

# BES-940BC BES-1240BC

INSTRUCTION MANUAL

BROTHER  
EMBROIDERY  
SYSTEMS

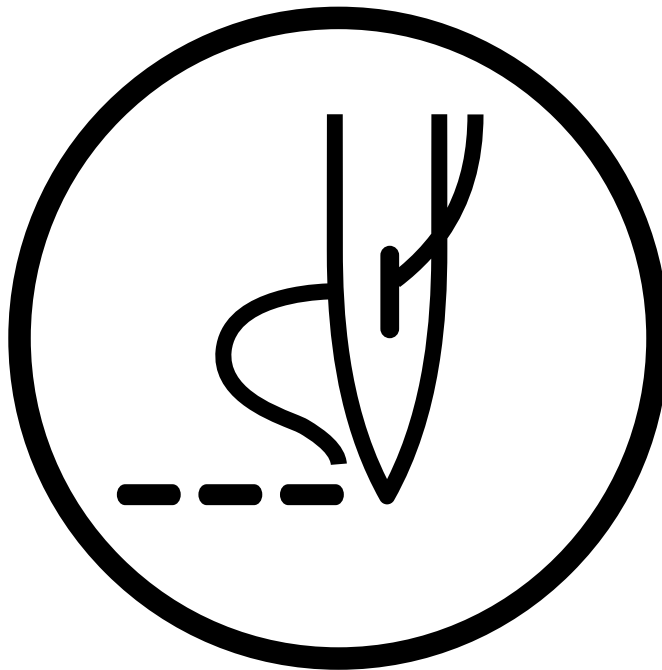


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Please read this manual before using the machine.  
Please keep this manual within easy reach for quick reference.

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NINE NEEDLE FOUR HEAD ELECTRONIC EMBROIDERY MACHINE  
TWELVE NEEDLE FOUR HEAD ELECTRONIC EMBROIDERY MACHINE



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brother®

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Thank you very much for buying a BROTHER sewing machine. Before using your new machine, please read the safety instructions below and the explanations given in the instruction manual.

With industrial sewing machines, it is normal to carry out work while positioned directly in front of moving parts such as the needle and thread take-up lever, and consequently there is always a danger of injury that can be caused by these parts. Follow the instructions from training personnel and instructors regarding safe and correct operation before operating the machine so that you will know how to use it correctly.

## SAFETY INSTRUCTIONS

### 1 Safety indications and their meanings

This instruction manual and the indications and symbols that are used on the machine itself are provided in order to ensure safe operation of this machine and to prevent accidents and injury to yourself or other people. The meanings of these indications and symbols are given below.

#### Indications



#### DANGER

The instructions which follow this term indicate situations where failure to follow the instructions will almost certainly result in death or severe injury.



#### CAUTION

The instructions which follow this term indicate situations where failure to follow the instructions could cause injury when using the machine or physical damage to equipment and surroundings.

#### Symbols



..... This symbol (  ) indicates something that you should be careful of.

The picture inside the triangle indicates the nature of the caution that must be taken. (For example, the symbol at left means "beware of injury".)



..... This symbol (  ) indicates something that you must not do.



..... This symbol (  ) indicates something that you must do.

The picture inside the circle indicates the nature of the thing that must be done. (For example, the symbol at left means "you must make the ground connection".)

## 2 Notes on safety

### DANGER



Wait at least 5 minutes after turning off the power switch and disconnecting the power cord from the wall outlet before opening the face plate of the control box. Touching areas where high voltages are present can result in severe injury.

### CAUTION

#### Environmental requirements



Use the sewing machine in an area which is free from sources of strong electrical noise such as high-frequency welders. Sources of strong electrical noise may cause problems with correct operation.



Any fluctuations in the power supply voltage should be within  $\pm 10\%$  of the rated voltage for the machine. Voltage fluctuations which are greater than this may cause problems with correct operation.



The power supply capacity should be greater than the requirements for the sewing machine's electrical consumption. Insufficient power supply capacity may cause problems with correct operation.



The ambient temperature should be within the range of 5°C to 35°C during use. Temperatures which are lower or higher than this may cause problems with correct operation.



The relative humidity should be within the range of 45% to 85% during use, and no dew formation should occur in any devices. Excessively dry or humid environments and dew formation may cause problems with correct operation.



Avoid exposure to direct sunlight during use. Exposure to direct sunlight may cause problems with correct operation.



In the event of an electrical storm, turn off the power and disconnect the power cord from the wall outlet. Lightning may cause problems with correct operation.

#### Installation



Machine installation should only be carried out by a qualified technician.



Contact your Brother dealer or a qualified electrician for any electrical work that may need to be done.



The sewing machine weighs more than 600 kg. The installation should be carried out by four or more people.



Do not connect the power cord until installation is complete, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.



Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.



When securing the cords, do not bend the cords excessively or fasten them too hard with staples, otherwise there is the danger that fire or electric shocks could occur.



Be sure to wear protective goggles and gloves when handling the lubricating oil or grease, so that no oil or grease gets into your eyes or onto your skin, otherwise inflammation can result. Furthermore, do not drink the oil or grease under any circumstances, as they can cause vomiting and diarrhoea. Keep the oil out of the reach of children.













Avoid setting up the sewing machine near sources of strong electrical noise such as high-frequency welding equipment. If this precaution is not taken, incorrect machine operation may result.





Secure the machine with the casters when installing it so that it will not move by placing the leveling seat on the sound floor.

# CAUTION








## Sewing

-  This sewing machine should only be used by operators who have received the necessary training in safe use beforehand.
-  The sewing machine should not be used for any applications other than sewing.
-  Turn off the power switch at the following times, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.
  - When threading the needle
  - When replacing the bobbin and needle
  - When not using the machine and when leaving the machine unattended
-  Do not get on the table. Table may be damaged.
-  Secure the machine with the casters when installing it so that it will not move by placing the leveling seat on the sound floor.
-  Attach all safety devices before using the sewing machine. If the machine is used without these devices attached, injury may result.
-  Do not touch any of the moving parts or press any objects against the machine while sewing, as this may result in personal injury or damage to the machine.
-  Do not touch the pulse motor and sewing machine bed section during operation or for 30 minutes after operation. Otherwise burns may result.
-  If an error occurs in machine operation, or if abnormal noises or smells are noticed, immediately turn off the power switch. Then contact your nearest Brother dealer or a qualified technician.
-  If the machine develops a problem, contact your nearest Brother dealer or a qualified technician.

## Cleaning

-  Turn off the power switch before starting any cleaning work, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.
-  Be sure to wear protective goggles and gloves when handling the lubricating oil or grease, so that no oil or grease gets into your eyes or onto your skin, otherwise inflammation can result. Furthermore, do not drink the oil or grease under any circumstances, as they can cause vomiting and diarrhoea. Keep the oil out of the reach of children.

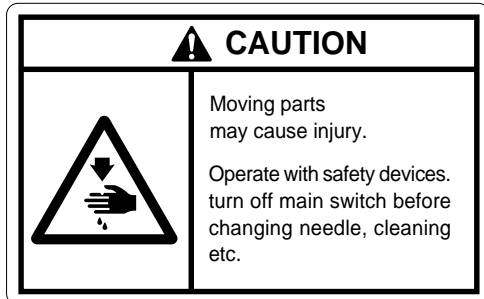
## Maintenance and inspection

-  Maintenance and inspection of the sewing machine should only be carried out by a qualified technician.
-  Ask your Brother dealer or a qualified electrician to carry out any maintenance and inspection of the electrical system.
-  Turn off the power switch and disconnect the power cord from the wall outlet at the following times, otherwise the machine may operate if the treadle is depressed by mistake, which could result in injury.
  - When carrying out inspection, adjustment and maintenance
  - When replacing consumable parts such as the rotary hook and knife.
-  If the power switch needs to be left on when carrying out some adjustment, be extremely careful to observe all safety precautions.
-  Use only the proper replacement parts as specified by Brother.
-  If any safety devices have been removed, be absolutely sure to re-install them to their original positions and check that they operate correctly before using the machine.
-  Any problems in machine operation which result from unauthorized modifications to the machine will not be covered by the warranty.

### 3 Warning labels

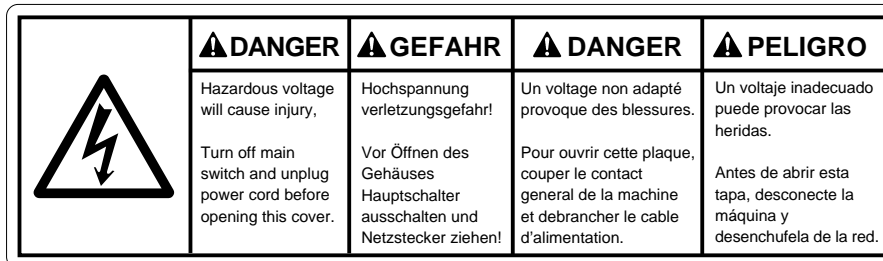
\* The following warning labels appear on the sewing machine.  
Please follow the instructions on the labels at all times when using the machine. If the labels have been removed or are difficult to read, please contact your nearest Brother dealer.

1

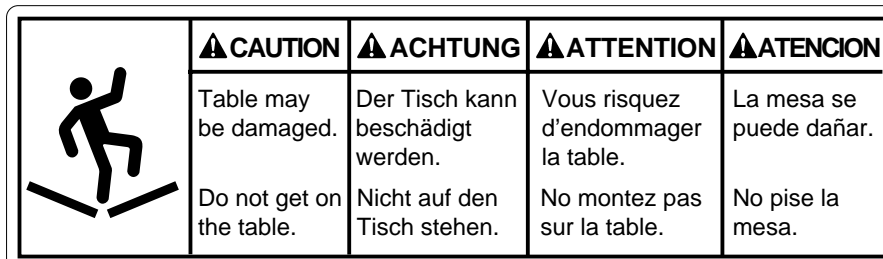


Safety devices: Finger guard, Belt cover, etc.

2



3



4



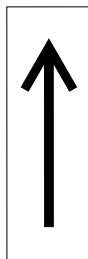
Never touch or push the thread take up during operation as it may result in injuries machine.

5



Never touch or push the needle bar during operation as it may result in injuries or damage to the sewing machine.

6

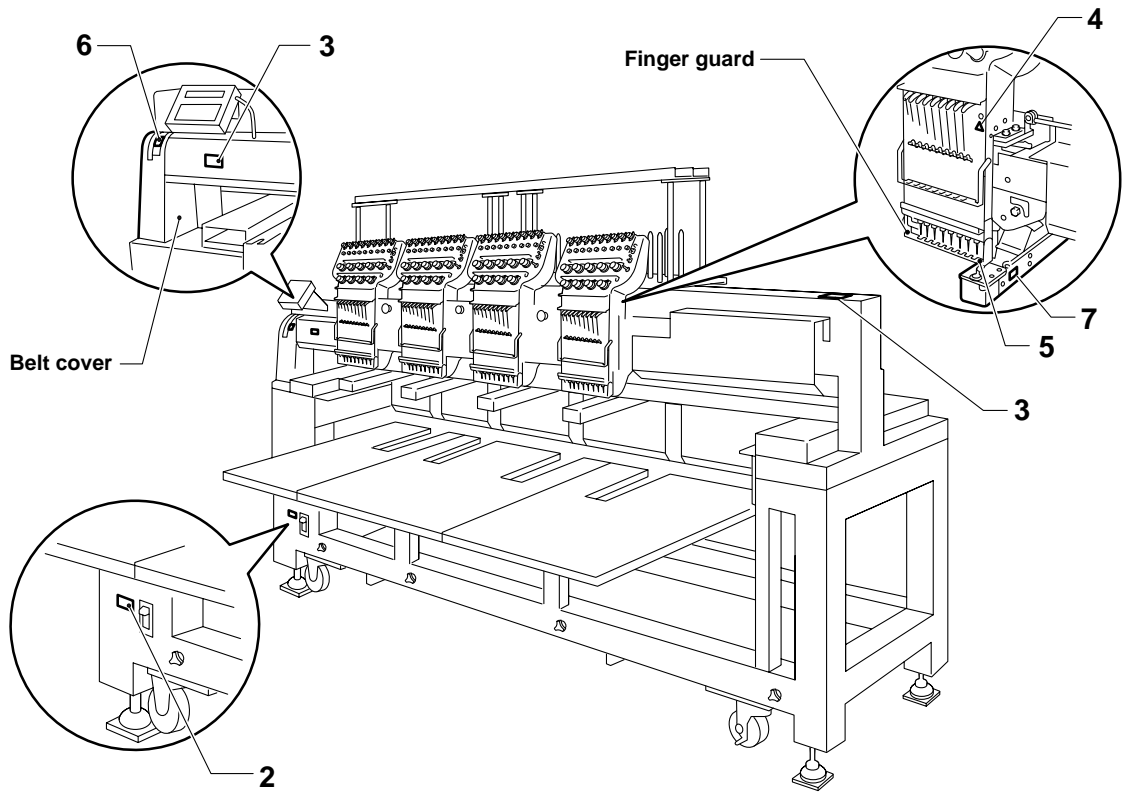


Direction of operation

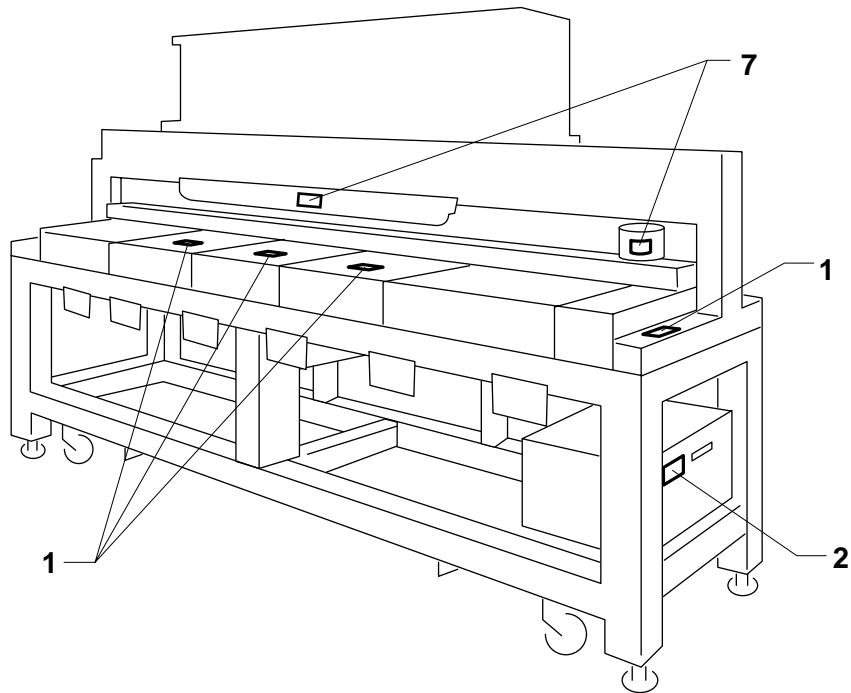
7



Do not touch this part during activation or for 30 minutes after shut-off. Otherwise burns may result.



■ **BES-940BC**



# Procedure of Reading This Manual

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## Explanation of models

This manual explains two models:

- BES-940BC (9 needles)
- BES-1240BC (12 needles)

Explanation for individual model is provided by identifying the model name. Check the model before using the machine. The software display is BES-1240BC.

## Configuration of this manual

This manual consists of the following chapters:

### **Chapter 1 An Introduction of Embroidery Machine**

Provides information on the specifications of the embroidery machine, software installation environment, and basic software operations.

### **Chapter 2 Preparation of Embroidery Machine**

Describes machine installation and preparation to be conducted before starting embroidering operation.

### **Chapter 3 Embroidering Procedures**

Provides explanations on the operation panel and briefly reviews the flow of embroidering processes.

### **Chapter 4 Selecting and Transferring Embroidery Data**

Explains how to use the Embroidery Data Explorer.

### **Chapter 5 Editing Embroidery Data**

Explains how to use the Embroidery Data Editor.

### **Chapter 6 Embroidering**

Explains how to use the Machine Controller.

### **Chapter 7 Operation of Machine**

Provides information on machine operation during embroidering.

### **Chapter 8 Creating Production Report**

Explains how to use the production report program.



**Chapter 9 Maintenance**

Describes appropriate maintenance of the machine.

**Chapter 10 Standard Adjustment**

Explains how to adjust the needles.

**Chapter 11 List of Error Codes**

Provides information on error codes and action to be taken.

**Chapter 12 Troubleshooting**

Provides troubleshooting for the machine.

**Connection and Installation of Optional Equipment**

Describes connections between the machine/computer and optional equipment available.

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# **Chapter 1**

## **An Introduction of Embroidery Machine**

# 1. Specifications

| Embroidery machine used | 9 needle embroidery machine head<br>(four-head type)   | 12 needle embroidery machine head<br>(four-head type) |
|-------------------------|--|---|
| Application             | Pattern embroidery   |   |
| Sewing speed            | Maximum 1000 rpm   |   |
| Sewing area             | 450 (V) x 400 (H) mm (border frame area)<br>430 (V) x 300 (H) mm (tubular square hoop area)<br>85 (V) x 360 (H) mm (cap frame area)<br>450 (V) x 460 (H) mm (with every other head control)  |   |
| Feed system             | By timing belt and stepping motor drive  |   |
| Stitch length           | 0.1 ~ 12.7 mm (minimum pitch: 0.1 mm)  |   |
| Storage medium          | 3.5 2DD floppy disk (Tajima format)<br>Paper tape with 25.4 mm width/8 holes (Tajima, Barudan, Zanks)<br>3.5 2HD floppy disk (the equivalent to Tajima format)<br>3.5 2DD floppy disk (Barudan FDR/FMC format)<br>3.5 2DD floppy disk (ZSK format) |   |
| Thread trimming         | Automatic thread trimmer   |   |
| Needle thread breakage  | Needle thread breakage detector  |   |
| Power supply            | Single phase 200 V, 50/60 Hz, 1.7kVA   |   |
| Weight                  | 600 kg   | 600 kg  |
| Dimensions              | (Before assembly) 2750 (W) x 810 (L) x 1665 (H) mm<br>(After setup) 2750 (W) x 1400 (L) x 1665 (H) mm<br>(Distance between machine heads) 400 mm   |   |
| Options                 | Paper tape reader, Embroidery hoops in different sizes, Bobbin winder,<br>Parts for boring   |   |
| Fluorescent lamp        | Option   | Standard  |

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## 2. Software

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### 2-1 Necessary Systems

The following systems are needed for installing the software.

- Personal computer with a CPU of Intel Pentium 133 MHz or above (150 MHz or above is recommended.)
- Memory of 16 MB or above (32 MB or above is recommended.)
- Free space of 100 MB or above in the hard disk
- 3.5 floppy disk drive
- CD-ROM drive
- Video card of 1024 x 768 resolution in 256 colors (1280 x 1024 in 65000 colors is recommended.)
- Windows 95

### 2-2 Configuration of Software

This software is mainly composed of the following four programs. The software is provided on CD-R.

- (1) Embroidery Machine Controller
- (2) Embroidery Data Explorer
- (3) Embroidery Data Editor
- (4) Production Report

### Program Functions

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- (1) Machine Controller

This program controls embroidering operation of the machine.

A embroidering status can be displayed on the screen in real time, and data for operating the machine can be set.

- (2) Embroidery Data Explorer

This program handles files of embroidery data on patterns.

Transmission of embroidery data to the machine, as well as copy, move and retrieval of a file are available by means of this program. Embroidery data can be converted from the paper tape or floppy disk.

- (3) Embroidery Data Editor

This program allows editing of data on embroidering operation including scaling, rotation, color change, etc.

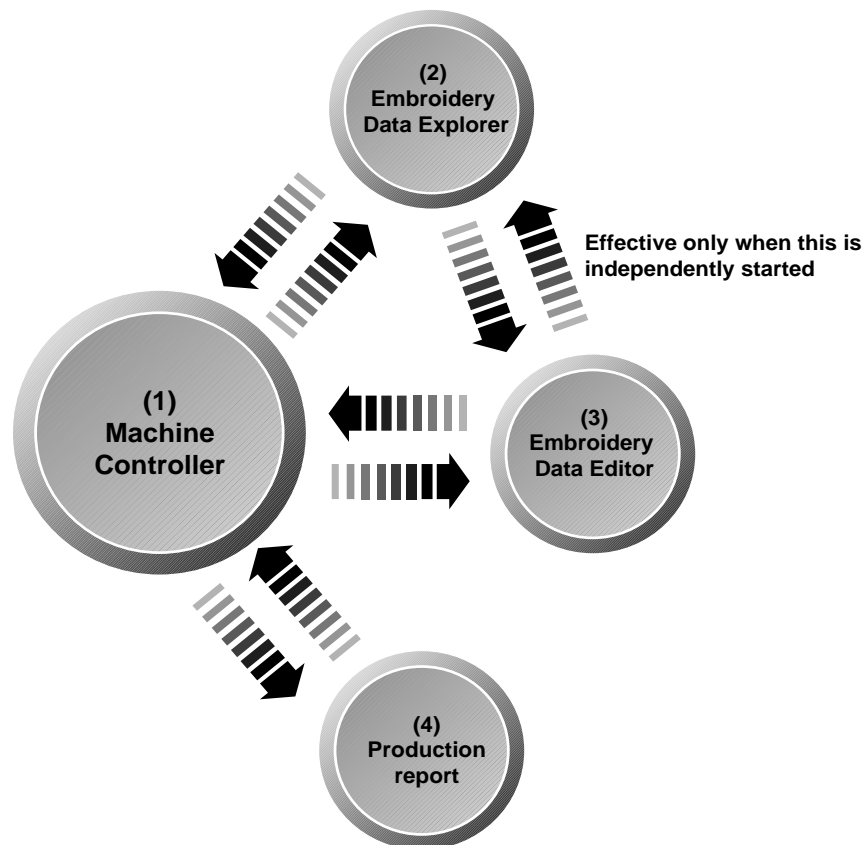
- (4) Production Report

This program is for collecting data on actual embroidering operation and calculating output, etc.

## Relationship among Programs

When the software is started, the program (1) for actuating the machine starts first. Next, embroidery data is called by the program (2). Use the program (3), when required, for editing and embroidering. The embroidery data is totaled by the program (4).

The programs (2), (3), and (4) can be started from the menu of the program (1). Each program can also be started independently.




### 2-3 Notes on use

- Do not start other application software while the machine controller is used.
- Do not set the screen saver.  
To cancel setting, select the "Screen saver" on the "Control panel" screen and set "Not used".
- Set the computer not to use the system agent included in the Windows 95 PLUS.

### 2-4 Help

The software is equipped with an on-line help function as an accessory.

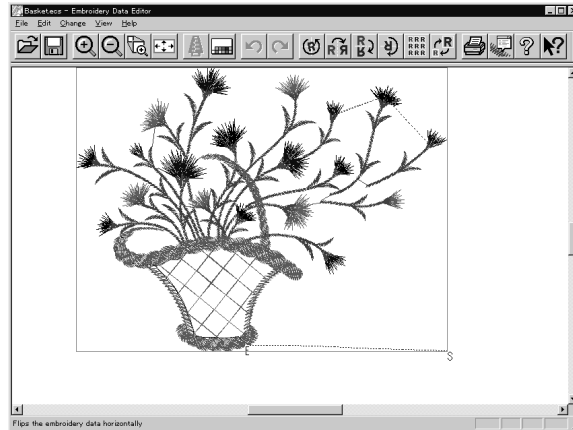
Click , then the icon of the desired item. A message is displayed to explain the meaning and usage of the item. Pressing the [F1] key brings up the help screen of the application for your reference.

## 2-5 Basic Operation of Software

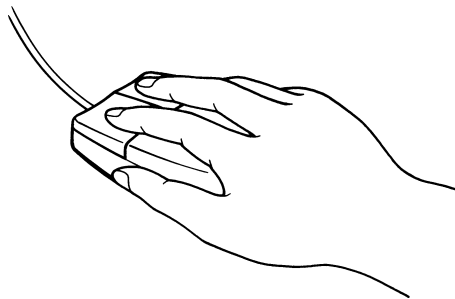
This section explains the basics of using the software. It covers only the operating procedures that are commonly used for the software. If there are any special operating procedures inherent to a program, they are explained in each section.

### How to Use the Mouse

When selecting an icon or a menu displayed on the screen, move the white arrow pointer on the screen to the required position, then press the button on the mouse.



Place the mouse on a flat, smooth surface and move it by sliding on it. The white arrow pointer moves along the mouse motion.

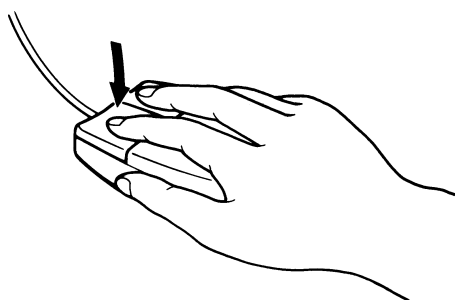


The mouse has two buttons. The left one is used in general. There are three ways of operating the mouse button as described below:

#### ■ Click

Press the left button of the mouse once.

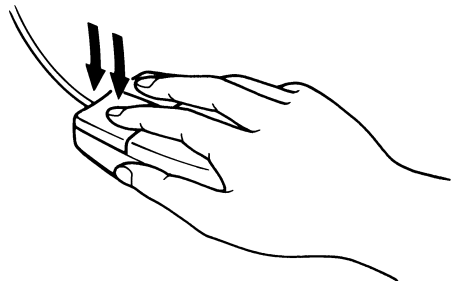
"Click [xx]" means moving the white arrow pointer to "xx" and pressing the left button once.



■ **Double-click**

Press the left mouse button twice continuously. Do not leave a long pause in between.

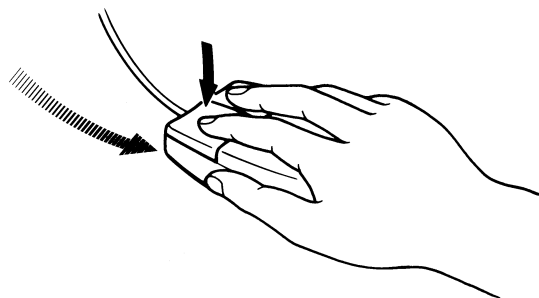
"Double-click [xx]" means moving the white arrow pointer to "xx" and pressing the left button twice continuously.



■ **Drag**

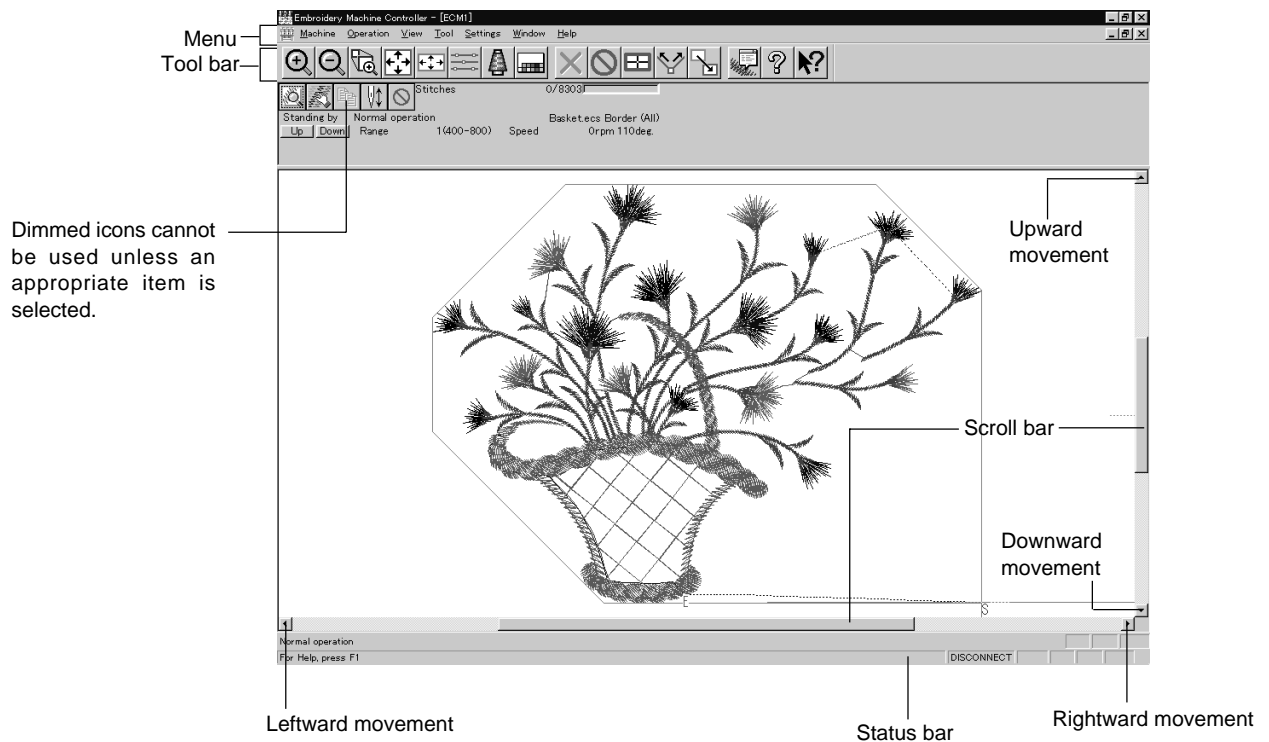
Move the mouse while holding down the left button.

Dragging is used for defining an area.



## Names of Screen Components

Names of major components on the screen of the machine controller are described below:



### ■ Menu

Processing of software is carried out by giving relative commands.

Commands are divided in groups and stored in each menu. The menu displayed on the screen changes with depending on the program which is currently active.

### ■ Tool bar

A command is executed by clicking a relative icon (illustrated button) on the screen. If it is hard to recognize icons from illustrations, move the white arrow pointer to the icon. The name of the icon is displayed.

### ■ Scroll bar, scroll box, and scroll arrow

Some patterns may not be displayed entirely on the screen. Use the scroll bar to see hidden parts of the pattern into view.

When displaying the right part, for example, click the scroll arrow at the right end. The box in the scroll bar moves to the right. By dragging the scroll box to the right, the screen can scroll quickly.

The vertical scroll bar can be used in the same way.

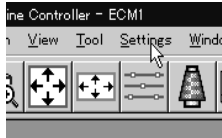
### ■ Status bar

This bar is for displaying a brief description of the selected command.

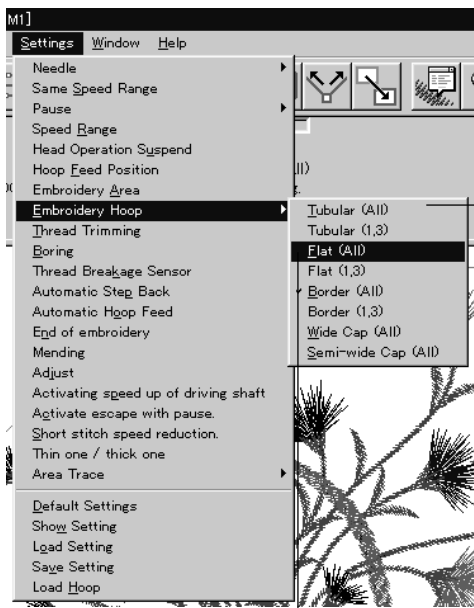
## Selection of Menu

Processing of software is carried out by giving a command. A command can be given by the mouse as described below:

1. Move the arrow pointer to a menu name and click there.



2. A list of commands is displayed. Click the required command.



Dimmed commands cannot be used unless an appropriate item is selected.

Commands with a ► mark have sub menus.

The check mark (✓) indicates that the command is selected.

When the arrow pointer is moved to another menu while a list of commands is displayed, those of the latter menu are displayed.

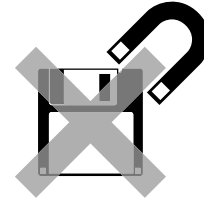


## 2-6. Handling of floppy disk

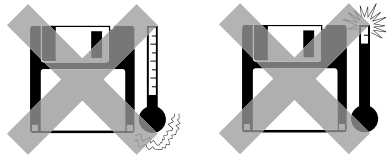
Do not force open the shutter for direct contact with the magnetic area.



Do not bring disks near magnetic matters such as magnetic screwdriver or the back side of the programmer.



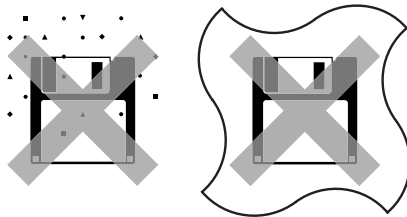
Do not store floppy disks in an extremely high or low ambient temperature.



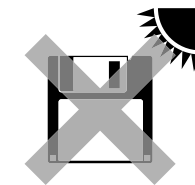
Do not use floppy disks under high humidity.



Do not use or store floppy disks in a dusty place.  
Do not place it on cloth.



Do not store floppy disks under direct sunlight.



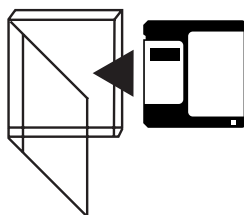
Do not bend the disk. Do not put things on the disk.



Avoid contact with solvent or drink.



Store it in the case immediately after using it to protect it from dust and damage.



Use a commercially available cleaning disk to clean the head of the floppy disk drive periodically.

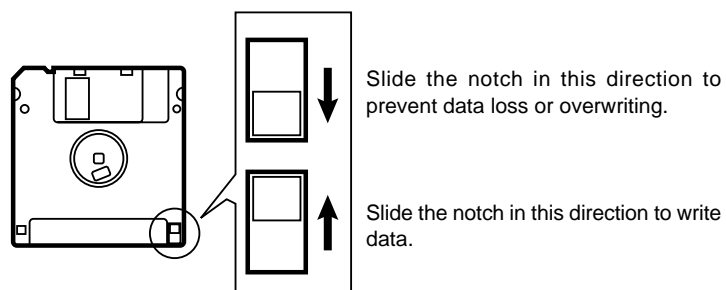


Do not remove the disk out of the drive during the access lamp is lit.

## Protecting data in floppy disks

Write-protection is available for a floppy disk to prevent undesired data deletion. A write-protected disk is read-only. It is recommended to provide write-protection for disks which contain important data.

To do so, slide the write-protect notch to open the slot as shown below.



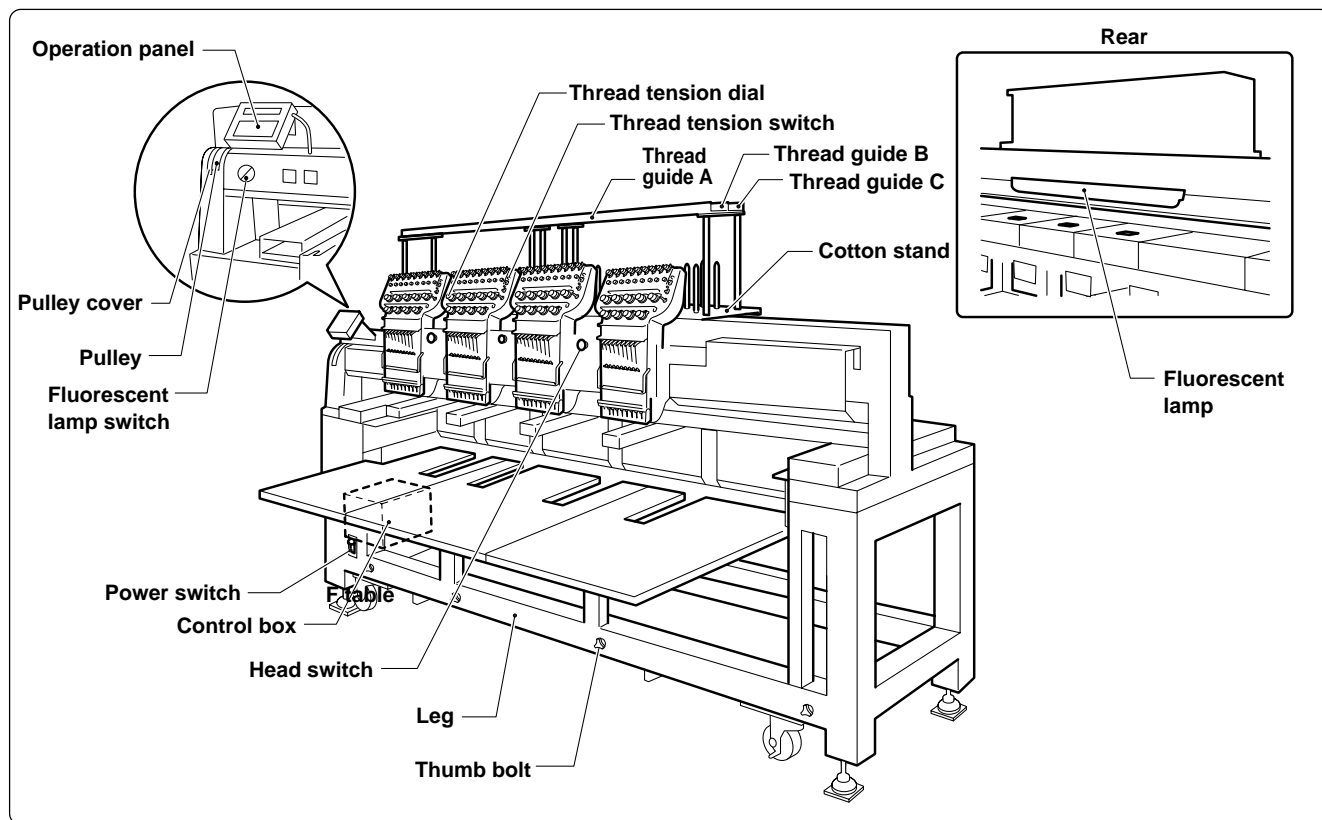


## **Chapter 2**

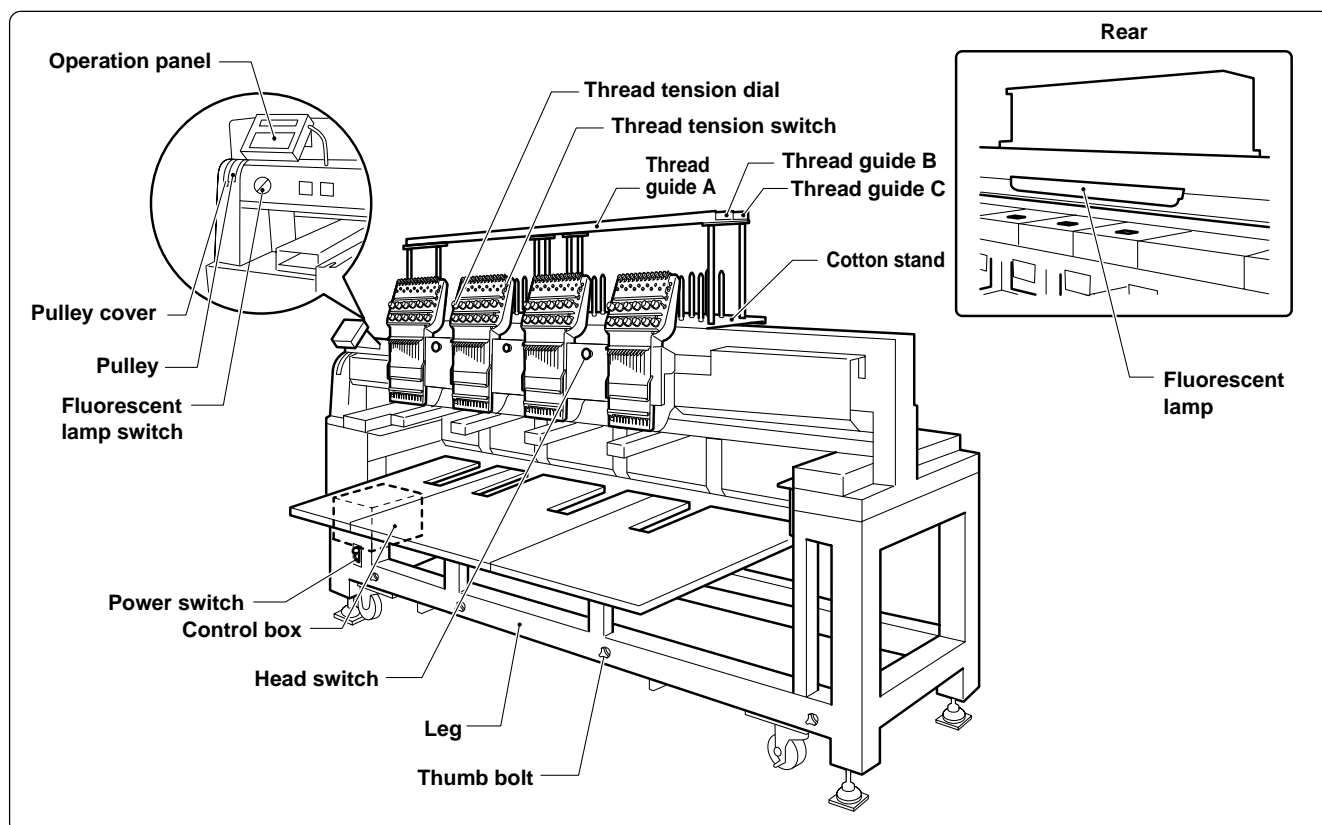
# **Preparation of Embroidery Machine**

# 1. Names of Machine Components

## ■ BES-940BC



## ■ BES-1240BC



The machine heads are numbered 1 to 4 from the right front.

## ■ Accessories

|                 | Standard Accessories  | Optional Accessories   |
|-----------------|---|--|
| Embroidery hoop | <ul style="list-style-type: none"> <li>• Tubular square hoop 30 x 43 (4)</li> <li>• Tubular round arm set R (4)</li> <li>• Tubular round arm set L (4)</li> </ul> | <ul style="list-style-type: none"> <li>• Holder base 30 x 43 (4)</li> </ul> <p>Other embroidery hoops in different sizes</p> <ul style="list-style-type: none"> <li>• Sash frame assembly</li> <li>* Other Tajima embroidery hoops that can be used with BAS-412A and 416A</li> <li>• Cap frame (4)</li> <li>Cap frame drive assembly (4)</li> <li>Base frame set (8)</li> <li>Set frame base set (1)</li> </ul> |
| Others          | F table assembly  | <ul style="list-style-type: none"> <li>• Paper tape reader</li> <li>• Bobbin winder</li> <li>• Parts for boring</li> </ul>   |

## 2. Installation

### **⚠ DANGER**

- ⊘** Embroidery machines should be installed only by trained engineers.

**!** Electric wiring should be laid by your distributor or electric experts.

**!** A machine weighs more than 600 kg. Installation should be carried out by 4 or more workers.

**⊘** Do not connect the power source until installation is completed. Doing so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.
- !** Install a machine in a place away from a high-frequency welding machine or other machines that may generate a strong electric noise. Failure to do so may cause the embroidery machine to malfunction.

**⚡** Be sure to connect the ground. If the ground connection is not secure, you run a high risk of receiving a serious electric shock, and problems with correct operation may also occur.

**!** Secure the machine with the casters when installing it so that it will not move by placing the leveling seat on the sound floor.

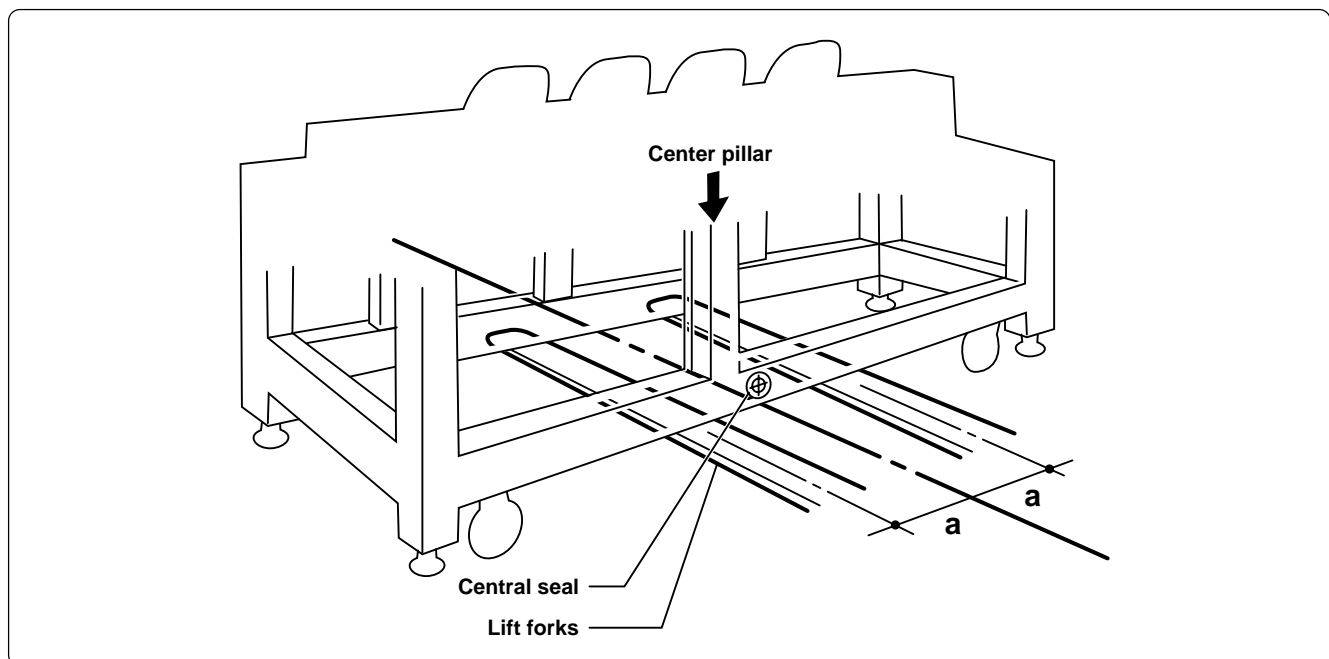
- \* After installation is completed, get the power supply from a dedicated outlet.
- \* When connecting multiple machines, exercise care not to exceed the capacity of the outlet.

### 2-1 Transportation of Machine

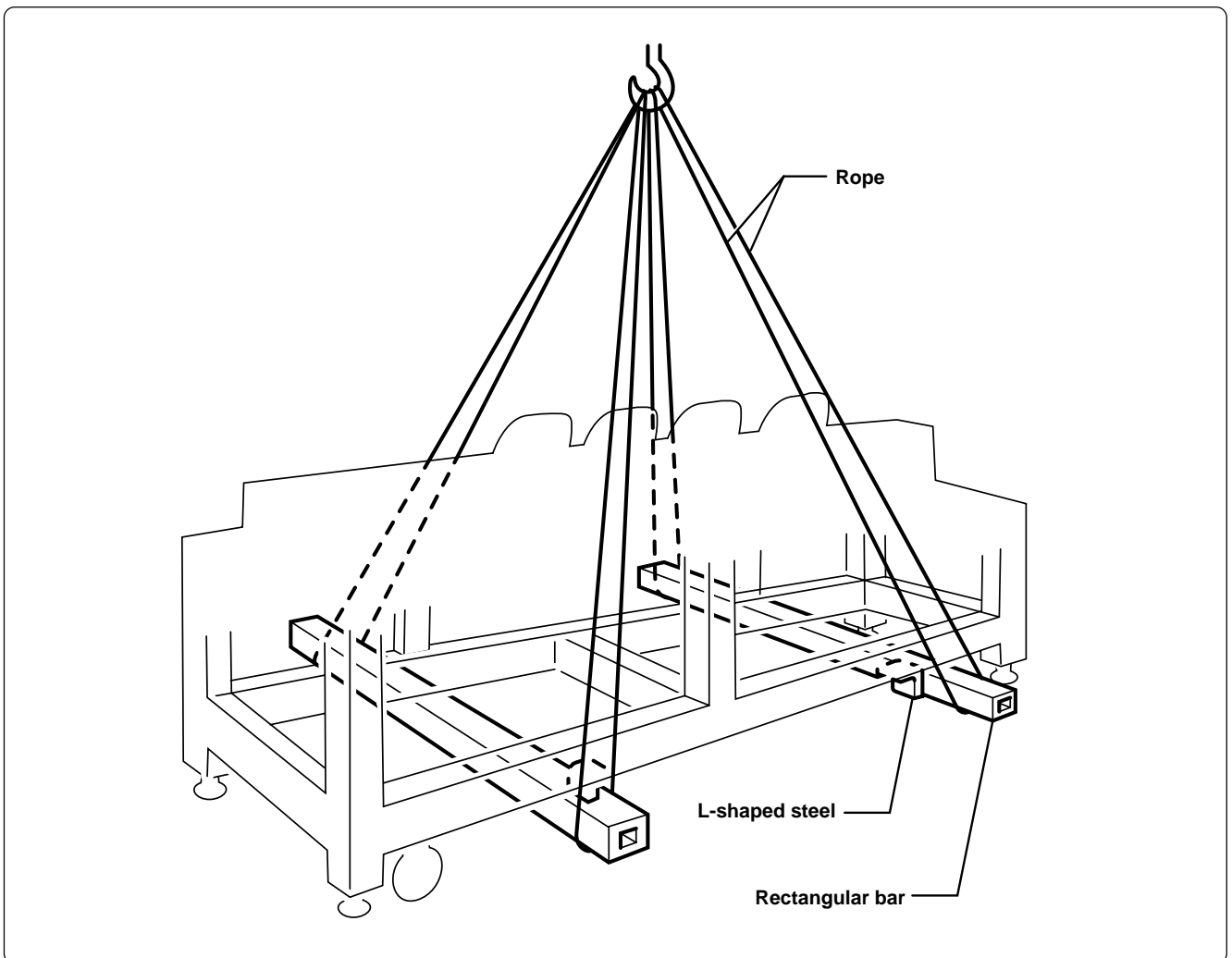
When relocating the machine, push the steel frame.

Note) Never push the cover or carriage.

#### ■ When using a fork lift



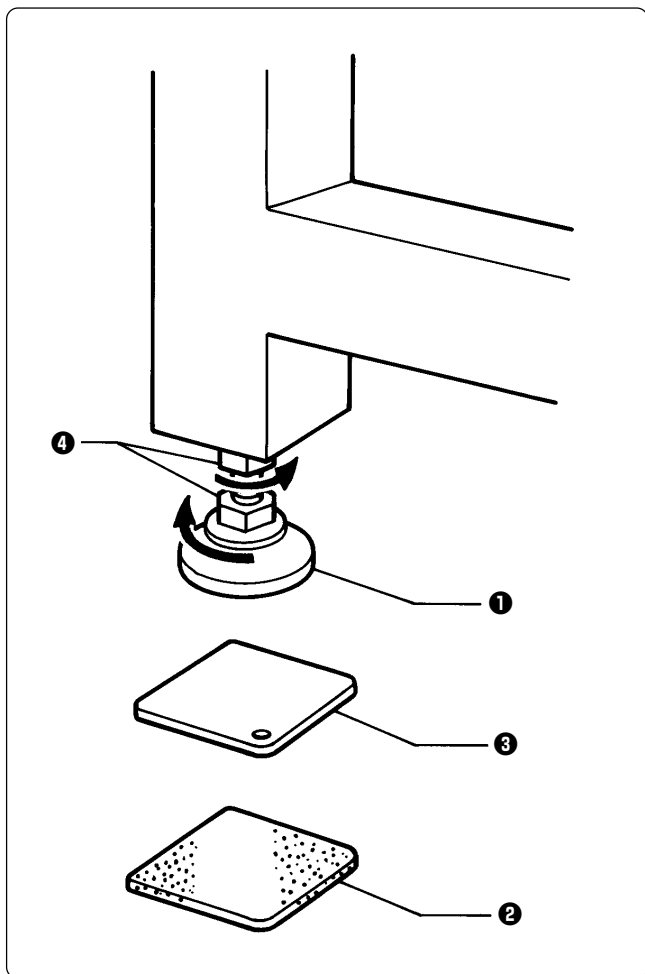
Open the forks of the lift approximately the even position to the central seal viewed from the rear of the machine, and pass them under the legs to lift the machine.

**■ When using a crane**

**Place two rectangular bars on the four L-shaped steels on the bottom of the machine steel frame. Loop four ropes around the bars and lift the machine.**

**Note) When lifting the machine, make sure that the ropes do not contact the machine table or the tension plate.**

## 2-2 Installation of Machine



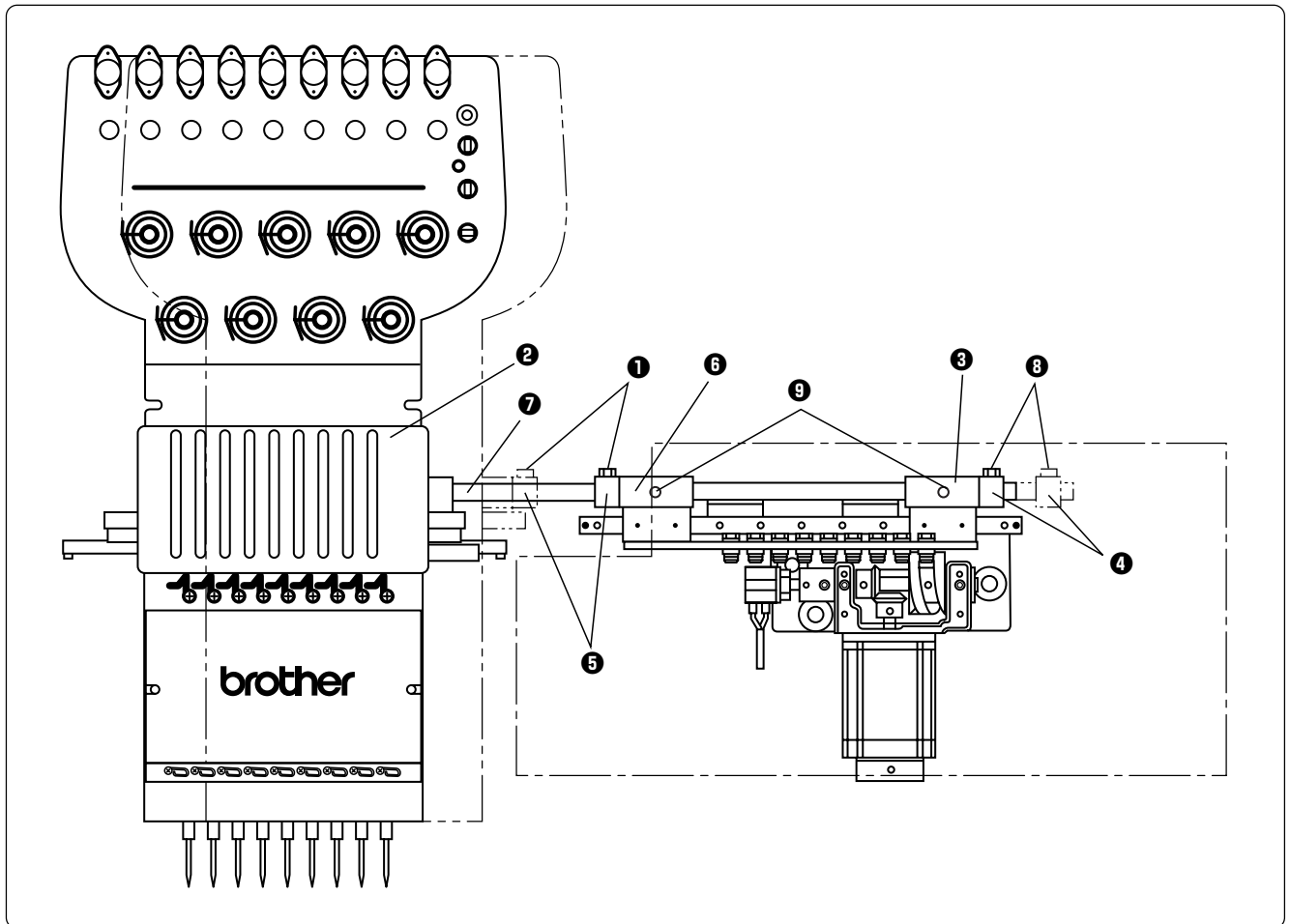
1. Place the attached cushion sheets ② and leveling plates ③ under the four level adjusters ①. The leveling plates ③ should be placed above the cushion sheets respectively.
2. Secure the four level adjusters ① on the ground using the nuts ④ so that the machine will be stable.

Note) If the floor is not strong enough, the embroidery machine may be rocked during operation. In such a case, it is recommended that a secure base of concrete be placed below the embroidery machine.



## 2-3 Preparation of needle bar case

### ■ BES-940BC

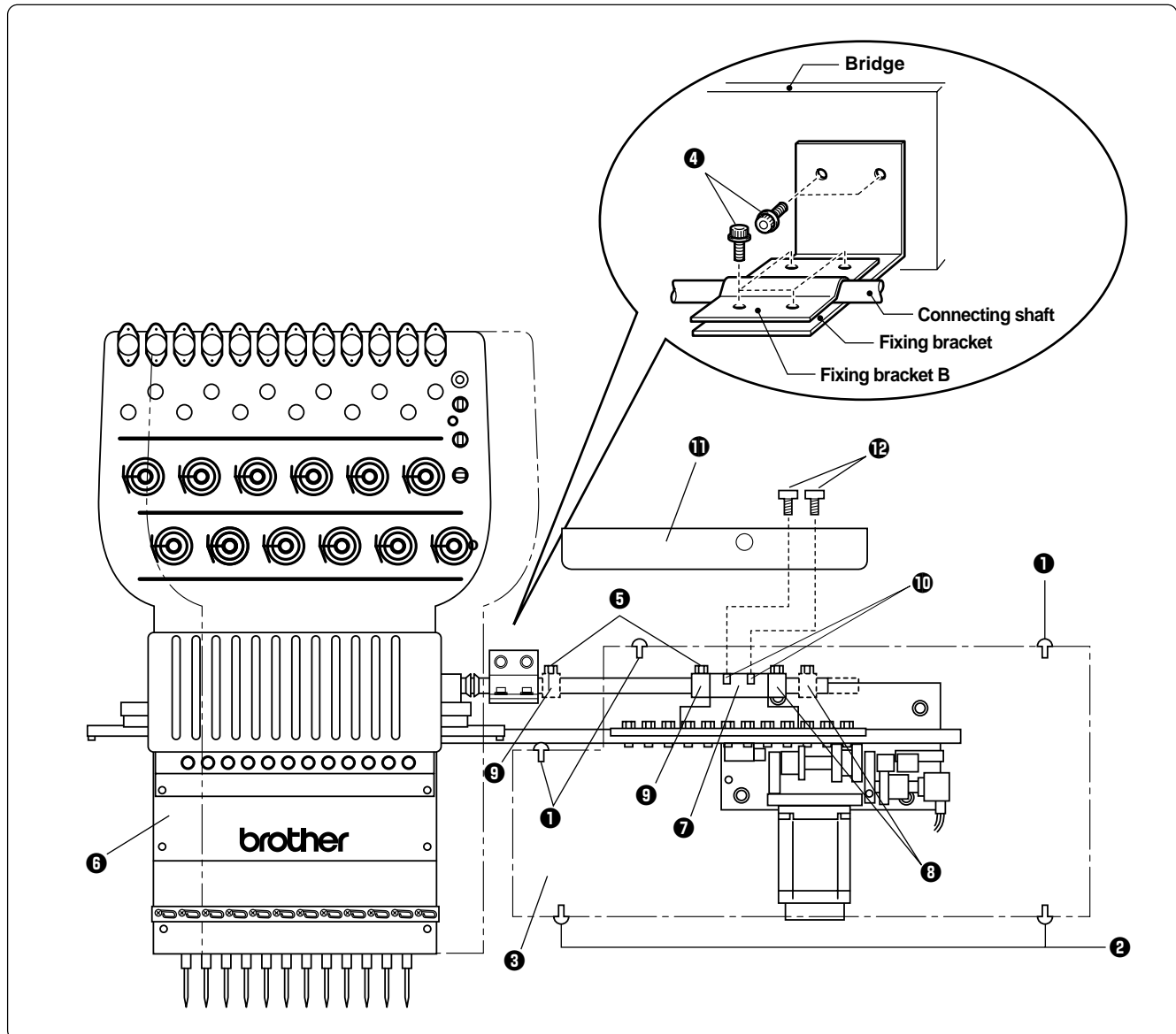


1. Loosen the bolt ① and set screw ⑨, and move the needle case ② to the left.
2. Press the change bracket collar ④ against the change case base ③ on the right, while pressing the change bracket collar ⑤ against the change case base ⑥ on the left, and tighten the bolt ① and set screw ⑨. Check that needles at needle bar No.1 and 9 are inserted into the needle plate holes smoothly.

Notes) • Check that the connecting shaft ⑦ does not have backlash in the horizontal direction.

- Never loose the bolt ⑧ of the change bracket collar ④. If this bolt is loosened, the change bracket collar ④ will be dislocated and the position of the needle bar case ② will need to be adjusted.

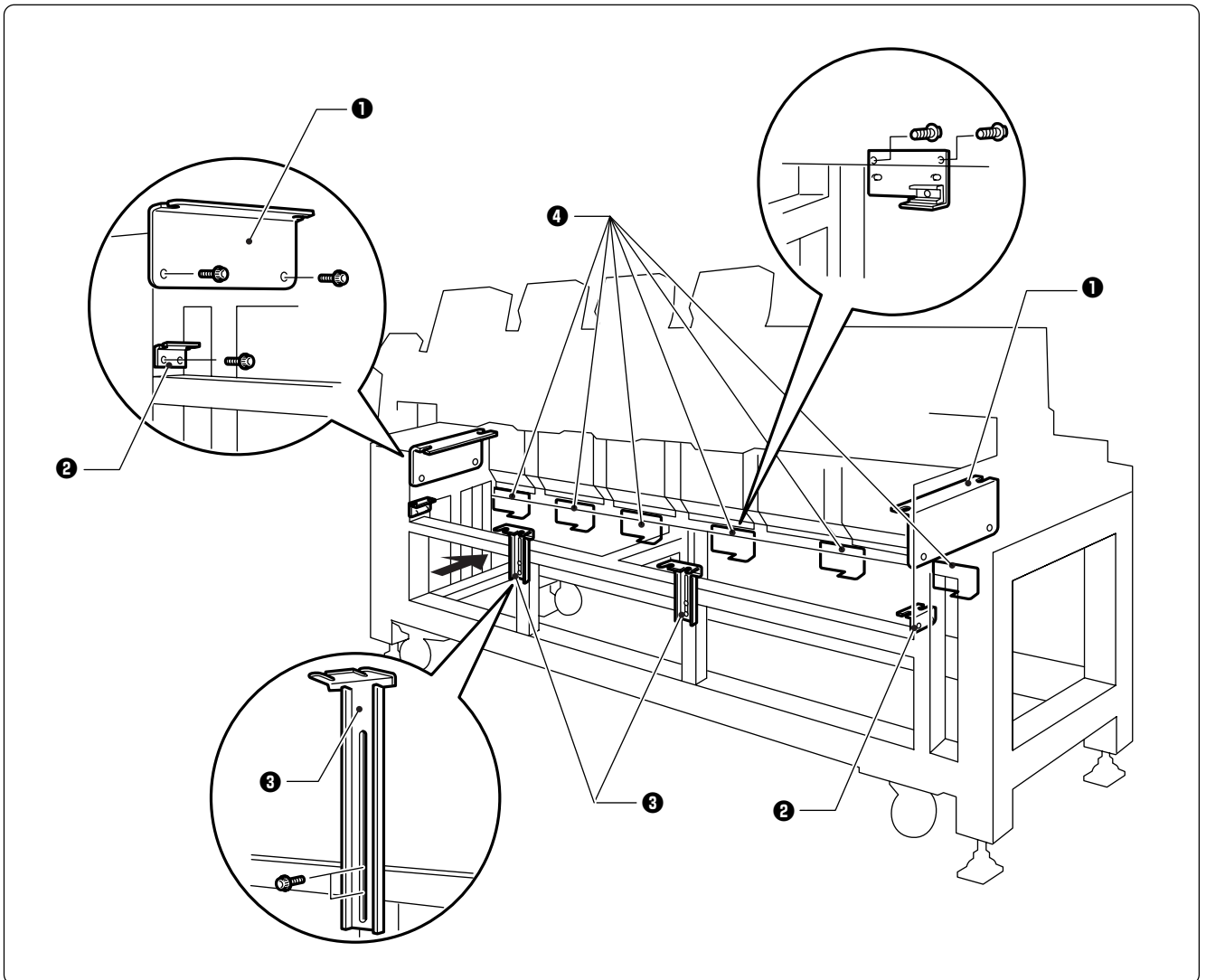
## ■ BES-1240BC



1. Remove 3 pieces of fixing screw ①, loosen 2 pieces of screw ② and remove the color change cover ③.
2. Remove the bolts ④ and detach the fixing bracket for transportation from the bridge and the connecting shaft.
3. Loosen the bolts ⑤ and set screw ⑩, and move the needle bar case ⑥ left side.
4. Press the change bracket collar ⑧ against the change case base ⑦, while pressing the left side change bracket collar ⑨ against the change case base ⑦, and tighten the bolts ⑤ and set screw ⑩. Check that needle bar No.1 and 12 are inserted into the needle plate holes smoothly.  
Notes) • Check that there is no play for the connecting shaft in the horizontal direction.  
• Never loose the bolt of the change bracket collar ⑧. If this bolt is loosened, the change bracket collar ⑧ will be dislocated and the position of the needle bar case ⑥ will need to be adjusted.
5. Attach the color change cover ③ by 3 pieces of fixing screw ① and 2 pieces of fixing screw ②.
6. Attach the linear guide cover ⑪ by 2 pieces of tightening screw ⑫.

## 2-4 Mounting of Table

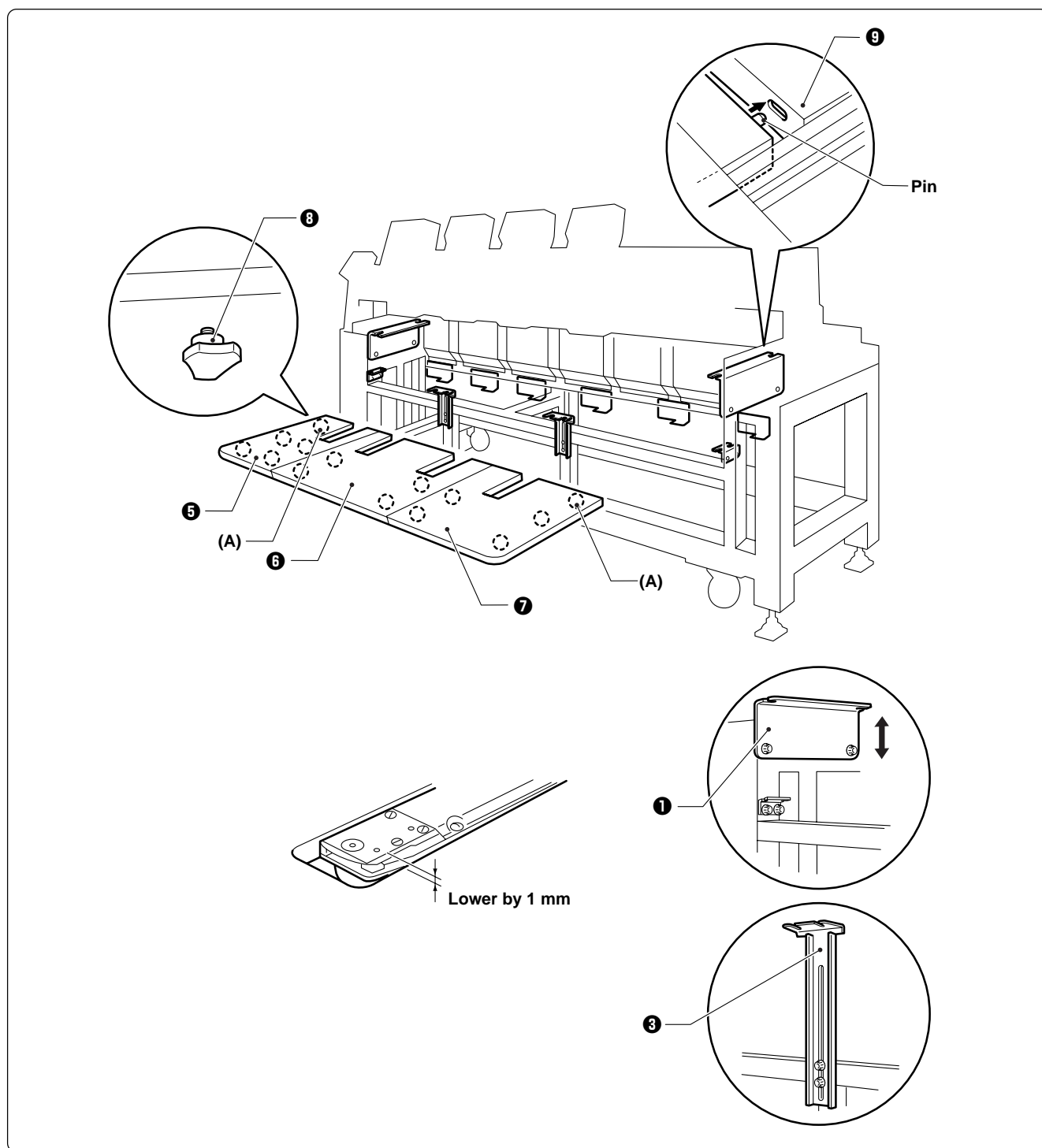
### ■ Mounting of F table



1. Tentatively mount the F table guides U **1** and L **2** on both sides of the legs using two bolts each.
2. Tentatively mount there F table supports F **3** on the leg front using two bolts each.
3. Tentatively mount six F table stoppers **4** at the rear of the legs using two bolts each.

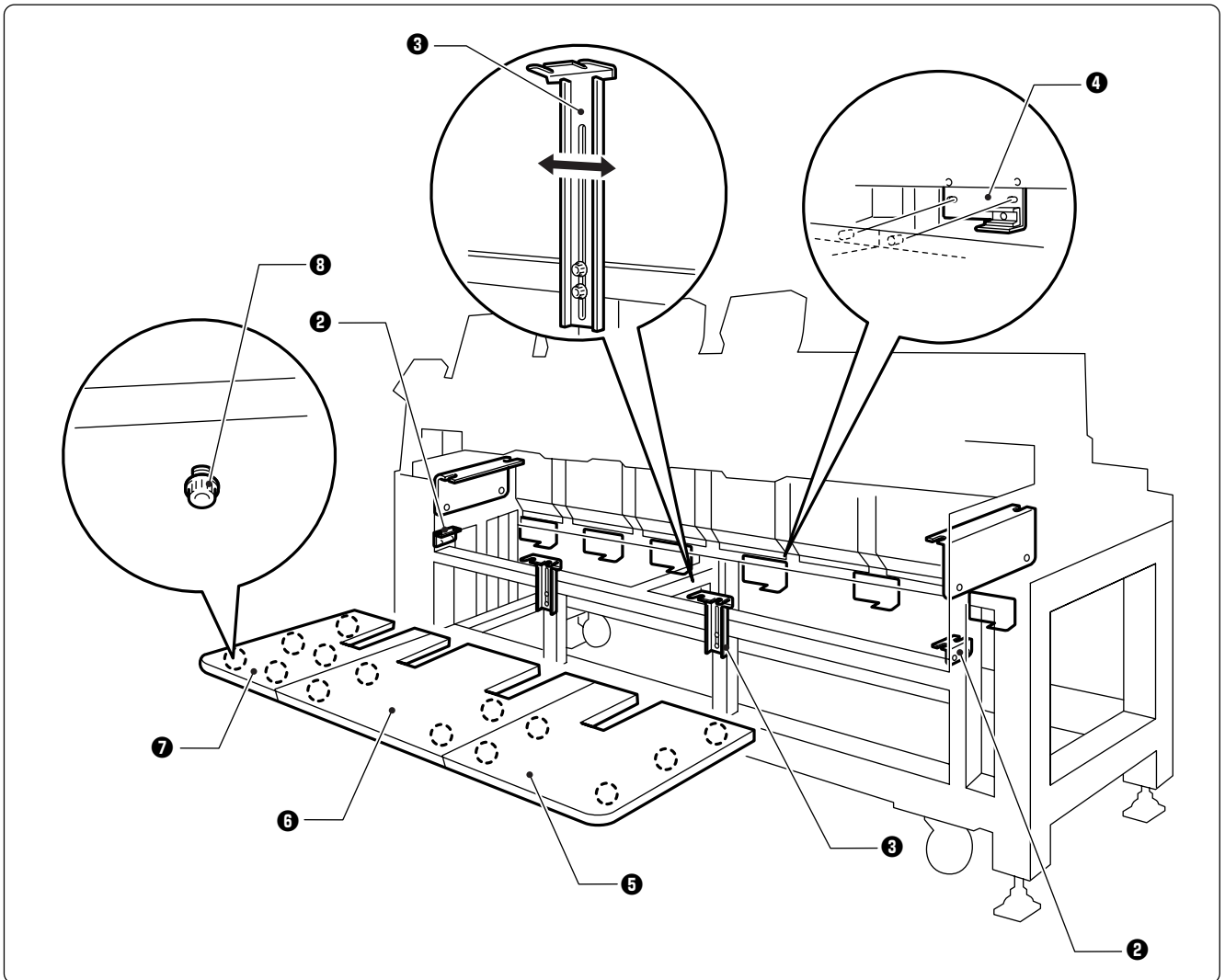
Notes) • The steps 1 and 3 are required only when the F table set is purchased separately from the machine.

- The F table is a standard attachment.



4. Mount four drilling bolts ⑧, four spring washers ⑩, and four flat washers ⑪ respectively at the rear of F tables R ⑤, M ⑥, and L ⑦.
5. Mount five thumb bolts on the steel pipe below the front leg.
6. Insert the pins attached to the rear of the F table R ⑤, M (2 pcs.) ⑥, and L ⑦ into the cover ⑨ on the leg. Adjust the height of the F table guide U ① and the F table support F ③ so that the table top surface will become 1 mm lower than the bed top surface. After adjustment is finished, tighten each bolt securely.
7. Mount a drilling bolt ③, a spring washer ⑩, and a flat washer ⑪ in section (A) of F tables R ⑤ and L ⑦.

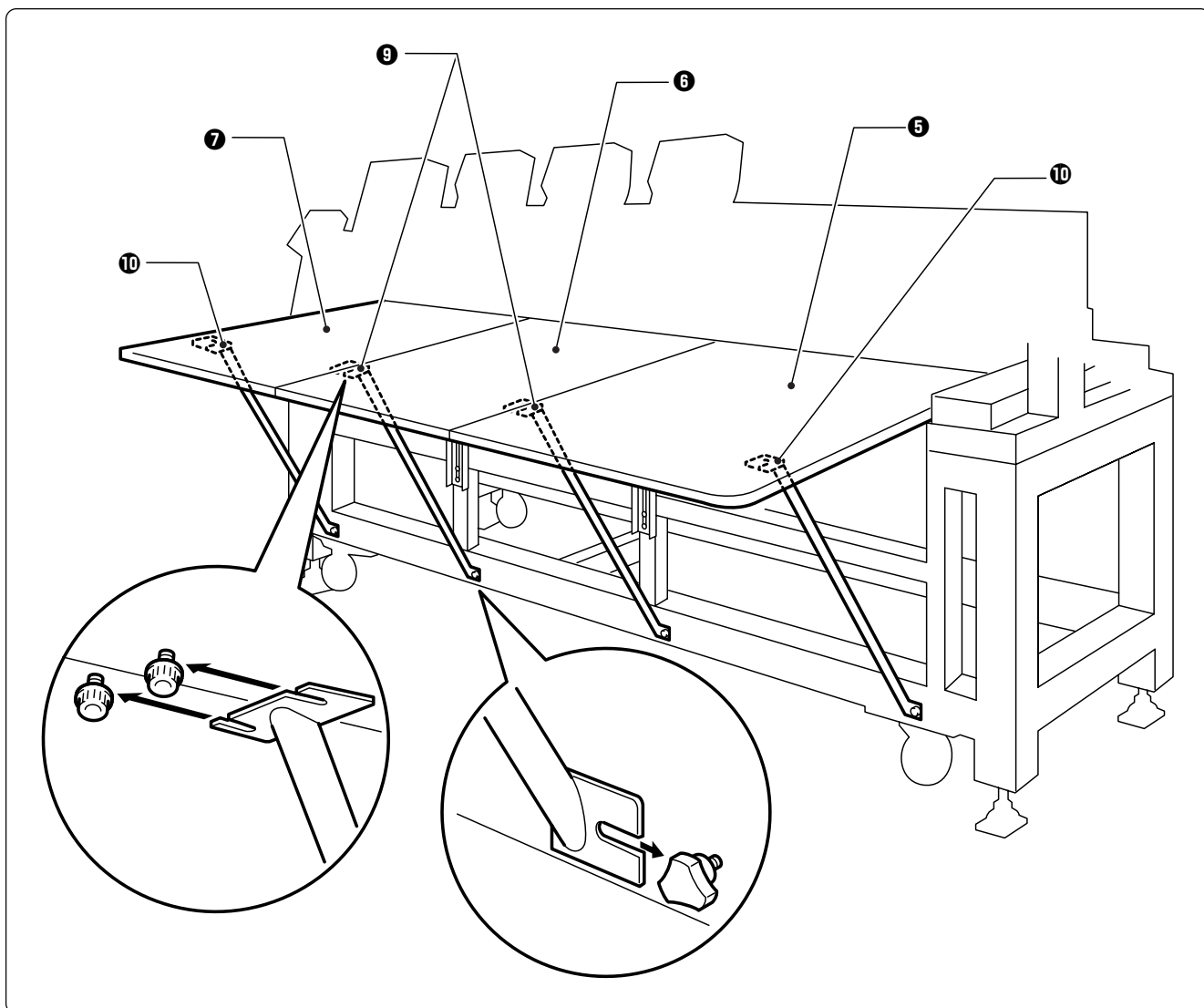
### ■ Procedure to mount F table when using the flat frame and the sash frame



1. Dismount the F table R **5**, M **6**, and L **7** once, and lower the F table support F **3**. Then, place the F table R **5**, M **6**, and L **7** on the F table guide L **2** bending section. Fix the F table support F **3** at this height and insert the pins on the rear of the F table R **5**, M **6**, and L **7** into the holes of the F table stopper **4**.

Note) Fix the F table stopper and the F table guide L securely at this position.

2. Insert the F table R **5**, M **6**, and L **7** into the upper and lower positions respectively, then check if the table can be securely fixed by the drilling bolts **8**. If not, shift the F table support F **3** to the right and left for further adjustment.



**3. Fix the legs and the table using the F table stays A (2 pcs.) ⑨ and B (2 pcs.) ⑩ while the F table R ⑤, M ⑥, and L ⑦ are fixed at the upper position.**

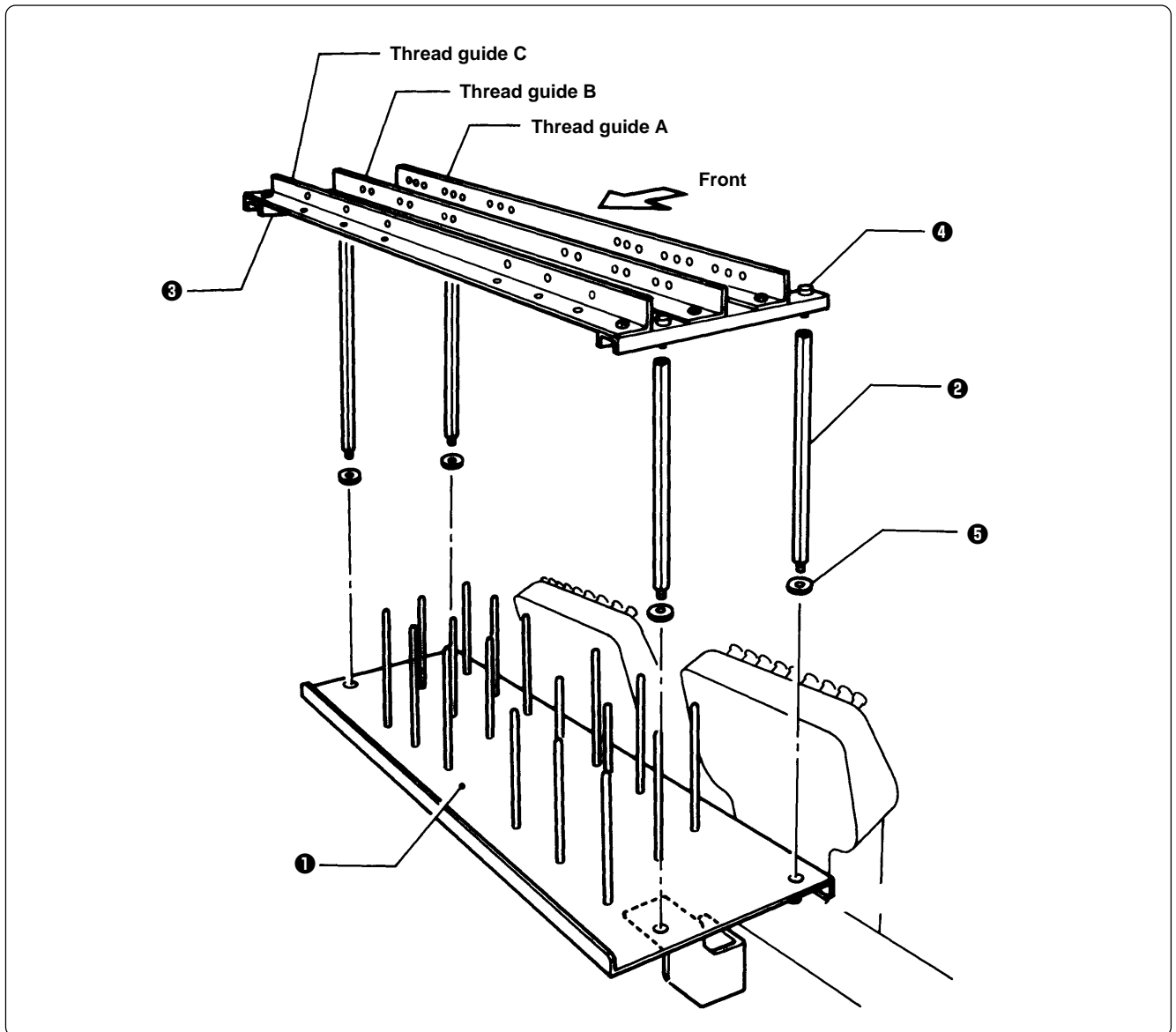
\* Dismounting can be carried out in the reverse procedures.

**Notes) • Use two F table stays (B) with one notch at both ends of the F table R ⑤ and L ⑦.**

- When mounting the F table stays A (2 pcs.) ⑨ and B (2 pcs.) ⑩, fit the F table stay notch into the table, then fix the notch to the legs using the thumb bolts.  
Dismounting can be carried out in the reverse procedures.
- When the F table is at the lower position, the F table stays A and B need not be used.

## 2-5 Mounting of Cotton Stand

### ■ BES-940BC

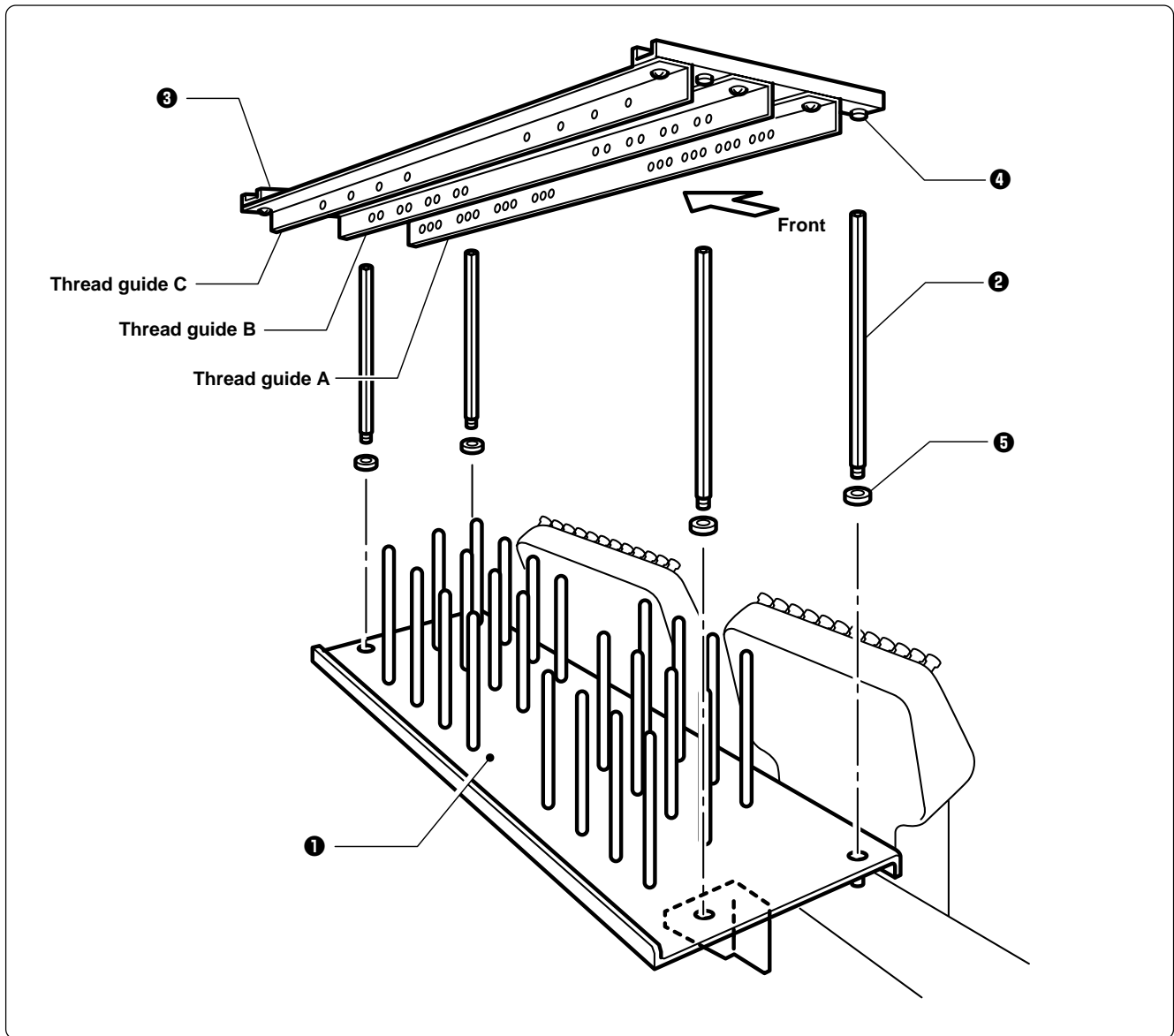


1. Attach four thread guide support bars ② to the cotton stand assembly ①, while fitting into the four holes.
2. Mount the thread guide assembly ③ on the thread guide support bars ② using the four screws ④.

Notes) • When mounting, use one flat washer ⑤ below the thread guide support bar ②.

- Pay careful attention to the front and back directions of the thread guides (A, B, C).

■ BES-1240BC



1. Attach four thread guide support bars ② to the cotton stand assembly ①, while fitting into the four holes.
2. Mount the thread guide assembly ③ on the thread guide support bars ② using the four screws ④.

Notes) • When mounting, use one flat washer ⑤ below the thread guide support bar ②.

• Pay careful attention to the front and back directions of the thread guides (A, B, C).



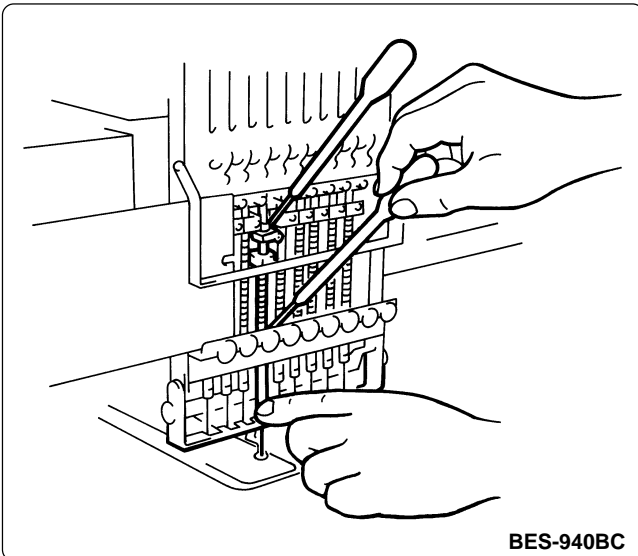
## 2-6 Lubrication to Needle Bar Case

Proper lubrication is necessary for keeping the machine head in good condition.

### CAUTION



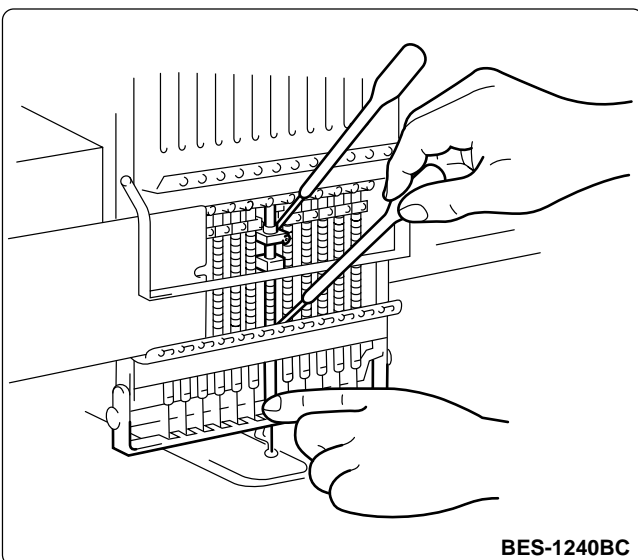
Turn off the power switch before starting any cleaning work, otherwise the machine may operate if the start switch is pressed by mistake, which could result in injury.



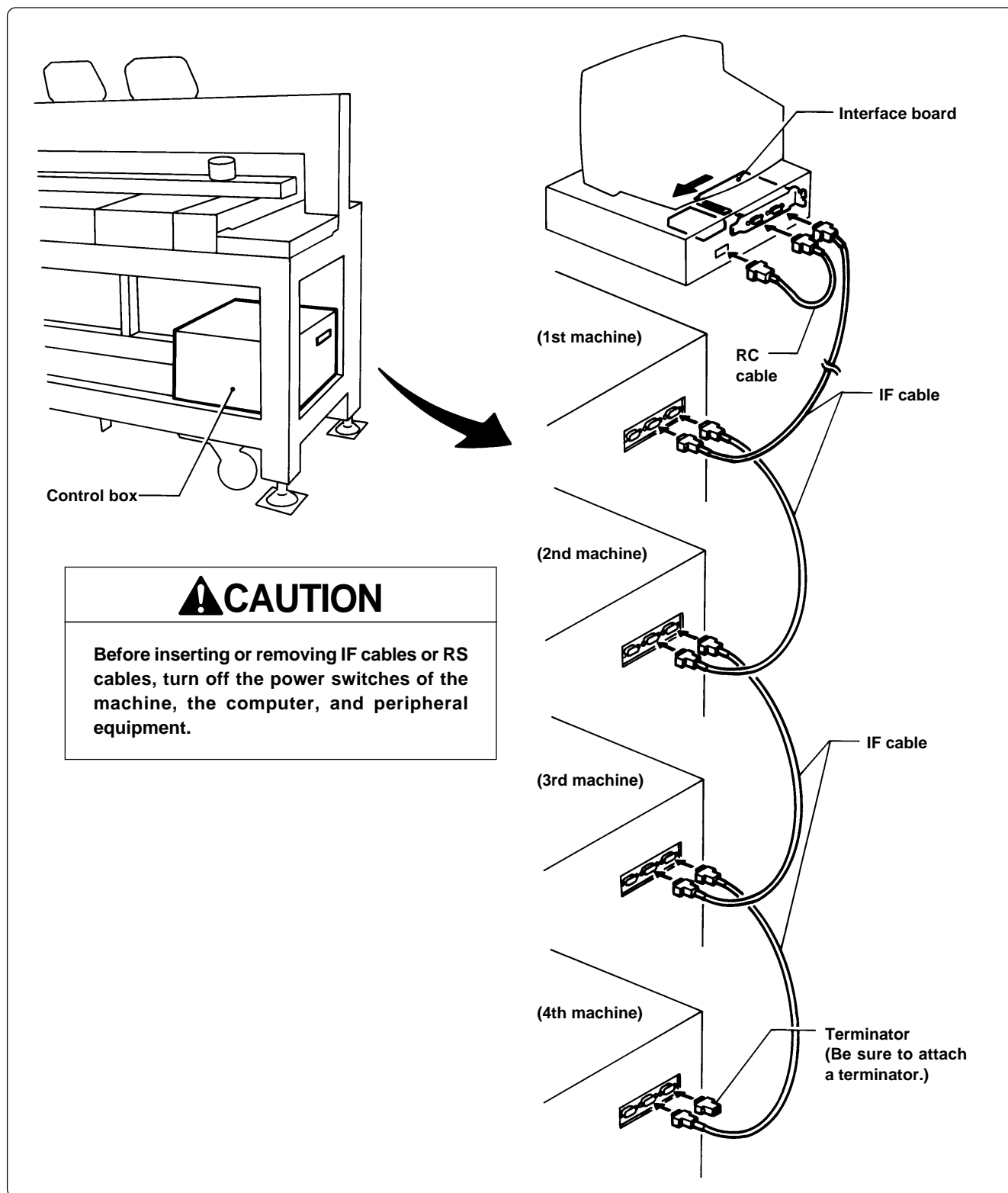
Before operating the machine for the first time after unpacking or after leaving the machine without operation for a long period of time, supply one or two drops of oil to two sections of the needle bar. (See the left figure.)

Notes) • Use the Brother's specified embroidery machine oil (Nisseki Embroidery Lube No. 10 or the equivalent).

- Supplying an excessive amount of oil will cause dripping onto the material.

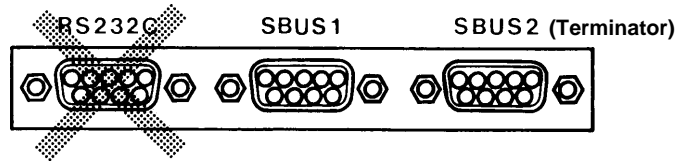


## 2-7 Connection of Personal Computer to Machines (for connecting 4 sets)



1. Turn off the power switch.
2. Open the cover of the personal computer and insert an interface board into the slot for the PCI bus.
3. Connect the interface board male connector and the personal computer RS-232C connector (COM1 or RS-232C-1) using the attached short RS cable.

4. Connect the interface board female connector and the control box connector SBUS1 of the first machine using an IF cable.



5. Connect the control box connector SBUS2 of the first machine and the control box connector SBUS1 of the second machine using an IF cable.
6. Connect the control box connector SBUS2 of the second machine and the control box connector SBUS1 of the third machine using an IF cable.
7. Connect the control box connector SBUS2 of the third machine and the control box connector SBUS1 of the fourth machine using an IF cable.
8. Attach a terminator to the control box connector SBUS2 of the fourth (last) machine.
- \* The IF cables used for connection are identical. There is no difference between the two ends of the IF cable.
  - \* The order of connecting four machines is arbitrary.
  - \* The maximum number of connecting machines is four.
  - \* A terminator should be connected to the connector SBUS2 of the lastly connected machine. Connection to SBUS1, 2 can be interchangeable.
  - \* Do not connect anything to the RS-232C connector. Optional paper tape reader cannot be connected to this connector.

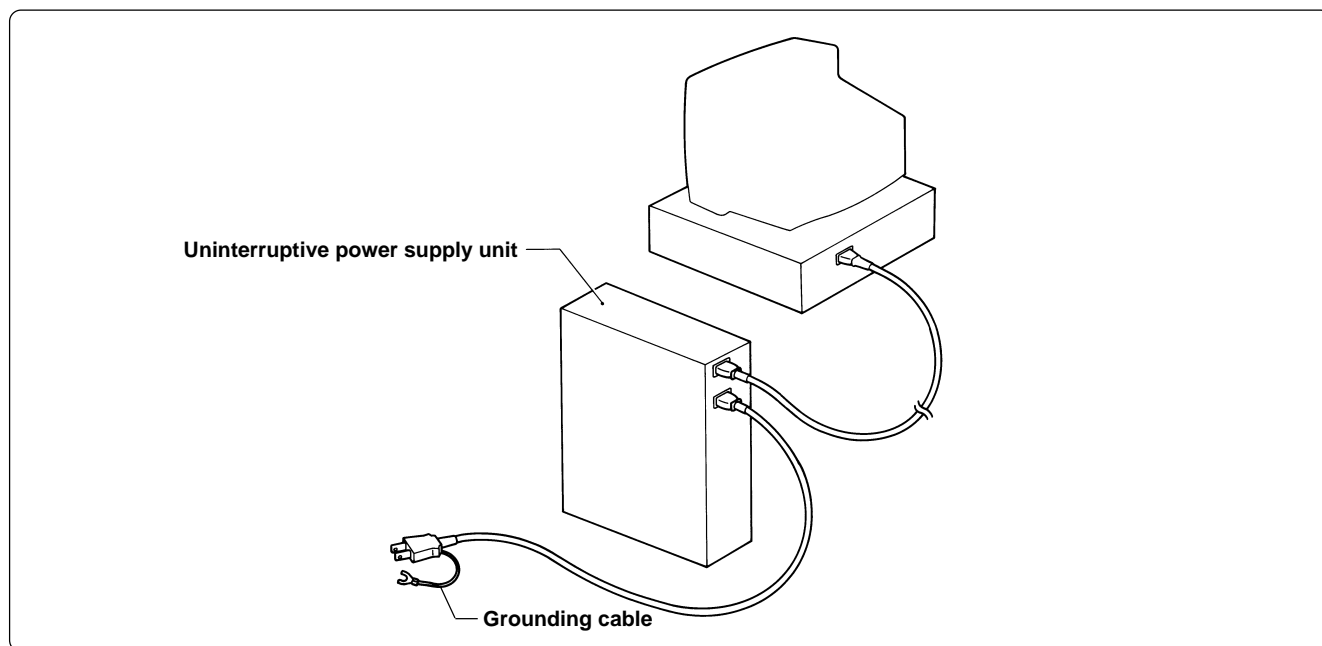
## 2-8 Connection of Power Supply

### ■ Uninterruptive power supply

This unit is for protecting a personal computer from commercial power interruption, voltage drop, and external noise. Use of an uninterruptive power supply is strongly recommended.

Note) This unit is not an attachment of the Brother's embroidery machine, and should be purchased separately from a different source.

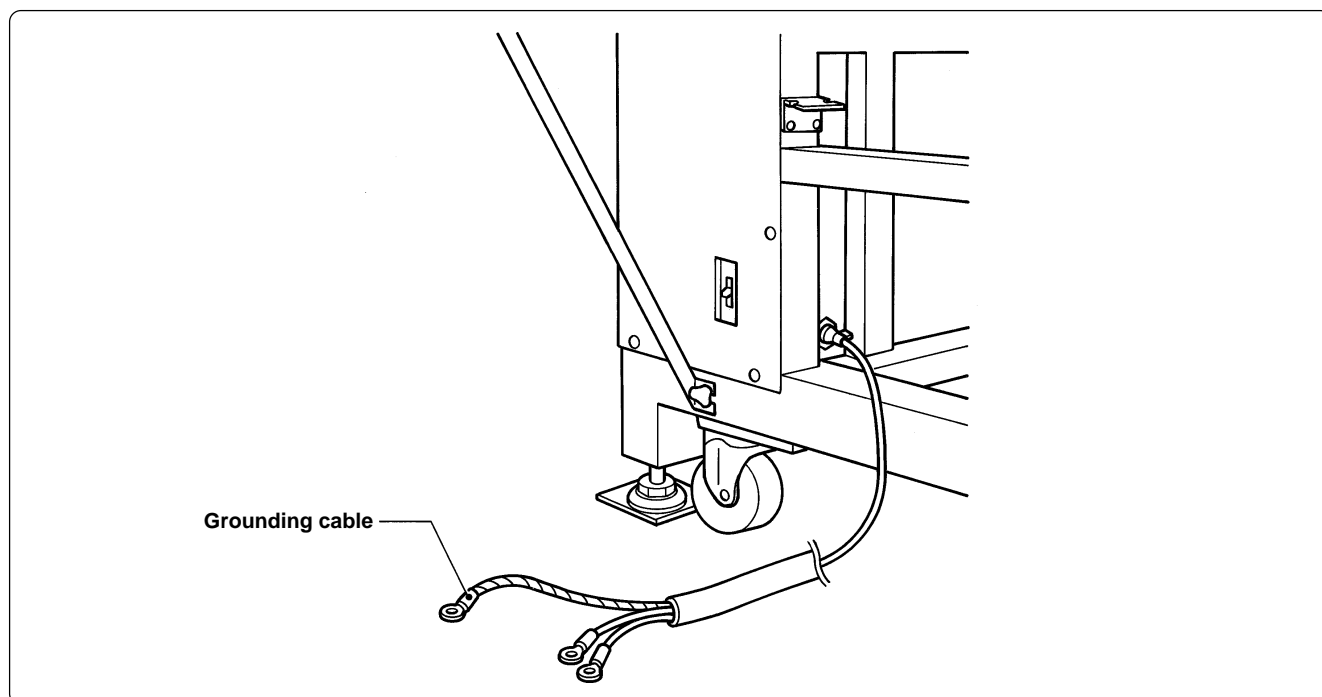
Note) When using an uninterruptive power supply, be sure to establish grounding.



### ■ Grounding

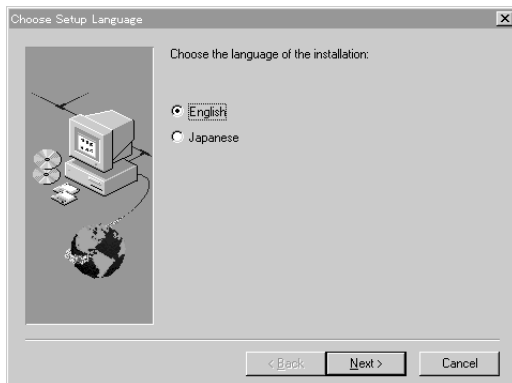
Notes) • When connecting the power supply, make sure to connect it to the grounding cable (with green and yellow stripes).

• When plugging in the outlet, use a plug suited to the outlet.

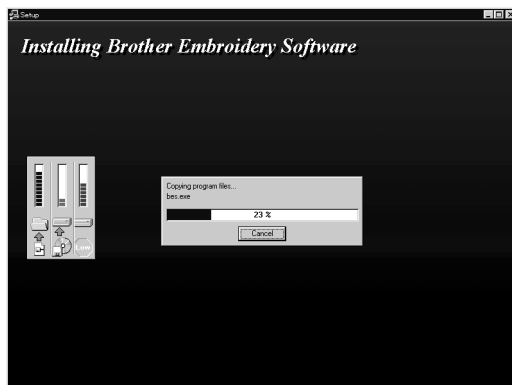


## 2-9 Installation of Software

Use an attached CD-R for installing software. If a personal computer with no CD-R drive unit is used, connect a drive unit to the computer.



1. **Set the CD-R for installation.**  
Setting the CD-R starts the installation program automatically.
2. **Select the language and click "Next".**
3. **The screen for user registration is displayed. Input your name and department. Click [OK] after inputting is finished.**
4. **Check the user information. Click [OK] if the contents are correct.**
5. **Specify a folder for setup.**
6. **Click [TO NEXT] to start installation.**



7. **After setup is properly finished, a message is displayed.**
8. **Click [OK] to complete installation.**

## 3. Preparation for Embroidering

### ⚠ CAUTION

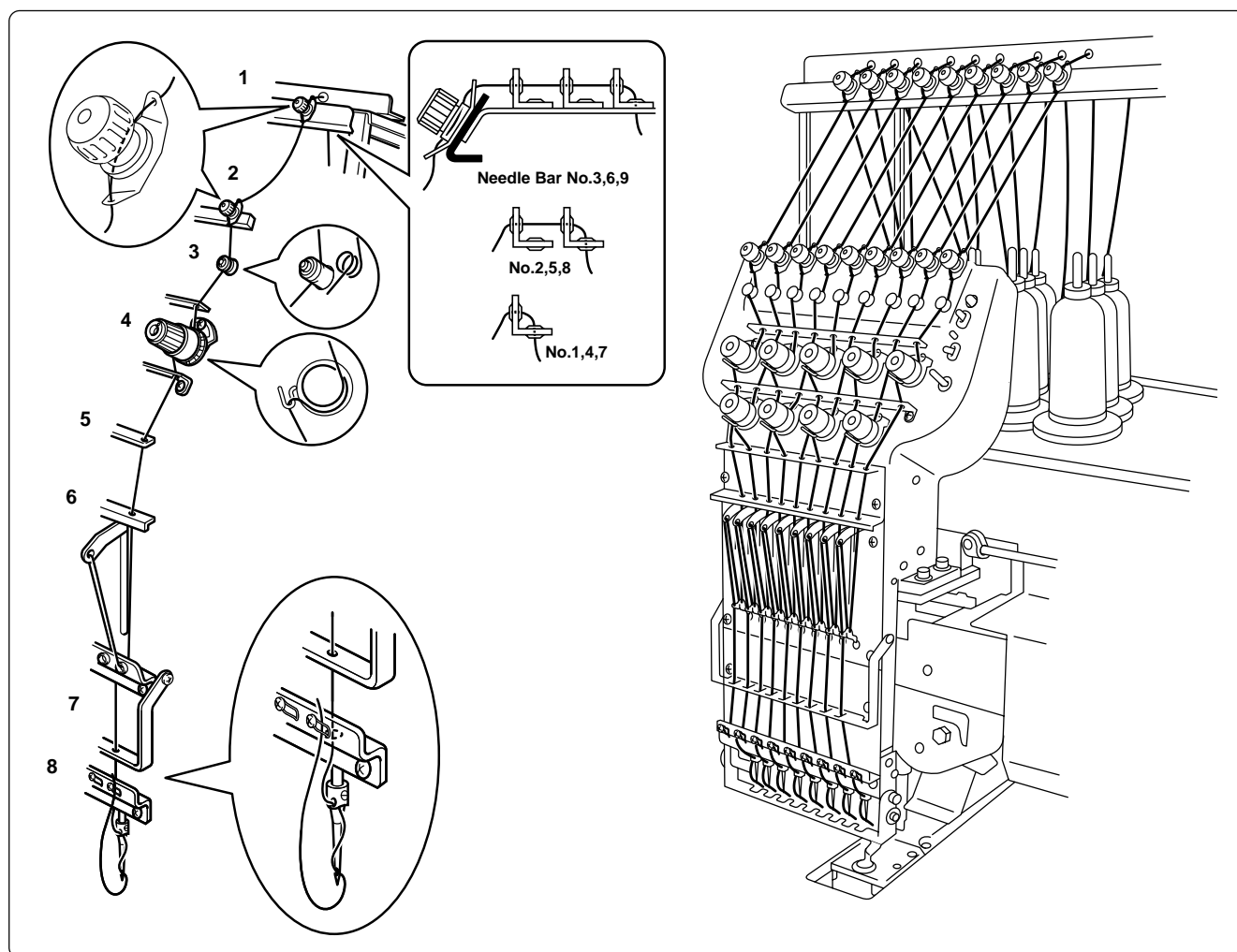


Turn off the power switch before starting preparation.

Failure to do so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.

### 3-1 Upper Threading

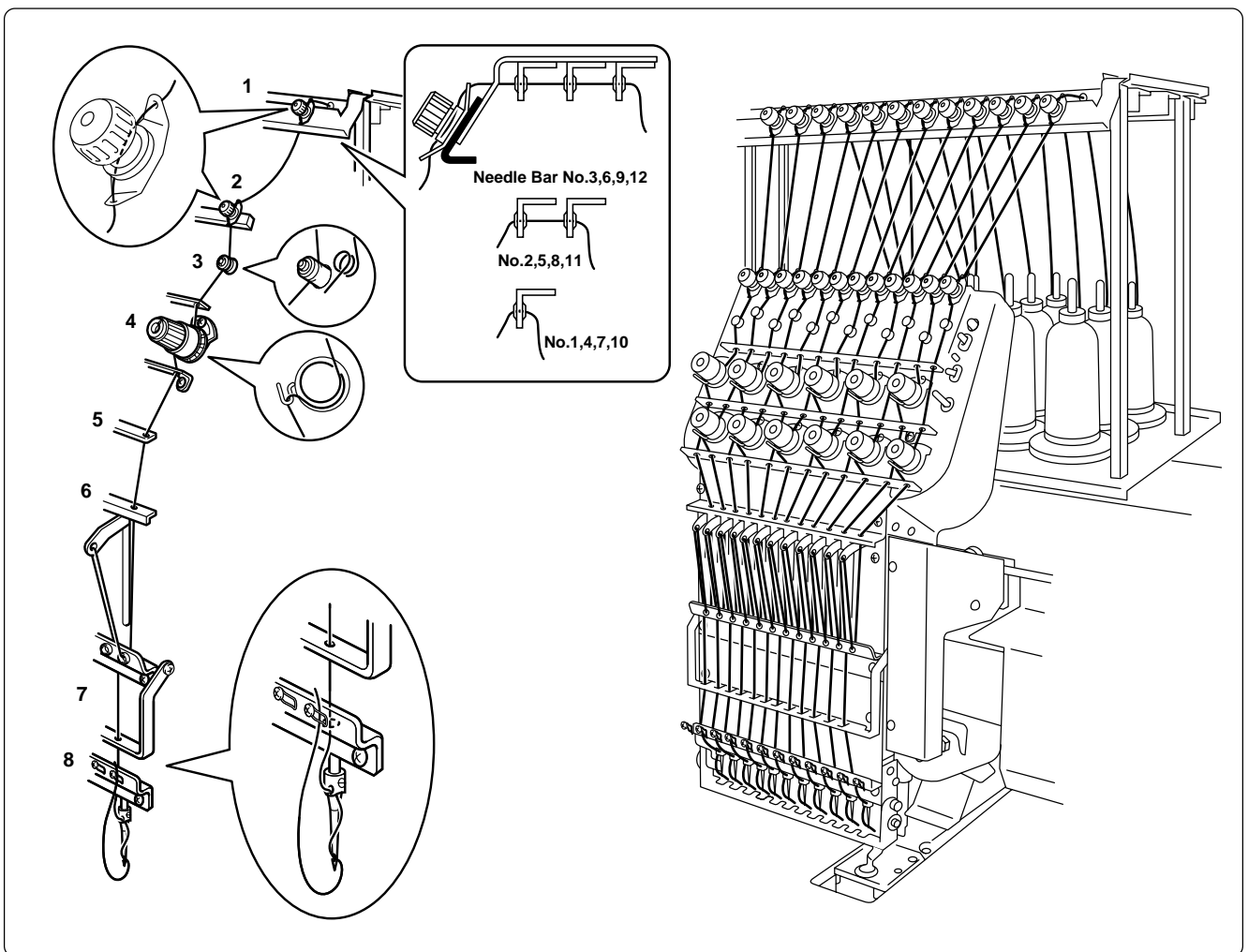
#### ■ BES-940BC



1. Pass the upper thread from the cotton stand through the hole of the thread guide right above each cotton stand bar from the lower side.
2. Pass the thread through the upper hole of the pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole.
3. Pass the thread through the upper hole of the 2nd pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole, and wind it around the thread breakage pulley twice.

4. Pass the thread through the hole of the upper thread guide (U), wind it into the tension disk clockwise once, and place it on the spring.
5. Pass the thread through each hole of the upper thread guide (U) and the thread guide (C).
6. After passing the thread through the hole of the thread guide (U), insert the thread into the right side of the inner thread guide, and pass it through the hole of the thread take-up.
7. Bring the thread to the inner thread guide again to insert it into the hole from the upper section, then into the lower thread guide.
8. Pass the thread through the hole of the needle bar thread guide, then pass it through the needle eye, without passing it through the presser foot.

### ■ BES-1240BC



1. Pass the upper thread from the cotton stand through the hole of the thread guide right above each cotton stand bar from the lower side.
2. Pass the thread through the upper hole of the pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole.

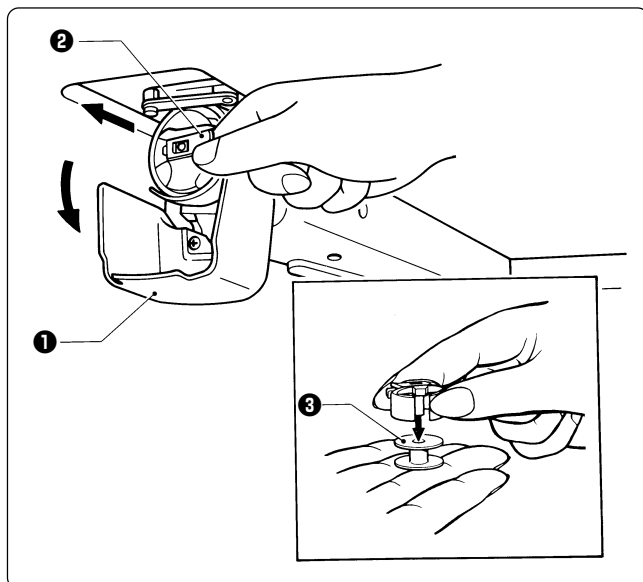
3. Pass the thread through the upper hole of the 2nd pretension. Push up the tension disc with your finger, and place the thread under the disc. Then, pass it through the lower hole, and wind it around the thread breakage pulley twice.
4. Pass the thread through the hole of the upper thread guide (U), wind it into the tension disk clockwise once, and place it on the spring.
5. Pass the thread through each hole of the upper thread guide (U) and the thread guide (C).
6. After passing the thread through the hole of the thread guide (U), insert the thread into the right side of the inner thread guide, and pass it through the hole of the thread take-up.
7. Bring the thread to the inner thread guide again to insert it into the hole from the upper section, then into the lower thread guide.
8. Pass the thread through the hole of the needle bar thread guide, then pass it through the needle eye, without passing it through the presser foot.



## 3-2 Replacement of Bobbin

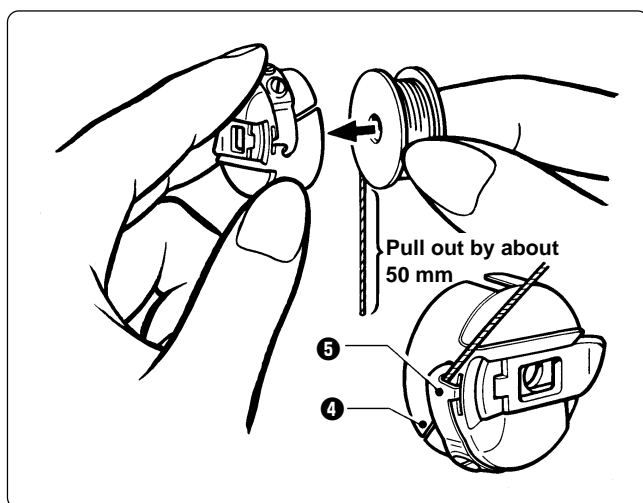
Note) Remove dust, lint and oil from the bobbin case before replacement.

### ■ Removing bobbin case



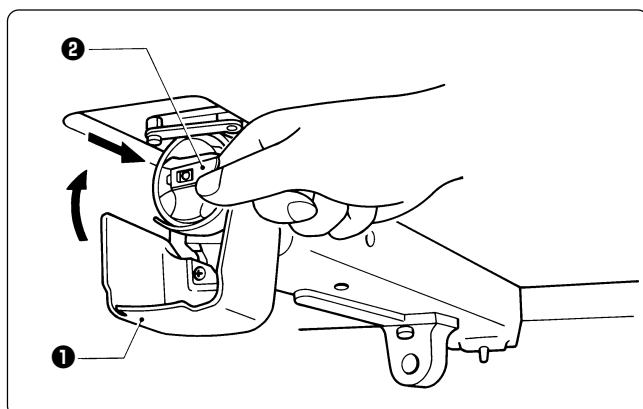
1. Open the rotary hook cover B ①.
2. Hold the knob ② and take out the bobbin case.
3. Close the knob and take out the bobbin ③.

### ■ Replacing bobbin



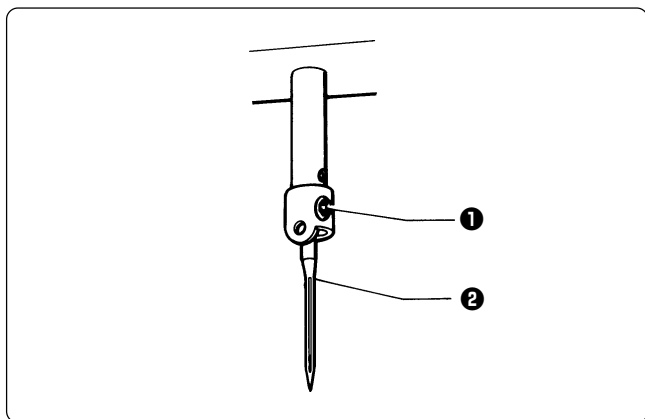
1. Put a new bobbin in the bobbin case.
2. Slide the thread under the tension spring ⑤ through the notch ④.
3. Pull out the thread from the hole of the tension spring ⑤.
4. Pull out the thread by about 50 mm.
5. The winding direction is as shown in the illustration at left.

### ■ Attaching bobbin case



1. Hold the knob ② and attach the bobbin case securely.
2. Close the rotary hook cover B ①.

### 3-3 Replacing and Selecting Needle



#### ■ Removing needle

Loosen the set screw ❶ and remove the needle ❶.

#### ■ Attaching needle

With the flat side facing the front, insert the needle all the way until it meets the end of the needle bar. Tighten the set screw ❶ firmly.

- Notes)
- Set the needle so that the notched part will come on the rotary hook side.
  - The needle should not be angled to the left (when viewed from the front).

#### \* Relationship between materials and needles

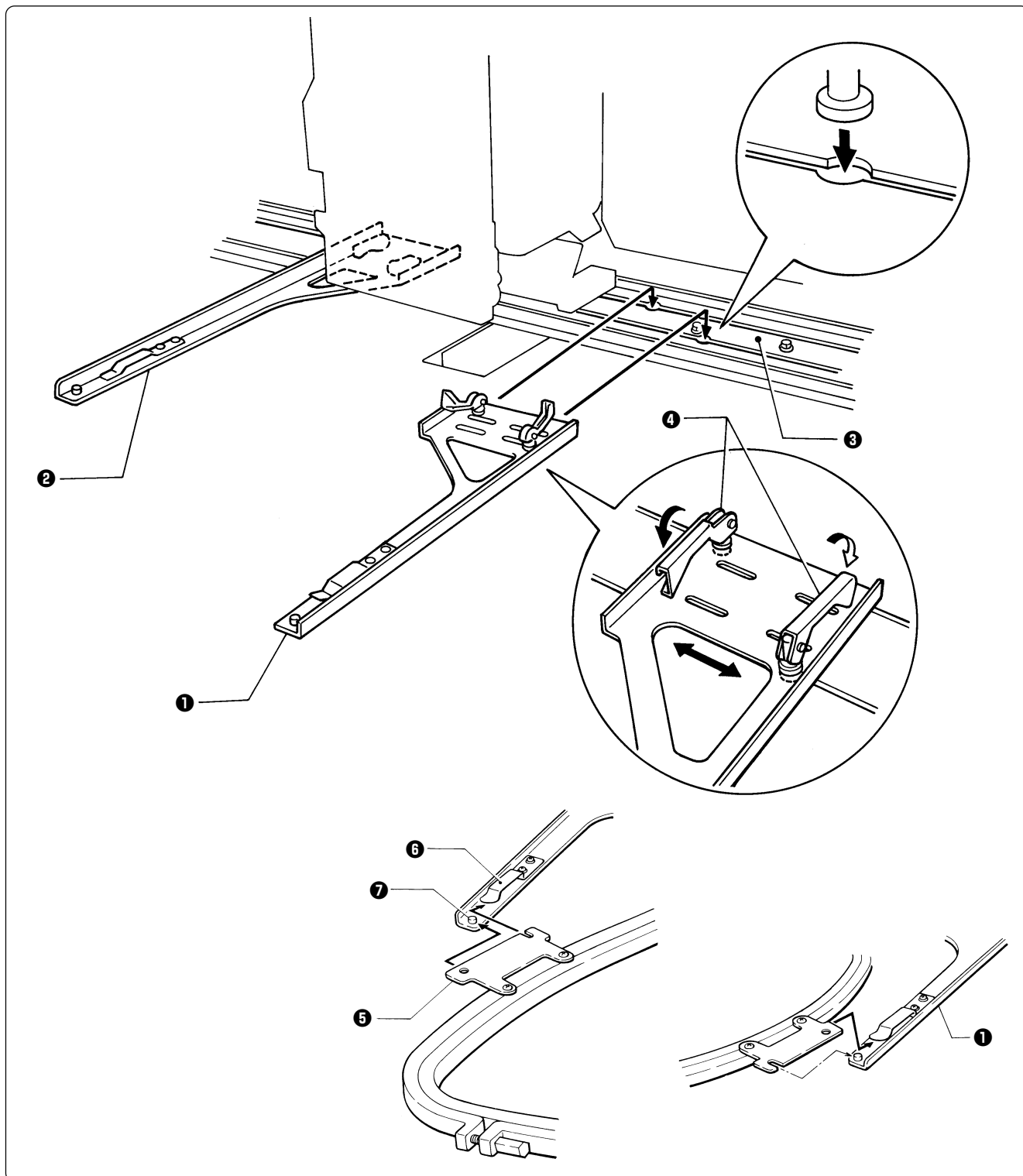
| Material         | Needle  | Needle thickness |
|------------------|---------|------------------|
| Denim<br>Leather | DB x K5 | #14,<br>#16, #18 |
| Handkerchief     |         | #9, #10          |
| Shirt<br>Towel   |         | #11,<br>#12, #13 |

#### ■ Selecting needle

- When using special threads such as gold, silver, and rame yarn, use a heavy-duty needle (#11 ~ #16). For better finish, paste the waxed paper on the back of the material.
- In general, use DBxK5 #11 ~ #18 according to the material thickness. For knitted materials, use DBxK23 #11 because its rounded point prevents the knit thread from breaking.

### 3-4 Attachment of Embroidery Hoop and Frame

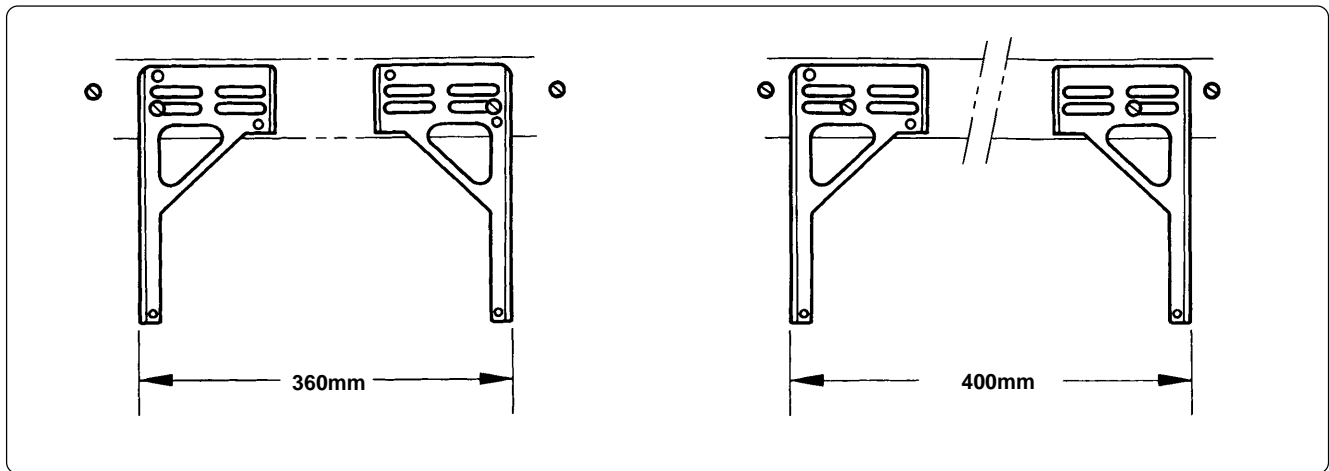
#### ■ Tubular square hoop



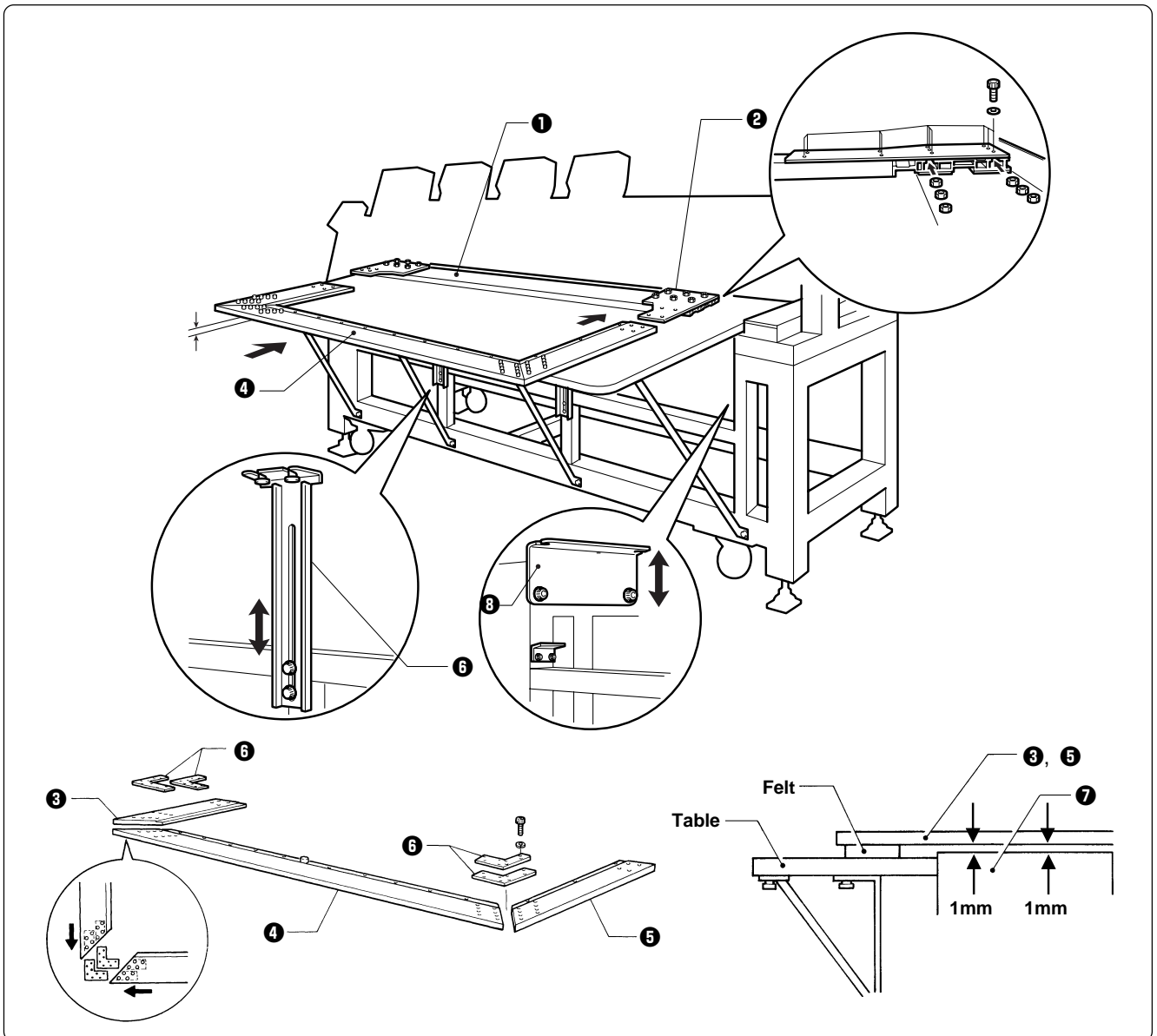
1. Insert the fixing pins of the tubular round arms R ① and L ② into the notches of the X-axis feed frame ③. Slide the arm to the right and left and lower the fixing lever ④ to fix them.
2. Set the right and left fixtures of the tubular square hoop ⑤ while sliding them under the flat spring ⑥ upward. Then fit the frame projecting part ⑦ into the hole of the tubular square hoop ⑤ securely.

- By changing the tubular round arm mounting width, various sizes can be set.

Note) Change the width, referring to the pin position.



## ■ Holder base (optional)



### Attaching the holder base frame

1. Set the table. (Refer to "2-4 Mounting of Table" (Page 33) for details.)
2. Mount the frame connecting plate R ② on the X-axis feed frame ①, using six bolts, washers, and nuts.
3. Insert the frame connecting plate ⑥ into the holder base frame L ③, holder base frame C ④, and holder base frame R ⑤, using bolts and washers.
4. From the front, put the holder base frame C assembly ④ under the frame connecting plate R ② and fix it using four bolts.
5. Check that the clearance between the table and the mounted holder base frame C assembly ④ is even when viewed from the machine front.

[Adjustment] Loosen two bolts of the F table support F ⑥ and move it in the direction of the arrow for adjustment.

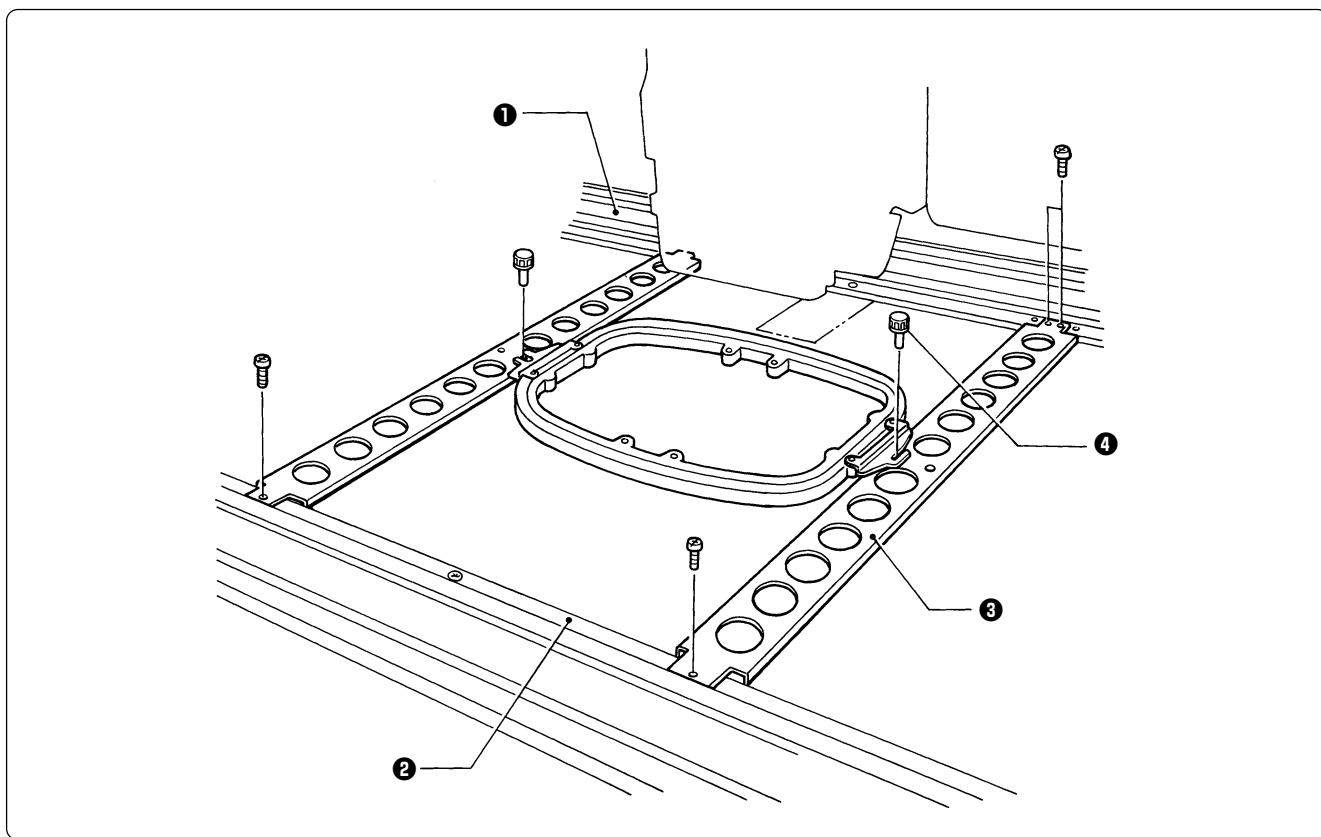
6. Check that the clearance between the Y-axis cover ⑦ and the mounted holder base frames L ③ and R ⑤ is even when viewed from the right and left sides.

[Adjustment] Loosen the right and left bolts of the F table guide U ⑥ and move it in the direction of arrow for adjustment.

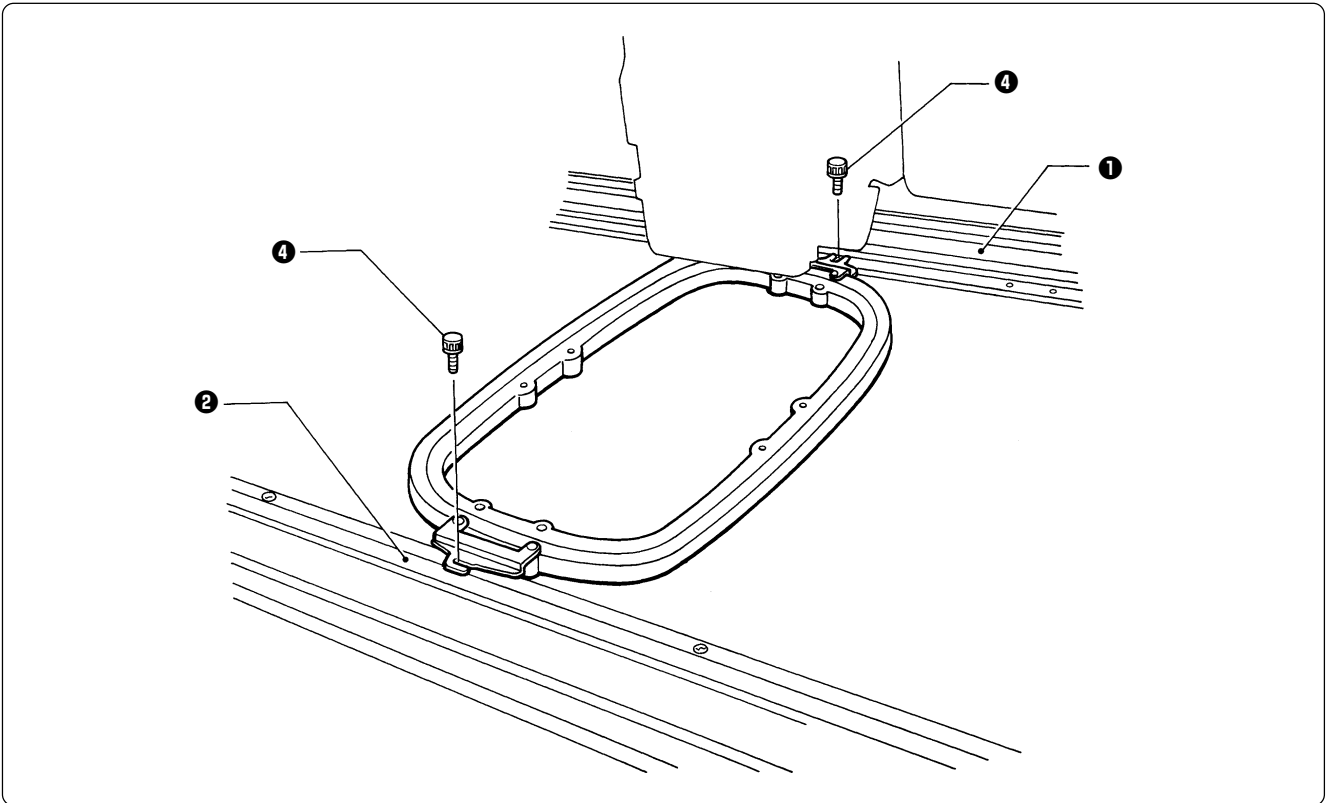
7. Tighten each bolt securely after adjustment is finished.

#### Attaching the holder base

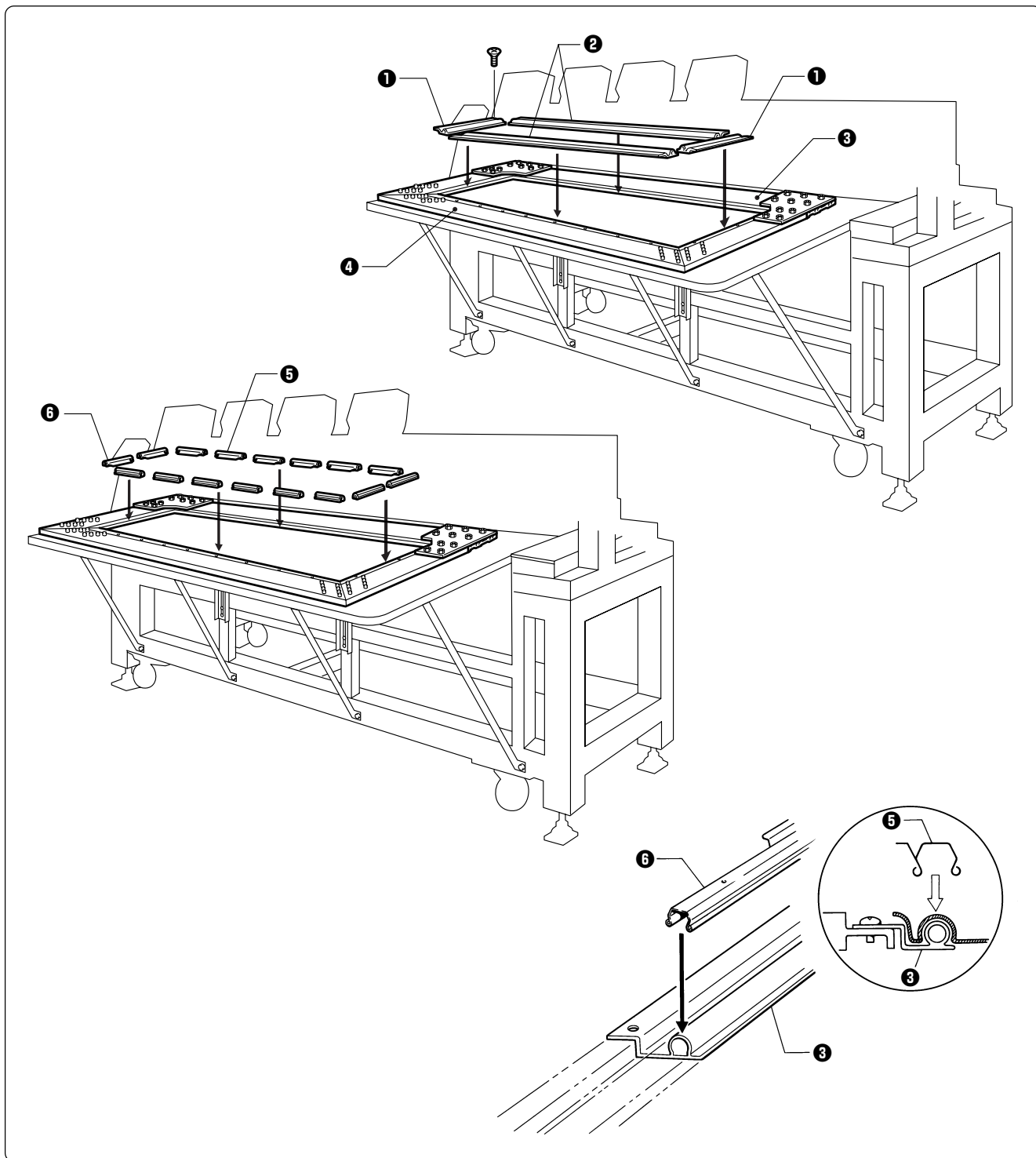
1. Mount the holder base mounting frame ③ on the X-axis feed frame ① and holder base frame C ②, using three clamp screws.
2. When the mounting pitch of the holder base is 370 mm, mount the holder base horizontally to the holder base mounting frames ③ using the thumb bolts ④.



3. When the mounting pitch of the holder base is 550 mm, mount the holder base vertically to the X-axis feed frame ① and holder base frame C ② using the thumb bolts ④.



■ Sash frame (optional)



**Attaching the sash frame**

1. Set the table. (Refer to "2-4 Mounting of Table" (Page 33) for details.)
2. Mount two vertical sash frames ① on the holder base frames L and R, and two horizontal sash frames ② on the X-axis feed frame ③ and the holder base frame C ④, using the screws.
3. Set the material. Then, set ten sash clips 290 ⑤ horizontally on the upper and lower sides, four sash clips 220 ⑥ vertically on the left and right sides, and two sash clips 220 ⑥ horizontally on the upper and lower sides.

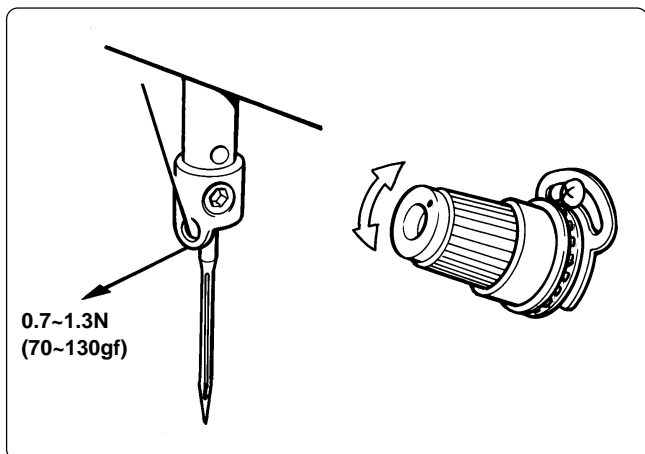


### **3-5 Flat Frame Every Other Head Operation**

When sewing with the flat frame, the sewing range becomes 460 mm maximum in the X direction by conducting every other head operation only for No. 1 and No. 4.

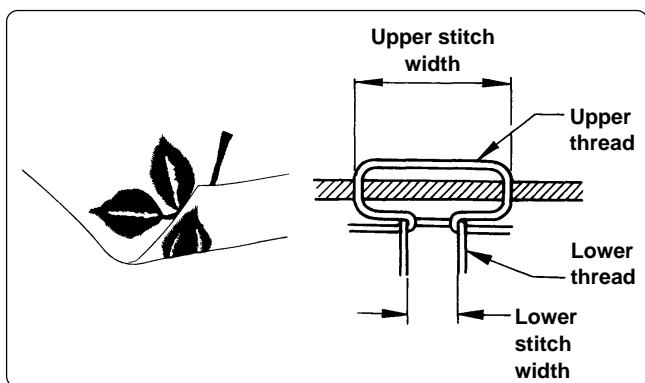
- 1. Put the needle bar case at the needle bar No. 1 position and remove the presser feet for heads No. 2 and No. 3.**
- 2. Set the frame to flat hoop every other head operation.**

### 3-6 Adjustment of Thread Tension



#### ■ Adjustment of upper thread

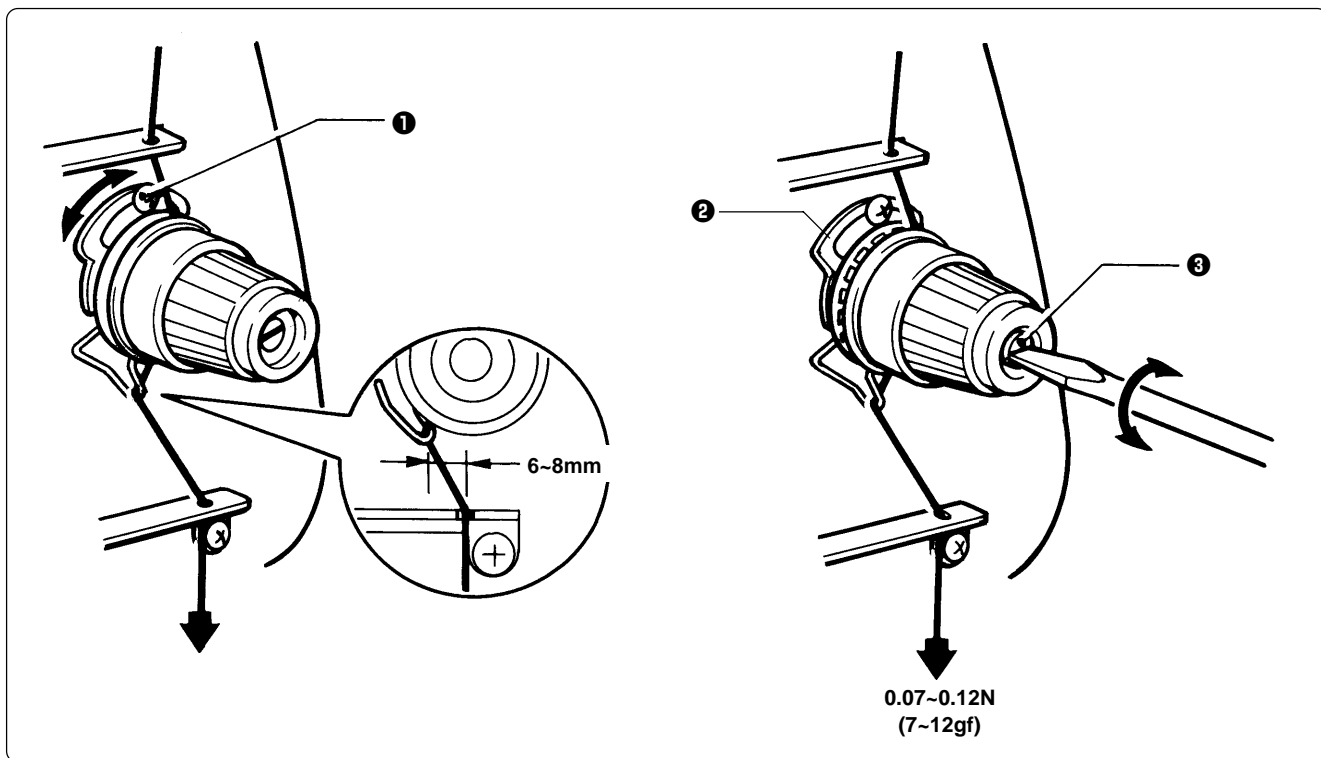
Adjust upper thread tension to 0.7~1.3N (70~130 gf) when the thread is pulled at the needle bar thread guide.



#### \* Correct adjustment

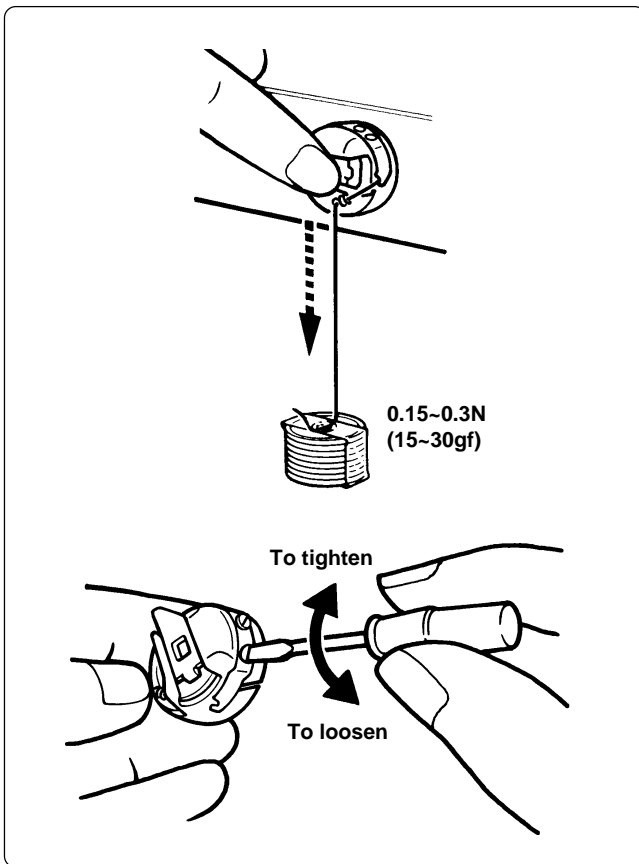
Turn the upper thread tension dial so that the needle thread can be pulled to the back of the material and that the lower stitch width will be about 1/3 of the upper stitch width.

#### ■ Adjustment of tension spring



1. The tension spring should be adjusted to 6~8 mm in height and 0.07~0.12 N (7~12 gf) in force.

2. For adjusting the height, loosen the screw ❶ and turn the tension spring bracket ❷.
3. For adjusting the tension spring force, insert a driver tip in the groove of the thread tension bar ❸ and turn it.



#### ■ Lower thread tension

The standard tension of the lower thread is 0.15~ 0.3N (15~30gf).

This tension may vary depending on the used thread. In general, press the bobbin case to a smooth vertical surface and hang the designated number of coins. Turn the thread tension screw so that the lower thread will come out smoothly.





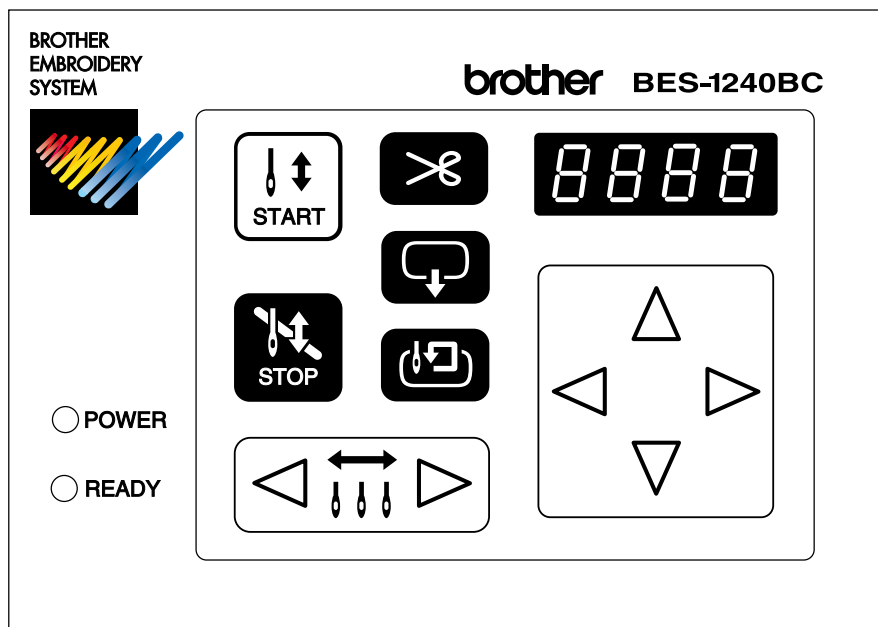
## **Chapter 3**

# **Embroidering Procedures**

After installation of machine and setting-up of the personal computer (PC), start embroidering. This chapter explains about the operation panel on the machine as well as precautions for the actual embroidering process.

# Functions of Operation Panel

## Operation Panel




Starts embroidering.

Restarts after moving the carriage to embroidering start position by using the jog switch.

Restarts embroidering after a suspension.



Cancels errors during embroidering.

Exits from the embroidering mode. Hold down switch and press  switch.


Suspends embroidering.



Trims thread during suspension.



Checks the embroidering area.

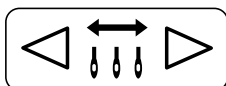
Exits from embroidering mode. Press this switch while holding down  switch simultaneously to stop embroidering.

Moves the hoop automatically when embroidering position is out of the embroidering area.

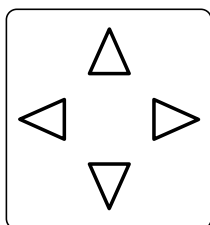
Sets the machine to the inching mode when this switch is pressed during suspension.



Moves the hoop to software-set position. When this switch is pressed again, the hoop returns to the previous position.




Moves the needle bar. The needle moves by the diameter every time this switch is pressed.




Moves the hoop.

Step-back or forward is available during suspension, by one stitch every time the switch is pressed (Use  $\triangleleft$   $\triangleright$  switches only.)

Changes the speed range during embroidering (Use  $\triangle$   $\nabla$  switches only).

Carries out inching of the hoop when the switch is pressed in the inching mode ( appears on the panel).

### ■ Canceling errors

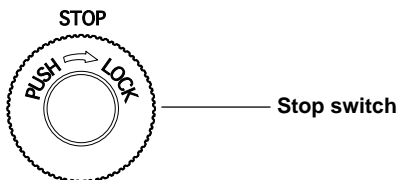
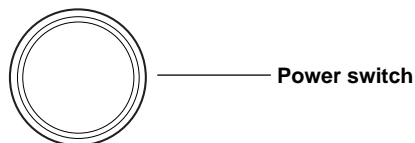
When an error message appears, it is canceled by pressing  switch.

Pressing other switches can stop alarm sound.

When thread breakage or wiper out error has occurred, step-back or forward switch can be used to cancel errors.

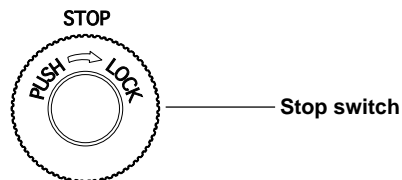
## Switches at Machine Heads

### BES-940BC

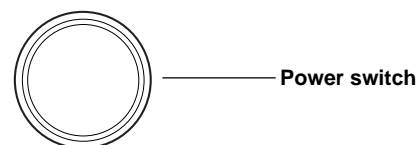


### BES-1240BC

Between head No.1 and No.2  
Between head No.3 and No.4



Between head No.2 and No.3



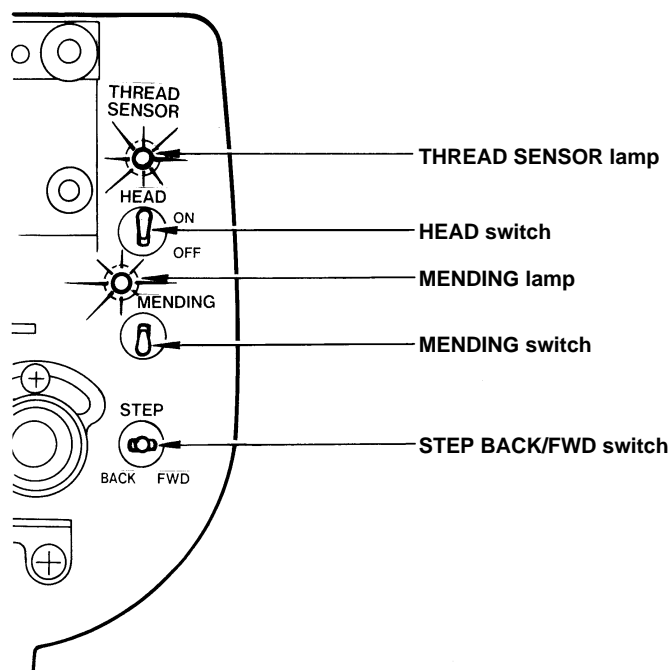
#### ■ Stop switch

Stops embroidering operation. When embroidering is stopped, STOP flashes. Refer to "Resetting Machine Stop" (→ page 193) to stop flashing.

#### ■ Power switch

Starts embroidering. Holding down this button executes embroidering at a low speed. When resuming embroidering after stop switch, release machine stop before pressing this button. Refer to "Resetting Machine Stop" (→ page 193) for details.

## Switches on Tension Plate





**■ THREAD SENSOR lamp**

When red light is on, thread breakage sensor is functioning. When the light is off, the sensor is not effective. When the embroidery machine stops due to thread breakage, the lamp flashes.

**■ HEAD switch**

When it is set to ON, needle bar on the head moves for embroidering. When it is set to OFF, the needle bar does not move for embroidering.

**■ MENDING lamp**

This lamp lights up when the embroidery machine is in the mending mode.

**■ MENDING switch**

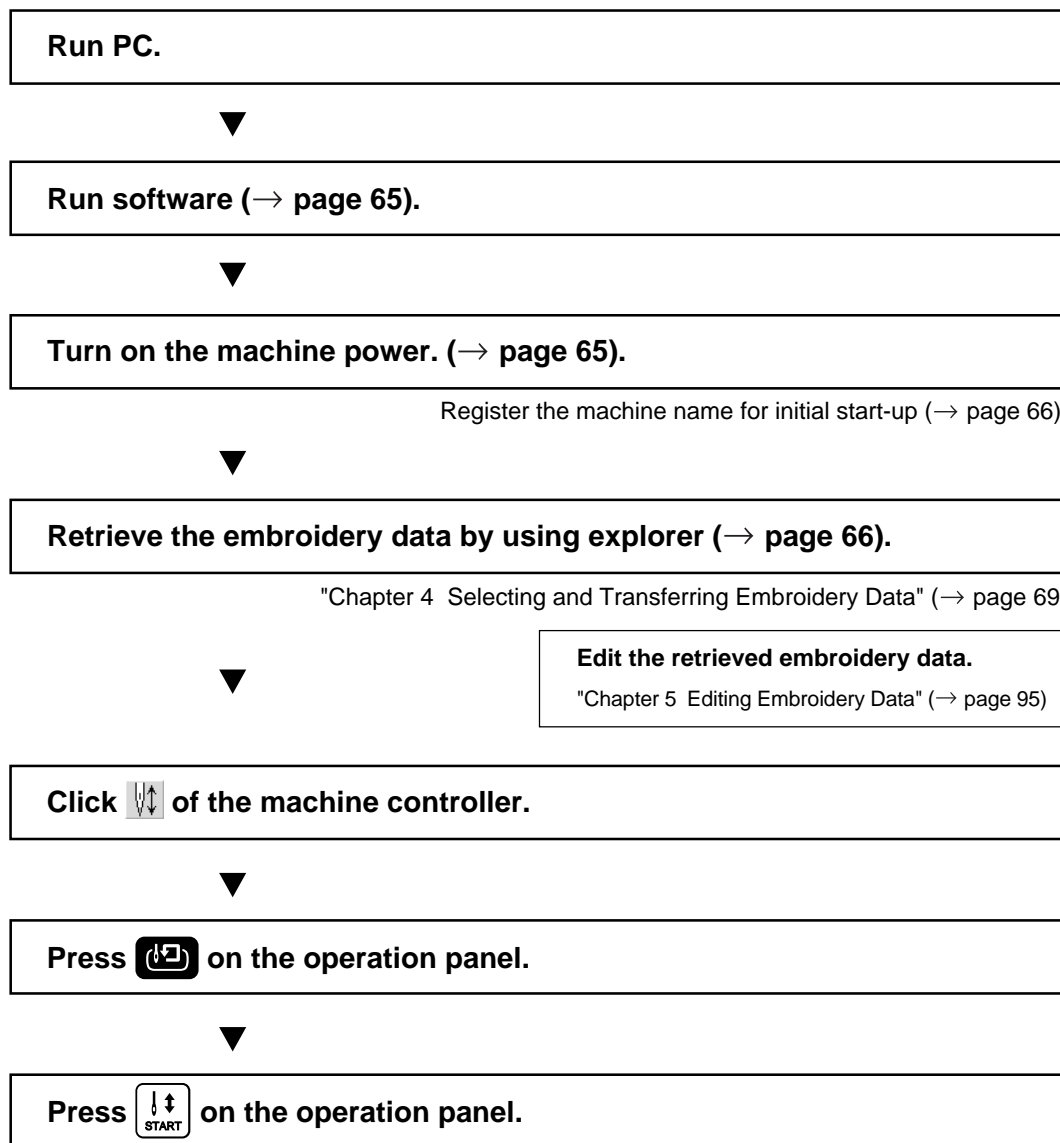
This switch is set to ON to drive or to suspend the machine head during embroidering for a designated period of time.

**■ STEP BACK/FWD switch**

When it is turned to BACK, the machine steps back. When it is turned to FWD, the machine steps forward. If you keep the switch turned for a while, the machine will continue stepping even after you let the switch alone. When it is turned to the opposite side, the machine stops.

During timing adjustment of the rotary hook in the test mode, the rotary hook slightly rotates to the left/right when this switch is turned to left/right respectively. Refer to "Adjustment of timing Between Needle and Rotary Hook" (→ page 242) for further details.

# Flowchart of Preparation for Embroidering



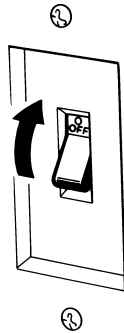
## Run the Software

1. Select [Program] - [Brother Embroidery System] - [Ecsc] from the Start menu.

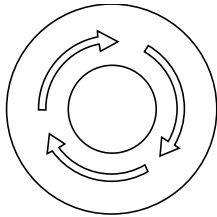
The software starts up.

## Turn on the Machine Power

1. Turn on the power to the machine.

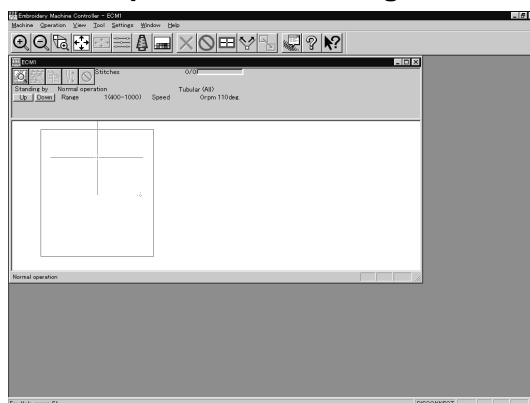


2. Reset the emergency stop button.



3. Turn on the power switch.

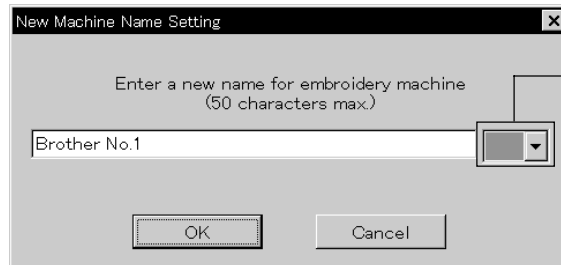
4. The computer screen changes when the machine is turned on.



## Register the Machine Name

Enter the machine name if the software is run for the first time or when a new machine is connected.

1. Enter a machine name.



Select an identifying color for the machine. This color is shown on the title bar for a while when the arrow pointer is moved to the title bar of a machine window.

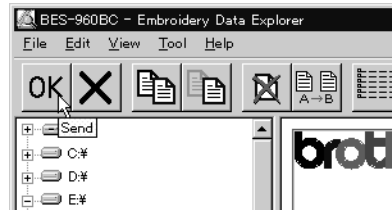
2. Click [OK].

## Retrieve the Embroidery Data

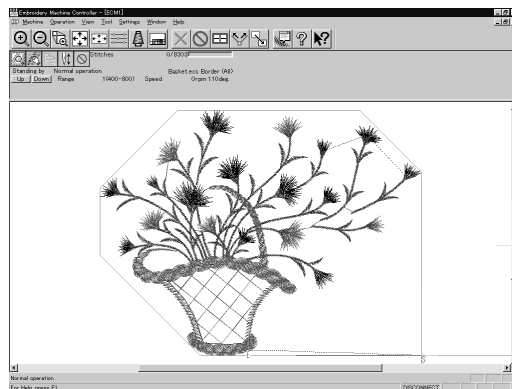
1. Click .

The embroidery data explorer starts up.

2. Double-click the desired data or click **OK** after clicking the desired data.



3. The selected data is transferred to the machine controller.



4. Click .

The data is transferred to the machine for preparation of embroidering.

## Start Embroidering

1. Check that the READY lamp on the machine operation panel is on.

 POWER

 READY

2. Press  to check the embroidering area.


3. Press  to start embroidering.







## Chapter 4

# Selecting and Transferring Embroidery Data





Clicking  on the machine controller brings up a screen which allows selecting or transference of registered embroidery data. Moving, copying, and deleting of embroidery data can also be carried out on this screen.

# Functions (Command Reference)







## File menu

|                   |   |  |
|-------------------|---|--|
| New               |   | Creates a new directory. (→ page 72)                             |
| Exit of Selection |  | Transfers embroidery data to the machine controller. (→ page 73) |
| Exit              |  | Exits from embroidery data explorer.                             |

## Edit menu

|                  |   |  |
|------------------|---|--|
| Copy             |  | Copies the selected embroidery data. (→ page 75)                         |
| Move             |  | Moves the selected embroidery data to a different directory. (→ page 76) |
| Delete           |  | Deletes the selected embroidery data. (→ page 77)                        |
| Rename           |  | Renames the selected embroidery data. (→ page 80)                        |
| Recreate an icon |   | Creates an icon of data for other models. (→ page 78)                    |
| Select all       |   | Selects all the data. (→ page 79)  |

## View menu

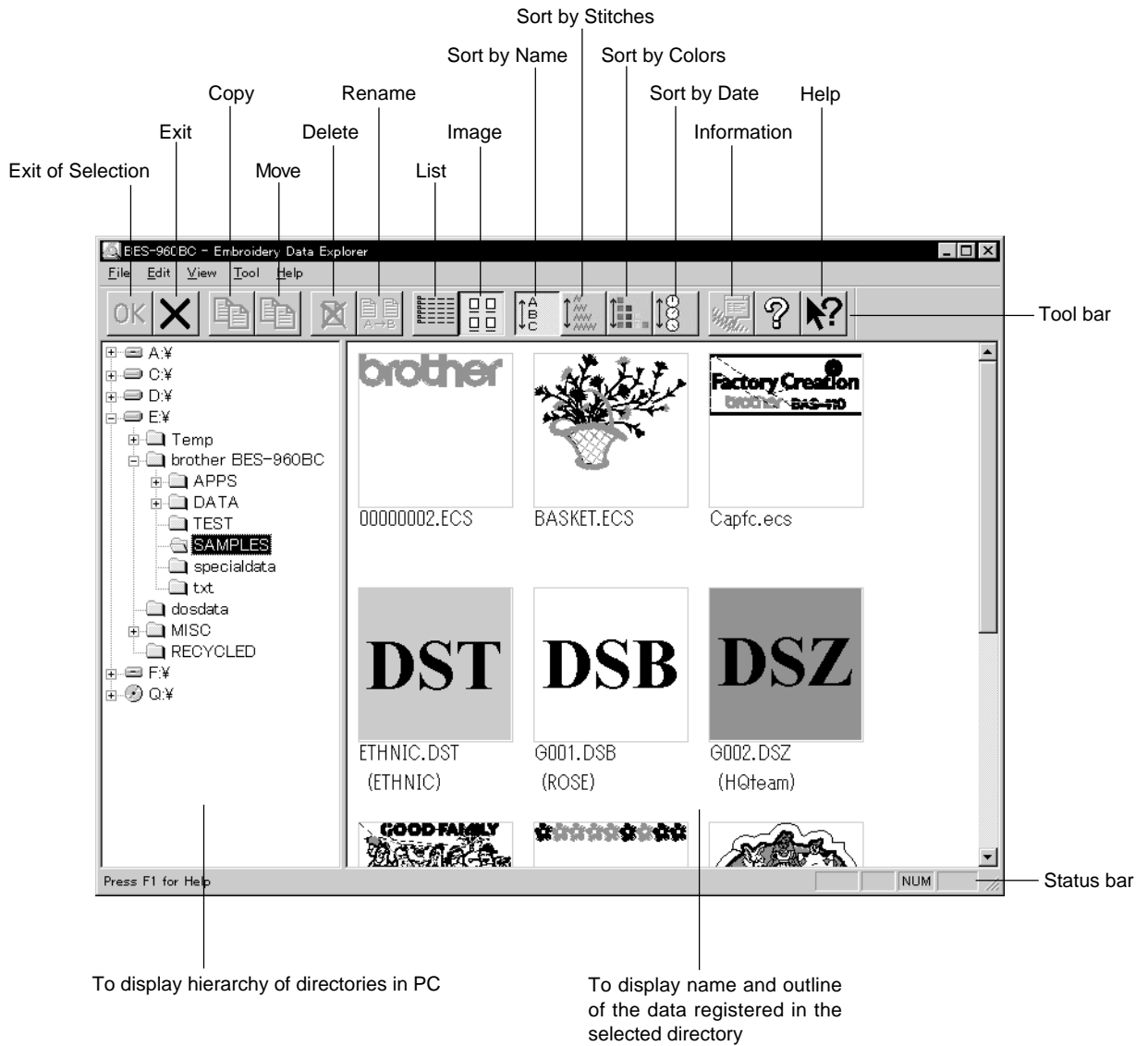
|                  |   |   |
|------------------|---|---|
| Tool Bar         |   | Displays the tool bar.  |
| Status Bar       |   | Displays the status bar.  |
| List             |  | Displays embroidery data in the text form. (→ page 83)  |
| Image            |  | Displays the image of embroidery data. (→ page 83)  |
| Sort by Name     |  | Sorts embroidery data by name (in the reverse order). (→ page 83)                                     |
| Sort by Stitches |  | Sorts embroidery data by the number of stitches in ascending order (in descending order). (→ page 83) |
| Sort by Colors   |  | Sorts embroidery data by the number of colors in ascending order (in descending order). (→ page 83)   |
| Sort by Date     |  | Sorts embroidery data by date in descending order (in ascending order). (→ page 83)                   |
| Refresh          |   | Displays the latest data by updating the screen. (→ page 83)  |

## Tool menu

|                                      |  |   |
|--------------------------------------|--|---|
| Find Files                           |  | Retrieves files. (→ page 81)                  |
| DST/DSB/DSZ → ECS Conversion         |  | Reads DOS format data. (→ page 84)            |
| Non DOS (Barudan, ZSK...) Conversion |  | Reads non-DOS format data. (→ page 86)        |
| Tape → ECS Conversion                |  | Reads data in paper tape. (→ page 90)         |
| ECS → DST Conversion                 |  | Converts ECS data to DST data. (→ page 93)    |
| Setup                                |  | Defines settings of data reading. (→ page 92) |



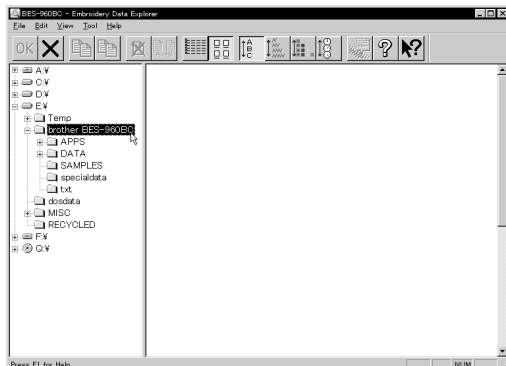
# Description of Screen



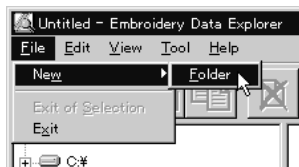
# Creating a Directory

Creates a new directory. A directory can be created within another directory.

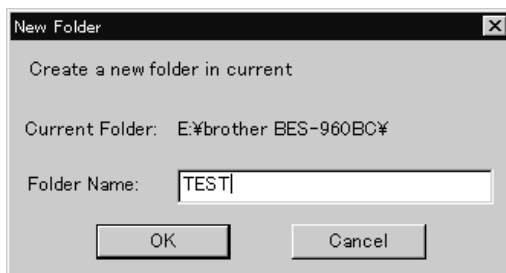
1. Click and select a parent directory in the window on the left.



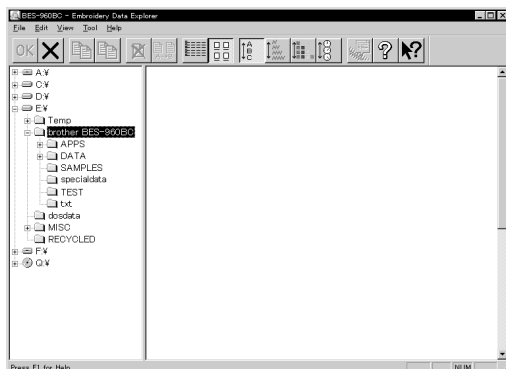
2. Select [New] - [Folder] from File menu.



3. Enter a new folder name.



4. Click [OK].
5. A new directory is added to the window.

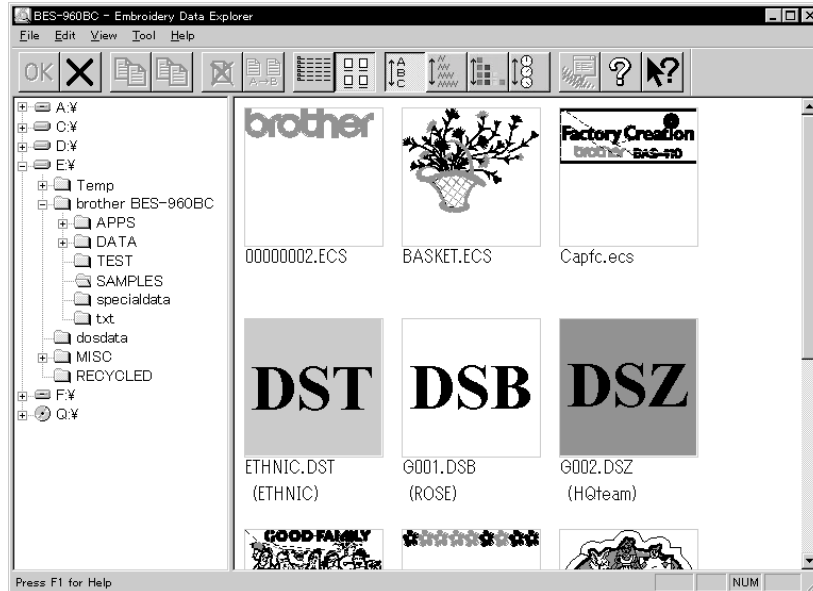


# Transferring data

Transfer registered embroidery data to the machine controller or Embroidery data editor.

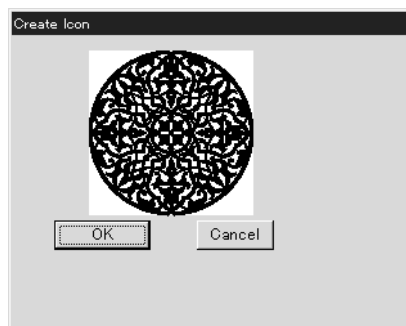
1. Double-click data, or click data and **OK** .

The explorer exits automatically after transferring the selected data.



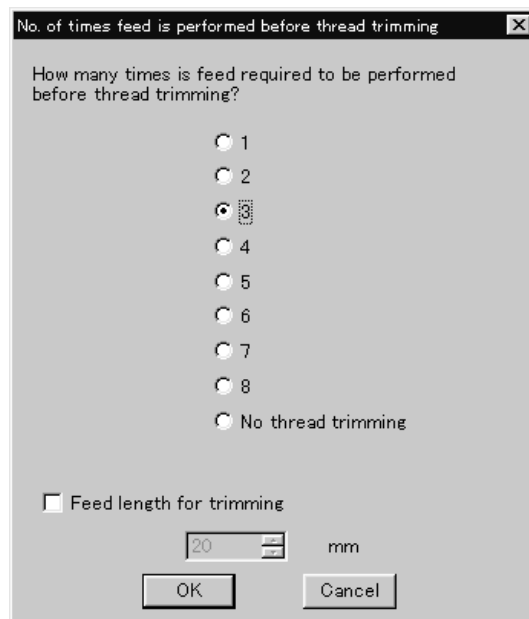
## Transferring DST and DSB data

1. Double click DST or DSB data or click the data and click **OK** .
2. The pattern image is displayed. To read the data, click **[OK]**.



3. **Set the number of feeds for trim. Select the number of feeds or specify the feed length for trimming and click [OK].**

The data is transferred and the explorer ends automatically.



### Transferring data on a network

1. **Before starting the software, click [START] - [PROGRAM] - [EXPLORER].**
2. **Select [Map Network Drive] from Tool menu.**
3. **Select the desired drive and enter the path, and click [OK].**
4. **Exit from the explorer.**

#### If no image appears:

If no image of embroidery data appears, select "Display Detail" on "Screen" of the control panel to adjust display color.

Choose one of the following options, then restart PC.

- 256 colors
- High color (16 bits)
- Full-color (24 bits)



Select the display color using "Color Pallet".

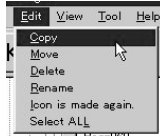
# Copy

Copies embroidery data.

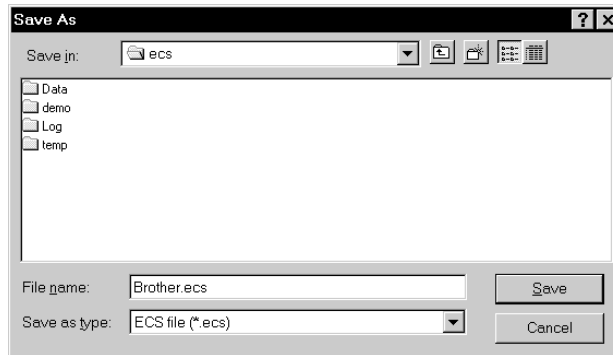
- Select from the menu or drag the data icon to the destination.

## Select from Menu

1. Click data for selection.
2. Select [Copy] from Edit menu or click .




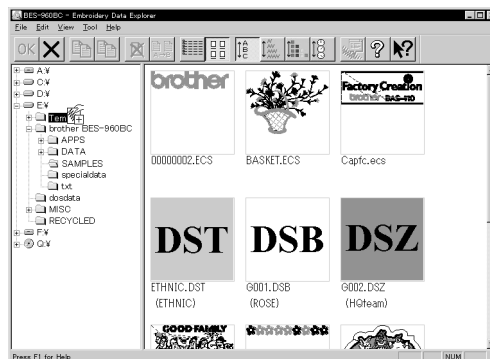
3. Select destination directory. Name copy data.



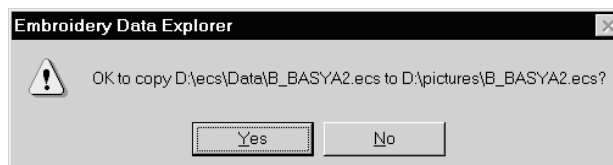
4. Click [Save].

## Drag Data

1. Click data for selection.
2. Drag data to destination directory while pressing [Ctrl] key.  
The pointer turns into . Release the mouse button when the directory name is inverted.



3. Check that the copy destination directory is correct, then click [Yes].



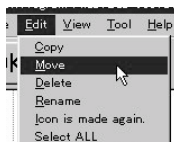
# Moving Data

Moves embroidery data to a different directory.

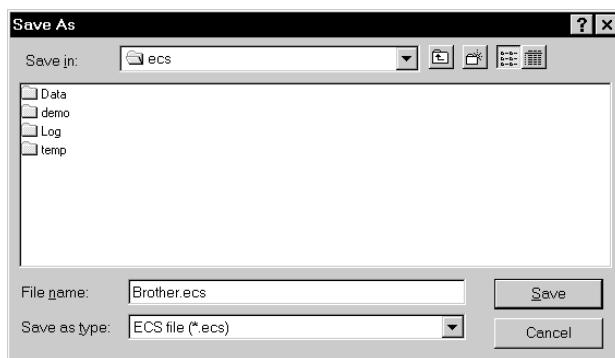
- Select from the menu or drag the data icon to the destination.

## Select from Menu

1. Click data for selection.
2. Select [Move] from Edit menu or click .




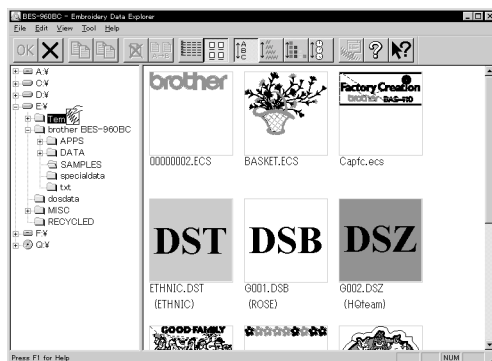
3. Select the destination directory and click [Save].



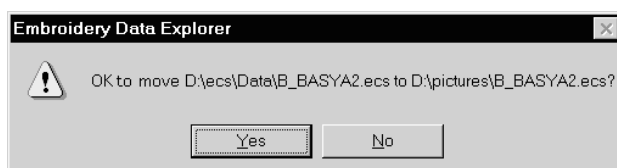
## Drag Data

1. Click data for selection.
2. Drag data to the destination directory.

The arrow pointer turns into . Release the mouse button when the directory name is inverted.



3. Check that the copy destination directory is correct, then click [Yes].



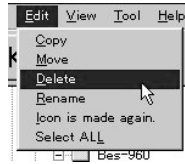
# Deleting Data

Deletes embroidery data.

1. **Click data for selection.**

The frame of selected data becomes red.

2. **Select [Delete] from Edit menu or click  .**



3. **Click [Yes] to delete the selected data.**

# Recreate an icon

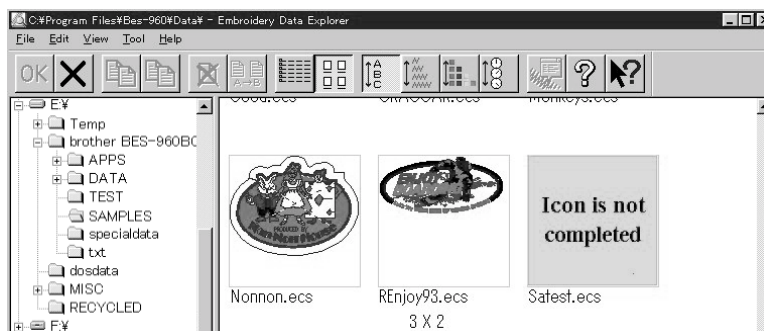
Creates an icon of data for other models.

■ Icons of the data created by the following models can be recreated.

- BES-941BC
- BES-961BC
- BES-1241BC
- BES-1261BC

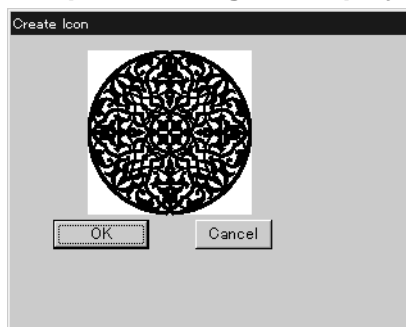
1. **Click and select the data displayed as "Icon is not completed".**

The frame of the data selected is displayed in red.



2. **Select [Icon is made again.] from the Edit menu.**

3. **The pattern image is displayed.**



4. **Click [OK].**



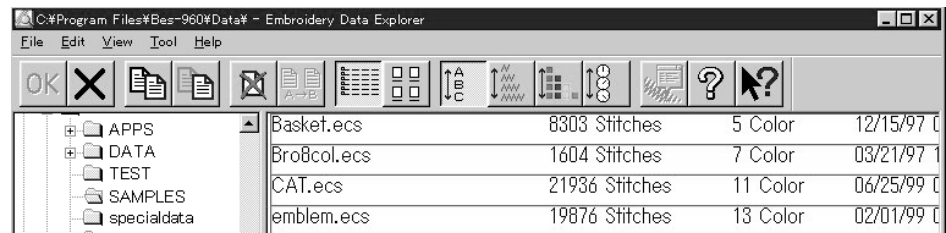
# Select all

Selects all the data in the folder displayed.

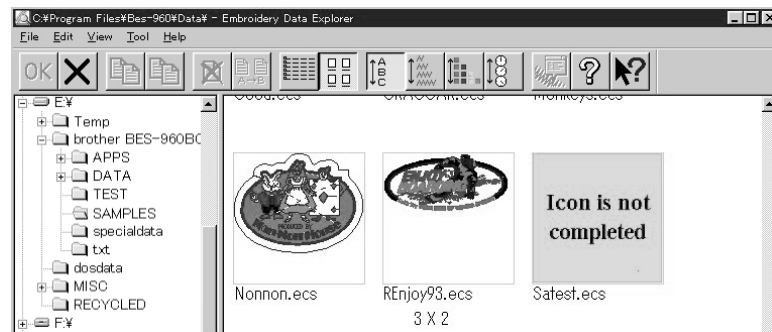
- Only copying, movement, and deletion by drag & drop are enabled when multiple patterns are selected simultaneously. Transfer to the machine controller is disabled.

## 1. Select [Select all] from the Edit menu.

The frame of the data selected is displayed in red.



In the text display mode



In the image display mode

# Renaming Data

Renames the registered embroidery data.

- Data name consists of the name area and three characters called "extension" which indicates data type. Enter ".ECS" at the end of the data name.



- Upper and lower cases are not distinguished in the data name.

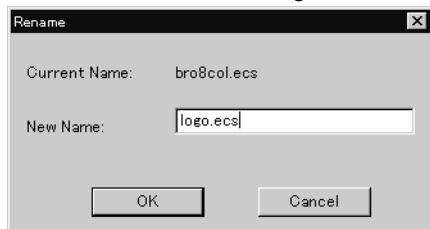
**1. Click data for selection.**

The frame of selected data turns red.

**2. Select [Rename] from Edit menu or click  .**

**3. Enter a new data name.**

Enter a data name including extension.



**4. Click [OK].**

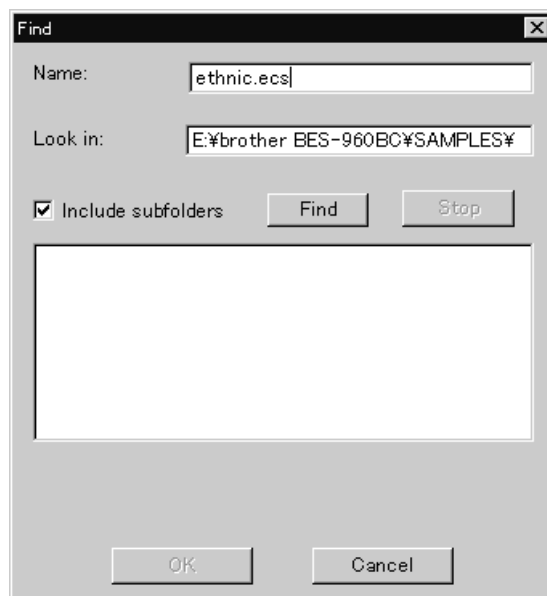
# Finding Data

Retrieves and views embroidery data.

1. Select [Find Files] from Tool menu.
2. Enter the file name of embroidery data for search.  
Enter the file name correctly.



3. Click [Find].



If the specified embroidery data is found, the data is displayed.



### Finding Files With Wildcard Characters

Wildcard characters can be used as a substitute of a single character or multiple characters. Characters "?" and "\*" can be used as wildcard characters for search.

#### ■ Using "?"

The wildcard character "?" represents any single character. For instance, if "Basket?.ecs" is entered to the file name box, the search will find any file name including 'Basket' and a following character. Any number of wild characters can be used to replace other characters.

#### ■ Using "\*"

The wildcard character "\*" represents a character or combination of characters. For instance, if "\*.ecs" is entered to the file name box, the search will find all files with extension "ecs".

# Adjusting Screen Display

Selects the information type to display on the screen.

## ■ Tool bar

If it is checked, the tool bar appears.

## ■ Status bar

If it is checked, the status bar appears.

## ■ File display format

Choose either option.

|       |   |
|-------|---|
| List  | Displays a list of all embroidery data names and details in the directory in text format. |
| Image | Displays a list of all embroidery data names and images in the directory.                 |

## ■ File sorting order

Choose one of the following options. Clicking the icon will switch between ascending order and descending order.

|                  |   |
|------------------|---|
| Sort by Name     | Sorts files by name.  |
| Sort by Stitches | Sorts files by the number of stitches in ascending order (in descending order). |
| Sort by Colors   | Sorts files by the number of colors in ascending order (in descending order).   |
| Sort by Date     | Sorts embroidery data by date in descending order (in ascending order).         |

## ■ Updating to the latest information

Displays the latest information.

1. Select [Refresh] from View menu.

# Reading Data in Floppy Disk

Reads data in a floppy disk and registers it as embroidery data.

■ The following data formats can be registered.

•DOS format data

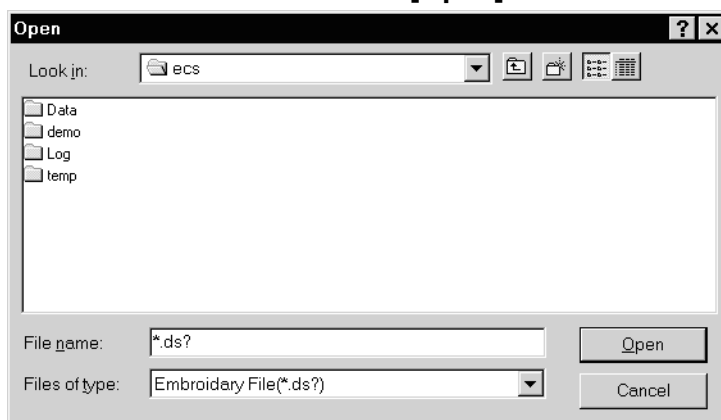
|         |                                |
|---------|--------------------------------|
| Tajima  | Data with file name "xxxx.DST" |
| Barudan | Data with file name "xxxx.DSB" |
| Zanks   | Data with file name "xxxx.DSZ" |

•Non DOS format data

|             |
|-------------|
| Barudan FDR |
| Barudan FMC |
| Zanks ZSK   |

## Reading DOS Format Data

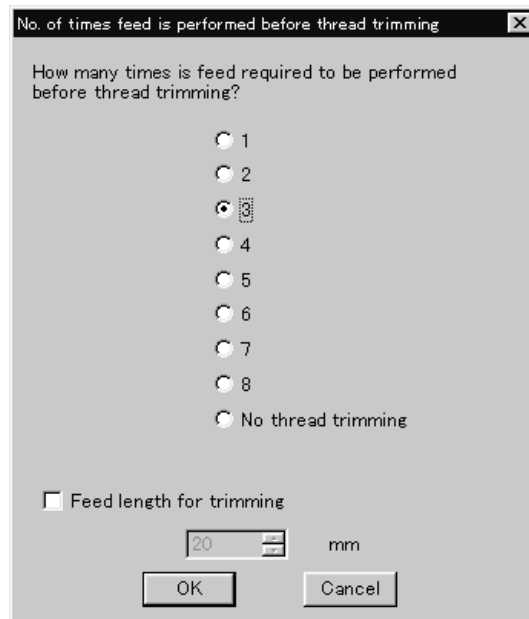
1. Select [DST/DSB/DSZ → ECS Conversion] from Tool menu.
2. Select data to read and click [Open].



3. The image of the selected pattern appears.

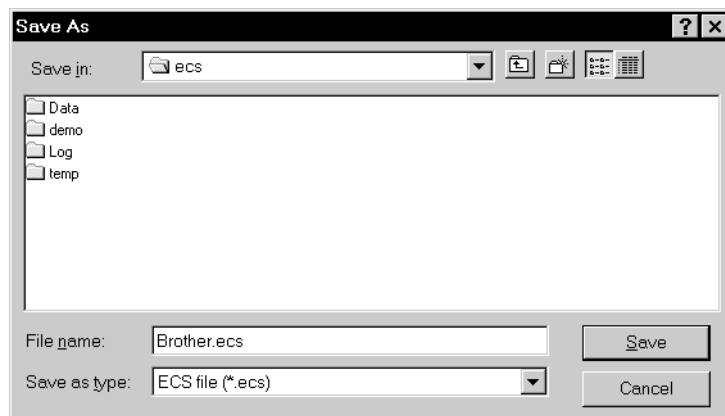


4. **Set feed counts for thread breakage. Select the number of feeds or specify the feed length for trimming and click [OK].**



5. **Select the directory to save and name the file.**

Do not change extension ".ECS".



6. **Click [Save].**

## Converting the Non DOS format data

### Viewing Files

To view files of FDR, FMC and ZSK data, carry out the following steps:

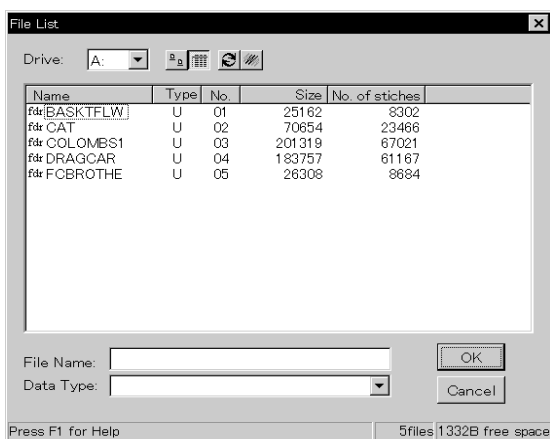
#### ■ Viewing Details

Click  .

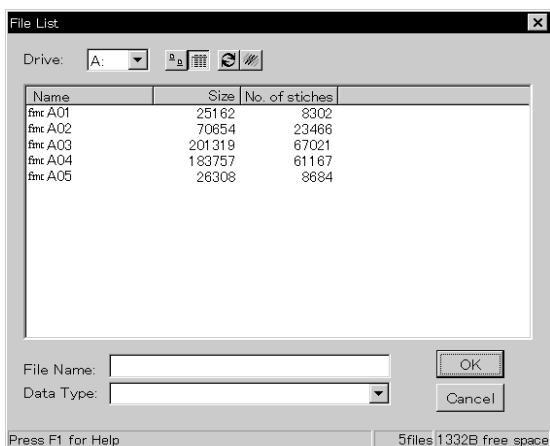
Names, types, Numbers, sizes, number of stitches of FDR data are displayed.

Names, sizes, number of stitches of FMC data are displayed.

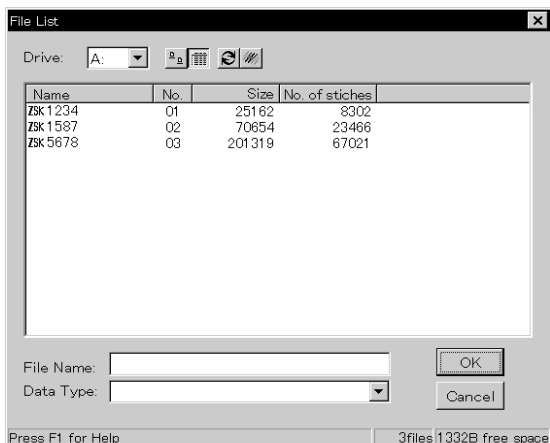
Names, Numbers, sizes, number of stitches of ZSK data are displayed.



When reading FDR data



When reading FMC data



When reading ZSK data




### ■ Viewing Icon

Click  .



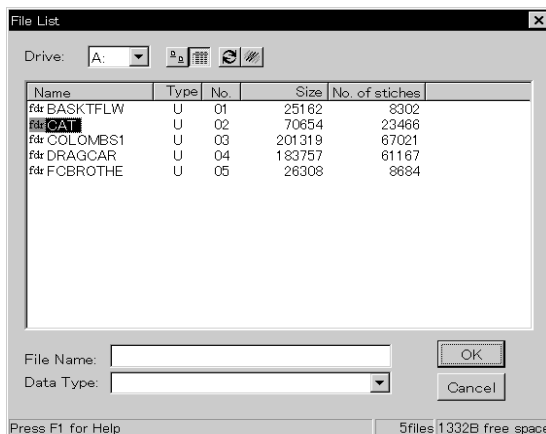
### ■ Preview and Refresh

The data image can be displayed before reading the data. Click the desired icon or the name for display. Click  to display the data image. On the detailed display, "fdr" and "fmc" changes to image display. To cancel the preview, click



1. Set the floppy disk such as Barudan which is non-DOS format at the floppy disk drive of the PC.
2. Select [Non DOS (Barudan, ZSK...) Conversion] from Tool menu.

3. Select data to read and click [OK].

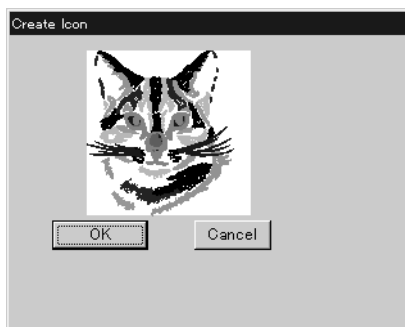


When "Details" is selected

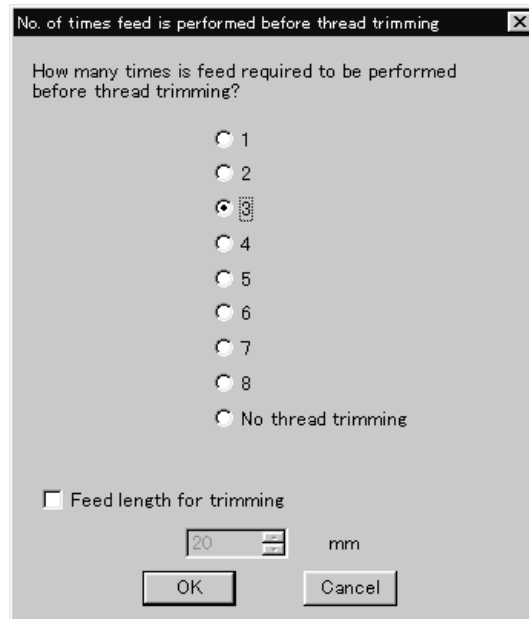


When "Icon" is selected

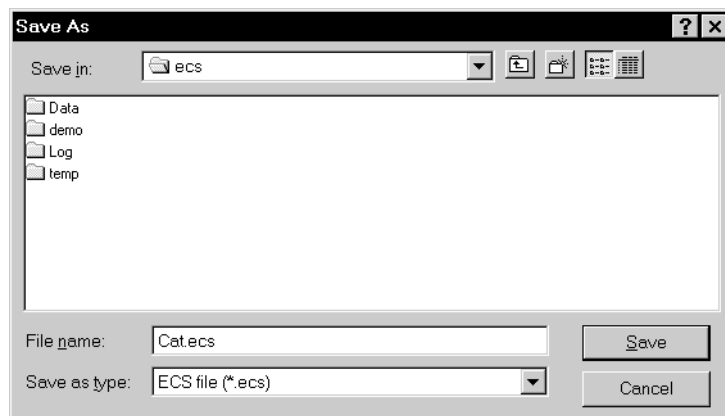
4. The image of the selected pattern appears. To convert the selected data into ECS data. Click [OK].



5. **Set feed counts for thread breakage. Select the number of feeds or specify the feed length for trimming and click [OK].**



6. **Select the directory to save the file and name the file.**  
Do not change extension ".ECS".



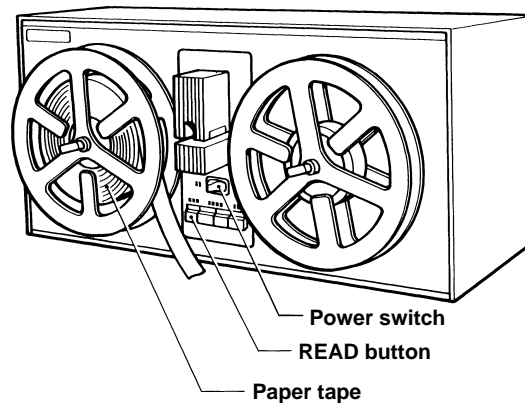
7. **Click [Save].**

# Reading Data in Paper Tape

Saves data in paper tape as embroidery data.

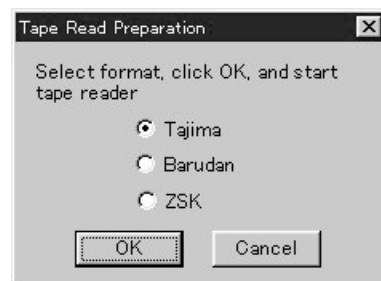
- An optional paper tape reader is required for reading data.
- Before saving any data, check that the paper tape reader (optional) is connected to PC correctly. Refer to "Tape Reader" (→ page 264) for connecting procedures.
- Available interfaces are as follows:
  - COM1
  - COM2
- Readable data formats of paper tape are as follows:
  - Tajima
  - Barudan
  - Zanks (ZSK)

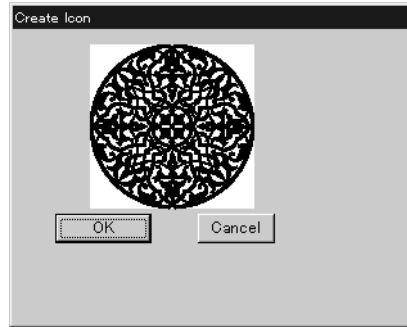
1. Turn on the power to the paper tape reader.
2. Set paper tape after the LED of READ button light up.



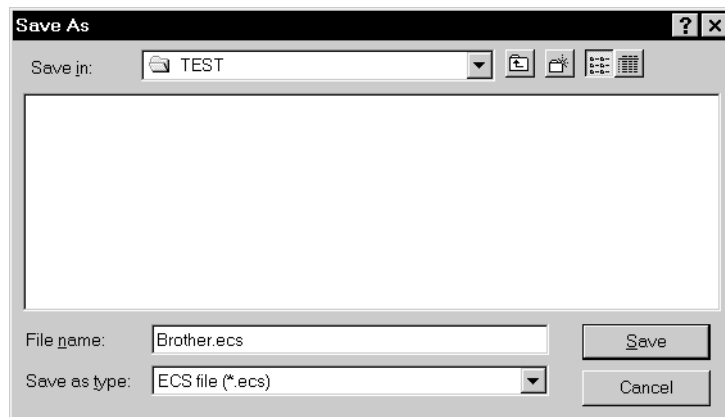
3. Select [Tape → ECS Conversion] from Tool menu.
4. Select data format and click [OK].

The paper tape reader (optional) starts reading data.



**5. The image of the selected pattern appears.****6. Select the directory to save and name the file.**

Do not change extension ".ECS".

**7. Click [Save].**

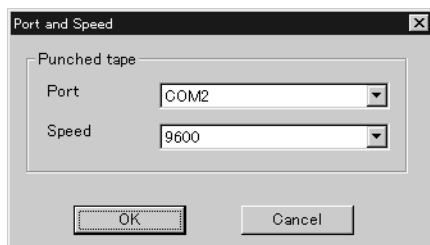
# Settings for Data Reading

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Sets up the interface and data transfer speed of the paper tape reader or external disk drive.

1. Select [Setup] from Tool menu.

2. Select port and speed.



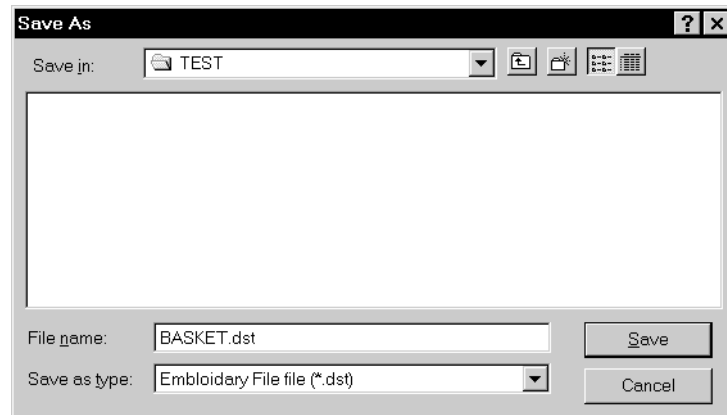
3. Click [OK].

# Writing Data in DST Format

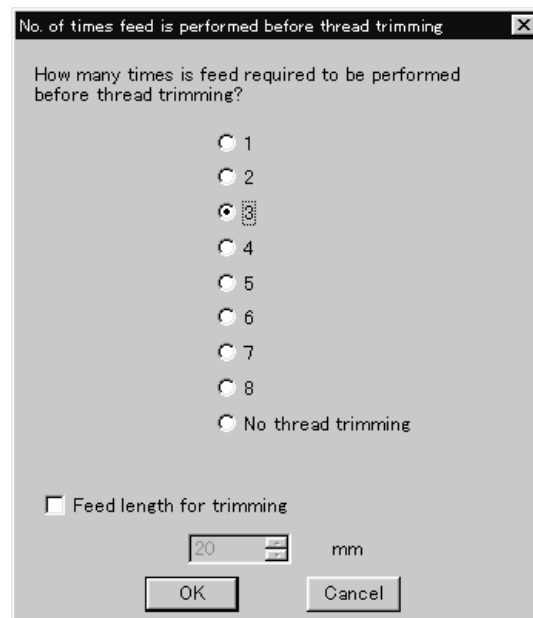
Convert the ECS data into DST data for saving.

1. Click the desired ECS data to convert into DST data.
2. Select [ECS to DST conversion] from Tool menu.
3. Select the directory to save and name the file.

Do not change extension ".dst".



4. Click [Save].
5. Set feed counts for thread breakage. Select the count and click [OK].



# Viewing Pattern Information

Detail information of embroidery data can be checked.

- The following items can be checked.

|                       |  |
|-----------------------|--|
| Pattern name          | File name and path of embroidery data        |
| File Version          | Version number of the file                   |
| No. of stitches       | The number of stitches in embroidery data    |
| No. of colors         | The number of colors used in embroidery data |
| Mask Size             | Size of masking                              |
| Start of Embroidering | Coordinates of embroidering start position   |
| End of Embroidering   | Coordinates of embroidering end position     |
| Last modified         | Date of last revision of data                |

**1. Click data for selection.**

The frame of the selected data turns red.

**2. Select [Design Information] from Help menu or click  .**


**3. After checking, click [OK].**








## Chapter 5

# Editing Embroidery Data









Clicking  of the machine controller brings up a screen which allows editing of embroidery data. This screen allows simple processing of embroidery data and display setting of display.

# Functions (Command Reference)

## File menu

|               |   |  |
|---------------|---|--|
| Open          |  | Selects embroidery data. (→ page 99)                                 |
| Merge         |   | Add other pattern to the pattern in editing. (→ page 121)            |
| Save          |  | Saves the edited embroidery data over the current file. (→ page 123) |
| Save as       |   | Saves the edited embroidery data as a separate file. (→ page 124)    |
| Print         |  | Prints embroidery data. (→ page 126)                                 |
| Print Preview |   | Views printing condition of embroidery data.                         |
| Print Setup   |   | Designates printer settings.   |
| Exit Editing  |   | Exits from editing of embroidery data.                               |


## Edit menu

|                       |   |   |
|-----------------------|---|---|
| Undo                  |    | Returns to the previous step. (→ page 109)                                  |
| Redo                  |    | Repeats the step of "Undo". (→ page 109)                                    |
| Rotate                |  | Rotates the image. (→ page 110)   |
| Horizontal Flip       |  | Flips the image horizontally. (→ page 111)                                  |
| Vertical Flip         |  | Flips the image vertically. (→ page 111)                                    |
| Point Symmetry        |  | Rotates the image 180 degrees about the center. (→ page 111)                |
| Repeat                |  | Repeats copying of the image. (→ page 111)                                  |
| Resize                |  | Resizes the image. (→ page 113)   |
| Delete Stitch         |   | Delete a stitch whose length is the designated length or less. (→ page 113) |
| Insert or delete code |   | Insert or delete the code for trim, pause and color change. (→ page 114)    |
| Insert lock stitch    |   | Insert a lock stitch before and after thread trimming. (→ page 115)         |



## Change menu

|       |  |   |
|-------|--|---|
| Start |  | Changes the start position of embroidery data. (→ page 116)   |
| End   |  | Changes the end position of embroidery data. (→ page 117)     |
| Mask  |  | Changes the mask of embroidery data. (→ page 118)             |
| Group |  | Group the patterns created in "Repeat" into one. (→ page 119) |

## View menu

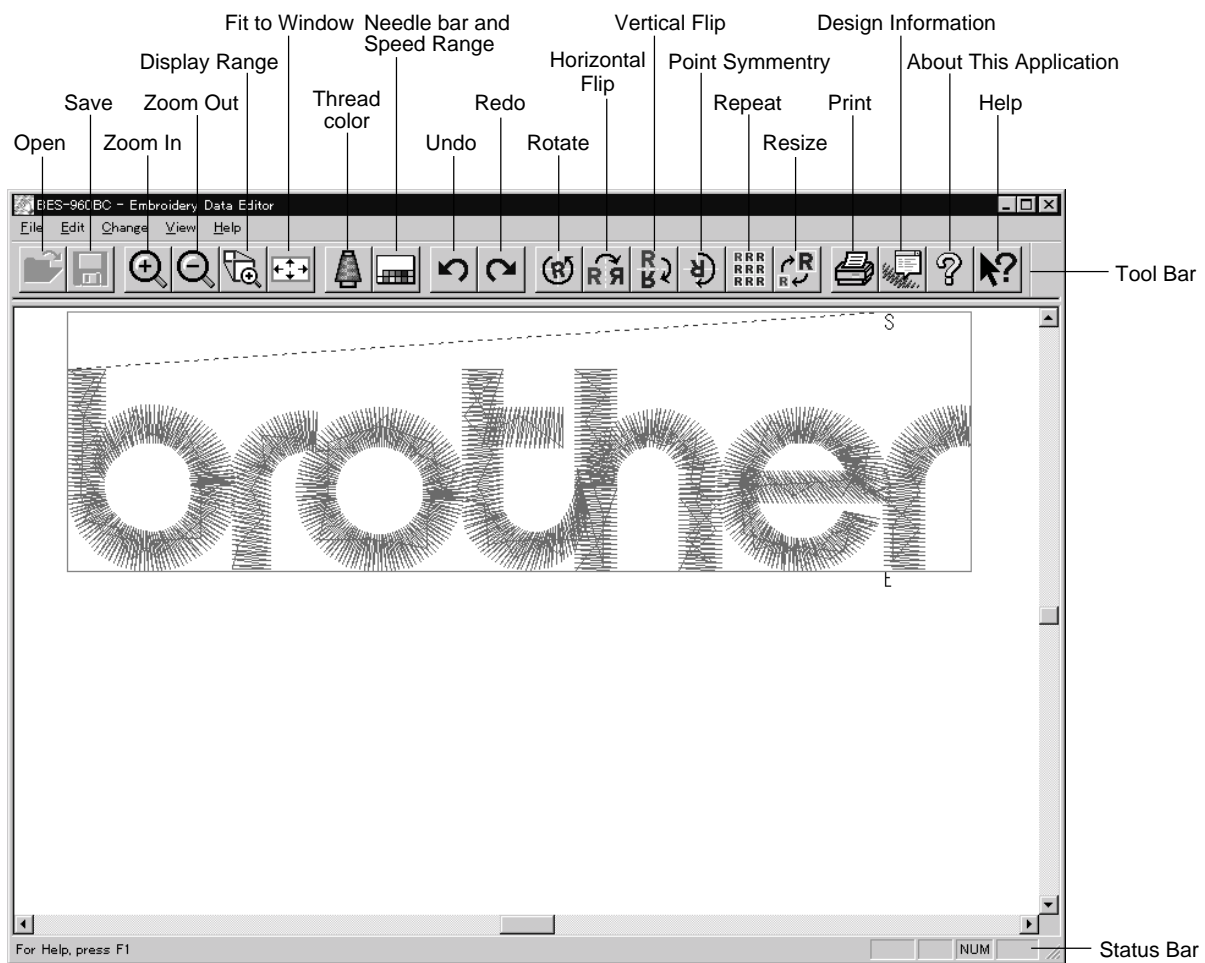
|                    |   |   |
|--------------------|---|---|
| Centering          |   | Centers embroidery data. (→ page 100)                   |
| Zoom               |  | Zooms in or out. (→ page 100)                           |
| Needle Penetration |   | Displays the needle penetration positions. (→ page 102) |

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|                            |   |   |
|----------------------------|---|---|
| Embroidering Start/End     |   | Displays the start/end positions of embroidering. (→ page 102)                                  |
| Trim and pause             |   | Displays the code insertion position for trim and pause. (→ page 102)                           |
| Microstitch                |   | Displays the position of the stitch whose length is the designated length or less. (→ page 103) |
| Needle bar and speed range |  | Displays the setting screen for needle bar and speed range. (→ page 103)                        |
| Thread color               |  | Displays the pattern in thread color. (→ page 107)  |
| Tool Bar                   |   | Shows/hides the tool bar. (→ page 108)  |
| Status Bar                 |   | Shows/hides the status bar. (→ page 108)  |


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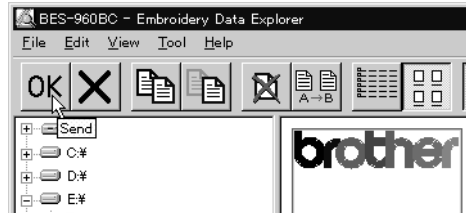
# Description of Screen



# Opening Embroidery Data

This function is available with embroidery data editor.

1. Select [Open] from File menu or click  .  
Double-click the data or click the data and **OK** .
2. Click a file for selection and click [Open].

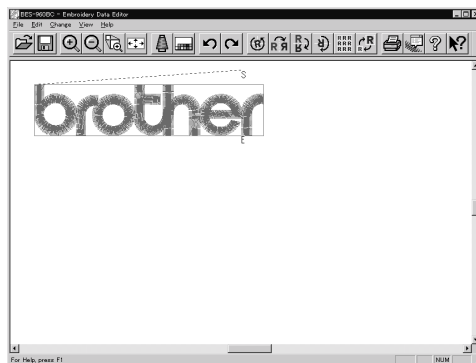


# Setting Display

Sets the condition of the display screen. Items with check marks to the left are selected.

## Centering

Brings the image to the center of the screen.



Before selecting



After selecting

1. Select [Centering] from View menu.

## Zoom

Zooms in/out the pattern.

■ The following four types of zooming are available.

|             |   |
|-------------|---|
| Zoom In     | Enlarges the image to 125%.                                       |
| Zoom Out    | Reduces the image to 80%.   |
| Range       | Magnifies the range defined by the mouse to the full window size. |
| Full Window | Displays the whole image to the size of the window.               |

## Zoom In

1. Select [Zoom] - [Zoom In] from View menu or click .

Repeats zooming of the image by the number of clicks.



Before selecting

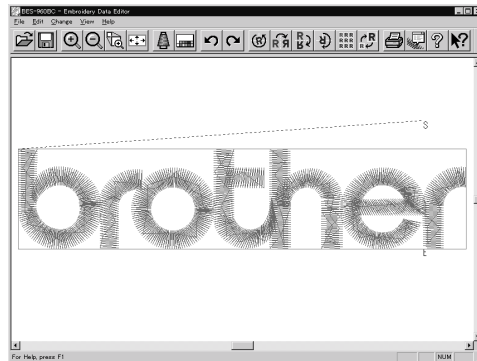


After selecting

## Zoom Out

1. Select [Zoom] - [Zoom Out] from View menu or click  .

Repeats zooming of the image by the number of clicks.



Before selecting



After selecting

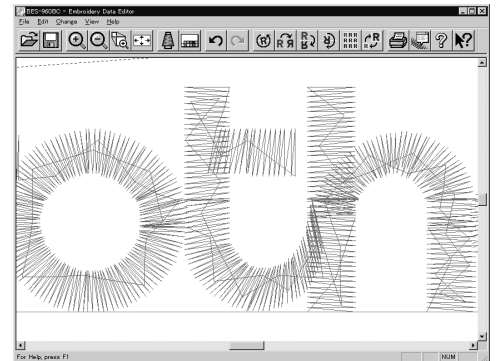
## Range

1. Select [Zoom] - [Range] from View menu or click  .

2. Drag and define the range to zoom in with the mouse.



Before selecting



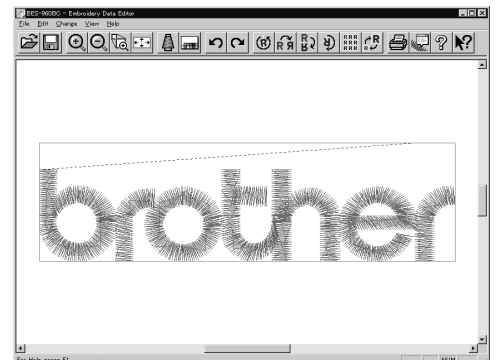
After selecting

## Fit to window

1. Select [Zoom] - [Fit to window] from View menu or click  .



Before selecting

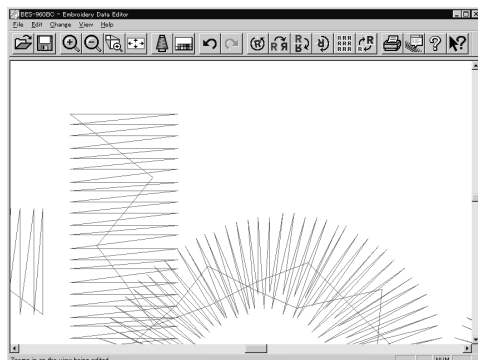


After selecting

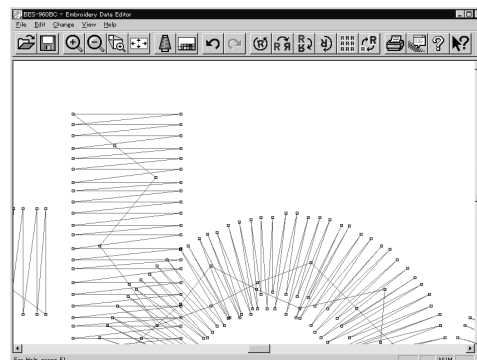
## Needle Penetration

Chooses whether or not the needle penetration positions are displayed.

1. Select [Needle Penetration] from View menu.



Before selecting

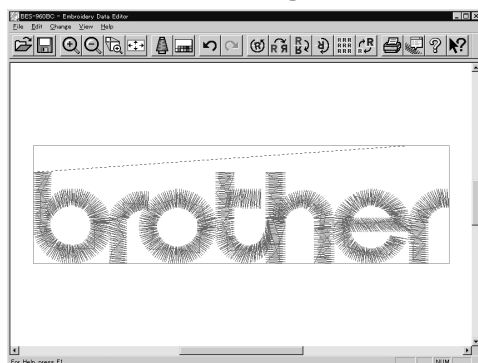


After selecting

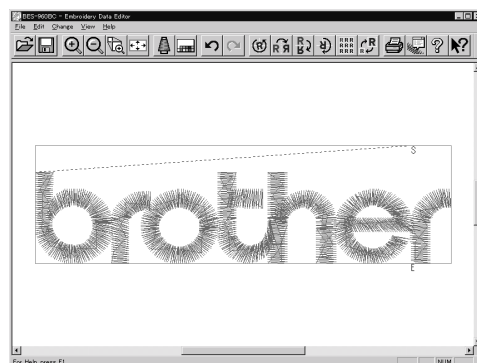
## Embroidering Start/End

Displays start and end points as "S" and "E" on the screen respectively. If points "S" and "E" are identical, "E" has priority over "S".

1. Select [Embroidering Start/End] from View menu.



Before selecting



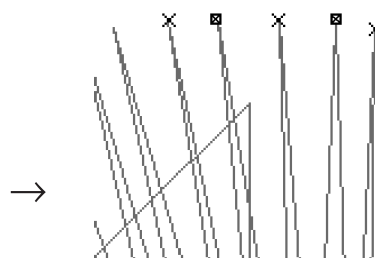
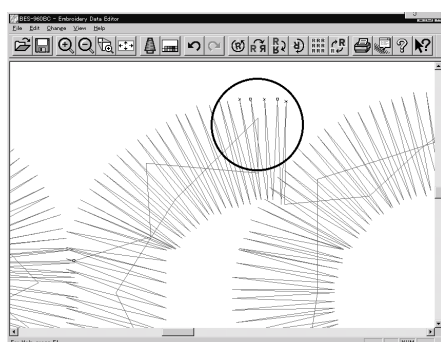
After selecting

## Trim and pause

Displays the position of the trim code and the pause code.


Trim is displayed by X and pause is displayed by ☒.

1. Select [Trim and pause] from the View menu.





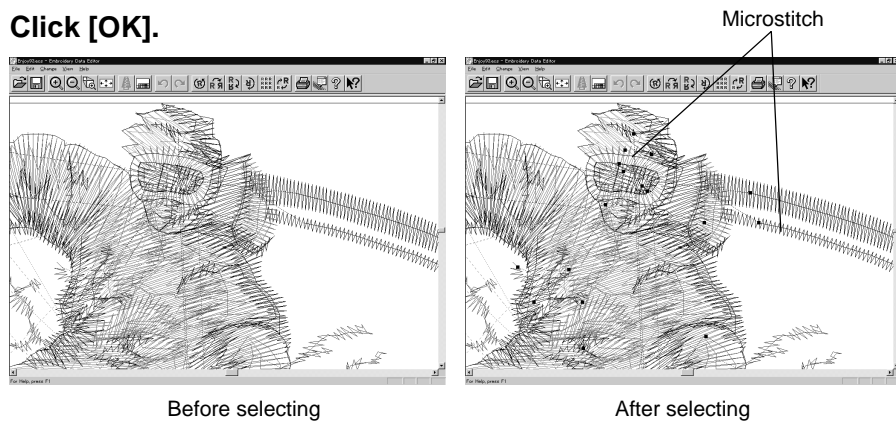
## Microstitch

Displays the position of the stitch whose length is the designated length or less with . Length can be designated from 0.0 to 1.0 mm in units of 0.1 mm.

1. Select **[Microstitch]** from the View menu.
2. Designate the length of the stitch to be viewed. Select **[View]** and designate the length of the microstitch.



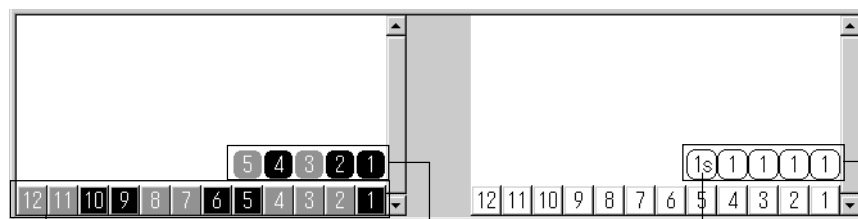
3. Click **[OK]**.



## Needle Bar and Speed Range

Displays status of the needle bar and speed range.

1. Select the **[Needle bar and speed range]** from the View menu or click .



Indicates the needle number and the color.

Indicates the stitching order and the color.

Pause is set when the range shows S marking.

Indicates the range of each needle bar.

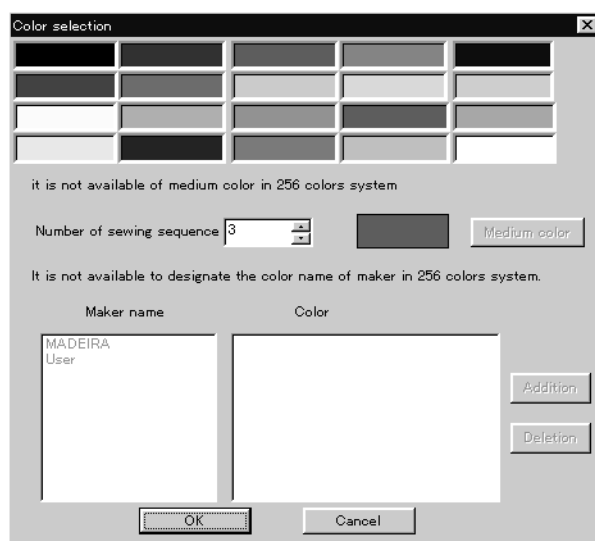
## Change of display color

- When the color of the embroidering sequence is changed, the color displayed on the screen is changed. When ending embroidering or reading other data, the confirmation screen for saving the setting appears.

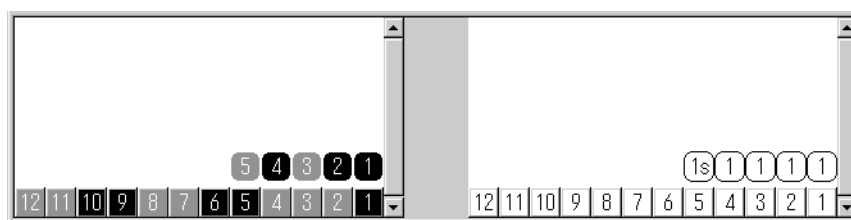
■ A display color can be selected from among the following four items.

|  |                         |
|--|-------------------------|
| Basic color which can be selected screen on the "Color selection"  | Refer to steps 1 and 2. |
| Color sample supplied by a manufacturer  | Refer to steps 1 and 3. |
| Color sample created by a user   | Refer to steps 1 and 3. |
| Adjustment of an intermediate color from the color sample supplied by a manufacturer or naming and registration of a newly created color | Refer to steps 1 to 7.  |

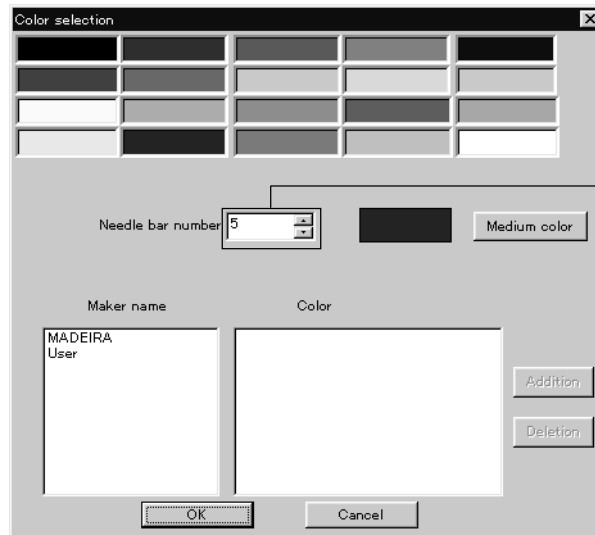
■ The following screen is displayed when colors to be displayed are set to 256 in [Display Properties] and the color sample supplied by a manufacturer cannot be selected or an intermediate color cannot be created.



1. Double click the desired embroidering sequence to change the color.

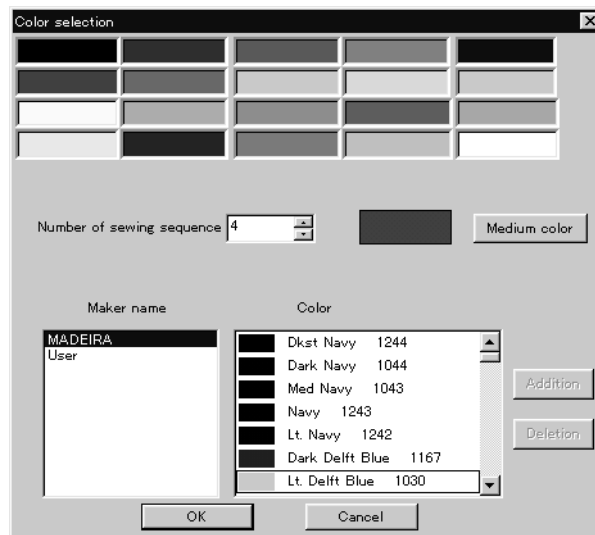


2. Select a new color on the [Color selection] screen.

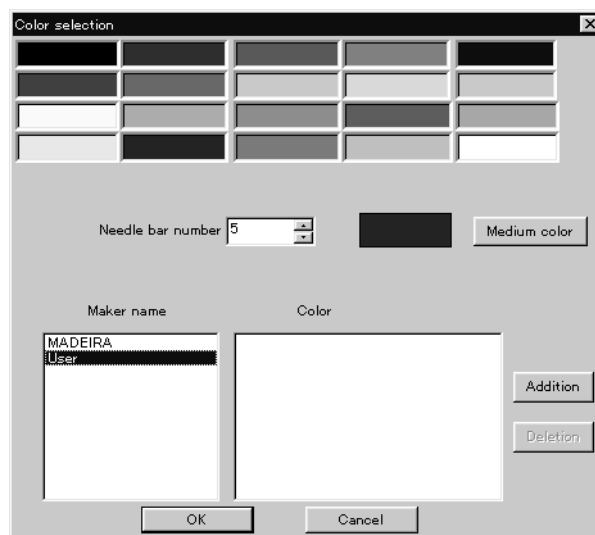


The needle bar number can be changed.

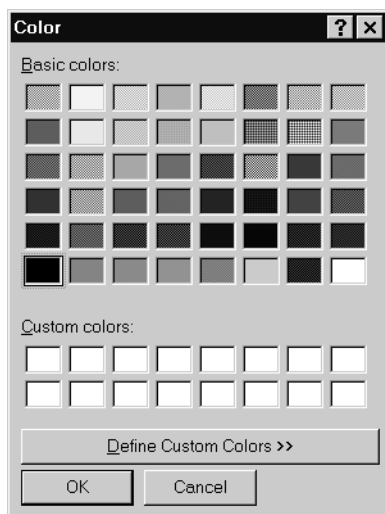
3. When selecting a color from a color sample, click maker name or [User] and double click [Color].



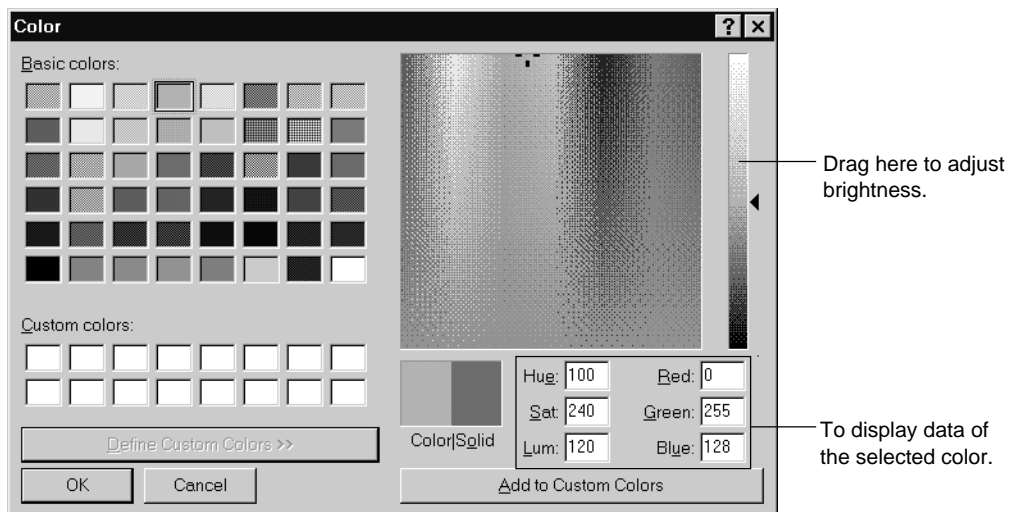
4. When finely adjusting the selected color, click [Medium color]. Click [User] to crate a new color, then click [Addition].



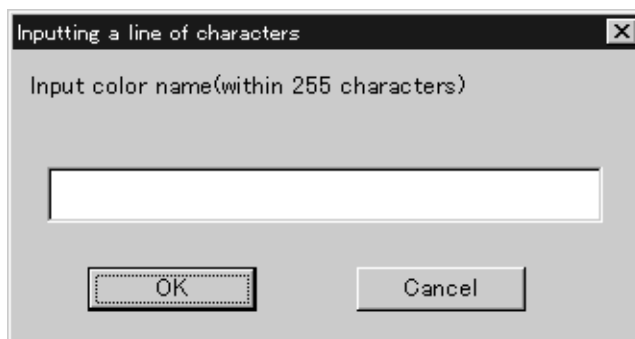
5. Select an arbitrary color from basic colors.  
Click [Define Custom Colors] to create a medium color.



6. Select a color by clicking on the color chart or by inputting a value, and click [OK].

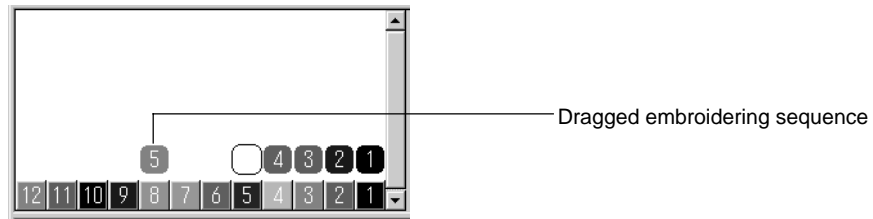


7. Input the name of the color and click [OK] when [User] is selected in step 4.



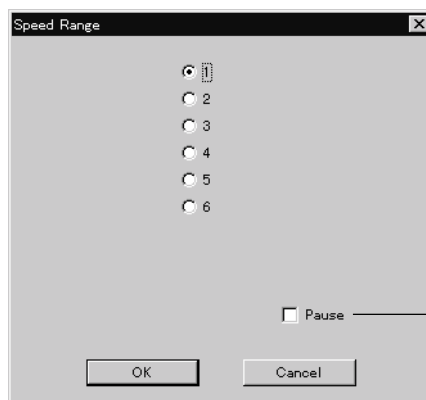
## Changing needle bar allocation

1. Drag the embroidering sequence on the needle bar number.



## Setting the range

1. Double click the desired needle bar range to change.
2. Click the desired range.



Click here to put a check mark for pause before starting the designated embroidering sequence.

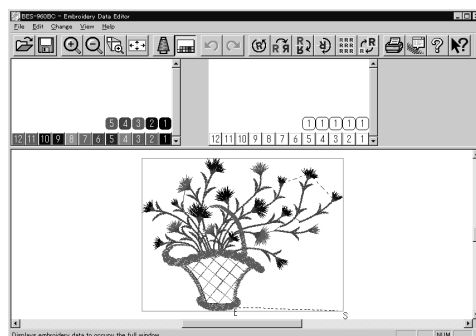
3. Click [OK].

## Thread Color

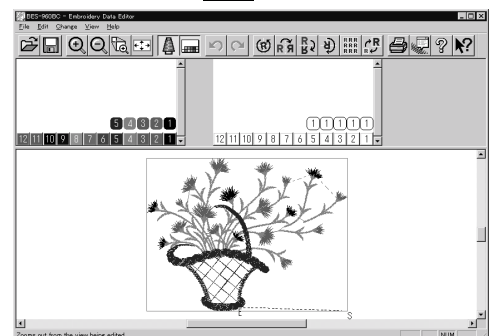
The embroidery data is displayed in thread color.

- This function is available only when the embroidery data edit is started from the machine controller.

1. Select [Thread color] from the View menu or click  .



Before selecting

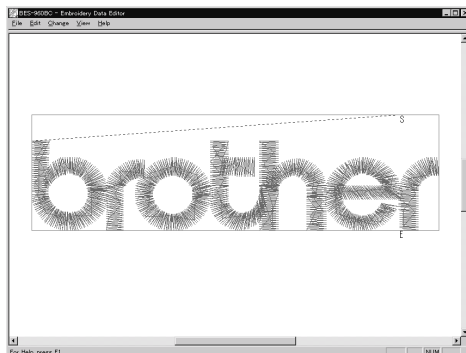


After selecting

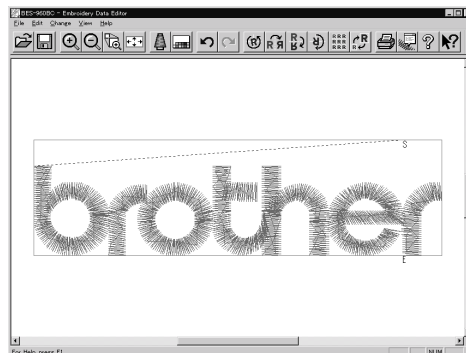
## Tool bar

Shows/hides the tool bar. The tool bar contains icons with the same functions as the menu.

1. Select [Tool Bar] from View menu.



Before selecting

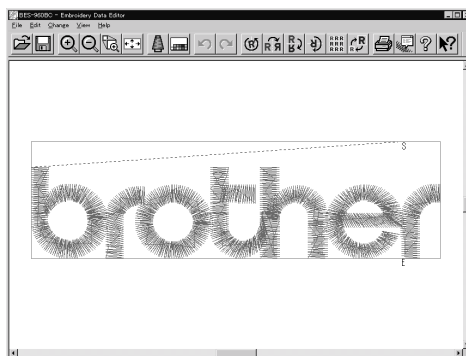


After selecting

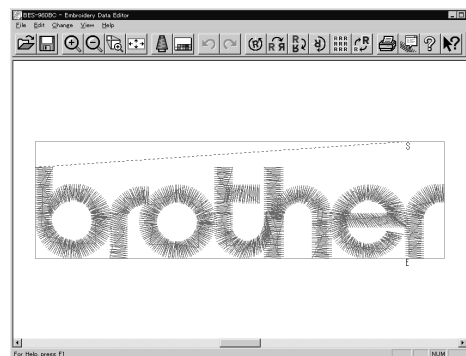
## Status Bar

Shows/hides the tool status. The status bar provides information on the current status and advice for operation.

1. Select [Status Bar] from View menu.



Before selecting



After selecting

---

# Back to Previous Status

---

## Undo

Makes the edit or change invalid. The screen returns to the state before the change.

■ The screen can return to 3 steps maximum.

1. Select [Undo] from the Edit menu or click  .

## Redo

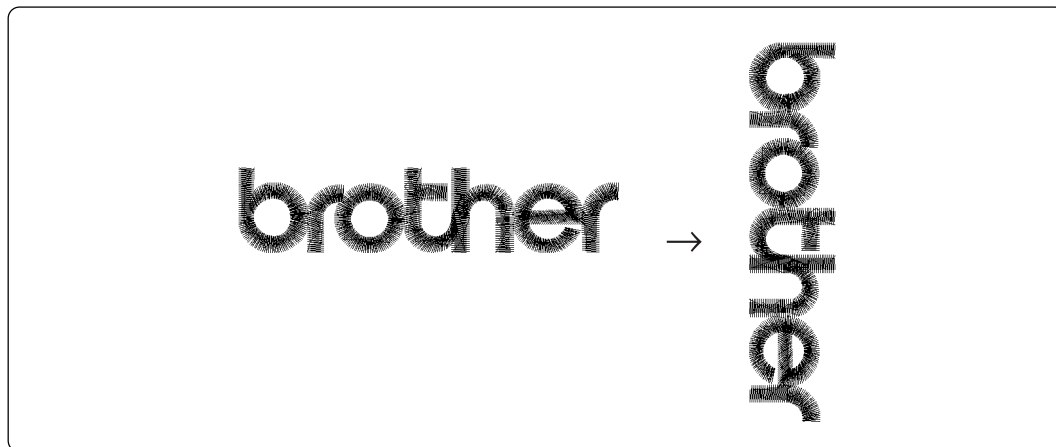
Repeats the canceled step of "Undo".

■ The screen can return to 3 steps maximum.

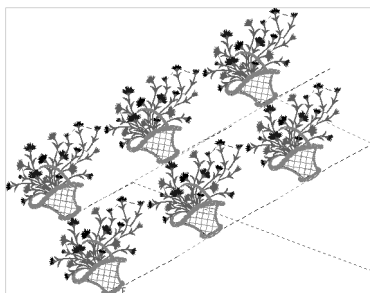
1. Select [Redo] from the Edit menu or click  .

# Editing

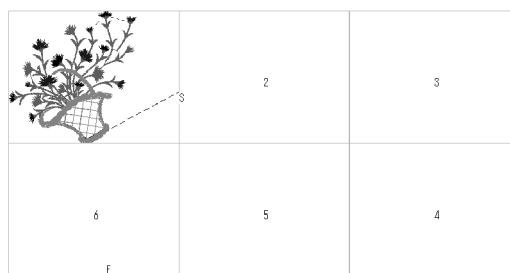
## Rotate



- Available range of rotation is -359 to 359 degrees.
- When the patterns to be repeated are grouped, the whole pattern rotates. When they are not grouped, each pattern rotates in each hoop.



When the patterns are grouped

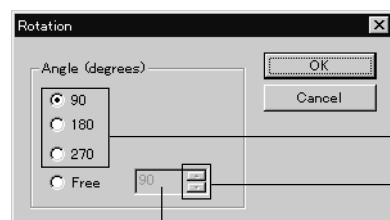


When the patterns are not grouped

1. Select [Rotate] from View menu or click .

2. Select angle.

If [Free] is selected, specify the angle.



To select angle.

Click here to increase/decrease the value.

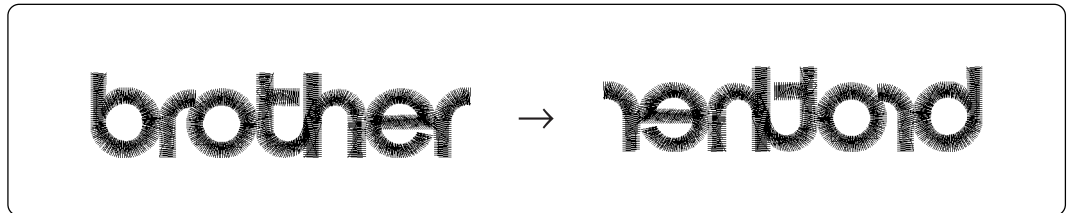
The value can be directly entered.

3. Click [OK].



## Horizontal Flip

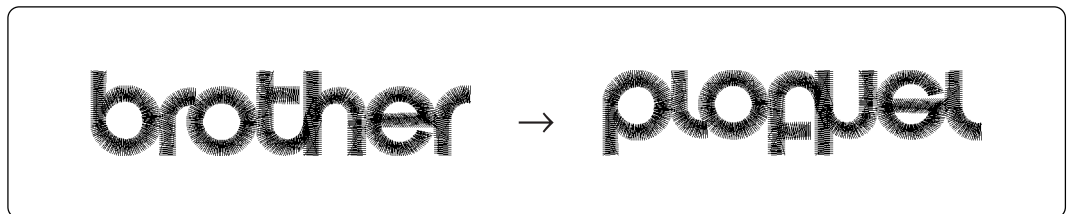
Flips the image horizontally.



1. Select [Horizontal Flip] from Edit menu or click .

## Vertical Flip

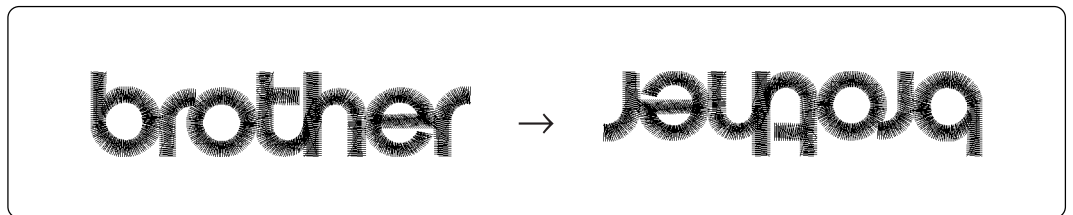
Flips the image vertically.



1. Select [Vertical Flip] from Edit menu or click .

## Point Symmetry

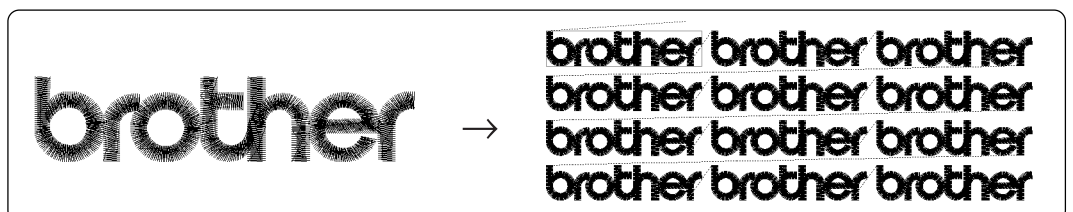
Flips the image 180 degrees to the center position of the image.



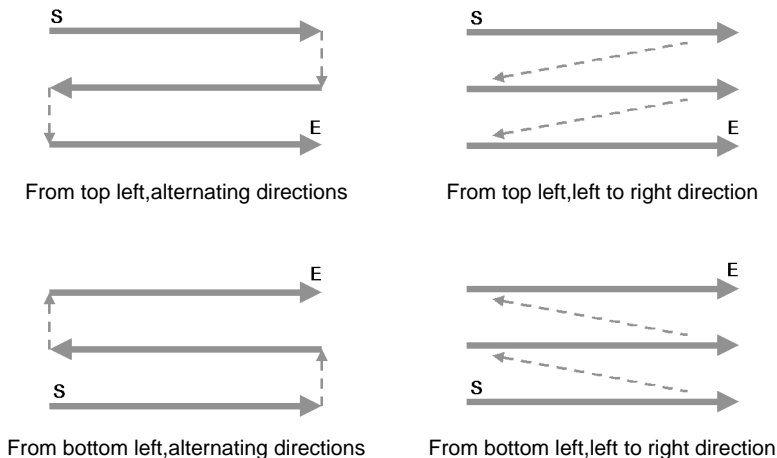
1. Select [Point Symmetry] from Edit menu or click .


## Repeat

Repeats copying of the image by the specified number.



- The number for repetition is 1 to 100 for both vertical (Row) and horizontal (Column) directions.
- The unit for repetition can be set in inches. To use the inch unit, set the length to [inch] on the [Configuration] of Tool menu of the machine controller. (→ page 150)
- The pattern connection can be set in "Direction" as follows:



1. Select [Repeat] from Edit menu or click  .
2. Specify the number, interval and direction of repetition.

Repeat count in the longitudinal direction

Repeat count in the lateral direction

The value can be directly entered.

Click here to increase/decrease the value.

Select the direction of repetition.

Select the reference position for spacing.

All patterns created in repetition are grouped as a single pattern.

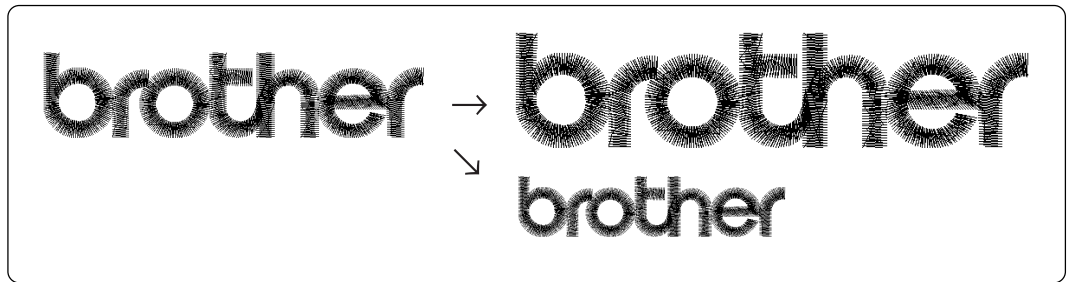
Longitudinal distance (Unit: 0.1 mm or 0.01")

Lateral distance (Unit: 0.1 mm or 0.01")

3. Click [OK].

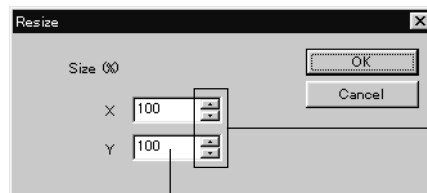
## Resize

Resizes the image.



- The available range of resizing is 50 to 200% in both the X and Y directions.
- Resizing changes the thread density along with the percentage.

1. Select [Resize] from Edit menu or click .
2. Specify the percentage of resizing.



Click here to increase/decrease the value.

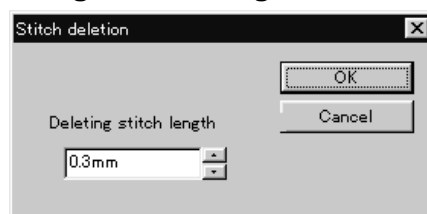
The value can be directly entered.

3. Click [OK].

## Delete Stitch

Delete a stitch whose length is the designated length or less. Length can be designated from 0.0 to 1.0 mm in units of 0.1 mm.

1. Select [Stitch deletion] from Edit menu.
2. Designate the length of the stitch to be deleted.



3. Click [OK].
4. Deleted result is displayed. Click [OK].

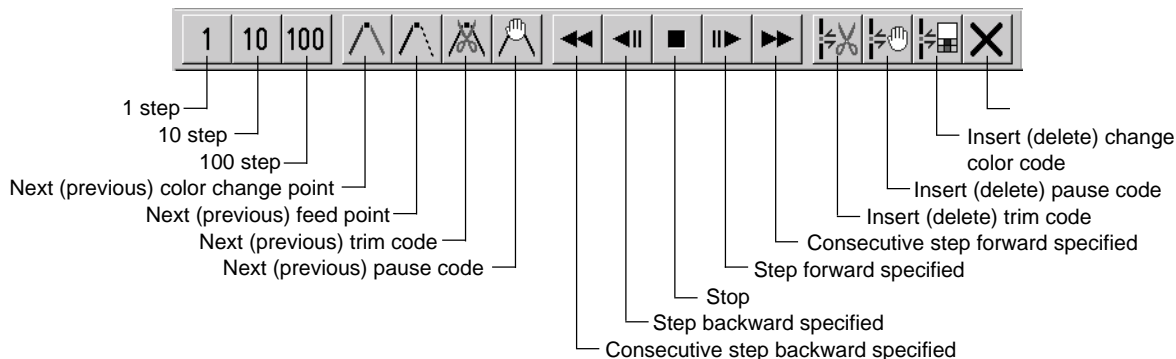


## Insert or Delete Code

Codes of trim, pause and color change can be inserted or deleted by moving the needle to the desired position.

### 1. Select [Insert or delete code] from the Edit menu.

Needle movement tool bar is displayed.



### 2. Select the movement method of needle position.

Click either of the following buttons:

|                                    |  |  |
|------------------------------------|--|--|
| 1 step                             |  | Moves the needle position by 1 step each.                            |
| 10 step                            |  | Moves the needle position by 10 step each.                           |
| 100 step                           |  | Moves the needle position by 100 step each.                          |
| Next (previous) color change point |  | Moves the needle position to the next (previous) color change point. |
| Next (previous) feed point         |  | Moves the needle position to the next (previous) feed point.         |
| Next (previous) trim code          |  | Moves the needle position to the next (previous) trim code.          |
| Next (previous) pause code         |  | Moves the needle position to the next (previous) pause code.         |

### 3. Move the needle position to the desired position.

Click either of the following buttons:

|                                     |  |   |
|-------------------------------------|--|---|
| Consecutive step backward specified |  | The needle position returns consecutively until the "Stop" button is pressed.       |
| Step backward specified             |  | The needle position returns for the specified length.                               |
| Stop                                |  | The needle position stops movement.   |
| Step forward specified              |  | The needle position moves forward for the specified length.                         |
| Consecutive step forward specified  |  | The needle position moves forward consecutively until the "Stop" button is pressed. |

### 4. Insert or delete the code.

Click either of the following buttons:

|                                   |  |  |
|-----------------------------------|--|--|
| Insert (delete) trim code         |  | Insert (or delete) the trim code at the current needle position.         |
| Insert (delete) pause code        |  | Insert (or delete) the pause code at the current needle position.        |
| Insert (delete) change color code |  | Insert (or delete) the change color code at the current needle position. |

### 5. To end code insertion or deletion, click .

## Insert Lock Stitch

Find the pattern of [Stitch] - [Trim] for [Before Trimming] and find the pattern of [Trim] - [Feed] - [Stitch] - [Stitch] for [After Trimming], then insert a lock stitch.

- Insertion method of lock stitch depends on the length of the second stitch as follows:

| Stitch length                   | Method of lock stitch               |
|---------------------------------|-------------------------------------|
| 1.2 mm or more                  | Insert 3 stitches of 0.3 mm stitch. |
| From 0.9 mm to less than 1.2 mm | Insert 2 stitches of 0.3 mm stitch. |
| From 0.6 mm to less than 0.9 mm | Insert 1 stitch of 0.3 mm stitch.   |
| Less than 0.6 mm                | Do not insert the lock stitch.      |

- The inserted lock stitch cannot be deleted. However, use [Undo] in the Edit menu to return to the status before inserting the lock stitch just after the lock stitch is inserted.

1. Select [Insert lock stitch] from the Edit menu.
2. Designate the position to insert the lock stitch and click [OK].



3. If the lock stitch can be inserted, click [Yes].

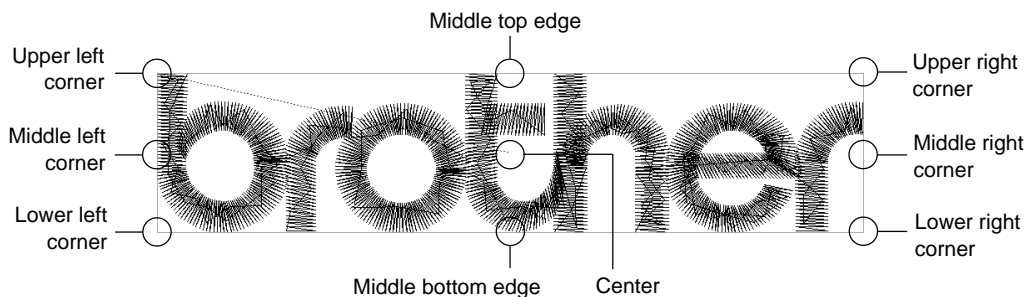


# Changing Data

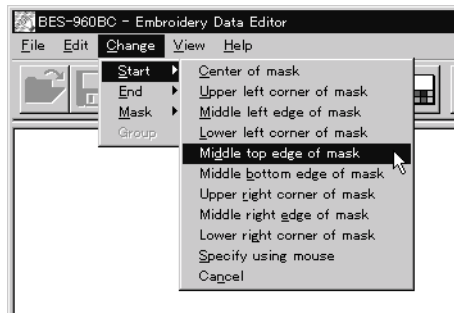
## Changing Start

Changes the start position of embroidering.

| Options   | Functions   |
|---|---|
| Center, upper left corner, middle left corner, lower left corner, middle top edge, middle bottom edge, upper right corner, middle right corner, or lower right corner of the mask | Starts embroidering at the specified position.              |
| Specify using mouse   | Starts embroidering at the position clicked with the mouse. |
| Cancel  | Cancel the specified position.                              |



**1. Select [Start] from Change menu.**

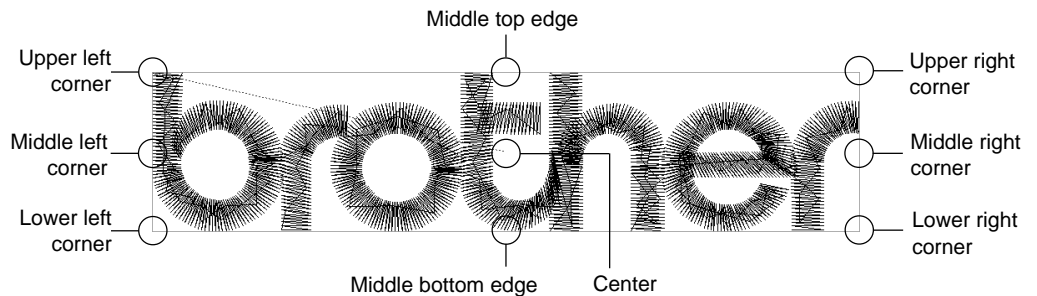


Click the start position if [Specify using mouse] is selected.

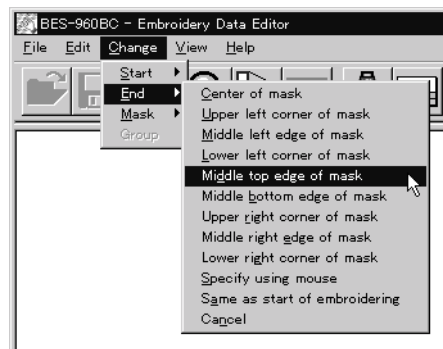
## Changing End

Changes the end position of embroidering.

| Options  | Functions   |
|--|---|
| Center, upper left corner, middle left corner, lower left corner, middle top edge, middle bottom edge, upper right corner, middle right corner, or lower right corner of mask. | Ends embroidering at the specified position.              |
| Specify using mouse  | Ends embroidering at the position clicked with the mouse. |
| End at start position  | Ends embroidering at the end position.                    |
| Cancel   | Cancels the specified position.                           |



### 1. Select [End] from Change menu.



Click an end position if [Specify using mouse] is selected.

## Mask

Changes the mask that represents the periphery of embroidery data. Since the automatic mask is a rectangle, the pattern within the hoop may be displayed as an error. In this case, set masking in manual mode.

■ Mask is displayed in a khaki line.

■ There are two types of mask setting as follows:

---

|           |  |
|-----------|--|
| Automatic | The system measures the image size to create a mask automatically. |
| Manual    | After selecting this mode, specify the mask area using the mouse.  |

---

**1. Select [Mask] from Change menu. Select automatic or manual mode.**

If [Automatic] is selected, a mask is created automatically.

If [Manual] is selected, drag the area with the mouse to specify the mask.

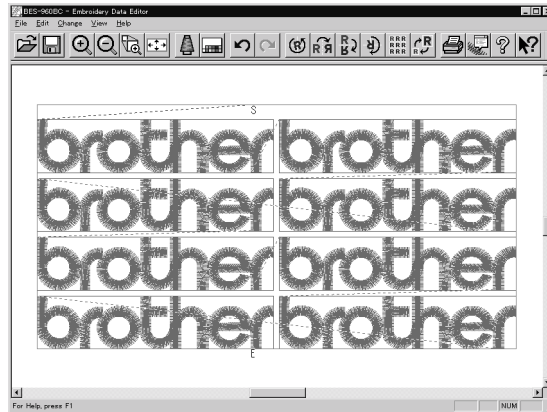




# Group

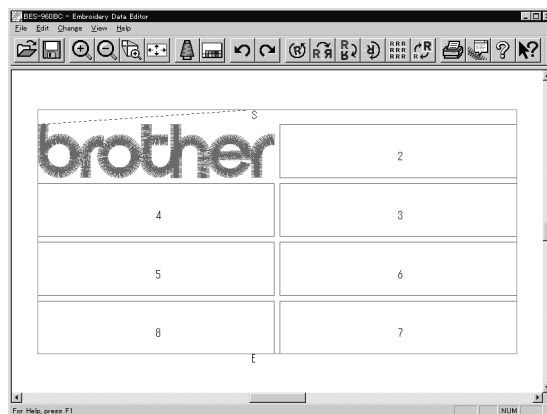
All patterns created in repetition are grouped as a single pattern.

- The difference between the grouped pattern and the non-grouped pattern is as follows:



When the patterns are grouped


- Each pattern is displayed in each mask.
- The whole grouped pattern rotates. (→ page 110)

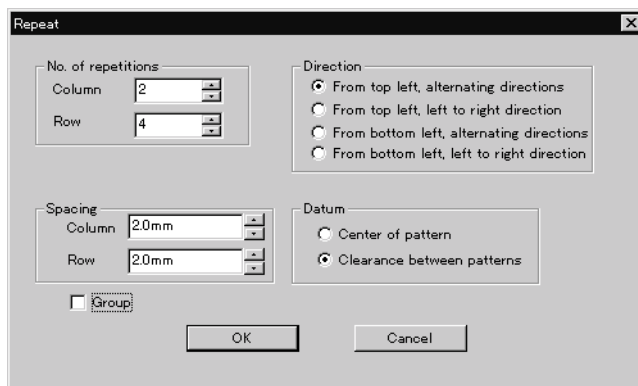


When the patterns are not grouped

- The pattern is displayed only in the original copy source. Figures in other masks represent the embroidering sequence.
- Each pattern in the mask rotates individually. (→ page 110)

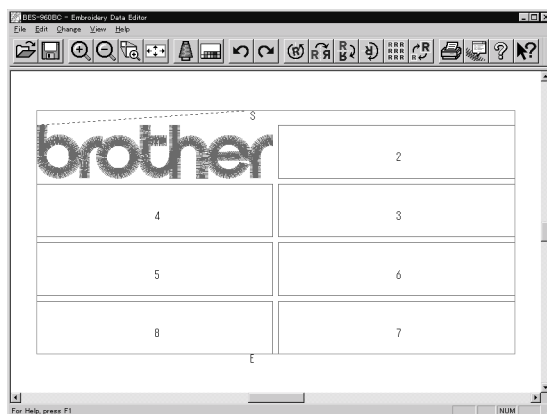
## Setting Group for Repetition

1. Select [Repeat] in the Edit menu or click  .
2. Click the checkbox of [Group] to put a check mark.



## Selecting from Menu

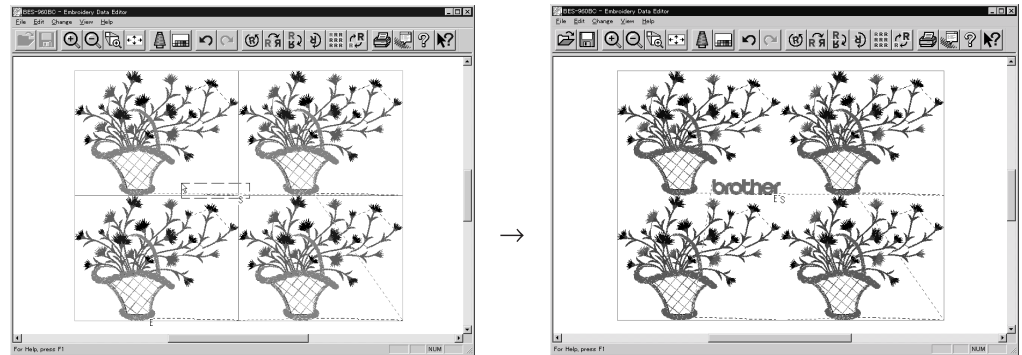
1. Select [Group] from Change menu.



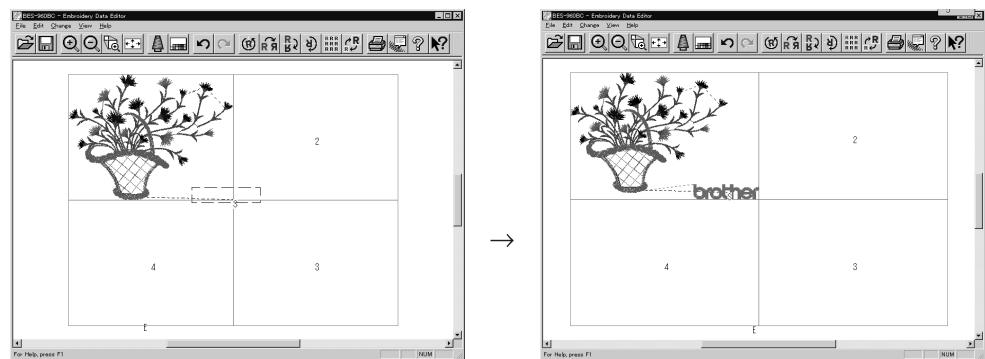
# Merge

Merge other patterns to the pattern in editing.

- If the pattern to be merged is repetition data, it is automatically grouped and merged.
- If the pattern to be merged is grouped repetition data, it is merged at the specified position.



- If the pattern to be merged is non-grouped repetition data, it is merged to each pattern. If the pattern does not fit the mask, the mask is automatically adjusted.

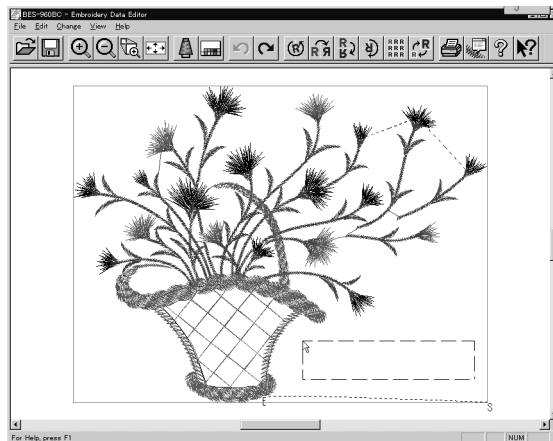


1. Select [Merge] from the File menu.
2. Select the pattern to be merged.



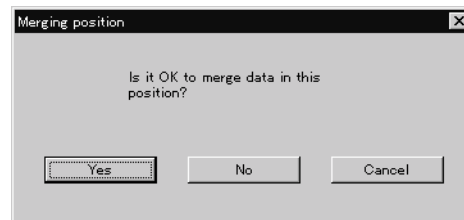
- 3. The pattern mask is displayed in a broken line. Move the mask to the desired position for merging. Click the mouse.**

Move the mouse while pressing the shift key. The mask moves horizontally and vertically.



- 4. If the position is acceptable, click [Yes].**

When [No] is clicked, repeat the steps from 3.



- 5. The pattern is merged.**




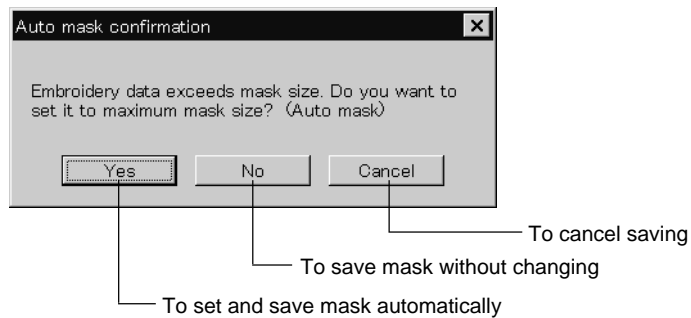
# Saving Data

Saves the edited data. The edited data can be saved over the current file or renamed as a separate file.

## Save

Saves the edited data over the current file. The original data is deleted.

1. Select [Save] from File menu or click  .
2. If the edited data is larger than the mask, choose whether to carry out automatic masking or not.



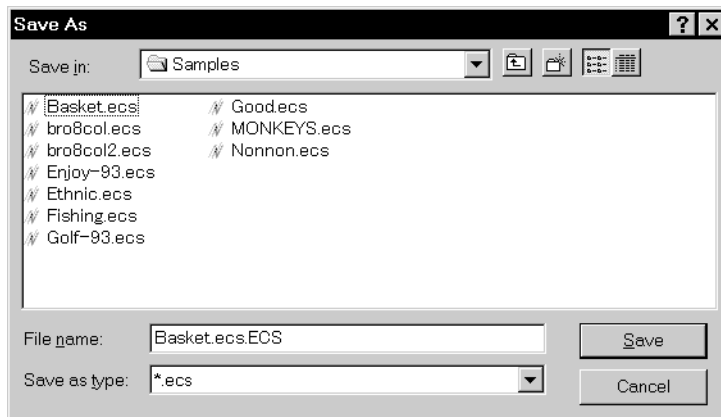
3. If color etc. has been is changed, the pattern image appears.



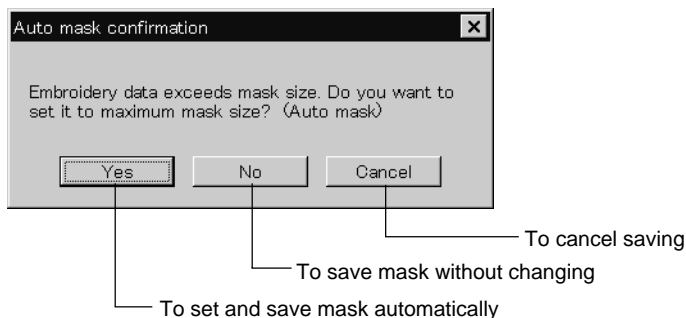
## Save As...

Renames and saves the edited data as a new file.

1. Select [Save as...] from File menu.
2. Select the directory to save the new file. Enter a new file name.



3. Click [Save].
4. If the edited data is larger than the mask, choose whether to carry out automatic masking or not.



5. If color etc. has been is changed, the pattern image appears.




# Viewing Pattern Information

Detail information of embroidery data can be checked.

■ The following items can be checked.


|                       |  |
|-----------------------|--|
| No. of stitches       | The number of stitches in embroidery data    |
| No. of colors         | The number of colors used in embroidery data |
| Mask Size             | Size of masking                              |
| Start of Embroidering | Coordinates of embroidering start position   |
| End of Embroidering   | Coordinates of embroidering end position     |

1. Select [Design Information] from Help menu or click  .
2. After checking, click [OK].

# Printing Data

---

Prints data in editing.

1. **Select [Print] from File menu or click  .**  
Specify the number of copies and other conditions. Click [OK].





## Chapter 6 Embroidering

The PC controls the machine operation as well as settings of the machine. Note that the menu which appears on the screen depends on whether the power to the machine is turned on or off.

# Functions (Command Reference)

## When the Power to the Machine is Off

### File menu

|         |   |
|---------|---|
| Save    | The machine data is overwritten for saving. (→ page 188)    |
| Save As | The machine data is saved as a different name. (→ page 188) |
| Exit    | Exits the machine controller.                               |

### View menu

|            |                                       |
|------------|---------------------------------------|
| Tool Bar   | Displays the tool bar. (→ page 132)   |
| Status bar | Displays the status bar. (→ page 133) |

### Tool menu

|                          |                                    |
|--------------------------|------------------------------------|
| Edit Embroidery Data     | Runs the embroidery data editor.   |
| Embroidery Data Explorer | Runs the embroidery data explorer. |
| Production Report        | Runs the production report.        |
| Upgrade Interface Board  | (→ page 133)                       |
| Reset Interface Board    | (→ page 133)                       |

### Configuration menu

|                    |  |
|--------------------|--|
| Communication Port | Sets the communication port between the PC and machine. (→ page 133) |
| Language           | Changes display language. (→ page 134)                               |

## When the Power to the Machine is On








### Machine menu

|                      |   |
|----------------------|---|
| Minimize Window Size | Minimizes the size of display screen on the machine. (→ page 147) |
| Rename Machine       | Renames the machine. (→ page 145)                                 |
| Machine Information  | Displays machine information. (→ page 146)                        |
| Exit                 | Exits from the machine controller.                                |

## Operation menu

|                          |   |
|--------------------------|---|
| Start Embroidering       | Starts embroidering. (→ page 179)                   |
| Stop Machine             | Suspends embroidering. (→ page 180)                 |
| Cancel Embroidering      | Cancels embroidering. (→ page 180)                  |
| Home Position            | Moves the home position. (→ page 181)               |
| Step F/B                 | Carries out step-forward or step-back. (→ page 182) |
| Move Embroidery Position | Moves embroidering position. (→ page 186)           |
| Centering Pattern        | Moves pattern to the center. (→ page 187)           |
| Test                     | Tests the machine. (→ page 189)                     |

## View menu

|   |  |
|---|--|
| Tool Bar  | Displays the tool bar. (→ page 135)  |
| Status Bar  | Displays the status bar. (→ page 135)                                      |
| Zoom In                  | Zooms in the embroidery data. (→ page 135)                                 |
| Zoom Out                 | Zooms out the embroidery data. (→ page 135)                                |
| Zoom In Specified Range  | Zooms in the specified range. (→ page 136)                                 |
| Fit to Window          | Displays the whole embroidery area. (→ page 136)                           |
| Whole Pattern          | Displays the whole embroidery data. (→ page 136)                           |
| Grid  | Displays 1 x 1 cm square grids on the background. (→ page 137)             |
| Hoop  | Displays the outline of embroidery hoop. (→ page 137)                      |
| Hoop position fine adjustment   | Adjusts the view position of the embroidery hoop. (→ page 137)             |
| Needle Penetration     | Displays the position of needle penetration. (→ page 138)                  |
| Thread Color           | Adjusts the color of the embroidery data to the thread spool. (→ page 139) |
| Needle Bar and Speed Range  | Displays needle bar and speed range. (→ page 139)                          |
| Grid Setting  | Sets the color and the pitch of grid. (→ page 144)                         |
| Background color  | Changes the background color of the data. (→ page 144)                     |

## Tool menu

|  |   |
|--|---|
| Language                                   | Changes display language. (→ page 134)                  |
| Edit                                       | Allows editing of embroidery data.                      |
| Embroidery Data Explorer                   | Allows selection of embroidery data.                    |
| Production Report                          | Creates production report.                              |
| Run Embroidery Data Editor independently   | Runs the embroidery data editor. (→ page 190)           |
| Run Embroidery Data Explorer independently | Runs the embroidery data explorer. (→ page 190)         |
| Copy to Another Machine                    | Copies embroidery data to other machines. (→ page 149)  |
| Configuration                              | Sets configuration for embroidering. (→ page 150)       |
| Version Upgrades                           | Upgrades the version of the machine parts. (→ page 150) |

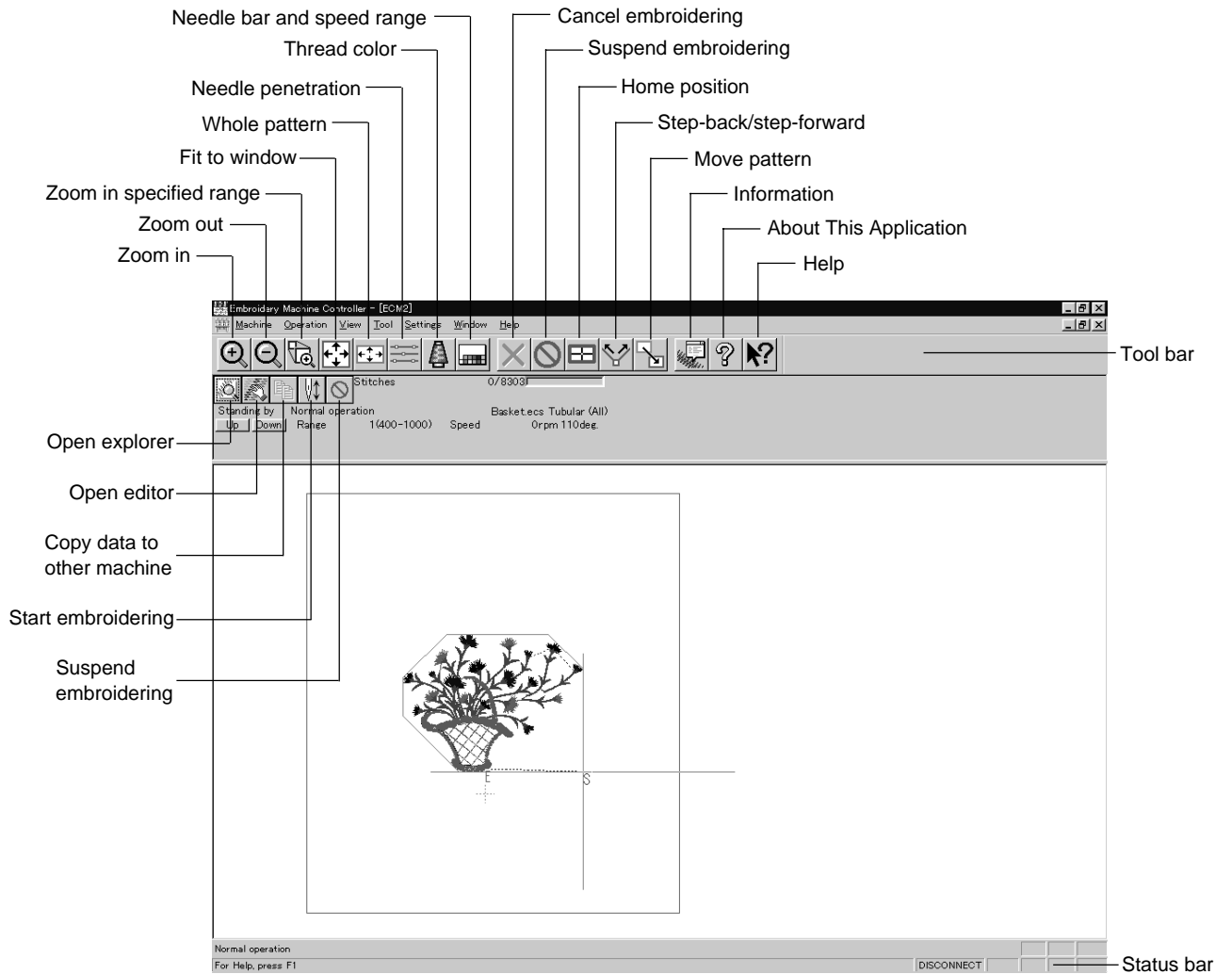
## Settings menu

|  |   |
|--|---|
| Needle Bar                                       | Uses the same needle bar for all embroidering. (→ page 151)   |
| Same Speed Range                                 | Sets the head. (→ page 152)   |
| Pause  | Sets whether to stop the needle bars temporarily when changing all the needle bars. (→ page 152)      |
| Speed Range                                      | Defines the speed range. (→ page 153)   |
| Head Operation Suspend                           | Cancels the head operation which is not halted on the machine side. (→ page 153)                      |
| Hoop Feed Position                               | Sets the hoop feed position. (→ page 154)   |
| Embroidery Area                                  | Sets the area for embroidering. (→ page 155)  |
| Embroidery Hoop                                  | Sets the type of embroidery hoop. (→ page 155)  |
| Thread Trimming                                  | Sets the inching and thread removal amount. (→ page 158)  |
| Boring   | Sets boring. (→ page 159)   |
| Thread Breakage Sensor                           | Sets operation of thread breakage sensor. (→ page 160)  |
| Automatic Step Back                              | Sets automatic step back count for thread breakage. (→ page 161)                                      |
| Automatic Hoop Feed                              | Feeds hoop to the hoop feed position automatically after embroidering. (→ page 161)                   |
| Embroidery end setting                           | Sets if the machine returns to the start point after end of embroidery. (→ page 162)                  |
| Mending  | Sets details of mending. (→ page 163)   |
| Adjust   | Sets the adjusting value. (→ page 164)  |
| Speeding up of main shaft startup                | Speeds up the startup speed of the main shaft. (→ page 165)   |
| Hoop feed during temporary stop for color change | Sets whether to feed the hoop during temporary stop of the needle bars to change colors. (→ page 165) |
| Reducing speed in a short stitch                 | Reduces speed when stitching in a designated small pitch. (→ page 166)                                |
| Thin material or thick material                  | Adjusts the timing of needle drop and hoop movement. (→ page 167)                                     |
| Area tracing                                     | Select the outside shape of area tracing before starting sewing. (→ page 168)                         |
| Default Settings                                 | Resets changes of the machine setting to the default at the factory shipment. (→ page 169)            |
| Show Setting                                     | Shows the contents of settings. (→ page 170)  |
| Load Setting                                     | Loads the setting details. (→ page 172)   |
| Save Setting                                     | Saves the changed setting. (→ page 173)   |
| Load Hoop  | Selects the hoop type. (→ page 174)   |

## Window menu

|               |                                |
|---------------|--------------------------------|
| Cascade       | Cascades windows. (→ page 146) |
| Tile          | Tiles windows. (→ page 146)    |
| Arrange Icons | Align icons. (→ page 148)      |

# Description of Screen



# Settings before Turning On the Machine

Describes settings available before the machine is turned on.

■ The following items can be set.

- Displaying the tool bar
- Displaying the status bar
- Upgrading the version of interface board (\*)
- Resetting the interface board (\*)
- Communication port
- Language

(\*) Dealer engineers carries out version upgrading and resetting of the interface board.

## Displaying the Tool Bar

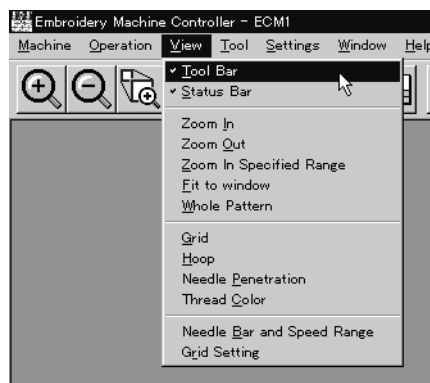
Shows/hides the tool bar. The tool bar contains icons with the same functions as the menu.

■ There are two kinds of tool bars as follows:

|           |   |
|-----------|---|
| Main      | Main menu items are displayed on this tool bar. |
| Step Back | This tool bar appears during step-back/forward. |

### 1. Select [Tool Bar] from View menu and put the check mark.

Click here again to remove the check mark. Then the tool bar disappears.

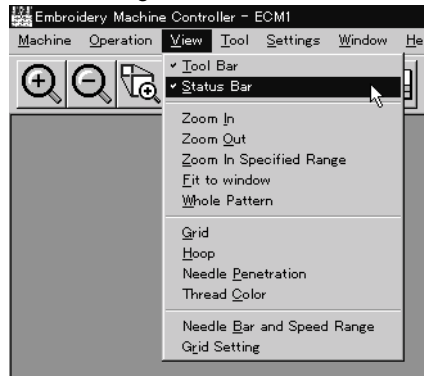


## Displaying the Status Bar

Shows/hides the status bar. The status bar provides information on the current status and advice for operation.

### 1. Select [Status Bar] from View menu and put the check mark.

Click here again to remove the check mark. Then the status bar disappears.



## Upgrading the Version of Interface Board

Upgrades the version of interface board program connected to PC. This function is protected by a password. A dealer engineer will use this function if required.

## Reset Interface Board

Resets the CPU on the interface board connected to PC to give the same effect as restart.

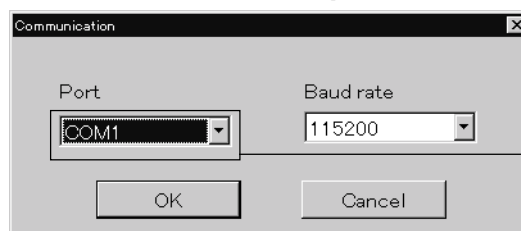
This function is protected by a password. A dealer engineer will use this function if required.

## Communication Port

Sets communication port between PC and machine.

### 1. Select [Communication Port] from Configuration menu.

### 2. Select communication port for use.



If the required port name does not appear, key-in the name.

### 3. Click [OK].

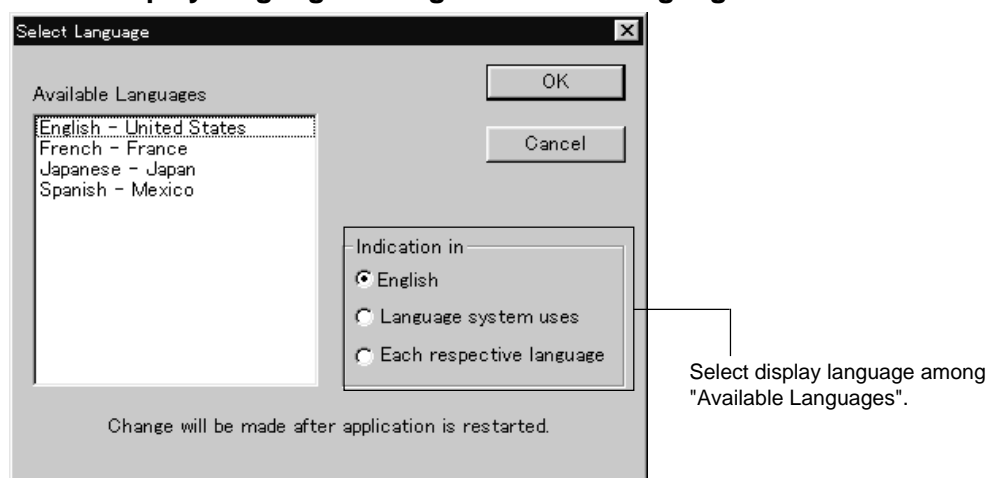
## Language

Changes display language.

■ The following three languages are displayed as "Available Languages".

|                          |                                     |
|--------------------------|-------------------------------------|
| English                  | Displays English.                   |
| Languages system uses    | Displays the system language of PC. |
| Each respective language | Displays the local language.        |

1. **Select [Language] from Configuration menu (Tool menu when the power to machine is on).**
2. **Select display language among "Available Languages".**



When "Each respective language" is selected, the list for "Available Languages" may not be displayed properly.

3. **Click [OK].**
4. **Exit and rerun the software.**



# Settings after Turning Power On

Describes settings available after turning power on to the machine.

## Tool Bar

Shows/hides the tool bar. The tool bar contains icons with the same functions as the menu.

Refer to page 132.

## Status Bar

Shows/hides the status bar. The status bar provides information on the current status and advice for operation.

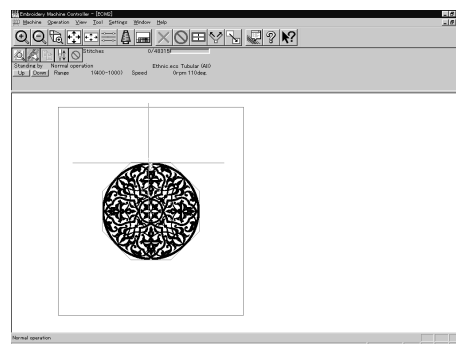
Refer to page 133.

## Zoom In

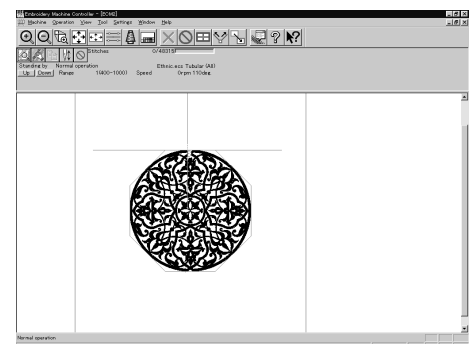
Enlarges the image to 125%.

1. Select [Zoom In] from Display menu or click .

Repeats zooming of the image by the number of clicks.



Before selecting



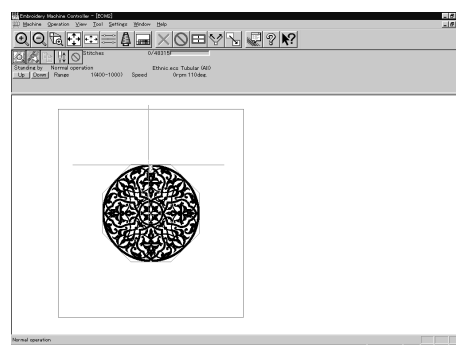
After selecting

## Zoom Out

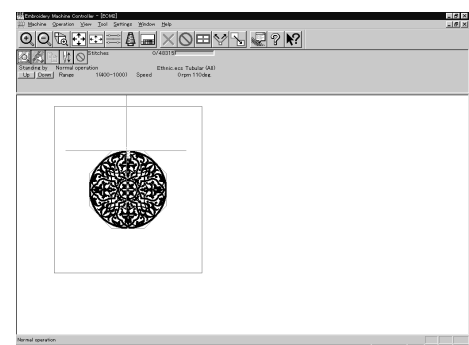
Reduces the image to 80%.

1. Select [Zoom Out] from Display menu or click .

Repeats zooming of the image by the number of clicks.





Before selecting



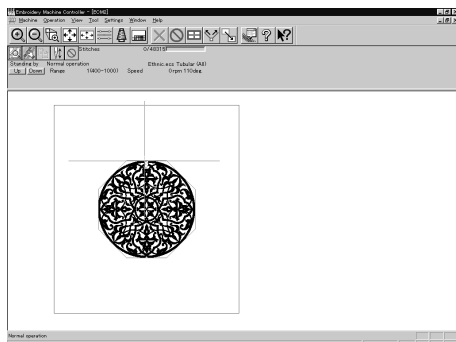
After selecting

## Zoom In Specified Range

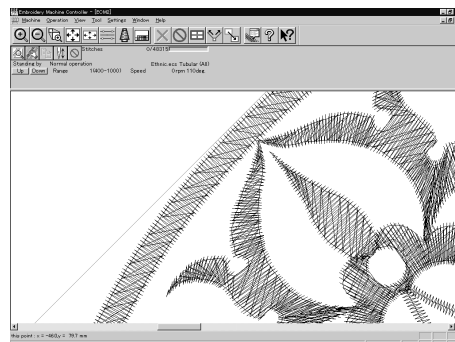
Enlarges the range specified with the mouse to the full window size.

1. Select [Zoom In Specified Range] from Display menu or click  .  
The arrow pointer turns into  .

2. Drag and specify the range to zoom in with the mouse.



Before selecting

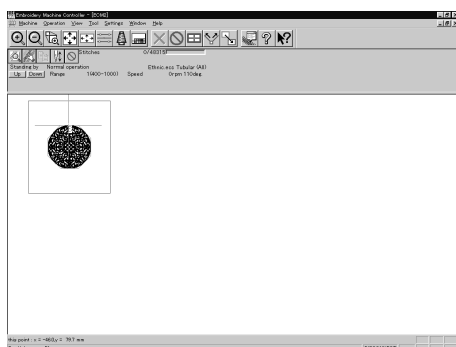


After selecting

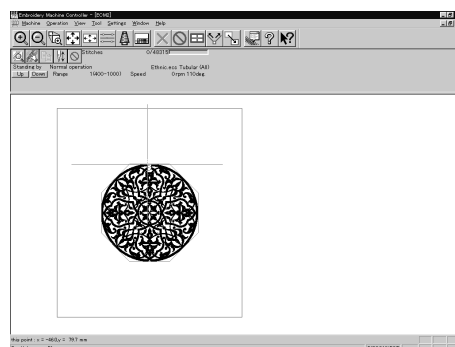
## Fit to Window

Displays the whole embroidery area.

1. Select [Fit to Window] from View menu or click  .



Before selecting

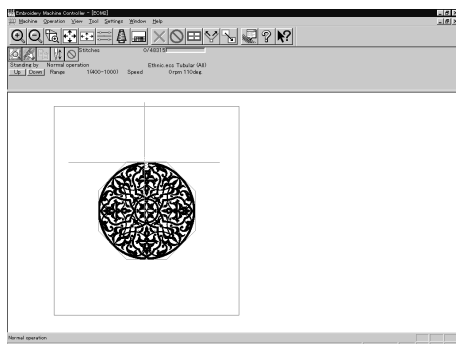


After selecting

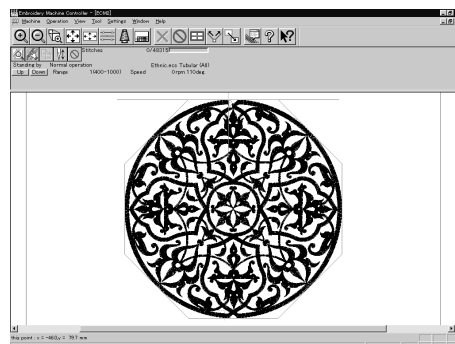
## Whole Pattern

Displays the whole pattern.

1. Select [Whole Pattern] from View menu or click  .



Before selecting



After selecting

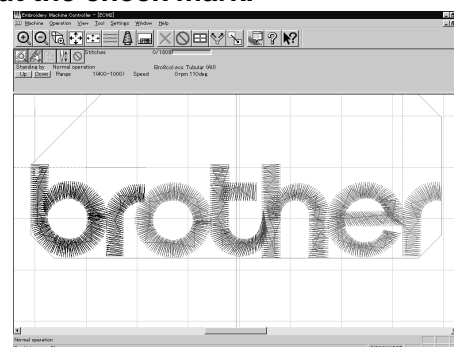
## Grid

Displays 1 x 1 cm square grids on the background.

### 1. Select [Grid] from View menu and put the check mark.



Before selecting



After selecting

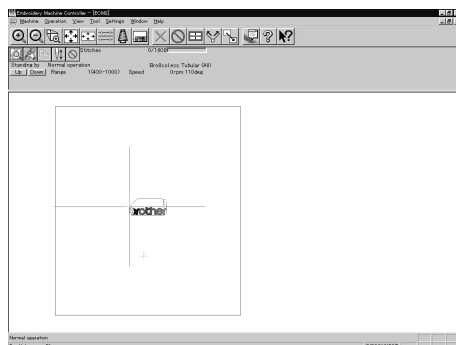
## Hoop

Displays the outline of embroidery hoop. The type of embroidery hoop can be changed in [Load Hoop] of Settings menu.

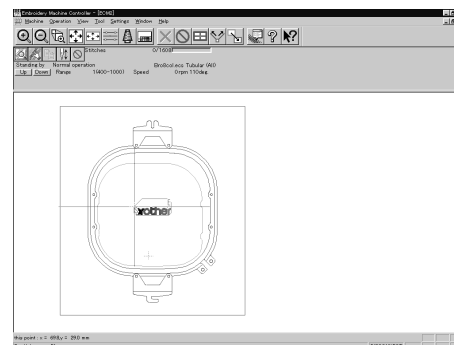
■ Embroidering is allowed within the green guide in the hoop.

### 1. Select [Hoop] from the View menu and put a check mark.

If the hoop is not displayed, carry out the step to read the hoop. For details, refer to [Load Hoop] (→ page 174).



Before selecting



After selecting

## Hoop position fine adjustment

Adjusts the view position of embroidery hoop.

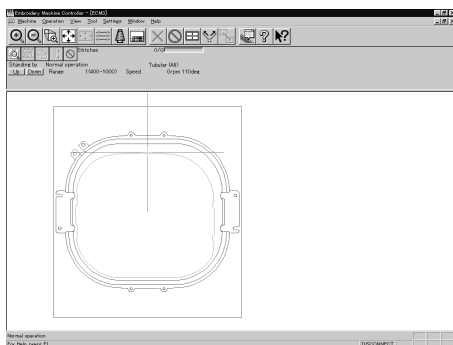
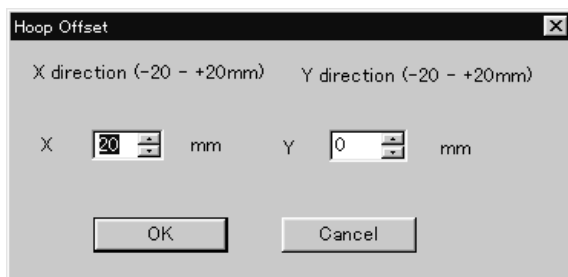
■ The position can be adjusted in the range of  $\pm 20$  mm in both the X and Y directions.

### 1. Select [Hoop position] from the View menu.

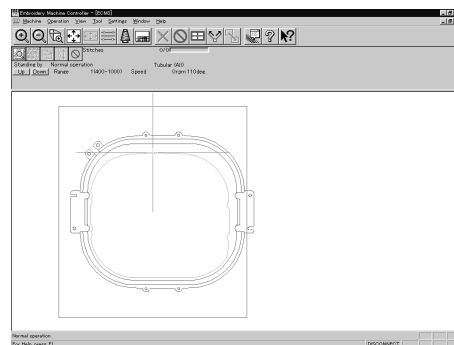
The hoop view position is stored in the hoop data. If you reinstall the program, the hoop view position is initialized because it is overwritten.

**2. Designate the adjusting position and click [OK].**

The hoop is displayed in a displaced position.



Before selecting



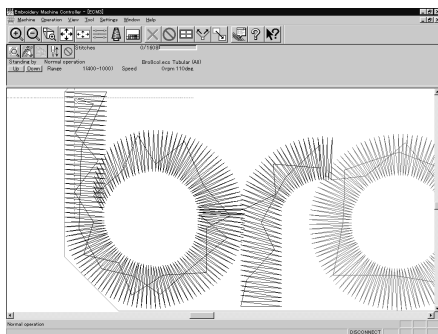
After selecting

## Needle Penetration

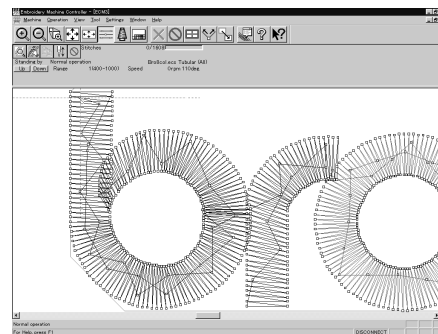
Chooses whether or not the needle penetration positions are displayed.

Clicking  also provides the same function.

**1. Select [Needle Penetration] from View menu and put the check mark.**




Before selecting



After selecting

## Thread Color

Displays the pattern using colors currently set to the needle bar. Clicking  also provides the same function.

1. Select [Thread Color] from View menu and put the check mark. Display color of the image changes.



Before selecting

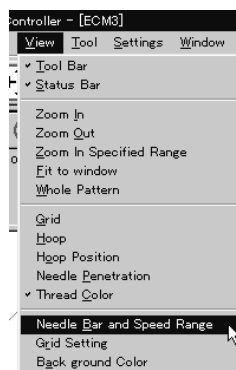


After selecting

## Needle Bar and Speed Range

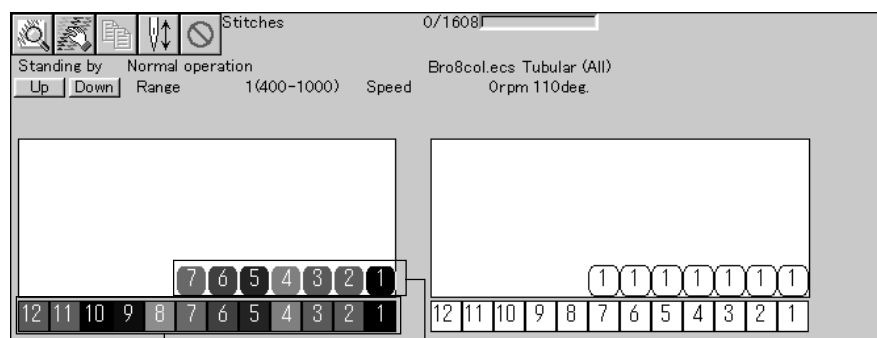
Displays the needle bar and speed range.

1. Select [Needle Bar and Speed Range] from View menu and put the check mark or click .



## Setting Needle Bar

Needle bar allocation and display color can be changed on this screen.



To display needle bar number and color

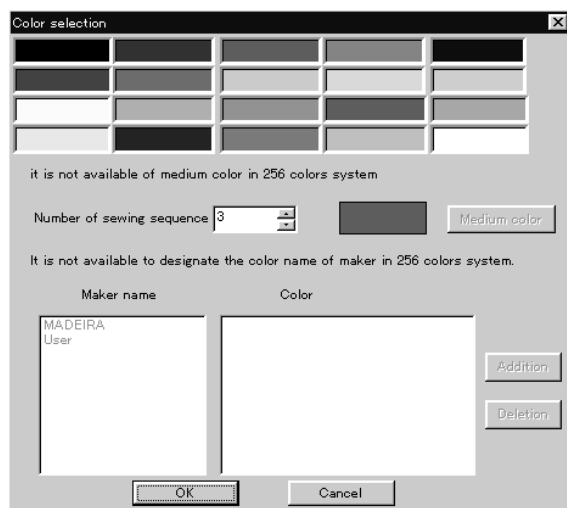
To display embroidering sequence and color

## Changing display colors

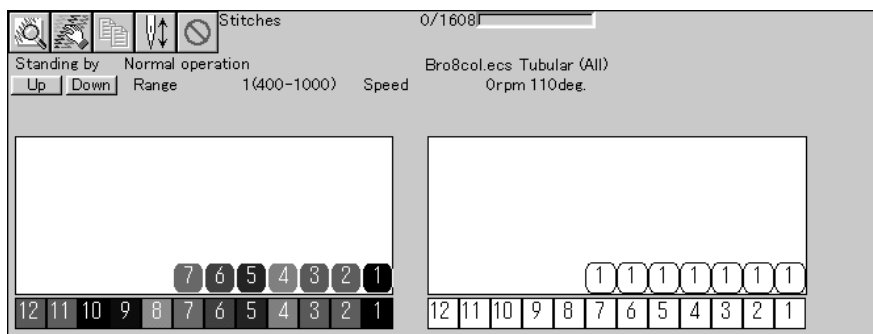
- The color of needle bar changes to the actual color.
- Changing the thread spool also changes the display color. A confirmation screen to save appears before exiting from embroidering or retrieving other data.
- A display color can be selected from among the following four items.

|  |                         |
|--|-------------------------|
| Basic color which can be selected screen on the "Color selection"  | Refer to steps 1 and 2. |
| Color sample supplied by a manufacturer  | Refer to steps 1 and 3. |
| Color sample created by a user   | Refer to steps 1 and 3. |
| Adjustment of an intermediate color from the color sample supplied by a manufacturer or naming and registration of a newly created color | Refer to steps 1 to 7.  |

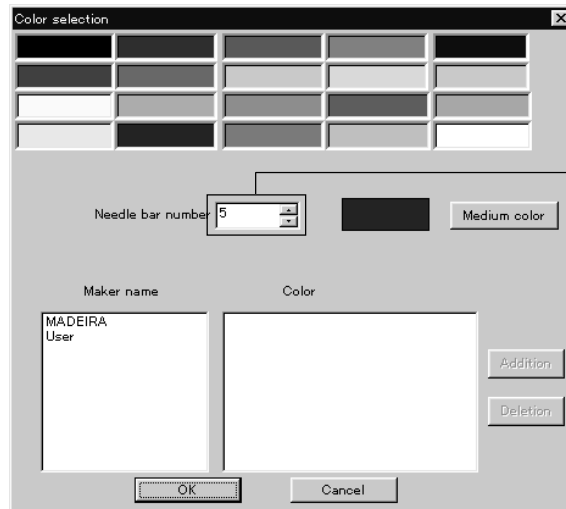
- The following screen is displayed when colors to be displayed are set to 256 in [Display properties] and the color sample supplied by a manufacturer cannot be selected or an intermediate color cannot be created.



### 1. Double-click the thread spool or needle bar number.

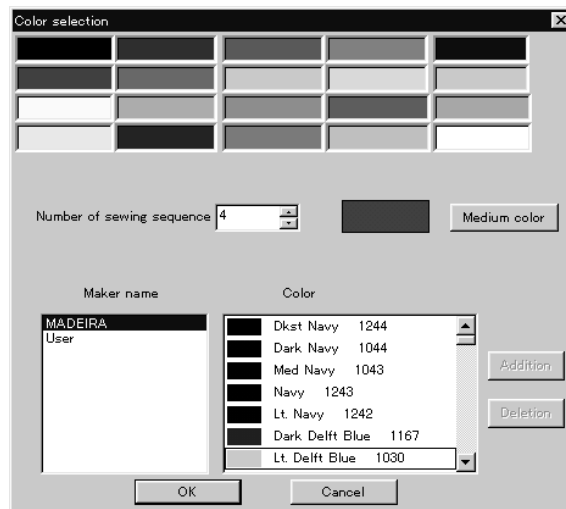


2. Select a new color on the [Color selection] screen.

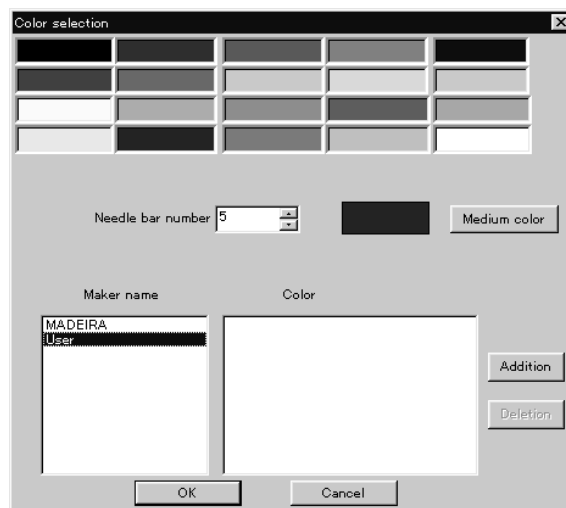


The needle bar number can be changed.

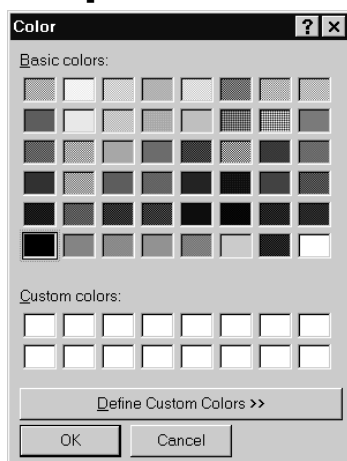
3. When selecting a color from a color sample, click maker name or [User] and double click [Color].



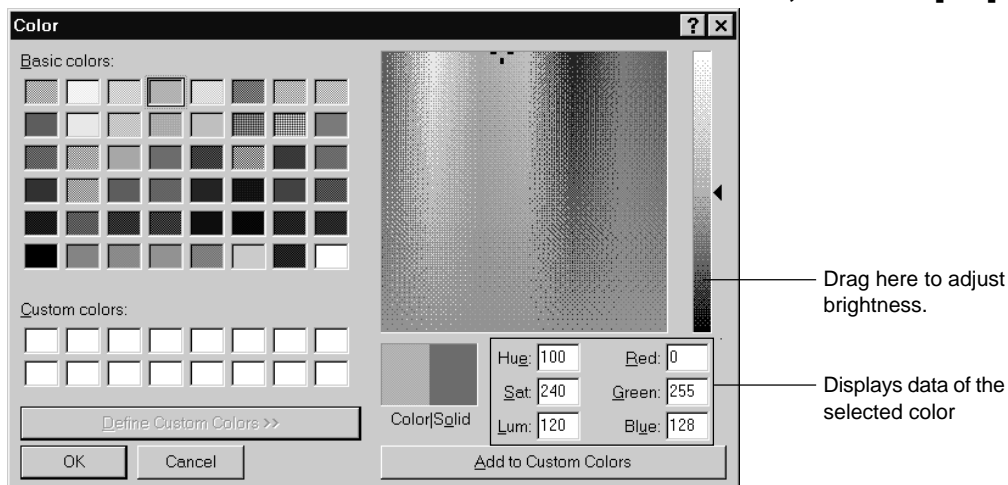
4. When finely adjusting the selected color, click [Medium color]. Click [User] to crate a new color, then click [Addition].



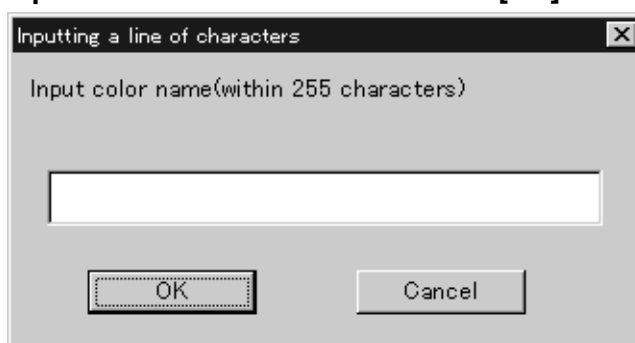
5. Select an arbitrary color from basic colors.  
Click [Define Custom Colors] to create a medium color.



6. Click the color chart or enter values to create a new color, and click [OK].

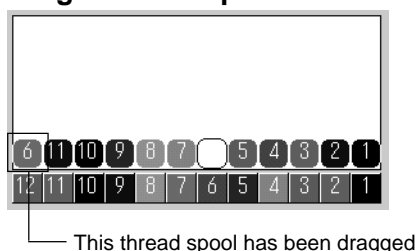


7. Input the name of the color and click [OK] when [User] is selected in step 4.



### Changing needle bar allocation

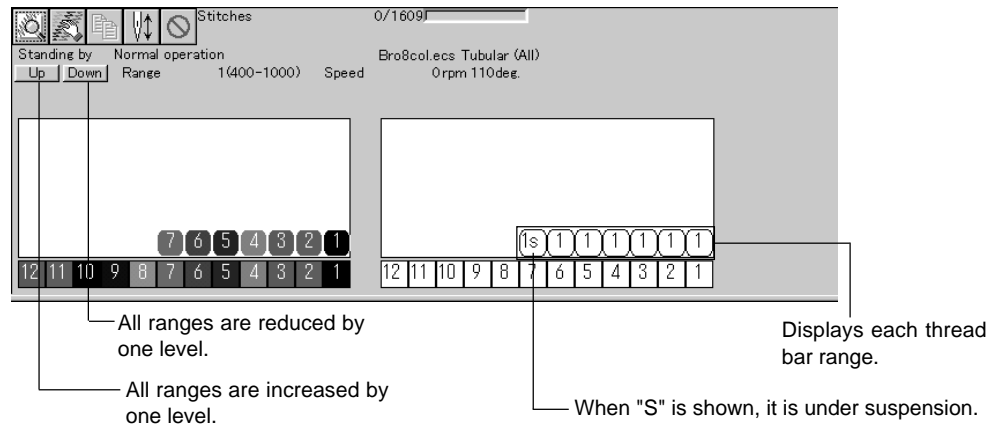
1. Drag a thread spool to the desired needle bar number.





## Setting Ranges

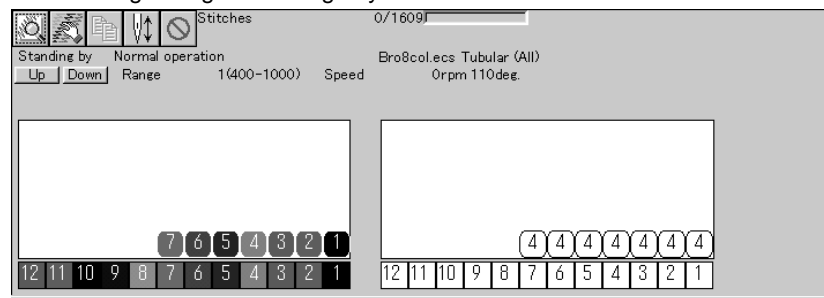
There are two methods for setting ranges.



## Changing all ranges

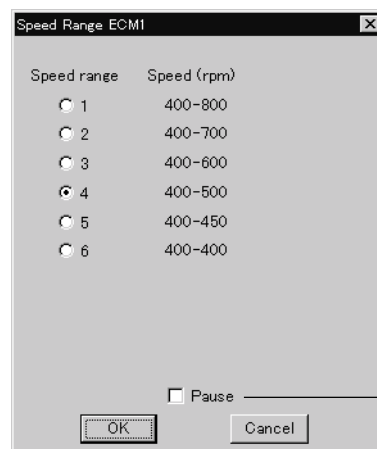
1. Click [Up] to increase range. Click [Down] to reduce range.

One clicking changes the range by one level.



## Changing individual range

1. Double-click the range display.
2. Click a speed range for selection.



Click here to put a check mark for pause before starting the designated embroidering sequence.

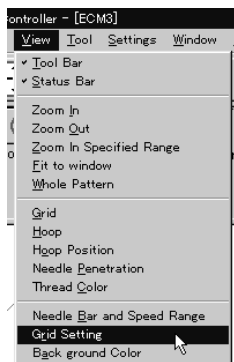
3. Click [OK].

## Grid Setting

Sets the pitch and the color of grid.

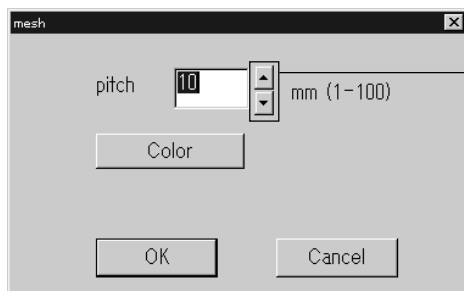
- The grid interval can be set at the increment of 1 mm (0.1 inch for inch unit).
- The value for setting is 1 - 100 mm (0.1 - 10 inches for inch unit).

**1. Select [Grid setting] from the View menu.**



**2. Set the pitch.**

Click the [color] to change the grid color. For setting, refer to steps 5 to 7 in page 142.

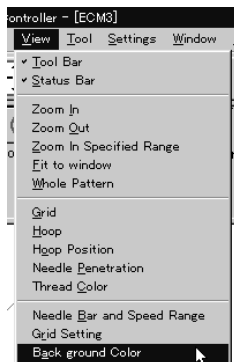


Click this to increase or decrease the value.

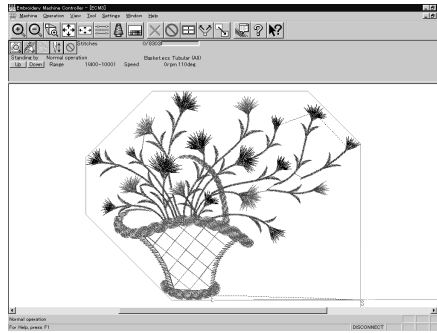
## Background color

Changes the background color of the data.

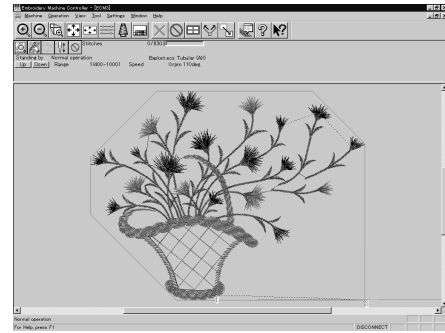
**1. Select [Background color] from the [View] menu.**



2. **Select or create the background color. Refer to steps 5 to 7 on page 142 for details.**



Before changing the background color



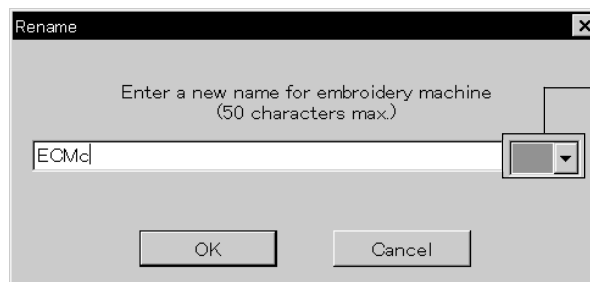
After changing the background color

## Renaming Machine

Rename the registered machine.

- Up to 50 half-size (25 full-size) characters can be registered for a machine name.

1. **Select [Rename Machine] from Machine menu.**
2. **Enter a new name.**



Select an identifying color for the machine. This color is shown on the title bar for a while when the arrow pointer is moved to the title bar of a machine window.

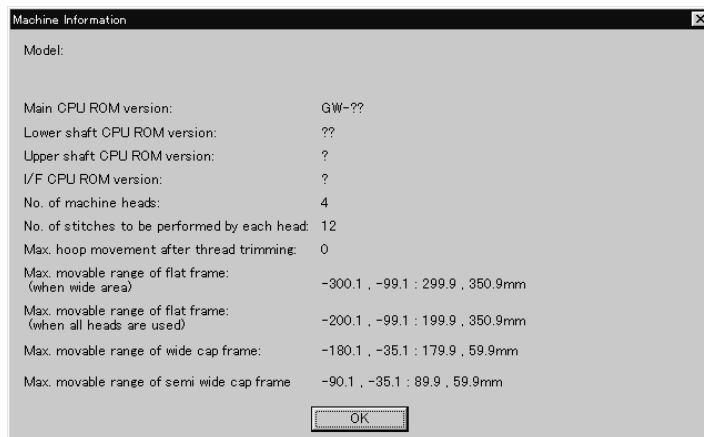
3. **Click [OK].**

If the message "The entered name already exists" appears, enter another name.

## Viewing Machine Information

Detail specification of the machine can be displayed.


1. Select **[Machine Information]** from **Machine** menu.
2. Click **[OK]** after checking the information.



## Design Information

Detail specification of the embroidery data can be checked.

|                       |  |
|-----------------------|--|
| Pattern name          | File name and path of embroidery data        |
| No. of stitches       | The number of stitches in embroidery data    |
| No. of colors         | The number of colors used in embroidery data |
| Mask Size             | Size of masking                              |
| Start of Embroidering | Coordinates of embroidering start position   |
| End of Embroidering   | Coordinates of embroidering end position     |

1. Select **[Design Information]** from **Help** menu or click  .
2. After checking, click **[OK]**.

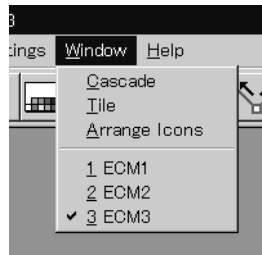
## Setting Window Display

Specifies the window that displays machine condition if multiple machines are connected simultaneously.

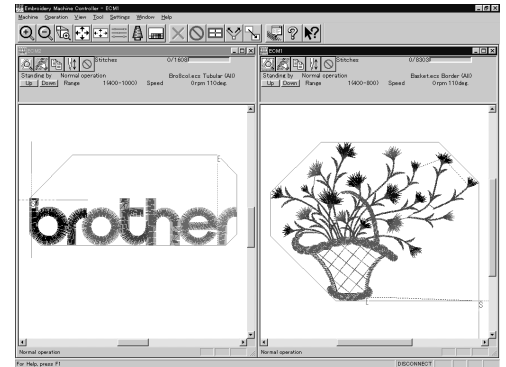
- There are two types of window display as follows:

|         |                              |
|---------|------------------------------|
| Cascade | Windows are slightly offset. |
| Tile    | Windows are tiled.           |

## 1. Select [Cascade] or [Tile] from Window menu.



When [Cascade] is selected




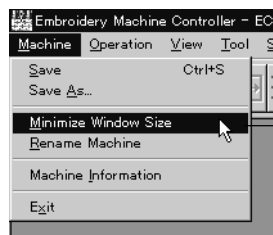
When [Tile] is selected

## Minimizing and Aligning Windows

Windows on the screen can be minimized to the icon size and aligned.

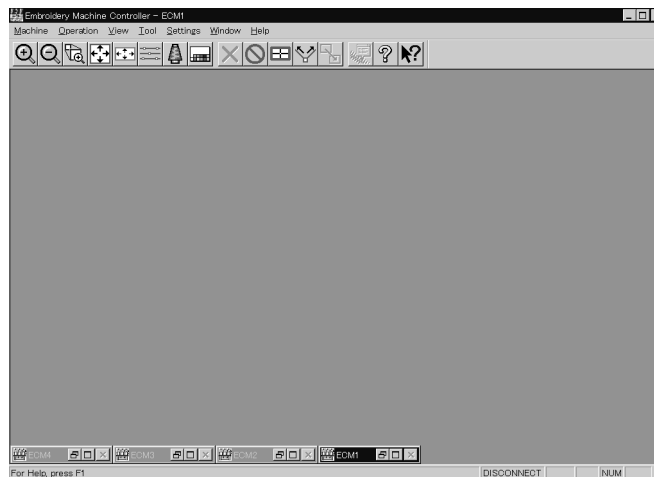
### Minimize Window Size

1. Select [Minimize Window Size] from Machine menu or click  on the upper right corner of the screen.



Click here.

2. The window is minimized.

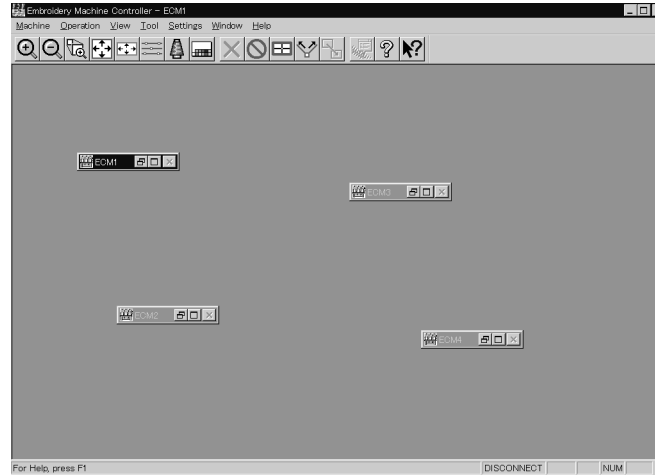


## Arrange Icons

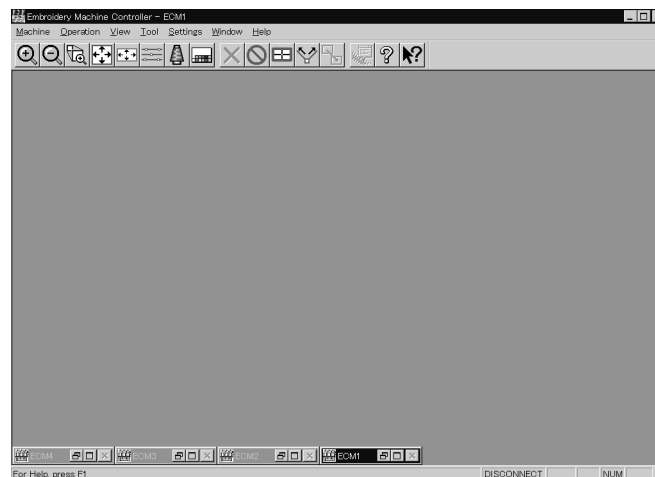
Minimized windows that are scattered can be aligned.

■ This command is available for minimized windows.

### 1. Select [Arrange Icons] from Window menu.







### 2. The minimized windows are aligned.



## Changing window size

Several square buttons with figures are displayed at the right end of the title bar. These buttons are used to change the window size.

-  If this button is clicked when running an ordinary software, it is displayed on the task bar in the minimized size as a button.
-  If this button is clicked, the window size changes to a medium size.
-  If this button is clicked, the window changes to the full size of the desktop.
-  This button is used to end the software or to close the folder. This button cannot be clicked when the machine window is displayed.

## Language

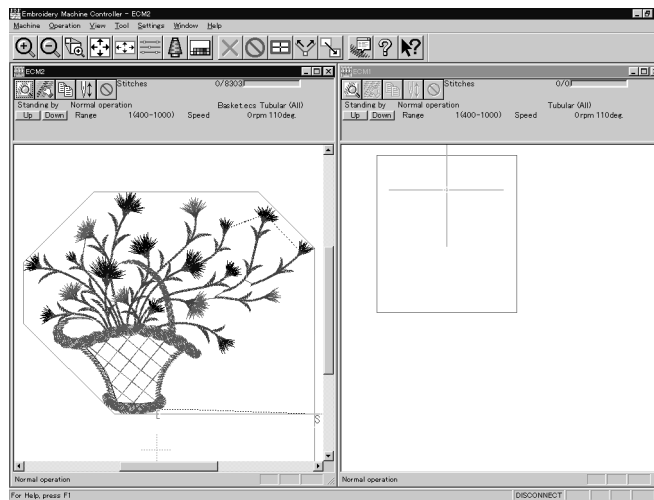
Changes display language.

Refer to page 134.

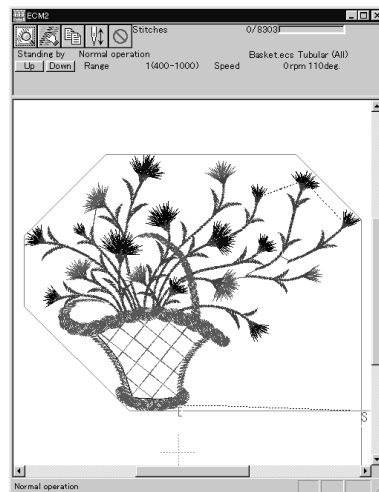
## Copying Data to Other Machines

When multiple machines are connected, the embroidery data of a machine can be copied to another machine.

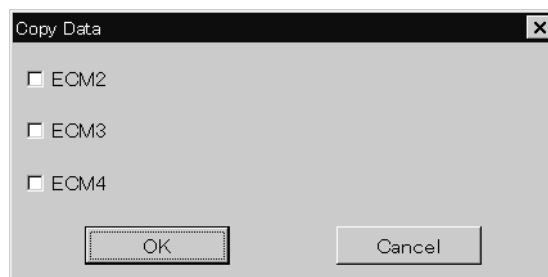
1. Click the window of the machine displaying the copy source data.



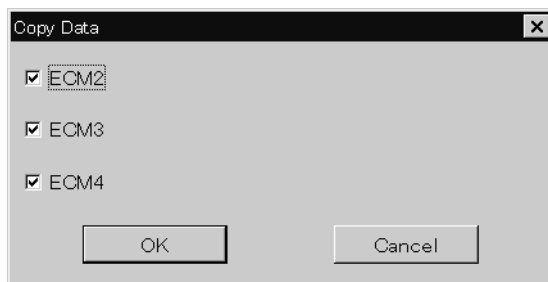
2. Click .



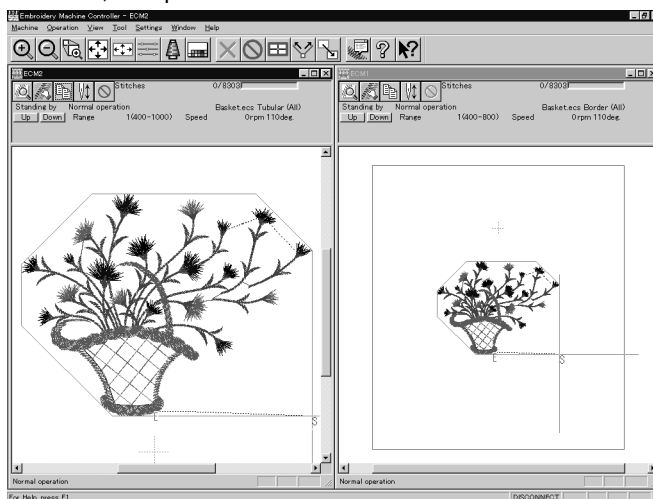
3. Click and select the machine name of the destination.



4. Click [OK].



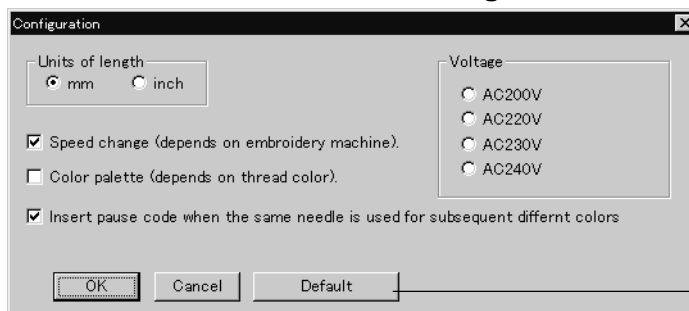
The data, is copied.



## Configuration

Sets the environment of data reading and display.

1. Select [Configuration] from Tool menu.
2. Click and select the item for setting.



Select the applicable power voltage.

Click here to the default setting.

3. Click [OK].

## Upgrading the Machine Program

Upgrades the programs at each part of the machine.

This function is protected by a password. A dealer engineer will use this function if required.



# Setting the Machine

Performs the detail setting of the embroidering status. Items that can be selected in Setting menu are explained here.

## Needle Bar

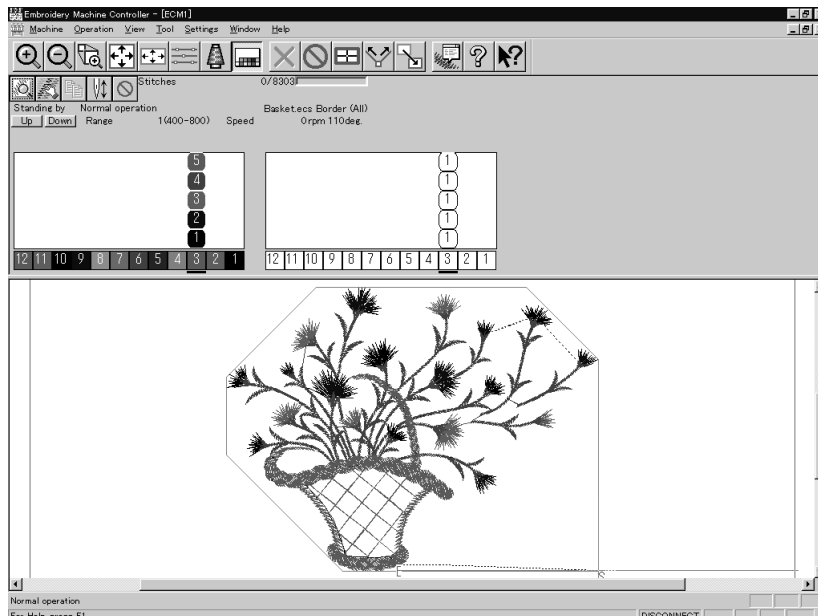
Patterns are sewn by one needle.

1. Select the [Needle]-[Same Needle] from Settings menu.
2. Click the needle number for selection.



3. Click [OK].

The embroidering sequence appears at all specified needle points.



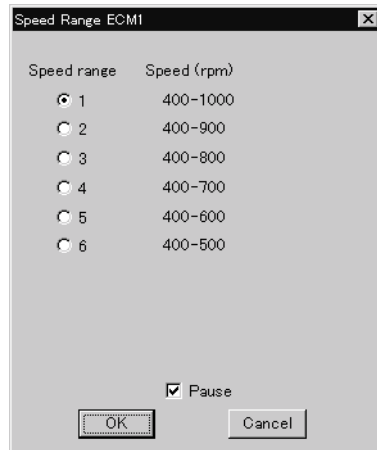
## Default setting (equating the sewing order number and needle bar number)

1. Select [Needle] - [Default] from Settings menu.

## Same Speed Range

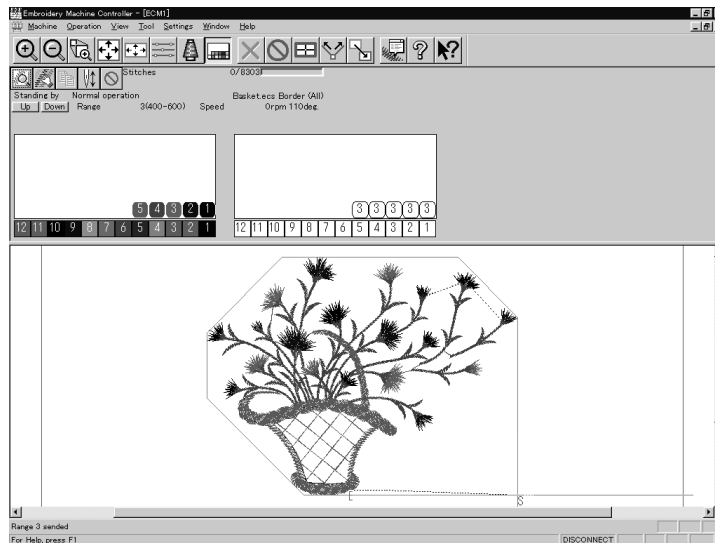
Embroiders patterns at the specified speed range.

1. Select **[Same Speed Range]** from **Settings** menu.
2. Click a speed range for selection.



3. Click **[OK]**.

The speed range appears at the specified areas.



## Pause

Sets whether to stop the needle bars temporarily when changing all the needle bars.

### Stopping all the needle bars temporarily

1. Select **[Pause] - [Add all]** from **Settings** menu.

### Resetting temporary stop of all the needle bars

1. Select **[Pause] - [Delete all]** from **Settings** menu.

## Speed Range

Specifies the maximum speeds for respective ranges suitable for the hoop type.

- Actual embroidering speed depends on the pitch.
- Before shipment, "1" is set to the highest speed; "6" is set to the lowest speed.

1. Select **[Speed Range]** from **Settings** menu.
2. Specify the desired range.

| Range | Minimum | Maximum | (rpm)      |
|-------|---------|---------|------------|
| 1     | 400     | 1000    | (400-1000) |
| 2     | 400     | 900     | (400-900)  |
| 3     | 400     | 800     | (400-800)  |
| 4     | 400     | 700     | (400-700)  |
| 5     | 400     | 600     | (400-600)  |
| 6     | 400     | 500     | (400-500)  |

Indicates ranges of the current setting.

When a value exceeding the above ranges is entered, it is automatically set to the min. or max. speed.

3. Click **[OK]**.

## Head Operation Suspend

Sets the machine head for rest.

- Setting at the machine head has priority.
- When the HEAD switch at the machine head is set to ON and then to OFF, the setting is canceled.

1. Select **[Head Operation Suspend]** from **Settings** menu.
2. Click the machine head that needs to be at rest and remove the check mark.

Head operation suspend

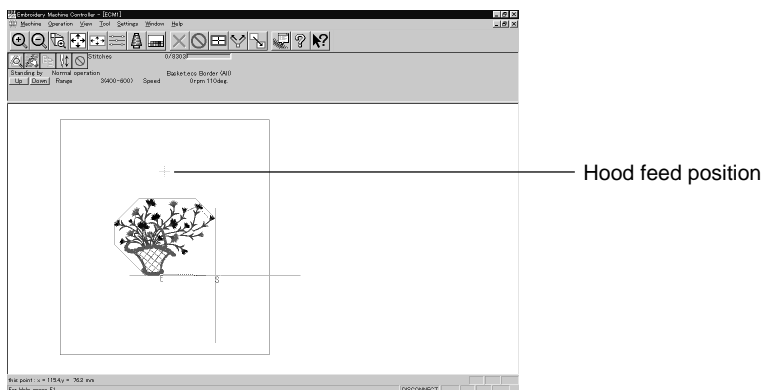
3. Click **[OK]**.

## Hoop Feed Position

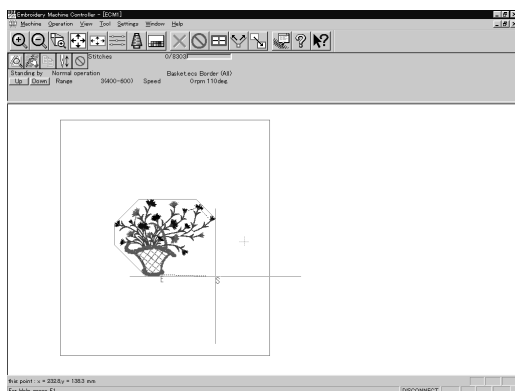
Set the basic position of the hoop (hoop feed position) for cancellation of embroidering.

- The hoop feed position can be set only in the embroidering area surrounded by a red frame.

1. Select [Hoop Feed Position] from Settings menu.
2. Click the point to feed the hoop.



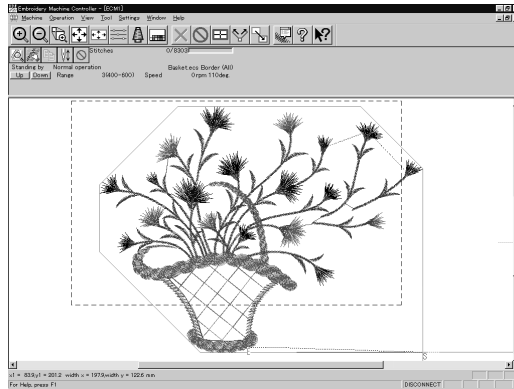
3. The gray cross appears and shows the hoop feed position.



## Embroidery Area

Sets the embroidery area.

1. Select [Embroidery Area] from Settings menu.
2. Drag the embroidery area using the mouse for designation.



The embroidery area is displayed in light blue.

## Embroidery Hoop

The type of specified embroidery hoop changes the display.

■ The following selections are available:

---

Tubular (All)

---

Flat (All)

---

Flat (1, 4)

---

Border (All)

---

Border (1, 4)

---

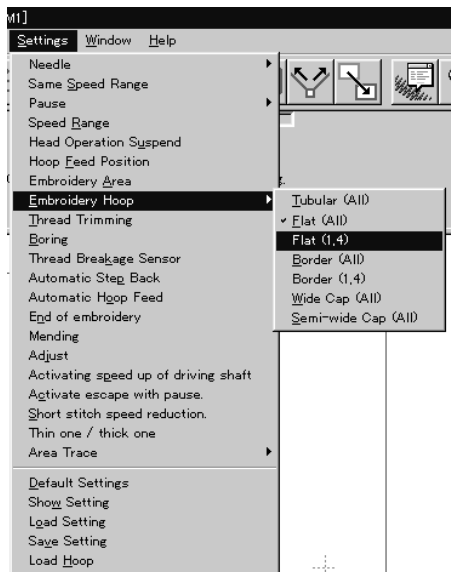
Wide cap frame

---

Semi-wide cap frame (All)

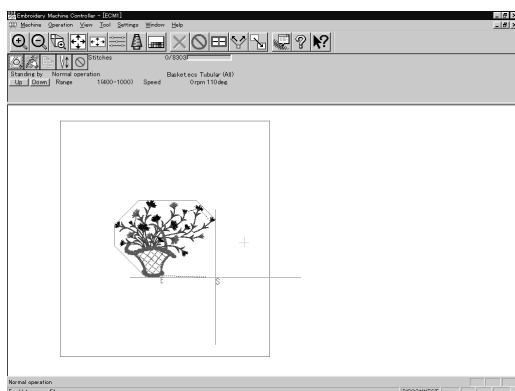
---

1. Select [Embroidery Hoop] and the type from Settings menu.

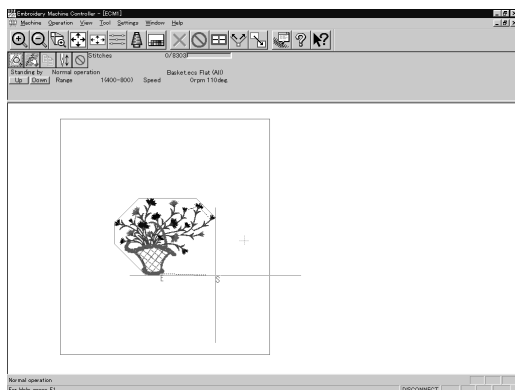


The pattern direction and embroidering area may vary depending on the selected embroidery hoop type. Make sure that the selection is correct.

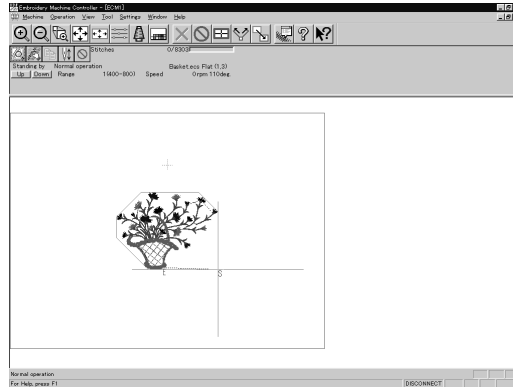
■ When "Tubular (All)" is selected



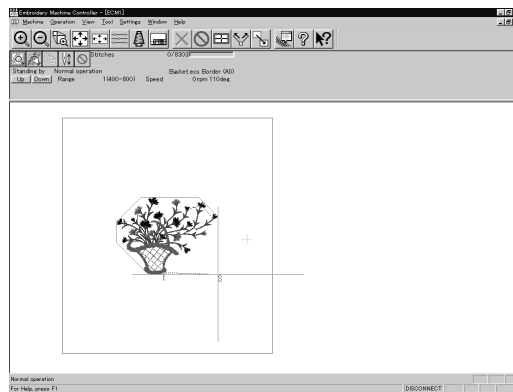
■ When "Flat (All)" is selected



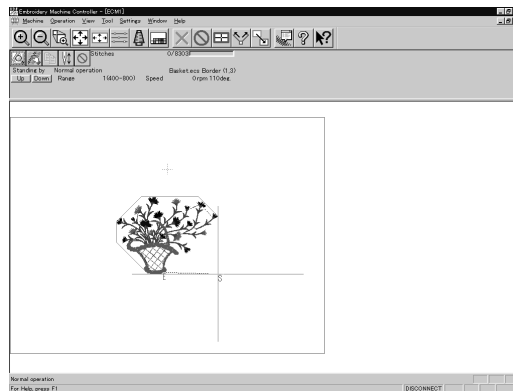
■ When "Flat (1, 4)" is selected



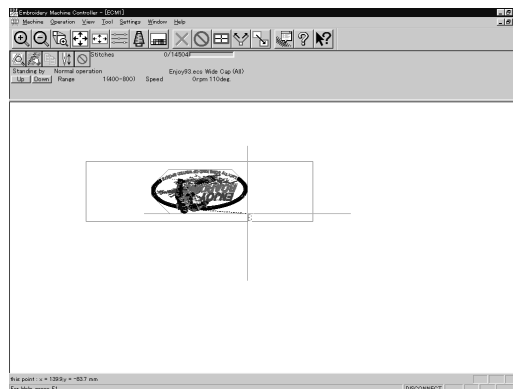
■ When "Border (All)" is selected



■ When "Border (1, 4)" is selected

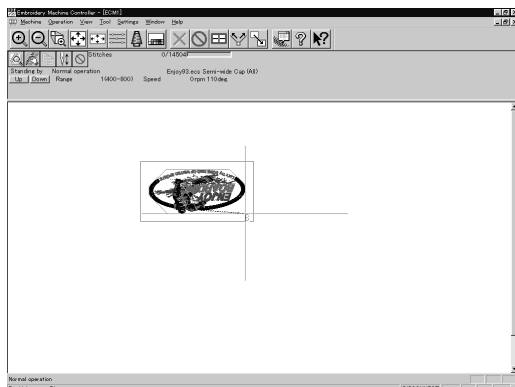


■ When "Wide cap (All)" is selected



The image is displayed upside down.  
The speed is automatically adjusted to 800 rpm or less.

■ When "Semi-wide cap (All)" is selected



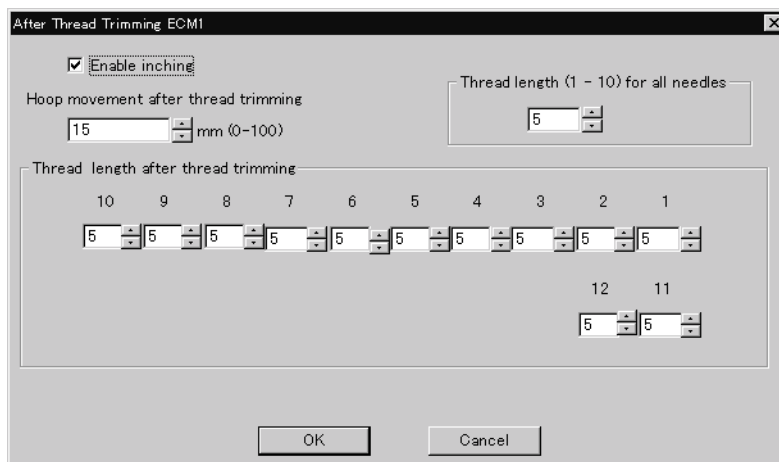
The image is displayed upside down.  
The speed is automatically adjusted to 800 rpm or less.

## Thread Trimming

■ The following items can be set:

|                                       |  |
|---------------------------------------|--|
| Enable inching                        | Sets inching motion for thread trimming.   |
| Hoop movement after thread trimming   | Sets the needle penetration length for trimming. The length can be set in inches. To set the length in inch unit, select [Inch] from the [Configuration] of Tool menu. The available values are as follows:<br>For mm 0 - 100 mm (The standard value is 15 mm.)<br>For inch 0 - 3.9 inch (The standard value is 0.6 inch.) |
| Thread length (1-10) for all machines | Sets the overall thread amount through the needle. Value of 1 to 10 can be set. The smaller the value is, the shorter the length is.   |
| Thread length after thread trimming   | Sets the overall thread amount through the needle. Value of 1 to 10 can be set. The smaller the value is, the shorter the length is.   |

1. Select [Thread Trimming] from Settings menu.
2. Set inching, thread length, etc.



3. Click [OK].



## Boring

Turns on/off the machine boring mode.

■ The following items can be set:

|            |  |
|------------|--|
| Boring     | Sets ON/OFF of boring.   |
| Shift data | Shifts data by 15 mm to needle number 1. The screen display remains unchanged. |

■ Boring can be set only for embroidery data which is prepared for boring. Make sure that the data is correct before embroidering.

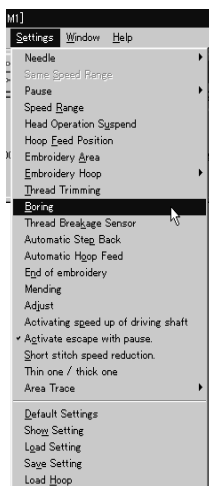
■ Install the following optional parts on the machine before embroidering.

- Boring knife
- Needle plate for boring

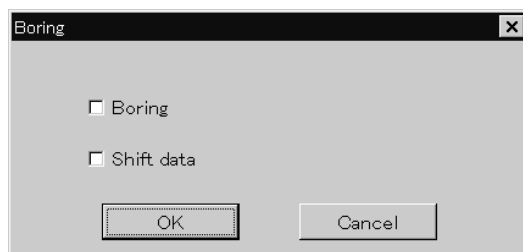
■ If the embroidery data for boring is zoomed in or out, or is rotated, embroidering may not be correctly carried out.

### 1. Select [Boring] from Settings menu.

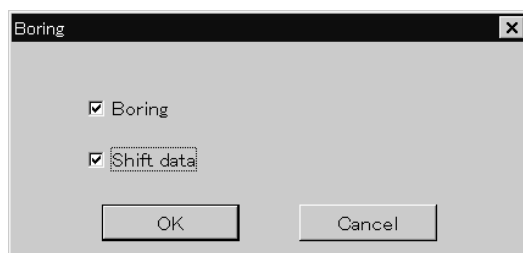
When the boring mode is on, the check mark (✓) appears at the top of [Boring] in the menu.



### 2. Click the setting item to put the check mark.



### 3. Click [OK].

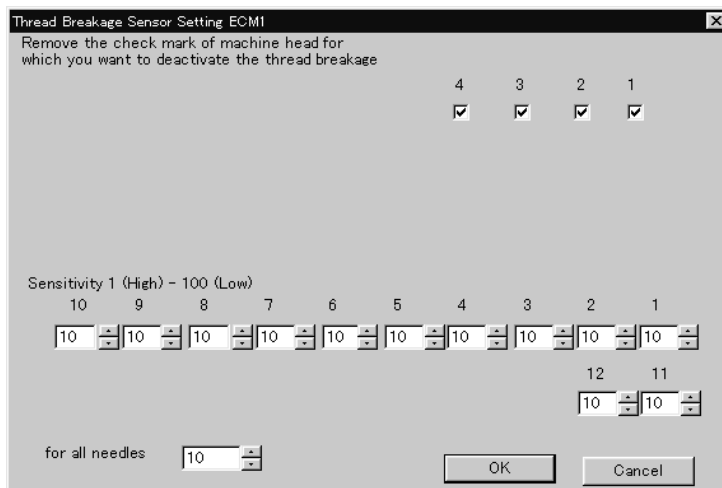


## Thread Breakage Sensor

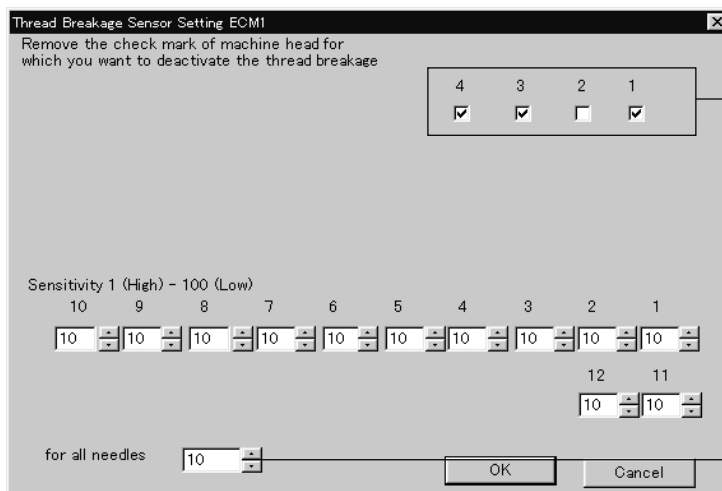
The sensor for thread breakage can be turned ON/OFF or the sensor sensitivity for each needle bar can be set.

- The sensitivity can be set within the range of 1 - 100. The smaller the value is, the higher the sensitivity is.

1. Select [Thread Breakage Sensor] from Setting menu.
2. Click the head you want to disable the sensor and remove the check mark (✓).



3. Adjust the sensor sensitivity.



The sensor sensitivity for each needle bar is adjusted individually.

All sensor sensitivities for all needle bars are adjusted simultaneously.

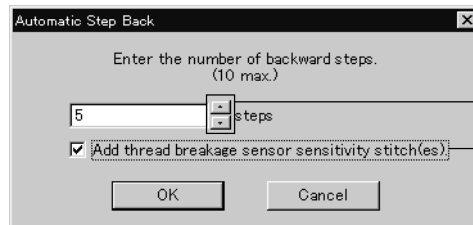
4. Click [OK].

## Automatic Step Back

Sets the number of stitches for automatic step back if thread breakage occurs.

- The number of stitches that can be set is from 0 to 255.
- Additional step-back can be made for sensitivity value of the thread breakage sensor.

1. Select [Automatic Step Back] from Settings menu.
2. Enter the number of stitches for automatic step back.



Click here, and the value decreases/increases.

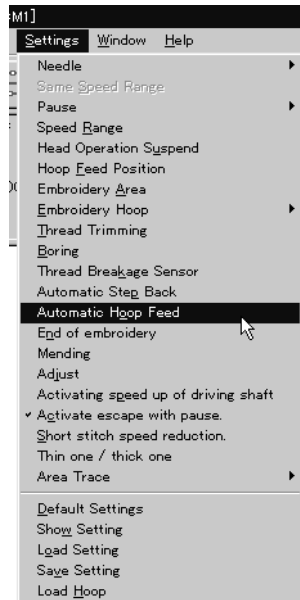
Click here to give additional step-back for the sensing distance with the thread breakage sensor.

3. Click [OK].

## Automatic Hoop Feed

Sets automatic hoop feed for a thread breakage.

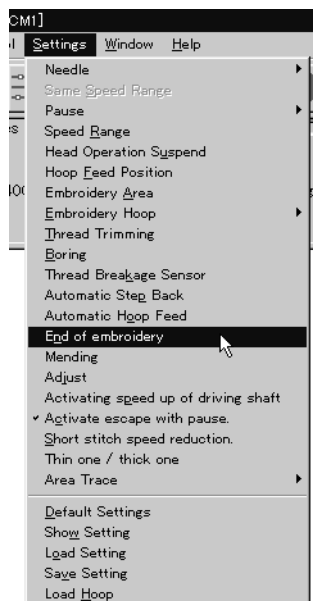
1. Select [Automatic Hoop Feed] from Settings menu and put the check mark (√).



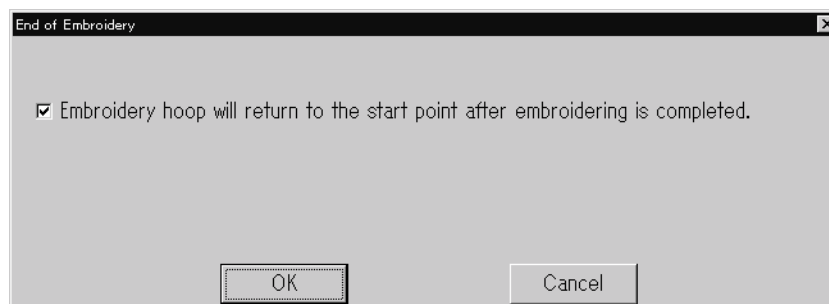
## End of embroidery

Sets if the machine returns to the start point after end of embroidery.

1. Select [End of embroidery] from Settings menu.



2. Click the checkbox to put a check mark (V) when the machine returns to the start point after end of embroidery. Click [OK].



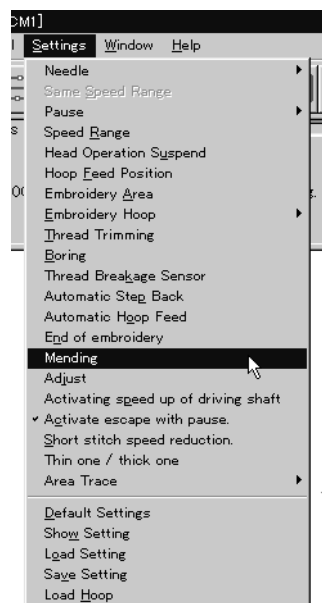
## Mending

Sets the details of mending.

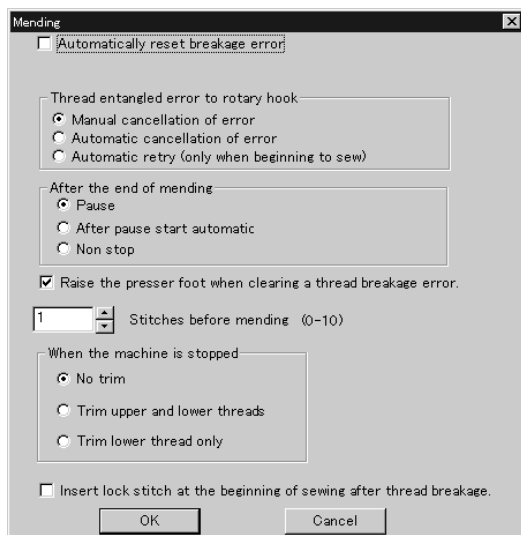
■ Items and descriptions are as follows:

|   |   |
|---|---|
| Automatically reset breakage error                                  | Error is automatically canceled when a thread breakage occurs.                              |
| Thread entangled error to rotary hook                               | Selects how to reset the rotary hook thread entanglement error.                             |
| After the end of mending  | Sets whether to stop or suspend the needle bar at the mending end position.                 |
| Raise the presser foot when clearing a thread trimming error        | Raises the presser foot when resetting the thread trimming error.                           |
| Stitches before mending   | Sets the number of stitches for stopping before mending. The values for setting are 1 - 10. |
| When the machine is stopped   | Selects how the trimming is made during stopping.   |
| Insert lock stitch at the beginning of sewing after thread breakage | Automatically conducts lock stitch when trimming thread.                                    |

### 1. Select [Mending] from Settings menu.



## 2. Click [OK] when the items are set.



Manually trim the lower thread immediately after resetting a thread breakage error if feeding by stitch back is long (i.e., 40 to 50 mm or more) when "After the end of mending" is set to "Non stop".

Set "When the machine is stopped" to "Trim lower thread only".

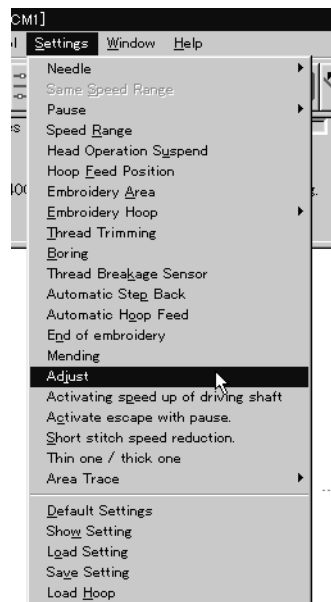
## Adjust

Adjustment value of the needle is set.

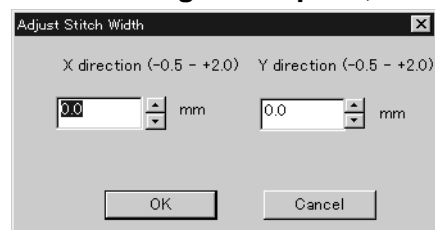
■ The adjustment value is set at the increment of 0.1 mm.

■ The setting range is  $-0.5 \sim 2$  mm in X and Y directions.

## 1. Select [Adjust] from Settings menu.



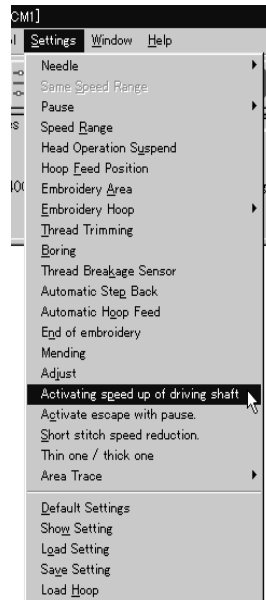
## 2. When setting is complete, click [OK].



## Activating speed up of driving shaft

Speeds up the startup of the main shaft. Select this function when sewing thick material.

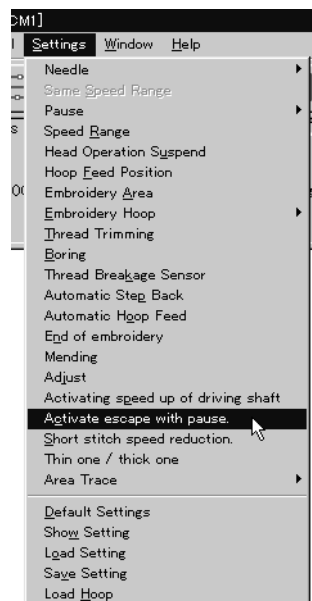
1. Select [Activating speed up of driving shaft] from Settings menu and check it.



## Activate escape with pause

Sets whether to feed the hoop during temporary stop of the needle bars to change colors. Select this function when embroidering applique.

1. Select [Activate escape with pause] from Settings menu and check it.

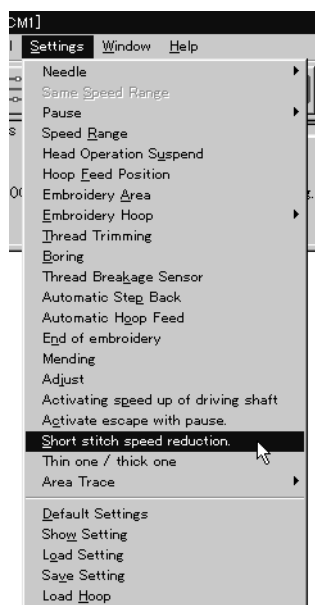


## Short stitch speed reduction

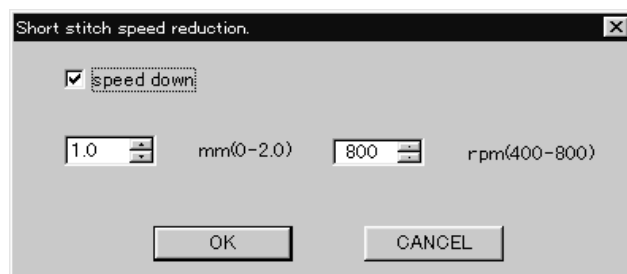
Reduces speed when stitching in a designated pitch.

- The pitch can be designated between 0.0 and 2.0 mm in units of 0.1 mm.
- The speed can be set between 400 rpm and the maximum speed of the current hoop in units of 10 rpm.

1. Select [Short stitch speed reduction] from Settings menu.



2. Click [Reducing speed] to check it and click [OK] when items are set.



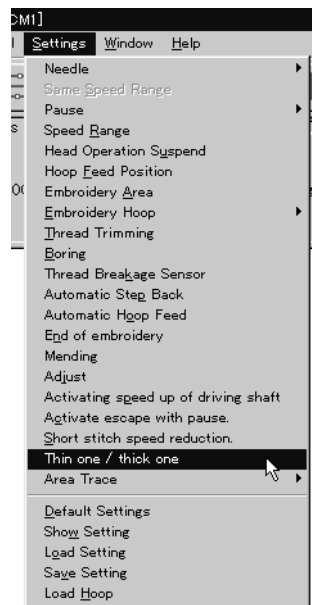


## Thin Material or Thick Material

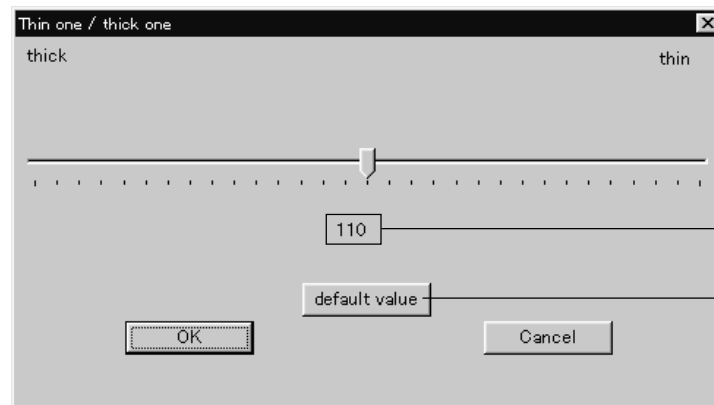
Adjusts the timing of needle drop and hoop movement.

- The value can be designated between 95 and 125 degrees in units of 1 degree. The smaller values are suitable for thick material and the larger ones are suitable for thin material.

### 1. Select [Thin material or thick material] from Settings menu.



### 2. Adjust the value by moving the slide bar control. Click [OK] when it is set.



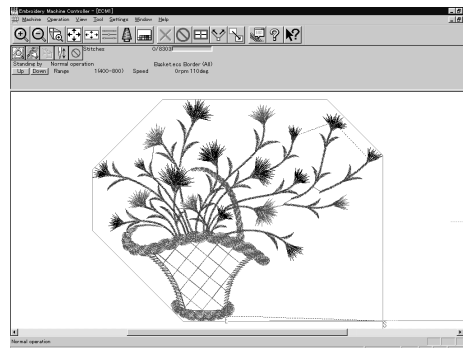
## Area Trace

Select the outside shape of area tracing before starting sewing.

- The following two types can be selected. The selected outside shape is displayed on the screen.

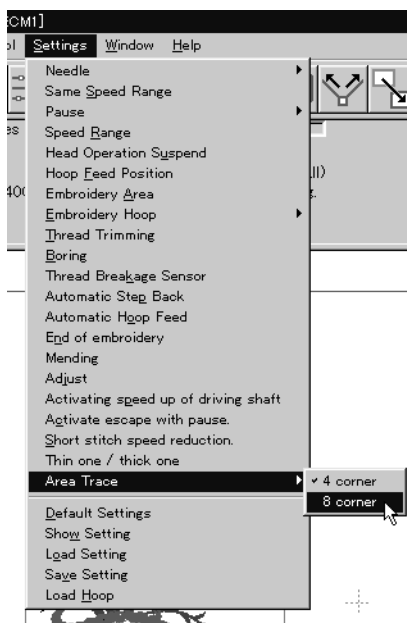


Rectangle



Octagon

1. Select the outside shape of [Area trace] from Settings menu and check it.



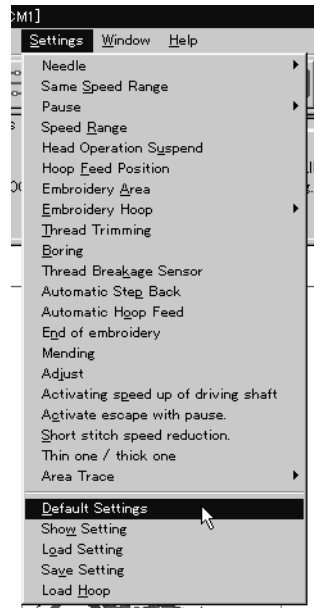
## Default Settings

Resets changes of the machine setting to the default.

■ Items for setting and initialization are as follows:

|  |  |                  |
|--|--|------------------|
| Speed Range                                      | Automatically selects the value suitable for the hoop type.          |                  |
| Head Operation Suspend                           | Cancels the head operation which is not set for rest on the machine. |                  |
| Hoop Feed Position                               | Returns to the machine home position.                                |                  |
| Embroidering Area                                | Sets the size each for the selected hoop.                            |                  |
| Thread Trimming                                  | Inching motion   | Yes              |
|  | Thread removal feed length   | 15 mm (0.6 inch) |
|  | Thread remaining amount  | 5                |
| Boring   | Boring   | No               |
|  | Data shift   | No               |
| Thread Breakage Sensor                           | All sensors are on.  |                  |
|  | Sensitivity  | 10               |
| Automatic Step Back                              | 0  |                  |
| Thread Breakage Sensor Sensitivity               | Not affected by the thread breakage sensor sensitivity               |                  |
| Automatic Feed Hoop                              | No   |                  |
| Return to the start point                        | Yes  |                  |
| Mending  | Automatically rest breakage error                                    | No               |
|  | Automatically reset the rotary hook thread entanglement error        | No               |
|  | Raise the presser foot when resetting the thread trimming error      | Yes              |
|  | Stop the machine at the mending end position                         | Yes              |
|  | Stitches before mending  | 1 stitch         |
|  | Trim during stop in mending setting                                  | No               |
|  | Conduct lock stitch when trimming thread                             | No               |
| Adjustment                                       | 0.0 mm for X direction<br>0.0 mm for Y direction                     |                  |
| Speeding up startup of the main shaft            | No   |                  |
| Hoop feed during temporary stop for color change | No   |                  |
| Reducing speed in a small pitch                  | No   |                  |
| Thin material or thick material                  | 110 degrees  |                  |
| Area Trace                                       | "Eight-sided" is selected.   |                  |

## 1. Select [Default Settings] from Settings menu.



## 2. Click [OK].

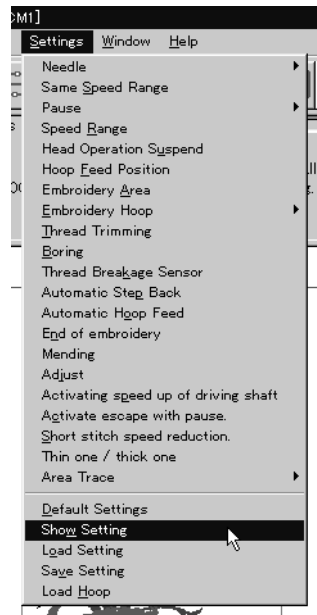
### Show Setting

Shows the setting contents and defaults.

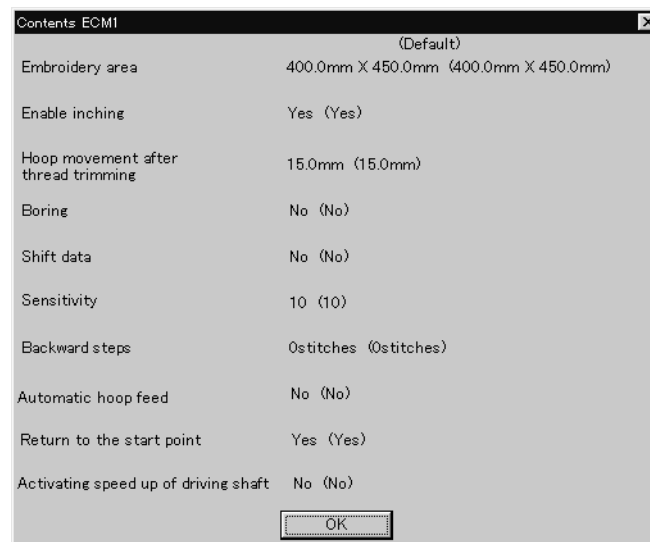
■ The following items are shown:

- Embroidering area
- Thread trimming inching motion
- Thread removal feed length
- Boring
- Shift
- Thread breakage sensor sensitivity
- Automatic step back
- Automatic feed hoop
- Return to the start point
- Speed up after starting the main shaft

## 1. Select [Show Setting] from Settings menu.



## 2. After checking, check [OK].

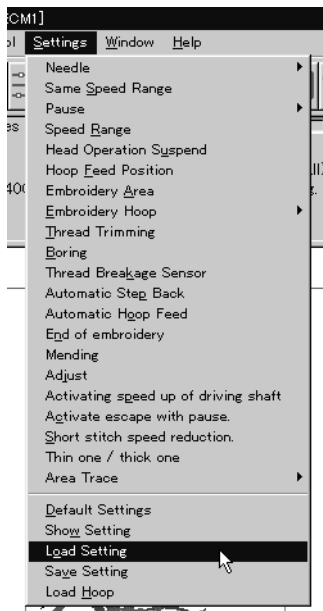


## Load Setting

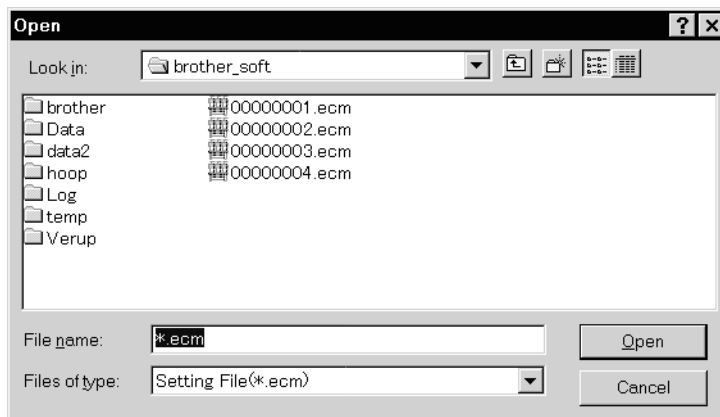
Load the setting.

■ The set file has an extension of ".ecm".

### 1. Select [Load setting] from Settings menu.



### 2. Select the folder and click [Open].

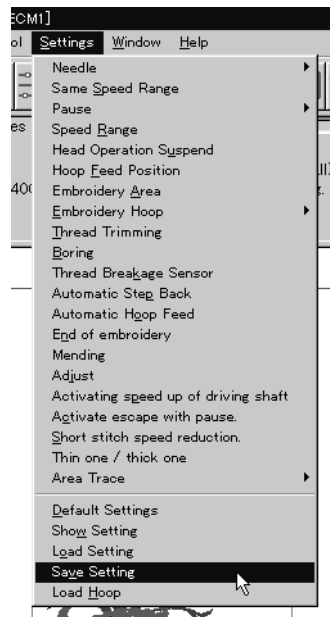


## Save Setting

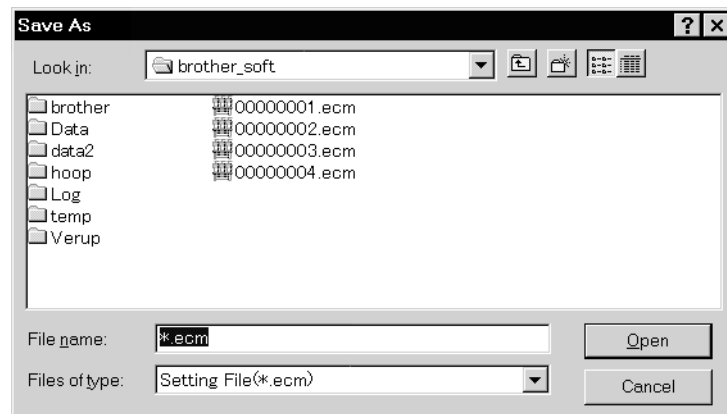
Saves the edit settings.

■ Save the setting files with an extension of ".ecm".

1. Change the setting.
2. Select [Save setting] from Settings menu.



3. Select the registration folder and put a file name.



4. Click [Save].

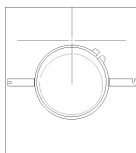
## Load Hoop

Load the optional hoop displayed in "Hoop".

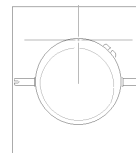
- The hoop file to be loaded has an extension of ".ehp".
- The types and the shapes of hoop for loading are as follows:

### Round frame

ROUND\_FRAME21.ehp

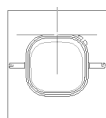


ROUND\_FRAME25.ehp

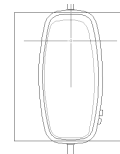


### Square frame

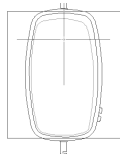
SQUARE\_FRAME24X24.ehp



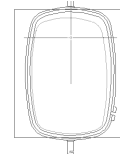
SQUARE\_FRAME45X23.ehp



SQUARE\_FRAME45X27.ehp

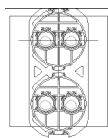


SQUARE\_FRAME45X32.ehp

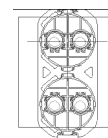


### Spider net frame

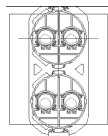
SPIDER\_NET\_FRAME05B-1.ehp



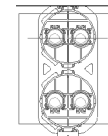
SPIDER\_NET\_FRAME05B-2.ehp



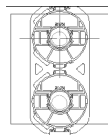
SPIDER\_NET\_FRAME05B-3.ehp



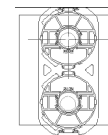
SPIDER\_NET\_FRAME05B-4.ehp



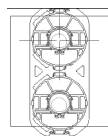
SPIDER\_NET\_FRAME07T-1.ehp



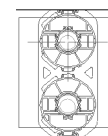
SPIDER\_NET\_FRAME07T-2.ehp



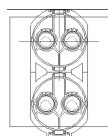
SPIDER\_NET\_FRAME07T-3.ehp



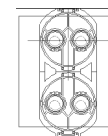
SPIDER\_NET\_FRAME07T-4.ehp



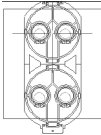
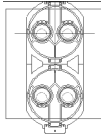
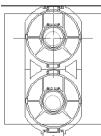
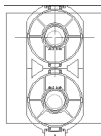
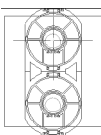
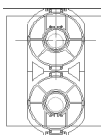
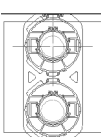
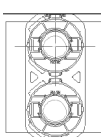
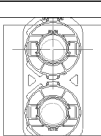
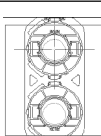
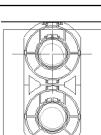
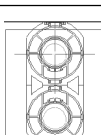
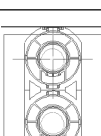
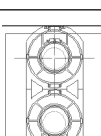
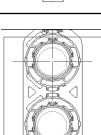
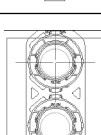
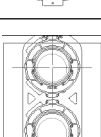
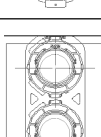
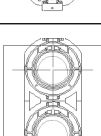
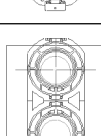
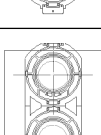
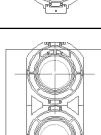
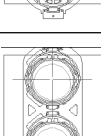
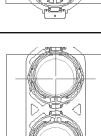
SPIDER\_NET\_FRAME07B-1.ehp

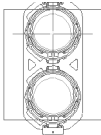
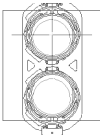
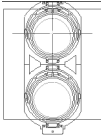
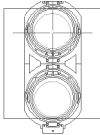
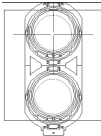
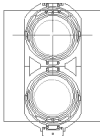
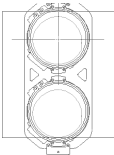


SPIDER\_NET\_FRAME07B-2.ehp

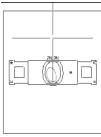
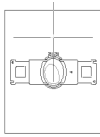
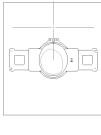
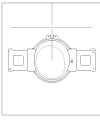
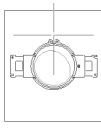
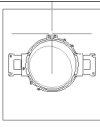
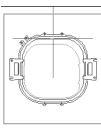
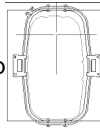
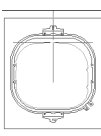

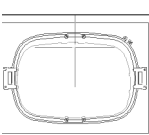
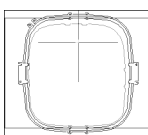




|                           |   |                           |   |
|---------------------------|---|---------------------------|---|
| SPIDER_NET_FRAME07B-3.ehp |    | SPIDER_NET_FRAME07B-4.ehp |    |
| SPIDER_NET_FRAME09T-1.ehp |    | SPIDER_NET_FRAME09T-2.ehp |    |
| SPIDER_NET_FRAME09T-3.ehp |    | SPIDER_NET_FRAME09T-4.ehp |    |
| SPIDER_NET_FRAME10B-1.ehp |    | SPIDER_NET_FRAME10B-2.ehp |    |
| SPIDER_NET_FRAME10B-3.ehp |    | SPIDER_NET_FRAME10B-4.ehp |    |
| SPIDER_NET_FRAME12T-1.ehp |   | SPIDER_NET_FRAME12T-2.ehp |   |
| SPIDER_NET_FRAME12T-3.ehp |  | SPIDER_NET_FRAME12T-4.ehp |  |
| SPIDER_NET_FRAME13B-1.ehp |  | SPIDER_NET_FRAME13B-2.ehp |  |
| SPIDER_NET_FRAME13B-3.ehp |  | SPIDER_NET_FRAME13B-4.ehp |  |
| SPIDER_NET_FRAME15T-1.ehp |  | SPIDER_NET_FRAME15T-2.ehp |  |
| SPIDER_NET_FRAME15T-3.ehp |  | SPIDER_NET_FRAME15T-4.ehp |  |
| SPIDER_NET_FRAME16B-1.ehp |  | SPIDER_NET_FRAME16B-2.ehp |  |

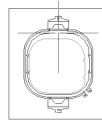
|                           |   |                           |   |
|---------------------------|---|---------------------------|---|
| SPIDER_NET_FRAME16B-3.ehp |  | SPIDER_NET_FRAME16B-4.ehp |  |
| SPIDER_NET_FRAME18T-1.ehp |  | SPIDER_NET_FRAME18T-2.ehp |  |
| SPIDER_NET_FRAME18T-3.ehp |  | SPIDER_NET_FRAME18T-4.ehp |  |
| SPIDER_NET_FRAME19B.ehp   |  |                           |   |

**Tubular frame**

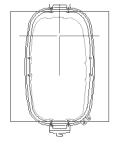
|                        |   |                        |   |
|------------------------|---|------------------------|---|
| TUBULAR_FRAME-05.ehp   |   | TUBULAR_FRAME-07.ehp   |   |
| TUBULAR_FRAME-10.ehp   |  | TUBULAR_FRAME-13.ehp   |  |
| TUBULAR_FRAME-16.ehp   |  | TUBULAR_FRAME-19.ehp   |  |
| TUBULAR_FRAME23X24.ehp |  | TUBULAR_FRAME23X43.ehp |  |
| TUBULAR_FRAME30X28.ehp |  | TUBULAR_FRAME30X43.ehp |  |
| TUBULAR_FRAME30X48.ehp |  | TUBULAR_FRAME40X43.ehp |  |

## Holder base frame

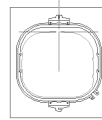
HOLDER\_BASE23X24.ehp



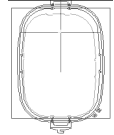
HOLDER\_BASE23X43.ehp



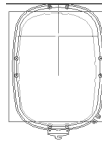
HOLDER\_BASE30X28.ehp



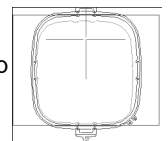
HOLDER\_BASE30X43.ehp



HOLDER\_BASE30X48.ehp

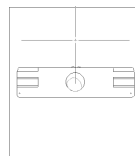


HOLDER\_BASE40X43.ehp

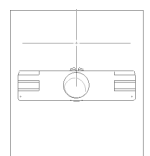


## Tubular round frame

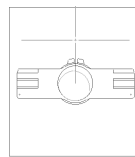
TUBULAR\_ROUND07.ehp



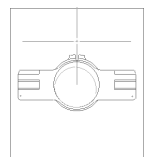
TUBULAR\_ROUND09.ehp



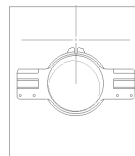
TUBULAR\_ROUND12.ehp



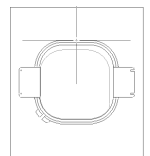
TUBULAR\_ROUND15.ehp



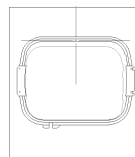
TUBULAR\_ROUND18.ehp



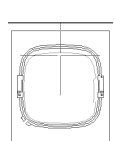
TUBULAR\_ROUND24X24.ehp



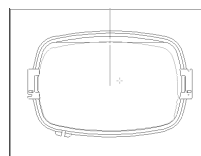
TUBULAR\_ROUND24X30.ehp



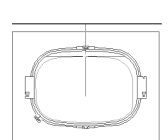
TUBULAR\_ROUND30X30.ehp



TUBULAR\_ROUND32X45.ehp

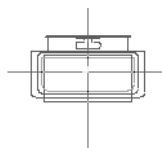


TUBULAR\_ROUND335X453.ehp



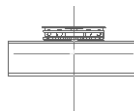
## Cap frame semi-wide frame

Cap frame semi-wide.ehp

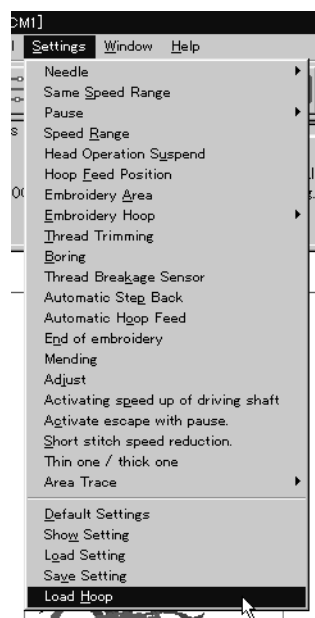


## Cap frame wide frame

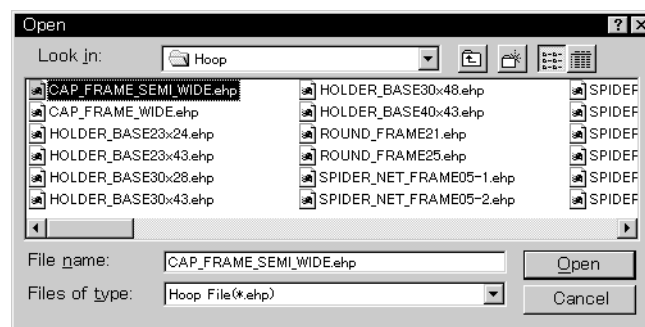
Cap frame wide.ehp



### 1. Select [Load hoop] from Settings menu.



### 2. Select the folder and click [Open].



# Embroidering

How to start embroidering and operation after the start are explained here.

## Starting Embroidering

■ The following screen appears when the edit data is retrieved from the explorer.

To run the embroidery data explorer

To run the embroidery data editor

To copy the current data to other linked machines

To start embroidering

To suspend embroidering

To display the speed and the range

To display the overall number of stitches and the current number of stitches

The progress of embroidering is displayed on a bar chart.

To display the name of the embroidering data

To display the timing angle of the needle drop and hoop movement.

Click here and the overall speed range increases by one level.

Click here and the overall speed range decreases by one level.

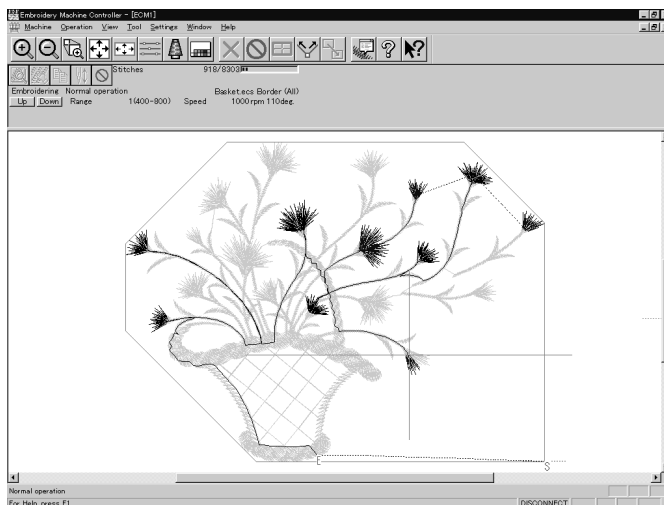
To display the status of the machine.

1. Click .

"Hoop" appears at the machine display window.

2. Press the  button. Embroidering starts.




Embroidery data appears in gray, indicating the embroidering status.



### Pause

1. Click .

### Canceling

1. Press the  button while pressing the  button on the machine operation panel.
2. Click .
3. The check screen appears. Click [Yes] to cancel.



---

# Moving the Home Position


---

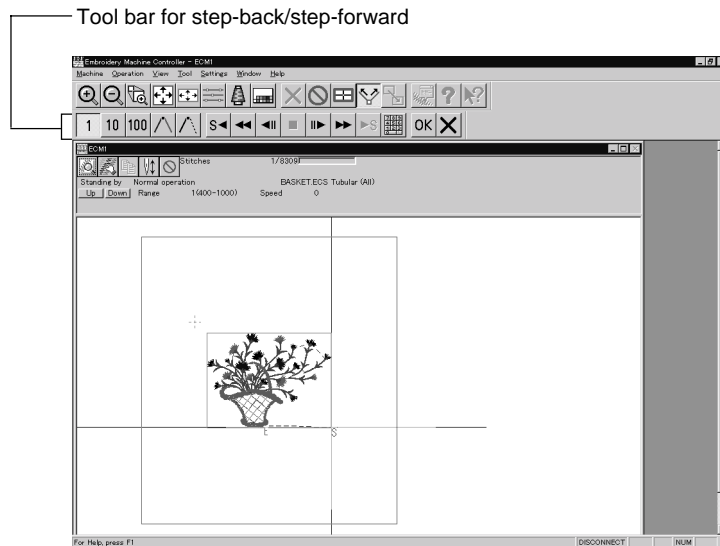
Move the selected machine home position.

1. Select [Home Position] from Operation menu or click  .



# Step-forward/Step-back

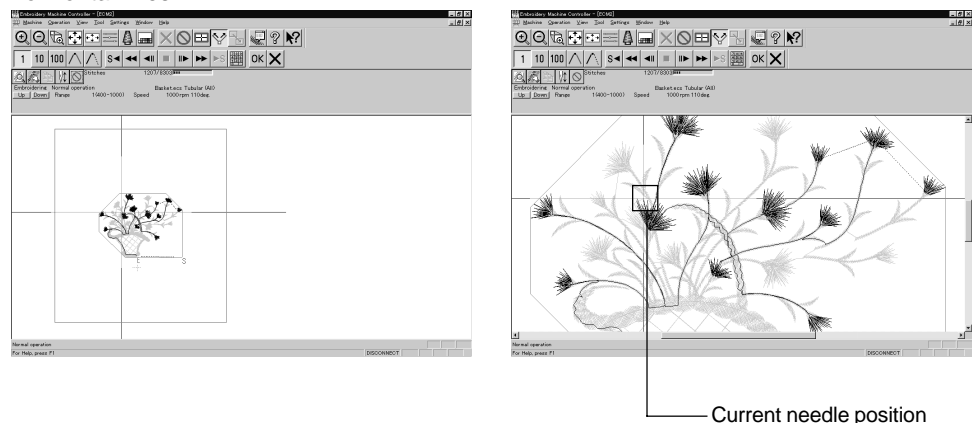
Allows step-forward or step-back of stitches without embroidering.

- Click  to stop embroidering for step-forward/back mode.
- The special tool bar appears in the step-forward/back mode.



## Entering in the Step-forward/Step-back Mode

1. Click  to stop embroidering.
2. Select [Step F/B] from the Operation menu or click . A cross appears on the screen. The current needle position is the intersection of the vertical and horizontal lines.

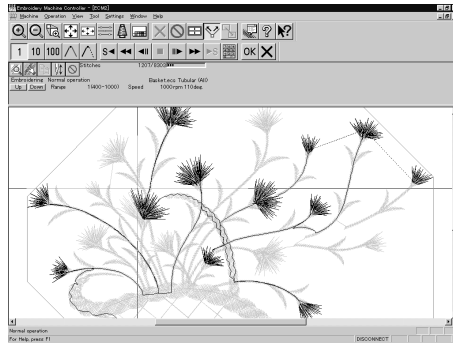




## Canceling step-forward/step-back

1. Click  of the step forward/back tool bar.

The cross disappears and the step forward/back mode is canceled.





## Setting Step-forward/Back Distance or Timing

Select step-forward/back distance or timing.

- The functions of icons are as follows:



|   |  |
|---|--|
| 1   | Moves forward (backward) by 1 stitch.      |
| 10  | Moves forward (backward) by 10 stitches.   |
| 100   | Moves forward (backward) by 100 stitches.  |
|  | Moves to the next (previous) color change. |
|  | Moves to the next (previous) feed.         |













1. Click the icon to select the desired function.

## Stepping Forward/Back

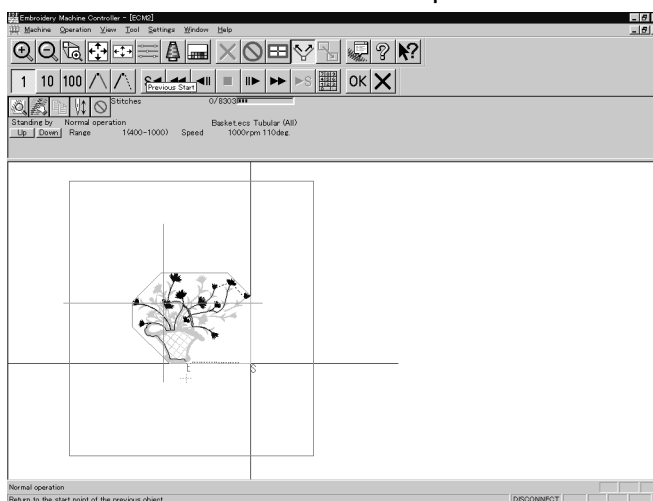
Steps forward/back the stitches actually.


■ The functions of icons are as follows:

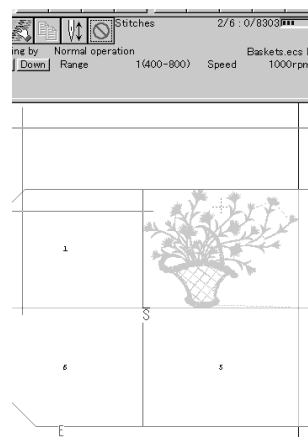
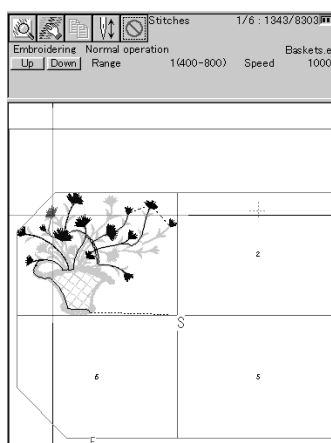



-  Returns to the start position. For repeating patterns, returns to the start position of the current pattern.
-  Moves backward by the specified distance continuously. Click  to stop movement.
-  Moves backward by the specified distance.
-  Click this to stop after clicking  or .
-  Moves forward by the specified distance.
-  Moves forward by the specified distance continuously. Click  to stop movement.
-  This is selected for repeating patterns. The machine goes to the start position of the next pattern.
-  Specify the travel length from the embroidery start point.

■ Selection of movement to the start position. The needle moves as follows:

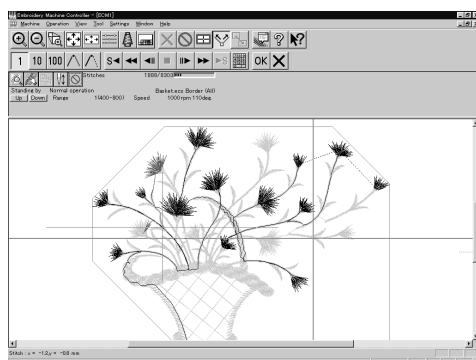


Click the  icon and the needle moves to the start position of the current pattern.

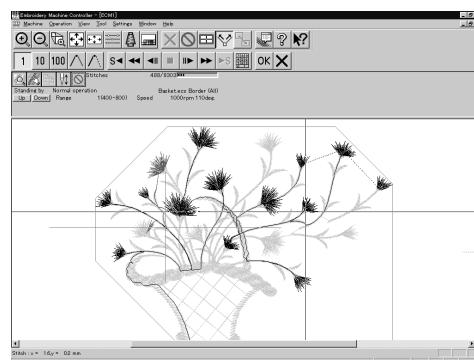


Click the  icon and the needle moves to the start position of the next repeating pattern.

1. Select the icon and move the cross to the desired position for step forward/back.



Forward

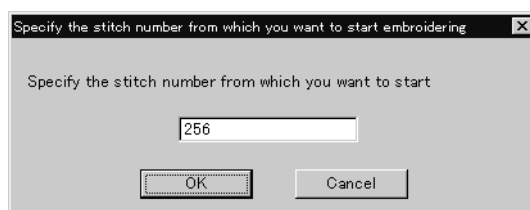


Backward

## Specifying the Value

Specify the travel length from the embroidery start point.

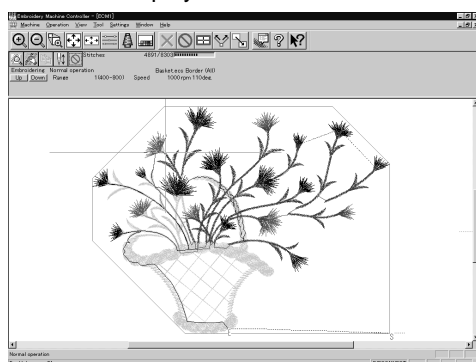
1. Click .
2. Input the number of stitches to start embroidery. Click [OK].



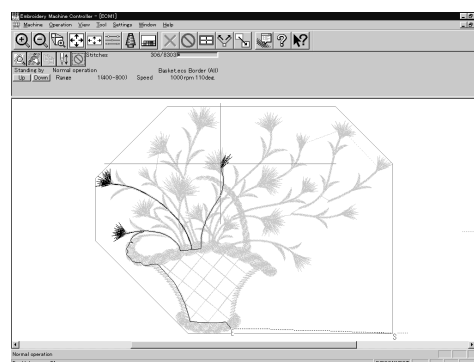
## Resuming Embroidering

1. Click  in the tool bar.

The cross disappears. The embroidery status at the step forward/backward position of the stitches is displayed.



Forward



Backward

2. Click .

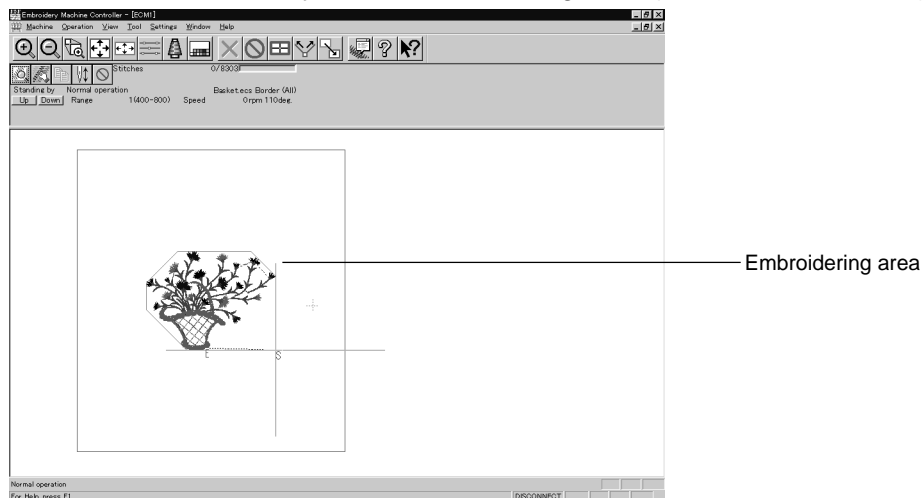
It is ready to resume embroidering and "Hoop" appears at the machine display window.



3. Press  on the machine.

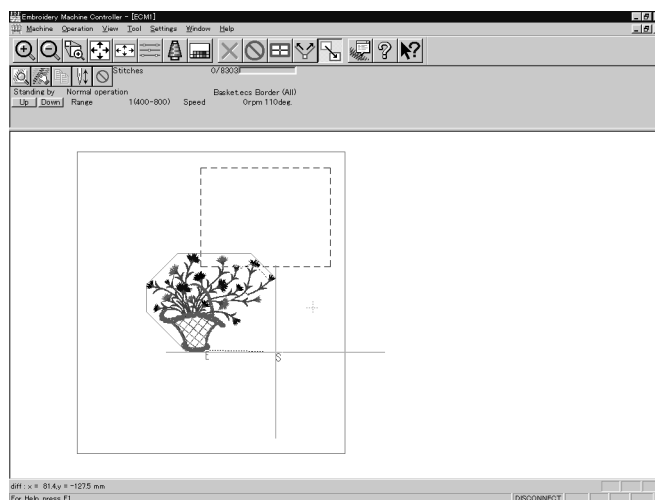
# Moving Embroidery Position

Changes the position of embroidery data.

- Movement is allowed only in the embroidering area (within the red frame).



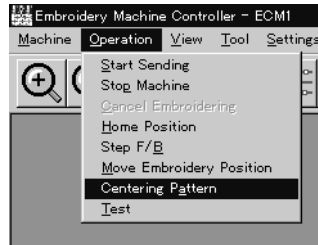
1. Select **[Move Embroidery Position]** from Operation menu or click  .
2. The pointer turns into  . Drag the embroidery data.  
The mouse arrow becomes + while dragging.



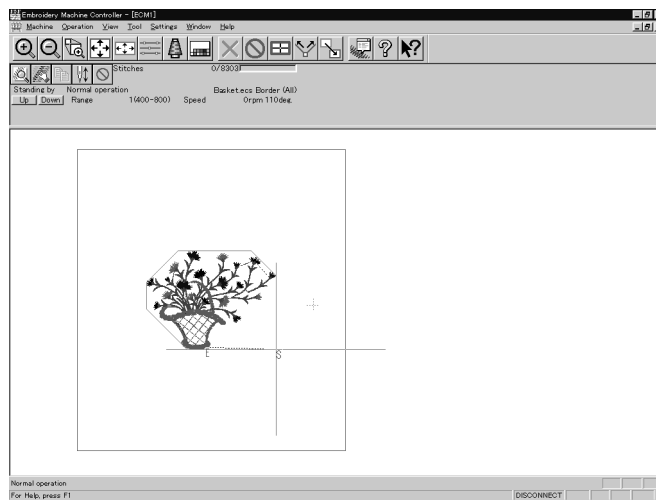
# Centering Pattern

Moves the pattern to the machine home position.

1. Select [Move Pattern] from Operation menu.



2. The pattern is moved.




# Saving Data

Saves the edited data. The edited data can be saved over the current file or renamed as a separate file.

## Save

Saves the edited data over the current file. The original data is deleted.

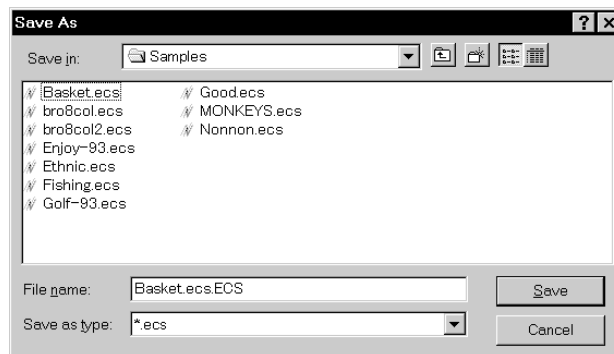
1. Select **[Save]** from File menu or click .
2. If color etc. has been is changed, the pattern image appears.



## Save As...

Renames and saves the edited data as a new file.

1. Select **[Save as...]** from File menu.
2. Select the directory to save the new file. Enter a new file name.



3. Click **[Save]**.
4. If color etc. has been is changed, the pattern image appears.



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# Test

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Carries out sensor information check, actuator operation test, test for main shaft rotation, etc. for machine maintenance.

This function is protected by a password. A dealer engineer will use this function if required.

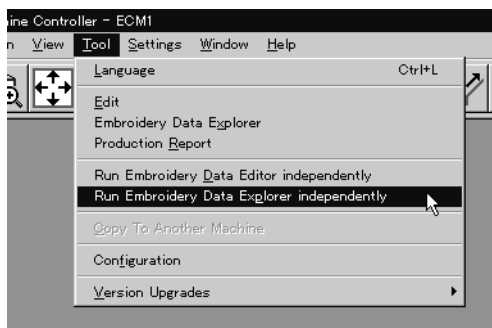
# Running Other Programs

Other programs can be started when the machine power is not turned on or when the machine is in operation for embroidery.

- The following programs can be started:

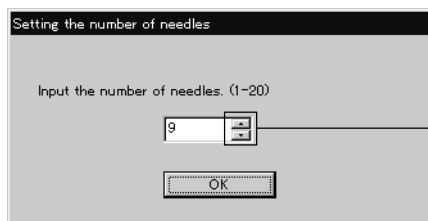
|                          |   |
|--------------------------|---|
| Embroidery data explorer | Allows transfer and copy of the embroidery data.<br>Data transfer to the machine controller is not allowed. |
| Embroidery data editor   | Allows editing of embroidery data.  |
| Production report        | Allows display and print-out of production data, etc.   |

1. Select **[Embroidery Data Explorer independently]** or **[Embroidery Data Editor independently]** from Tool menu.



## Selecting [Embroidery Data Edit Individual Start]

- Input the number of needle bars. Input the number according to your machine specifications. Click [OK].



Click this to increase or decrease the value.

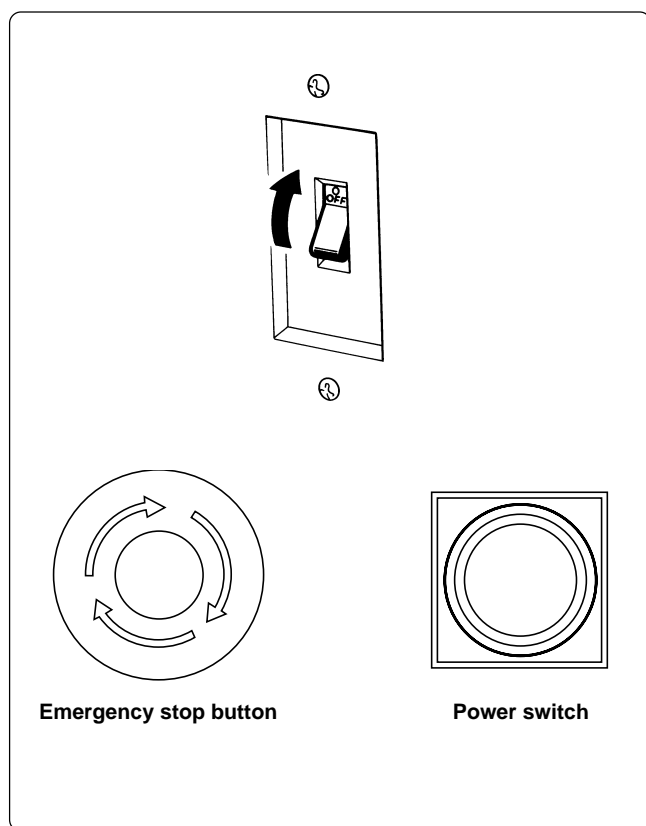




## **Chapter 7 Operation of Machine**

# 1. Operating Procedures

## 1-1 Power Source



1. Turn the power on to the machine.
2. Reset the emergency stop button.
3. Press the high power switch.
4. The power lamp lights up and the display window indicates "BES-", and then "940 (BES-1240BC : "1240")".



BES- → 940

- An alarm buzzer sounds three times. Then the needle bar and presser foot move up and the frame moves up to the reference point.

The machine enters the waiting state for an embroidering data selection.

Note) When turning the power off and back it on again, wait for at least 10 seconds.

## 1-2 Preparation for Embroidering

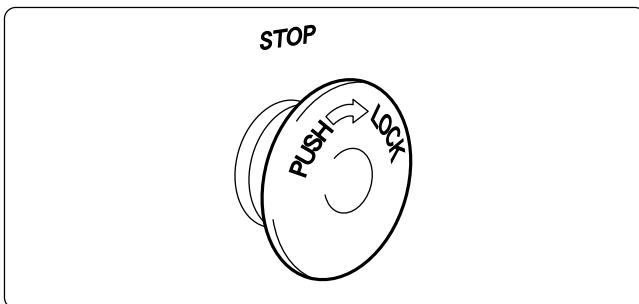
- Select embroidering data while the machine is in the waiting state for an embroidering data selection, and transmit required data by pressing the  icon.
- The READY lamp lights up and the machine is placed in the waiting state.
- Using the jog switches () , determine a position to start embroidering.  
Note) An error code is displayed in the display window if a pattern comes out of the hoop.
- Pressing the START switch starts embroidering.



- \* During embroidering, the speed is indicated in the display window.
- After embroidering is finished, the hoop returns to the start point and the machine is placed in the stand-by state.

## 2. Stopping the Machine

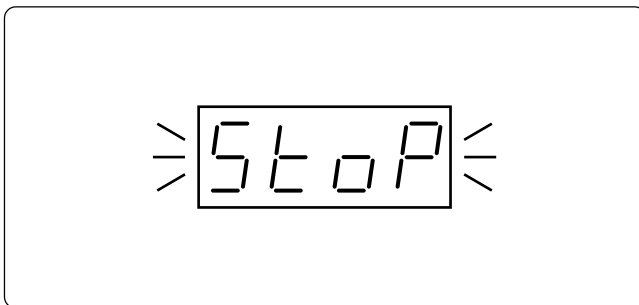
### 2-1 Procedure to Stop the Machine



Press the stop button or  to stop operation of the machine.

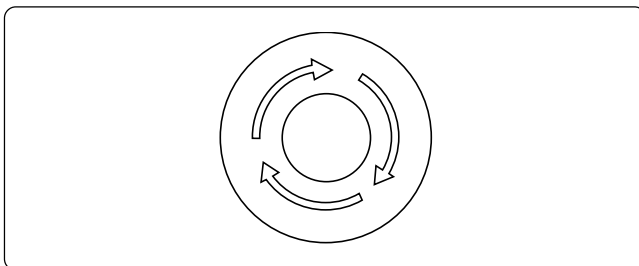
The stop button adopts the push-turn-lock method. If you want to keep the machine stopped, turn the stop button clockwise while pushing it.

### 2-2 Resetting Machine Stop



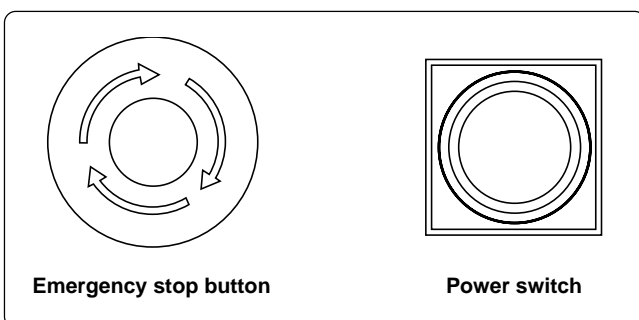
- When the stop button is locked by turning it while pressing it, the message, "STOP", is displayed while blinking on the operation panel.
- To reset the stop button, turn it counterclockwise while pressing it. The knob of the button pops up and machine stop is reset.
- Check to see that the other stop button is reset.

### 2-3 Emergency Stop of the Machine



When the emergency stop button is pressed, all power except for that for the fluorescent lamp is turned off.

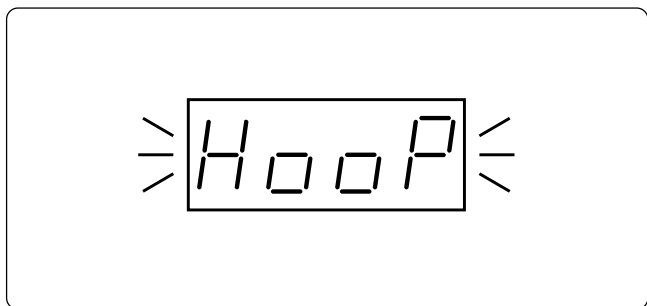
### 2-4 Resetting Emergency Stop



When turning the emergency stop button in the direction of the arrow illustrated on the button, the knob of the button pops up and emergency stop is reset.

Press the power switch to turn on the power again.

## 3. Permission for Hoop Movement

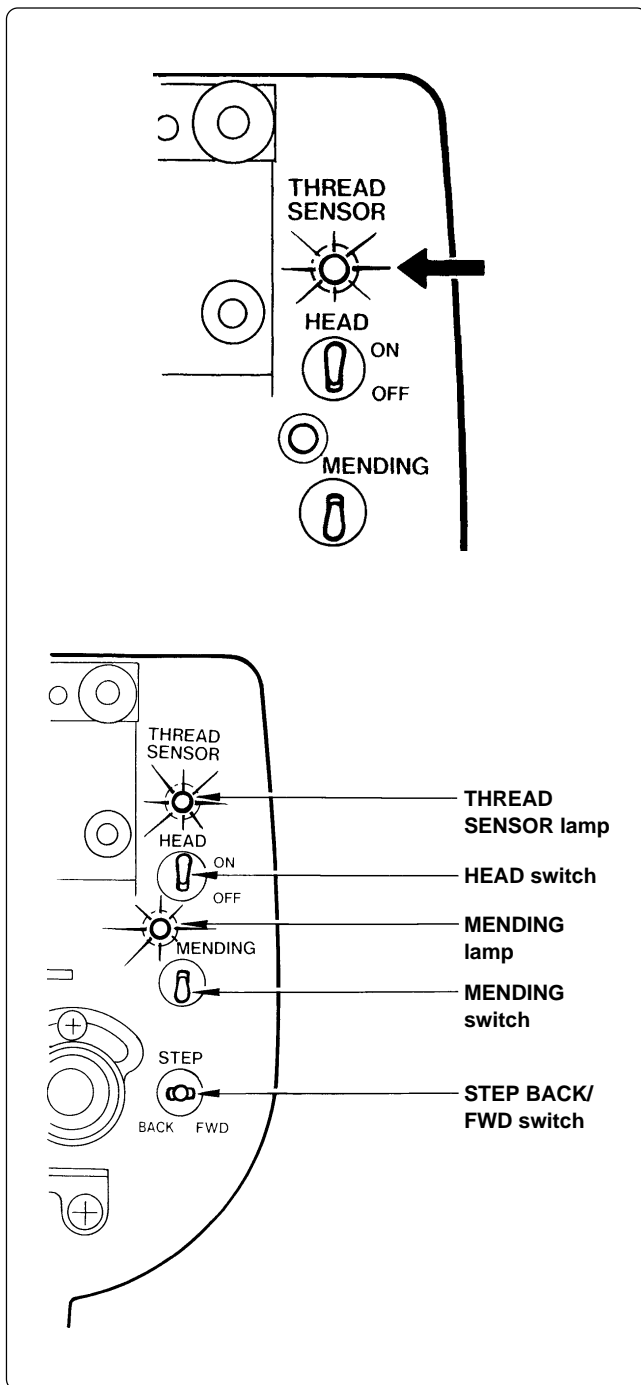


- When the computer has given a command to move the embroidery hoop, "HOOP" is displayed while blinking on the operation panel.
- Press the check switch and the embroidery hoop moves to the designated position.



# 4. Measures against Thread Breakage

## 4-1 Remedies



1. If embroidering is suspended due to thread breakage, the **THREAD SENSOR** lamp of the machine head with a thread breakage blinks.

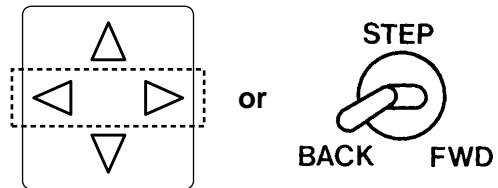
2. **Correct the broken thread and pass it through again.**

\* Refer to "Chapter 2, 3-1 Upper Threading" for details.

3. **Press the STOP switch or press the STEP BACK/FWD switch in order to reset the alarm.**

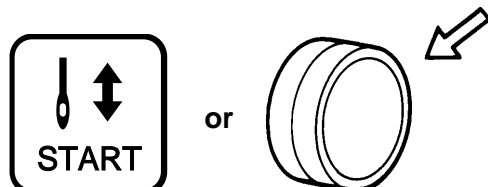


4. **Return the hoop to a position where thread breakage occurred by pressing the STEP BACK switch.**



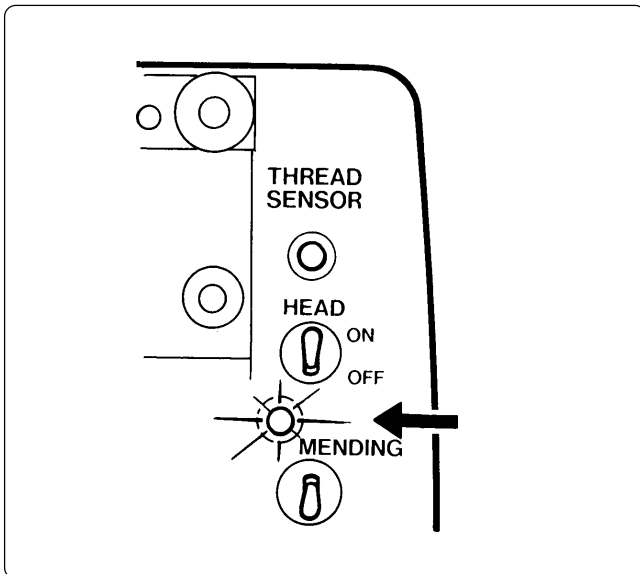
Note) When the switch is turned for 20 stitches or more, the machine continues operation without holding the switch. To stop the machine, turn the switch to the opposite side.

5. **Press the START switch on the operation panel or the start switch located between the machine heads to resume operation.**



## 4-2 Mending

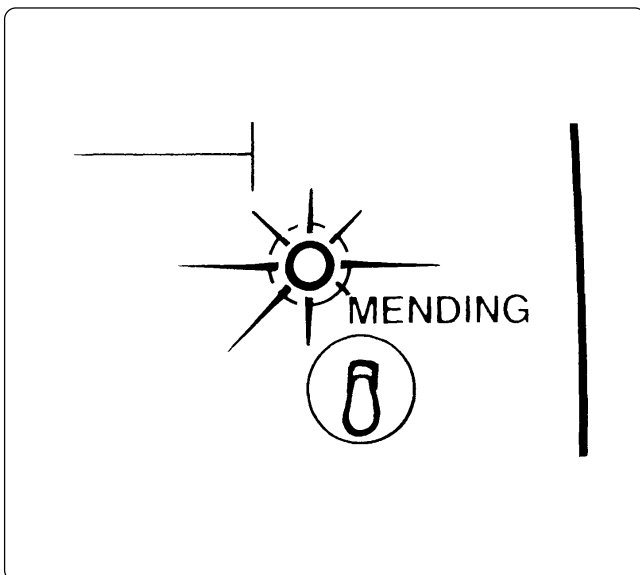
The machine head whose MENDING lamp is lit performs embroidering by the preset number stitches. When it is completed, all the machine heads start normal embroidering operation.



- The MENDING lamps except for the machine head whose needle thread has been broken are turned off.
- At this time, the machine head, whose MENDING lamp is on, performs resewing from the step-back position while the other machine heads (with MENDING lamps off) are stopped. When resewing is completed, the other machine heads (except those halted or with bed retracted) also start embroidering.

### Manual operation

The mending start and end positions can be set for each machine head using the MENDING switch on the tension plate.



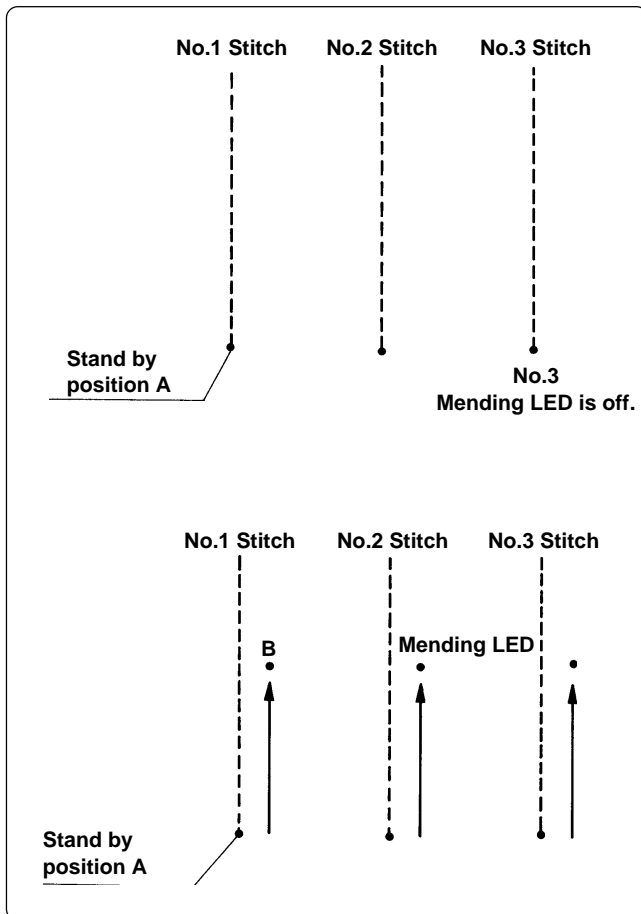
The MENDING lamp is lit when the MENDING switch of each machine head is flipped up during standby. Resewing from the step-back position to this position can be executed.

- \* When the MENDING switch is flipped up while the MENDING lamp is off, the lamp is turned on; when the MENDING switch is flipped up again while the MENDING lamp is lit, the lamp is turned off.

Note) The mending end position cannot be set for each machine head.

When all MENDING lamps are turned on, the mending end position will be set to the position where one of the lamps is turned off first.

Note) To cancel the mending end position, turn all the MENDING lamps are turned on (except for halted machine heads) .



1. Turn off the MENDING lamp No. 3 at the standby position A.  
(The position A should be the mending end position.)

2. Press the jog ◀ switch or  to move it backward.

Turn off the MENDING lamp No. 2 at the position B.

(The position B does not become the end position; the position A remains the end position.)

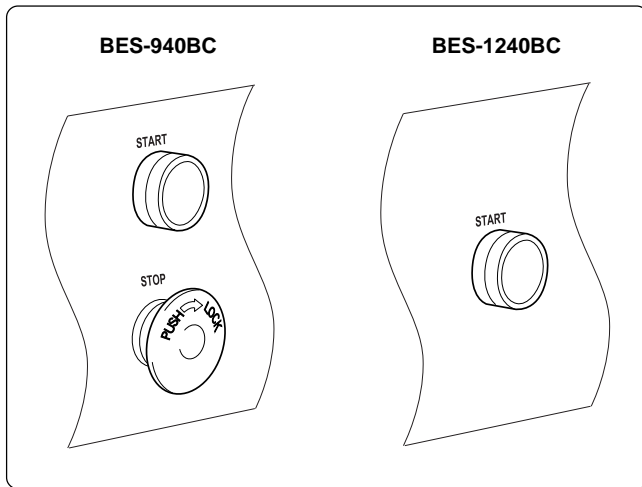
Note) When the MENDING switch of the machine head whose lamp is off is pressed:

- The MENDING lamp of the machine head is lit, and mending is executed for the machine head.

Note) When the MENDING switch of the machine head whose lamp is on is pressed:

- The MENDING lamp of the machine head goes off and mending is not executed for the machine head.

## 5. Jog Embroidering



- Jog embroidering can be used for preventing the thread from slipping from the needle at the start of embroidering.
- Jog embroidering can be executed as long as the start switch at the machine head is held down.

Note) Never apply a tape on the switch to keep jog operation for a long time. Doing so may cause damage to the machine.

## 6. Hoop Feed Position

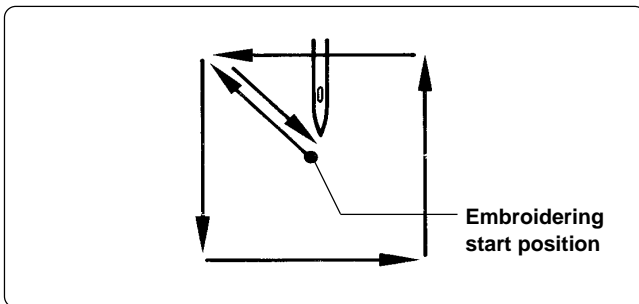
- In order to ease mounting and dismounting of the embroidery hoop, another needle position can be set as a hoop feed position in the movable area additionally to the current needle position. (The hoop feed position should be set by the personal computer.)
- In order to ease material attachment while operation is suspended, the hoop can be moved to the feed position at any time by the hoop feed switch.
- The hoop can also be moved to the feed position automatically after embroidering is finished. Refer to "Automatic Hoop Feed" on Page 161 for details.





# 7. Area Check

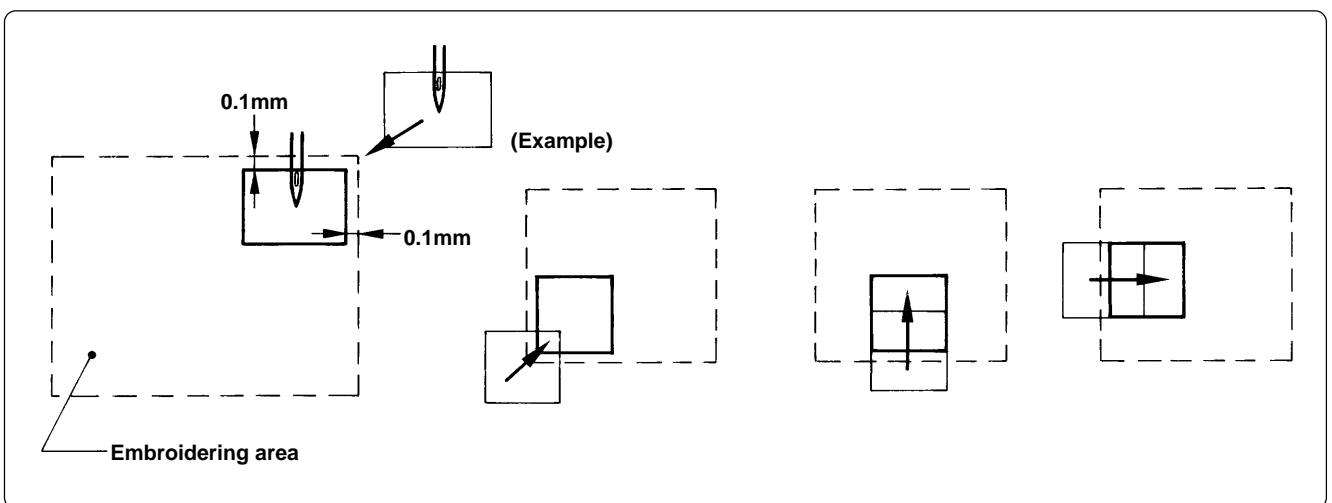
## 7-1 External Tracing



- If the check switch is pressed in other cases than "area over", the rectangular outline of the pattern is traced.



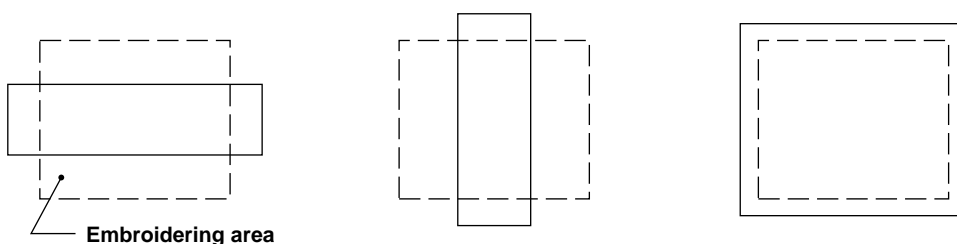
## 7-2 Automatic Hoop Movement in Area



- If "area over" is displayed, press the check switch. The hoop automatically moves inside the embroidering area, where the pattern is set, at the nearest position.



Note) After finishing the movement inside the area by this function, execute external tracing. Then, check that the needle and the presser foot do not interfere with the hoop before starting embroidering.

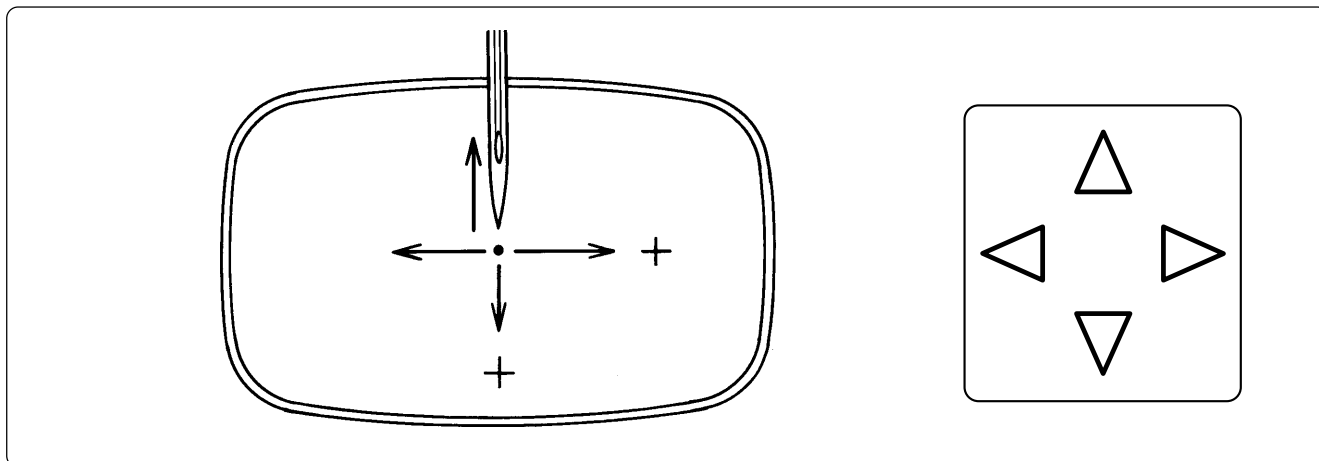


If the pattern is not held in the embroidering area as shown below, the hoop cannot move into the area. Enlarge the embroidering area on the personal computer.

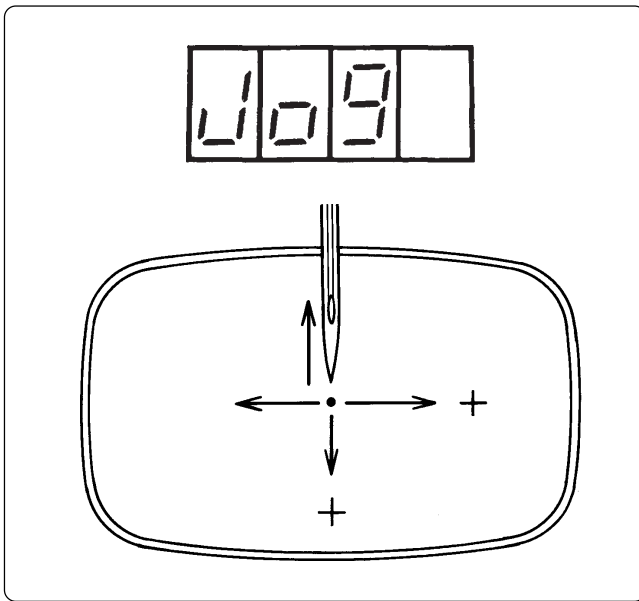
## 8. Jog Switches


### 8-1 Hoop Movement to Start Position

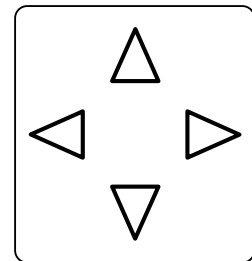
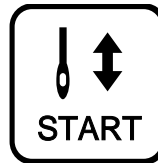
The hoop immediately after the embroidering mode becomes valid can be moved so that the start position can be set as required.



## 8-2 Inching Mode during Embroidering (Forcible Hoop Movement)



1. Press the jog switch  $\triangle$  while pressing the "STOP" switch and "AJST" is displayed. 
2. Press the jog switch  $\triangleright$  to forcibly change the hoop. "JOG" is displayed.
3. Press the "START" switch and press the jog switch. The hoop moves to the direction of the pressed switch.



Notes) • Note that the forcible hoop movement will produce deviation of embroidering by the amount.

- If the hoop and material are deviated from each other during embroidering, correct it by using the jog switches.

4. Pressing the STOP switch resets the inching mode.



5. Press the START switch restarts embroidering.










## **Chapter 8**

# **Creating Production Report**


Records and controls the machine operation. The production report can be created based on this data. Detailed information of production report allows efficient embroidering control.

# Functions (Command Reference)










## File menu

|                             |   |   |
|-----------------------------|---|---|
| Open Report File            |  | Opens the report file. (→ page 206)                       |
| Save As CSV                 |  | Saves the current report data in CSV format. (→ page 219) |
| Print                       |  | Prints the report. (→ page 220)                           |
| Print Preview               |   | Displays the print preview on the screen.                 |
| Page Setup                  |   | Displays the setting screen for printing. (→ page 220)    |
| Exit from Production Report |   | Exits from the production report.                         |

## Edit menu

|            |   |   |
|------------|---|---|
| Copy       |  | Copies the selected area to the clipboard. (→ page 221) |
| Select All |   | Selects all report data.                                |

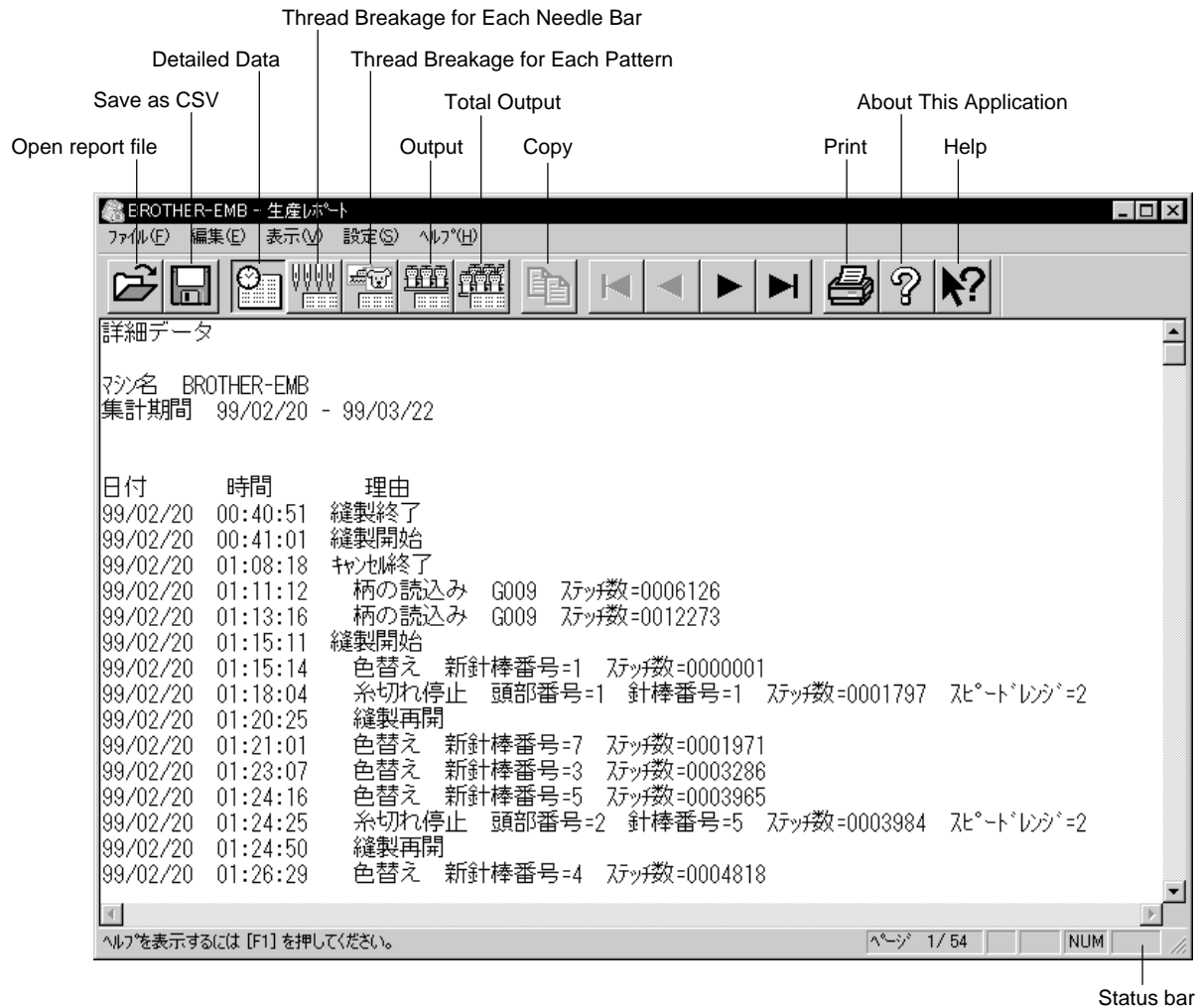
## View menu

|   |   |  |
|---|---|--|
| Details                                   |  | Displays detail data. (→ page 207)   |
| Thread Breakage Information on Needle Bar |  | Displays the thread breakage information for each machine needle. (→ page 208) |
| Thread Breakage information in pattern    |  | Displays the thread breakage information for each pattern. (→ page 209)        |
| Output information                        |  | Displays the production output of each machine. (→ page 210)                   |
| Total output information                  |  | Displays the total production output. (→ page 212)                             |
| Top page                                  |  | Displays the top page.   |
| Previous page                             |  | Displays the previous page.  |
| Next page                                 |  | Displays the next page.  |
| Last page                                 |  | Displays the last page.  |
| Tool Bar                                  |   | Displays the tool bar.   |
| Status Bar                                |   | Displays the status bar.   |

## Settings menu

|                        |  |                                       |
|------------------------|--|---------------------------------------|
| Items to be displayed  |  | Sets the display item. (→ page 213)   |
| Delete report file (s) |  | Deletes the report file. (→ page 222) |

# Description of Screen



# Displaying Report

Displays the machine operation status in the form of report.

■ The following reports can be displayed:

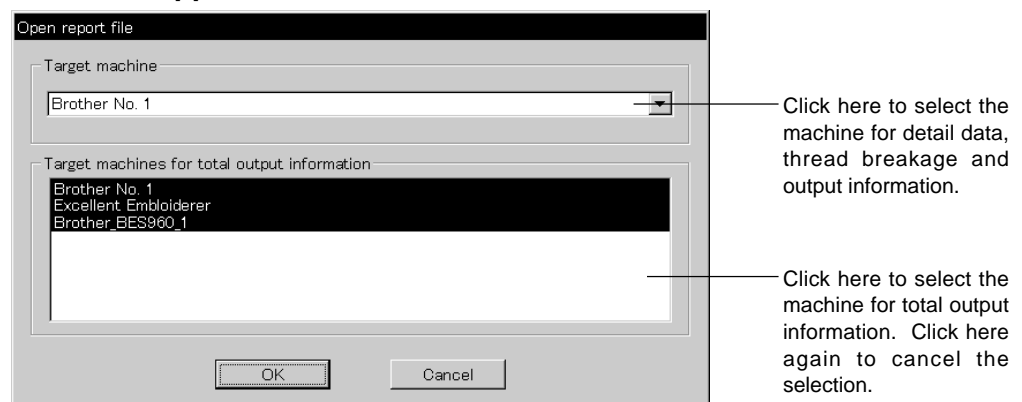
|   |   |
|---|---|
| Details                                   | Displays detail data while the machine is in operation.           |
| Thread Breakage information on Needle Bar | Displays the thread breakage information for each machine.        |
| Thread Breakage information in Pattern    | Displays the thread breakage information for each pattern.        |
| Output information                        | Displays production output or efficiency of the selected machine. |
| Total output information                  | Displays production output or efficiency of multiple machines.    |

■ Items to be displayed in each report can be set. For details, refer to "Setting Display Items" (→ page 213).

1. **Select the desired report from View menu or on the tool bar.**

2. **Select [Open] from File menu or click  .**

3. **Select the applicable machine.**



4. **Click [OK].**

5. **Specify the period to read.**

For more information, refer to "General" in "Setting Display Items" on page 213.

6. **Click [OK].**

The report appears.



## Display Example of Details

Displays the machine information chronologically that are collected within the specified period.

The following information is indicated under the "Reason" column:

| Display                             | Contents   |
|-------------------------------------|--|
| Power ON                            | The machine power was turned on.<br>If the computer is turned on after the machine power has been on, it shows the time when the computer recognized the machine.        |
| Power OFF                           | The machine power was turned off.<br>If the computer is turned off before the machine power, it shows the time when the computer program quit.                           |
| Load design (*)                     | The name of the loaded pattern and the number of stitches are indicated. This is also recorded when embroidering was started after the power was turned off and back on. |
| Embroidering started                | Embroidering was started.  |
| Embroidering completed              | Embroidering was completed.  |
| Embroidering canceled               | Embroidering was canceled.<br>The information on the pattern is deleted from the record.   |
| Color change (*)                    | The needle bar number and the number of stitches after color change are indicated.   |
| Suspended (*)                       | The machine operation was suspended by the operator.   |
| Stoppage due to thread breakage (*) | A thread breakage occurred. The head number, the needle bar number and the speed range are indicated.  |
| Error (*)                           | The machine was stopped due to an error.   |
| Embroidering restarted (*)          | Embroidering was restarted after a suspension, a thread breakage, or an error.   |

The items marked with "\*" can be shown or hidden on the "Setting items to be displayed" screen.

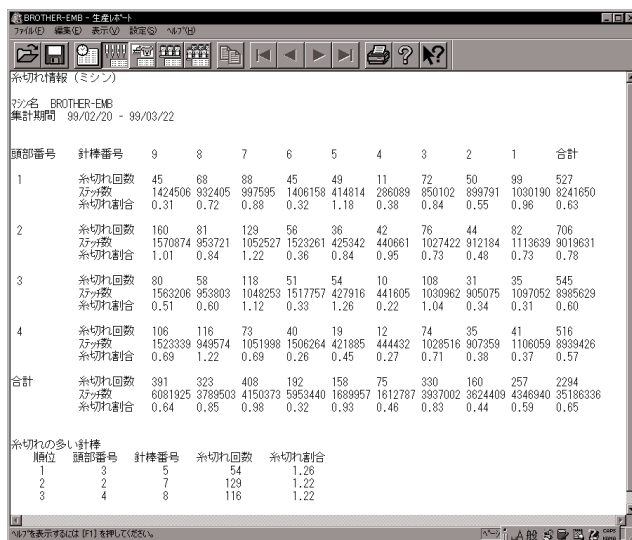


### Display Example of Thread Breakage Information on Needle Bar

Displays the information on thread breakage occurrences with head numbers and needle bar numbers. Three needle bars with frequent thread breakage are indicated.

| Display   | Contents   |
|---|--|
| No. of times thread is trimmed (*)                      | Number of thread breakage occurrences per needle bar   |
| No. of stitches (*)                                     | Number of stitches embroidered with the needle bar during the specified period                     |
| Thread breakage rate (*)                                | Thread breakage rate per 10,000 stitches (10000 x No. of times thread is trimmed) /No. of stitches |
| Total (*)   | Total for all the heads or all the needle bars   |
| Needle bar with frequent thread breakage occurrence (*) | Three needle bars that have thread breakage frequently, in the decreasing order of frequency       |

The items marked with "\*" can be shown or hidden on the "Setting items to be displayed" screen.



## Display Example of Thread breakage Information in Pattern

Displays thread breakage information for each pattern.

| Display            | Contents   |
|--------------------|--|
| n th               | The pattern was embroidered for the "n"th time.                  |
| Pattern name       | Name of the pattern that was embroidered                         |
| Head No. (*)       | Head number where a thread breakage occurred                     |
| Needle bar no. (*) | Needle bar number where a thread breakage occurred               |
| n th stitch (*)    | The ordinal number of the stitch when a thread breakage occurred |
| Speed range (*)    | Speed range that was effective when a thread breakage occurred   |

The items marked with "\*" can be shown or hidden on the "Setting items to be displayed" screen.

| n回目 | 頭部番号 | 針棒番号 | n針目     | スピードレンジ |
|-----|------|------|---------|---------|
| 1   | 1    | 1    | 0001797 | 2       |
| 1   | 2    | 5    | 0003984 | 2       |
| 1   | 4    | 6    | 0005911 | 2       |
| 1   | 4    | 6    | 0009726 | 2       |
| 1   | 3    | 5    | 0010131 | 2       |
| 1   | 1    | 1    | 0011602 | 2       |
| 2   | 3    | 3    | 0006473 | 2       |
| 2   | 4    | 6    | 0009463 | 2       |
| 2   | 4    | 6    | 0009775 | 2       |
| 3   | 4    | 7    | 0002841 | 2       |
| 3   | 3    | 5    | 0005947 | 2       |
| 3   | 4    | 7    | 0007674 | 2       |
| 4   | 4    | 1    | 0000019 | 2       |
| 4   | 2    | 1    | 0000034 | 2       |

糸切れ情報 (柄)  
 マシン名: BROTHER-EMB  
 集計期間: 99/02/20 - 99/03/22  
 柄名: G009

ヘルプを表示するには [F1] を押してください。 ページ 1 / 10 NUM

## Display Example of Output Information

Displays the production information that are collected during the specified period.

| Display                              | Contents   |
|--------------------------------------|--|
| Total electricity supply time        | Total time when the machine was energized within the specified period  |
| Total embroidering time              | Total time when the machine embroidered within the specified period  |
| Total actual embroidering time       | Total actual time when the machine embroidered within the specified period   |
| Excluded time                        | Total time of intermission and maintenance for the number of days in the specified period  |
| Electricity supply efficiency        | Electricity supply efficiency by calculating below:<br>(Total electricity supply time - excluded time) / total electricity supply time   |
| Embroidering efficiency period       | Ratio of the actual embroidering time to the total embroidering time<br>Total actual embroidering time / total embroidering time   |
| Number                               | The pattern embroidered during the specified period is numbered.   |
| Pattern name                         | Name of the pattern  |
| No. of stitches in pattern           | Number of stitches in the pattern  |
| Total stitches (*)                   | Total number of stitches by repeating embroidering<br>No. of stitches in pattern X No. of times embroidered  |
| No. of colors in pattern (*)         | Number of colors in the pattern  |
| No. of times embroidered (*)         | Number of embroidering repeated  |
| No. of workpieces embroidered (*)    | Number of finished sheets by one embroidering cycle  |
| Total no. of heads which are stopped | Total number of the heads at rest for one embroidering cycle   |
| Embroidering time (*)                | Time from embroidering start to the end for the pattern  |
| Actual embroidering time (*)         | Embroidering time from which the time for interruption, stop due to thread breakage, and stop due to error is excluded   |
| Average embroidering speed           | Average embroidering speed in the actual embroidering time (the number of stitches per minute)<br>Total stitches/actual embroidering time  |
| Efficiency 1 (*)                     | Ratio of the actual embroidering time to the embroidering time for the pattern with time for interruption excluded<br>Actual embroidering time/(embroidering time-time for interruption) |
| Efficiency 2 (*)                     | Ratio of the actual embroidering time to the embroidering time<br>Actual embroidering time / embroidering time   |
| Time stopped (*)                     | Total of stop time during embroidering   |
| Reason for stoppage (*)              | Reasons for stoppage are indicated. Refer to the next page.  |

The items marked with "\*" can be shown or hidden on the "Setting items to be displayed" screen.

---

**Details of reason for stoppage**


---

Interrupted                      Frequency and total time stopped by the operator

---

Stoppage due to thread breakage      Frequency and total time stopped by thread breakage

---

Error                                      Frequency and total time stopped by errors

---

生産情報

マシン名 BROTHER-EMB  
集計期間 99/02/20 - 99/03/22

通電時間の合計 495:57  
除外時間 00:00  
縫製時間の合計 428:20  
実縫製時間の合計 308:36  
通電時間効率 100 %  
期間縫製効率 72 %

番号

柄名 Chi03938  
柄及び枚数 3756  
全及び枚数 67562  
柄色数 6  
縫製回数 18  
出力枚数 107  
のべ停止頭部数 1  
縫製時間 02:48  
実縫製時間 02:14  
平均縫製速度 501 spm  
効率1 (中断時間を除外) 83 %  
効率2 79 %

| 停止理由   | 回数 | 合計時間  | 平均時間     |
|--------|----|-------|----------|
| 中断     | 19 | 00:08 | 00:00:26 |
| 糸切れの停止 | 22 | 00:18 | 00:00:51 |
| 巧-停止   | 8  | 00:06 | 00:00:45 |

## Display Example of Total Output Information

Displays the output information per pattern on multiple machines that are selected.

| Display                              | Contents   |
|--------------------------------------|--|
| Number                               | The pattern embroidered during the specified period is numbered.   |
| Pattern name                         | Name of the pattern  |
| No. of stitches in pattern           | Number of stitches in the pattern  |
| Total stitches (*)                   | Total number of stitches by repeating embroidering<br>No. of stitches in pattern X No. of times embroidered  |
| No. of colors in pattern (*)         | Number of colors in the pattern  |
| No. of times embroidered (*)         | Number of embroidering repeated  |
| No. of workpieces embroidered (*)    | Number of finished sheets by one embroidering cycle  |
| Total no. of heads which are stopped | Total number of the heads at rest for one embroidering cycle   |
| Embroidering time (*)                | Time from embroidering start to the end for the pattern  |
| Actual embroidering time (*)         | Actual embroidering time excluding the stop time by thread breakage, suspension and errors from the embroidering time  |
| Actual embroidering speed (*)        | Average embroidering speed in the actual embroidering time (the number of stitches per minute)<br>Total stitches/actual embroidering time  |
| Efficiency 1 (*)                     | Ratio of the actual embroidering time to the embroidering time for the pattern with time for interruption excluded<br>Actual embroidering time/(embroidering time-time for interruption) |
| Efficiency 2 (*)                     | Ratio of the actual embroidering time to the embroidering time<br>Actual embroidering time / embroidering time   |
| Time stopped (*)                     | Total of stop time during embroidering   |
| Reason for stoppage (*)              | Reasons for stoppage are indicated. Refer to page 211.   |

The items marked with "\*" can be shown or hidden on the "Setting items to be displayed" screen.

| 全体生産情報        |                     |
|---------------|---------------------|
| マシン名          | BROTHER-EMB         |
| マシン名          | BROTHER-124         |
| マシン名          | EMB-4Head           |
| 集計期間          | 99/02/20 - 99/05/22 |
| 番号            |                     |
| #1            |                     |
| 柄名            | G010                |
| 柄カッ数          | 14301               |
| 全カッ数          | 263846              |
| 柄色数           | 14                  |
| 縫製回数          | 24                  |
| 出力枚数          | 139                 |
| のべ休止頭部数       | 5                   |
| 縫製時間          | 11:36               |
| 実縫製時間         | 08:27               |
| 平均縫製速度        | 519 spm             |
| 効率1 (中断時間を除外) | 75 %                |
| 効率2           | 72 %                |

# Setting Display Items

Sets display items for each production report.

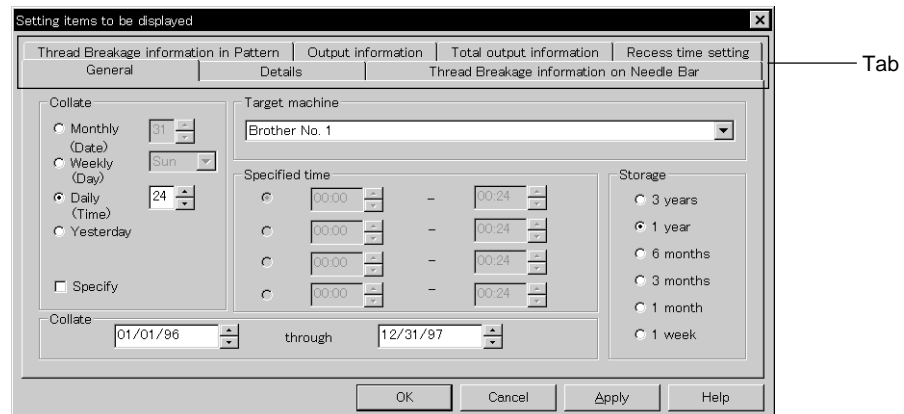
- The following tab windows can be set:

|   |   |
|---|---|
| General                                   | Items related to the overall display of the output report.  |
| Details                                   | Items related to detail data.   |
| Thread Breakage information on Needle Bar | Items related to thread breakage for each needle bar.   |
| Thread Breakage information in Pattern    | Items related to thread breakage for each pattern.  |
| Output information                        | Items related to output information.  |
| Total output information                  | Item related to total output information.   |
| Recess time setting                       | Items not included in the efficiency calculation for output information and total output information. |

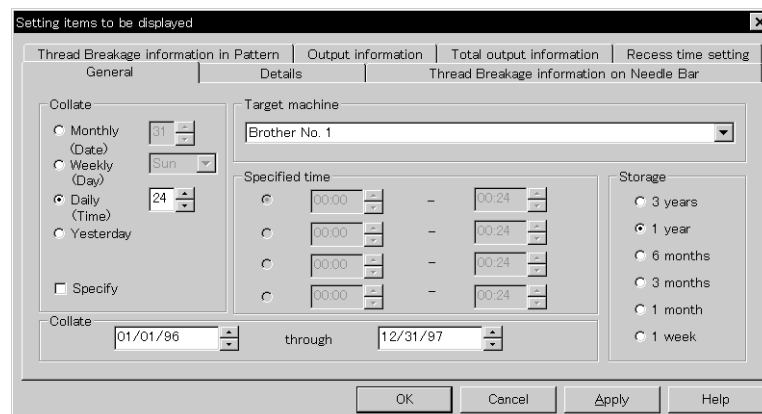
1. Select [Items to be displayed] from Settings menu.

2. "Setting items to be displayed" screen appears.

Click the tab on the screen and the tab window for the items appears.



## General



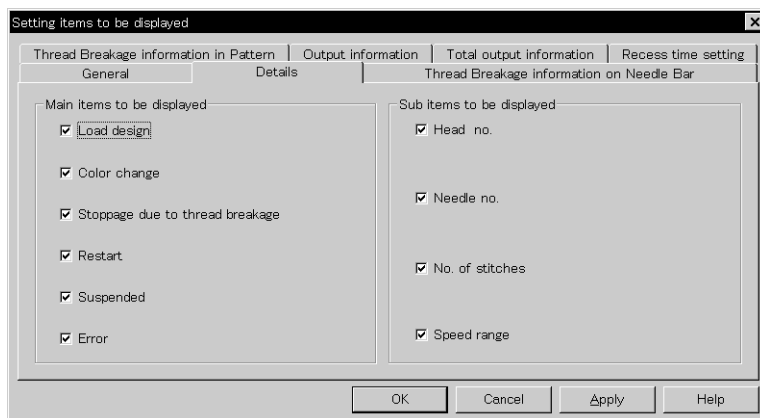
**■ Collate**

Selects the data collection period. If month, week or day is selected, set the end date or end hour.

**■ Storage**

Selects the data save period.

**Details**



**■ Main items to be displayed**

Displays each event and the time.

|                                 |   |
|---------------------------------|---|
| Load design                     | Transfer time of embroidery data                |
| Color change                    | Time of color change                            |
| Stoppage due to thread breakage | Time of thread breakage                         |
| Restart                         | Time of resuming embroidering after suspension  |
| Stop after pressing button      | Time when the emergency stop button was pressed |
| Suspended Error                 | Time when an error has occurred                 |

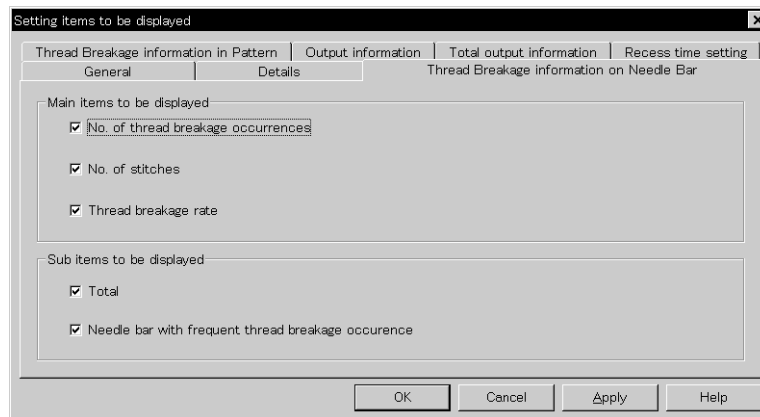
**■ Sub items to be displayed**

Displays the following for each item in main display items.

|                 |                    |
|-----------------|--------------------|
| Head no.        | Head number        |
| Needle no.      | Needle number      |
| No. of stitches | Number of stitches |
| Speed range     | Speed range        |



## Thread Breakage Information on Needle Bar



### ■ Main items to be displayed

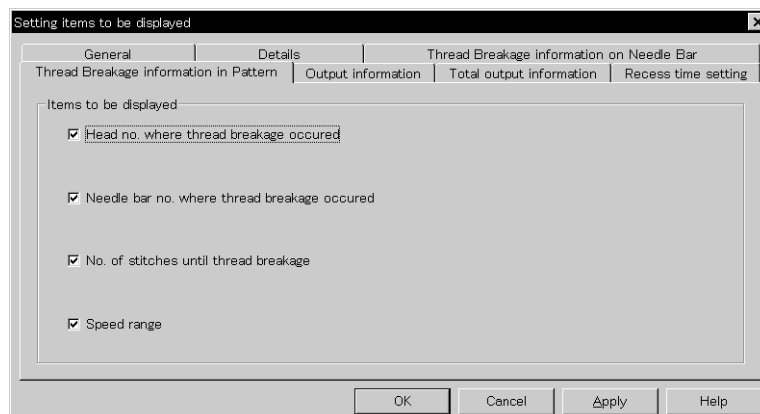
|                                    |   |
|------------------------------------|---|
| No. of thread breakage occurrences | Number that thread breakage has occurred    |
| No. of stitches                    | Number of stitches used in embroidery       |
| Thread breakage rate               | Rate of thread breakage for 10,000 stitches |

### ■ Sub items to be displayed

Displays the following for each item in main display items.

|  |  |
|--|--|
| Total  | Total of the item for each head and each needle                        |
| Needle Bar with frequent thread breakage occurrences | Data of three needles that have caused thread breakage most frequently |

## Thread Breakage Information in Pattern



|   |   |
|---|---|
| Head no. where thread breakage occurred       | Head number that has caused thread breakage           |
| Needle bar no. where thread breakage occurred | Needle number that has caused thread breakage         |
| No. of stitches until thread breakage         | Number of stitches until thread breakage has occurred |
| Speed range                                   | Speed range when thread breakage has occurred         |

## Output Information

Time is calculated to the unit of second, but the display unit is in minute. This may result in minor differences.



### ■ Items to be displayed

|                               |  |
|-------------------------------|--|
| Total stitches                | The total number of embroidery stitches from start to end  |
| No. of times embroidered      | Number of embroidering   |
| Embroidering time             | The total time from start to end spent for embroidery  |
| Actual embroidering time      | Time spent for embroidering  |
| Time stopped                  | Time not spent for embroidering  |
| Embroidering efficiency       | Actual embroidery time/ (Embroidering time-Interrupted)<br>Actual embroidery time/Embroidering time (in %) |
| Reason for stoppage           | Event that caused a stop   |
| No. of colors in pattern      | Number of colors in pattern  |
| No. of workpieces embroidered | Number of sheets embroidered.  |
| Average embroidering speed    | Number of total stitches/Actual embroidery time<br>(number of stitches for 1 minute in embroidering)       |

### ■ Reason for stoppage

Items for selection appear when [Reason for Stoppage] is clicked in the "Items to be displayed" column.

The display shows for three cases: emergency button stop, thread breakage, and error stop.

|              |   |
|--------------|---|
| Frequency    | Number of stops                               |
| Total time   | Total stop time                               |
| Average time | Average stop time per occurrence (in seconds) |

## Total Output Information

Time is calculated to the unit of second, but the display unit is in minute. This may result in minor differences.



### ■ Items to be displayed

|                               |  |
|-------------------------------|--|
| Total stitches                | The total number of embroidery stitches from start to end  |
| No. of times embroidered      | Number of embroidering   |
| Embroidering time             | The total time from start to end spent for embroidery  |
| Actual embroidering time      | Time spent for embroidering  |
| Time stopped                  | Time not spent for embroidering  |
| Embroidering efficiency       | Actual embroidery time/ (Embroidering time-Interrupted)<br>Actual embroidery time/Embroidering time (in %) |
| Reason for stoppage           | Event that caused a stop   |
| No. of colors in pattern      | Number of colors in pattern  |
| No. of workpieces embroidered | Number of sheets embroidered.  |
| Average embroidering speed    | Number of total stitches/Actual embroidery time<br>(number of stitches for 1 minute in embroidering)       |

### ■ Reason for stoppage

Items for selection appear when [Reason for Stoppage] is clicked in the "Items to be displayed" column.

The display shows for three cases: emergency button stop, thread breakage, and error stop.

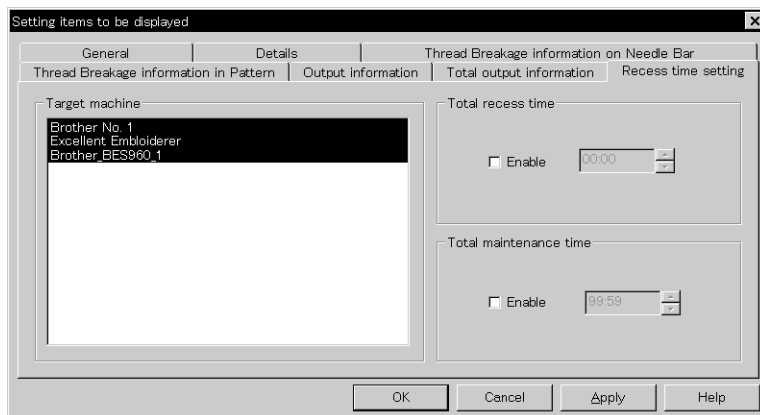
|              |   |
|--------------|---|
| Frequency    | Number of stops                               |
| Total time   | Total stop time                               |
| Average time | Average stop time per occurrence (in seconds) |

### ■ Target machine

Click and select the machine for calculation. To cancel the selection, click again.

## Recess Time Setting

Sets the time not to be included in the calculation. This time is displayed on the "Output" report as "Time Excluded".



### ■ Target machine

Click and select the applicable machine for calculation.

### ■ Total recess time


Set the time not to be included in the day-to-day calculation during the designated period.

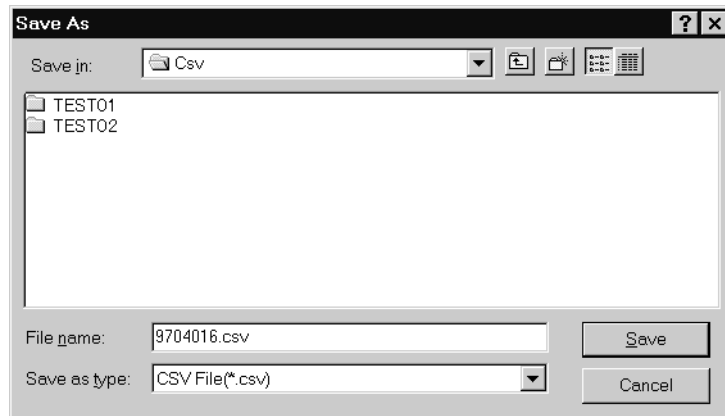
### ■ Total maintenance time

Set the time not to be included in the calculation throughout the period.

# Save As CSV...

Converts the production report data to CSV format that can be read in spreadsheet software.

1. Select [Save As CSV] from File menu or click  .
2. The file name "Untitled. csv" automatically appears. To change the name, change "Untitled".
3. Select the directory to be saved and click [Save].



## ■ What is CSV format?

CSV (Comma Separated Value format) means a type of file formats used for PC. Data in each item is divided by commas and recorded as a text file. This format is mainly used for a spreadsheet software or data base software. The extension is "csv".

# Printing Production Report

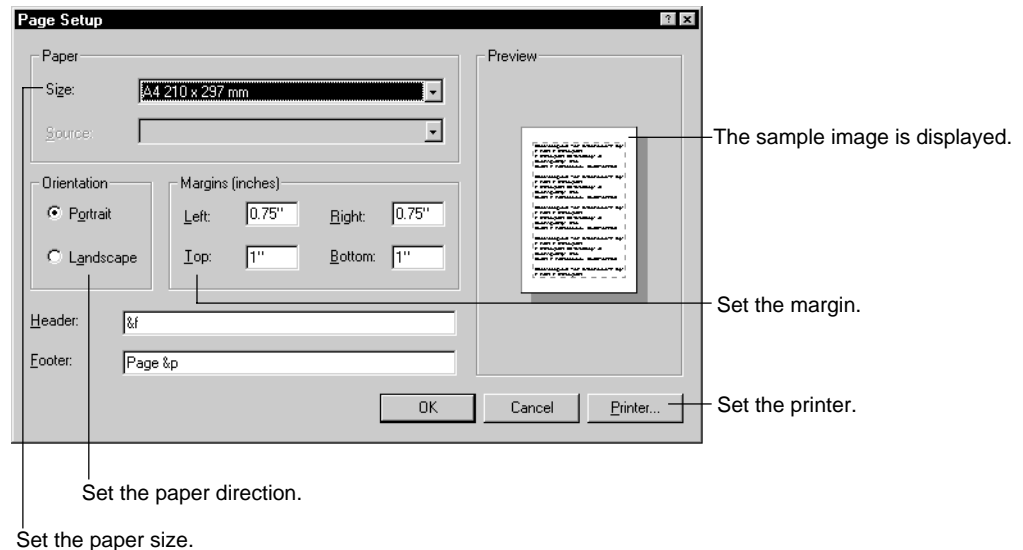
Prints the production report from a printer.

## Page Setup

Printing method is set as required.

1. **Select [Page setup] from the File menu.**

Setting screen is displayed.



## Print

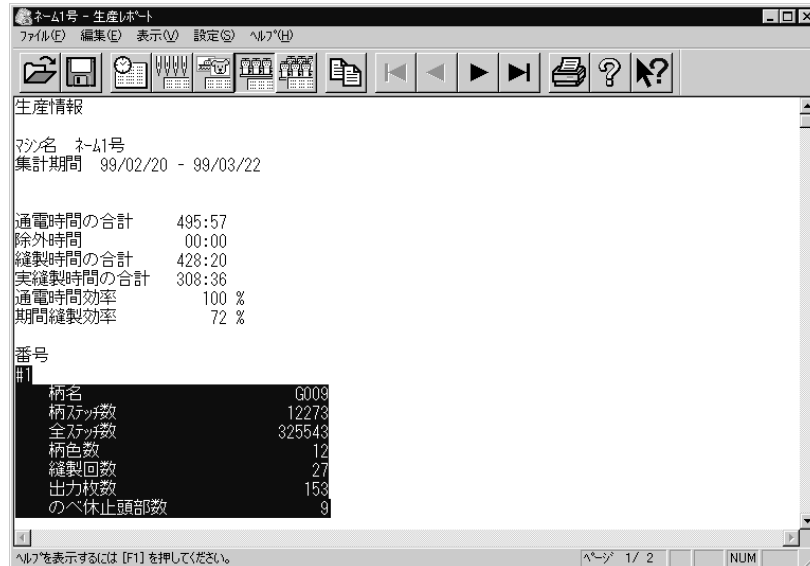
1. **Select [Print] from File menu or click  .**

Set the number of sheets and click [OK].

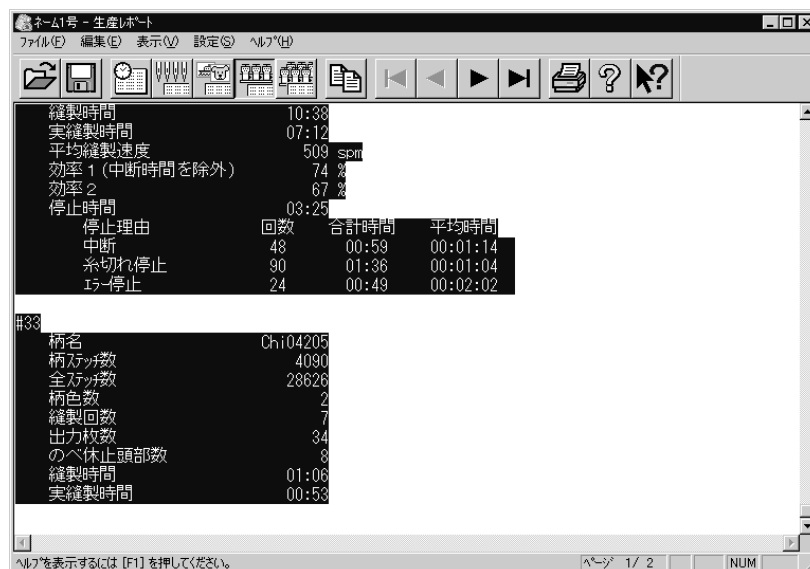
# Copying Report Data

Copies the selected area as text data. This allows use of the production report on other word processing software.


1. Select [Select All] from Edit menu, or drag and select the area to be copied.



When dragging for selection



When selecting [Select All]

2. Select [Copy] from Edit menu or click  .
3. The area is copied as text data. Start a word processing software and select [Paste] from Edit menu.

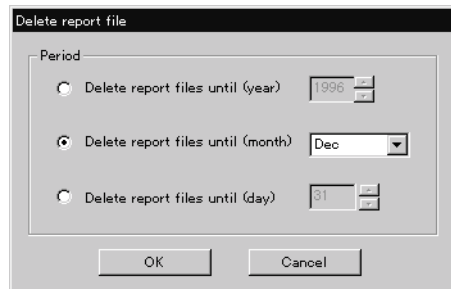
Copied data is saved until another data is copied or cut.

# Deleting Report

---

Deletes the record data for production report.

1. Select [Delete report file(s)] from Settings menu.
2. Set the period to be deleted.





3. Click [OK].





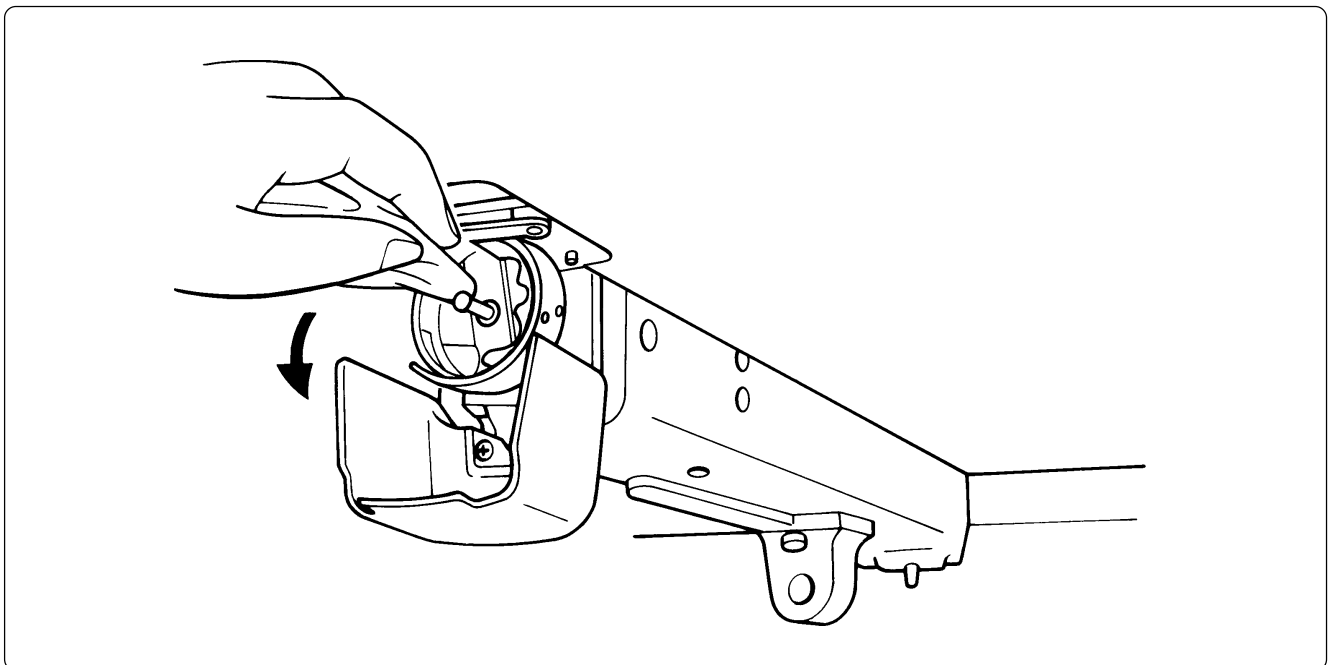
## **Chapter 9 Maintenance**

## CAUTION

-  Turn off the power switch before starting maintenance.  
Failure to do so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.
-  Be sure to wear protective goggles and gloves when handling the lubricating oil or grease, so that no oil or grease gets into your eyes or onto your skin, otherwise inflammation can result.  
Furthermore, do not drink the oil or grease under any circumstances, as they can cause vomiting and diarrhoea.  
Keep the oil out of the reach of children.

- Keep the machine clean at all times to prevent machine trouble.
- Keep the machine clean.  
Remove dirt with a soft, dry cloth. If necessary, clean with the detergent-soaked cloth, then wipe off the detergent with a cloth dampened with (hot) water.
- Caution  
Never use benzene or thinner for cleaning the machine.

## 1. Cleaning Rotary Hook



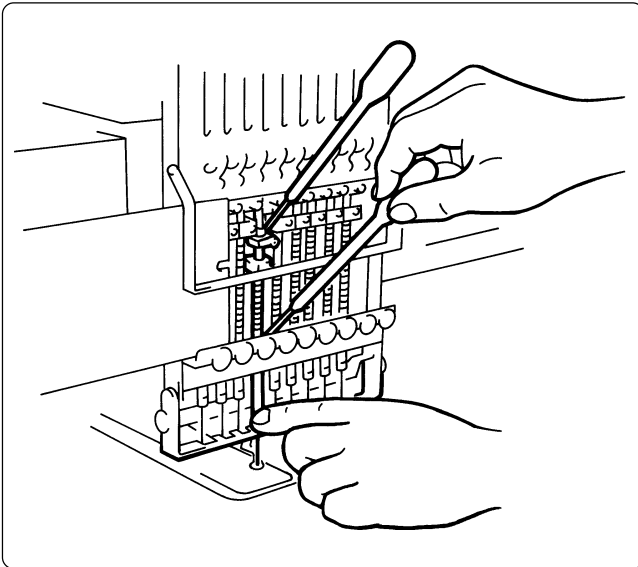
## 2. Oiling

To extend the machine's service life, supply oil to the following places at regular intervals.

- (Note)
- When oiling, be sure to supply Brother's machine oil (Nisseki Sewing Lube #10 or the equivalent) using the dropper.
  - Excessive oiling may cause the material to be stained.

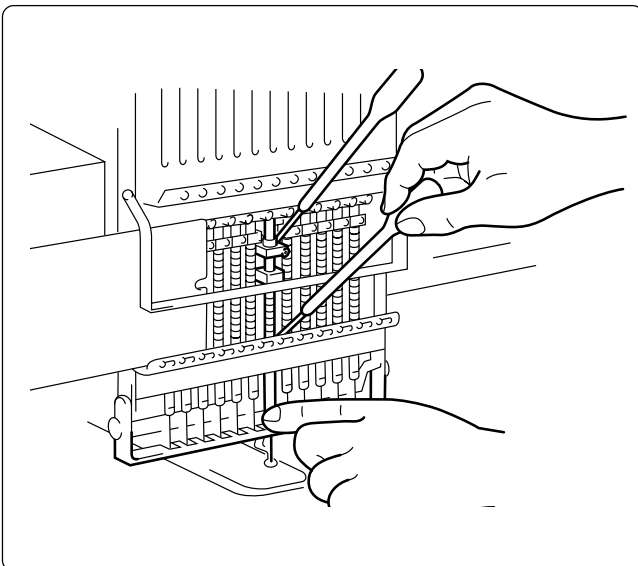
### 2-1 Head

#### ■ BES-940BC



- Supply oil to the needle bars (18 positions) once a day as shown on the left.

#### ■ BES-1240BC

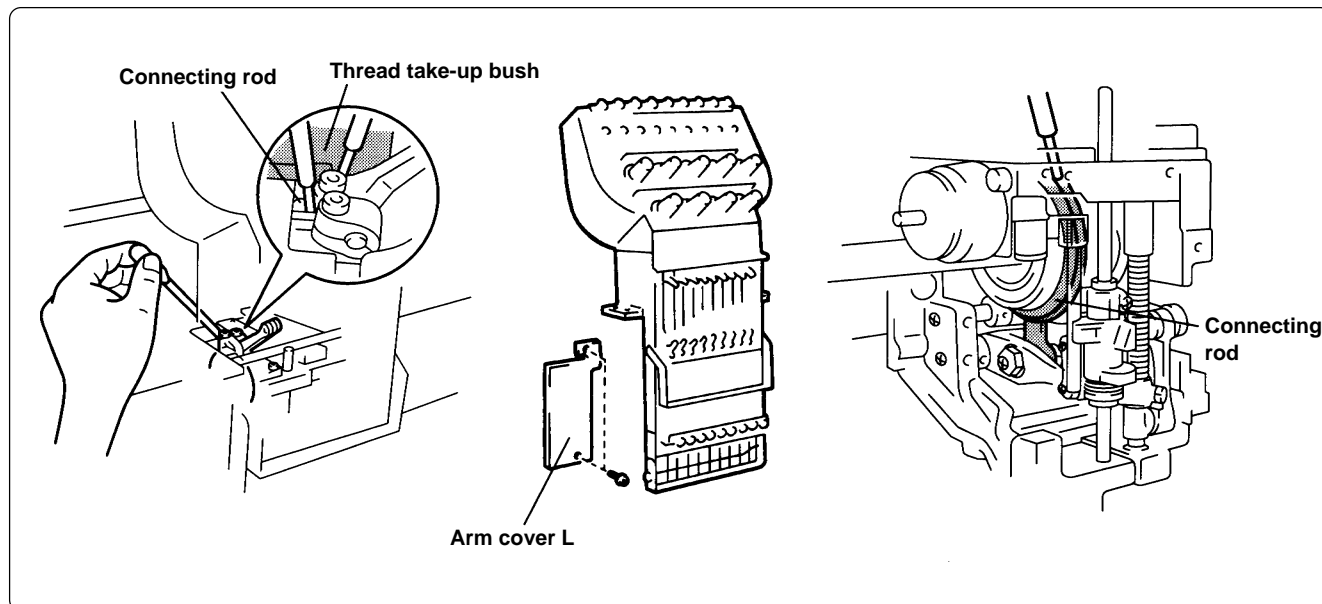


- Supply oil to the needle bars (24 positions) once a day as shown on the left.

■ BES-940BC

Lubricate the following part indicated by the arrow ("clearance" between the connecting rod and the needle thread take-up bearing) once a week.

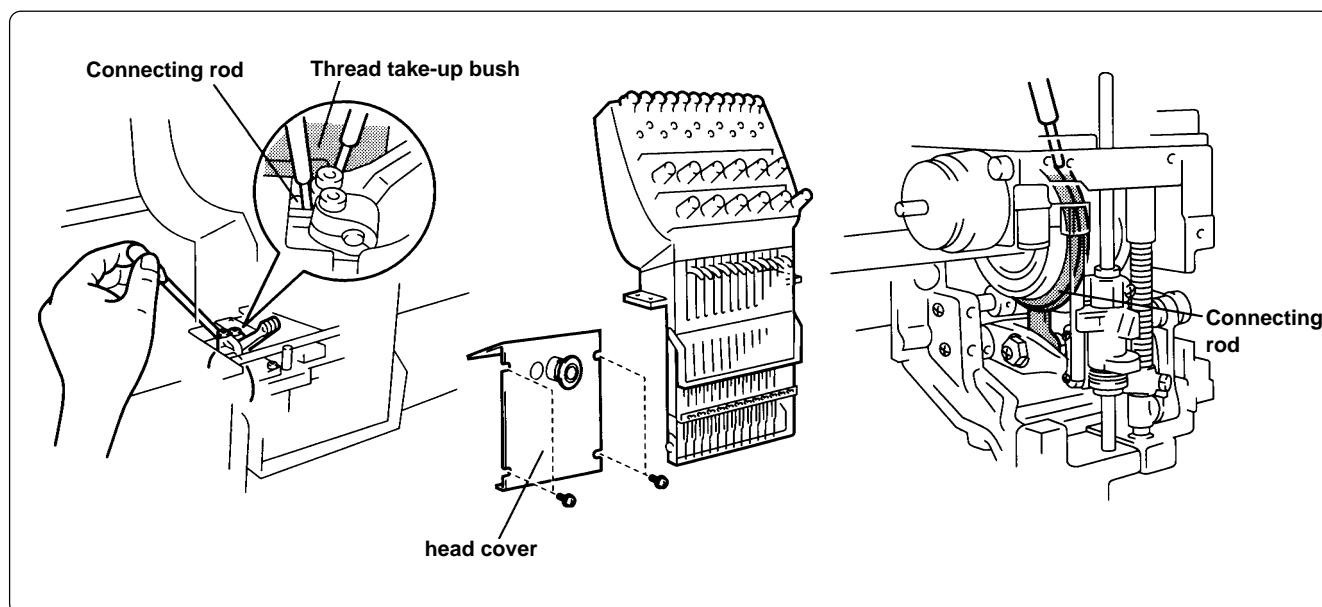
(Note) • In lubrication, select needle bar 9 and remove arm cover L to check the lubrication area. Be sure to wipe off excessive oil spilt at the lower part of the arm.



■ BES-1240BC

Lubricate the following part indicated by the arrow ("clearance" between the connecting rod and the needle thread take-up bearing) once a week.

(Note) • In lubrication, select needle bar 12 and remove the head cover to check the lubrication area. Be sure to wipe off excessive oil spilt at the lower part of the arm.



## 3. Greasing

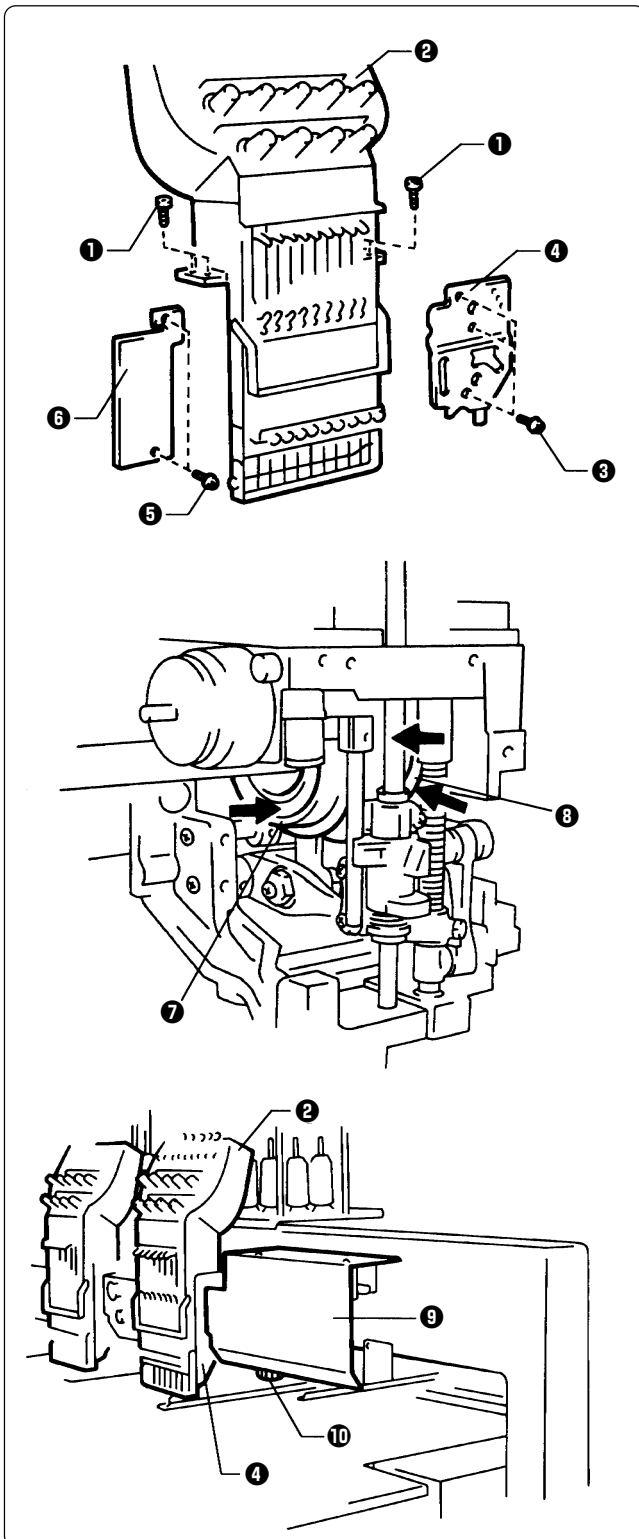
To extend the machine's service life, supply grease to the following places at regular intervals.

(Note) • When greasing, be sure to use the grease tank BR2 (black) provided with the machine.

- For overhauling, contact your distributor or refer it to trained experts.

### 3-1 Head

■ Grease two places indicated by the arrow once a month.

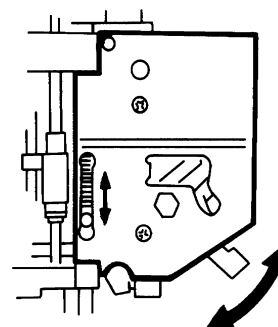


#### BES-940BC

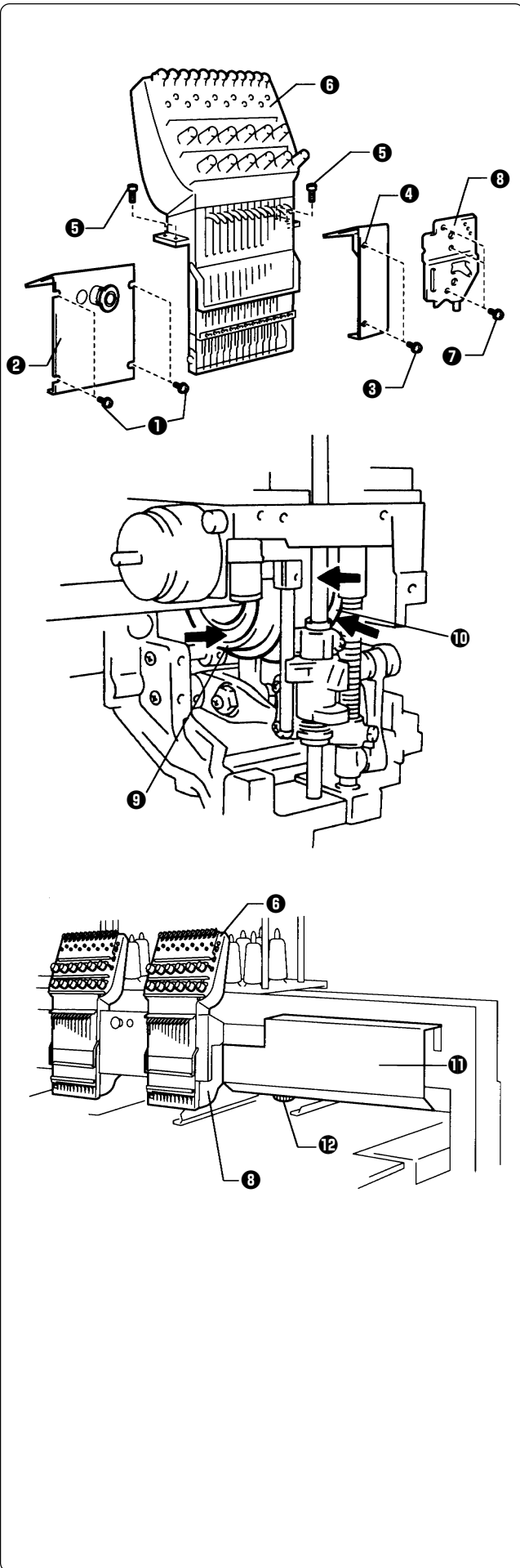
1. Remove two connectors from the rear of the needle bar case.
2. Loosen four bolts ①, and remove the needle case ②.
3. Loosen three screws ③, and remove the presser foot guide plate ④.
4. Loosen two bolts ⑤, and remove the arm cover L ⑥.
5. Grease all the grooves of the thread take-up cam ⑦ and the work clamp cam ⑧.
6. After greasing, assemble in the reverse order.

(Note) • When assembling the needle bar case ②, place it on the machine and turn the change pulley ⑩ behind the cover ⑨ at right. Check that it is engaged, and then tighten the bolts.

- When attaching the presser foot guide plate ④, move the presser foot up and down by the retracting lever to check that it is not distorted.

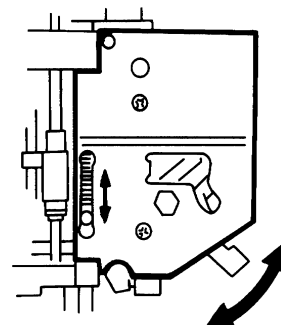


BES-1240BC



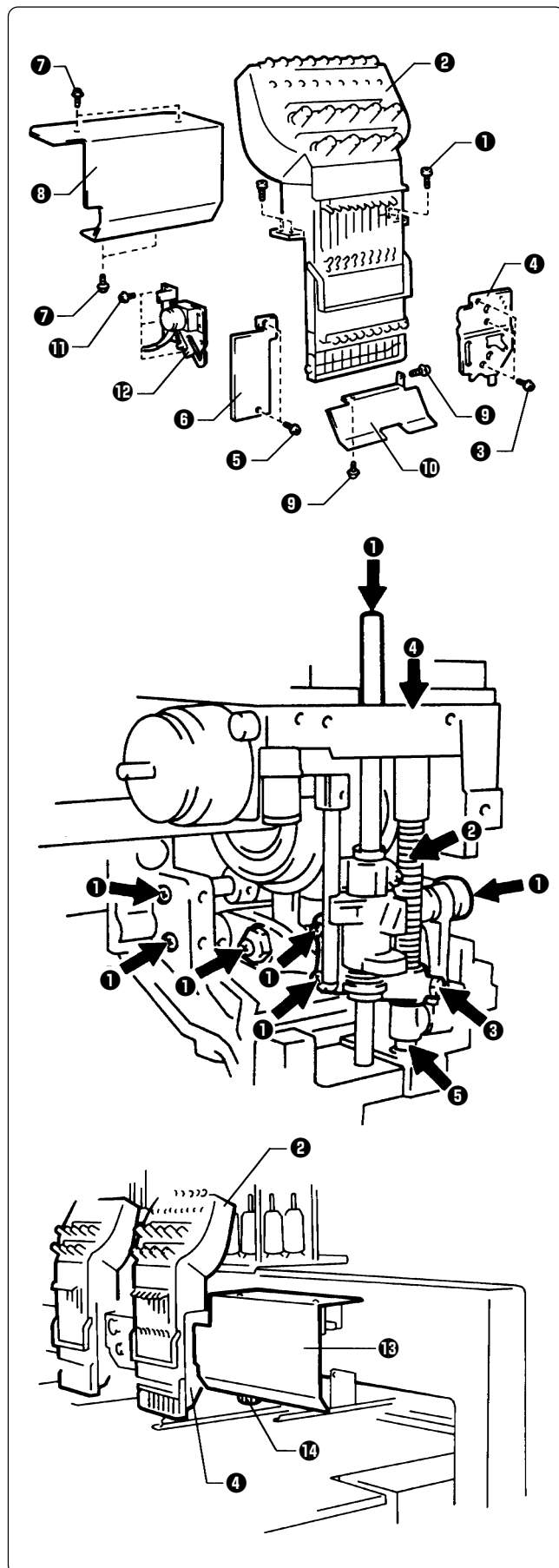
1. Remove two connectors from the rear of the needle bar case.
2. Loosen four screws ①, and remove the head cover ②, and loosen two screws ③ and remove the head cover R ④.  
(Note) Because the heads No.1 and No.2 have the head covers R and L respectively, remove both the the covers when greasing.
3. Loosen four bolts ⑤, and remove needle bar case ⑥.
4. Loosen three bolts ⑦, and remove presser foot guide plate ⑧.
5. Grease all the grooves of the thread take-up cam ⑨ and the work clamp cam ⑩.

6. After greasing, assemble in the reverse order.  
(Note) • When assembling the needle bar case ⑥, place it on the machine and turn the change pulley ⑫ behind the cover ⑪ at right. Check that it is engaged, and then tighten the bolts.  
• When attaching the presser foot guide plate ⑧, move the presser foot up and down by the retracting lever to check that is it not distorted.



■ Grease the places indicated by the arrow once in six months.

(Note) When greasing, be sure to use the grease tank BR2 (black) provided with the machine.

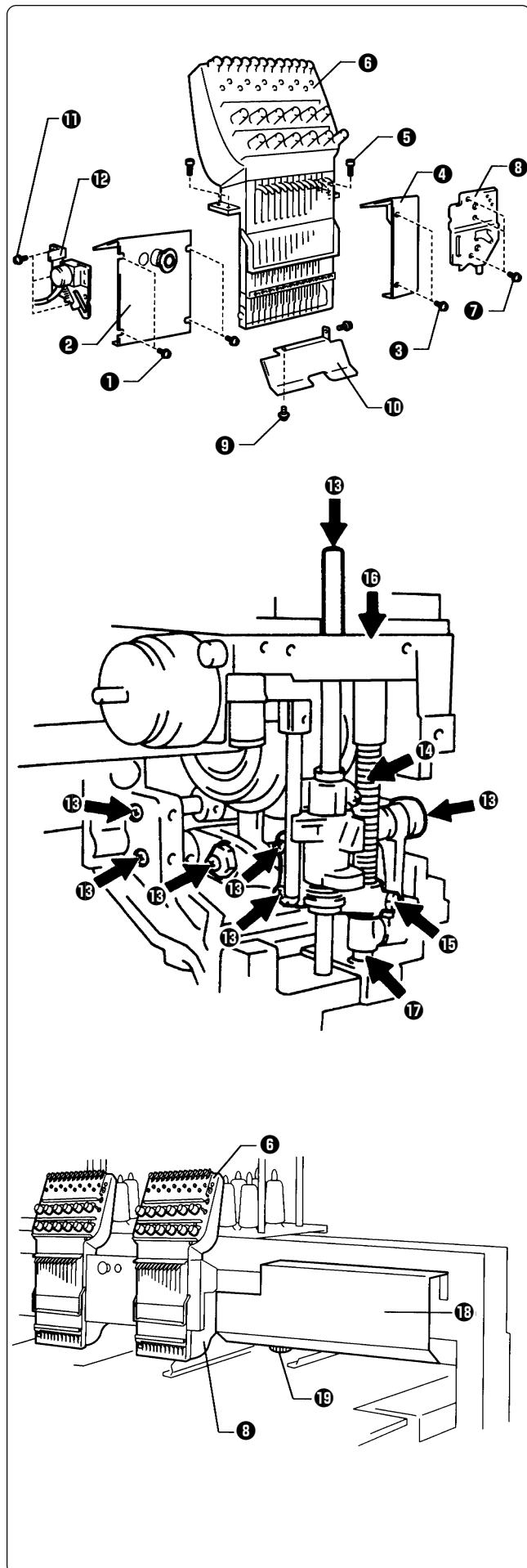


**BES-940BC**

1. Remove two connectors from the rear of the needle bar case.
2. Loosen four bolts ①, and remove the needle case ②.
3. Loosen three screws ③, and remove the presser foot guide plate ④.
4. Loosen two screws ⑤, and remove the arm cover L ⑥.
5. Loosen four screws ⑦, and remove the head cover ⑧.
6. Loosen two bolts ⑨, and remove the cap eaves guide ⑩.
7. Loosen three bolts ⑪, and remove the wiper solenoid assembly ⑫.
8. Remove the screws at the places indicated by the arrow, insert grease into the tapped hole using the syringe. Then tighten the bolts.
9. After greasing, assemble in the reverse order.

- (Note) • When assembling the needle bar case ②, place it on the machine and turn the change pulley ⑭ behind the cover ⑬ at right. Check that it is engaged, and then tighten the bolts.
- When attaching the presser foot guide plate ④, move the presser foot up and down by the retracting lever to check that it is not distorted.

For more information, refer to the illustration in step 6 on page 227.



## BES-1240BC

1. Remove two connectors from the rear of the needle bar case.
2. Loosen four screws ①, and remove the head cover ②, and loosen two screws ③ and remove the head cover R ④.

(Note) Because the heads No.1 and No.4 have the head covers R and L respectively, remove both the the covers when greasing.

3. Loosen four bolts ⑤, and remove the needle case ⑥.
4. Loosen three screws ⑦, and remove the presser foot guide plate ⑧.
5. Loosen two bolts ⑨, and remove the cap eaves guide ⑩.
6. Loosen three bolts ⑪, and remove the wiper solenoid assembly ⑫.

7. Remove the screws ⑬ at the places indicated by the arrow, insert grease into the tapped hole using the syringe. Then tighten the screws. Also grease the presser bar spring ⑭, the pressure bar guide bracket ⑮, the pressure bar metal U ⑯ and D ⑰.

8. After greasing, assemble in the reverse order.

(Note) • When assembling the needle bar case ⑥, place it on the machine and turn the change pulley ⑱ behind the cover ⑲ at right. Check that it is engaged, and then tighten the bolts.

- When attaching the presser foot guide plate ⑧, move the presser foot up and down by the retracting lever to check that is it not distorted.

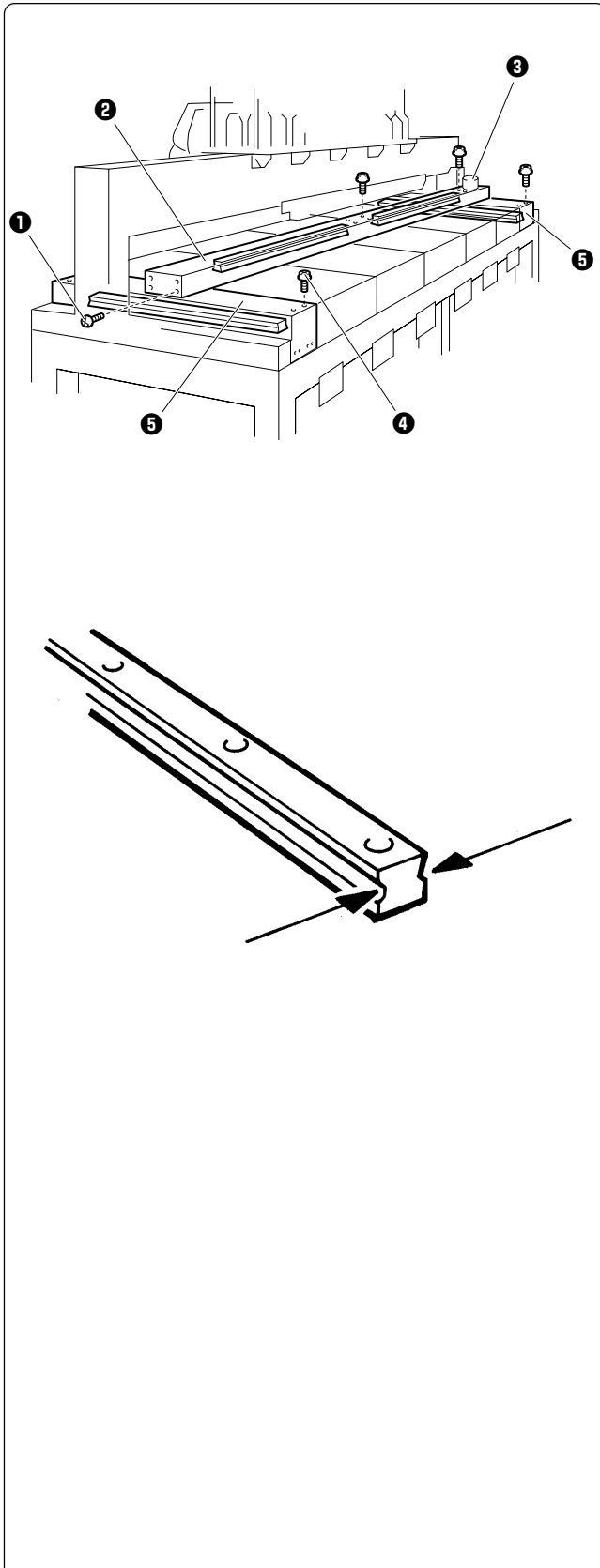
For more information, refer to the illustration in step 6 on page 228.



## 3-2 Feed Guide Section

- Check the X-feed linear guides (2 positions) and the Y-feed linear guides (one each on the right and left).

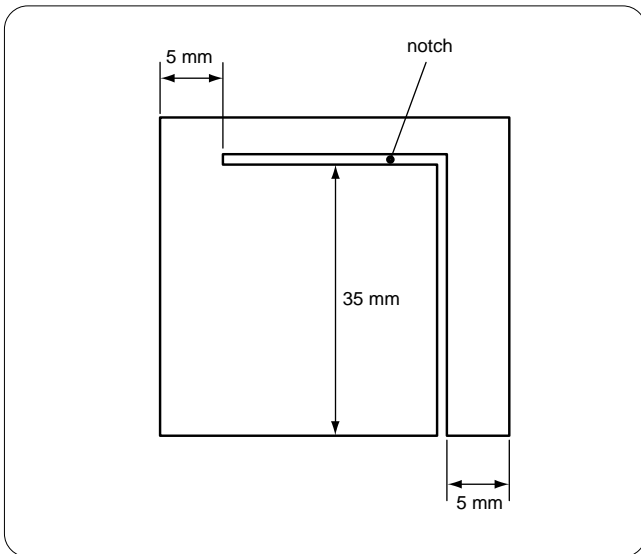
(Note) When greasing, be sure to use the grease tank 30 provided with the machine.



### Procedure

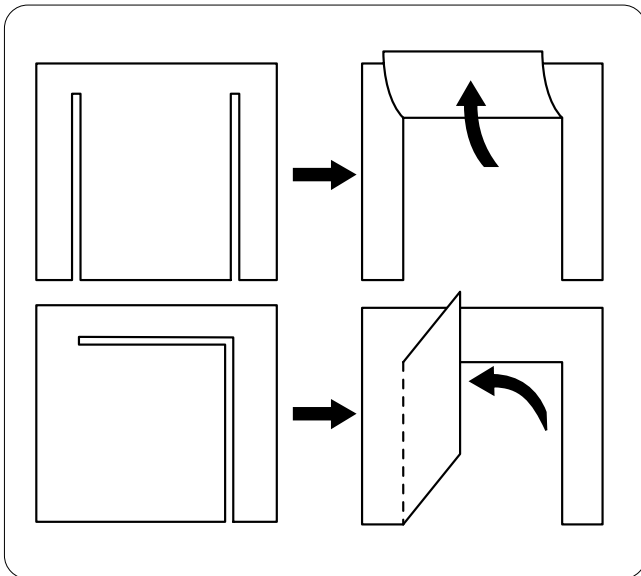
1. Loosen 12+2 screws ❶, and remove the X-feed cover ❷.
2. Remove the X-feed motor cover ❸.
3. Loosen eight screws ❹, and remove the Y-feed cover ❺ from the right and left.
4. Grease the X-feed linear guides (3 positions), the Y-feed linear guides (one each on the right and left), and the linear guide inside the No. 3 bed. Slide the guide to spread grease entirely.
5. After greasing, assemble in the reverse order.

### 3-3. Lower shaft module

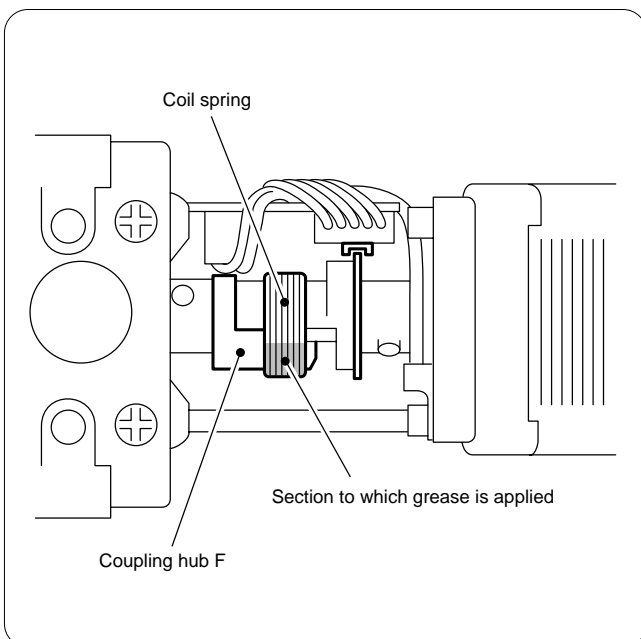


1. Remove the peripheral parts so that the top of the case cover of the lower shaft can be seen.
2. Remove the tape covering the notch if the lower shaft's case cover is notched. When there is no notch, make one with a knife.

(Note) Be careful not to make a deep notch to avoid cutting the harness on the rear of the lower shaft's case cover.



3. Place the cover so that the notch is on the top as shown in the illustration to the left.



4. Evenly apply the supplied grease tank 30 (white) when the coil spring is engaged with the edge of the coupling hub F.

(Note) Replace the lower shaft module if the coil spring is not engaged with the edge j of the coupling hub F, but is only displaced.

5. Apply the grease between each coil spring while setting up the supplied driver between coil springs.

(Note) Be careful not to get any grease on the PCB or the encoder.

6. Turn the needle gap adjusting screw to let grease conform to the coil springs.

7. Turn on the power of the sewing machine and measure the out-of-step limit of the lower shaft module in the test mode.
8. Replace the lower shaft module if it cannot be repaired even if being checked in the test mode.
9. Install the lower shaft's case cover and secure it with polyester tape.  
\* Use heatproof tape to secure it if polyester tape is not available.
10. Reassemble the module by reversing this procedure.
11. Carry out the thread trimming test for checking.





## **Chapter 10 Standard Adjustment**

## ⚠ CAUTION



Turn off the power switch and pull out the plug before starting adjustment. Failure to do so may start the machine unintentionally through an accidental activation of the START switch, resulting in bodily injuries.

- Adjustment

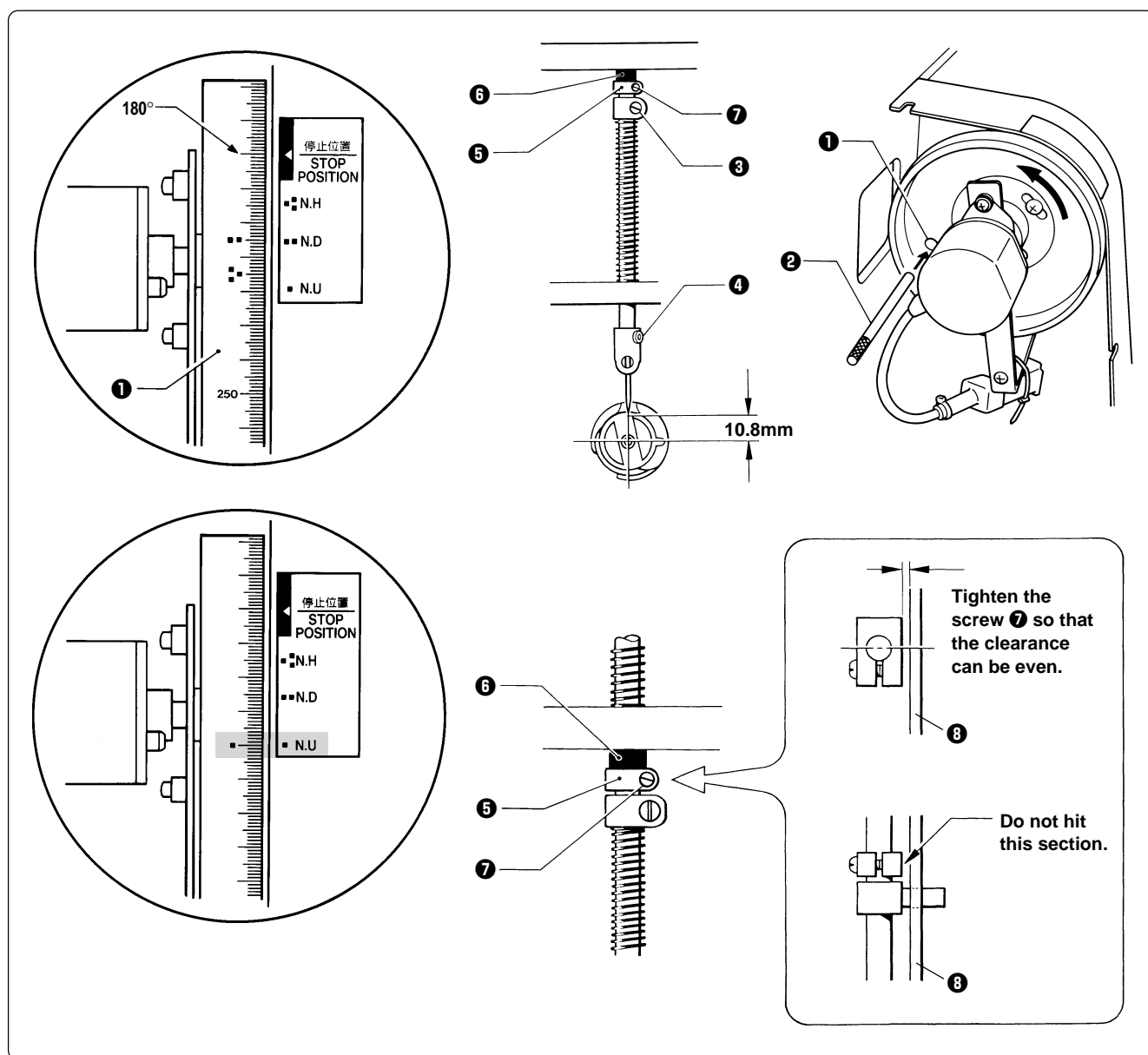


If adjustment should be made while the power switch is turned on, pay special attention to your safety.



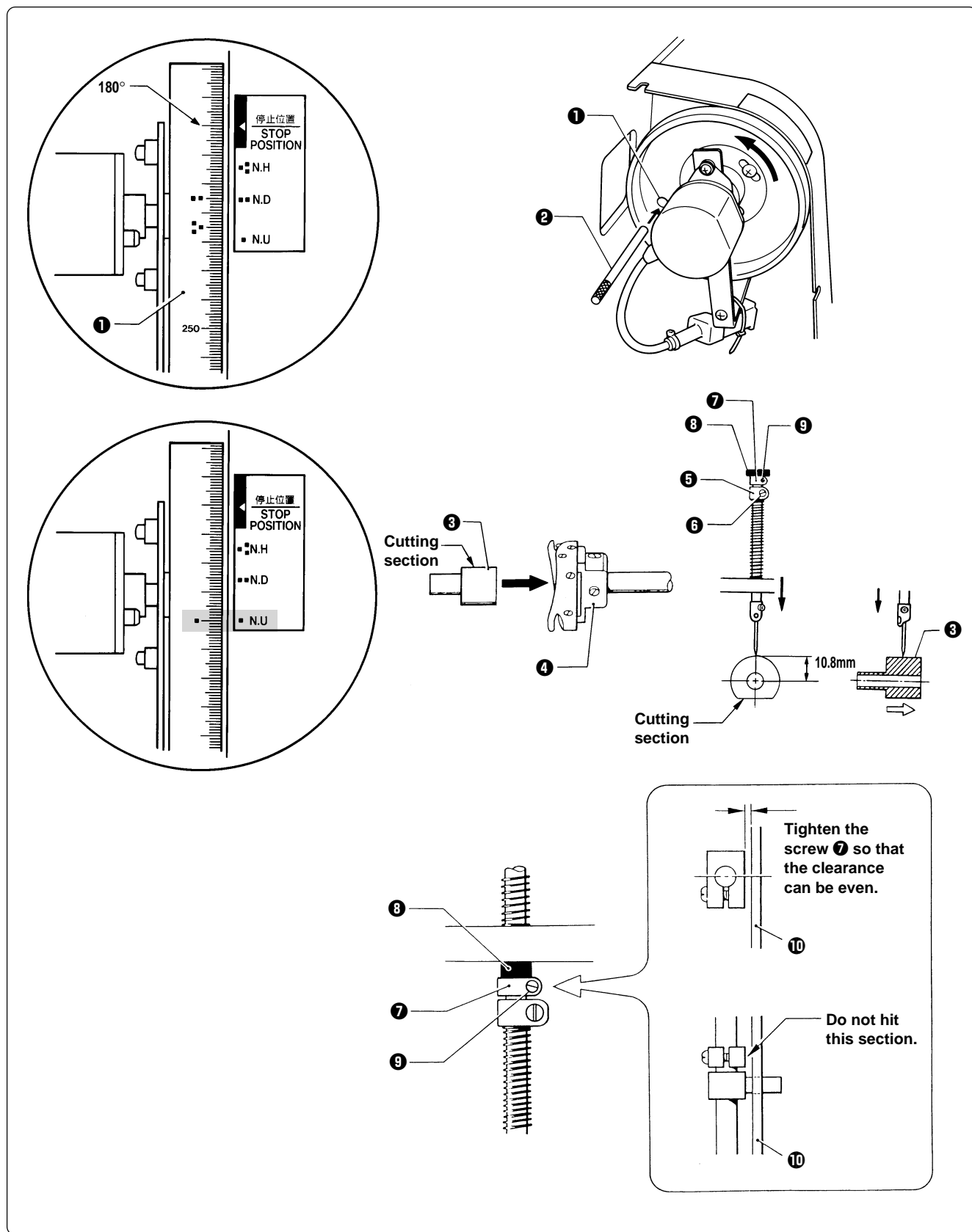
Maintenance and inspection of the machine should be conducted only by trained engineers.

# 1. Adjusting Needle Bar Height



1. Dismount the pulley cover and turn the pulley ❶ until the pulley scale indicates 180° and the needle bar is set at the lowest position. (The pulley "■" mark and the stop mark "■" are aligned.)
2. Insert the positioning bar ❷ into the hole of the pulley ❶ and fix the drive shaft.  
Note) Turn the pulley securely in the clockwise direction to eliminate a backlash.
3. Loosen the needle bar clamp set screw ❸ when the needle tip is positioned 10.8 mm above the center of the rotary hook shaft. Adjust the position of the needle bar thread guide so that the set screw ❹ on it is turned to the right by 25 ~ 30°. Tighten the needle bar clamp set screw ❸ securely.  
Note) When tightening the needle bar clamp set screw ❸, the hole in the needle bar guide should face the front.
4. After adjustment is finished, remove the positioning bar ❷.
5. Set the needle bar at the highest position (where the pulley indication mark "■" and the cover indication mark "■" are aligned). Lightly press the top dead center stopper ❺ toward the cushion rubber ❻, and tighten the top dead center stopper screw ❼ while pressing down the needle bar clamp so that it faces the front.  
Note) Make sure that the top dead center stopper does not hit the needle bar guide rail ❸ at this time.

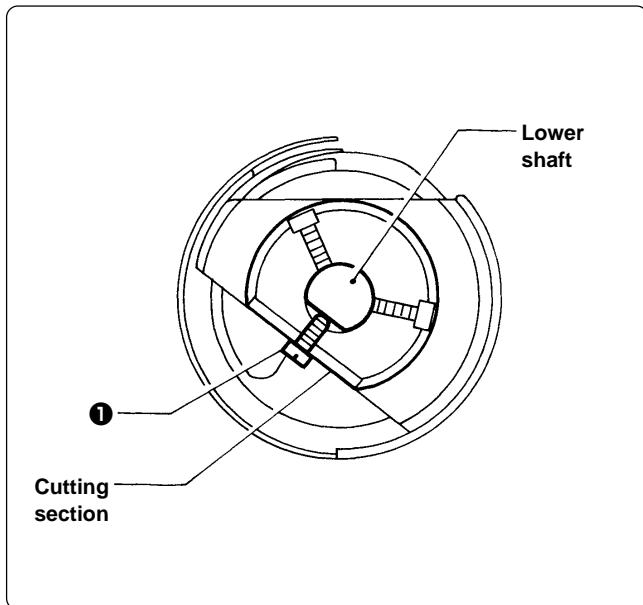
■ When using the bottom dead center gauge





1. Turn the pulley ❶ until the scale of pulley ❶ indicates 180° (where the pulley indication mark "■" and the stop mark "■" are aligned) and the needle bar is set at the lowest position.
2. Insert the positioning bar ❷ into the hole of the pulley ❶ and fix the drive shaft.  
Note) Turn the pulley securely in the clockwise direction.
3. Insert the bottom dead center gauge ❸ into the rotary hook ❹.
4. Loosen the screw ❺ of the needle bar clamp ❽ and move the needle bar up and down until the needle tip touches the gauge ❸ lightly.  
Note) • The needle point should touch the gauge at a place other than the cutting section.  
• The bottom dead center gauge should be set in or removed from the rotary hook with its cutting section facing upward.
5. Tighten the screw ❻ of the needle bar clamp ❽ securely.
6. After adjustment is finished, remove the positioning bar ❷.
7. Set the needle bar at the highest position (where the pulley indication mark "■" and the cover indication mark "■" are aligned). Lightly press the top dead center stopper ❿ toward the cushion rubber ❾, and tighten the top dead center stopper screw ⓫ while pressing down the needle bar clamp so that it faces the front.  
Note) Make sure that the top dead center stopper ❿ does not hit the needle bar guide rail ⓬ at this time.

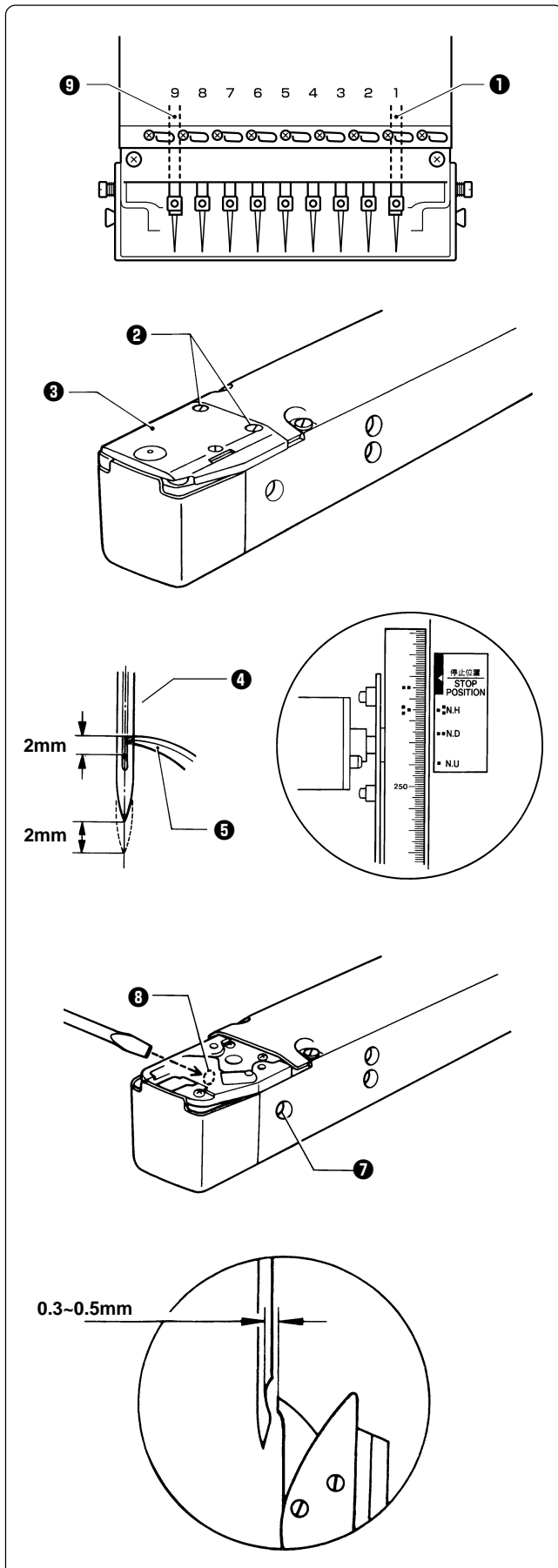
## 2. Replacing (Attaching) Rotary Hook



1. Turn the power switch off.
2. Tighten the screw ❶ of the rotary hook cutting section to fit to that of the lower shaft ❷.
3. When mounting, press it inward until it stops.

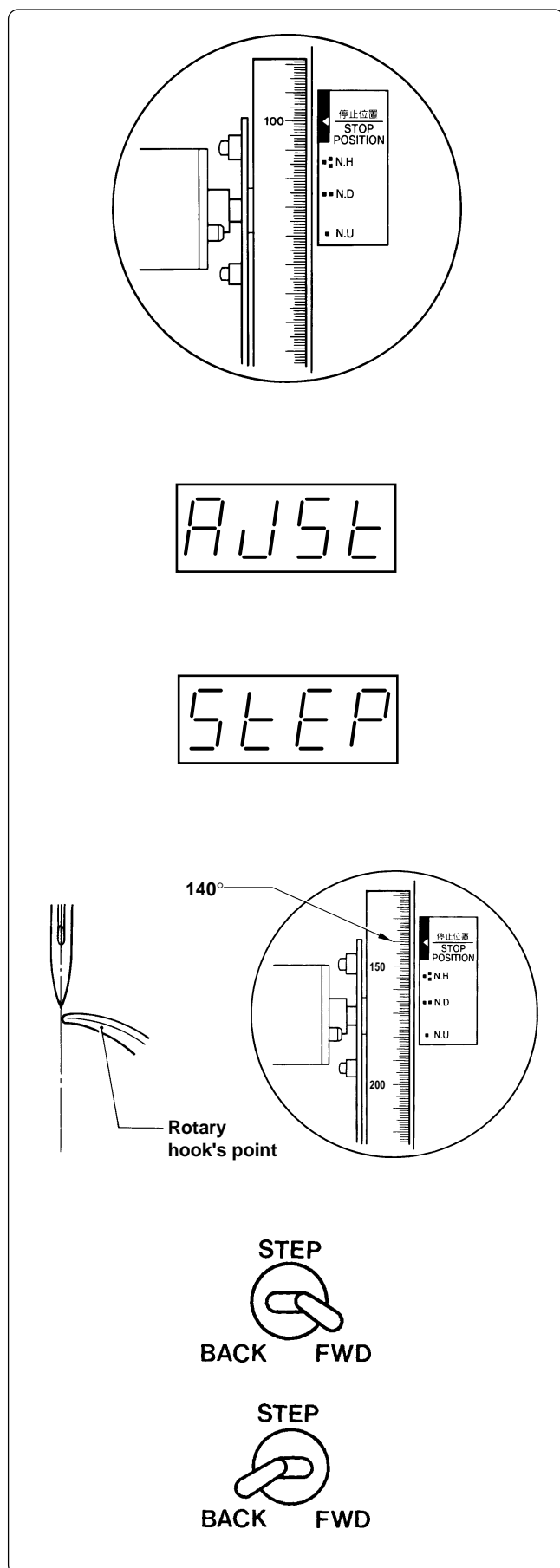
Note) After replacing rotary hooks, refer to "4. Adjustment of Timing Between Needle and Rotary Hook (Page 242)" and adjust the timing.

### 3. Adjustment of Clearance Between Needle and Rotary Hook



1. Turn the power switch off.
2. Select the needle bar No. 1 ①.  
The illustration at the left shows the case of BES-940BC.  
For BES-1240BC, the No. 12 needle becomes 9.
3. Remove two flat screws ② and dismount the needle plate ③.
4. Adjust the needle ④ and the rotary hook's ⑤ point so that they can put together at 2 mm above the needle bar lowest point (180°) where the pulley indication mark "■" and the stop mark "NH■" are aligned.
5. Turn the rotary hook manually so that the point comes upward.
6. Loosen the set screw ⑦ on the side of the bed ⑥.
7. Turn the eccentric screw ⑧ on the left side of the bed ⑥ using a regular screwdriver and adjust a clearance between the needle and the rotary shaft to 0.3 ~ 0.5 mm.  
Note) Check that the needle bar height is 2 mm at this time.
8. Adjust the clearance between the needle and the rotary hook's point to 0.3 ~ 0.5 mm at the needle bar No. 9 ⑨ (No. 12 needle for BES-1240BC).  
Note) If the clearance between the needle and the rotary hook's point is not within the range of 0.3 ~ 0.5 mm, adjust again as described in step ④ until the clearance between the needle bar No. 1 or No. 9 (No. 12 for BES-1240BC) and the rotary hook's point becomes within 0.3 ~ 0.5 mm.

## 4. Adjustment of Timing Between Needle and Rotary Hook



1. Turn the power switch on.
2. Check that the machine pulley is at the stop position (at 100° of the scale). If not, turn the pulley until it comes to the stop position.

3. While the machine is at the stop position, press the JOG switch (▽) while holding down the STOP switch. "AJST" is indicated on the display.



4. Pressing the START switch. "STEP" is indicated. The rotary hook in each machine head rotates to the currently set timing position and the rotary hook can be adjusted.



5. Turn the machine pulley manually until the relationship between the needle point and the rotary hook's point can be easily checked (at around 140° of the scale).

6. Press the STEP BACK/FWD switch to move the rotary hook for each head to adjustment.

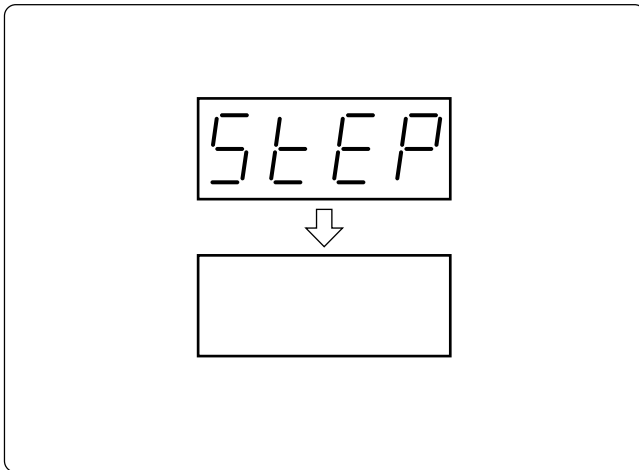
- STEP BACK

For rotating the rotary hook little by little in the clockwise direction

- STEP FWD

For rotating the rotary hook little by little in the counterclockwise direction

Make this adjustment for each machine head so that the needle and the rotary hook's point can fit with each other.

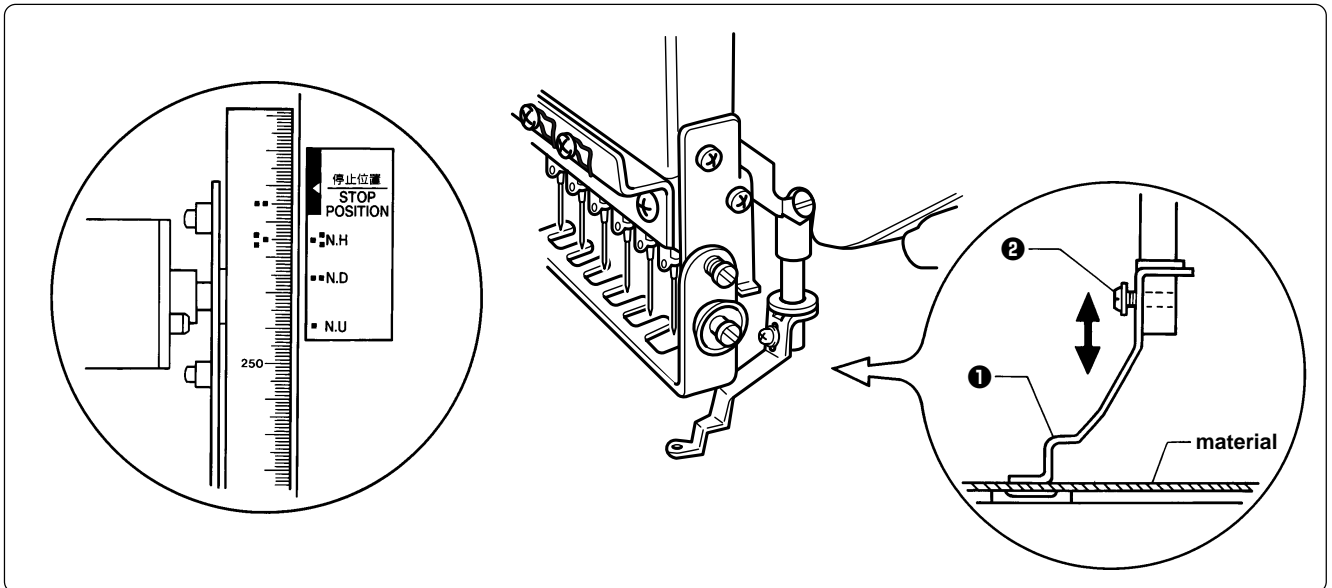


7. After timing adjustment the is finished for each head, set the pulley to the stop position (at 100° of the scale) and press the STOP switch. "STEP" disappears from the display, and the machine enters the standby state.



The adjustment of the rotary hook is completed and the timing is stored. The rotary hook returns to the stop position accordingly.

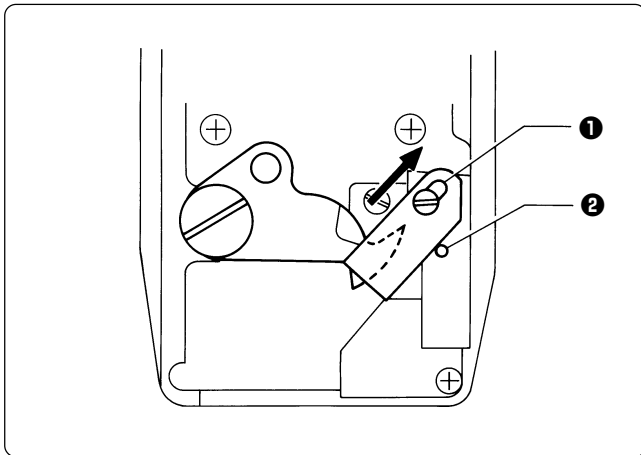
## 5. Adjustment of Presser Foot Height



1. Turn the power switch off.
2. Select the needle bar No. 1.
3. Loosen the screw ② of the presser foot ①, and adjust the presser foot ① until it comes above the cloth top surface when it is at the bottom dead center (where the pulley indication mark "■" and the cover indication mark "■" are aligned).

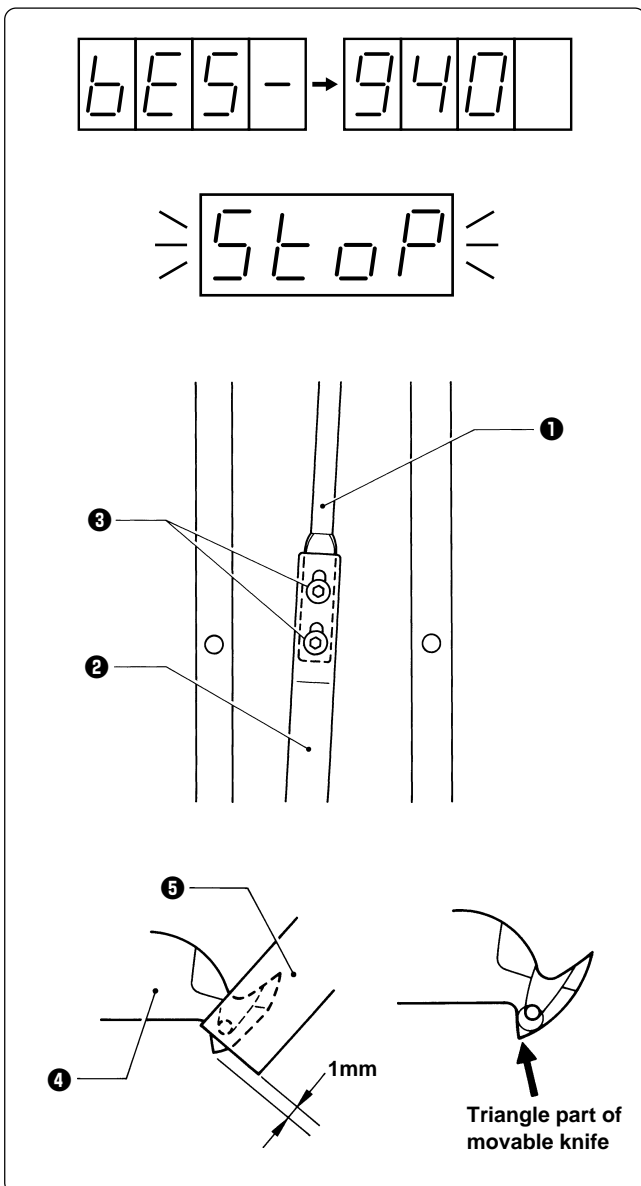
# 6. Adjustment of Thread Trimmer

## 6-1 Attaching the Fixed Knife



Attach the fixed knife ① to the pin ② and move it backward to the end of the slot, then mount it there.

## 6-2 Checking the Movable Knife Position

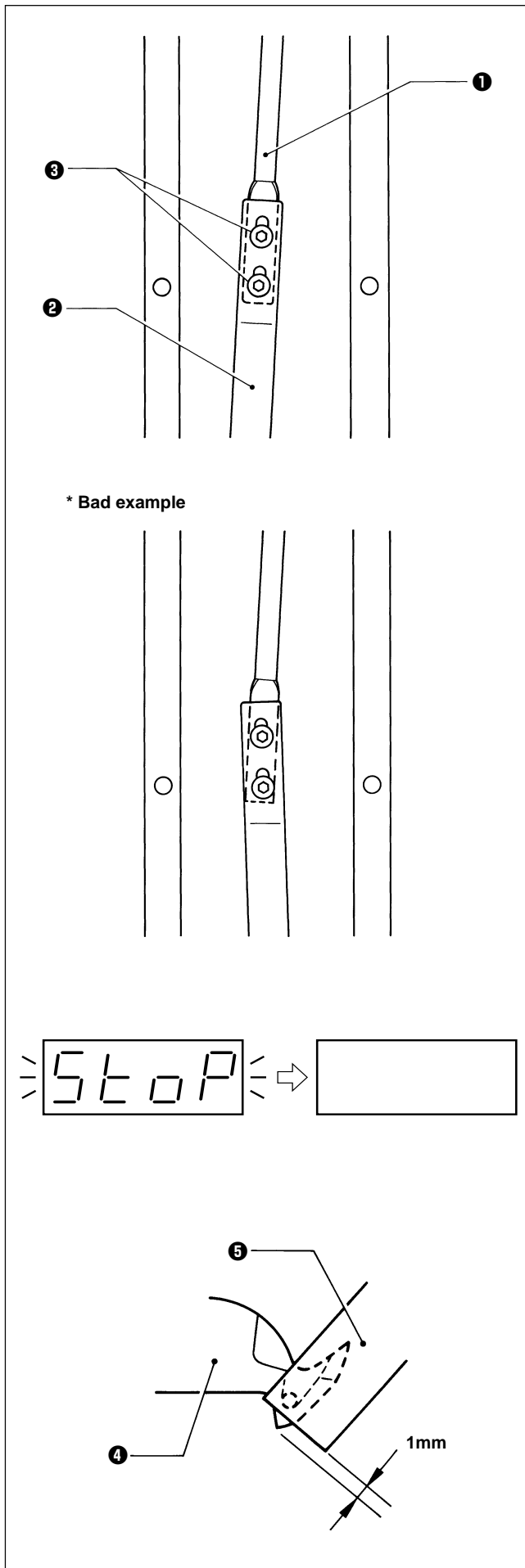


1. Turn the power switch on and wait until the hoop home position detection is finished.
2. Press the stop switch for safety.



Adjust the movable knife position in this state.

3. Loosen two bolts ③ that connect the thread trimmer connecting rods B ① and C ②.
4. Tighten the two bolts ③ until the triangle part of the movable knife ④ is projected by 1 mm from the fixed knife ⑤.



\* Precautions for tightening the two bolts ③:

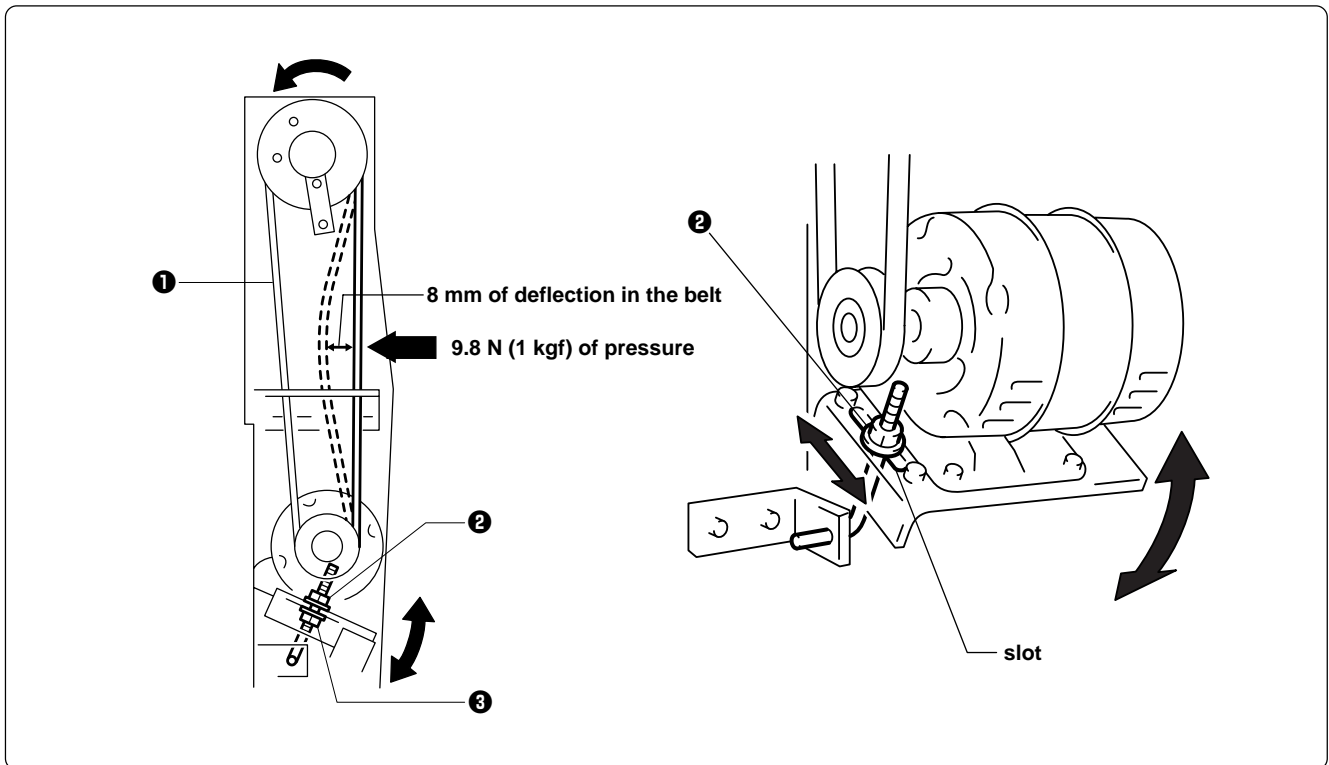
- The thread trimmer connecting rod B ① has a backlash of about 0.1 ~ 0.2 mm back and forth. Tighten the two bolts ③ while pulling them forward by the backlash amount.
- Tighten the two bolts ③ so that the thread trimmer connecting rods B ① and C ② are positioned in a straight line.

5. After adjustment is finished, reset the stop switch.  
"STOP" stops blinking and disappears.

6. Turn the power switch off once, then on again. Check that the clearance between the movable knife ④ and the fixed knife ⑤ is 1 mm.
7. When adjusting again, follow the step 2 and after.

## 7. Adjusting the Belt Tension

The belt Tension is adjusted to the optimum tension at the time of shipment from the factory. However, as the belt is used, it becomes run in and may loosen around the machine pulley and motor pulley. Use the following procedure to check the belt tension.









Place a gauge against the belt ①, loosen the nut ②, and then turn the nut ③ to move the slot to the appropriate position so that there is 8 mm of deflection in the belt ① when 9.8 N (1 kgf) of pressure is applied.




The machine operating direction is counterclockwise when seen from the machine pulley end.



















## **Chapter 11 List of Error Codes**

| Code | Error   | Measures   |
|------|---|--|
| E-00 | No error occurs.  | This is not usually displayed.   |
| E-01 | Either motor of main shaft, X- or Y-axis, or lower shaft has locked.                | This is not usually displayed.   |
| E-02 | Overtravel occurs during home position detecting movement.                          | Turn the power off once, then on again. If the same error occurs again, the area sensor is faulty.   |
| E-03 | The stop switch is pressed during home position detecting movement.                 | Press  and clear the error message. Pressing  restarts the home position detecting movement again. |
| E-04 | Zero detecting movement out of range  | This is not usually displayed.   |
| E-05 | Needle stop position error  | Adjust the pulley stop position (100°) above the needle and press  .  |
| E-06 | Needle bar case position error  | This is not usually displayed.   |
| E-07 | Needle bar case lock  | Press  . If the error persists, the color-change mechanism is faulty.   |
| E-08 | Stop switch or emergency switch was pressed while the needle bar case is traveling. | Press  .   |
| E-09 | X-axis home position detection error  | Turn the power off once, then on again. If the same error occurs again, the X-axis mechanism is faulty.  |
| E-0A | Thread breakage error   | After passing through the thread, press  .  |
| E-0B | Stop or emergency stop during sewing  | This is not usually displayed.   |
| E-0C | Insufficient bobbin thread  | This is not usually displayed.   |
| E-0D | The machine does not return to the home position.                                   | Turn the power off, then on again.   |
| E-0E | Mending finish  | This is not usually displayed.   |
| E-14 | Y-axis home position detection error  | Turn the power off once, then on again. If the same error occurs again, the Y-axis mechanism is faulty.  |
| E-15 | Stop key was pressed while hoop was moving during non-sewing.                       |  |
| E-16 | Needle with specified number sent from PC is out of movable area.                   | This is not usually displayed.   |
| E-17 | Speed Vol. No. sent from PC is out of range.  | This is not usually displayed.   |

| Code  | Error   | Measures   |
|---|---|--|
| E-18  | X-axis stepping motor connector error   | Turn off the power and check to see that the connector of the X-axis stepping motor is connected, then turn the power on again.  |
| E-1A  | Distination coordinates error   | This is not usually displayed.   |
| E-1B  | The machine has reached the mending stop position.                                  | This is not usually displayed.   |
| E-1C  | The machine stops during mask tracing.  | Press  to reset tracing. Press  to continue tracing. |
| E-1D  | The machine stops while the needle is moving between patterns during repeat sewing. | Press  to continue operation.   |
| E-1C and E-1D errors are not caused by mechanical problems. |   |  |
| E-1E  | When the power is turned on, bed can not be retracted.                              | Remove the presser foot of the retreat bed. The retreat sensor is faulty if it is not retreated.   |
| E-21  | Hoop overhang (+X)  |  |
| E-22  | Hoop overhang (+Y)  |  |
| E-23  | Hoop overhang (+X, +Y)  |  |
| E-24  | Hoop overhang (-X)  |  |
| E-25  | Hoop overhang (+X, -X)  |  |
| E-26  | Hoop overhang (-X, +Y)  |  |
| E-27  | Hoop overhang (+X, -X, +Y)  |  |
| E-28  | Hoop overhang (-Y)  |  |
| E-29  | Hoop overhang (+X, -Y)  |  |
| E-2A  | Hoop overhang (+Y, -Y)  |  |
| E-2B  | Hoop overhang (+X, +Y, -Y)  |  |
| E-2C  | Hoop overhang (-X, -Y)  |  |
| E-2D  | Hoop overhang (+X, -X, -Y)  |  |
| E-2E  | Hoop overhang (-X, +Y, -Y)  |  |
| E-2F  | Hoop overhang (+X, -X, +Y, -Y)  |  |
| E-31  | Needle overhang (+X)  |  |
| E-32  | Needle overhang (+Y)  |  |

| Code | Error   | Measures   |
|------|---|--|
| E-33 | Needle overhang (+X, +Y)  | Set the embroidering area again on the personal computer or move the hoop to a sewable position.   |
| E-34 | Needle overhang (-X)  |  |
| E-36 | Needle overhang (-X, +Y)  |  |
| E-38 | Needle overhang (-Y)  |  |
| E-39 | Needle overhang (+X, -Y)  |  |
| E-3C | Needle overhang (-X, -Y)  | Remove the presser foot according to the warning instruction (to enter the every other head mode).   |
| E-40 | The status of presser foot is issued as an alarm when every second machine is used. | Set the embroidering area again on the personal computer or move the hoop to a sewable position.   |
| E-A1 | Spindle motor lock  | Press  . If the same error occurs frequently, the spindle mechanism is faulty.  |
| E-A2 | Main PC board temperature too high  | This is not usually displayed.   |
| E-A3 | Spindle motor voltage too low   |  |
| E-A4 | Spindle motor voltage too high  |  |
| E-A5 | Main shaft motor CPU communication error  |  |
| E-A6 | Main shaft motor CPU communication command error                                    |  |
| E-A7 | Main shaft motor CPU send/receive error   |  |
| E-A8 | Main shaft stop position signal error   | Press  after setting the stop position above the pulley needle (100 degrees). If the same error frequently occurs, the parts related to the main shaft stop position sensor are faulty. |
| E-B0 | Lower shaft CPU error   | This is not usually displayed.   |
| E-B1 | Thread tangle in rotary hook  | Check to see that no lint is clogged in the clearance of the rotary hook and press  .   |
| E-B2 | Lower shaft motor zero point error  |  |
| E-B3 | Lower shaft standby position error  | The rotary hook may be rotated forcefully. Press  to reset the error. If the same error occurs again, the lower shaft adjustment is not proper.                                       |
| E-B4 | Lower shaft motor mode error  | This is not usually displayed.   |
| E-B5 | Lower shaft communication error   |  |
| E-B6 | Lower shaft parameter error   |  |

| Code | Error  | Measures  |
|------|--|---|
| E-B7 | Lower shaft overheat error   | Turn the power off once, then on again. If the same error occurs again, the lower shaft motor is faulty.  |
| E-B8 | Lower shaft motor overcurrent error  |   |
| E-B9 | Thread trimming motor zero point error                                       | Turn the power off, and check the thread trimming mechanism. Press  . If the same error occurs again, the thread trimming mechanism is faulty. |
| E-BA | Power frequency error  | Turn the power off once, then on again. If the same error occurs again, the power PC board or power supply is faulty.   |
| E-BC | Service interruption error   | This error may normally be displayed momentarily when turning off the machine. If it is displayed when the machine is tuned on, the power outage detector is faulty.  |
| E-BD | Lower shaft flash memory error   | Turn the power off once, then on again. If the same error occurs, the main PC board is faulty.  |
| E-BE | Lower shaft version-up error   | Press  and clear the error display and upgrade the version again.  |
| E-BF | Lower shaft motor undefined error  | This is not usually displayed.  |
| E-C1 | Area over during embroidering  | Set the embroidering area again on the personal computer.   |
| E-C2 | Wiper out error  | If the wiper is tangled with a thread, remove it. Then press  .  |
| E-C3 | Embroidering data buffer empty   | The interface cable may be disconnected. If it is properly connected, the interface cable or the main PCB is faulty.  |
| E-C4 | Presser foot down error  | Press  . If the same error occurs again, adjust the presser foot switch.   |
| E-C5 | Measured voltage value could not be received from the lower shaft motor CPU. | This is not usually displayed.  |
| E-C6 | Voltage value could not be transferred to the lower shaft motor CPU.         | This is not usually displayed.  |
| E-C7 | Lower shaft error  | It may be being tested in the BC test mode. Exit the test mode or turn the power off, then on again. If the same error occurs again, the main PCB is faulty.  |
| E-C8 | Lower shaft motor home position error  | Check the operation of the main shaft brake and the stop position (100 degrees) of the main shaft.  |

| Code | Error   | Measures   |
|------|---|--|
| E-C9 | Embroidering start error  |  is pressed although the embroidery data is not sent to the machine. Press  to reset the error. Press  to start sewing after sending embroidery data from the machine controller. |
| E-CA | No sewing permission from PC  | This is not usually displayed.   |
| E-CB | Spindle rotation speed error  | Press  and clear the error display. Then press  . If the same error occurs again, there is a possibility that the spindle is overloaded.   |
| E-CD | Speed command can not be received.  | Turn the power off once, then on again. If the same error occurs again, the main PCB is faulty.  |
| E-CE | Cylinder bed position error   | Secure to bed.   |
| E-CF | Rated voltage value could not be received from the lower shaft motor CPU. | Turn the power off once, then on again. If the same error occurs again, the main PCB is faulty.  |
| E-D0 | Power PC board error  | Turn the power off once, then on again. If the same error occurs again, the power PC board is faulty.  |
| E-D1 | Cooling fan motor stop B  | Turn off the power and check the fan harness, then turn on the power again. If the same error occurs again, the fan or the power supply PCB is faulty.   |
| E-D2 | Power voltage upper limit error   | (1) The voltage setting is not proper. Set it properly.  |
| E-D3 | Power voltage lower limit error   | (2) Press  . If the same error occurs again, the power PC board or the power supply is faulty.  |
| E-E1 | X-axis pulse motor overcurrent stop                                       | Turn the power off once, then on again. If the same error occurs again, the pulse motor or the main PC board is faulty.  |
| E-E2 | Y-axis pulse motor overcurrent stop                                       |  |
| E-E3 | Cooling fan motor stop A  | Turn off the power and check the fan harness, then turn on the power again. If the same error occurs again, the fan or the power supply PCB is faulty.   |
| E-E4 | Lower shaft communication error   | Turn the power off once, then on again. If the same error occurs again, the main PCB is faulty.  |
| E-E5 | Over-run error during interfacing to main PCB CPU                         | This is not usually displayed.   |
| E-E6 | Framing error during interfacing to main PCB CPU                          |  |
| E-E7 | Parity error during interfacing to main PCB CPU                           |  |
| E-E8 | Receiving time up error during interfacing to main PCB CPU                |  |

| Code | Error  | Measures                       |
|------|--|--------------------------------|
| E-E9 | Send/Receive inconsistent error during interfacing to main PCB CPU | This is not usually displayed. |
| E-EA | ACK code receiving error during interfacing to main PCB CPU        |                                |
| E-EB | Send/Receive ID code error during interfacing to main PCB CPU      |                                |
| E-EC | Send data checksum error during interfacing to main PCB CPU        |                                |
| E-ED | Data empty error during interfacing to main PCB CPU.               |                                |
| E-EF | Receiving error on interface                                       |                                |
| E-F1 | Send time up error   |                                |
| E-F2 | Request-to-waiting time up error                                   |                                |
| E-F3 | Request-to-recvie time up error                                    |                                |
| E-F4 | Receive command error  |                                |
| E-F5 | NACK code receiving error  |                                |
| E-F6 | Data requested for needle position can not be returned.            |                                |
| E-F7 | It is not receive command for the request one.                     |                                |
| E-F8 | PRE code error   |                                |
| E-F9 | No applicable command  |                                |
| E-FA | Interface receive data sum check error                             |                                |
| E-FB | Send time up error   |                                |
| E-FF | No status is returned from main shaft, lower shaft motor, or CPU.  |                                |





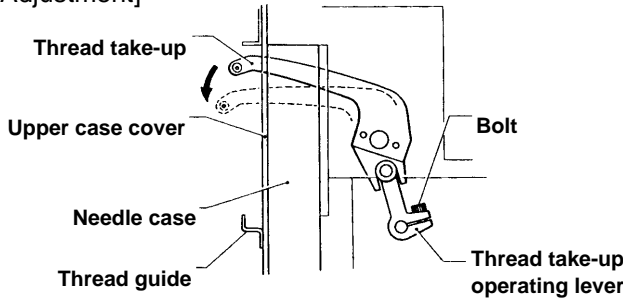


## Chapter 12 Troubleshooting

If there is any indication of trouble with the machine, check and correct as described in the table. If the trouble cannot be corrected, turn off the power and contact your distributor for corrective actions.

# Mechanical Section

|                               | Problem  | Check Point  |
|-------------------------------|--|--|
| Check these points once again | <ul style="list-style-type: none"> <li>■ Thread breakage</li> <li>• Is the machine properly threaded?</li> </ul> | <ul style="list-style-type: none"> <li>• Is thread tension too high?</li> <li>• Is the rotary hook assembly clogged?</li> <li>• Is there thread in the bobbin?</li> <li>• Is the needle bent?</li> <li>• Is there a rough edge or flaw on the needle plate, rotary hook, or bobbin case that might cut the thread?</li> <li>• Is the needle installed correctly (direction, angle, etc.)</li> <li>• Is the presser foot in contact with the material?</li> <li>• Are the thread thickness and needle size correct?</li> <li>• Is a thread with right-hand twist being used? (If such a thread is used, replace with a thread with left-hand twist.)</li> <li>• Is there any adhesive on the needle?</li> <li>• Is the material tension too weak?</li> <li>• Is there too much play between the outer rotary hook and inner rotary hook?</li> <li>• Does the outer rotary hook turn smoothly?</li> <li>• Is the clearance between the rotary hook stopper and the rotary hook adjusted correctly?</li> <li>• Does the thread come out from the bobbin case smoothly?</li> </ul> |
|                               | <ul style="list-style-type: none"> <li>■ Needle (presser foot) interference with embroidery hoop</li> </ul>      | <ul style="list-style-type: none"> <li>• Is the embroidery hoop too small?</li> <li>• Check the size and needle start position in the sewing data.</li> </ul>  |
|                               | <ul style="list-style-type: none"> <li>■ Needle breakage</li> </ul>  | <ul style="list-style-type: none"> <li>• Is the needle attached correctly (direction, height, etc.)?</li> <li>• Is the needle bent?</li> <li>• Is the rotary hook attached correctly?</li> <li>• Is the timing set correctly?</li> <li>• Is there any backlash with the needle bar case (back/forth and right/left)?</li> <li>• Is the rotary hook stopper correctly attached to stop the rotary hook?</li> <li>• Is the needle size correct and the tip sharp?</li> <li>• Does the thread pass through the hole center of the presser foot?</li> </ul>  |
|                               | <ul style="list-style-type: none"> <li>■ Not embroidered properly</li> </ul>                                     | <ul style="list-style-type: none"> <li>• Is the material edge caught in the machine?<br/>(Are embroidery hoop and other related parts operating correctly?)</li> <li>• Is the material stretched properly?</li> <li>• Is thread tension proper?<br/>Does the lower thread come out smoothly?</li> </ul>  |

|                               | Problem   | Check Point   |
|-------------------------------|---|---|
| Check these points once again | <ul style="list-style-type: none"> <li>Machine operation abnormal</li> </ul>                        | <ul style="list-style-type: none"> <li>Is any set screw of the rotary encoder loosened?</li> <li>Is any set screw of the machine pulley loosened?</li> <li>Is any set screw of the machine motor pulley loosened?</li> <li>Is the XY carriage belt loosened?</li> <li>Is the XY carriage belt damaged?</li> <li>Are any set screws for the XY pulley loosened?</li> <li>Are any set screws for the coupling of the XY pulse motor loosened?</li> <li>Is embroidery data normal?</li> </ul>  |
|                               | <ul style="list-style-type: none"> <li>Upper shaft locks at a certain point in one cycle</li> </ul> | <ul style="list-style-type: none"> <li>Is the thread take-up stopped due to interference with the upper case cover?</li> </ul> <p>[Adjustment]</p>  <p>Loosen the hexagon socket head cap screw of the thread take-up operating lever and adjust the take-up movable range. Tighten it securely afterwards.</p> <ul style="list-style-type: none"> <li>Are the needle bar clamp and the top dead center stopper positioned correctly?</li> </ul>   |
|                               | <ul style="list-style-type: none"> <li>"E-b1" error display</li> </ul>                              | <ul style="list-style-type: none"> <li>Check the rotary hook of a machine head whose MENDING lamp (green) is blinking to see if the thread is caught.</li> </ul> <p>[Adjustment]</p> <ol style="list-style-type: none"> <li>Take out the thread tangled in the rotary hook race so that the rotary hook can be rotated forcibly by manual operation.</li> <li>Check that the machine pulley is set to 100° of the scale, and press the END switch.</li> </ol> <p>[Measures]</p> <ol style="list-style-type: none"> <li>If the thread end is left too long or stitching is left loosened before starting embroidering, the thread is caught in the machine and operation stops.</li> <li>When starting embroidering, hook the thread end on the spring or hold it with a hand.</li> <li>Leave thread of about 60 ~ 70 mm from the needle hole when starting embroidering.</li> </ol> |
|                               | <ul style="list-style-type: none"> <li>Upper shaft pulley does not turn.</li> </ul>                 | <ul style="list-style-type: none"> <li>Is the presser foot lifted at a retract position when the power is turned on?</li> </ul> <p>Lower the presser foot for the four machine heads using the lever.</p>   |
|                               | <ul style="list-style-type: none"> <li>Stitches cannot be made.</li> </ul>                          | <ul style="list-style-type: none"> <li>Is the needle attached properly?</li> <li>Is the timing of the needle and rotary hook correct?</li> </ul>  |

# Electrical Section

## Cautions

- Be sure to turn off the power of the machine and unplug the power cord before checking cable connections.
- When you check connection of the cables as instructed in this manual, also check connection and continuity between connectors.
- Carry out items described in the "Measures" section in order of appearance.
- Some checks and replacement works can be conducted only by repair people. In such cases, contact your dealer.

| Symptom   | Measures   |
|---|--|
| The machine does not operate even if the power is turned on.  | <ul style="list-style-type: none"> <li>• Is the power cord of the machine plugged in?<br/>→ Plug in the power cord.</li> <li>• Is the connector at the rear of the control box connected?<br/>→ Connect it after checking the connector number and the harness number.</li> <li>• Is the connector in the control box or the power supply base connected?<br/>→ Connect it after checking the types and colors of the connectors.</li> <li>• Is fuse F1 or F2 on the power PCB in the power supply base blown?<br/>→ Replace the fuse with a new one. If the fuse is blown again, something is faulty. Check to see if the wiring is correct. Replace the control box with a new one.</li> </ul> |
| The machine does not operate even if the power is turned on.<br>The message, "Release stop SW to operate!", is displayed on the panel.  | <ul style="list-style-type: none"> <li>• Is the stop switch turned on?<br/>→ Reset the stop switch.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• The message, "Is the presser foot removed?", is displayed on the machine controller when the power is turned on.</li> <li>• The red LED of head 2 or 4 does not light and the presser foot remains lowered.</li> </ul> | <ul style="list-style-type: none"> <li>• Is the retract bed sensor adjusted properly?<br/>→ Adjust the retract bed sensor of the faulty head. (Refer to "Replacing the retract bed sensor PCB".)</li> <li>• Refer to the block diagram showing cable connection and check connection from the retreat bed sensor to the main PCB.</li> <li>• Check to see if the frame type is set to every other head with the machine controller.</li> </ul>   |
| An overtravel error occurs.   | <ul style="list-style-type: none"> <li>• Is the frame within the cap frame area?<br/>→ Move the frame within the cap frame area and turn on the power.</li> <li>• Check to see if the signal of the X area sensor turns ON and OFF in PORT test mode.<br/>→ When the signal does not change, refer to the block diagram showing the cable connections and check to see if connection from the X area sensor to the main PCB is proper. Replace the X area sensor with a new one.</li> </ul>  |
| The needle stop position error occurs.  | <ul style="list-style-type: none"> <li>• Is the pulley manually turned and out of the stop angle?<br/>→ Turn the pulley, adjust the needle at the stop position, and reset the error.</li> <li>• Check the signal of the stop position sensor in the encoder test mode.<br/>→ Refer to the adjustment or cable connection block diagram and check connection from the needle position detention sensor to the main PCB. Replace the needle position detection sensor with a new one.</li> </ul>  |

| Symptom                                | Measures   |
|--|--|
| The needle stop position error occurs. | <ul style="list-style-type: none"> <li>• Is the main shaft brake solenoid operating?<br/>→ If not, refer to the block diagram showing the cable connections and check to see if the connections from the brake solenoid to the power PCB and from connector P27 of the power PCB to connector P1 of the main PCB are proper.</li> <li>• Check the resistance value of the main shaft brake solenoid at the connector section of the solenoid. The normal resistance value is approximately 50Ω.<br/>→ If it is not normal, replace the solenoid with a new one. In this case, the power PCB in the control box may also be faulty. Replace it with a new one if it does not operate properly even after a new solenoid is installed.</li> <li>• Are there any problems with the main shaft mechanism? (i.e., The screw of the main shaft pulley is loose.)</li> </ul>  |
| The needle bar case lock error occurs. | <ul style="list-style-type: none"> <li>• Is the INDEX motor rotating?<br/>→ If not, refer to the block diagram showing the cable connections and check to see if connection from the INDEX motor to the main PCB is proper.<br/>Check the resistance values of pins 1 and 2 and pins 3 and 4 at the connector section of the INDEX motor. The normal resistance value is approximately 4.4Ω.<br/>→ If it is not normal, replace the INDEX motor with a new one. Also replace the main PCB with a new one.</li> <li>• Manually turn the color change pulley.<br/>→ If it is abnormally heavy, adjust the color change mechanism and the needle cap case.</li> <li>• Start the machine after invalidating its initial setting and operate the head solenoid in solenoid test mode.<br/>→ If a certain head and the heads following it do not operate, refer to the block diagram showing the cable connections and check to see if connection of the head communication sign is proper.</li> <li>• Only head 1 does not operate.<br/>→ Check the communication line to head 1 and connection of the power harness for head 1.</li> <li>• Do the rotary switch settings of each head PCB correspond with the numbers of each head?<br/>→ If not, set them according to the head numbers.</li> <li>• Start the machine after invalidating its initial setting and enter the CASE test mode. Do figures on the panel change when the color change pulley is manually turned?<br/>→ If not, check to see if connection from the needle bar position sensor to connector P7 of the head PCB (1) is proper.</li> <li>• Replace the needle bar position sensor (potentiometer) with a new one.</li> <li>• Replace the head PCB 1 with a new one.</li> </ul> |

| Symptom  | Measures   |
|--|--|
| X-axis or Y-axis home position detection error occurs.                     | <ul style="list-style-type: none"> <li>• Was the XY carriage moving?<br/>→ If so, refer to the block diagram showing the cable connections and check to see if connection from the X and Y area sensor to the main PCB is proper.</li> <li>• Was the XY motor rotating?<br/>→ If so, check the XY carriage mechanism.</li> <li>• If the XY motor is not rotating, refer to the cable connection block diagram and check to see if connection from the XY motor to the main PCB is proper.</li> </ul>   |
| The thread breakage error frequently occurs although thread is not broken. | <ul style="list-style-type: none"> <li>• Enter the CASE test mode and turn the thread breakage sensor pulley corresponding to each needle bar of the head with which this error occurs while switching the needle bar from number 1 in ascending order and check to see that the red LED on the head blinks.<br/>→ If there is no problem, lower the thread breakage sensitivity value of the machine controller. (The standard value is 0.)</li> <li>• Check connection from the thread breakage sensor PCB to the head PCB if it does not blink.</li> <li>• Replace the thread breakage sensor PCB with a new one.</li> </ul>  |
| The X-axis motor connector connection error occurs.                        | <ul style="list-style-type: none"> <li>• Refer to the block diagram showing the cable connections and check the connection from the two X motors on the left and right to the main PCB.</li> </ul>   |
| The main shaft motor lock error occurs.                                    | <ul style="list-style-type: none"> <li>• Enter the encoder signal mode and manually turn the main shaft pulley.<br/>→ If it is abnormally heavy, the main shaft mechanism is faulty.</li> <li>• Does the main shaft motor rotate at all when the error occurs?<br/>→ If it does not rotate at all, check fuse F5 on the power supply PCB in the control box. Refer to the block diagram showing the cable connections and check to see if connection from the main shaft motor to the main PCB is proper. Also check connection of connectors P6 and P4 of the main PCB and connectors P19 and P12 on the power PCB in the box, and connection from connector P11 of the power supply PCB to the 14v terminal of the power transformer.</li> <li>• Manually turn the main shaft pulley in the encoder signal test mode and check to see if the stop position signal and encoder signal are proper.<br/>→ If either of the signals does not change, refer to the block diagram showing the cable connections and check to see if connection from the encoder and stop position sensor to the main PCB is proper.</li> </ul> |
| ERROR A7 occurs.   | <ul style="list-style-type: none"> <li>• Check the CPU ROM version for the upper shaft.<br/>→ If it is version A, replace it with the latest ROM of version B or later. (PROM#4 on the main PCB)</li> </ul>  |
| ERROR A8 frequently occurs.  | <ul style="list-style-type: none"> <li>• In the encoder signal test mode, manually turn the main shaft pulley and check to see that the stop position signal is correct.<br/>→ If the signal does not change, refer to the cable connection block diagram and check to see if connection from the stop position sensor to the main PCB is proper.</li> </ul>   |

| Symptom  | Measures   |
|--|--|
| Thread is frequently tangled in the rotary hook.     | <ul style="list-style-type: none"> <li>• Is thread tangled in the rotary hook?<br/>→ Clean the rotary hook.</li> <li>• Conduct BC sensor test of the test mode.<br/>→ If there is any failure, replace the lower shaft module with a new one.</li> <li>• Conduct automatic out-of-step limit measurement of BC automatic test in the test mode.<br/>→ Replace the lower shaft module with a new one if there is any fault.</li> <li>• Check to see if the lower shaft fan of the head with which the error frequently occurs is correctly rotating.<br/>→ If the fan is at standstill, check to see if connection from the lower shaft fan to the BC PCB is proper. Replace the lower shaft fan with a new one.</li> <li>• If all the lower shaft fans are at standstill, check fuse F4 on the power supply PCB in the control box.</li> <li>• Is the hole next to the bed with which the error frequently occurs clogged with dust?<br/>→ If so, clean it.</li> </ul> |
| The lower shaft motor zero point error occurs.       | <ul style="list-style-type: none"> <li>• Is thread tangled in the rotary hook?<br/>→ Clean the rotary hook.</li> <li>• Is the lower shaft with which the error occurs rotating?<br/>→ If so, check to see if connection from the lower shaft sensor PCB to the BC PCB is proper. Adjust the lower shaft sensor. Replace the lower shaft sensor PCB with a new one.</li> <li>• If the lower shaft with which the error occurs is not rotating, check to see if connection from the lower shaft motor to the BC PCB is proper. Replace the lower shaft module with a new one. Replace the BC PCB with a new one.</li> </ul>  |
| The lower shaft motor standby position error occurs. | <ul style="list-style-type: none"> <li>• Is the rotary hook rotated manually?<br/>→ This is not a fault.</li> <li>• Check to see if connection from the lower shaft sensor PCB to the BC PCB is proper. Replace the lower shaft module with a new one.</li> </ul>  |
| The lower shaft overheat error occurs.               | <ul style="list-style-type: none"> <li>• Check to see if the lower shaft fan is normally rotating. If the fan is at standstill, check to see if connection from the lower shaft fan to the BC PCB is proper. Replace the lower shaft fan with a new one.</li> <li>• If all the lower shaft fans are at standstill, check fuse F4 on the power supply PCB in the control box.</li> <li>• Is the hole next to the bed with which the error frequently occurs clogged with dust?<br/>→ If so, clean it.</li> <li>• Check to see if connection from the thermister of the lower shaft module to the BC PCB is proper.</li> </ul>   |

| Symptom  | Measures   |
|--|--|
| Lower shaft motor overcurrent error occurs.    | <ul style="list-style-type: none"> <li>• Is the red LED for the BC PCB off?<br/>→ If not, refer to the block diagram showing the cable connections and check to see if the connection from the BC PCB to the main PCB is proper.</li> <li>• Check to see if connection from the lower shaft motor to the BC PCB of the bed on BC PCB whose red LED is off is proper.<br/>→ Replace the harness or the lower shaft module if a short circuit occurs due to line insertion.</li> <li>• Measure the resistance values of pin 1 and pin 2, pin 2 and pin 3, pin 3 and pin 4, pin 4 and pin 5, and pin 5 and pin 1 at the connector of the lower shaft motor with the tester and check to see if they are approximately 2.6Ω.<br/>→ Replace the faulty lower shaft module with a new one.</li> <li>• Replace the BC PCB with a new one.</li> </ul>  |
| Thread trimming motor zero point error occurs. | <ul style="list-style-type: none"> <li>• Is lint clogged between the travelling blades?<br/>→ Remove it.</li> <li>• Is the thread trimming motor operating?<br/>→ If so, refer to the block diagram showing the cable connections and check to see if connection from the thread breakage sensor to the main PCB is proper. Also adjust the thread breakage sensor PCB. (Refer to "Replacing thread breakage sensor PCB.")</li> <li>• If it is not operating, refer to the block diagram showing the cable connections and check to see if connection from the thread trimming motor to the main PCB is proper.</li> <li>• Check to see if connection from connector P3 of the main PCB to connector P9 of the power supply PCB in the control box is proper.</li> <li>• Check fuse F6 on the power supply PCB in the control box.<br/>→ If it is blown, replace it with a new one. If it is blown again, replace the power supply PCB.</li> </ul> |
| Power frequency error occurs.                  | <ul style="list-style-type: none"> <li>• Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper.</li> <li>• Refer to the block diagram showing the cable connection and check to see if connection from connector P26 of the power PCB in the control box to connector P7 of the power supply PCB in the power supply base is proper.</li> <li>• Check fuse F3 on the power supply PCB in the power supply base.<br/>→ If it is blown, replace it with a new one. If it is blown again, there is a fault somewhere in the 24v system circuit.</li> </ul>  |
| Wiper out error occurs.                        | <ul style="list-style-type: none"> <li>• Does the wiper on the error head remain projected?<br/>→ If the wiper is tangled with a thread, remove it. If the wiper does not return smoothly, adjust it.</li> <li>• Enter the solenoid test mode and check the displayed value on the panel.<br/>→ If it is not S-00, check to see if connection from the wiper sensor to the head PCB is proper. Replace the wiper sensor with a new one. Replace the head PCB with a new one.</li> </ul>  |



| Symptom  | Measures   |
|--|--|
| Embroidering data buffer empty,<br>Embroidering start error occurs.<br><b>NOTE</b><br>This error may rarely occur according<br>to your PC's performance. If it occurs,<br>check the items shown on the left. | <ul style="list-style-type: none"> <li>• Has the IF cable come off?</li> <li>• Has the RS cable on the PC come off?</li> <li>• Is the PC or machine controller down?<br/>→ Reboot the PC or machine controller.</li> <li>• Are any other software programs running on the PC?</li> <li>• Replace the IF cable.</li> </ul>  |
| Presser foot down error occurs.  | <ul style="list-style-type: none"> <li>• Is the presser foot attached?<br/>→ If not, attach it.</li> <li>• Does it rise and drop immediately?<br/>→ If so, adjust the presser foot sensor.</li> <li>• Does the presser foot rise and make some noise for a while?<br/>→ If so, check to see if connection from the presser foot sensor to the head PCB is proper. Replace the presser foot sensor with a new one. Replace the head PCB with a new one.</li> <li>• Does the presser foot move? If it does not move at all, check to see if connection from the presser foot motor to the head PCB is proper. Replace the presser foot motor with a new one. Replace the head PCB with a new one.</li> </ul> |
| ERROR C7 occurs.   | <ul style="list-style-type: none"> <li>• Is the lower shaft being tested in the PC test mode?<br/>→ If so, refer to the operation method of the PC test mode and exit the test mode or turn the power off once and on again.</li> <li>• Turn the power off once and on again. If the same error occurs again, replace the main PCB with a new one.</li> </ul>  |
| Main shaft rotation speed error occurs.  | <ul style="list-style-type: none"> <li>• Enter the encoder signal test mode and manually turn the main shaft pulley.<br/>→ If it is abnormally heavy, the main shaft mechanism is faulty.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from the main shaft motor to the main PCB is proper. Also check the connection from connectors P6 and P4 of the main PCB to connectors P19 and P12 of the power supply PCB in the box and the connection from connector P11 of the power PCB to the 14v terminal of the power transformer.</li> </ul>   |
| Cylinder bed position error occurs.  | <ul style="list-style-type: none"> <li>• The bed retract sensor is not adjusted properly. Adjust it properly.</li> </ul>   |
| Power PCB error occurs.  | <ul style="list-style-type: none"> <li>• Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P4 of the BC PCB to the power supply PCB in the control box, and connection from connector P9 of the main PCB to connector P3 of the power supply PCB in the control box are proper.</li> <li>• Replace the power supply PCB with a new one.</li> <li>• Replace the main PCB with a new one.</li> </ul>  |

| Symptom   | Measures  |
|---|---|
| Cooling fan motor stops.<br>Exhaust fan motor stops.<br>When all three fans in the control box stop | <ul style="list-style-type: none"> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P5 of the power PCB in the control box to connector P1 of the power supply PCB in the power supply base, and connection from connector P4 of the power supply PCB in the power supply base to the 18v terminal of the power transformer are proper.</li> <li>• Check fuse F3 on the power supply PCB in the power supply base.<br/>             → If it is blown, replace it with a new one. If it becomes blown again, the 24v system circuit is faulty.</li> </ul>  |
| Only cooling fan motor stops.   | <ul style="list-style-type: none"> <li>• Check to see if the cooling fans on the left of the main PCB and inward of the power supply PCB are rotating.<br/>             → If either of them is at standstill, check to see if connection from the cooling fan which is at standstill to P20 or P25 of the power supply PCB in the control box is proper. If they are connected properly, replace the cooling fan which is at standstill.</li> <li>• Both cooling fans are rotating.<br/>             → Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper. Replace the main PCB with a new one.</li> <li>• Check to see if the cooling fan on the right side of the main PCB is rotating.<br/>             → If it is at standstill, check to see if connection from the cooling fan to P12 of the main PCB is proper. If they are connected properly, replace the faulty cooling fan.</li> <li>• The cooling fan is rotating.<br/>             → Replace the main PCB with a new one.</li> </ul>  |
| Power voltage upper or lower limit error occurs.  | <ul style="list-style-type: none"> <li>• Is the voltage set on the machine controller?<br/>             → If not, set it according to the power supply voltage of the area where the machine is used.</li> <li>• Is the tap voltage of the power transformer (terminal connection of mark tube T) adjusted to the power voltage of the area where the machine is used?<br/>             → If not, switch the tap connection.</li> <li>• Check the input voltage values in the power/voltage check test mode. Measure the power supply voltage with the tester and compare them.<br/>             → If the voltage value is significantly out of the normal range (<math>\pm 5\text{v}</math> or more), calibrate it with the voltage calibration in the PC test mode.</li> <li>• When you cannot enter the test mode because this error frequently occurs, set the voltage to a relatively high value with the machine controller if it is E-D2 and to a relatively low value if it is E-D3 to avoid errors. Check and calibrate the voltage in the test mode.</li> <li>• Check to see if connection from connector P16 of the main PCB to connector P10 of the power supply PCB in the control box is proper.</li> <li>• Is the power supply abnormally low because a machine with a large capacity (compressor and the like) is used?<br/>             → Change the power to the other system. Use a stabilizer.</li> <li>• Replace the power PCB with a new one. Replace the main PCB with a new one.</li> </ul> |

| Symptom  | Measures  |
|--|---|
| X-axis motor overcurrent stop occurs.  | <ul style="list-style-type: none"> <li>• Measure the resistance values of pin 1 and pin 2, pin 2 and pin 3, pin 3 and pin 4, pin 4 and pin 5, and pin 5 and pin1 at each connector section of two X-axis motors with the tester and check to see if they are approximately 2.1Ω.<br/>→ Replace the faulty motor with a new one.</li> <li>• Refer to the block diagram showing the cable connection and check to see if connection from the X-axis motor to the main PCB is proper.</li> <li>• Replace the main PCB with a new one.</li> </ul>   |
| Y-axis motor overcurrent stop occurs.  | <ul style="list-style-type: none"> <li>• Measure the resistance values of pin 1 and pin 2, pin 2 and pin 3, pin 3 and pin 4, pin 4 and pin 5, and pin 5 and pin 1 at each connector section of the Y-axis motor with the tester and check to see if they are approximately 2.4Ω.<br/>→ Replace the faulty motor with a new one.</li> <li>• Refer to the block diagram showing the cable connection and check to see if connection from the Y-axis motor to the main PCB is proper.</li> <li>• Replace the main PCB with a new one.</li> </ul>   |
| <p>The following errors frequently occur.</p> <ul style="list-style-type: none"> <li>• Lower shaft memory error</li> <li>• ERROR E5 to ERROR FF</li> </ul> | <ul style="list-style-type: none"> <li>• Replace the main PCB with a new one.</li> </ul>  |
| Only a certain head does not operate.  | <ul style="list-style-type: none"> <li>• Is the head out of action with either the head switch or the machine controller?</li> <li>• Refer to the block diagram showing cable connections and check to see that other cables are connected to the head switch PCB and the head PCB and the head PCB properly.</li> </ul>  |
| Jump solenoids and wiper solenoids of all heads do not operate.  | <ul style="list-style-type: none"> <li>• Refer to the block diagram showing cable connections and check to see if connection from connector P4 of the power supply PCB in the control box to connector P6 of the power supply PCB in the power supply base, and connection from connector P5 of the power supply PCB in the power supply base to the 39 terminal of the power transformer are proper.</li> <li>• Check fuse F4 on the power supply PCB in the power supply base.<br/>→ If it is blown, replace it with a new one. The 50v circuit is faulty if the fuse is blown immediately after turning on the power even after replacing the fuse.</li> </ul> |

| Symptom                          | Measures   |
|----------------------------------|--|
| Jump solenoid does not operate.  | <ul style="list-style-type: none"> <li>• Check to see if connection from the jump solenoid to connector P10 of the head PCB is proper.</li> <li>• Check the resistance value of the jump solenoid which does not operate with the connector section. The normal resistance value is approximately 56Ω.<br/>→ If it is faulty, replace the solenoid with a new one. In this case, the head PCB may also be faulty. Also replace the head PCB with a new one if it does not operate properly even after replacing the solenoid.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P12 of the head PCB to connectors P7, 8, 13, 14, 15, and 16 on the power supply PCB in the control box is proper.</li> <li>• Replace the head PCB with a new one.</li> </ul>   |
| Wiper solenoid does not operate. | <ul style="list-style-type: none"> <li>• Check to see if connection from the wiper solenoid to connector P11 of the head PCB is proper.</li> <li>• Check the resistance value of the wiper solenoid which does not operate with the connector section. The normal resistance value is approximately 28Ω.<br/>→ If it is faulty, replace the solenoid with a new one. In this case, the head PCB may also be faulty. Also replace the head PCB with a new one if it does not operate properly even after replacing the solenoid.</li> <li>• Refer to the block diagram showing the cable connections and check to see if connection from connector P12 of the head PCB to connectors P7, 8, 13, 14, 15, and 16 on the power supply PCB in the control box is proper.</li> <li>• Replace the head PCB with a new one.</li> </ul> |
| The lower shaft PCB is faulty.   | <ol style="list-style-type: none"> <li>1. Turn off the power of the machine.</li> <li>2. Disconnect P4 and P10 of the lower shaft PCB.<br/>If the lower shaft PCB is removed from the machine or P8 or P9 is disconnected, the lower shaft connected to other lower shaft PCB will not operate, either.</li> <li>3. Turn on the power of the machine.<br/>The E-B2 error occurs and the green LED blinks with the head corresponding to the faulty lower shaft. Turn off the pause switch of the head (flip it down) and keep flipping up the mending switch until the green LED stops blinking.</li> <li>4. If there is just one lower shaft PCB, reset the LEDs of the two heads and reset the error with the STOP key on the panel or the step back key of the head.</li> </ol>   |

| Symptom   | Measures  |
|---|---|
| The lower shaft module is faulty.   | <ol style="list-style-type: none"> <li>1. Turn off the power of the machine.</li> <li>2. Disconnect P1, P3, and P5 (for a fixed bed) or P2, P4, and P6 (for a retract bed) connected to the lower shaft PCB from the faulty lower shaft module.</li> <li>3. Turn on the power of the machine.<br/>The E-B2 error occurs and the green LED blinks for the bed corresponding to the faulty lower shaft. Turn off the pause switch of the head (flip it down) and keep flipping up the mending switch until the green LED stops blinking.</li> <li>4. When the LED of the corresponding head stops blinking, reset the error with the STOP key on the panel or the step back key of the head.</li> </ol> |
| <p><b>Note:</b></p> <p>The above operation will prohibit operation of the lower shaft connected to the faulty lower shaft PCB or the faulty lower shaft module and cause the corresponding heads to pause. This is reset when the power of the machine is turned on again. Start from the step 3 to prohibit the operation again.</p> |   |

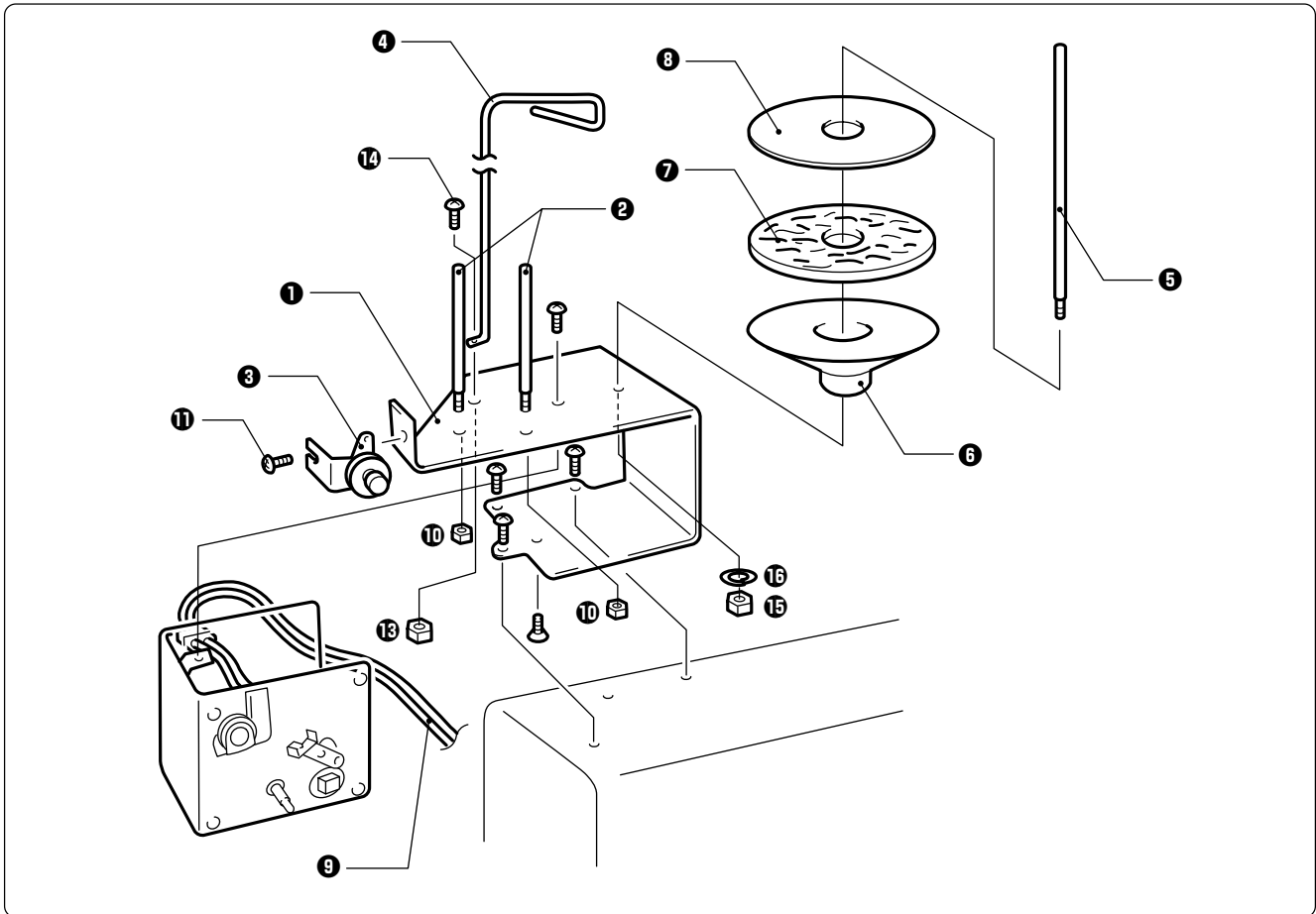
# Personal Computer Section

|                               | Trouble  | Check Point   |
|-------------------------------|--|---|
| Check these points once again | <ul style="list-style-type: none"> <li>■ The power lamp does not light up when the computer power switch is turned on.</li> </ul>                | <ul style="list-style-type: none"> <li>• Is the cable correctly plugged in the computer?</li> <li>• Is the AC line live?</li> </ul>   |
|                               | <ul style="list-style-type: none"> <li>■ The display does not light up when the computer power switch is turned on.</li> </ul>                   | <ul style="list-style-type: none"> <li>• Is the display power lamp on?</li> <li>• Is the display's cable correctly connected?</li> <li>• Is the display's contrast correctly adjusted?</li> </ul>   |
|                               | <ul style="list-style-type: none"> <li>■ "Windows" cannot be started.</li> </ul>   | <ul style="list-style-type: none"> <li>• Is a floppy disk inserted?</li> </ul>  |
|                               | <ul style="list-style-type: none"> <li>■ "Windows" can be started but the embroidery software cannot.</li> </ul>                                 | <ul style="list-style-type: none"> <li>• Is the selection of other icons possible?</li> <li>• Is the selected icon correct?</li> <li>• Can you double-click more quickly?</li> </ul>  |
|                               | <ul style="list-style-type: none"> <li>■ The window does not open though the machine power is turned on?</li> </ul>                              | <ul style="list-style-type: none"> <li>• Is the cable to the machine and the interface board correctly connected?</li> <li>• Is the interface board attached properly? (Refer to Page 40.)</li> <li>• Is the correct COM port selected? (Refer to Page 133.)</li> </ul> |
|                               | <ul style="list-style-type: none"> <li>■ The screen changes when the mouse is not operated for a while.</li> </ul>                               | <ul style="list-style-type: none"> <li>• The screen saver is preset. Invalidate this function on the control panel screen. Do not validate the power-saving function.</li> </ul>  |
|                               | <ul style="list-style-type: none"> <li>■ The screen of the editor, the explorer or the production report disappears during operation.</li> </ul> | <ul style="list-style-type: none"> <li>• The machine controller screen was clicked so that the current screen is hidden behind it. Move the mouse to the bottom of the screen and select the program (editor, explorer, or production report).</li> </ul>               |
|                               | <ul style="list-style-type: none"> <li>■ Colors set for a design and threads are not available.</li> </ul>                                       | <ul style="list-style-type: none"> <li>• The number of colors is set to 256. Increase the number to 65000 or more on the control panel screen.</li> </ul>   |



## **Connection and Installation of Optional Equipment**

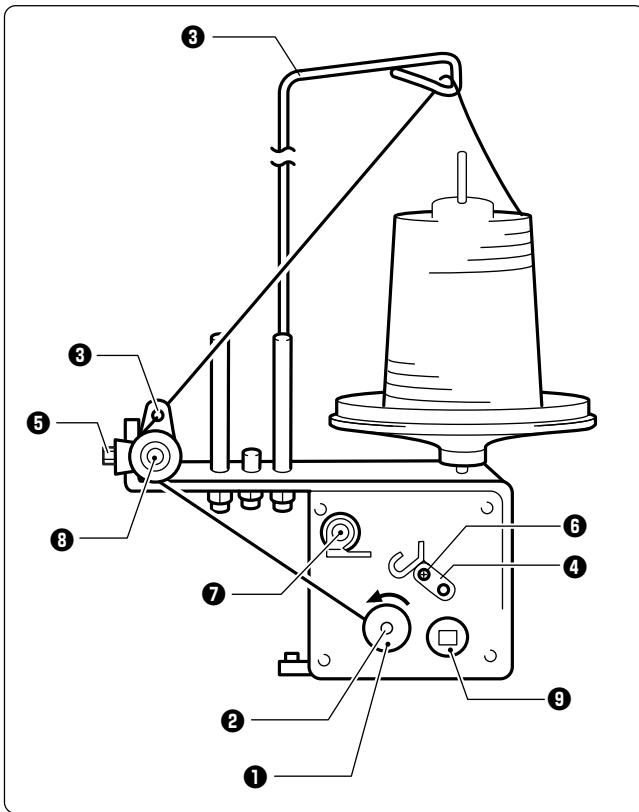
# 1. Attaching Bobbin Winder



1. Mount two pieces of bobbin stand L ② on the thread winder stay ① with nut 4 ⑩.
2. Mount the thread winder assembly (set) ③ on the thread winder stay ① with the tightening screw ⑪.
3. Mount the thread guide ④ with the drilling bolt set 6 x 20 ⑭ and nut 6 ⑬.
4. Mount the spool shaft B ⑤ and pan ⑥, spool mat ⑦, and spool cushion ⑧ with nut 5 ⑮ and spring washer ⑯.
5. Insert the thread winder harness ⑨ in the 2P (No. 6) connectors on the rear of the control box.



■ Winding lower thread



1. Turn the power switch on.
2. Set the bobbin ① in the bobbin winder shaft ②.
3. Put the thread through the thread guide ③.
4. Wind the thread around the bobbin ① several times in the direction of the arrow.
5. Press the bobbin hold ④.

Note) If the thread cannot be wound evenly, loosen the screw ⑤ and move the thread guide ③ right and left for adjustment.

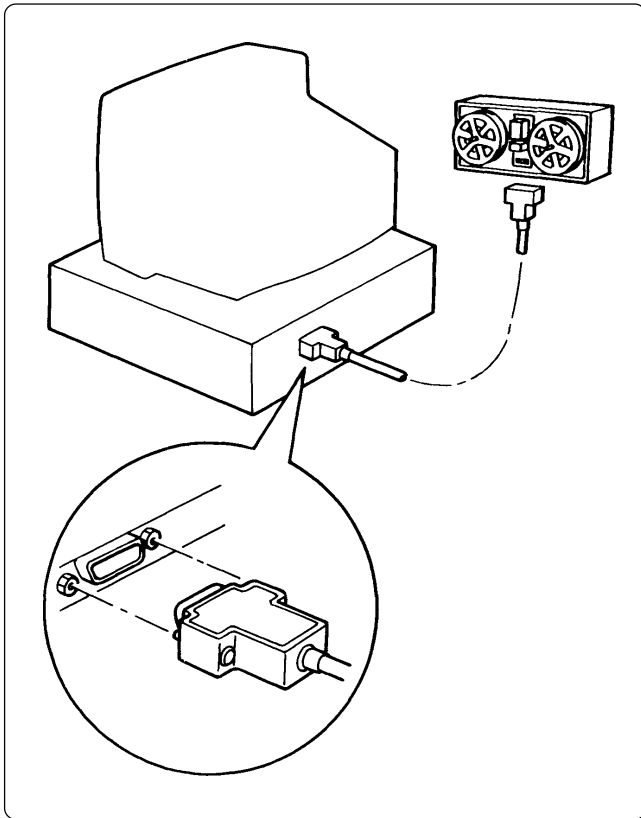
In order to wind more threads around the bobbin, loosen the thread ⑥ and move the bobbin hold ④.

6. After winding is finished, pull out the bobbin from the bobbin winder shaft and trim the thread using the thread trimmer ⑦.

Note) • If the thread is wound too tight and comes off from the tension disk, loosen the knob ⑧. If the thread is too loose, tighten the knob ⑧.

- If the circuit protector ⑨ functions, the bobbin winder motor does not rotate. Leave it for a while for cooling. Then press the circuit protector ⑨. (The thread does not come out when the motor is not cooled enough.)

## 2. Tape Reader



1. Insert one connector (9-pin) of the RS cable for DOS/V into the RS-232C connector on the rear of the personal computer.
2. Tighten two screws to secure the connector.

■ The following paper tape readers can be used for BES-940BC and BES-1240BC. Never use other types than the above. Doing so will result in machine trouble.

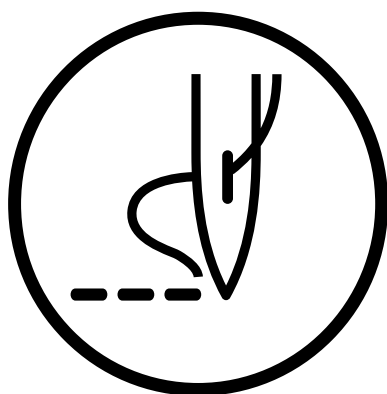
| Maker       | Type    | Interface<br>(connector type)                 | Optional parts for<br>connecting cable  |
|-------------|---------|---|---|
| GN DATA COM | GNT27   | RS-232C interface<br>(female)                 | * GNT27RS cable assembly<br>S17064-001<br>DOSV RS cable assembly<br>S3426-000 |
|             | GNT4604 | RS-232C interface<br>(DCE connector : female) | * DOSV RS cable assembly<br>S3426-000   |
|             |         | RS-232C interface<br>(DCE connector : male)   | * GNT4604 cable assembly<br>S18957-001<br>DOSV RS cable assembly<br>S3426-000 |
|             | GNT2910 | RS-232C interface<br>(9-pin/male)             | * GNT2910 cable assembly<br>S21660-000<br>DOSV RS cable assembly<br>S3426-000 |

- \* **When connecting the paper tape reader, set the switches as shown below:**
  - **Character length ..... 8 bits**
  - **Stop bit length ..... 1 bit**
  - **Baud rate ..... 9,600 bps**
- \* **The following paper tape reader that can be connected to the BES-940BC is optionally available from Brother. (Contact your distributor for details.)**

| Maker       | Type  | Name                     | Code       | Voltage |
|-------------|-------|--------------------------|------------|---------|
| GN DATA COM | GNT27 | GNT27-100V<br>(assembly) | S18444-000 | 100 Vac |

- **When the above paper tape reader GNT27 is optionally purchased from Brother, the GNT27RS cable assembly (S1764-001) is included as a set.**
- **The switches of the above paper tape reader have been set upon shipment.**

**brother**<sup>®</sup>



INSTRUCTION MANUAL

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