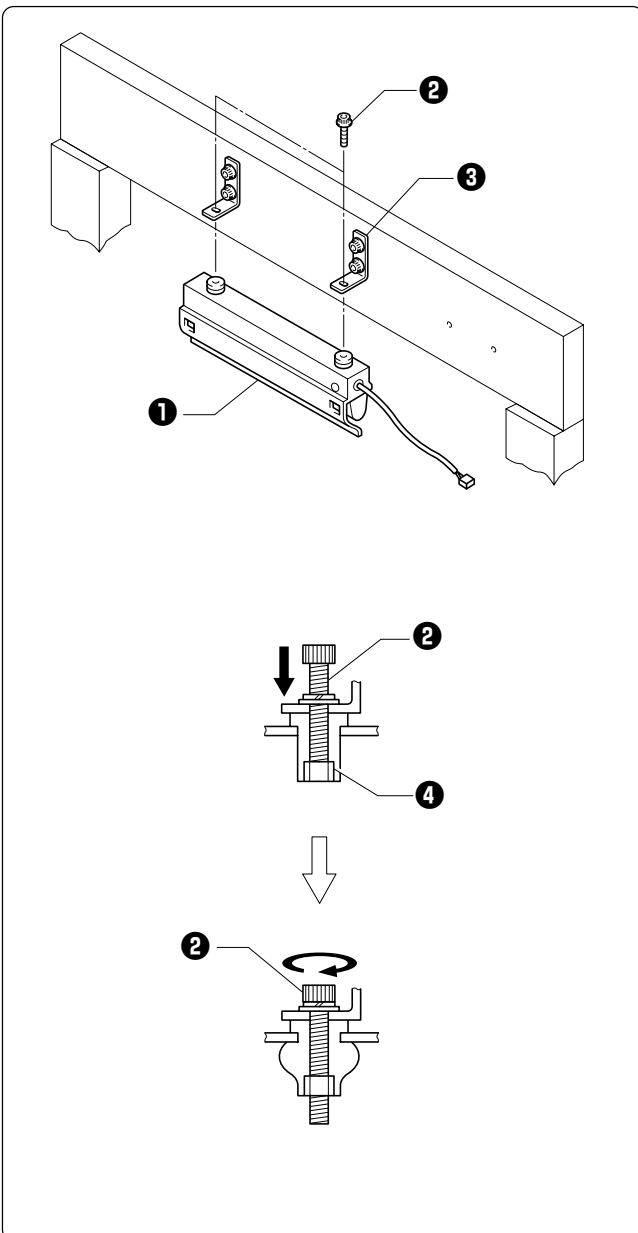
NOTE) Reflector cap ① is provided with windows ⑧ on both sides so that the insertion sections of the lamp into the sockets come into view.

## Installing the rubber cushions



Insert rubber cushion ① into plain washer ②, and then insert them into the mounting hole of fluorescent lamp ③.

## Installing the fluorescent lamp

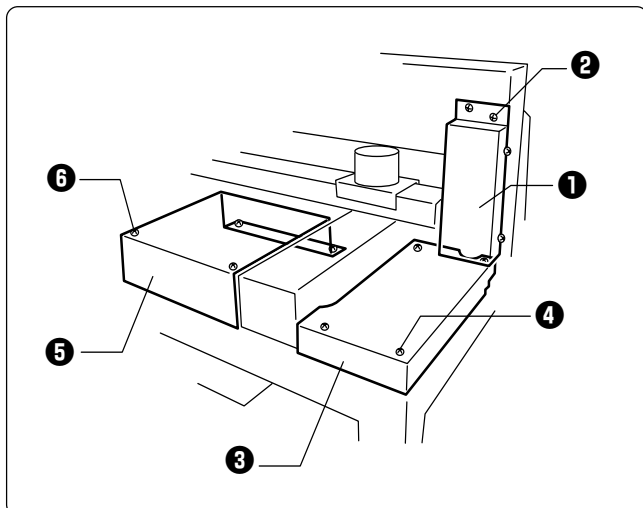


Fix fluorescent lamp ① to fluorescent lamp plate ③ using two 6 x 30 bolts with spring washers ②.

**NOTE)** Tighten 6 x 30 bolts with spring washers ② as follows:

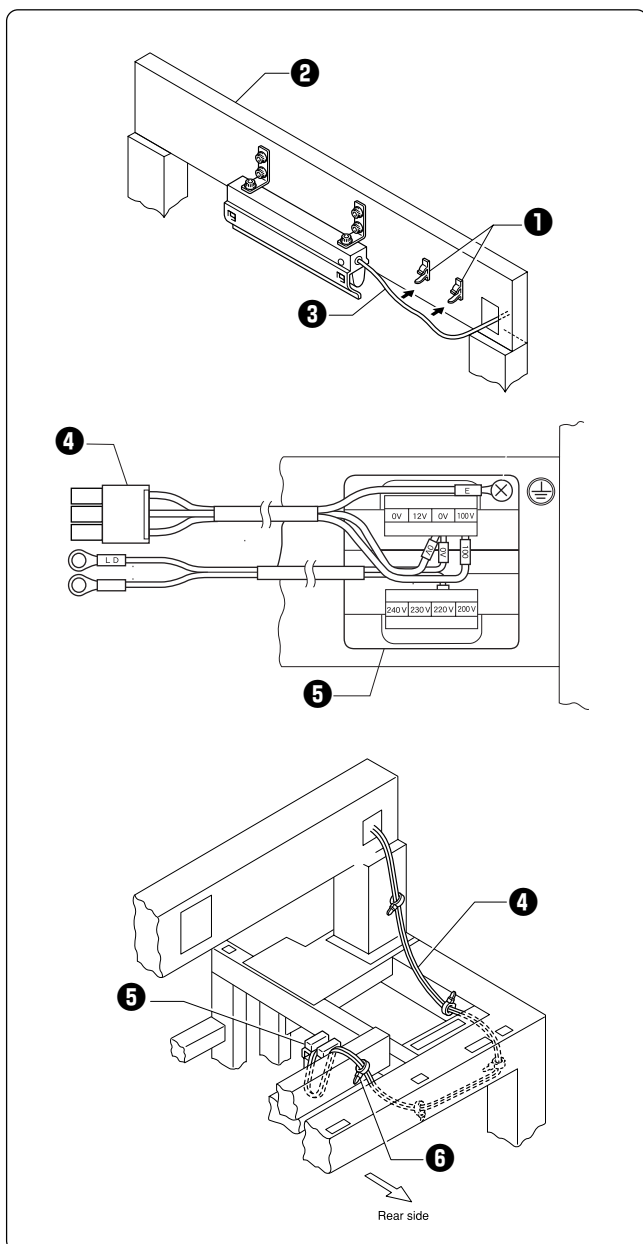
- 1) Push 6 x 30 bolt with spring washer ② until it is brought into contact with nut attached to rubber cushion ④.
- 2) Turn 6 x 30 bolt with spring washer ② clockwise 12 turns. (The tightening torque is approximately 88 N·cm.)

## Removing the rear covers



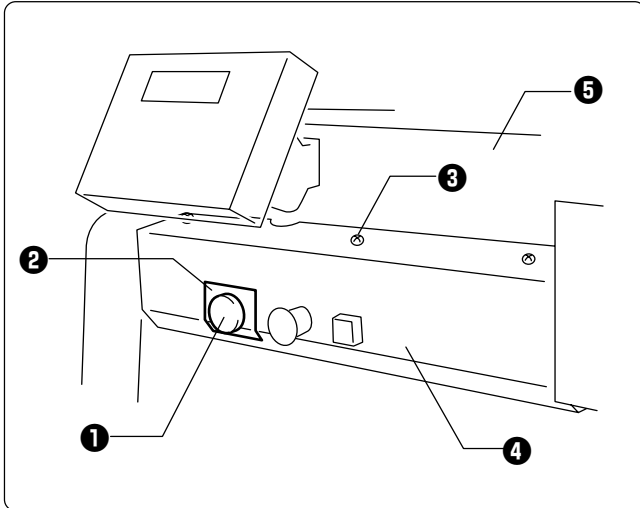
1. Remove four bolts **2** fixing bridge harness cover **1**, and remove the cover.
2. Remove four bolts **4** fixing side cover LB **3**, and remove the cover.
3. Remove four bolts **6** fixing table cover 4L **5**, and remove the cover.

## Installing the fluorescent lamp cable



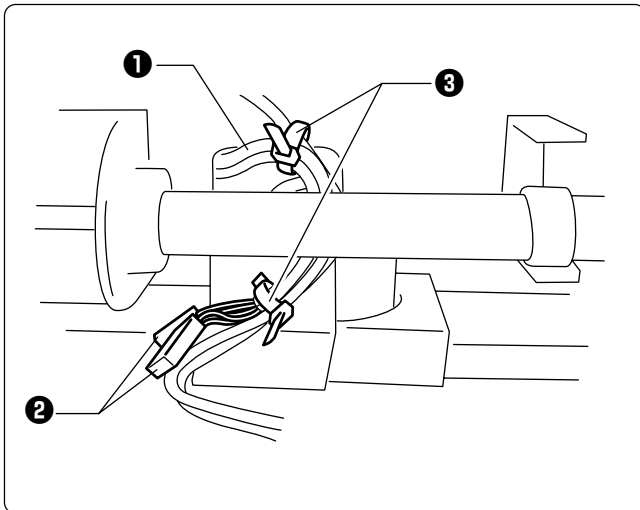
1. Insert two cord clamps 19P7 **1** into the mounting holes of leg assembly **2**.
2. Clamp cable **3** with two cord clamps 19P7 **1** and insert its end into hole of leg assembly **2**.
3. As shown in the figure on the left, connect the terminal of fluorescent lamp harness assembly **4** to transformer 255 VA assembly 1 **5** along the mark tube.
4. Clamp fluorescent lamp harness assembly **4** with five cord clamps 19P7 **6** on leg assembly **2**, and insert its end into hole of leg assembly **2**.
5. Reinstall the removed covers.

## Removing the cover LE



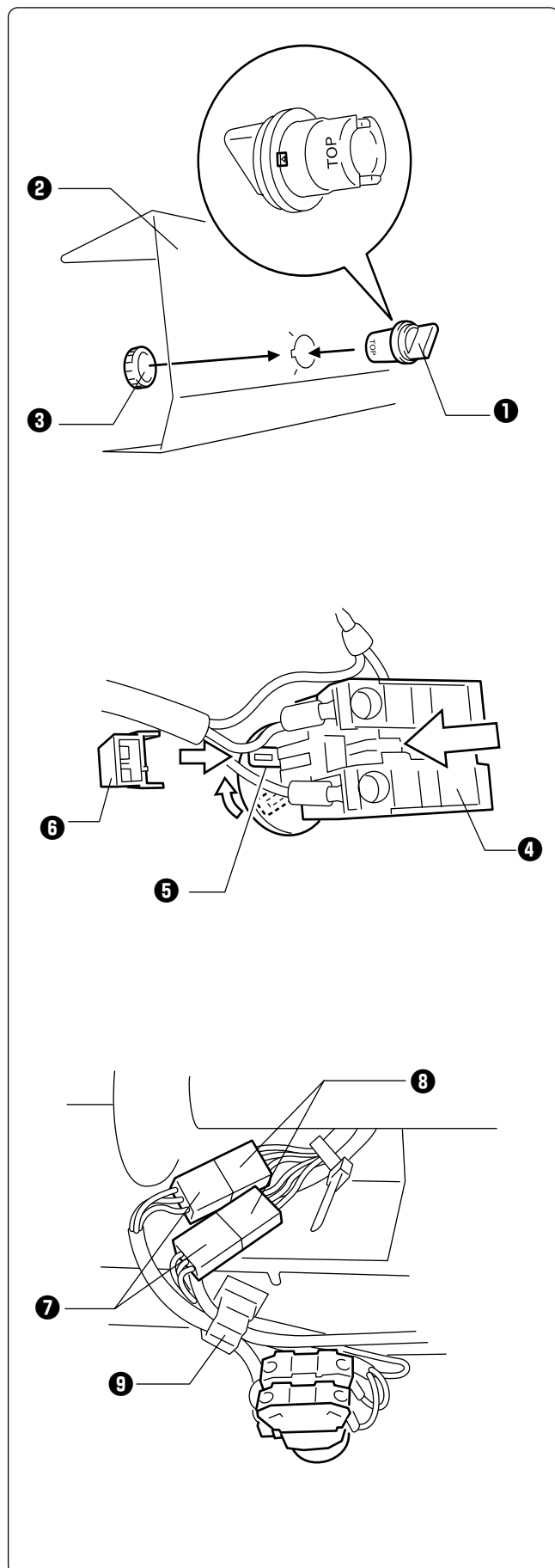
1. Remove rubber cap ❶ and then seal ❷.
2. Remove five setscrews ❸ (3 upper screws and 2 lower screws). Remove cover LE ❹ from leg ❺.

## Clamping the fluorescent lamp cable



1. Pull two fluorescent lamp cables ❷ out of the hole of leg ❶.
2. Clamp fluorescent lamp cables ❷ and other cables with two cord clamps ❸.

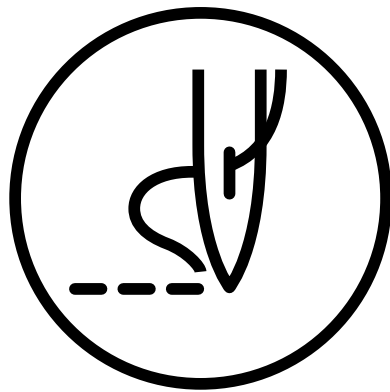
## Installing the fluorescent lamp switch



1. Fit the projection of switch head **1** to the notch of cover LE **2**. Insert switch head **1** into cover LE **2**.
2. Fix switch head **1** to cover LE **2** with provided ring **3**.
3. Attach switch **4** to switch head **1** while lock lever **5** of switch **4** faces left.
4. Turn lock lever **5** to secure it. Attach stopper **6**.
5. Connect cable **7** of the switch to fluorescent lamp cable **8**, and clamp it with cord clamp **9**.
6. Reinstall cover LE on the leg.



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**BROTHER INDUSTRIES, LTD.**

15-1, Naeshiro-cho, Mizuho-ku, Nagoya 467-8561, Japan. Phone: 81-52-824-2177

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